

## Multicultural Committee AGENDA

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### Notice of Meeting:

An ordinary meeting of the Multicultural Committee will be held on:

**Date:** Friday 4 March 2022

**Time:** 1pm

**Venue:** Via audio-video link

Under the current provisions of the Covid-19 Protection Framework (the Traffic Alert system), attendance will be available by an audio-video link. Please request access details from [liz.riley@ccc.govt.nz](mailto:liz.riley@ccc.govt.nz). Attendance capacity may be limited.

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### Membership

Chairperson	Councillor Jimmy Chen
Deputy Chairperson	Councillor Anne Galloway
Members	Councillor Catherine Chu
	Councillor Yani Johanson
	Councillor Sam MacDonald

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21 February 2022

### Principal Advisor

Claire Appleby-Phillips  
Manager Community Partnerships  
and Planning  
Tel: 941 5408

Liz Ryley  
Committee and Hearings Advisor  
941 8153  
[liz.riley@ccc.govt.nz](mailto:liz.riley@ccc.govt.nz)  
[www.ccc.govt.nz](http://www.ccc.govt.nz)

Note: The reports contained within this agenda are for consideration and should not be construed as Council policy unless and until adopted. If you require further information relating to any reports, please contact the person named on the report.

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<https://www.ccc.govt.nz/the-council/meetings-agendas-and-minutes/>

## Developing Resilience in the 21st Century

Strategic Framework



Whiria ngā whenu o ngā papa,  
honoa ki te maurua tāuikiuki

Bind together the strands of each mat and join  
together with the seams of respect and reciprocity

### Ōtautahi-Christchurch is a city of opportunity for all

Open to new ideas, new people and new ways of doing things – a city where anything is possible

#### Principles

Being open, transparent and democratically accountable	Promoting equity, valuing diversity and fostering inclusion	Taking an inter-generational approach to sustainable development, prioritising the social, economic and cultural wellbeing of people and communities and the quality of the environment, now and into the future	Building on the relationship with Te Rūnanga o Ngāi Tahu and the Te Hononga-Council Papatipu Rūnanga partnership, reflecting mutual understanding and respect	Ensuring the diversity and interests of our communities across the city and the district are reflected in decision-making	Actively collaborating and co-operating with other local, regional and national organisations
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#### Community Outcomes

<b>Resilient communities</b> Strong sense of community Active participation in civic life Safe and healthy communities Celebration of our identity through arts, culture, heritage, sport and recreation Valuing the voices of all cultures and ages (including children)	<b>Liveable city</b> Vibrant and thriving city centre Sustainable suburban and rural centres A well connected and accessible city promoting active and public transport Sufficient supply of, and access to, a range of housing 21st century garden city we are proud to live in	<b>Healthy environment</b> Healthy water bodies High quality drinking water Unique landscapes and indigenous biodiversity are valued and stewardship exercised Sustainable use of resources and minimising waste	<b>Prosperous economy</b> Great place for people, business and investment An inclusive, equitable economy with broad-based prosperity for all A productive, adaptive and resilient economic base Modern and robust city infrastructure and community facilities
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#### Strategic Priorities

Enabling active and connected communities to own their future	Meeting the challenge of climate change through every means available	Ensuring a high quality drinking water supply that is safe and sustainable	Accelerating the momentum the city needs	Ensuring rates are affordable and sustainable
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#### Ensuring we get core business done while delivering on our Strategic Priorities and achieving our Community Outcomes

Engagement with the community and partners	Strategies, Plans and Partnerships	Long Term Plan and Annual Plan	Our service delivery approach	Monitoring and reporting on our progress
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**MULTICULTURAL COMMITTEE - TERMS OF REFERENCE NGĀ ĀRAHINA MAHINGA**

Chair	Councillor Chen
Deputy Chair	Councillor Galloway
Membership	Councillor Chu Councillor Johanson Councillor MacDonald
Quorum	Half of the members if the number of members (including vacancies) is even, or a majority of members if the number of members (including vacancies) is odd.
Meeting Cycle	Bimonthly
Reports To	Council

***Area of Focus***

The Multicultural Committee considers and reports to Council on the following matters:

- Overseeing the implementation of the Christchurch Multicultural Strategy – Our Future together, including the establishment of the Multicultural Advisory Group (MAG) and working together on the implementation plan to achieve the goals:
  - The Christchurch City Council is an inclusive and diverse organisation which reflects, understands and responds to the diversity of individuals and communities it serves.
  - All communities have equitable access to Council services and resources.
  - All residents are able to participate in Council decision-making.
  - Christchurch is a city of cultural vibrancy, diversity, inclusion and connection.
- Working in partnership with the existing mandated community networks/forums to promote the goals of the Christchurch Multicultural Strategy. These include:
  - The Multicultural Council
  - INFORM Network
  - CLING (Community Languages and Information Network Group)
  - Multicultural Strategy Implementation Committee
  - Canterbury Interfaith Society
  - Other peak groups that represent the interests of many.
- Engaging with a range of ethnic communities who live, work, visit and/or study in Greater Christchurch to ensure that everyone has a voice in Council decision making.

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Part A	Matters Requiring a Council Decision
Part B	Reports for Information
Part C	Decisions Under Delegation

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## **1. Apologies Ngā Whakapāha**

At the close of the agenda no apologies had been received.

## **2. Declarations of Interest Ngā Whakapuaki Aronga**

Members are reminded of the need to be vigilant and to stand aside from decision making when a conflict arises between their role as an elected representative and any private or other external interest they might have.

## **3. Confirmation of Previous Minutes Te Whakaāe o te hui o mua**

That the minutes of the Multicultural Committee meeting held on [Wednesday, 3 November 2021](#) be confirmed (refer page 6).

## **4. Public Forum Te Huinga Tūmatanui**

A period of up to 30 minutes may be available for people to speak for up to five minutes on any issue that is not the subject of a separate hearings process. It is intended that the public forum session will be held at approximately 1pm.

### **4.1 Halswell Residents' Association**

David Hawke will speak on behalf of the Halswell Residents' Association regarding the Matai heritage project.

## **5. Deputations by Appointment Ngā Huinga Whakaritenga**

There were no deputations by appointment at the time the agenda was prepared.

## **6. Updates from Mandated Groups Ngā Kōrero nā Ngā Rōpū-tuku-mana**

There were no updates to be presented at the meeting.

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## Multicultural Committee OPEN MINUTES

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**Date:** Wednesday 3 November 2021  
**Time:** 9.33am  
**Venue:** Committee Room 1, Level 2, Civic Offices,  
53 Hereford Street, Christchurch

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**Present**

Chairperson	Councillor Jimmy Chen
Deputy Chairperson	Councillor Catherine Chu
Members	Councillor Anne Galloway
	Councillor Sam MacDonald

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**Principal Advisor**  
Gary Watson  
Manager Community Partnerships  
and Planning  
Tel: 941 8285

Liz Ryley  
Committee and Hearings Advisor  
941 8153  
liz.ryley@ccc.govt.nz  
[www.ccc.govt.nz](http://www.ccc.govt.nz)

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- Part A**      **Matters Requiring a Council Decision**  
**Part B**      **Reports for Information**  
**Part C**      **Decisions Under Delegation**
- 

The agenda was dealt with in the following order.

**1. Apologies Ngā Whakapāha**

**Part C**

**Committee Resolved MCSC/2021/00017**

That the apologies received from Councillor Yani Johanson for absence, and Councillor Anne Galloway for lateness, be accepted.

Councillor MacDonald/Councillor Chu

Carried

**2. Declarations of Interest Ngā Whakapuaki Aronga**

**Part B**

There were no declarations of interest recorded.

**3. Confirmation of Previous Minutes Te Whakaāe o te hui o mua**

**Part C**

**Committee Resolved MCSC/2021/00018**

That the minutes of the Multicultural Committee meeting held on Wednesday, 4 August 2021 be confirmed.

Councillor Chu/Councillor MacDonald

Carried

Councillor Galloway joined the meeting at 9.39am during the Public Forum.

**4. Public Forum Te Huinga Tūmatanui**

**Christchurch Multicultural Council** - Dr Surinder Tandon updated the Committee about the activities of the Multicultural Council. This included promotion of the COVID-19 vaccination campaign, and about the COVID-19 related immigration policies and the Multicultural Council's support for migrant workers in New Zealand. He wished everyone happy Diwali.

**5. Deputations by Appointment Ngā Huinga Whakaritenga**

**Part B**

There were no deputations by appointment.

**6. Updates from Mandated Groups Ngā Kōrero nā Ngā Rōpū-tuku-mana**

**Part B**

There were no updates from mandated groups.

## 7. Multicultural Advisory Group (MAG) Minutes - 16 September 2021

### Committee Comment

An update was provided by Gary Watson on behalf of MAG about the MAG meeting held on 16 September 2021. The group had received updates on the Central City Safety App, and the EasyRead programme that will translate the Multicultural Strategy into simple language and vocabulary for ease of understanding.

In response to a query discussion was held about the ability for Councillors to attend MAG meetings as observers to show their support and hear about their issues. Staff will check this matter with MAG members.

### Committee Resolved MCSC/2021/00019

#### Part C

That the Multicultural Committee:

1. Receive the Notes from the Multicultural Advisory Group meeting held on 16 September 2021.
2. Request staff to discuss with MAG, attendance by Councillors as observers at the MAG meetings.

Councillor Galloway/Councillor Chen

Carried

## 8. Update by Ministry of Social Development - Connected

### Committee Comment

1. Denise Wiggins and Atama Moore presented about Connected, an all-of-government service led by the Ministry of Social Development, to help New Zealanders connect to a wide range of employment, education and training supports. Connected works with a raft of support agencies to provide advice, and has representatives available in Linwood, Papanui, Hornby and Rangiora.
2. Historic events include Youth Expos, Public Sector events, Careers Expos, and Business Support Seminars.
3. Denise and Atama responded to queries of clarification about their Hornby location on Shands Road, and how Connected is advertised via posters, email and various other networks.
4. Information will be shared through the INFORM network to the wider ethnic communities, and all Community Boards will be offered a presentation by the Connected team.

### Committee Resolved MCSC/2021/00020

#### Part C

That the Multicultural Committee:



1. Receive the update from the Ministry of Social Development about the service, Connected.

Councillor Chu/Councillor Galloway

**Carried**

An adjournment was taken from 10.25 to 10.34am.

## **9. Update by CCC Māori Services, Libraries & Information Unit**

### **Committee Comment**

1. Staff members of the CCC Māori Services, Libraries and Information Unit provided the Committee with a presentation (see Minutes Attachment) on some of their library services, public programmes and events, and other initiatives since February 2021.
2. The team is comprised of specialist roles including Māori Library specialists, a Multicultural Liaison co-ordinator, and a Library based Pasifika Outreach role.
3. Staff will work with the Libraries & Information Unit staff to arrange for the Committee to receive regular updates from the Unit on their activities.

### **Committee Resolved MCSC/2021/00021**

#### **Part C**

That the Multicultural Committee:

1. Receive the update by CCC Māori Services, Libraries and Information Unit.

Councillor Chu/Councillor Galloway

**Carried**

### **Attachments**

A CCC Presentation - Maori Services, Libraries & Information Unit

## **10. Multicultural Strategy Implementation - Update**

### **Committee Comment**

1. Gary Watson provided an update about the progress of the Multicultural Strategy Implementation Plan actions and outcomes, as noted in Attachment A of Agenda Item 10.
2. An invitation to the next meeting will be extended to the Council's Treaty Relations team.

### **Committee Resolved MCSC/2021/00022**

#### **Part C**

That the Multicultural Committee:

1. Receive the information in the Multicultural Strategy Implementation Report.

Councillor Chen/Councillor Chu

**Carried**

Meeting concluded at 11.23am.

CONFIRMED THIS 4TH DAY OF MARCH 2022

COUNCILLOR JIMMY CHEN  
CHAIRPERSON

Unconfirmed

Item 3 - Minutes of Previous Meeting 3/11/2021

## 7. Treaty Relationships Team Update Report

Reference Te Tohutoro: 22/147474

Report of Te Pou Matua: Shayne Te Aika, Principal Advisor Treaty Relationships – shayne.teaika@ccc.govt.nz

General Manager  
Pouwhakarae: Dawn Baxendale, Chief Executive – dawn.baxendale@ccc.govt.nz

### 1. Brief Summary


- 1.1 The purpose of this report is for the Multicultural Committee to receive an update by Christchurch City Council's Treaty Relationships team (Attachment A), to provide a broader understanding of the Treaty team and mana whenua relationship.
- 1.2 The report has been written in response to a request by the Committee at its meeting on 3 November 2021 to extend an invitation to the Council's Treaty Relationships team.
- 1.3 The update will cover:
  - 1.3.1 The Treaty Relationship Team Role and Function
  - 1.3.2 Key relationships inclusive of links to the Treaty, Ngāi Tahu and its regional Rūnanga
  - 1.3.3 Internal engagement
  - 1.3.4 Community engagement & relationship building
  - 1.3.5 Future activities.

### 2. Officer Recommendations Ngā Tūtohu

That the Multicultural Committee:

1. Receive the information in the Treaty Relationships Update Report.

### Attachments Ngā Tāpirihanga

No.	Title	Page
A 	Treaty Relationship Presentation	13

Additional background information may be noted in the below table:

Document Name	Location / File Link
N/A	N/A

### Confirmation of Statutory Compliance Te Whakatūturutanga ā-Ture

Compliance with Statutory Decision-making Requirements (ss 76 - 81 Local Government Act 2002).

(a) This report contains:

- (i) sufficient information about all reasonably practicable options identified and assessed in terms of their advantages and disadvantages; and
- (ii) adequate consideration of the views and preferences of affected and interested persons bearing in mind any proposed or previous community engagement.

(b) The information reflects the level of significance of the matters covered by the report, as determined in accordance with the Council's significance and engagement policy.

Signatories Ngā Kaiwaitohu

Author	Shayne Te Aika - Principal Advisor Ngāi Tahu Relationship
Approved By	Dawn Baxendale - Chief Executive

# Treaty Relationship Team

Brief to the Multi Cultural Committee



## CCC, Ngāi Tahu & Mana Whenua

### Kia atawhai ki te iwi - Care for the people

Pita Te Hori Upoko - Ngāi Tūāhuriri, 1861

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Christchurch  
City Council 

Item 7

Attachment A

## CCC, Ngāi Tahu & Mana Whenua

Ngāi Tahu



3

Mana whenua





## Mana whenua across CCC takiwā



4

Christchurch  
City Council

Wairewa



## CCC, Ngāi Tahu & Mana Whenua

### The 'law' of the partnership

#### **Te Tiriti o Waitangi 1840**

Deeds of Purchase 1848 - 1856 (Ngai Tahu specific)

Town & Country Planning Act 1958 (rezoning of Māori Reserve lands)

Resource Management Act 1997

#### **Ngāi Tahu Deed of Settlement 1997**

#### **Ngāi Tahu Claims Act 1998**

Local Government Act 2002

CERA Act 2011 / Greater Chch Regeneration Act 2016

## CCC, Ngāi Tahu & Mana Whenua

### The 'lore' of the partnership

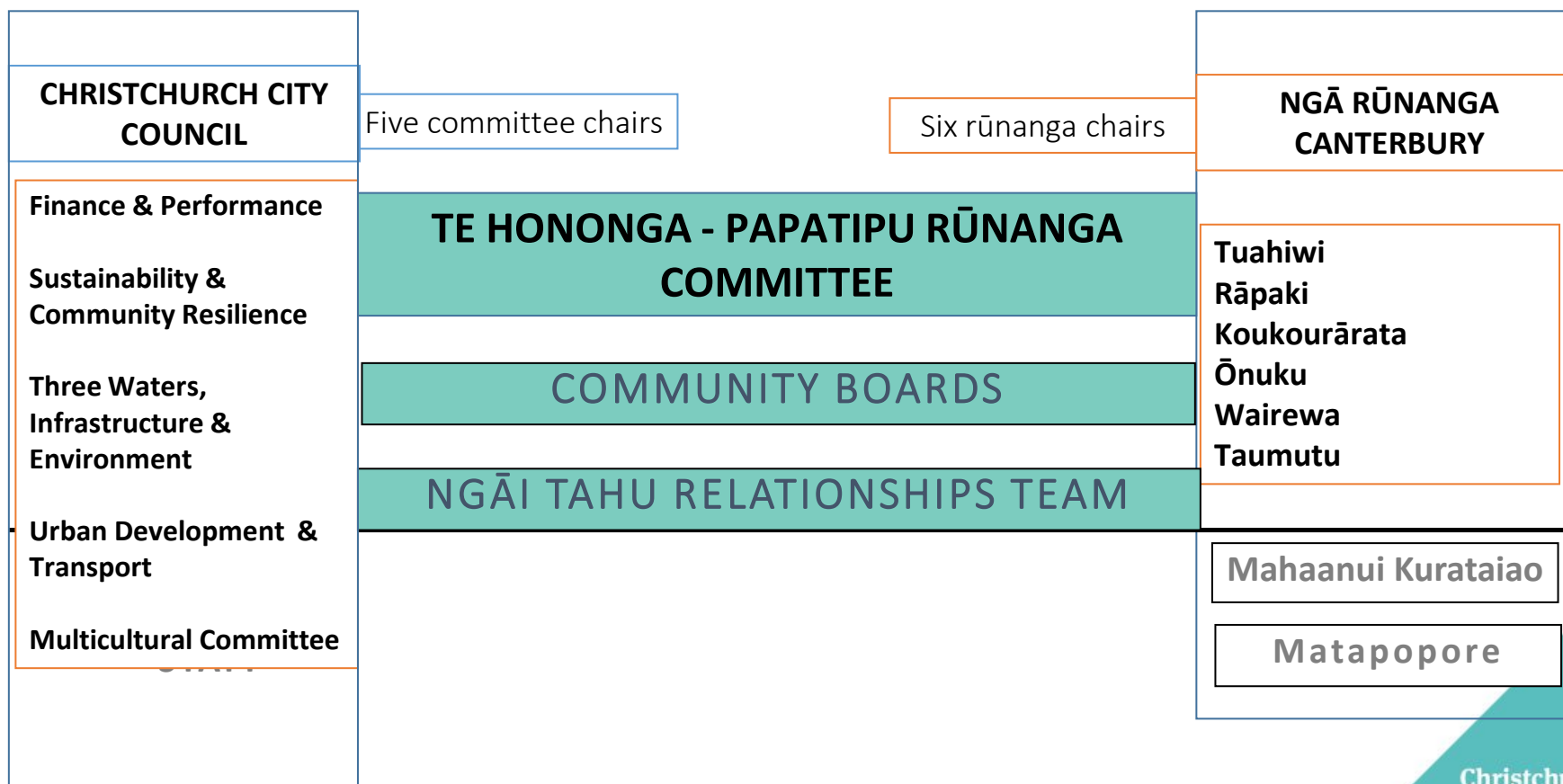
Mō tātou, ā, mō kā uri ā muri ake nei

Environment:    Te Mana o te Wai    Te Mana o te Whenua

Water / Climate Change

Kāinga Nohoanga Development

## CCC, Ngāi Tahu & Mana Whenua



## CCC, Ngāi Tahu & Mana Whenua

### The Ngāi Tahu Relationship Team:

- Advisors & Connectors for CCC staff to Ngāi Tahu and mana whenua.
- Connect cultural perspectives to emerging policies and strategies in CCC.
- Deliver cultural support and advice to CCC and their key partners (major events).
- Advocates for collaborative solutions between CCC staff and mana whenua.
- Promote te reo Māori learning opportunities to CCC staff.
- Actively promote the strengthening of the CCC - mana whenua partnership.

## Community Engagement: Multi-cultural Committee

The key differences between a treaty relationship and ‘other culture’ relationships

Connecting the committee to Mana whenua

Supporting important cultural occasions

Strengthening Cross cultural learning (what we can learn from you)

Te Reo & Te Ao Māori learning opportunities

# Questions

10

## 8. Improving Diversity and Representation in our Research

Reference Te Tohutoro: 21/1684591

Aimee Martin, Research Analyst – aimee.martin@ccc.govt.nz;

Report of Te Pou Matua: Kath Jamieson, Team Leader, Monitoring and Research –  
kath.jamieson@ccc.govt.nz

General Manager  
Pouwhakarae: Lynn McClelland, Assistant Chief Executive, Strategic Policy and  
Performance – lynn.mcclelland@ccc.govt.nz

### 1. Brief Summary

- 1.1 The purpose of this report is to explore with the Committee how we might work to improve the level of engagement that hard to reach communities have with our research programme.
- 1.2 The Monitoring and Research Team's primary research programme consists of three key components:
  - 1.2.1 The Residents Survey programme, undertaken each year to measure satisfaction with a range of Council infrastructure and services.
  - 1.2.2 The Life in Christchurch programme, which consists of 3 – 4 surveys each year on various topics and issues affecting Christchurch residents. Typically each survey focuses on one of the programmes core topic issues: central city, transport, housing, communities and neighbourhoods and arts, culture and heritage. Increasingly, the Life in Christchurch panel is also surveying topical issues of concern (e.g. Three Waters Reform, Excess Water Charge Implementation). The results from the Life in Christchurch series feed into the Community Outcomes and Strategic Framework monitoring programme and inform the development of a range of Council strategies (including the Multicultural Strategy).
  - 1.2.3 The Big Cities Quality of Life Survey, which is undertaken every two years in conjunction with the other big cities, explores a range of quality of life issues and topics.
- 1.3 The focus for the last five years has been on building the Life in Christchurch programme, including a people's panel which is used to access respondents. The series is now well established and the panel is at a level where it is proving to be a valuable tool.
- 1.4 While Life in Christchurch has elicited feedback from who wouldn't typically engage with us through our more formal engagement processes, we recognise that there is more work to do to increase the diversity of those who we are hearing from. This applies to both the Life in Christchurch and the Residents Survey programmes. In particular we intend to focus on improving representation of young people and on building the ethnic diversity of our respondents to better represent our multi-cultural community.
- 1.5 This work will sit alongside the work currently being undertaken by the Engagement Working Group, there is the same need for diversity in our respondents rather than 'more' responses.
- 1.6 Attached to this report are some examples of approaches other councils (Auckland and Hamilton) have taken. These include some concepts and ideas that could also be successful in Christchurch.
- 1.7 To provide some context, we have also provided information on the current demographics of our panel and our most recent Life in Christchurch surveys.

- 1.8 A number of ethnic groups are under-represented in our panel. The under-represented groups largely fall into the wider Māori, Pacific Peoples and Asian ethnic groups. As a result these groups are also under-represented across our research programme.
- 1.9 We recognise that reaching some of our diverse ethnic communities is going to require a collaborative approach and we would like to work with both the Multicultural committee and relevant community groups and organisations to achieve this. We recognise that this will include building and improving the representation of the Life in Christchurch panel alongside looking at other strategies for engaging with some communities.
- 1.10 Alongside looking at how to improve representation for some of our under-represented ethnic groups, we are also looking at how we improve the level of engagement young people have with our research programme. We have been working with young people to agree a multi-pronged approach that will involve:
  - 1.10.1 Working alongside a group of young people to undertake a review of our questionnaires, identify how we could make them more relatable for young people and identify the current barriers to participation and engagement with our research programme;
  - 1.10.2 Developing a youth panel that can sit alongside the Life in Christchurch panel, which will be used for our wider research programme but can also be used for any youth specific work.
- 1.11 One suggestion is that we mirror this approach with representatives from some of our most under-represented ethnic groups. This could include identifying the current barriers to participation and a review of our research programme.
- 1.12 We anticipate that the approach may need to vary for ethnic groups depending on what is most appropriate for each group. We also anticipate that there may be ideas and approaches that could be effective that we have not yet thought of and we are looking for guidance to this end from the Multicultural Committee and our various ethnic communities. We have identified two options at this stage:
  - 1.12.1 Focus groups could be used to explore a range of issues, including current barriers to participation, how relevant or culturally appropriate our surveys are for different groups, what factors motivate different groups to participate, and how we might make our surveys and research programme more accessible and relevant to different groups.
  - 1.12.2 Different tiers of surveying with different treatments depending on the relevance of topics to various groups.
- 1.13 A core component of our youth panel development will focused on the youth panel representing young people in the wider Māori, Pacific Peoples and Asian ethnic communities. To achieve this we will need to use a collaborative approach, working with the appropriate organisations and individuals to increase the level of engagement and participation from a diverse group of young people.
- 1.14 This work is a priority for the Monitoring and Research team as improving the diversity of the respondents across our research programme will fundamentally enable the Council to better understand and respond to the needs of all of our residents and communities.

## 2. Officer Recommendations Ngā Tūtohu


That the Multicultural Committee:

1. Receive the information in this report.



2. Provide advice and input to support the Monitoring and Research Team's goals of improving the ethnic diversity of the Life in Christchurch panel and of identifying how best to engage with various communities in regard to our research.
3. Support an ongoing collaborative approach to improving the ethnic diversity of respondents across the Monitoring and Research Teams research programme.

## Attachments Ngā Tāpirihanga

No.	Title	Page
A 	Life in Christchurch Panel & Survey Demographics	26

Additional background information may be noted in the below table:

Document Name	Location / File Link
N/A	-

## Confirmation of Statutory Compliance Te Whakatūturutanga ā-Ture

Compliance with Statutory Decision-making Requirements (ss 76 - 81 Local Government Act 2002).

(a) This report contains:

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- (ii) adequate consideration of the views and preferences of affected and interested persons bearing in mind any proposed or previous community engagement.

(b) The information reflects the level of significance of the matters covered by the report, as determined in accordance with the Council's significance and engagement policy.

## Signatories Ngā Kaiwaitohu

<b>Authors</b>	Aimee Martin - Research Analyst Kath Jamieson - Team Leader Monitoring and Research
<b>Approved By</b>	Peter Ryan - Head of Performance Management Lynn McClelland - Assistant Chief Executive Strategic Policy and Performance

## Engaging with our hard to reach communities

The Monitoring and Research Team has developed a research panel (known as the Life in Christchurch panel), which is used for research on a range of issues and topics. The panel consists of around 17,000 Christchurch residents who have signed up to provide feedback on a range of topics and issues relating to Life in Christchurch.

This is primarily done through the Life in Christchurch survey series, but it is also increasingly being used for surveying on topical issues of concern.

The panel has been developed over a number of years, and is now at the point where it is proving to be a valuable tool. There is however work to do on improving how representative the panel is of our multi-cultural community. The following sets out the current ethnic make-up of the Life in Christchurch Panel, along with some information on the demographics of our most recent Life in Christchurch Surveys.

### Life in Christchurch Panel Demographics

Ethnicity	% of Panel	% of Population	Ethnicity	% of Panel	% of Population
NZ European	83.9%	71.6%	Filipino	0.3%	2.8%
British & Irish	8.2%	2.8%	Korean	0.3%	0.9%
Other (Please Specify)	7.7%		Cook Islands Maori	0.2%	0.5%
Maori	5.9%	9.9%	Japanese	0.2%	0.7%
Other European	3.3%	5.6%	Tongan	0.2%	0.6%
Australian	2.0%	0.7%	Sri Lankan	0.2%	0.3%
American	1.8%	0.004%	Vietnamese	0.2%	0.2%
Chinese	1.4%	5.1%	Cambodian	0.1%	0.1%
Canadian	1.1%	0.002%	Middle Eastern	0.1%	0.5%
Indian	0.8%	3.3%	Tokelauan	0.1%	0.04%
Latin America	0.8%	0.6%	Fijian	0.1%	0.3%
Samoan	0.7%	2.2%	Niuean	0.1%	0.2%
African	0.5%	0.4%			

## Recent Survey Demographics

The following sets out the demographic profile (ethnicity) of respondents to our most recent Life in Christchurch surveys. Respondents can select as many response options as they need to.

### Communities & Neighbourhoods 2020

Ethnicity	%	Count	% of Pop	Ethnicity	%	Count	% of Pop
NZ European	69.30	1910	71.6	African	0.47%	13	0.5
British & Irish	7.84	216	2.8	Filipino	0.36%	10	2.8
Other (Please specify)	5.81	160		Fijian	0.36%	10	0.3
Maori	3.92	108	9.9	Middle Eastern	0.36%	10	0.5
Other European	2.76	76	5.6	Korean	0.29%	8	0.9
Australian	1.85	51	0.7	Japanese	0.29%	8	0.7
American	1.42	39	0.004	Tongan	0.22%	6	0.6
Chinese	1.20	33	5.1	Sri Lankan	0.18%	5	0.3
Canadian	0.83	23	0.002	Vietnamese	0.18%	5	0.2
Cook Islands Maori	0.51	14	0.5	Cambodian	0.11%	3	0.1
Indian	0.51	14	3.3	Niuean	0.11%	3	0.2
Latin America	0.51	14	0.6	Tokelauan	0.11%	3	0.04
Samoan	0.51	14	2.2				

### Central City 2021

Ethnicity	%	Count	% of Pop	Ethnicity	%	Count	% of Pop
NZ European	82.11	2042	71.6	Middle Eastern	0.52	13	0.5
Other	7.84	195		Filipino	0.36	9	2.8
British & Irish	7.40	184	2.8	Cook Islands Maori	0.28	7	0.5
Maori	4.83	120	9.9	Japanese	0.28	7	0.7
Other European	4.14	103	5.6	Sri Lankan	0.20	5	0.3
Australian	1.69	42	0.7	Niuean	0.12	3	0.2
American	1.57	39	0.004	Tongan	0.12	3	0.6
Chinese	1.09	27	5.1	Fijian	0.12	3	0.3
Canadian	1.01	25	0.002	Vietnamese	0.12	3	0.2
Indian	0.72	18	3.3	Korean	0.08	2	0.9
Latin American	0.72	18	0.6	Tokelauan	0.08	2	0.04
Samoan	0.60	15	2.2	Cambodian	0.04	1	0.1
African	0.60	15	0.5				

## Arts, Culture & Heritage 2021

Ethnicity	%	Count	% of Pop	Ethnicity	%	Count	% of Pop
NZ European	83.25	1814	71.6	Fijian	0.50	11	0.3
British & Irish	11.06	241	2.8	Cook Islands Maori	0.46	10	0.5
Other	9.18	200		Filipino	0.37	8	2.8
Maori	4.54	99	9.9	Sri Lankan	0.28	6	0.3
Other European	3.72	81	5.6	Japanese	0.28	6	0.7
Australian	2.16	47	0.7	Korean	0.23	5	0.9
American	1.65	36	0.004	Middle Eastern	0.18	4	0.5
Chinese	1.06	23	5.1	Tongan	0.18	4	0.6
Canadian	1.06	23	0.002	Vietnamese	0.18	4	0.2
Indian	0.87	19	3.3	Tokelauan	0.09	2	0.04
Latin America	0.73	16	0.6	Niuean	0.05	1	0.2
Samoan	0.55	12	2.2	Cambodian	0.05	1	0.1
African	0.50	11	0.5				

## Transport and Housing 2021

Ethnicity	%	Count	% of Pop	Ethnicity	%	Count	% of Pop
NZ European	82.52	2158	71.6	African	0.38	10	0.5
Other	8.11	212		Cook Islands Maori	0.23	6	0.5
British & Irish	5.97	156	2.8	Sri Lankan	0.23	6	0.3
Maori	4.82	126	9.9	Middle Eastern	0.23	6	0.5
Other European	3.52	92	5.6	Japanese	0.23	6	0.7
American	2.22	58	0.004	Korean	0.23	6	0.9
Australian	1.30	34	0.01	Vietnamese	0.23	6	0.2
Canadian	1.03	27	0.002	Fijian	0.15	4	0.3
Chinese	0.99	26	5.1	Niuean	0.15	4	0.2
Filipino	0.54	14	2.8	Tongan	0.11	3	0.6
Samoan	0.54	14	2.2	Cambodian	0.04	1	0.1
Indian	0.38	10	3.3	Tokelauan	0.04	1	0.04
Latin American	0.38	10	0.6				

## What are other councils doing?

We are not alone in grappling with the issue of how best to engage with harder to reach ethnic groups. Other councils across the country are faced with the very same issues, and the following provides some information on the approaches taken by Auckland & Hamilton City Councils.

### Auckland City Council

Auckland City Council has established an Ethnic Peoples Advisory Panel (one of their six [Demographic Advisory Panels](#)) as a way to engage diverse communities in council processes. The aim of this panel is to improve the outcomes of diverse communities and promote social cohesion. This is set out in the Auckland Plan. The panel provides advice to the council on:

- Regional policies, plans and strategies
- Regional and strategic matters
- Any matter of particular interest or concern to diverse communities.

### Hamilton City Council

Hamilton City Council has also developed a Diversity Toolkit: Engaging with ethnic communities in Hamilton. This toolkit is a guide for employers, community groups and other service providers to provide an understanding of the cultural, ethnic and religious differences in Hamilton and how they can be respected and valued. The Toolkit includes chapters on Hamilton's demographics, engagement challenges and response tips, cultural and religious considerations, and how to get information to diverse communities.

Some key points from this Diversity Toolkit for reaching diverse communities are:

- Engage with local migrant or ethnic support contacts.
- Use ethnic media channels such as ethnic-based newspapers as this is often their primary source of information.



## 9. Multicultural Strategy Implementation - Update

Reference Te Tohutoro: 22/170480

Report of Te Pou Matua: Claire Appleby Phillips Principal Advisor Community Planning and Partnerships - [claire.applebyphillips@ccc.govt.nz](mailto:claire.applebyphillips@ccc.govt.nz)

General Manager Pouwhakarae: Mary Richardson General Manager Citizens and Community Group  
[mary.richardson@ccc.govt.nz](mailto:mary.richardson@ccc.govt.nz)

### 1. Brief Summary

- 1.1 The purpose of this report is for staff to provide the Committee with a verbal update on current activities related to the ongoing implementation of the Multicultural Strategy.

### 2. Officer Recommendations Ngā Tūtohu

That the Multicultural Committee:

1. Receive the information in the verbal update.

### 3. Multicultural Strategy implementation update

Staff will provide a verbal briefing on the following:

- 3.1 **Proposed Multicultural Centre**- Staff will discuss the proposed development of the Multicultural Community and Recreation Centre, including preliminary thinking around a possible governance/advisory function, ensuring full community participation as we proceed.
- 3.2 **Remembrance activities for the 15 March 2022** (Islam Awareness Week and Unity Week). Following community consultations and due to current Covid restrictions, there will be no formal remembrance event this year. Instead, a range of community led activities will be occurring leading up to the 15 March and through-out the following week.
- 3.3 **Multicultural Advisory Group**- 2022 forward planning update. A facilitated work planning session will be held with the MAG members in May 2022 to ensure quality advice continues to be provided to Council in a coordinated way throughout this time of disruption. Elected members will also be invited to attend this meeting.

## Attachments Ngā Tāpirihanga

There are no attachments for this report.

Additional background information may be noted in the below table:

Document Name	Location / File Link
N/A	

## Confirmation of Statutory Compliance Te Whakatūtutanga ā-Ture

Compliance with Statutory Decision-making Requirements (ss 76 - 81 Local Government Act 2002).

(a) This report contains:

- (i) sufficient information about all reasonably practicable options identified and assessed in terms of their advantages and disadvantages; and
- (ii) adequate consideration of the views and preferences of affected and interested persons bearing in mind any proposed or previous community engagement.

(b) The information reflects the level of significance of the matters covered by the report, as determined in accordance with the Council's significance and engagement policy.

## Signatories Ngā Kaiwaitohu

<b>Author</b>	Claire Appleby-Phillips - Principal Community Partnerships & Planning Advisor
<b>Approved By</b>	John Filsell - Head of Community Support and Partnerships Mary Richardson - General Manager Citizens & Community