

## **Multicultural Committee**

### **AGENDA**

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#### **Notice of Meeting:**

An ordinary meeting of the Multicultural Committee will be held on:

**Date:** **Wednesday 4 August 2021**  
**Time:** **9.30am**  
**Venue:** **Committee Room 1, Level 2, Civic Offices,  
53 Hereford Street, Christchurch**

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#### **Membership**

Chairperson	Councillor Jimmy Chen
Deputy Chairperson	Councillor Catherine Chu
Members	Councillor Anne Galloway Councillor Yani Johanson Councillor Sam MacDonald

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**29 July 2021**

#### **Principal Advisor**

Gary Watson  
Manager Community Partnerships  
and Planning  
Tel: 941 8285

Liz Ryley  
Committee and Hearings Advisor  
941 8153  
liz.ryley@ccc.govt.nz  
[www.ccc.govt.nz](http://www.ccc.govt.nz)

Note: The reports contained within this agenda are for consideration and should not be construed as Council policy unless and until adopted. If you require further information relating to any reports, please contact the person named on the report.

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## Developing Resilience in the 21st Century

Strategic Framework



Whiria ngā whenu o ngā papa,  
honoa ki te maurua tāuikiuki

Bind together the strands of each mat and join  
together with the seams of respect and reciprocity

### Ōtautahi–Christchurch is a city of opportunity for all

Open to new ideas, new people and new ways of doing things – a city where anything is possible

#### Principles

Being open, transparent and democratically accountable	Promoting equity, valuing diversity and fostering inclusion	Taking an inter-generational approach to sustainable development, prioritising the social, economic and cultural wellbeing of people and communities and the quality of the environment, now and into the future	Building on the relationship with Te Rūnanga o Ngāi Tahu and the Te Hononga–Council Papatipu Rūnanga partnership, reflecting mutual understanding and respect	Ensuring the diversity and interests of our communities across the city and the district are reflected in decision-making	Actively collaborating and co-operating with other local, regional and national organisations
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#### Community Outcomes

<b>Resilient communities</b> Strong sense of community Active participation in civic life Safe and healthy communities Celebration of our identity through arts, culture, heritage, sport and recreation Valuing the voices of all cultures and ages (including children)	<b>Liveable city</b> Vibrant and thriving city centre Sustainable suburban and rural centres A well connected and accessible city promoting active and public transport Sufficient supply of, and access to, a range of housing 21st century garden city we are proud to live in	<b>Healthy environment</b> Healthy water bodies High quality drinking water Unique landscapes and indigenous biodiversity are valued and stewardship exercised Sustainable use of resources and minimising waste	<b>Prosperous economy</b> Great place for people, business and investment An inclusive, equitable economy with broad-based prosperity for all A productive, adaptive and resilient economic base Modern and robust city infrastructure and community facilities
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#### Strategic Priorities

<b>Enabling active and connected communities to own their future</b>	<b>Meeting the challenge of climate change through every means available</b>	<b>Ensuring a high quality drinking water supply that is safe and sustainable</b>	<b>Accelerating the momentum the city needs</b>	<b>Ensuring rates are affordable and sustainable</b>
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#### Ensuring we get core business done while delivering on our Strategic Priorities and achieving our Community Outcomes

Engagement with the community and partners	Strategies, Plans and Partnerships	Long Term Plan and Annual Plan	Our service delivery approach	Monitoring and reporting on our progress
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**MULTICULTURAL COMMITTEE - TERMS OF REFERENCE NGĀ ĀRAHINA MAHINGA**

Chair	Councillor Chen
Deputy Chair	Councillor Chu
Membership	Councillor Galloway Councillor Johanson Councillor MacDonald
Quorum	Half of the members if the number of members (including vacancies) is even, or a majority of members if the number of members (including vacancies) is odd.
Meeting Cycle	Bimonthly
Reports To	Council

***Area of Focus***

The Multicultural Committee considers and reports to Council on the following matters:

- Overseeing the implementation of the Christchurch Multicultural Strategy – Our Future together, including the establishment of the Multicultural Advisory Group (MAG) and working together on the implementation plan to achieve the goals:
  - The Christchurch City Council is an inclusive and diverse organisation which reflects, understands and responds to the diversity of individuals and communities it serves.
  - All communities have equitable access to Council services and resources.
  - All residents are able to participate in Council decision-making.
  - Christchurch is a city of cultural vibrancy, diversity, inclusion and connection.
- Working in partnership with the existing mandated community networks/forums to promote the goals of the Christchurch Multicultural Strategy. These include:
  - The Multicultural Council
  - INFORM Network
  - CLING (Community Languages and Information Network Group)
  - Multicultural Strategy Implementation Committee
  - Canterbury Interfaith Society
  - Other peak groups that represent the interests of many.
- Engaging with a range of ethnic communities who live, work, visit and/or study in Greater Christchurch to ensure that everyone has a voice in Council decision making.

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Part A	Matters Requiring a Council Decision
Part B	Reports for Information
Part C	Decisions Under Delegation

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## **1. Apologies Ngā Whakapāha**

At the close of the agenda no apologies had been received.

## **2. Declarations of Interest Ngā Whakapuaki Aronga**

Members are reminded of the need to be vigilant and to stand aside from decision making when a conflict arises between their role as an elected representative and any private or other external interest they might have.

## **3. Confirmation of Previous Minutes Te Whakaāe o te hui o mua**

That the minutes of the Multicultural Committee meeting held on [Friday, 30 April 2021](#) be confirmed (refer page 6).

## **4. Public Forum Te Huinga Tūmatanui**

A period of up to 30 minutes may be available for people to speak for up to five minutes on any issue that is not the subject of a separate hearings process. It is intended that the public forum session will be held at approximately 9.30am.

## **5. Deputations by Appointment Ngā Huinga Whakaritenga**

There were no deputations by appointment at the time the agenda was prepared.

## **6. Updates from Mandated Groups Ngā Kōrero nā Ngā Rōpū-tuku-mana**

### **6.1 Canterbury Interfaith Society Update**

Matt Gardner of the Canterbury Interfaith Society will provide an update on the Society's activities.

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## Multicultural Committee OPEN MINUTES

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**Date:** Friday 30 April 2021  
**Time:** 2.05pm  
**Venue:** Committee Room 2, Level 2, Civic Offices,  
53 Hereford Street, Christchurch

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**Present**

Chairperson	Councillor Jimmy Chen
Deputy Chairperson	Councillor Catherine Chu
Members	Councillor Anne Galloway
	Councillor Yani Johanson

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28 April 2021

**Principal Advisor**  
Claire Appleby-Phillips  
Community Partnerships &  
Planning Advisor  
Tel: 941 5408

Liz Ryley  
Committee and Hearings Advisor  
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**Part A Matters Requiring a Council Decision**

**Part B Reports for Information**

**Part C Decisions Under Delegation**

**Karakia Timatanga:** Given by Councillor Chen

The agenda was dealt with in the following order.

**1. Apologies / Ngā Whakapāha**

**Part C**

**Committee Resolved MCSC/2021/00005**

That the apology received from Councillor Catherine Chu for early departure, and for lateness from Councillor Johanson, be accepted.

Councillor Chen/Councillor Chu

Carried

**2. Declarations of Interest / Ngā Whakapuaki Aronga**

**Part B**

There were no declarations of interest recorded.

**3. Confirmation of Previous Minutes / Te Whakaāe o te hui o mua**

**Part C**

**Committee Resolved MCSC/2021/00006**

That the minutes of the Multicultural Committee meeting held on Wednesday, 3 February 2021 be confirmed.

Councillor Galloway/Councillor Chen

Carried

**4. Public Forum / Te Huinga Tūmatanui**

**Part B**

A public forum presentation was given by Surinder Tandon, Multicultural Council who spoke about the visit to Waitangi on 16 to 17 April attended by 23 Multicultural Councils and an interest in strengthening relationships.

Councillor Johanson arrived at 2.14pm.

Councillor Chen thanked Surinder Tandon for the information and congratulated the Multicultural Council on the visit to Waitangi.

**5. Deputations by Appointment / Ngā Huinga Whakaritenga**

**Part B**

There were no deputations by appointment.

At this time the meeting dealt with Item 9.

## 9. Multicultural Advisory Group - 8 April 2021 - Notes

### Committee Comment

1. An update was provided by the Chair of the MAG, Katrina Azer about discussion at the Multicultural Advisory Group (MAG) meeting. This related to a presentation by ChristchurchNZ staff on Skills, Workforce and Employment. There was also discussion about the Royal Commission of Inquiry into the Mosque Shootings Report recommendations, including that there needs to be a focus on all ethnic communities, not just Muslim, and that the language in the report needs to be simplified and articulated to provide better understanding.
2. The notes from the MAG 8 April 2021 meeting were appended to the agenda.
3. MAG has discussed the idea of inviting a representative of Ara Institute of Canterbury to talk with them about support in business for ethnic communities.
4. The Committee requested staff to seek further information from Christchurch Budget Service and MSD on business start-up support.
5. Discussion was held about an approach for early planning by the MAG into the Council's Long Term and Annual Plan processes.

### Committee Resolved MCSC/2021/00007

#### Part B

That the Multicultural Committee:

1. Receive the Multicultural Advisory Group notes of 8 April 2021.

Councillor Chen/Councillor Johanson

Carried

The meeting returned to Item 6 and Councillor Chu departed at 2.40pm during this update by Immigration NZ.

## 6. Updates from Mandated Groups / Ngā Kōrero nā Ngā Rōpū-tuku-mana

### Part B

#### 6.1 ImmigrationNZ – Relationship Manager - Update

Tony McNeill, Relationship Manager from Immigration NZ provided an update on the refugee quota system and COVID-19 issues.

There have been lower numbers of refugees coming into the country due to COVID-19 and the closed borders. Immigration NZ is working with citizens, residents and their partners on these matters, and is holding regular meetings with various group leaders.

### Committee Resolved MCSC/2021/00008

#### Part B

That the Multicultural Committee:

1. Thanks Tony McNeill, Immigration NZ, for the presentation.



Councillor Galloway/Councillor Johanson

**Carried**

Secretarial Note: Items 7 and 8 have been withdrawn from the agenda and will be dealt with in another Forum.

## **10. Multicultural Strategy Implementation Plan Update**

### **Committee Comment**

1. Claire Appleby-Phillips provided an update on the Multicultural Strategy Implementation Plan. She thanked the Committee for its support and nomination onto the Royal Commission Ministerial Advisory Group.
2. The Committee requested staff to provide them with information on PolyFest, InCommon, and other events relevant to multicultural groups they may be able to attend.

### **Committee Resolved MCSC/2021/00009**

#### **Part C**

That the Multicultural Committee:

1. Receives the report on the Multicultural Strategy Implementation Plan update.

Councillor Galloway/Councillor Johanson

**Carried**

## **12. Resolution to Exclude the Public**

### **Committee Resolved MCSC/2021/00010**

#### **Part C**

That at 3.23pm the resolution to exclude the public set out on pages 25 to 26 of the agenda be adopted.

Councillor Chen/Councillor Galloway

**Carried**

**The public were re-admitted to the meeting at 3.28pm.**

## **11. Multicultural Advisory Group - Appointment of Additional Members**

### **Committee Resolved MCSC/2021/00011**

#### **Part C**

That the Multicultural Committee:

1. Agree to select and appoint four additional candidates to the Multicultural Advisory Group, subject to their agreement.
2. Agree that the names of the additional members be released immediately after they have been advised of the Committee's decision.

Councillor Chen/Councillor Johanson

**Carried**

**Secretarial Note:** Subsequent to the meeting the following nominees were confirmed by the Committee as appointed to the Multicultural Advisory Group, and were advised of the Committee's decision:

Janneth Gil, Sophie-Claire Violette, Dr Nwokeke Peter Osinakachukwu and Jinna Sim.

**Meeting concluded at 3.29pm.**

**CONFIRMED THIS 4TH DAY OF AUGUST 2021**

**COUNCILLOR JIMMY CHEN**  
**CHAIRPERSON**

Unconfirmed

## 7. Update from Office of Ethnic Communities

Reference Te Tohutoro: 21/1011163

Report of Te Pou Matua: Liz Ryley, Committee & Hearings Advisor [liz.ryley@ccc.govt.nz](mailto:liz.ryley@ccc.govt.nz)

General Manager Mary Richardson, Citizens & Community

Pouwhakarae: [mary.richardson@ccc.govt.nz](mailto:mary.richardson@ccc.govt.nz)

### Office of Ethnic Communities Update

Shane Whitfield of the Office of Ethnic Communities will provide an update on the new Ministry for Ethnic Communities that was launched at the beginning of July 2021.



## 8. Christchurch Budget Service

Reference Te Tohutoro: 21/1052379

Report of Te Pou Matua: Liz Ryley, Committee & Hearings Advisor - liz.ryley@ccc.govt.nz

General Manager Mary Richardson, GM Citizens & Community –

Pouwhakarae: mary.richardson@ccc.govt.nz

### 1. Brief Summary

- 1.1 The purpose of this report is to receive a presentation by Christchurch Budget Service.
- 1.2 The request was made by the Committee at its 30 April meeting.

### 2. Officer Recommendations Ngā Tūtohu

That the Multicultural Committee:

1. Receive the information from Christchurch Budget Service.

### Attachments Ngā Tāpirihanga

There are no attachments to this report.

### Confirmation of Statutory Compliance Te Whakatūturutanga ā-Ture

Compliance with Statutory Decision-making Requirements (ss 76 - 81 Local Government Act 2002).

(a) This report contains:

- (i) sufficient information about all reasonably practicable options identified and assessed in terms of their advantages and disadvantages; and
- (ii) adequate consideration of the views and preferences of affected and interested persons bearing in mind any proposed or previous community engagement.

(b) The information reflects the level of significance of the matters covered by the report, as determined in accordance with the Council's significance and engagement policy.



## 9. Multicultural Advisory Group - 8 July 2021 - Update and Notes

Reference / Te Tohutoro: 21/1012144

Report of / Te Pou  
Matua:

Liz Ryley, Committee & Hearings Advisor - [liz.ryley@ccc.govt.nz](mailto:liz.ryley@ccc.govt.nz)

General Manager /  
Pouwhakarae:

Mary Richardson, GM Citizens & Community –  
[mary.richardson@ccc.govt.nz](mailto:mary.richardson@ccc.govt.nz)

### 1. Brief Summary


- 1.1 The purpose of this report is to provide the Multicultural Committee with the notes from the 8 July 2021 Multicultural Advisory Group (MAG) meeting. The Chair of the MAG will give a verbal briefing to the Multicultural Committee.
- 1.2 The MAG was formed to report on issues relating to diverse communities and to monitor the Multicultural Strategy implementation. This relates to Goal 2 of the Strategy: All communities have equitable access to Council services and resources; and Priority Action 1: Identify and remove barriers to accessing Council facilities, events, services and processes experienced by people because of their identity, cultural or linguistic backgrounds.

### 2. Officer Recommendations / Ngā Tūtohu

That the Multicultural Committee:

1. Receive the Multicultural Advisory Group notes of 8 July 2021.

### Attachments / Ngā Tāpirihanga

No.	Title	Page
A 	Multicultural Advisory Group - Notes - 8 July 2021	16

### Confirmation of Statutory Compliance / Te Whakatūtutanga ā-Ture

Compliance with Statutory Decision-making Requirements (ss 76 - 81 Local Government Act 2002).

(a) This report contains:

- (i) sufficient information about all reasonably practicable options identified and assessed in terms of their advantages and disadvantages; and
- (ii) adequate consideration of the views and preferences of affected and interested persons bearing in mind any proposed or previous community engagement.

(b) The information reflects the level of significance of the matters covered by the report, as determined in accordance with the Council's significance and engagement policy.



## Multicultural Advisory Group NOTES

### Meeting Details:

Date: Thursday 8 July 2021  
Time: 5.30pm  
Venue: Mayor's Lounge, Level 6, Civic Offices,  
53 Hereford Street, Christchurch

### Present

Members	Zahra Hussaini Sirwan Mohamadi Shreejana Chhetri Losana Korovulavula Katrina Azer Jumayah Binte Haji Ahmad (Jones) Jinky Knowler Badia Sabil Nawal Hussein Maria Pasene Henry Jaiswal Janneth Gil Sophie-Claire Violette Nwokeke Peter Osinakachukwu Jinna Sim
Staff	Claire Philips – Principal Advisor- Community Planning & Partnerships Gary Watson - Manager Partnership & Planning Sylvia Docherty – Project and Events Coordinator Jo Daly – Council Secretary



Multicultural Advisory Group  
08 July 2021

Christchurch  
City Council 

Karakia Timatanga: Losana Korovulavula

The agenda was dealt with in the following order.

1. Apologies Ngā Whakapāha

[Apologies were received from Anastasia Campbell, Patrick O'Connor, Csaba Nehez and Roy Du.](#)

2. Confirmation of Previous Notes Te Whakaāe o te hui o mua

[That the minutes of the Multicultural Advisory Group meeting held on Thursday, 8 April 2021 were approved with no amendments made.](#)

PRESENTATION: CHRISTCHURCHNZ

MSD have responded to the request for data relating to ethnic breakdown of employment statistics and will provide this information, noting limited data is available for smaller communities.

Following the presentation relating to Skills, Workforce & Employment, a petition was delivered to the Ministry of Immigration in support of migrants aged 18 – 25 years old that do not have residency and currently unable to pursue study in New Zealand, asking the government to give consideration to alternative paths including apprenticeships.

ACTION: Request feedback loop with ChristchurchNZ regarding the recommendations provided by this group

3. Introductions and new members

A warm welcome to new members Janneth Gil, Sophie-Claire Violette, Nwokeke Peter Osinakachukwu and Jinna Sim.

A round of introductions was undertaken.

5. Feedback from Ministerial Advisory Group for the Royal Commission of Enquiry

Katrina, Claire and Patrick have been appointed to a newly formed Royal Commission Ministerial Advisory Group, Kāpuia. The group was formed in response to Recommendation 44 of the Royal Commission that Government establish an Implementation Oversight Advisory Group that:

- includes representatives of communities, civil society, local government, the private sector, affected whānau, survivors and witnesses and the Royal Commission's Muslim Community Reference Group;
- provides advice to the responsible ministers on the design of the government's implementation plan and its roll-out; and
- publishes its advice to enhance transparency.

As members of the group, Katrina, Claire and Patrick will have the opportunity to share the views of Christchurch in matters such as social cohesion and have an opportunity to be engaged early. The group has a long-term commitment that will hopefully be bi-partisan and unaffected by elections.

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The group are encouraged to read the recommendations.  
<https://christchurchattack.royalcommission.nz/the-report/>

#### 4. Decision making and representation

Jo Daly provided an overview of Council, participation, representation and elections in her roles as Council Secretary and Electoral Officer.

<https://ccc.govt.nz/the-council/how-the-council-works/>

Decision making and representation

The role of Council Secretary is part of a Unit that supports the governance and democracy functions and the elected members of the Council.

As Electoral Officer, is responsible for the conduct and delivery of Council elections, the triennial elections and any by-elections held to fill vacancies throughout the electoral term. An independent role, not directed by the Chief Executive or Elected Members.

Elected members

<https://ccc.govt.nz/the-council/how-the-council-works/elected-members/>

Council

- Mayor
- Councillors – 16 each representing a ward
- Focus on issues that affect the city
- Each member has one vote around the table (including the Mayor)

Community Boards

- 37 community board members, on seven community boards
- Make decisions on local community issues, activities and facilities within the powers delegated by the Council.

Elections are held every three years with the next election in 2022.

Representation

The number of councillors, areas they are elected from or across the city, whether to have community boards, the make-up of community boards is reviewed every six years.

Recently after following a statutory process the Council adopted its final proposal for representation for the 2022 local elections.

- No change to the number of councillors and wards and way they are elected
- Changes have been proposed to ward and community boundaries across the city to ensure that the population of each ward area is within +/- 10% of each other. 15 out of 16 wards have a ward population of approximately 24,000 with Banks Peninsula considered an exception due to its isolated community.
- Reducing the number of community boards (but the same amount of members) from 7 to 6 and formalising the Māori names of the community boards.

The changes are currently out for appeal/objection, final decision will be made by the Local Government Commission before April 2021.

<https://ccc.govt.nz/the-council/how-the-council-works/elected-members/representation>

Council only has one employee – the Chief Executive

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- Chief Executive employs all other staff, who report to her – not to the Mayor or elected members.
- Priorities given to the Chief Executive – and consequently she gives to her staff - by elected members, for example the recently adopted Long Term Plan 2021-31.
- Ongoing challenges of governance/management separation – decision making and operations.

#### Legislation

The Council operates under legislation – over 150 pieces of legislation the Council must consider. Key is the Local Government Act:

- *Local Government Act 2002*  
Purpose of local government is
  - (a) to enable democratic local decision-making and action by, and on behalf of communities; and
  - (b) to promote the social, economic, environmental, and cultural well-being of communities in the present and for the future.
- *Local Government Official Information and Meetings Act*  
Rules around making what we do open to the public or not. Balance between public interest, personal privacy, commercial activities and the ability of the council to conduct its business and promote good governance.

#### Formal decision making

- Consideration of the legislative requirements – including transparency, way meetings are run. How the public interact.
- Opportunity for input, requirement statutory and the council's priority to seek and consider the views. Significance of decision may impact on the consultation undertaken.
- Submissions – presentations – feedback

#### Elections

Councillor Daniels announced in May his plans to resign, once this is confirmed a by-election for the Council – Coastal ward will be required.

The next triennial election will take place on 8 October 2022

#### *Elections Participation:*

- To vote the person must be registered on the electoral roll.
- To enrol in the Electoral Roll a person must be 18 or older, a New Zealand Citizen or permanent resident and lived in New Zealand continuously for 12 months or more at some time in life.
- To be a candidate the person must be a New Zealand Citizen and enrolled on the electoral roll.

The 2019 elections had greater diversity but less female representation. Initiatives undertaken to support multicultural participation included:

- distributed information about enrolment in eleven different languages
- partnership with Electoral Commission
- format of information on Council website supports software translations
- offered and attended group meetings as invited (English Language classes at Te Hāpua)

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Claire gave a brief update on the role of the Youth Advisory Committee / Te Pae Pūkari. Chaired by Councillor Anne Galloway, the Committee meet quarterly with the purpose of creating an internal pathway for youth voices on Council issues.

Te Pae Pūkari aims to:

- Promote positive youth development
- Involve young people in civic matters
- Provide a point of engagement for the youth sector with Council
- Simplify the process of collaboration with youth organisations and groups
- Build capacity within the youth sector to actively participate in civic life
- Collaborate with key youth organisations and groups

<https://ccc.govt.nz/the-council/how-the-council-works/council-committees/te-pae-pikari-youth-advisory-committee/>

Feedback provided by the group noted most people are not aware of how Council works. Suggestions were given on how the public can find out about their candidates as there are currently no translations on the bios for individual candidates and that Council should be engaging with the public regarding standing for election and the sharing of information with a focus on core values in the community and what really matters to communities.

Resources prepared for Ministry for Health of Ministry for Pacific People related to Covid information was given as an example of good practice. Videos of community leaders relating the key messages were more relatable and reach a wider audience, not assuming everyone can read English. Community radios also help to share key messaging. A lot of learners are visual.

Katrina highlighted public consultations and the role of MAG to represent communities, noting the need for voices to be heard. Following discussion it was agreed work needs to be undertaken to develop a better understanding of the process and requirements for submissions to support MAG preparing collective submissions.

ACTION: Request for a workshop on the process/instructions on how to make submissions

Jo noted this session could be the start of a conversation with this group to support understanding and participation. Gary suggested Jo returns to this group early next year in preparation for the next local elections.

## 7. Social Work Programme at Ara

As a former Ara student, Sirwin made a recommendation to add the topic of working with refugee and migrants to the Social Work syllabus which has been adopted however, noting there are currently no tutors from the refugee and migrant community.

Discussion took place on limited opportunities/requirements for cultural learnings such as Treaty of Waitangi and introduction to te reo to support migrants integration into society and respect for mana whenua.

ACTION: Arrange an optional Māori / Treaty of Waitangi workshop to support the understanding of the group

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## 6. Strengthening Communities Strategy

In 2007, the Council produced its Strengthening Communities Strategy, an innovative response to the requirements in the Local Government Act 2002 for councils to promote social and cultural wellbeing. The 2007 Strategy sits under the Council's high-level strategic framework and is complementary to other second level documents contributing to the 'resilient communities' outcomes. The 2007 Strategy has provided "a framework to guide the Council's work with community organisations which in turn work in a range of ways to help develop strong communities" for the last 13 years.

<https://ccc.govt.nz/the-council/plans-strategies-policies-and-bylaws/strategies/strengthening-communities-strategy/>

Community and stakeholder engagement undertaken in 2020 identified a number of key themes as being central to building strong and resilient communities. These contributed the development of the draft Strategy. This engagement also revealed there are many members of the community who may not be connected or engaged for a variety of reasons.

<https://ccc.govt.nz/the-council/consultations-and-submissions/haveyoursay/show/353>

The draft Strategy is planned to have a public consultation period of 11 September to 11 October, pending approval from the Sustainability and Community Resilience Committee on 25 August.

The vision and values generally have not changed much but the original 8 goals have been revised to develop four pillars: people; place; participation and preparedness. This will be a whole of Council approach with all key Council functions bought into the key messages of the strategy.

The draft strategy will be shared with this group before it is shared widely as part of public consultation.

## 8. General Business

Submissions

Two submissions are currently underway:

Incitement of hatred - <https://consultations.justice.govt.nz/policy/incitement-of-hatred/consultation/subpage.2021-06-23.2194124346/>

Social cohesion - <https://social-cohesion.citizenspace.com/social-cohesion/public-consultation/consultation/>

Both submission close on 5 August. Claire suggested Council staff prepare a draft submission that the group can contribute to and will coordinate the submission on behalf of the group.

Maria asked about Terms of Reference and the Chair making a submission without sharing the draft with the group. Sirwin recommended submissions covered in the agenda to capture discussion.

ACTION: Claire to issue information to the group on the above submissions

Multicultural Committee Meeting

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Claire has prepared a report on the performance of the multicultural strategy implantation plan identify progress. If you have any questions/observations please email the whole group so we can have an email conversation.

#### Structure/Frequency of meetings

Discussion took place on the frequency of the meetings with one suggestion to increase the frequency. The Multicultural Committee has a maximum of four meetings per year but this does not have a direct impact on the MAG. It was generally agreed that virtual meetings are unsupported with a preference to meet in person. It was also acknowledged that this is a volunteer group and requirements/commitments should reflect this. Gary noted a previous suggestion to have a number of optional workshops in addition to the current provision of meetings.

During the discussion it was recognised that the current meeting format does not always allow the full agenda to be covered with questions raised about the impact of the MAG. It was suggested projects or actions of interest could be undertaken by sub-groups of the MAG which would allow an alternative approach accepting not everyone has the same capacity to participate.

ACTION: Gary and Claire to review the frequency/purpose of MAG meetings.

ACTION: provide options with the minutes of different formats with anonymous voting.

ACTION: Claire to organise a time to discuss with those interested with a view to holding a staff session at the end of the year.

#### Philippine Youth

The first ever diversity showcase will take place on 15 October with 15-20 ethnic groups. Information will be shared with this group seeking support for community representation. The Philippine Festival will be held on 16 October and will be the first Philippine youth event in Christchurch.

#### Ministerial Visit

A meeting with Hon Priyanka Radhakrishnan and the Mayor is planned for Tuesday 27 July 4.45pm – 5.15pm. The Mayor is inviting anyone from MAG to attend, Gary will arrange transport to collect MAG members from a central pick up point.

ACTION: Please let Claire know if you wish to attend the meeting on 27 July and give an indication of any discussion topics.

#### Futsal Tournament

A Youth Multi-ethnic Football Festival will be hosted on 15th August 2021. The event is open to all ethnic communities with fun games, activities, information and food stalls. 7-a-side Football Festival for Year 7-8 Boys and Girls.

Karakia Whakamutunga: Sirwan Mohamadi

## 10. Multicultural Strategy Implementation - Update

Reference Te Tohutoro: 21/969438

Report of Te Pou Matua: Claire Appleby Phillips Principal Advisor Community Planning and Partnerships - [claire.applebyphillips@ccc.govt.nz](mailto:claire.applebyphillips@ccc.govt.nz)

General Manager  
Pouwhakarae: Mary Richardson, GM Citizens & Community –  
[mary.richardson@ccc.govt.nz](mailto:mary.richardson@ccc.govt.nz)

### 1. Brief Summary

- 1.1 The purpose of this report is for staff to update the Committee on the ongoing implementation of the Multicultural Strategy.
- 1.2 Provide a progress update on the establishment of the Royal Commission of Inquiry Ministerial Advisory Group (Advisory Group).

### 2. Officer Recommendations Ngā Tūtohu

That the Multicultural Committee:

1. Receive the information in the Multicultural Strategy implementation Report.

### 3. Multicultural Strategy implementation update


- 3.1 Staff will provide a progress update on the actions and outcomes of the Multicultural Strategy Implementation Plan (Attachment A).

### 4. Royal Commission of Inquiry Ministerial Advisory Group – update

- 4.1 The Government has agreed in principle with all 44 recommendations of the Royal Commission of Inquiry into the Terrorist attacks of 15 March 2019 and has identified a “diverse, safe and inclusive New Zealand” as the vision for the response to the Royal Commission’s report. Twenty eight people from across the country, representing a diverse range of ethnicities and organisations have been recently appointed to the Ministerial Advisory Group- Kāpuia.
- 4.2 Claire Appleby Phillips, Council’s Principal Advisor Community Planning and Partnerships has been appointed to the group. Other members representing Christchurch are Katrina Azer (Chair of Council’s Multicultural Advisory Group), Bariz Shar, Dr Maysoon Salama, Imam Gamal Fouda and Patrick O’Connor. Arihia Bennett chairs Kāpuia.
- 4.3 The Advisory Group have met once in Wellington to discuss and agree on the Terms of Reference with other face to face meetings scheduled for 28 July 2021 and 1 September 2021. All meetings thereafter will be via Zoom.

- 4.4 The role of the Advisory Group is to:
- Provide independent advice to the responsible Ministers on the design of the Government's implementation plan and roll out. A full work programme will not be agreed until Ministers review initial advice from the group and;
  - Provide feedback to agencies on any draft proposals where sought.
- 4.5 As the group is an advisory group, it is not responsible for the development of policy or implementation options and has no formal decision-making powers or accountabilities. It does not have power to direct agencies but can expect its advice to be given appropriate consideration.
- 4.6 Opportunities for input into the recommendations and local implementation will be available through Council's Multicultural Advisory Group and INFORM networks.

## Attachments Ngā Tāpirihanga

No.	Title	Page
A 	Multicultural Strategy- Implementation Plan – Progress update July 2021	25

## Confirmation of Statutory Compliance Te Whakatūtutanga ā-Ture

Compliance with Statutory Decision-making Requirements (ss 76 - 81 Local Government Act 2002).

(a) This report contains:

- (i) sufficient information about all reasonably practicable options identified and assessed in terms of their advantages and disadvantages; and
- (ii) adequate consideration of the views and preferences of affected and interested persons bearing in mind any proposed or previous community engagement.

(b) The information reflects the level of significance of the matters covered by the report, as determined in accordance with the Council's significance and engagement policy.

## Signatories Ngā Kaiwaitohu

<b>Author</b>	Claire Appleby-Phillips - Principal Community Partnerships & Planning Advisor
<b>Approved By</b>	John Filsell - Head of Community Support, Governance and Partnerships Mary Richardson - General Manager Citizens & Community



## Multicultural Strategy- Implementation Plan – Progress update July 2021

### Leadership and community ownership

OBJECTIVE: In partnership with Mana Whenua, we will show strong leadership and advocacy by championing diversity and inclusion. The city's leadership will carry the Strategy kaupapa and commit to working with the community to ensure its success. We will encourage all agencies, organisations to buy into the strategy goals. All peoples are encouraged to show leadership within their own families, friend groups, work places, churches, and institutions. The needs and aspirations of the community are at the heart of all decisions and actions.

We plan to	Strategy Outcome area	What we'll report on	Actions	Completed/Amended Date
Council elected members will champion the strategy in their respective wards and engage with all peoples at a neighbourhood level.	<b>Championing and advocacy</b>	Community board reports and local initiatives supported.	Community plans reflective of local diversity.	ongoing

### Planning and Performance

OBJECTIVE: We will consider diversity, access and equity issues in the development and reviews of Council policies and strategies. We will monitor and evaluate the Multicultural Strategy to ensure its effective implementation across all units and teams and report back to the Council and Community on progress.

We plan to	Strategy outcome area	What we'll report on	Actions	Completed/Amended date
Establish a Council Advisory Group to inform on issues related to Multicultural communities and monitor Strategy implementation.	<b>Strategic advice</b>	Issues and themes identified Consultation opportunities Actions completed as a result of advice Advisory Groups recommendations/review	5 Multicultural Advisory Group meetings held since its inception in July 2019. Advice provided to Council on Sport and Recreation Long Term Plan Greater Christchurch 2050	Completed and ongoing.

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Provide strategic and operational assistance to Council's Multicultural Committee to strengthen relationships and enhance Council decision-making	<b>Strategic Advice</b>	Numbers form Ethnic communities participating in Council processes.	Council committee restructure elevated the Multicultural Subcommittee to committee status in recognition of its importance and influence.	Ongoing
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**GOAL 1: Christchurch City Council is an inclusive and diverse organisation that reflects, understands and responds to the diversity of the individuals and communities it serves.**

PRIORITY ACTION 1: Highlight, promote and grow diversity and inclusion in Council

OBJECTIVE: We will work across Council and community to promote and develop a culture of diversity and inclusion. We are committed to being an organisation that reflects and supports diversity at all levels. We commit to improving our understanding of cultural competency and cultural safety.

We plan to	Strategy outcome area	What we'll report on	Actions	Completion/Amended date
Ensure that the workforce is reflective of the city's diversity by positively promoting Local Government as a career to diverse communities, supporting internships and work experience.	<b>Harnessing knowledge and expertise</b>	Annual diversity stock take	Recently this has attracted more focus. Changes to position descriptions and job adverts to welcome diversity have been trailed. Advice provided by Ngai Tahu Relations team to recruiting staff where required. New staff complete several compulsory modules around inclusion. This includes identifying unconscious and conscious bias.	Ongoing. Diversity training and unconscious bias training completed across the organisation Public sector employment expo
Understand Council's capability to engage and relate to diverse communities through the development of <b>annual unit based diversity plans</b> .	<b>Planning and performance</b>  <b>Workforce Development</b>	Embedding into Council levels of service reporting	Senior Leaders Forum promoting diversity and inclusion. Consideration in staff PDP's and unit planning.	Priority for 2021/2022

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**GOAL 1: Christchurch City Council is an inclusive and diverse organisation that reflects, understands and responds to the diversity of the individuals and communities it serves.**

PRIORITY ACTION 2: The Council build and maintains relationships with all communities and their organisations

OBJECTIVE: We will work across Council and community to promote and develop a culture of diversity and inclusion. Building and maintain an inclusive network of leaders from diverse backgrounds to strengthen the connections between all communities and the Council.

We plan to	Strategy Outcome area	What we'll report on	Actions	Completion/Amended date
Convene the Interagency Network for Refugees and Migrants – INFORM	<i>Supporting settlement and integration.</i>  <i>Targeted assistance and services</i>	6 weekly forums Key themes and issues identified	Council continues to convene INFORM 10-12pm Oxford Terrace Baptist Church Next meetings: 10 August 12 October 7 December	Ongoing
Ensure the needs of diverse communities are taken into consideration in local emergency welfare planning.	<i>Responsive and accessible services and information</i>	Regular updates # of community representatives/organisations Availability of translation services	Civil Defence presented to Committee 18 March 2021	Ongoing

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Maintain a comprehensive directory of key multicultural contacts to improve communication and the dissemination of information.	<i>Responsive and accessible services</i>	Directory completed and available across Council	Significant improvement and increase in stakeholder contacts/relationship management has occurred across the council in response to the Mosque shootings. INFORM contact list updated (as of July 2021)	Ongoing and underway 2021
Support community organisations and groups to build leadership capability and capacity.	<i>Building Community leadership capability</i>	# forums and networking opportunities	Council partners with others to deliver Leadership In Communities. LINC 5 commenced early 2021. Staff continue to work with and provide capacity support to groups seeking assistance and or grant funding.	ongoing

**GOAL 2: All communities have equitable access to Council services and resources**

PRIORITY ACTION 1: Identify and remove barriers to accessing Council facilities, events, services and processes experienced by people because of their identity, cultural or linguistic backgrounds.

OBJECTIVE: We will work across Council and community to improve data collection by working towards using consistent ethnicity categorizations to gain a better understanding of the community demographics. We will be present for customers, stakeholders, partners and communities demonstrating that we are inclusive and that we understand what is important to them.

We plan to	Strategy outcome areas	What we'll report on	Actions	Completion/Amended date
Capture ethnicity data in a consistent way across Council to understand better community needs and participation rates.	<i>Planning and performance</i>	Relevant participation rates by ethnicity used for benchmarking -Annual measure	Development of a universal data collection system is ongoing.	Priority- Extend from 2020 to end 2021

Incorporate diversity and equity considerations in Council funded service agreements and procurement procedures	<i>Strategic use of funding</i>	Evidence of responsiveness by applicants.	In line with Strengthening Communities Strategy refresh	to align with 2022/23 funding round.
Produce a directory of available venues, community centres and facilities and encourage diverse communities to use them.	<i>Responsive and Accessible Services</i>	Directory complete and distributed in hard copy and online	Work has started but not complete. Facilities website has been improved and local staff are now tasked with activating facilities which will mean a closer relationship with local ethnic groups. CINCH database is regularly updated with a comprehensive list of multi ethnic and multi faith groups.	Extend from end 2019 to end 2021
Develop a Multicultural communications framework to tailor messaging to the audience by using advice from communities to: Identify key messages across Council and ensure information is available in a range of formats.	<i>Responsive and accessible services and information</i>  <i>Targeted assistance and services</i>	# and nature of translated materials. Type of platforms used. Web interface improvements Key languages consistency used across Council Regular newsletter to communities	Our Future Together- Newsletter produced for multicultural communities- developed post 15 March now expanded to reach all communities in a broader context.  Key consultation or information documents have been translated to targetted ethnic groups I.e. Waste Management, LTP and Christchurch 2050	Ongoing

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Ensure Council staff are confident in the use of face-to-face interpreters and staff promote this service to communities in their communications.	<i>Equipping people to engage</i>	# of staff confident in using translation and interpreting services # staff/units that have undertaken training	Call centre training- ongoing Further work required across council due to transition from Language Line to Ezi-Speak telephone interpreting services. Interpreter cards produced and distributed across council and intranet updates to guide staff in the appropriate use of interpreters and translators. A new print run and promotion underway.	Ongoing
Council buildings and public spaces are welcoming and reflective of the city's diversity and considers the phased implementation of universal signage.	<i>Responsive and accessible services and information</i>	Implementation of Council's Wayfinding Strategy	New facilities are branded with welcome signs in multiple languages including libraries and sports facilities.	Ongoing but imbedded in planning as an imperative.
Increase participation across multicultural communities in sports and recreational opportunities (locally and city wide)	<i>Responsive and accessible services and information</i>	Programmes underway Number of participants Examples of participation	Diversity and Inclusion Report produced annually to report case studies and best practice examples. Sports, Recreation and Events Diversity plan developed.	Next annual report due October/November 2021
Support a range of cultural events to promote cultural and religious diversity across the city, strongly aligning with Council's Events, Arts, Heritage and Strengthening Communities strategies.	<i>Celebrating cultures</i>	Outcomes of the Toi Otautahi Christchurch Arts strategy	Community funding requests are assessed under these criteria. Case studies to be included in the annual diversity and inclusion report.	Strengthening Communities Funding Staff recommendations complete. Council decision September 2021. Community Activation fund tranche 2 expended. Application in process to MSD for tranche 3.

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**GOAL 3: All residents are able to participate in Council decision-making**

PRIORITY ACTION 1: Enable and promote participation in civic life and public decision- making by people from all communities

OBJECTIVE:

We will continue to work with communities to educate and inform them of the role of Council and the services available to them. We will work across Council and community to ensure that Community Board Plans include actions that align with the Multicultural Strategy and aspirations of diverse communities.

We plan to	Strategy outcome areas	What we'll report on	Actions	Completion/Amended date
Work in partnership with others to hold regular workshops in active citizenship	<i>Navigating the civic space</i>	Number of Civic engagement education opportunities through the year	Council's MAG have discussed with Council Secretary the role of local government, elections and participation. Further work required as we go into the 2022 elections.	2022
Encourage mainstream services to better capture ethnicity data for planning and funding.	<i>Strategic use of funding</i>	Groups funded that evidence diversity	Underway across the organisation Explore amendments to Strengthening Communities Funding application form to better capture this information.	Ongoing
Work in partnership with ethnic communities to encourage greater participation in local decision-making and ownership of the Multicultural Strategy.	<i>Equipping people to engage</i>	Submissions deputations	Increased submissions- particularly around the development of a Multicultural Centre.  Encouraging similar responses for LTP and greater CHCH2050. MAG now overseeing implementation of the Strategy	Ongoing
Translate the "how to engage with community boards" and elections information in key languages.	<i>Equipping people to engage</i>	Number and nature of published resources	Not complete	Renegotiate time frames with governance staff.
Ensure public engagements and consultations are relevant, accessible and appropriate to the needs of communities.	<i>Equipping people to engage</i>	Diversity of attendance at public engagements across Council # of specific and bespoke	Continue to work on best practice approaches to engaging with diverse communities. See Diversity and Inclusion Reporting Bespoke engagements held for <ul style="list-style-type: none"> <li>Heritage Strategy</li> <li>Strengthening Communities Strategy refresh</li> <li>Halswell Cemetery</li> </ul>	Ongoing

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		engagement opportunities		
Work with Neighborhoods and Residents Associations to increase membership and representation of diverse communities.	<i>Equipping people to engage</i>	Reflected in Community Board Plans through regular reporting to Council.	Continued focus for community staff across the city.	Ongoing

**GOAL 4: Otautahi/Christchurch is a city of cultural vibrancy, diversity, inclusion and connection**

PRIORITY ACTION 1: Celebrate and foster linguistic diversity of all Christchurch peoples

We plan to	Strategy outcome areas	What we'll report on	Actions	Completion/Amended date
Ensure Council community grants reflect activities/organisations that enhance ethnic communities and promote intercultural communication and/or first language maintenance	<i>Supporting settlement and integration.</i>  <i>Strategic use of funding</i>	Communities and organisations activities and outcomes (as agreed to in funding agreements).	Funding is assessed and recommended on the basis of best practice and evidence produced by applicants. 2021/22 Funding underway.	Ongoing
Observe and promote national and international days of community significance	<i>Celebrating cultures</i>	Matariki Language weeks World Refugee Day World Day's	Matariki Samoan Language Week Diwali Multicultural events and independence Days etc are observed and supported.	Ongoing
Investigate the reinstatement of the Christchurch Intercultural Assembly	<i>Intercultural Dialogues</i>	<del>Pre engagement consultations</del>	<del>No plans at this stage to reinstate Intercultural Assembly. Informal feedback to date suggests limited interest.</del>	Complete

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**GOAL 4- Otautahi/Christchurch is a city of cultural vibrancy, diversity, inclusion and connection**

PRIORITY ACTION 2: Inform the wider community about the value of diversity in Christchurch

OBJECTIVE: We will work across Council and with community to promote unit and understanding. We will encourage and support community initiatives aimed at increasing acceptance and participation.

We plan to	Strategy outcome areas	What we'll report on	Actions	Completion/Amended date
Promote stories of success via online channels and other media	<i>Celebrating cultures</i>	# and nature of articles produced	Our Future Together newsletter, local community board newsletters and Newsline continue to highlight and promote success and community activities.	Ongoing
Use community grant funding to support community-led activities that raise awareness and create opportunities to learn from each other.	<i>Encouraging Intercultural Dialogue</i>	Annual Diversity and Inclusion Reports to highlight examples	Annual Strengthening Communities grant funding Creative Communities Community Activation Fund (partnership with MSD and OEC) InCommon public awareness campaign supported and launched 31 March 2021.	Ongoing
Capture and preserve the stories and history of diverse communities in Christchurch through heritage projects.	<i>Celebrating cultures</i>	Activities and ethnic community participation	<u>Heritage Incentive Grant fund</u> guidelines have broadened the eligibility criteria for the fund to include heritage identified as having heritage significance to the community (will enable ethnic communities to identify places of significance to them and seek funding to protect and conserve these places). Places of identified significance to iwi and mana whenua, including built heritage, moveable heritage, traditional places, wāhi tapu, wāhi taonga, ngā tūtohu whenua (cultural landscapes). <u>Intangible Heritage Grant fund</u> Support communities, groups and individuals to practice the principles of <b>Kaitiakitanga</b> and <b>Manaakitanga</b> and to share their own stories and histories. Encourage whanaungatanga, by supporting heritage projects which respect, value and develop our connections to each other.  <u>Heritage Festival grant funding</u> – the Intangible Heritage grant fund also includes funding for Event Providers to be able to run heritage events at the annual Heritage Festival. <u>Promotion to ethnic communities required</u> . Presentation to 10 August INFORM network	Ongoing

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Host and/or support community activities that increase cross cultural understanding	<i>Encouraging Intercultural Dialogues</i>	Activities and projects undertaken	Employment and Training Employment Sub group –INFORM hosted by CCC Refugee Regional Forum held 20 May 2021. (Theme Covid 19). Events and Festivals i.e. Japan Day, Korea Day, Diwali, Culture Galore, libraries, volunteering opportunities  Christchurch Invitation and Bravery awards to be held 23 July 2021.	ongoing
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**GOAL 4 - Otautahi/Christchurch is a city of cultural vibrancy, diversity, inclusion and connection**

PRIORITY ACTION 3: Strengthen and connect all Christchurch people and communities

OBJECTIVE: We will work across Council and with community to support communities to be active and thrive together. Council will facilitate networks and encourage opportunities for people to engage with each other.

We plan to	Strategy outcome areas	What we'll report on	Actions	Completion/Amended date
Host community dialogues and forums aimed at enhancing intercultural/ interfaith communication	<i>Celebrating cultures</i>	Intercultural Assembly membership Interfaith related events supported by Council	Council continues to support and promote intercultural/interfaith dialogues through community support, events, festivals, forums and meetings. Development of the In Common project supported by Council aimed at cross cultural understanding through our commonalities.	Ongoing  Launched 31 May.
Identify and work closely with multicultural youth and link them into other youth groups and activities across council	<i>Encouraging intercultural dialogues</i>  <i>Equipping people to engage</i>	Diverse representation in decision-making	Staff continue to support community and youth organisations build their diverse representation.	Ongoing
Partner with government, community, the third sector and neighborhoods to respond to community safety concerns	<i>Supporting settlement and integration</i>	Community Board Plans/Reports evidence work in this area.	Post 15 March communities have worked together to address safety and security issues. Christchurch Alcohol Action Plan focussing on supporting diverse communities on alcohol misuse. Work underway with Police and business community re Inner city safety including supporting Police initiated dairy owner's project. RCOI Ministerial Advisory Group	Ongoing

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Investigate the feasibility potential sites and operational models for the development of a Multicultural Hub in the city in partnership with diverse communities and other stakeholders and funders.	<i>Supporting settlement and integration</i>	Feasibility plan completed	Work underway to purchase Christchurch Netball centre for the purposes of a Multicultural Sport and Recreation Centre. Further work underway on shaping up a management structure and advisory committee to inform and guide establishment and usage.	Underway
Develop a strategy for holding regular welcoming events for newcomers to the city.	<i>Supporting Settlement and Integration</i>	Strategy completed.	Not completed due to Covid response	Revisit 2022

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