

Citizens Advice Bureau



Te Pou Whakawhirinaki o Ōtautahi

Citizens Advice Bureau
Christchurch Area
Brief Overview
June 21, 2023

Not sure?
ASK US.



WHO WE ARE AND WHAT WE DO

Our volunteers:

- **Help** individuals know their rights and responsibilities, and all services available.
- **Exert** a responsible influence on the development of social policies and services at all levels.
- **Offer** free and confidential information and support
- **Make sure** clients know and understand their rights and obligations.
- **Help** people to help themselves

100 Volunteers and 1 paid employee





7,645 Client Interviews June 1, 2022 – May 31, 2023

Top 10 Enquiry type

1 - Legal and Government

2 - Consumer

3 - Family and Personal

4 - Housing and Land

5 - Finance and Benefits

6 - Employment and Business

7 - Community

8 - Health

9 - Education

10- Other



What we need

- closer relationship with and support from CCC
- greater understanding of what we do, its value to the community and how we can work together

What we propose

Meeting with a smaller group to explore other engagement and resourcing possibilities

FOOD for thought

*we are facing a significant deficit for coming year

Current CAB funding levels from City Councils

- **Christchurch** funding 3 bureaux from CCC \$5,000 (per bureau)
- **Auckland** funding 32 bureaux from ACC \$68,750 (pb)
- **Wellington** funding 5 bureaux from WCC \$46,080 (pb)

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Thank you
Kia ora

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