

Information form Hybris Tickets

Date received	Location	Query/Complaint/Suggestion from the Community (Directly copied from Hybris system)
16/01/2019	Armagh/Rolleston	Customer is a nurse at Chch Hospital, walks across the Armagh St Bridge everyday. She's requesting that the give-way line at the bridge please be replaced with a stop line if possible, or for give way lines be added before the crossing on Rolleston Ave, as she witnesses cars just pull out from the park and onto the road instead of giving way to pedestrians at that crossing.
13/02/2019	Armagh/Rolleston	Details: Can a stop sign, or speed bump be put into place for cars exiting Hagley Park from Armagh Ave onto Rolleston Ave/Park Terrace? As it is now, many do not stop, and/or come up onto the cycle way and foot path, despite there being a white stop line for them painted on the road before the cycle way/foot path. Thinking outside the box here, could also be a great revenue generator for the city and police department as vehicles don't stop at the white stop line painted on the road. Dreaming of ticket revenue for new squad cars council events.
15/02/2019	Armagh/Rolleston	anabelle has advised of a traffic hazard, cnr of Botanic gardens . Rolleston ave, at this intersection, we have pedestrians. cyclist , cars , scooters all on the same bit of asphalt . also sun strike at some times during the year , other parts of the city we have a green patch on the pavement indicating cyclists are sharing could this be looked at for here , just to help remind motorist to be vigilant Anabelle 021 777 978
22/02/2019	Armagh/Rolleston	Details: Can a stop sign and or speed bump be put in place for motor vehicles exiting Hagley Park onto Rolleston Ave/Park Terrace? Currently other than a painted (and badly faded) white line there is little that stops vehicles from driving into pedestrians or cyclists on the walk way / cycle way. I'd hate for council (us tax payers) to be found liable for an injury caused by a careless motorist.
21/03/2019	Rolleston Ave (Antigua Bridge)	Bikes and Scooters over Boat Bridge Avon River Details: I am a new resident to Christchurch from Australia. I live Hereford St Central and work Canterbury District Hospital. Walking to work along the Botanic Gardens is lovely, walking over the Boat Bridge is stressful and a concern for not only my safety but for others. Bikes and scooters speed over the bridge around pedestrians not giving way and or any concern of families, children, elderly or the likes and or respect of their right of way. I have recently injured my leg and require an elbow crutch to assist, again the stress of myself trying slowly to not be in the way of bikes or scooters is to the point of absolute anger now. Yesterday a bike had the cheek to ring his bell, not to alert he was close but to alert the family and myself to move out of his way, he only had to wait less than 30 secs for us all to be out of his way, but the biker felt it appropriate to ring his bell. This is a growing concern with numerous people expressing the same stress and anguish having to walk over this bridge watching left right ahead and behind to make sure you are not in the direct way of the bikes and scooters whom may run into you. Bikes and scooters must dismount whilst walking over this bridge and put into action asap please. I have never seen such irresponsible bikers amongst pedestrians ever.
13/06/2019	Armagh/Rolleston	Details: Recently witnessed a near collision between cycle going across entrance to Armagh Street bridge and car turning right from Park Terrace. Both appeared to think they had right of way. Who does have right of way? Does this need better markings and signs to clarify?
2/08/2019	Armagh/Rolleston	please re mark the lines at the pedestrian crossing here- caller says often people don't stop when others on using the crossing. Rolleston Ave on corner of Armagh St
29/08/2019	Salisbury/Park	Location Crossing island that crosses from Park Terrace to Salisbury St. Just after the bridge that crosses the Avon on the East side of North Hagley Park Details The crossing island is poorly designed and dangerous for a few reasons. 1 - The bottleneck design is dangerous for cyclists because if one cyclist is on the island and waiting to cross, they are blocking off the island for other cyclists

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		<p>to get onto. So if another cyclist tries to get onto the island they don't have room to get in unless the cyclist on the island moves, meaning that they may be stuck on the road for longer than they expected. 2 - The biggest danger is that the crossing is located just meters after the left turn onto Salisbury St and what happens is that cars sometimes don't realize they are in a left turning only lane (or they get stuck in lane due to traffic) and they bail out of that lane at the last moment directly into where pedestrians can be crossing. I had one very close call where the car in the straight lane slowed down and flashed it's light and signaled me and another pedestrian to cross. As we crossed a car in the left turning lane turned out of it at the last moment and had to brake abruptly to not hit us. The problem is that the distance between the left turn onto Salisbury and the crossing is too small. People that try to merge out at the last second are most likely focusing on the other lane to make sure there is room to merge, I doubt they also always look to make sure no pedestrians are about to cross. And even if 99.9% of people do look both ways, all it takes is one driver to not be fully aware of their surroundings and then someone could die. Cars that bail out of the left hand turn rarely have time to indicate for three seconds before they merge and therefore they are making illegal turns directly into pedestrians who could be crossing because they think there are no oncoming cars. I've personally seen many cars bail out of the turn at the very last moment and I believe that highlights a flaw with that section of the road. And when you stick a poorly designed crossing directly into the middle of that flaw you create a dangerous situation where it's only a matter of time before an accident happens. Hopefully this is looked into. I'd suggest either: 1 - Moving the crossing further south so that pedestrians only have to worry about one lane 2 - Putting crossing lights in (Safest option) Thanks</p>
21/10/2019	Rolleston Ave (Antigua Bridge)	<p>Avon River bridge between Christchurch Hospital and Antigua Boat sheds, I have pushed my 85 year old mother in a wheel chair across the bridge a few times and have been very concern how dangerous it is with the cyclists traveling so fast and have seen a few close calls. I recon you need to add speed bumps to slow them down.</p>
5/11/2019	Armagh/Rolleston	<p>request for road markings to be repainted and made more obvious Rolleston Ave/ Armagh St where the bridge is into Hagley park lines have disappeared and cars stop right on the edge of the cycle way lane. please can they be re marked to encourage a bit of distance between the cars and the cyclists.</p>
8/11/2019	Rolleston Ave (Cashel St)	<p>Slow cycling sign on bridge that crosses Avon river to hospital has been broken off and removed. Cyclists are not respecting pedestrians so sign needs to returned.</p>
8/11/2019	Rolleston Ave (Cashel St)	<p>Customer is from out of town and staying at the YMCA. Crosses bridge over Avon river on a regular basis to get to the hospital and has an issue with cyclists not respecting the pedestrians using the bridge. Would love to see maybe some painted signage on the road to get the cyclists to be more aware</p>
16/12/2019	Armagh/Rolleston	<p>When leaving the Armagh street bridge of Botanic gardens the lines are faded and people are not stopping to give way. They are pulling out into the cycle way before stopping. Can the lines please be repainted and customer is wondering if the giveway sign can be swapped for a stop sign.</p>
19/12/2019	Armagh/Rolleston	<p>White line on road to indicate Give Way has completely faded. This is an urgent safety issue, as many drivers do not realise they must give way to cyclists using the cycle lane across the front of the bridge. Please paint in a line clearly, and maybe add to the signage - larger sign, specify Give Way To Cyclists.</p>
29/02/2020	Salisbury/Park	<p>Hi Ccc. What would be the chances of getting the remaining two sections of the Hagley Park perimeter pathway sealed. The section from Carlton corner to Armagh st bridge and the section from the old Blenheim rd bridge to Moorhouse ave near netball courts. This whole path is very heavily used and having it sealed would bring great joy to many walkers, bikers, skaters, scooter riders.</p>

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17/11/2020	Salisbury/Park	<p>This is a dangerous and confusing crossing for cyclists, particularly when public events are on in Hagley Park with hundreds of pedestrians crossing in the opposite direction. Can this please be remediated? As a major east/west route connecting Hagley Park with Salisbury St, even on an ordinary day it sees a lot of use. Thank you Please see attached photo</p> <p>Question I cycle to work every day from Edgeware to Ilam, via the Colombo St cycleway / down Armagh St through Hagley. There are often many others also biking through this same route, which is fantastic. However, I have increasingly become concerned about the safety of pedestrians and cyclists alike at the Armagh Street bridge intersection, leading into Hagley Park. There is always substantial traffic, especially at peak hours, and cars do not stop for cyclists to cross unless we turn into the narrow footpath and use the pedestrian crossing on Rolleston Ave, turning left out of Armagh Street. This in itself is a difficult task and a safety hazard, with the footpath full of walking pedestrians and multiple parked cars along Armagh Street right up until the T-intersection.</p>
20/03/2021	Armagh/Rolleston	<p>I was wondering if there are any plans for the council to improve the safety and non-vehicle mobility of this intersection? The high-volume of traffic flowing down Park Terrace/Rolleston Ave, alongside the numerous Christ College school kids + central city workers who walk/bike, run (etc.) across the road and in/out of Hagley Park makes it a high-hazard intersection with very little to mitigate the risks. I realise this area is now a 30km/h zone for vehicles, however there remains little-to-no incentive for cars to *actually* slow down to that speed in this area, given the streets are still so wide. It is my view, especially given this intersection is the beginning of the Uni-Cycleway at the top of Hagley park, that the current pedestrian crossing is *not* fit for purpose to facilitate crossing pedestrians and cyclists alike.</p> <p>It would be great to get some information around a plan to improve safety at this intersection and discuss it further with someone. Since on-street parking is already yellow-lined at the top left part of Armagh Street, it would make sense to use this space to expand the pedestrian area on the corner of the footpath so bikes have a place to cross and do not have to go to the pedestrian crossing via the narrow footpath. This would make it safer for cyclists to cross the road into Hagley Park and make the surrounding perimeter of the park a more pedestrian-friendly area in general.</p>
20/04/2021	Armagh/Rolleston	<p>I look forward to hearing your response. Many thanks.</p> <p>Question Good afternoon. Could you clarify for us whether or not the new sealed pathway leading from the Armagh St entrance into Hagley Park and the Botanic Gardens, following the Avon River, is intended as a shared bicycle and pedestrian path please?</p> <p>This morning we were biking along it (slowly, in single file) when we encountered a group of people walking who obviously thought we shouldn't be using the path. If it is shared, would it be possible to paint some of the logos on the path at each end at least?</p> <p>Thanks and best regards</p>
1/05/2021	Armagh/Rolleston	<p>The give way line coming over the armagh st bridge has worn away which means cars always pull too far forward and block the shared path. Please repaint, see attached photo</p>
28/07/2021	Armagh/Rolleston	<p>Details: The road markings to stop traffic out of Hagley park have worn off so cyclists and pedestrians are at risk as cars exiting the park don't stop until they are almost onto Park Tce!!! Is there any chance there could be a strip of green laid across the bridge to make motorists more aware of cyclists &amp; the need to stop?</p>

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4/09/2021	Rolleston Ave	Please can there be consideration given to widening the paved area running from the hospital past curators, museum, Christ college etc. it is great the city is embracing walking and cycling in the city centre but this passage is not wide enough and there is plenty of room to cater for the growth in use rather than having damaged lawn. Thank you for consideration.
14/10/2021	Armagh/Rolleston	Pedestrian crossing near Armagh St needs lines repainting. Caller would also like to better signage for drivers identifying this as a pedestrian crossing.
1/11/2021	Armagh/Rolleston	Cars are not stopping at the faded line when leaving the park, having near misses with cyclists. Could a green cycle lane be used here please!!!!
22/02/2022	Park Tce at bus stop	Blocked storm water visibly bubbling up and flowing over the footpath at the bus stop opposite the George Hotel on Park Terrace.
5/03/2022	Armagh/Rolleston	Please evaluate west approach of Armagh St at Park Tce for zebra crossing. Pedestrian and cyclist crossing volumes are well in excess of the thresholds suggested in the old TRAFINZ report. This crossing is a crucial link for non-motorised routes in all directions while the road is a low-volume carpark access. This change would easily be supported by Waka Kotahi Pedestrian Network Guidance as well as CCC transport strategies and guidelines.
14/03/2022	Armagh/Rolleston	I am not sure the answer here but this intersection is very dangerous. Bike and peds come from Rolleston Av quickly and can't be seen or see other people coming around the corner across the bridge. Yes, the cycle lane says be on the other side however the lack of road markings makes cars unpredictable so bikes cross to the other side of the bridge earlier. I'm not sure the answer, but trying to slow people down is not the solution. I have observed a number of near misses in the short time commuting this section. Can you please review the intersection?
30/03/2022	Rolleston Ave	The shared cycling / pedestrian signs urgently need repainting. Also you need to add SHARED PATHS as sometimes pedestrians seem upset by cyclists passing them.
2/04/2022	Park Tce at bus stop	Blocked drain causing footpath flooding which is going down the bank into the Avon
28/04/2022	Park Tce at bus stop	Blocked drain? At bus stop and over flow on shared path
14/06/2022	Armagh/Rolleston	The pedestrian light above the zebra crossing isn't working so it is difficult to see people waiting to cross the road Details: This was raised by numbers of staff from the hospital as well as public use the hospital however, it has come to my attention via email. On behalf of staff from CHC hospital: I want to report a risk to pedestrians using this bridge. Although it is not part of the hospital, the bridge is used by many hospital staff every day. This morning, 30 January 2023, I was about to begin crossing the bridge from the Boatsheds end, when I was almost hit by a cyclist coming from the other direction at an estimated speed of greater than 30 km / hour. There was no acknowledgement from the cyclist of this near miss. Several bystanders expressed their concern regarding my welfare. This is not the first time this has happened. In the recent past, I have had to dodge cyclists, people on scooters and even people on petrol powered motor cycles, all of whom seem to think that they have greater priority than pedestrians for use of the bridge. I believe it is time to review the use of this bridge and I think it would be appropriate for Waitaha Canterbury, as the employer of many bridge users, to raise this with the appropriate City Council department at the earliest opportunity. Thank you This needs to be sorted. More people on e-scooters and e bike currently, causing huge issue and high risk to the pedestrians on the bridge. Hope this to be sorted asap.
1/02/2023	Rolleston Ave (Antigua Bridge)	

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10/02/2023	Salisbury/Park	<p>Hi, Please can you do something to improve the cycle and pedestrian road crossing at the intersection of Salisbury St and Park Terrace. There is a narrow island in the middle of 4 lanes of traffic. There are kerbs, waist height barricades, and narrow access gaps to get onto the island that can only be accessed at a certain angle. There is only room for one person on a bike or with a pushchair to access the island and no room for two if one is coming the other way. Two bikes are impossible. If you are cycling and can't get onto the island there is nowhere to stop safely in the middle of the road. To make matters worse, when crossing between the island and the footbridge to Hagley Park, the accessways don't line up. This means you have to cross the two lanes of traffic at a sharp diagonal, angled in the opposite direction to the one that you have travelled through the island. As the 2 lanes of traffic whizzes along Park Terrace towards Carlton Mill you have to take your life in your hands to get through a gap in the flow of traffic. There is no pedestrian/cycle crossing there and there should be. I cycle across that intersection 4+ days a week, twice a day. At rush hour it is dangerous. There are frequently cyclists, people on scooters, walkers, walkers with dogs and pushchairs all trying to get across at once. It is impossible to cross safely. This evening there were 6 cyclists going different directions, 1 guy on a electric scooter, 5 separate walkers and 3 large dogs all trying to cross at once. The island needs to be redesigned, the access points widened and ,lined up with the footbridge, and a pedestrian crossing installed, plus plenty of room on the island for all users at busy times of day</p>
24/02/2023	Rolleston Ave	<p>Shared path footpath signs from Antigua boatshed to Armagh bridge have worn quite a bit &amp; now that more visitors are arriving in the city, it would be good to have the signs repaired!!! Cycling to &amp; from work has become more hazardous as tourists block the path.</p>
03/05/2023	Salisbury/Park	<p>The intersection Salisbury Street / parks terrace it is dangerous. Pedestrian cannot cross safe at night, and it is hard to see the cars coming from the right side. It needs a check. if someone can please call the customer to discuss about it.</p>