

## 18. Overdue General and Rates Debtors (Greater than \$20,000 and 90 days)

Reference / Te Tohutoro:	21/34700	
Report of / Te Pou Matua:	Brett Hales, Transactions Manager, brett.hales@ccc.govt.nz	
General Manager / Pouwhakarae:	Diane Brandish, General Manager Finance and Commercial, diane.brandish@ccc.govt.nz	

#### Confidentiality

Section under the Act:	The public conduct of the part of the meeting would be likely to result in the disclosure of information for which good reason for withholding exists under section 7.
Sub-clause and Reason:	<ul> <li>s7(2)(a) - The withholding of the information is necessary to protect the privacy of natural persons, including that of deceased natural persons.</li> <li>s7(2)(b)(ii) - The withholding of the information is necessary to protect information where the making available of the information would be likely unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information.</li> <li>s7(2)(i) - The withholding of the information is necessary to enable the local authority to carry on, without prejudice or disadvantage, negotiations (including commercial and industrial negotiations).</li> </ul>
Plain English Reason:	To protect the privacy and the commercial position of the debtors; Enable the Council to carry out negotiations when needed.
Report can be released:	A redacted copy of the report can be released after the Committee has received the report but the names of the individuals and organisations will remain confidential.

#### 1. Brief Summary

1.1 The purpose of this report is to update the Finance and Performance Committee on overdue general and rates debtors with balances in excess of \$20,000, as at 31 December 2020.

### 2. Officer Recommendations / Ngā Tūtohu

That the Finance and Performance Committee:

- Receives the Overdue General and Rates Debtors (Greater than \$20,000 and 90 days) report.
- 2. Notes the action being taken to recover the overdue amounts.
- 3. Resolves that a redacted copy of the report can be released after the Committee has received the report but the names of the individuals and organisations will remain confidential.

#### 3. Overdue General (non rates) Debtors

3.1 There were five general debtors totalling \$168.6k with balances greater than \$20,000 and older than 90 days as at 31 December 2020 (See **Attachment A**).



3.2 There are three commercial lease debts totalling \$115k. The largest overdue debtor is the Leasing Team is working through hardship applications relating to the other two lease debts. Other debts are under arrangement plans.

#### 4. Overdue Rates Debtors

- 4.1 There are 38 individual ratepayers with arrears greater than \$20,000, totalling \$1.8 million. See **Attachment B**.
- 4.2 75% (\$1.348 million) of these arrears relate to previous rating years and are subject to legal proceedings, payment arrangements, postponements or active management.
- 4.3 25% (\$0.452 million) relate to the current year and are reviewed constantly to ensure that action is taken to clear debts as soon as possible.
- 4.4 In the quarter ended 31 December 2020 \$0.273 million was collected from debtors identified in previous monthly reports to management.

#### 5. Referred to Debt Collection Agency or Council Legal Team

Referred to	Number of	Amount	Amount
	files		collected in
			current
			quarter
Debt Collection (sent th	is quarter)		
Trade Debtors	60	\$29,452	\$6,513+
			8 files are
			under
			instalment
			plans totalling
			\$6,527
	· ·		J0,J21
Rates Debtors	183	\$428,146	\$155,772 +
			36 files are
			under
			arrangement
	2		totalling
			\$75,729
Legal Team			
General Debtors	0	\$0	
Rate Debtors	22	\$1,067,856	



#### Attachments / Ngā Tāpirihanga

No.	Title	Page
А <u>Л</u>	General Debtors Report	16
В <u>↓</u>	Rates Debtors Report	17

In addition to the attached documents, the following background information is available:

Document Name	Location / File Link	
Not applicable	Not applicable	

#### Confirmation of Statutory Compliance / Te Whakatūturutanga ā-Ture

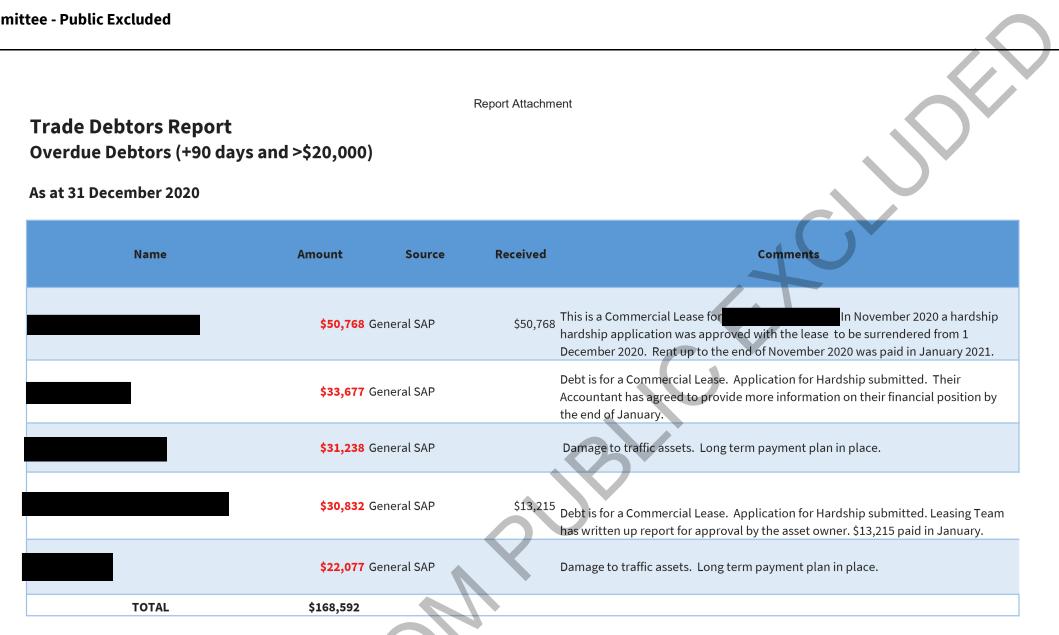
Compliance with Statutory Decision-making Requirements (ss 76 - 81 Local Government Act 2002). (a) This report contains:

- (i) sufficient information about all reasonably practicable options identified and assessed in terms of their advantages and disadvantages; and
- (ii) adequate consideration of the views and preferences of affected and interested persons bearing in mind any proposed or previous community engagement.
- (b) The information reflects the level of significance of the matters covered by the report, as determined in accordance with the Council's significance and engagement policy.

#### Signatories / Ngā Kaiwaitohu

Author	Brett Hales - Manager Transactions
Approved By	Bruce Moher - Head of Financial Management
	Diane Brandish - Acting General Manager Finance and Commercial (CFO)

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#### Significant changes since last report, September 2020

Name	Amount	Source	Received	Comment
	\$155,054	General SAP	\$77,527	\$77,527.20 Paid 21 December 2020 and \$77,527.20 written off 21 Dec per Council Resolution.
6	\$183,984	Resource Consent	\$174,969	This invoice was for a Resource Consent. The applicant issued a Fee was a large and complex application that took some time to review through. On the 30th September 2020 a fee reduction was offered a of \$174,969.47 was agreed. This was paid in October 2020.
	\$26,076	General SAP		The debt is for a community loan. Council have agreed to reduce the 2% per annum, allow the association to make reduced quarterly pay for 3 years (July 2020 to June 2023) and, from July 2023, reset over t years.
			Page 1	



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#### **Rates Debtors Report** Overdue Debtors (>\$20,000)

As at December 2020

Contract Account	Rating Area	Previous Years	Current Year	Total Arrears	Rate Payer	Comments
73030319	1	467,651.03	35,235.32	502,886.35		Account with Legal for debt recoveruy. Statement of claim delivered. Court advises that this matter will be placed in the April 2021 list, likely to be 13 April but still to be confirmed. Parties to file and serve affidavits by 28 February.
73131359	1	59,420.16	59,281.86	118,702.02		1st Formal Demand issued 07.12.2020. \$59,420.16 received 7.01.2021
73075916	2	68,493.72	6,093.04	74,586.76		Account with Legal for debt recovery. Report to go to ELT to seek authority before proceeding with a rating sale.
73123981	1	64,406.99	5,623.72	70,030.71		Account with Legal for debt recovery. Legal preparing statement of claim and contacting ECAN to assign their share of the ownership of the debt to CCC for legal recovery.
73098392	1	44,973.72	5,687.49	50,661.21		Account with Legal for debt recovery. Ratepayers have not been located. Legal preparing statement of claim and contacting ECAN to assign their share of the ownership of the debt to CCC for legal recovery.
73146358	3	47,108.97	1,576.92	48,685.89		Senior Postponed Rates account. All ok.
73117947	1	21,524.27	25,379.14	46,903.41		Arrangement in place for \$7,630.00 x 9 and \$544.26 x 1 beginning 05.01.2021
73109569	1	40,367.06	5,207.87	45,574.93		Official Assignee has had a restraining order placed on this property as they seek to sell the property through the Proceeds of Crimes Act 1991.
73185008	2	34,529.93	10,685.43	45,215.36		Letter of Demand issued by Legal on 19.11.2020
73031484	1	26,733.63	14,943.78	41,677.41		1st Formal Demand issued 24.11.2020
73092593	1	36,317.56	3,627.30	39,944.86		14 Day Letter issued 07.07.2020. Account with Legal for recovery. Letter of demand sent 21.12.2020
73091750	1	9,455.56	28,170.86	37,626.42		1st Formal Demand issued 07.12.2020. Paying \$500.00 weekly but no formal arrangement in place. Paid \$10k on the 28 January
73030323	1	27,397.10	8,023.50	35,420.60		1st Formal Demand issued 07.12.2020. \$38,273.74 received 20.01.2021 In liquidation. Liquidators have advised that they have received the decisions from the Court of
73032615	1	27,943.11	7,084.99	35,028.10		Appeal regarding the 11 or so appeals that the Directors of this company had lodged. All the appeals have been dismissed, however they have to wait until mid-February to do anything with the property as the Directors have a window of time until then to lodge appeals to these decisions. If the Directors don't file further objections/appeals, the Liquidators will look at getting the property on the market
73043376	1	15,540.27	18,775.44	34,315.71		Payment arrangement of \$5,615.00 monthly now in place.
73091722	1	29,240.34	3,360.63	32,600.97		Legal preparing statement of claim and contacting ECAN to assign their share of the ownership of the debt to CCC for legal recovery.
73139096	3	11,485.92	18,911.97	30,397.89		Payment arrangement of \$5,920.00 monthly now in place. Payment of \$28,466.37 received through the Formal demand process. Current year remains
73172419	1	-	29,549.82	29,549.82		outstanding but recovery action will not take place until July 2021.
73104548	1	15,723.19	13,656.44	29,379.63		Formal Demand Notification issued 22.12.2020
73146886	3	18,969.85	9,906.13	28,875.98	N	1st Formal Demand issued 07.12.2020. Received \$18,969.85 21.01.2021
73042813	3	7,138.56	14,669.79	21,808.35		Payment arrangement of \$5,300.00 monthly now in place.
73037795	1	24,274.42	16,002.46 2,524.34	27,877.49 26,798.76		Payment arrangement default. 14 Day letter issued 04.12.2020.





# ltem 18 **Attachment B**

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Contract	Rating	Dravian V	Commentation	Tatal Arrest	Data David	Community
Account	Area	Previous Years	Current Year	Total Arrears	Rate Payer	Comments
73092795	1	26,247.56	387.52	26,635.08		Letter issued from CE confirming payment of rates instalments should be paid but penalties are currently held until new legislation is confirmed. Miriama Kamo has been provided with figures to pay. \$7 395 paid 11.01.2021
73047258	1	-	26,273.40	26,273.40		Payment of \$12,426.11 made on 14.12.20 to clear previous year arrears , leaving the current year balance of \$26,273.40 o/s. Recovery action on that balance to begin in July 2021
73073301	2	21,954.84	2,076.13	24,030.97		At Debt Collection - further visit by CSL scheduled.
73145609	3	1,886.44	21,908.66	23,795.10	i	Formal Demand Notification issued 07.12.2020
73107197	2	20,276.23	2,934.06	23,210.29		Crown and refuses to pay until that is resolved. Now with Legal Team for debt recovery. Letter of demand being prepared.
73033778	2	18,615.60	4,237.69	22,853.29		Payment Arrangement \$570.00 weekly now in place
73100991	2	18,650.89	3,911.40	22,562.29		Letter of Demand issued by Legal on 19.11.2020
73181982	3	8,081.35	14,437.25	22,518.60		1st Formal Demand issued 07.12.2020
73036713	2	20,408.43	1,875.03	22,283.46		Red Zoned property. Long running problem case. Mail returned as cannot be delivered to Red Zone and Debt Collection has been unsuccessful. Letter of Demand served 12/1/2021
73096298	1	19,780.11	2,228.86	22,008.97		Debt Collection Warning Letter issued 08.12.2020
73014281	1	18,177.44	2,782.63	20,960.07		Account at Debt collection. Possible sale of property. Will Legal for recovery action.
73092756	1	20,278.06	473.72	20,751.78		Separate meetings held with one of the ratepayers and Maori Land Court Officer representing descendants of deceased owners. Further meeting with all concerned parties to be arranged.
73020603	2	14,652.76	6,034.87	20,687.63		New - Property sold with date of settlement scheduled for 05.02.2021
73031472	1	7,180.46	12,964.06	20,144.52		Arrangement in place for \$4,735.00 x 12
TOTAL		1,347,631	452,398	1,800,029		
	changes	1,347,631 in the Quarter	452,398	1,800,029		
	Rating Area		452,398 Current Year	Total Arrears	Rate Payer	Comments
ignificant Contract	Rating	in the Quarter			Rate Payer	Comments Payment of \$13,614.95 received on 24.09.2020 to reduce the balance to under \$20K
Contract Account	Rating Area	Previous Years	Current Year	Total Arrears	Rate Payer	
ignificant Contract Account 73140757 73010557 73153246	Rating Area	Previous Years	Current Year	Total Arrears 15,102.11 17,560.60	Rate Payer	Payment of \$13,614.95 received on 24.09.2020 to reduce the balance to under \$20K Payment of \$36,854.02 received on 17.09.2020 to bring the account fully up to date Payment arrangement of \$830.00 weekly has reduced the balance to under \$20K
ignificant Contract Account 73140757 73010557 73153246 73050117	Rating Area	Previous Years           534.12           12,765.92	Current Year 14,567.99 - 4,794.68 -	Total Arrears 15,102.11 17,560.60	Rate Payer	Payment of \$13,614.95 received on 24.09.2020 to reduce the balance to under \$20K Payment of \$36,854.02 received on 17.09.2020 to bring the account fully up to date Payment arrangement of \$830.00 weekly has reduced the balance to under \$20K Payment of \$26,828.18 made on 02.11.2020 to bring account up to date
<b>Contract</b> <b>Account</b> 73140757 73010557 730557 73050117 73172520	Rating Area 3 2 3 1 3	Previous Years	Current Year	Total Arrears 15,102.11 17,560.60 18,060.25	Rate Payer	Payment of \$13,614.95 received on 24.09.2020 to reduce the balance to under \$20K Payment of \$36,854.02 received on 17.09.2020 to bring the account fully up to date Payment arrangement of \$830.00 weekly has reduced the balance to under \$20K Payment of \$26,828.18 made on 02.11.2020 to bring account up to date Arrangement in place \$1,270.00 per week. Balance now under \$20K
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<b>Contract</b> <b>Account</b> 73140757 73010557 730557 73050117 73172520 73094682 73084998	Rating Area 3 2 3 1 3 3 1	Previous Years           534.12           12,765.92	Current Year	Total Arrears 15,102.11 17,560.60 18,060.25 .	Rate Payer	Payment of \$13,614.95 received on 24.09.2020 to reduce the balance to under \$20K Payment of \$36,854.02 received on 17.09.2020 to bring the account fully up to date Payment arrangement of \$830.00 weekly has reduced the balance to under \$20K Payment of \$26,828.18 made on 02.11.2020 to bring account up to date Arrangement in place \$1,270.00 per week. Balance now under \$20K Payment of \$26,936.14 made on 27.10.2020 to bring account up to date Payment on settlement on 30.10.2020 of \$24,383.69 to bring account up to date Payment of \$26,000 monthly. Arrans at 30.06.2020 now clear and current year
ignificant Contract Account 73140757 73153246 73050117 73172520 73094682 73094682 73084998 73182329	Rating Area 3 2 3 1 3 1 2	Previous Years           534.12           12,765.92	Current Year	Total Arrears 15,102.11 17,560.60 18,060.25	- - - -	Payment of \$13,614.95 received on 24.09.2020 to reduce the balance to under \$20K Payment of \$36,854.02 received on 17.09.2020 to bring the account fully up to date Payment arrangement of \$830.00 weekly has reduced the balance to under \$20K Payment of \$26,828.18 made on 02.11.2020 to bring account up to date Arrangement in place \$1,270.00 per week. Balance now under \$20K Payment of \$26,936.14 made on 27.10.2020 to bring account up to date Payment on settlement on 30.10.2020 of \$24,383.69 to bring account up to date Payment arrangement of \$7,970.00 monthly. Arrears at 30.06.2020 now clear and current year
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Contract Account 73140757 73010557 73050117 730520 73094682 73084998 73182329 73071037 73160138 73106858	Rating Area 3 2 3 1 1 3 1 2 1 2 1 2 1 2 1 1 2 1 1	Previous Years           534.12           12,765.92	Current Year	Total Arrears	- n as	Payment of \$13,614.95 received on 24.09.2020 to reduce the balance to under \$20K Payment of \$36,854.02 received on 17.09.2020 to bring the account fully up to date Payment arrangement of \$830.00 weekly has reduced the balance to under \$20K Payment of \$26,828.18 made on 02.11.2020 to bring account up to date Arrangement in place \$1,270.00 per week. Balance now under \$20K Payment of \$26,936.14 made on 27.10.2020 to bring account up to date Payment of \$26,936.14 made on 27.10.2020 to bring account up to date Payment on settlement on 30.10.2020 of \$24,383.69 to bring account up to date Payment of \$7,970.00 monthly. Arrears at 30.06.2020 now clear and current year balance reduced. O/S balance now under \$20K Payments totalling \$20,276.45 made on 06.11.2020 - a/c now up to date. Payment of \$32,558.61 made on 07.12.2020 - a/c now up to date. Payment of \$32,558.61 made on 16.12.2020 reducing o/s balance to under \$20K
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Contract Account 73140757 73010557 73050117 730520 73094682 73084998 73182329 73071037 73160138 73106858	Rating Area 3 2 3 1 1 3 1 2 1 2 1 2 1 2 1 1 2	Previous Years           534.12           12,765.92	Current Year	Total Arrears	- n as	Payment of \$13,614.95 received on 24.09.2020 to reduce the balance to under \$20K Payment of \$36,854.02 received on 17.09.2020 to bring the account fully up to date Payment arrangement of \$830.00 weekly has reduced the balance to under \$20K Payment of \$26,828.18 made on 02.11.2020 to bring account up to date Arrangement in place \$1,270.00 per week. Balance now under \$20K Payment of \$26,936.14 made on 27.10.2020 to bring account up to date Payment of \$26,936.14 made on 27.10.2020 to bring account up to date Payment on settlement on 30.10.2020 of \$24,383.69 to bring account up to date Payment arrangement of \$7,970.00 monthly. Arrears at 30.06.2020 now clear and current year balance reduced. O/S balance now under \$20K Payments totalling \$20,276.45 made on 06.11.2020 - a/c now up to date. Payment of \$32,558.61 made on 07.12.2020 - a/c now up to date. Payment of \$13,591.59 received on 16.12.2020 reducing o/s balance to under \$20K





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