
Waitai Coastal-Burwood Community Board AGENDA

Notice of Meeting:

An ordinary meeting of the Waitai Coastal-Burwood Community Board will be held on:

Date: Monday 16 May 2022

Time: 5pm

Venue: Audio/Visual Link

Under the provision of the Covid-19 Protection Framework (the Traffic Alert system) meeting attendance is only possible via an Audio/Visual link or by viewing a live stream

<https://www.youtube.com/channel/UCl96HGy4yTuHdxoX3617V0g> of the meeting.

Please request access details from cindy.sheppard@ccc.govt.nz for the Audio/Visual link.

Membership

Chairperson	Kelly Barber
Deputy Chairperson	Jo Zervos
Members	Celeste Donovan
	Bebe Frayle
	Phil Mauger
	Linda Stewart

10 May 2022

Christopher Turner-Bullock
Manager Community Governance, Coastal-Burwood
941 8233
christopher.turner@ccc.govt.nz
www.ccc.govt.nz

Note: The reports contained within this agenda are for consideration and should not be construed as Council policy unless and until adopted. If you require further information relating to any reports, please contact the person named on the report.

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<https://www.ccc.govt.nz/the-council/meetings-agendas-and-minutes/>



Developing Resilience in the 21st Century

Strategic Framework

Whiria ngā whenu o ngā papa,
honoa ki te maurua tāukiuki
Bind together the strands of each mat and join
together with the seams of respect and reciprocity

Ōtautahi-Christchurch is a city of opportunity for all

Open to new ideas, new people and new ways of doing things – a city where anything is possible

Principles

<p>Being open, transparent and democratically accountable</p> <p>Promoting equity, valuing diversity and fostering inclusion</p>	<p>Taking an inter-generational approach to sustainable development, prioritising the social, economic and cultural wellbeing of people and communities and the quality of the environment, now and into the future</p>	<p>Building on the relationship with Te Rūnanga o Ngāi Tahu and the Te Hononga-Council Papatipu Rūnanga partnership, reflecting mutual understanding and respect</p>	<p>Actively collaborating and co-operating with other local, regional and national organisations</p> <p>Ensuring the diversity and interests of our communities across the city and the district are reflected in decision-making</p>
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Community Outcomes

<p>Resilient communities</p> <p>Strong sense of community Active participation in civic life Safe and healthy communities Celebration of our identity through arts, culture, heritage, sport and recreation Valuing the voices of all cultures and ages (including children)</p>	<p>Liveable city</p> <p>Vibrant and thriving city centre Sustainable suburban and rural centres A well connected and accessible city promoting active and public transport Sufficient supply of, and access to, a range of housing 21st century garden city we are proud to live in</p>	<p>Healthy environment</p> <p>Healthy water bodies High quality drinking water Unique landscapes and indigenous biodiversity are valued and stewardship exercised Sustainable use of resources and minimising waste</p>	<p>Prosperous economy</p> <p>Great place for people, business and investment An inclusive, equitable economy with broad-based prosperity for all A productive, adaptive and resilient economic base Modern and robust city infrastructure and community facilities</p>
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Strategic Priorities

<p>Enabling active and connected communities to own their future</p>	<p>Meeting the challenge of climate change through every means available</p>	<p>Ensuring a high quality drinking water supply that is safe and sustainable</p>	<p>Accelerating the momentum the city needs</p>	<p>Ensuring rates are affordable and sustainable</p>
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<p>Ensuring we get core business done while delivering on our Strategic Priorities and achieving our Community Outcomes</p>				
<p>Engagement with the community and partners</p>	<p>Strategies, Plans and Partnerships</p>	<p>Long Term Plan and Annual Plan</p>	<p>Our service delivery approach</p>	<p>Monitoring and reporting on our progress</p>

Part A	Matters Requiring a Council Decision
Part B	Reports for Information
Part C	Decisions Under Delegation

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Karakia Whakamutunga

Karakia Tīmatanga

1. Apologies Ngā Whakapāha

At the close of the agenda no apologies had been received.

2. Declarations of Interest Ngā Whakapuaki Aronga

Members are reminded of the need to be vigilant and to stand aside from decision making when a conflict arises between their role as an elected representative and any private or other external interest they might have.

3. Confirmation of Previous Minutes Te Whakaāe o te hui o mua

That the minutes of the Waitai Coastal-Burwood Community Board meeting held on [Monday, 11 April 2022](#) be confirmed (refer page 5).

4. Public Forum Te Huinga Whānui

A period of up to 30 minutes will be available for people to speak for up to five minutes on any issue that is not the subject of a separate hearings process.

4.1 Graeme Dingle Foundation

Anne Hindson, Business Development Manager on behalf of the Graeme Dingle Foundation will provide the Board with an update in relation to programmes being held in the ward area.

4.2 Brooklands Concerns

Kate Griffiths and Rowan Brown local residents will address the Board in relation to concerns in the Brooklands Community with car racing and burnouts.

5. Deputations by Appointment Ngā Huinga Whakaritenga

Deputations may be heard on a matter or matters covered by a report on this agenda and approved by the Chairperson.

There were no deputations by appointment at the time the agenda was prepared.

6. Presentation of Petitions Ngā Pākikitanga

There were no petitions received at the time the agenda was prepared.

Waitai Coastal-Burwood Community Board OPEN MINUTES

Date: Monday 11 April 2022
Time: 5.01pm
Venue: Audio/Visual Link

Present

Chairperson	Kelly Barber
Deputy Chairperson	Jo Zervos
Members	Celeste Donovan Bebe Frayle Phil Mauger Linda Stewart

Christopher Turner-Bullock
Manager Community Governance, Coastal-Burwood
941 8233
christopher.turner@ccc.govt.nz
www.ccc.govt.nz

Secretarial Note:

It is noted that this meeting was held via audio/visual link on the Zoom platform due to the country being under COVID-19 Protection Framework (the Traffic Alert System Red) on the date the meeting was scheduled. These minutes provide a written summary of the meeting proceedings.

Karakia Tīmatanga: Led by Kelly Barber.

The agenda was dealt with in the following order.

1. Apologies Ngā Whakapāha

Part C

The Chair called for apologies. There were no apologies.

2. Declarations of Interest Ngā Whakapuaki Aronga

Part B

The Chair asked members if they wished to declare an interest in any item on the Agenda.

There were no declarations of interest recorded.

3. Confirmation of Previous Minutes Te Whakaāe o te hui o mua

Part C

The Chair asked members to confirm the previous minutes were a true and accurate account of the meeting. No issues or questions were raised. The Chair moved the officer recommendation, which was seconded by Phil Mauger. Following invitation from the Chair, there was no debate on the item and the motion was put to the vote and carried unanimously.

Community Board Resolved CBCB/2022/00014

That the minutes of the Waitai Coastal-Burwood Community Board meeting held on Monday, 14 March 2022 be confirmed.

Kelly Barber/Phil Mauger

Carried

4. Public Forum Te Huīnga Whānui

Part B

4.1 Avon-Otakaro Network

Hayley Guglietta on behalf of the Avon-Otakaro Network provided the Board with an update on the work being undertaken along the Otakaro. Hayley wanted to highlight the opening of the Dallington Landing and the Avondale Bridge and thank the organisation for including the community in these events.

Hayley Guglietta wanted to highlight concerns of crime and vandalism in the residential red zone.

After questions from members, the Chair thanked Hayley Guglietta for her presentation.

Attachments

A Avon-Otakaro Network Presentation

4.2 Future Streets Aranui – Community Insights Report

Yani Johanson, addressed the Board in relation to the Future Street Aranui – Community Insights Report.

Yani Johanson asked the Board to consider:

1. That they amend their Community Board Plan to include reference to the Future Streets Aranui Community Insights Report and include an action to commit to its next steps as a priority.
2. That the Community Board consider in its submission to the Council's Draft Annual Plan 2022/23, making reference to resources and support to continue the next steps of the Future Streets Aranui Community Insights Report.

The Chair thanked Yani Johanson for his update.

Part B

That the Waitai Coastal-Burwood Community Board:

1. Refers the issues raised in relation to the Future Streets Aranui Community Insights Report to Staff for investigation and response back to the Community Board by way of update in an upcoming Area Report.

5. Deputations by Appointment Ngā Huinga Whakaritenga

Part B

There were no deputations by appointment.

6. Presentation of Petitions Ngā Pākikitanga

Part B

There was no presentation of petitions.

7. Correspondence

The Council Officer in attendance took the report as read.

The Chair called for questions. There were no questions.

The Chair called for a mover of the officer recommendation. Jo Zervos moved the Officer Recommendation, which was seconded by Celeste Donovan. Following invitation from the Chair, there was no debate on the item. The motion was put to the meeting and carried unanimously.

Community Board Resolved CBCB/2022/00015 Original Officer Recommendation accepted without change

Part B

That the Waitai Coastal-Burwood Community Board:

1. Receive the correspondence from Amanda Neil in relation to the thoughtful actions and generosity of local resident Peter Currey and to request that staff present Peter Currey with a certificate of appreciation on behalf of the Board.

Jo Zervos/Celeste Donovan

Carried

8. Morhawk 2017 Limited - Landlord Consent to Change Accommodation (Campground) Rate Pricing Charges - South Brighton Motor Camp

The Chair asked members if they had any questions in relation to the public excluded attachment. Members indicated that they had no questions in relation to this report.

The Chair moved the officer recommendation, which was seconded by Phil Mauger. Following invitation from the Chair, there was no debate on the item. The motion was put to the vote and carried unanimously.

Community Board Resolved CBCB/2022/00016 Original Officer Recommendation accepted without change

Part C

That the Waitai Coastal-Burwood Community Board:

1. Approves on behalf of the Council, as Landlord, the proposed change to current charges, and the adopting of a Dynamic Pricing Rate strategy for the setting of accommodation charges as requested by Morhawk 2017 Limited.
2. Authorise the Property Consultancy Manager to manage and conclude all issues, processes and documentation associated with the request for landlord approval.

Kelly Barber/Phil Mauger

Carried

11. Resolution to Exclude the Public

The meeting did not go into public excluded.

9. Waitai Coastal-Burwood Community Board Area Report - April 2022

The Council Officer in attendance took the report as read.

The Chair called for questions on this item.

Thanks was expressed in relation to Walk Waitaha 2022 initiative and it was asked if this was part of the Walking Festival. The Council Officer in attendance confirmed that it is a revised version of the Walking Festival for this year due to Covid-19 restrictions.

Jo Zervos asked Council Officers when they are likely to receive a Briefing from Police. The Council Officer in attendance informed those present that a Briefing from Police has been arranged for the Board's next meeting.

There were no other questions.

The Chair moved the officer recommendation, which was seconded by Linda Stewart. Following invitation from the Chair, there was no debate on the item. The motion was put to the vote and carried unanimously.

Community Board Resolved CBCB/2022/00017 Original Officer Recommendation accepted without change

Part B

That the Waitai Coastal-Burwood Community Board:

1. Receive the Waitai Coastal-Burwood Community Board Area Report for April 2022.

Kelly Barber/Linda Stewart

Carried

10. Elected Members' Information Exchange Te Whakawhiti Whakaaro o Te Kāhui Amorangi

Part B

Board Members exchanged information on various matters of interest:

- PEEEP Trust – three new Board members, website under development and changes to yard procedures.
- ACTIS – working hard in the community in relation to COVID-19 and rapid antigen tests.
- Snell Bridge – damage and graffiti.
- Disc Golf – new course in the Red Zone proposed and a disc golf tournament – updated requested.
- Barkery – impacted by Red Zone Camp.
- Bromley Wastewater Treatment Plant – site visit.
- Stormwater concerns in Prestons Park.
- New Brighton Museum – successful garage sale.
- New Brighton Community Gardens – fundraising and seeking additional volunteers.
- Southshore Residents' Association – meeting attendance.
- Te Tira Kāhikuhiku – April meeting cancelled.
- Waimairi Beach Residents' Association – meeting attendance – crime concerns.
- Pages Road Bridge Footpath – updated requested.
- Parklands United Sports Club – funding assistance sought.
- Beresford Street Housing Developments – community engagement connection.
- New Brighton Lions – fundraising event attendance.
- St Faiths – marathon fundraising event attendance.
- Mairehau/Prestons Road Intersection – delay concerns.
- New Brighton Connections – meeting attendance.
- North Beach Tennis Club – upcoming 100 year celebration.
- Tamara Park Residents – support/request for slow speed neighbourhood.
- Red Zone Camp – commend Elected Member involvement/communication with the community.

Karakia Whakamutunga: Led by Kelly Barber.

Meeting concluded at 6.05pm.

CONFIRMED THIS 16TH DAY OF MAY 2022

**KELLY BARBER
CHAIRPERSON**

Unconfirmed

7. Correspondence

Reference Te Tohutoro: 22/507286

Report of Te Pou Matua: Cindy Sheppard, Community Board Advisor
cindy.sheppard@ccc.govt.nz

General Manager Mary Richardson, General Manager, Citizen and Community
Pouwhakarae: mary.richardson@ccc.govt.nz

1. Purpose of Report Te Pūtake Pūrongo

Correspondence has been received from:





Name	Subject
Burwood East Residents' Association	Public Forum Briefing
North Beach Residents' Association	Joint Submission on the Enforcement of the Dog Control Policy and Bylaw 2016 for Greater New Brighton Beach

2. Officer Recommendations Ngā Tūtohu

That the Coastal-Burwood Community Board:

1. Receive the correspondence from the Burwood East Residents' Association in relation to recent Public Forum Briefing.
2. Receive the correspondence from the North Beach Residents' Association in relation to the joint submission prepared by the North Beach, Waimairi Beach, New Brighton and the Southshore Residents' Associations on the enforcement of the Dog Control Policy and Bylaw 2016 for Greater New Brighton Beach and refer to staff for investigation and response back to the Community Board, by way of InfoCouncil Memorandum.

Attachments Ngā Tāpirihanga

No.	Title	Page
A  	Burwood East Residents' Association Correspondence - Public Forum Briefing	14
B  	North Beach Residents' Association - Joint Submission on the Enforcement of the Dog Control Policy and Bylaw 2016 for Greater New Brighton Beach	15

21 April, 2022

Waitai Coastal-Burwood Community Board

Dear Board Members

Re: **Public Forum Briefing**

Burwood East Residents Association committee members wish to convey our thanks for this initiative which provides clarity for residents and an opportunity to purposefully engage with members. We would definitely support further forums of this nature.

Kind regards

Gae Johns
Secretary
Burwood East Residents Association

Sent: Sunday, May 8, 2022 9:31 PM
Subject: Joint submission on the enforcement of the Dog Control Policy and Bylaw 2016 for the Greater New Brighton Beach

Kia Ora Lianne and Waitai Coastal-Burwood Community Board members,

Please find the attached submission on the enforcement of the Dog Control Policy and Bylaw 2016 for the Greater New Brighton Beach, jointly prepared by North Beach, Waimairi Beach, New Brighton and Southshore Residents' Associations.

Could this submission please be passed on to the appropriate person(s) at CCC for response to our proposed actions.

We kindly request that you confirm receipt of this submission and provide a response by Friday 3rd June.

Please get in touch if you have any queries regarding our submission.

Kind regards,
Josiah Thompson
Chairperson

on behalf of
North Beach Residents' Association

A joint Submission by
The North Beach Residents' Association,
The Waimairi Beach Residents' Association,
The New Brighton Residents' Association,
&
The Southshore Residents' Association
On the enforcement of the Dog Control Policy and Bylaw 2016
on the Greater New Brighton Beach

Executive Summary

Since the pandemic local New Brighton residents have noticed a marked increase in the number of dog owners exercising their dogs on the beach. Although most dog owners responsibly comply with the Christchurch City Council's Dog Control Policy and Bylaw (2016), there is a sizeable minority of dog owners who are either ignorant of their responsibilities or deliberately choose not to comply with the bylaw.

The submitters request that the City Council's Animal Management Team takes such actions necessary to ensure greater compliance of the bylaw. These include, but are not limited to, greater education, more prominent signage at beach access routes and regular, and greater patrolling and enforcement of the beach during summer.

Background

It's a dog's life right now on the beach. Since the pandemic local residents have observed a noticeable increase in the number of dog owners exercising their dogs on Greater New Brighton Beach. And for good reason: the Greater New Brighton Beach is one of the few areas permitted in Christchurch where dog owners can exercise their dogs unleashed — with the proviso that they must be leashed within 100 metres either side of the surf clubs between 1 November and 31 March during the day.

For dog owners, with freedoms come responsibilities, and these are defined by the Dog Control Policy and Bylaw (2016). If the purpose of the policy is to balance *“regulatory controls to allow for the recreational needs of dogs and their owners with appropriate controls to minimize the danger, distress or nuisance that may be caused by dogs”*, the obligations of dog owners are detailed in **Section 3:**

Obligations of dog owners.

These include:

8th May 2022

1

“3.2 Keeping your dog under effective control

Dog owners are required to keep their dog(s) ‘under effective control’ at all times when in public places. The owner or person in charge of a dog in a public place must:

- be aware of where the dog is and what it is doing;
- ensure the dog is responsive to commands; and
- ensure it is not creating a nuisance.

3.3 Carrying the means of removing dog faeces in public places

The person in charge of a dog must carry the means of picking up and removing any fouling (dog faeces) when in a public place (for example, plastic bags).

3.4 Removing dog faeces from public places

The person in charge of a dog must remove any fouling (dog faeces) that their dog produces and dispose of it in a hygienic manner (e.g. in a red wheelie bin or Council rubbish bin). The requirement to remove dog faeces applies not only to public places, but also to land that is not the dog owner’s land.”

Most dog owners responsibly comply with the bylaw but there is a sizeable minority of dog owners who are either ignorant of their responsibilities or deliberately choose not to comply with the bylaw.

Examples of bad behaviour or nuisance created by these dog owners include:

- Dog faeces left on the beach and dunes;
- Plastic bags containing dog faeces left in the dunes along access routes where no bins are provided;
- Unleashed dogs within 100 metres either side of local surf clubs;
- Non-registered dogs on the beach;
- Dog-on-dog attacks and fighting;
- Unleashed dogs disturbing and attacking wildlife on the foreshore (e.g. seals, sea lions, cormorant fledglings, penguins);
- Dog misbehavior involving children – e.g. dogs knocking children over, taking children’s food, frightening children when they spring up to them;
- Altercations between local residents and dog owners;
- Physical assaults on local residents by dog owners when confronted about their dog’s behaviour.

Dog attacks on wildlife have been particularly egregious in the Southshore Spit Reserve where local residents have found at least three penguins killed by dogs in as many months.

Submission and proposals

Clearly, this situation cannot be allowed to continue. If nothing is done, it will merely send a message to dog owners that such behaviour is condoned, and will lead to a further deterioration of relations between local residents and dog owners.

8th May 2022

2

As such, the submitters propose that the following actions are implemented:

1. A targeted media campaign educating dog owners of their obligations through the Council's website and its communications with dog owners.
2. More prominent signage at beach access routes informing dog owners of their obligations under the Dog Control Bylaw (Section 3) and the consequences for non-compliance (Section 13: The issuing of infringement notices).
3. More frequent patrols by Council staff of the Greater New Brighton Beach and Southshore Spit Reserve during the summer months with measureable KPIs in place — e.g. the number of warnings or infringement notices issued if required. Patrols need to be scheduled at different times: the rationale for this is that dog owners tend to schedule their dog's exercise at particular times during the week and so if an animal control officer is only patrolling at a particular time, they are likely to miss that dog owner if it does not coincide with their regular patrol.
4. That Council rangers are trained and warranted in animal control enforcement to further resource the activities of the Animal Management Team.
5. That the Animal Management Team meets local residents' associations to hear feedback and co-develop local response plans to address the issues.
6. That allocations are made from the Council's annual budget to ensure that the above are actioned.

Conclusion

At this stage, the submitters simply request that the provisions of the Dog Control Policy and Bylaw (2016) are enforced on the Greater New Brighton Beach. However, a wider discussion needs to be had whether we, as a city, have achieved the right balance between the rights of dog owners and the rights of other residents to the quiet enjoyment of their lives. Should unleashed dogs be permitted on our beaches? Should dogs even be permitted in the vicinity of ecologically important areas such as the Southshore Spit Reserve?

That discussion will begin within the next 18 months with the review process of the current bylaw. Its outcome will in part be determined by how well the City Council ensures that the current bylaw is adequately enforced.

8th May 2022

3

8. Waitai Coastal-Burwood Community Board 2021-22 Discretionary Response Fund Application – Burwood East Residents Association

Reference Te Tohutoro: 22/461360

Report of Te Pou Matua: Rory Crawford, Community Development Advisor,
rory.crawford@ccc.govt.nz

General Manager Mary Richardson, General Manager, Citizens and Community,
Pouwhakarae: mary.richardson@ccc.govt.nz

1. Purpose of Report Te Pūtake Pūrongo

- 1.1 The purpose of this report is for the Waitai Coastal-Burwood Community Board to consider an application for funding from its 2021-22 Discretionary Response Fund from the organisation listed below.

Funding Request Number	Organisation	Project Name	Amount Requested	Amount Recommended
00063968	Burwood East Residents' Association	Meeting Room Hire	\$550	\$550

- 1.2 There is currently a balance of \$52,800 remaining in the fund.

2. Officer Recommendations Ngā Tūtohu

That the Waitai Coastal-Burwood Community Board:

- Approve a grant of \$550 from its 2021-22 Discretionary Response Fund to the Burwood East Residents' Association (BERA) towards the cost of Meeting Room Hire.

3. Key Points Ngā Take Matua

Strategic Alignment Te Rautaki Tīaroaro

- 3.1 The recommendation is strongly aligned to the Strategic Framework and in particular the strategic priority of Strengthening Communities. It will provide enhanced opportunities for communities to participate in local decision making.

Decision Making Authority Te Mana Whakatau

- 3.2 The Community Board has the delegated authority to determine the allocation of the Discretionary Response Fund for each community.
- 3.2.1 Allocations must be consistent with any policies, standards or criteria adopted by the Council.
- 3.2.2 The Fund does not cover:
- Legal challenges or Environment Court challenges against the Council, Council Controlled organisations or Community Board decisions.

- Projects or initiatives that change the scope of a Council project or that will lead to ongoing operational costs to the Council (though Community Boards can recommend to the Council that it consider a grant for this purpose).

Assessment of Significance and Engagement Te Aromatawai Whakahirahira

- 3.3 The decisions in this report are of low significance in relation to the Christchurch City Council's Significance and Engagement Policy.
- 3.4 The level of significance was determined by the number of people affected and/or with an interest.
- 3.5 Due to the assessment of low significance, no further community engagement and consultation is required.


Discussion Kōrerorero

- 3.6 At the time of writing, the balance of the 2021-22 Discretionary Response Fund is as below.

Total Budget 2020/21	Granted To Date	Available for allocation	Balance If Staff Recommendation adopted
\$89,645	\$36,845	\$52,800	\$52,250

- 3.7 Based on the current Discretionary Response Fund criteria, the applications listed above are eligible for funding.
- 3.8 The attached Decision Matrix provides detailed information for the applications. This includes organisational details, project details, financial information and a staff assessment.

Attachments Ngā Tāpirihanga

No.	Title	Page
A 	Decision Matrix - 00063968	21

Confirmation of Statutory Compliance Te Whakatūrutanga ā-Ture

Compliance with Statutory Decision-making Requirements (ss 76 - 81 Local Government Act 2002).

(a) This report contains:

- sufficient information about all reasonably practicable options identified and assessed in terms of their advantages and disadvantages; and
- adequate consideration of the views and preferences of affected and interested persons bearing in mind any proposed or previous community engagement.

(b) The information reflects the level of significance of the matters covered by the report, as determined in accordance with the Council's significance and engagement policy.

Signatories Ngā Kaiwaitohu

Author	Rory Crawford - Community Recreation Advisor
Approved By	Christopher Turner-Bullock - Manager Community Governance, Coastal-Burwood

2021-22 DRF COASTAL-BURWOOD DECISION MATRIX

Priority Rating

One	Meets all eligibility criteria and contributes significantly to Funding Outcomes and Priorities. Highly recommended for funding.
Two	Meets all eligibility criteria and contributes to Funding Outcomes and Priorities. Recommended for funding.
Three	Meets all eligibility criteria and contributes to Funding Outcomes and Priorities but to a lesser extent than Priority 2 applications. Not recommended for funding.
Four	Meets all eligibility criteria and has minimum contribution to Funding Outcomes and Priorities / Insufficient information provided by applicant (in application and after request from Advisor) / Other funding sources more appropriate. Not recommended for funding.

00063968	Organisation Name	Name and Description	Total Cost	Contribution Sought Towards	Staff Recommendation	Priority
	Burwood East Residents Association (BERA)	Meeting venue hire The Burwood East Residents Association is seeking funds to cover the meeting room hire costs associated with holding our Monthly Committee meetings at the Legacy Community Church, previously known as the Burwood Christian Centre.	\$ 550 Requested \$ 550 (100% requested)	Rent / Venue Hire - \$550	\$ 550 That the Waitai Coastal-Burwood Community Board approve a grant of \$550 from its 2021-22 Discretionary Response Fund to the Burwood East Residents Association (BERA) towards the cost of Meeting Room hire.	2

<p>Organisation Details</p> <p>Service Base: Burwood East, Christchurch Legal Status: Other Established: 1/03/2011 Target Groups: Community Development Annual Volunteer Hours: 250 Participants: 600</p> <p>Alignment with Council Strategies</p> <ul style="list-style-type: none"> Strengthening Communities Strategy <p>CCC Funding History</p> <p>None</p>	<p>Other Sources of Funding</p> <p>None</p> <p>Staff Assessment</p> <p>The Burwood East Residents Association are a committee formed from local residents and have been in operation since 2011. The Association meet monthly to discuss, advocate and deal with concerns that impact their local community and residents. They also act as a liaison for the local residents to the Coastal-Burwood Community Board via their board representative. This one off grant from the Discretionary Response fund will enable the committee to continue to hire the meeting room at the Legacy Community Church for the next 12 months.</p>
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9. Coastal Hazards Adaptation Planning - Waitai Coastal-Burwood Community Board Representative - Lyttelton Harbour Coastal Panel

Reference Te Tohutoro:	22/481332
Report of Te Pou Matua:	Cindy Sheppard, Community Board Advisor cindy.sheppard@ccc.govt.nz
General Manager	Mary Richardson, General Manager, Citizens and Community
Pouwhakarae:	mary.richardson@ccc.govt.nz

1. Purpose of the Report Te Pūtake Pūrongo

- 1.1 The purpose of this report is for the Waitai Coastal-Burwood Community Board to consider the appointment of Board representative on the Lyttelton Harbour Coastal Panel/Whakaraupō.

2. Officer Recommendations Ngā Tūtohu

That the Waitai Coastal-Burwood Community Board:

1. Appoint a Board member to the Lyttelton Harbour Coastal Panel/Whakaraupō.

3. Reason for Report Recommendations Ngā Take mō te Whakatau

- 3.1 On 7 April 2022, the Council resolved to appoint the Coastal Panel for Lyttelton Harbour Coastal Panel/Whakaraupō and agreed that the Waitai Coastal-Burwood Community Board would select one 'rest of city' representative from their Board to become a member of this panel.

4. Context Background Te Horopaki

- 4.1 In 2021, the Urban Development and Transport Committee endorsed the establishment of the Coastal Hazards Adaptation Planning programme and agreed that adaptation planning would begin in Lyttelton Harbour Coastal Panel/Whakaraupō with subsequent tranches of communities to follow.
- 4.2 The establishment of a Coastal Panel comprised of rūnanga and community members is core to the co-creation approach to adaptation planning.
- 4.3 The inclusion of up to three 'rest of city' representatives is intended to provide balance and diversity; and cross fertilisation of ideas and early socialisation of the process before planning starts in other adaptation areas.
- 4.4 The establishment of the Coastal Panel has been delayed until spring due to the impacts of Covid-19.
- 4.5 Consideration will need to be given of any impacts of the upcoming local body elections, i.e. transference of the role if required post-election.

Attachments Ngā Tāpirihanga

There are no attachments to this report.

In addition to the attached documents, the following background information is available:

Document Name	Location / File Link
<enter document name>	<enter location/hyperlink>
<enter document name>	<enter location/hyperlink>

Confirmation of Statutory Compliance Te Whakatūrutanga ā-Ture

Compliance with Statutory Decision-making Requirements (ss 76 - 81 Local Government Act 2002).

(a) This report contains:

- (i) sufficient information about all reasonably practicable options identified and assessed in terms of their advantages and disadvantages; and
- (ii) adequate consideration of the views and preferences of affected and interested persons bearing in mind any proposed or previous community engagement.

(b) The information reflects the level of significance of the matters covered by the report, as determined in accordance with the Council's significance and engagement policy.

Signatories Ngā Kaiwaitohu

Author	Cindy Sheppard - Community Board Advisor
Approved By	Christopher Turner-Bullock - Manager Community Governance, Coastal-Burwood

10. Waitai Coastal-Burwood Community Board Area Report - May 2022

Reference Te Tohutoro: 22/344454
 Report of Te Pou Matua: Christopher Turner-Bullock, Community Governance Manager
 christopher.turner@ccc.govt.nz
 General Manager Pouwhakarae: Mary Richardson, General Manager, Citizens and Community
 mary.richardson@ccc.govt.nz

1. Purpose of Report Te Pūtake Pūrongo

This report provides the Board with an overview on initiatives and issues current within the Community Board area.

2. Officer Recommendations Ngā Tūtohu

That the Waitai Coastal-Burwood Community Board:

1. Receive the Waitai Coastal-Burwood Community Board Area Report for May 2022.

3. Community Support, Governance and Partnership Activity

3.1 Community Governance Projects

Activity	Detail	Timeline	Strategic Alignment
Give Gear, Get Great	Two local groups want to be distribution points for equipment donated through the Give Gear, Get Great project. Staff will start work on securing locations and donation bins. Shirley Library has already been confirmed. Recently Ferrymead Bays Football Club have donated some footballs and other equipment, which has gone directly to Eastern Community Sports and Recreation to be used in programmes and for individuals. For more information about the current bin locations go to https://www.facebook.com/Givegeargetgreat	Ongoing	Resilient Communities
Parklands United Sports Club (PUSC)	Staff have been working with the PUSC to address a number of issues which the Club raised with Councillor Celeste Donovan at their April Committee meeting. Issues raised include the upgrade to the Clubroom toilets, Queenspark Netball courts, public toilets at Parklands Reserve and Parklands Community Centre	Ongoing	Resilient Communities
Kia Rite Hoesa	Previously named Get Set Go, this workshop is for community organisation who plan and	Ongoing	Resilient Communities

	run community recreation programmes or events. The next workshop is scheduled for Wednesday 18 May at the New Brighton Boardroom. For more information about this workshop or future workshops visit the Council website https://ccc.govt.nz/news-and-events/running-an-event/community-workshops		
Dallington Disc Golf	The Dallington Residents' Association and staff are in contact with the Christchurch Disc Golf Association about the option to establish a trial disc golf course in the Dallington area. The CDG have recently completed a new course at Warren Park in Hornby. Installation was completed by Bros for Change as a social enterprise.	Ongoing	Resilient Communities

3.2 Community Funding Summary

3.2.1 For the Board's information, a summary is provided (refer **Attachment A**) on the status of the Board's 2021-22 funding as at 12 April 2022.

3.3 Participation in and Contribution to Decision Making

3.3.1 Report back on other Activities contributing to Community Board Plan [for items not included in the above table but are included in Community Board Plan]

- **Pūharakekenui Styx Living Laboratory** held their grand opening of their new field centre at 75 Lower Styx Road, Bottle Lake on 7 May 2022. The event coincided with the Trust's 20th Birthday so there was much to commemorate with a variety of guest speakers sharing their whakaaro on the projects and initiatives they've been working on.
- **Shirley Library Youth Audit**
Shirley Village Project conducted a Youth Friendly Spaces Audit of the Shirley Library last year in conjunction with Library Staff, with the results recently being made available (**refer Attachment B**). The Library was one of three locations chosen by local Rangatahi, the other two locations being Macfarlane Park Basketball Court and 10 Shirley Road. The Library was audited on its safety, appeal, accessibility, resourcing and youth friendliness. The Library performed below average, in the Youth Friendly Spaces Audit, scoring a total of 64.5% and received a Net Promoter Score of -50. The main recommendations made by the Youth auditors were:
 - Rethink the location of the current Youth Space in the library
 - Increase resourcing (clubs, books and activities)
 - Make the space more vibrant
 - Include young people in processes and decisions
 - Increase safety

As part of the Shirley Village Projects wider youth Project they will continue to engage and work with Library Staff to implement the recommendations.

- **Up-coming Events**

New Brighton Community Gardens will be celebrating the opening of Donald's Art Studio on 18 May 2022 from 3.30. Deaf and blind artist Donald Gibson has relocated to the gardens when his old studio at New Brighton School was set to be demolished. Wanting to stay in the area, staff at the Gardens saw this as a really good fit in their already creative space and the community soon rallied together to build Donald a kitset cabin over a number of weekends.

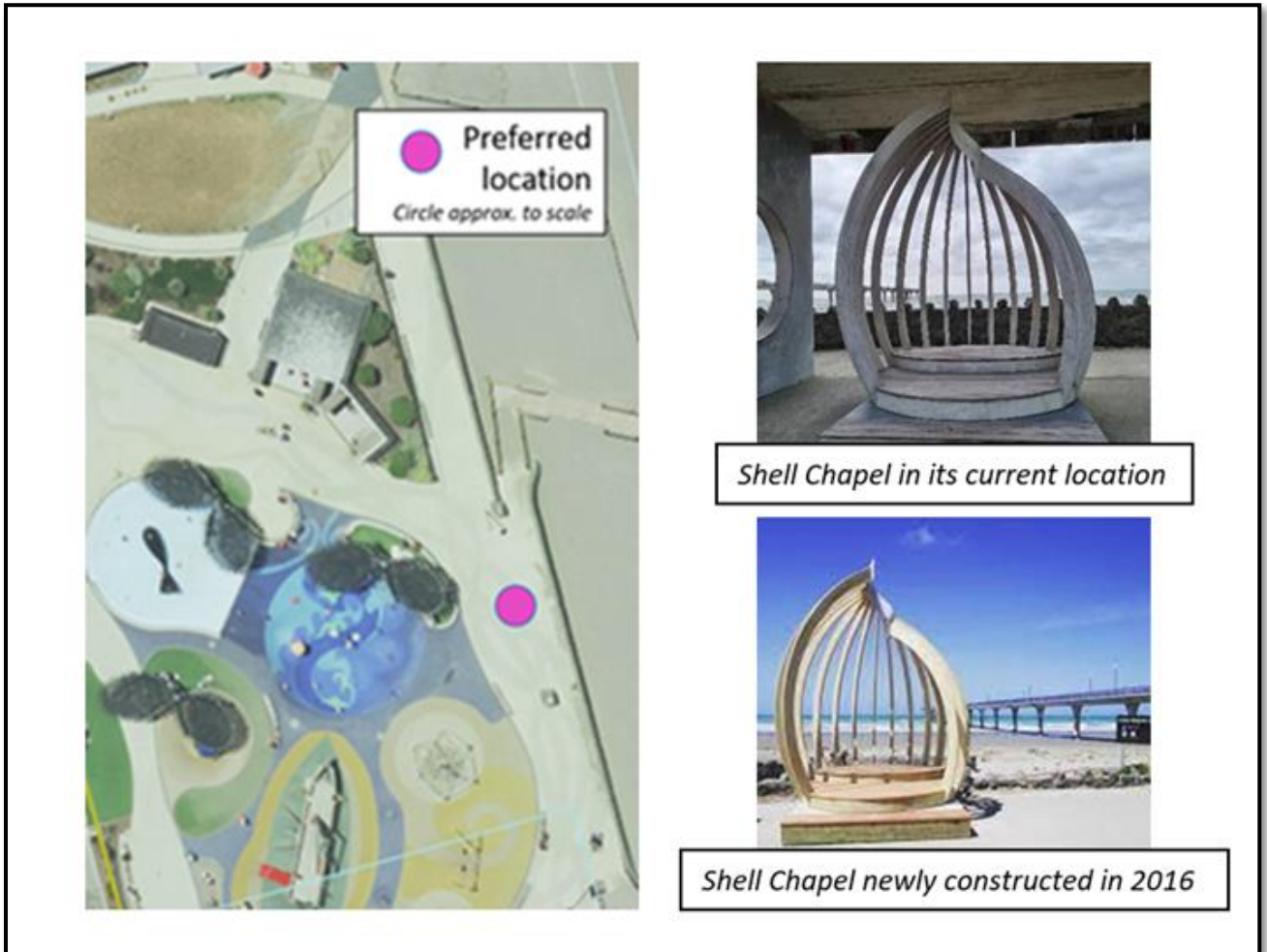
Donald is already resident at the gardens and working on two new sculptures. In return for the overwhelming support from the community to make the studio happen, Donald has also been gifting his homemade scones and carved stone hearts to show his gratitude.

Mahi is still on-going to get the floors finished off and install the furniture ready for the grand opening on the 18 May 2022.



- **Shell Chapel Tiny Hut**

The Christchurch City Council’s Shell Chapel was shifted under the Pier Bridge due to construction of the Hot Pools and playground. With that construction now complete, the community has asked for the Shell Chapel to be moved to a more highly visible location. We will move the Shell Chapel closer to the playground. See image below. We’ll also upgrade the chapel, sand it back and give it a fresh coat of stain and paint. This will extend the life of the Shell Chapel by another five years. We aim to have these works completed by the end of June, however that will be dependent on securing a contractor and their availability.



Shell Chapel in its current location

Shell Chapel newly constructed in 2016

- **Call to Nature**

Launched on 22 April 2022 for Earth Day and staying insitu until 6 May 2022 – residents of Ōtautahi, Christchurch are encouraged to go to one of 12 sites to “tell the river your worries and let them float away”. Flourish Kia Puāwai has created this opportunity for residents to talk away their worries on phones along our rivers. “It’s an art installation for our wellbeing”, says Michelle Whitaker, Flourish’s Co-Director. “A fun way to do something meaningful as not everyone has someone to talk to or someone they can safely tell everything to. The river will listen with no judgement,” says Whitaker. For more information visit <https://www.facebook.com/FlourishKiaPuawai>



3.3.2 Council Engagement and Consultation.

- The Waitai Coastal-Burwood Community Board Submissions Committee held meetings on Monday 4 April 2022 and Tuesday 5 April 2022. Presented for record purposes (refer **Attachments C and D**) is the Board’s Submissions Committee Minutes and Submissions to the Council on the Draft Annual Plan 2022/23 and Ihutai-Estuary and Coastal Draft Stormwater Management Plan.

Topic	Date	Link
Draft Housing and Business Choice Plan Change	Open for feedback until 13 May 2022	https://ccc.govt.nz/the-council/haveyoursay/show/505
Draft Coastal Hazards Plan Change	Open for feedback until 13 May 2022	https://ccc.govt.nz/the-council/haveyoursay/show/504
Draft Heritage Plan Change	Open for feedback until 13 May 2022	https://ccc.govt.nz/the-council/haveyoursay/show/506
Draft Radio Communication Pathways Plan Change	Open for feedback until 13 May 2022	https://ccc.govt.nz/the-council/haveyoursay/show/507

4. Advice Provided to the Community Board

4.1 Orion New Zealand Limited – Residential Red Zone

As previously circulated to the Board, attached for information is a memorandum from Orion New Zealand Limited in relation to damage to the power network in the residential red zone.













Orion New Zealand are wanting to share this message as widely as possible (refer **Attachment E**).



4.2 Customer Service Requests/Hybris Report

For the Board's information, attached is a copy of the March 2022 Hybris Report (refer **Attachment F**).

Attachments Ngā Tāpirihanga

No.	Title	Page
A  	Waitai Coastal-Burwood Community Board Funding Update as at April 2022	32
B  	Shirley Libary Youth Audit Report	33
C  	Waitai Coastal-Burwood Community Board Submissions Committee 4 April 2022 Minutes and Submission - Draft Annual Plan 2022/23	51
D  	Waitai Coastal-Burwood Community Board Submissions Committee 5 April 2022 Minutes and Submission - Ihutai-Estuary and Coastal Draft Stormwater Management Plan	60
E  	Waitai Coastal-Burwood Community Board - Memorandum from Orion New Zealand Limited re Damage on the Orion network in the residential red zone	68
F  	Waitai Coastal-Burwood Community Board - Hybris Report March 2022	70

Signatories Ngā Kaiwaitohu

Authors	Cindy Sheppard - Community Board Advisor Katie MacDonald - Support Officer Emily Toase - Community Development Advisor Rory Crawford - Community Development Advisor Jacqui Miller - Community Recreation Advisor Christopher Turner-Bullock - Manager Community Governance, Coastal-Burwood
Approved By	Christopher Turner-Bullock - Manager Community Governance, Coastal-Burwood John Filsell - Head of Community Support and Partnerships

Waitai Coastal-Burwood 2021-22 Community Board Funds - Updated as at 15.02.2022		
Waitai Coastal-Burwood Discretionary Response Fund	Allocation 2021-22	Board Approval
Establishment of the 2021/22 DRF from the SCF	\$71,767.00	N/A
Carry-forward from previous financial year (TBC)	\$17,316.00	N/A
Return of Grant Money from 2020/21 SCF Application - New Brighton Cricket Club Inc	\$562.00	N/A
Waitai Coastal-Burwood Community Board - I Love New Brighton 2022	\$6,000.00	02.08.21
Waitai Coastal-Burwood Community Board - Parklands @ Play 2022	\$5,500.00	02.08.21
Waitai Coastal-Burwood Community Board - Youth Development Fund 2021-22	\$3,500.00	02.08.21
Waitai Coastal-Burwood Community Board - Summer With Your Neighbours 2021-22	\$2,300.00	02.08.21
Waitai Coastal-Burwood Community Board - ANZAC Day Expenses 2022	\$400.00	02.08.21
Waitai Coastal-Burwood Community Board - Garden Pride Awards 2022	\$250.00	02.08.21
St Martins Bowls Incorporated - Interior redecoration of Clubrooms	\$500.00	6.09.21
Educational Childcare Centre Inc - Purchase of blinds	\$3,590.00	6.09.21
Waitai Coastal-Burwood Community Board - Summer With Your Neighbours 2021-22 additional funds	\$1,505.00	18.10.21
Anglican Diocese of Christchurch, Parish of East Christchurch - Community Fridge and Pantry	\$4,800.00	18.10.21
Avon Heathcote Estuary Ihutai Trust - South New Brighton Park restoration and enhancement project	\$3,500.00	18.10.21
Drug-ARM Christchurch - Rent for Art-East	\$5,000.00	14.02.22
Available Balance	\$52,800.00	
Waitai Coastal-Burwood Youth Development Fund	Allocation 2021-22	Approval
Establishment of the 2021-22 Youth Development Fund	\$3,500.00	02.08.21
Holly Gray - National Secondary School Athletics Competition - \$150.00 granted, funds returned 1/11/21	\$0.00	1.09.21
Youth Development Fund Available BALANCE	\$3,500.00	
Shape Your Place Toolkit Funding	Allocation 2021-22	Approval
Allocated funds	\$4,300.00	
Shape your place toolkit funding balance	\$4,300.00	



Youth Friendly Spaces Audit Report

Shirley Library

WEDNESDAY 21st JULY



Team Leader

1. Beth Walters



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1. Executive Summary

This report is based on data gathered on the 7th of July 2021 and 10th July 2021 at Shirley Library. Using the Youth Relevant Design Check Card and Youth Friendly Spaces Audit, young people audited the Shirley Library on its safety, appeal, accessibility, resourcing, and youth-friendliness.

The Shirley Library performed below average, in the Youth Friendly Spaces Audit, scoring a total of 64.5% and producing a Net Promoter Score of -50.

The youth auditors really liked how the space was calm and somewhere they could come and relax in. The young people also liked how friendly the staff were. The areas young people thought could be improved and gave feedback on was the vibrancy and appeal of the space, the youth corner itself, how they felt generally in the space, and the resourcing.

The youth space was a key area the young people identified as needing change. Specifically, they wanted to see this space moved to a different area of the library. They felt like the youth space was an afterthought lacking youth input. Some other suggestions were implementing comfier chairs and beanbags. They wanted to see more artwork, colour, culture and vibrancy around the library. Young people wanted to feel included in decision making on clubs and activities for them and suggested providing different avenues for them to continue to do this. With this, they also wished to see a greater circulation of young adult books and the Shirley Library to be better resourced with activities and clubs for them.

Overall, the recommendations on behalf of the youth auditors are:

- Rethink the location of the current Youth Space
- Increase resourcing (clubs, books and activities)
- Make the space more vibrant
- Include young people in processes and decisions
- Increase safety



2. Introduction

Spaces that are youth-friendly are important, if you get a space right for young people often you have it right for everyone. This Youth Friendly Spaces Audit report is an appraisal of the Shirley Library's youth-friendliness, with data gathered over two audits. This has been completed by an independent youth audit team leader and covers the five factors of Youth Relevant Design including safety, appeal, accessible, well-resourced and youth friendly. Robust engagement has taken place with a team of young people, also referred to in this report as youth auditors, who have developed a range of feedback and recommendations for this space. On 7 July 2021 and 10 July 2021, a team of youth auditors, led by team leader Beth Walters, completed a Youth Friendly Spaces Audit on the Shirley Library.

The audit was completed by 6 diverse auditors ranging in age from 12 to 18. The feedback in this report was collated across two audits in the evening on Wednesday 7 July 2021 and mid-day on Saturday 10 July). The two audits are completed at distinctly different times to capture a more robust sense of how youth-friendly the space is, for instance, daytime compared to at night, or when it's busy and when it's quiet.

This report will tell you how youth-friendly a space is and provides a Net Promoter Score of youth-friendliness. It also includes detailed feedback from young people about what they like about the space, what changes they would like to see, general feedback, and recommendations.



3. Methodology

The Youth Friendly Spaces Audit was conducted by a team leader who led a team of young people through the Shirley Library and audited the space against a set of Youth Relevant Design Principles.

The audits were conducted at:

- Wednesday 7th July, 4pm- 6pm
- Saturday 10th July, 11am - 12pm

3.1 Quantitative Feedback

During both audits, each youth auditor completed a Youth Friendly Spaces Scorecard. As they assessed the space, the young people were asked to think about the facility under the following banners:

- **Transport Options**
This looks at whether there are bike stands, a bus stop within 100 metres, bus links to other key spaces young people use, and whether the bikes stand, the path to the road and car park are well-lit.
- **Location**
This is assessing whether the space is close to other places the young person already hangs out, whether the entrance is well-lit and well sign-posted, and if there are accessibility ramps (where required).
- **Atmosphere**
This looks at things that make an appealing atmosphere such as music playing, soft spaces to relax that aren't 'in the way', colour, art, plant life, safe spaces to leave belongings, charging ports, and friendly staff greeting you on arrival.
- **Cost**
This refers to whether there is free admission and discounts with student ID, discounted admission on certain days or times, and free WIFI.



- **Bathrooms**
Spaces are scored on whether there are gender-neutral bathrooms, showers, disability bathrooms and disability showers (if applicable).
- **Support**
This looks at whether there are bike stands, a bus stop within 100 metres, bus links to other key spaces young people use, and whether the bikes stand, the path to the road and car park are well-lit.

Each of these banners includes questions that require either a yes, no, or not applicable answer. As the auditors walk into the space, they keep an eye out for the things suggested on the scorecard and record whether they are provided (if applicable). The results for each section look at how many 'yes' answers there are for each section out of all of the 'yes' and 'no' answers, thus producing a percentage for how well that area scored.

Alongside a score in each of these areas, the audit will also produce a Net Promoter Score. For this, every young person provides a rating for 'how likely would you be to recommend this space to a friend?'. The scale is from 0, not very likely, to 10, extremely likely. Scores between 0-6 are called 'detractors', while scores of 9-10 are called "promoters". Any rating that is 7 and 8 are neutral and not taken into consideration. The percentage of detractors are deducted from the percentage of promoters providing a number that is your net promoter score. Any number over 0 is a good Net Promoter Score because it means there were more promoters than detractors.

3.2 Qualitative Feedback

As well as providing youth-friendly scores, the Youth Friendly Spaces Audit also gathers qualitative feedback in the form of recommendations and anecdotal feedback. At the end of the audit, the audit team leader runs a small focus group with all of the auditors, asking them for feedback about the space against the 5 Factors of Youth Relevant Design which are:

- **Safety**
Any space that young people frequent should be safe, and when you get it right for them, you've probably got it right for everyone.
- **Appeal**
A space is going to be more appealing and successful when people want to use it for its intended



purpose.

- **Accessible**
Any space needs to be accessible – all young people should be able to use it, even if their circumstances are different.
- **Well-Resourced**
A space that is well-resourced with young people in mind is one that will be well-used.
- **Youth-Friendly**
You can tell a youth-friendly space by the feeling you get when you walk in – young people are wanted here.

This focus group produces a lot of valuable feedback straight from the mouth of young people, which informs our recommendations later in the report. As well as the focus group, young people also have the option to give their own feedback through the scorecard which asks:

- What do you like about this space?
- Do you think this space is designed to be used by young people?
- What would you change about this space that is easy to do?
- What would you change about this space if you could do anything?



4. Findings

4.1 Audit Scorecards

AUDIT #1: Wednesday 7th July, 4pm – 6pm

SECTIONS:

SCORES:

Transport Options	50%
Location	75%
Atmosphere	68%
Cost	67%
Bathroom	35%
Support	93%
TOTAL	65%
NET PROMOTER SCORE	-50



AUDIT#2: Saturday 10th July, 11am – 12pm

SECTIONS:

SCORES:

Transport Options	43%
Location	90%
Atmosphere	60%
Cost	67%
Bathroom	40%
Support	87%
TOTAL	64%
NET PROMOTER SCORE	-50

TOTAL: **64.5%**

NET PROMOTOR SCORE: **-50**



4.2 Scorecard Feedback

Each youth auditor completes a scorecard twice at two distinctly different times. During the audits, they are asked to write down what they like about the space, if they thought the space was designed to be used by young people, what they would change that is easy to do, and what they would change if they could change anything at all. Below is a summary of their feedback.

4.2.1 What do you like about this space?

The most common theme that came through the scorecard regarding what people liked was that the Shirley Library was a space that was a quiet and calm place to spend time in.

“It has safe places and a place to sit and talk” - Youth Auditor, aged 15

Rangatahi also appreciated that they could come and choose to read from a range of books and that the library offered different places to sit. The youth auditors felt that the staff were friendly and that they had the option to relax by themselves or with the staff and/or friends.

4.2.2 Do you think this space is designed to be used by young people?

There was not a consensus between the auditors as to whether they thought this space was designed to be used by young people. Some of the auditors thought it was because of its simplicity and inclusion of a kid's section. However, one common theme that the auditors mentioned was that there were more options for kids such as kids' books and games, that were not also available for youth. A couple of auditors both said that they couldn't decide as it felt like it was designed for both adults and kids, not youth. One auditor on their scorecard wrote,

“I don't because it feels like the space was built for adults and it was an afterthought to add space for youth” - Youth Auditor, age 12.

4.2.3 What would you change about this space that is easy to do?



Almost all of the youth auditors thought that the Shirley Library, which they feel is currently a blank canvas, would be more youth-friendly if there was more artwork on the walls and around the place. This was by far the most common change that the auditors wanted to see. One auditor even suggested artwork on the outside of the building, which you would be able to see as you approach the Shirley Library. They felt that this would be an easy change to make and suggested engaging with local youth to collaborate with famous artists to create new pieces for the Library. Another young person acknowledged that relaxing music could make the environment more ambient. Some other simple changes suggested were, free water, more charging ports, an Xbox in the youth space and a little garden. One auditor said that these changes would create an overall “better vibe.” These things should be considered to make the space more youth friendly.

4.2.4 What would you change about this space if you could change anything?

While the above feedback focuses on what young people would want to change that is easy, the below feedback is based on what the young people would change if they could change anything at all.

A common theme was that young people would really love to see some more activities for youth. Young people don't want to have a space that is at the back corner of the library. A young person suggested that they would change the layout to be more obvious where the youth space was and would make it larger. Another auditor really wanted to have a space that was at the heart of the library and was slightly removed at the same time. Young people were also perplexed as to why the PlayStation was right next to the children's books and felt that the PlayStation along with the accompanying bean bags should be moved into the young adult area. Another common recommendation that young people felt would make the place livelier would be to add more plants and greenery. Not only would this create a “better vibe” as one auditor said, but the young people felt that it would make the Shirley Library feel even more homely.

4.3 Focus Group Feedback

Auditors also had the opportunity to discuss the five key youth relevant design ideas; safety, appeal, accessibility, resourcing and whether they thought the Shirley Library was youth friendly. This conversation was facilitated by the Team Leader and the answers were transcribed.



4.3.1 Safety

The crux of this point is that any space that young people frequent should be safe, and when you get it right for them you've probably got it right for everyone.

The first audit took place in the evening between the hours of 4pm and 6pm. The youth arrived when it was still light and left when it was dark. When asked whether the Shirley Library felt like a safe place, one young person said, "it can be a safe place if you need to get away from stuff and read a book." Another young person mentioned that they felt safer in the space when there were less people around. When asked how they felt on arrival, one young person highlighted how they felt like they weren't meant to be there as they couldn't see anyone their age.

Young people generally felt safe arriving at the Shirley Library as many were familiar with the route to get there; it was only when they had to leave when it was dark that they felt unsafe. One young person expressed that they felt safe as a whole because they had a car and a license and had done army training so didn't really have a problem with safety. However, everyone else who left either by public transport or foot/bike expressed feeling unsafe. A couple of young people highlighted how dark the mall and library car park were and this increased how unsafe they felt leaving the Library.

A suggestion made to make the space feel safer was to increase lighting outside the Shirley Library and in the surrounding car parks. On a positive note though, the young people highlighted that the librarians were always very friendly and that they felt comfortable to approach them if they ever felt unsafe and/or needed to express concern.

4.3.2 Appeal

A space is more appealing when young people are able to be engaged in the space.

During the focus groups, the young people expressed that they liked coming to the library as it was close to places that they were familiar with and usually went to such as the Palms Mall, school and home. Another thing that the young people expressed was that it was a great place to come and experience some peace and downtime. One young person said that they liked to come to the Shirley Library as they didn't have many friends to hang out with on the weekend and it was close to their house.

Although some young people expressed positive things about the appeal of the Library, some auditors felt that the youth area was uninviting and made them feel closed off from others in the



Library. One young person stated that “the only vibrant thing about the library was the book covers.

Young people said to improve this the Library could provide a more vibrant space, with art on the walls, more colour, comfier chairs, more clubs for the youth, plants to make it feel homely and for the PlayStation and beanbags to be moved into the youth space away from the children’s areas. Young people wanted a space that felt like it was designed by youth and for youth and for it to feel connected to the Library and rather than being “put into the back of the corner.”. However, they also stated the importance of having a separate space as well. One young person said that “they didn’t even know the magazine room existed until they did the audit” and suggested that they would prefer to have the magazine space as the youth space as they felt safer there.

The appeal of the Library to young people could significantly and easily change with some of these ideas.

4.3.3 Accessibility

Any space needs to be accessible, which includes disability access, physical movement to and around the space, and affordability to engage with the space.

Any space needs to be accessible, which includes disability access, physical movement to and around the space, and affordability to engage with the space. The young people expressed that getting to and from the library by public transport was relatively easy. However, they felt that the Library could be better sign posted. The young people commented that it was in close proximity to places they usually accessed such as the mall, bus routes and school.

For those that biked, the consensus was that there weren't enough bike stands (only one) and the bike stands that were present were not modern bike stands that ensure your bike is safer. They expressed that the round arch ones that are currently located at the entrance of the library, make it easier to steal bikes. They suggested simply updating these bike stands.

The young people felt that there could be more toilets available for users in the library and also some gender neutral options that weren't the disabled toilets. They would recommend providing more toilets and more inclusive options like at Tūranga Library. They also highlighted that there were no showers to use and therefore adding showers to the library could be considered.



4.3.4 Well-Resourced

A space that is well-resourced with young people in mind is a space that will be well-used.

A space that is well-resourced with young people in mind is a space that will be well-used. Young people expressed that they felt that there was good information about other services, however, felt that information about the 'youth clubs' could be better advertised and more easily accessible.

The young people said that the staff were friendly, nice and that they are "not scary and won't bite". They specifically expressed that some of the staff felt more relatable as they were closer in age.

Young people liked that there were computers available and that there was a PlayStation that anyone could use. However, they suggested that there needed to be a greater choice of video games. Some of the young people suggested that there could be more activities for young people, such as, colouring, crafts, sing star, board games, and more events. Some of the young people expressed that they would like to see a drawing/sketching club, a colouring club and a LGBTQ club. To promote this, young people felt that there needed to be better advertising and posters so that it was easier to access these resources. A simple suggestion was to make a registration form, so if you wanted to create a club or join one you could register to be involved.

The suggestion of more chairs and comfy places to sit such as more bean bags etc. was also raised again within this discussion around resourcing. This highlights a strong consensus that the Shirley Library should have more places for both young people and all library users to sit.

In terms of books, young people were in agreement that there needed to be more new books circulating in from other libraries and more books for them as young adults.

4.3.5 Youth-Friendly

You can tell a youth-friendly space by the feeling you get when you walk in – young people feel wanted here.

Young people found that the Shirley Library did not feel youth friendly or youthful. One young person said that "it feels like an adult space and the youth space feels like an afterthought".

Whereas another young person explained that after school it sometimes felt youthful with all the students from schools however it didn't on the weekend as there were far fewer young people.



When asked if the space reflected their culture many of the young people said that it doesn't feel multicultural and that they would love to see more Te Ao Māori and Te Reo Māori around the space. One person stated that they feel comfortable in the space, but not valued.

How then can the Library make young people feel valued?

Some suggested that young people should be included in the decisions more and that there should be more of a youth voice present. One person suggested that the Library should ask some of the young people to be on a team to help with the design of the library. Overall, they wanted to be able to continue to give feedback, make suggestions on the space and have their voice heard.

Some practical suggestions were to make a young librarian club and to create a day where young people can learn how to be a librarian. Something similar to an event run for Kidsfest but for older young people. To increase the vibrancy and youth friendliness of the space the young people suggested that there be more artwork on the walls. They felt that a short-term art club could be formulated to help design and think about what to put on the walls. They thought that using New Zealand artists to collaborate with the young people could be a great idea as well.

4.3.6 General Feedback

At the end of the focus group the youth auditors were asked some final questions about what else they liked about the space, if there is anything they didn't like, or any other final suggestions or recommendations.

Overall, the young people that came along to the audits were either regular users of the Shirley Library or hadn't been many times before. Some final and general feedback that they gave was that they thought the library could provide free water for all users. They wanted to see some of the suggestions they've made be implemented and a feedback box or process put in place so that they could continue to have their say on the library.

5. Recommendations

The average net promoter score is low and suggested that young people would not recommend the space to others. Some of the below recommendations we believe would significantly improve the space. Although we have summarised five key recommendations, the young people who audited the Shirley Library have made many achievable recommendations throughout this report and therefore we would recommend considering everything within this report to make the Shirley Library better for all users, not just youth.

5.1 Rethink the location of the current youth space

The average net promoter score is low and suggested that young people would not recommend the space to others. Some of the below recommendations we believe would significantly improve the space. Although we have summarised five key recommendations, the young people who audited the Shirley Library have made many achievable recommendations throughout this report and therefore we would recommend considering everything within this report to make the Shirley Library better for all users, not just youth.

5.2 Increase resourcing (clubs, books, activities)

We would recommend that the library considers increasing the resources that they currently offer. The rangatahi would like to see an increase in the circulation of young adult books. The recommendation, therefore, is that the Shirley Library increase the number of Young Adults books available or provide clearer information on how to request books.

Rangatahi also wanted to see a more diverse range of clubs available and to be included in the running of these clubs. Recommendations to achieve this includes implementing a colouring, LGBTQ and a drawing/sketching club. It is also recommended that there are opportunities for young people to easily make new suggestions of clubs they would like to see offered or run themselves.

5.3 Make the space more vibrant



Young people want to feel connected and valued in the Shirley Library. They currently feel that the library is lacking colour and vibrancy.

We recommend considering the idea that was raised about young people collaborating with local artists to create artwork for the library. Young people also wanted to see more colour in general on the walls and suggested re-painting some of the walls a different colour. Plants and greenery would also brighten up the space and make it more homely and comfortable which is an easy implementation.

5.4 Include young people in processes and decisions

A key thing that was raised was young people felt like they didn't know how to have their say on the youth space, activities and the library in general. The first time they felt like they were able to do this was through the audit.

We recommend including young people in decisions made about the library right from conception. When young people are included in processes, they feel valued and are more likely to use the space they have had their say on. Young people expressed that they wanted to be able to continue to give their feedback and have influence.

We recommend setting up different avenues so that young people can give feedback and be involved.

5.5 Increase safety

We recommend considering how to provide better lighting options in the carpark and surrounding areas of the library so that young people and users feel safe leaving and entering the library.

Another recommendation would be providing new bike stands and better signage on the carpark and road facing fronts of the Library.



5. Conclusion

Thank you for taking the time to read this Youth Friendly Spaces report and considering the above recommendations to make Shirley Library more youth friendly.

We appreciate you allowing us into your space and showing us around and answering any questions we had. From here, we are happy to meet with you to discuss any of the feedback or recommendations in this report and how you might like to act on any of the above.

Following best practice youth engagement, it is important for us to feedback to the young people who participated in the audit how their voices have been used and taken on board by the audited space. We will follow up with you three months from the date this report is sent to you to ask about how this report has been received and if there is any action to report back to the youth auditors.



Beth Walters
Youth Audit Team Leader

Hannah Dunlop
Project Coordinator
ReVision



Waitai Coastal-Burwood Community Board
Submissions Committee
OPEN MINUTES

Date: Monday 4 April 2022
Time: 3.38pm
Venue: Audio/Visual Link

Present
Chairperson Bebe Frayle
Members Kelly Barber
Linda Stewart
Jo Zervos

Christopher Turner-Bullock
Manager Community Governance, Coastal-Burwood
941 8233
christopher.turner@ccc.govt.nz
www.ccc.govt.nz

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Waitai Coastal-Burwood Community Board Submissions
Committee
04 April 2022

Christchurch
City Council 

-
- Part A Matters Requiring a Council Decision
Part B Reports for Information
Part C Decisions Under Delegation
-

Secretarial Note:

It is noted that this meeting was also held via audio/visual link on the Zoom platform due to the whole country being under COVID-19 Protection Framework (the Traffic Alert Red setting) on the date the meeting was scheduled. These minutes provide a written summary of the meeting proceedings.

1. Apologies Ngā Whakapāha

The Chair called for apologies. An apology for lateness was received by Linda Stewart. The Chair moved that the apology received for lateness from Linda Stewart be accepted and was seconded by Jo Zervos. The motion was put to the vote and carried unanimously.

Committee Resolved CBSC/2022/00005

That the apology received for lateness from Linda Stewart, be accepted.

Bebe Frayle/Jo Zervos

Carried

2. Declarations of Interest Ngā Whakapuaki Aronga

The Chair asked members if they wished to declare an interest on agenda item 3.

There were no declarations of interest recorded.

The Chair recommended suspending Standing Orders so members could speak freely whilst discussing the consultation documents. The Chair moved, seconded by Kelly Barber, that Standing Orders be suspended. The motion was put to the vote and carried unanimously.

Suspension of Standing Orders

Committee Resolved CBSC/2022/00006

That pursuant to Standing Orders 3.5 (Temporarily Suspension of Standing Orders), the following Standing Orders be suspended to enable informal discussion regarding Agenda Item 3:

17.5 Members may speak only once.

18.1 General procedure for speaking and moving motions.

Bebe Frayle/Kelly Barber

Carried

Linda Stewart joined the meeting at 3.59pm.

Waitai Coastal-Burwood Community Board Submissions
Committee
04 April 2022

Christchurch
City Council 

3. Draft Annual Plan 2022/23 - Board Submission

The Chair recommended that members go through the consultation documents and the feedback provided during the Board's recent Residents' Association Forum in preparation for providing a Board response to the questions asked in the submission template. Members present supported this and a copy of what was agreed to be provided can be found in the attached Board Submission.

Staff Recommendations

That the Waitai Coastal-Burwood Community Board Submissions Committee:

1. Complete the preparation of a Board Submission to the Council on the Draft Annual Plan 2022/23.
2. Note that given the consultation timetable, the Submissions Committee will exercise its delegated authority to complete and lodge a submission on behalf of the Board.

After compiling a Board Submission on the Draft Annual Plan 2022/23, the Chair recommended that Standing Orders be resumed for the remainder of the meeting.

The Chair moved that Standing Orders be resumed, which was seconded by Kelly Barber. The motion was put to the meeting and carried unanimously.

Committee Resolved CBSC/2022/00007

Resumption of Standing Orders

That the Standing Orders set aside above, be resumed.

Bebe Frayle/Kelly Barber

Carried

The Chair moved, seconded by Linda Stewart that the Submissions Committee prepare a submission on behalf of the Board on the Draft Annual Plan 2022/23 and to note that given the consultation timetable, the Submissions Committee will exercise its delegated authority to complete and lodge a submission on behalf of the Board. The motion was put to the vote and carried unanimously.

Committee Resolved CBSC/2022/00008

That the Waitai Coastal-Burwood Community Board Submissions Committee:

1. Adopt the Submission on behalf of the Board to the Council on the Draft Annual Plan 2022/23.
2. Note that given the consultation timetable, the Submissions Committee will exercise its delegated authority to complete and lodge a submission on behalf of the Waitai Coastal-Burwood Community Board.

Bebe Frayle/Linda Stewart

Carried

Attachments

- A Waitai Coastal-Burwood Community Board Submissions Committee - Draft Annual Plan 2022-23 - Board Submission 4 April 2022

Waitai Coastal-Burwood Community Board Submissions
Committee
04 April 2022

Christchurch
City Council 

Meeting concluded at 5.10pm.

CONFIRMED THIS 4TH DAY OF APRIL 2022



BEBE FRAYLE
CHAIRPERSON



**Waitai Coastal-Burwood Community Board
Submissions Committee
MINUTES ATTACHMENTS**

Date: Monday 4 April 2022
Time: 3.38pm
Venue: Audio/Visual Link

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Waitai Coastal-Burwood Community Board Submissions
Committee
04 April 2022

Christchurch 
City Council

SUBMISSION TO: Christchurch City Council
ON: Draft Annual Plan 2022/23
BY: Waitai Coastal-Burwood Community Board
CONTACT: Bebe Frayle
Chairperson, Submissions Committee
C/- PO Box 73023
CHRISTCHURCH 8154
021 852 645
bebe.frayle@ccc.govt.nz

1. INTRODUCTION

The Waitai Coastal-Burwood Community Board appreciates the opportunity to make a submission to the Christchurch City Council on the Draft Annual Plan 2022/23.

The Board wishes to be heard in support of this submission.

In preparation for this submission, the Board hosted a Residents' Association Forum to get feedback from the residents in our Wards on this plan. The feedback we received is reflected in this document.

2. SUBMISSION

What do you think of our proposed average residential rates increase of 4.86% and 4.96% across all ratepayers (which is lower than the 4.97% signalled in the Long Term Plan 2021-31)?

The Board understands the need for the rates increase, as it is required to continue important project work. If this rates increase is adopted, then we would expect to see planned projects in our Ward get underway without further delay.

Our Board area is still waiting for infrastructure repairs from the earthquake (for example the Pages Road Bridge replacement) – we strongly recommend that the Council focusses on the 'must-have' work, rather than 'nice to have'such as road repairs/replacements for roads in the city that are not significantly damaged.

The Board notes that people in our Wards are struggling, and even a small increase in rates (like the proposed average increase of \$144) can have a big impact on household budgets. The Board would like to see an increase in rates relief from the maximum allowance of \$665 available now, and for this rebate to be made available to a broader range of people by lowering the abatement threshold.

Do you have any comments about our proposed changes to revenue, spending and borrowing?

The Board is pleased to see that the Council proposes to grant \$400,000 to the Pukeko Centre to assist with its building programme. The Pukeko Centre is a fantastic community-led facility that provides a range of services to meet the needs of a growing community. This grant will go some way to assisting the group to get Stage 2 of its work programme underway – the

installation of a sports hall. This hall will be used by a wide range of sports groups and community organisations.

It is good to see the Council supporting a public/private partnership in the form of funding for the Edgeware Pool. This will be a significant community asset for that area.

The Board is disappointed, however, that funding has not been made available to make the necessary changes to the Tairoa QE2 pool change facilities. This pool is the single most visited facility in our two Wards. Regular users from as far away as Belfast, Kaiapoi and Papanui, as well as people from the Burwood Spinal Unit swim and socialise at our facility. The Community Board's Annual Plan Submission 2019 included a key concern relating to the lack of accessible change rooms and toilets at the facility – pool users currently have to walk 55 metres to access toilet facilities.

While this is not a challenge for physically able people, this distance is a real challenge for those with a wide range of disabilities. This group are a more vulnerable sector of the community that needs to be better supported with accessible facilities. The work to remedy this oversight has been scoped and costed, but not yet funded within the Long Term Plan or Annual Plan. This is an urgent priority for our Board.

The Board notes that \$238.4 million will be borrowed by the Council to fund the capital programme. This is a significant sum, and feedback from our Residents' Association Forum is that some residents are concerned with this level of borrowing, especially at a time when interest rates are going up, and our rates are already high. This borrowing will be repaid over the next 30 years, which will only increase the burden for our future ratepayers.

We are proposing some changes to our Revenue and Financing and Rates Remission policies – do you have any comments?

The Board is in support, in principle, of the proposed change to curbside collection rates that would allow multi-unit residential developments to opt out of kerbside collection, since they pay for this without being able to use it. We would like Council assurance that waste management providers are required to provide for rubbish, recycling and green waste collection, as this is often not the case currently.

The Board is in support of a new general rate differential for vacant central city land. We would like to see this approach extended to other areas where landbanking is occurring, for example in New Brighton.

Do you have any comments on our proposed changes to fees and charges?

While the standardisation of fees and charges is good in principle, this does mean that some residents will pay more at our facilities – charges have been creeping up year on year, making our facilities unaffordable for some.

The Board has a concern about the removal of library fines for residents – while we support measures that the Council can take to reduce barriers to access of our libraries, it creates a disincentive for people to return books promptly, which means other people cannot access popular books as readily.

Trim: 22/460855

Do you have any comments about our capital programme (for example, our roads and footpaths, our water, wastewater, surface water and waterways, our facilities and our parks)?

Our Board has identified some 'quick-win' projects that would provide great benefit to our communities, and would like to see these funded through the Annual Plan:

- Lighting for the Anzac fronds that were recently installed on the corner of Anzac Drive and New Brighton Road.
- Funding for a feasibility study to support a campervan park in the red zone around Brooker Avenue. This has support from the New Zealand Motor Caravan Association and the Burwood East Residents' Association. A campervan park in this area would provide passive surveillance in an area that is subject to theft and vandalism from time to time.
- Funding for repairs in the Rawhiti Domain Carpark (new project, scoped and priced at \$400,000). This is a busy carpark, used by a wide range of groups across the city, and the damage is dangerous. The carpark is in need of immediate attention to avoid injury to users.

The Board is not happy to see that the Rawhiti Domain Sports Turf Renewal (#2245) has been moved from the 22/23 to the 23/24 financial year. This is urgent work and should be completed as soon as possible. We request that the budget be reinstated in the 22/23 budget.

The Board is pleased to see that budget for the Pages Road bridge is in place so work can begin on this as soon as possible. This is a key piece of infrastructure for our Board area, and we are grateful that it remains on track.

Any further comments

We continue to remind the Council that maintaining adequate levels of service are important to our residents. The Community Board has consistently heard that the community feels the Council has forgotten about the east side of Christchurch and that the current maintenance levels are not sufficient for the area. The Community Board has received regular complaints and is concerned that basic maintenance is not being completed in areas such as street cleaning, weeding and mowing, creating a negative perception of the area.



Bebe Frayle
Chairperson, Submissions Committee
WAITAI COASTAL-BURWOOD COMMUNITY BOARD

4 April 2022

Trim: 22/460855

Attachment A Item 3
Attachment C Item 10



Waitai Coastal-Burwood Community Board
Submissions Committee
OPEN MINUTES

Date: Tuesday 5 April 2022
Time: 3.03pm
Venue: Audio/Visual Link

Present
Chairperson Bebe Frayle
Members Kelly Barber
Linda Stewart
Jo Zervos

Christopher Turner-Bullock
Manager Community Governance, Coastal-Burwood
941 8233
christopher.turner@ccc.govt.nz
www.ccc.govt.nz

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Waitai Coastal-Burwood Community Board Submissions
Committee
05 April 2022

Christchurch
City Council 

-
- Part A Matters Requiring a Council Decision
Part B Reports for Information
Part C Decisions Under Delegation
-

Secretarial Note:

It is noted that this meeting was also held via audio/visual link on the Zoom platform due to the whole country being under COVID-19 Protection Framework (the Traffic Alert Red setting) on the date the meeting was scheduled. These minutes provide a written summary of the meeting proceedings.

1. Apologies Ngā Whakapāha

The Chair called for apologies. An apology for lateness from Linda Stewart was received. Linda Stewart joined the meeting at 3.04pm. As Linda Stewart joined the meeting before the motion was moved and seconded, the apology was not formally recorded.

There were no apologies.

2. Declarations of Interest Ngā Whakapuaki Aronga

The Chair asked members if they wished to declare an interest in agenda item 3.

Kelly Barber declared that he is a member of the Avon-Heathcote Estuary Ihutai Trust and wanted it noted that although he has declared an interest, he is not conflicted in contributing to the submission.

The Chair recommended suspending Standing Orders so members could speak freely whilst discussing the consultation documents. The Chair moved, seconded by Kelly Barber, that Standing Orders be suspended. The motion was put to the vote and carried unanimously.

Suspension of Standing Orders

Committee Resolved CBSC/2022/00005

That pursuant to Standing Orders 3.5 (Temporarily Suspension of Standing Orders), the following Standing Orders be suspended to enable informal discussion regarding Agenda Item 3:

17.5 Members may speak only once.

18.1 General procedure for speaking and moving motions.

Bebe Frayle/Kelly Barber

Carried

Waitai Coastal-Burwood Community Board Submissions
Committee
05 April 2022

Christchurch
City Council 

3. Ihutai-Estuary and Coastal Draft Stormwater Management Plan - Board Submission

The Chair recommended that members go through the consultation documents and the feedback provided during the Board's recent Residents' Association Forum in preparation of providing a Board response to the questions asked in the submission template. Members present supported this and a copy of what was agreed to be provided can be found in the attached Board Submission.

Staff Recommendations

That the Waitai Coastal-Burwood Community Board Submissions Committee:

1. Consider preparing a submission on behalf of the Board on the Ihutai-Estuary and Coastal Draft Stormwater Management Plan.
2. Note that given the consultation timetable, the Submissions Committee will exercise its delegated authority to complete and lodge a submission on behalf of the Board.

After compiling a Board Submission on the Ihutai-Estuary and Coastal Draft Stormwater Management Plan, the Chair recommended that Standing Orders be resumed for the remainder of the meeting.

The Chair moved that Standing Orders be resumed which was seconded by Linda Stewart. The motion was put to the meeting and carried unanimously.

Committee Resolved CBSC/2022/00006

Resumption of Standing Orders

That the Standing Orders set aside above, be resumed.

Bebe Frayle/Linda Stewart

Carried

The Chair moved, seconded by Kelly Barber, that the Submissions Committee prepare a submission on behalf of the Board on the Ihutai-Estuary and Coastal Draft Stormwater Management Plan and to note that given the consultation timetable, the Submissions Committee will exercise its delegated authority to complete and lodge a submission on behalf of the Board. The motion was put to the vote and carried unanimously.

Committee Resolved CBSC/2022/00007

That the Waitai Coastal-Burwood Community Board Submissions Committee:

1. Prepare a submission on behalf of the Board on the Ihutai-Estuary and Coastal Draft Stormwater Management Plan.
2. Note that given the consultation timetable, the Submissions Committee will exercise its delegated authority to complete and lodge a submission on behalf of the Board.

Bebe Frayle/Kelly Barber

Carried

Attachments

- A Waitai Coastal-Burwood Community Board Submissions Committee 5 April 2022 - Ihutai-Estuary and Coastal Draft Stormwater Management Plan - Board Submission

Waitai Coastal-Burwood Community Board Submissions
Committee
05 April 2022

Christchurch
City Council 

Meeting concluded at 3.55pm.

CONFIRMED THIS 5TH DAY OF APRIL 2022



BEBE FRAYLE
CHAIRPERSON



**Waitai Coastal-Burwood Community Board
Submissions Committee
MINUTES ATTACHMENTS**

Date: Tuesday 5 April 2022
Time: 3.03pm
Venue: Audio/Visual Link

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Waitai Coastal-Burwood Community Board Submissions
Committee
05 April 2022

Christchurch 
City Council

SUBMISSION TO: Christchurch City Council

ON: Ihutai-Estuary and Coastal Draft Stormwater Management Plan

BY: Waitai Coastal-Burwood Community Board

CONTACT: Bebe Frayle
Chairperson, Submissions Committee
C/- PO Box 73023
CHRISTCHURCH 8154
021 852 645
bebe.frayle@ccc.govt.nz

1. INTRODUCTION

The Waitai Coastal-Burwood Community Board appreciates the opportunity to make a submission to the Christchurch City Council on the Ihutai-Estuary and Coastal Draft Stormwater Management Plan.

The Board wishes to be heard in support of this submission.

In preparation for this submission, the Board hosted a Resident's Association Forum to get feedback from the residents in our Wards on this plan. The feedback we received is reflected in this document.

2. SUBMISSION

Do you have any feedback on this plan's proposed goals?

Goal 1 – 4

The Board recognises the importance of controlling contaminants entering our waterways and stormwater system, and supports the mitigations described in the plan.

We note that some of the mitigations involve changes that residents may be asked to make (e.g. painting their roof or changing brake pads). The Board recommends that the Council consider providing a subsidy for this, or preferably, advocating for a central government subsidy to assist with the financial impact of these mitigations.

While we understand that reduction/removal of contaminants is important, it is not the most pressing concern our residents have around Ihutai Estuary stormwater issues – earthquake legacy issues are far more important. Until these are resolved, it is difficult to focus on other matters.

Goal 5

Engaging with residents and providing them with information about what they can do to help mitigate stormwater contamination is a good first step. The Board sees this as a starting point for a conversation about the importance of cleaning up our waterways.

Because this issue impacts on our Coastal residents more than it might on other suburbs, there is a concern that residents in other parts of the city will be less concerned about issues that are not happening in their area. The education needs to stress that stormwater management requires a city-wide response, it's not just an issue for riverside or coastal communities to deal with.

Goal 6

The main feedback from our residents on the management plan is that it is important for the Council to focus on resolving our earthquake legacy issues FIRST before any other actions are taken in relation to stormwater and Ihutai Estuary management.

The remediation required to deal with damage from the earthquakes, and mitigations required for stormwater management need to be treated as separate issues. It is good to see that the management plan acknowledges the work that has recently begun on coastal hazards adaptation planning (CHAP). It is important that these processes proceed in tandem.

A comment from the Resident's Association Forum summarises this concern well:

As a matter of principle, we need to distinguish between flood risk and protection as a result of climate change (CHAP) and flood risk and protection resulting from the 2011 earthquakes. Returning the stormwater and drainage network to the same functionality as before the earthquakes needs to be the baseline, the datum, for any discussion that CCC has with its community in respect to CHAP. First fix the damage from the earthquakes, and then let's deal with the impact of climate change.

As our Wards are the receiving environment for stormwater across the city, resolving existing earthquake issues, and providing top-quality stormwater infrastructure and maintenance in our Wards is essential.

As noted in the Resident's Association Forum:

Most stormwater in metropolitan Christchurch eventually ends up in the estuary; when it rains in Sydenham or the CBD, it will end up in the estuary.

The Resident's Association Forum also raised the issue of equity, one person commenting that:

It would be inequitable for coastal communities if stormwater from extreme weather events is simply disgorged into the estuary from the other metropolitan catchments. This is a metropolitan-wide issue that needs to be shared and managed across the city – whether environmentally through, for example, the development of swales and floodplain along the OARC or additional storage capacity in other metropolitan catchments.

Do you have any other comments on this plan?

It would be good if this management plan was more specifically linked to the other management plans, given the concerns about our Board area being the receiving environment for stormwater from other parts of the city.

Funding – it is noted that the management plan will be funded through the Long Term Plan. It is important that this important work is given priority in the Long Term Plan, and that the funding is not pushed out as is often the case with this kind of work – it has no immediate tangible benefit so is an easy target for deferment.



Bebe Frayle
Chairperson, Submissions Committee
WAITAI COASTAL-BURWOOD COMMUNITY BOARD

5 April 2022

Trim: 22/446673

Orion

Memorandum

Date: 7 April 2022
To: Waitai Coastal-Burwood Community Board
From: Michelle Flanagan, Orion Community Engagement Lead
Subject: Recent damage to the Orion network in the residential red zone

Orion owns and operates the electricity distribution infrastructure powering our customers and the community in Christchurch, Banks Peninsula and Central Canterbury.

In the Christchurch residential red zone, we've noticed recently that some people may have assumed that the network is no longer in use and have interfered with key components.

Our red zone power network continues to power critical infrastructure such as pumps and lights, along with a small number of remaining residential properties. Poles, lines, underground cables, transformers and connection boxes all remain alive in the red zone and it will be sometime yet before these are able to be removed by Orion.

Although parts of the red zone are now open ground and appear park like, Orion continues to maintain the network to ensure a safe and reliable supply of electricity in this part of our community. We want to remind the public that the electricity network in the Christchurch residential red zone is still live and anyone tampering with it is risking their life and that of others.

Our priority is to ensure that people are safe around our network. We will be sharing some key messages with our community reminding them that the electricity network in the residential red zone is still live and to give us a call if they see something that doesn't look right. If we know something isn't right, we can get there quickly to secure it.

We will be running advertisements in the local newspapers, placing signage around the residential red zone, and sharing messages on social media reminding people that damage can be dangerous and to dial it in. Our Customer Support Team are available 24/7 on 0800 363 9898 for people to report any damage, or people can log a report on our website at oriongroup.co.nz/report

I am sharing this memorandum with the Community Board for their information. We would like to share this message as widely as possible and would also appreciate your help in doing this. I have included with this memo a Facebook post you could share, or feel free to share from the Orion Facebook page (<https://www.facebook.com/orionnewzealand/>) if you are willing.

We are happy to answer any questions you may have.

Kind regards,



Michelle Flanagan

Orion Community Engagement Lead

**Damage
can be
dangerous.
Dial it in.**

**Whether it's exposed wires,
an open kiosk door
or a broken boundary box,
damage can be dangerous.**

Orion runs the electricity network across
Central Canterbury – help us to keep
people safe and the power on across the
Red Zone. Report anything out of place.

0800 363 9898
oriongroup.co.nz/report

Orion

Ticket Report

01 Mar 2022 - 31 Mar 2022

Coastal-Burwood

Tickets Reported in March 2022

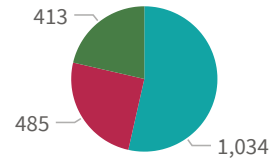
1,932

Tickets Reported

Status as of Report Date

1,393 Closed/Resolved
539 Open

Channels



- Phone/Email/Walk-in
- Snap, Send, Solve
- Website

Currently Open Tickets*

1,539

Open Tickets

122

Avg open ticket age (days)

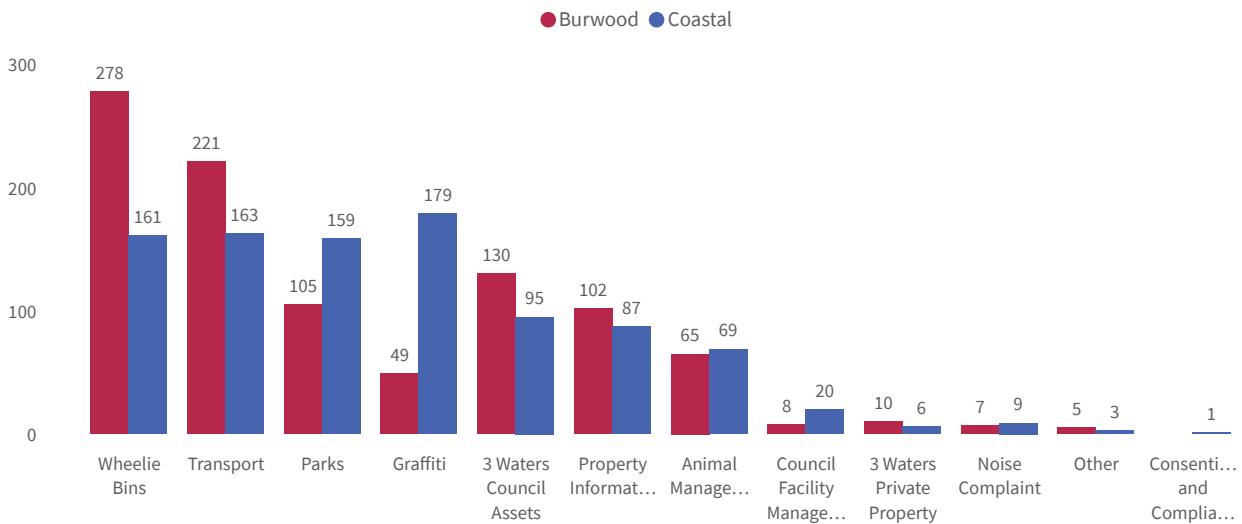
25% of open tickets are less than 10 days old

50% of open tickets are less than 56 days old

75% of open tickets are less than 156 days old

*Open as of report date, reported all time

Tickets Reported this Period by Incident Category



Top 10 Issues

# Tickets	Object Category (sub-categories of the above)
182	Bin Not Collected
170	Graffiti
147	Damaged Bin
109	Leak (Water Supply)
100	Litter (Road)
81	Residential Property Files
76	Residential LIM
73	Litter (Park)
60	Road Asset (e.g.footpath,road,furniture)
52	Tree (Road)

Report date:
01 Apr 2022

11. Elected Members' Information Exchange Te Whakawhiti Whakaaro o Te Kāhui Amorangi

This item provides an opportunity for Board Members to update each other on recent events and/or issues of relevance and interest to the Board.

Karakia Whakamutunga