

Finance and Performance Committee
MINUTES ATTACHMENTS

Date: Wednesday 27 May 2026
Time: 9.30 am
Venue: Camellia Chambers, Civic Offices,
53 Hereford Street, Christchurch

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Submission to the CCC Finance and Performance Committee Options for quicker Akaroa wastewater consenting. 9.30am 27 May 2026 From Bruce McLean and Lee Robinson, Akaroa community

The CCC proposal to fast track the wastewater consent process to avoid public consultation should be turned down.

At the very least this application for fast tracking should not be considered until you are fully aware of the content and extent of the consent applications to be made by Council. We understand this will not be until February 2027.

Your officers have suggested that there is some opposition in the Akaroa community to the land-based scheme. This is a euphemism. There is a lot of opposition. You will recall that 94% of submitters to the 2023 consent hearing were opposed to the land-based scheme. This has not changed: most of the community do not want a land-based scheme. They do not want the construction disruption; do not want Childrens Bay to be spoiled; and don't want to be lumbered with a system with numerous ongoing problems. To stop the public from being heard by fast tracking the consent is cynical to say the least.

The Council has been unsuccessful in both of its applications for consent to date and public opposition has continued to grow.

In the most recent hearings, commissioners clearly weren't impressed as it dragged on and finally sent a list of 54 questions to the applicant on 19 February last year. These material questions remain unanswered, and this begs the question: how would a fast track process deal with them? Many of these questions arose from public submissions which were funded from the community.

In Council's update to Environment Canterbury Commissioners on 4 May 2026 the Council's counsel Mr Pizzey has indicated there are numerous new consent applications and a lot of work to be done to complete the design. For example, his submission states:

"All of the land-based elements of the Councils proposed scheme need to be worked out collectively and holistically across a range of considerations, including engineering, cost, geotechnical, soil capacity, ecological effects and mana whenua values."

"Numerous varied and new Consent applications will follow"

The Council will not be ready to submit this further information until February 2027.

Costs since 2020 have increased by more than 300% and it looks to us as if this trend is set to continue. This explosion of costs is unprecedented, even considering New Zealand's recent infrastructure blowouts:

- Given the early design stage there will be ongoing cost blowouts. It already looks to cost at least \$200,000 per rateable property.

- The terminal pump station is sited in the main recreational area in Akaroa and is on a compromised foundation consisting of uncompacted fill and an old rubbish dump which will require costly foundations.
- The treatment plant has been sited on an active slip zone to date. It will have to be moved but this yet to be assessed.
- Discharges into Childrens Bay need to be reanalysed for frequency and impact on the environment. This will likely involve a new pipe further into the inner harbour with additional costs.
- We understand Waka Kotahi require the full width of road to be resealed from the treatment plant to Robinson's Bay and I do not believe this has been allowed for in the current estimates.
- The Council staff have optimistically identified some potential cost savings, but these rely on increased environmental risk by reducing storage, reducing the area to be irrigated and increasing irrigation flows per hectare by 100% as well as increasing discharges into the prime recreational bay in Akaroa. These environmental issues need further investigation and will likely result in costly mitigations; and
- Annual maintenance costs look to be very optimistic.

In engineering terms, we would say the scheme is not yet at concept design stage. There are a lot of decisions to make and there are many opportunities for added cost.

It is clear the Council's costs cannot be relied on. As an example, we have reviewed the costs for the ocean outfall alternative which we have supported. This review has identified the following:

- The cost for the Duvauchelle to terminal pump station link has been added twice – a \$12m mistake.
- Allowing for design costs effectively twice
- Adding a 50% contingency when alternative schemes only had a 30% contingency. Arguably the ocean outfall is less risky.
- Adding a second short outfall pipe that is clearly not necessary.

If these costs are eliminated the ocean outfall is at least \$10m cheaper than the land-based scheme and there has been no effort to optimise it.

These cost mistakes show that Council cannot be relied on for budget estimates (as if the 300% blowout wasn't enough evidence).

Our argument is that the Council has shown that based on evidence of this proposed scheme to date, it is not credible and cannot be relied on to design, estimate and implement this wastewater project properly. It has made one mistake after another, and it hasn't finished yet. It needs proper oversight and public confidence. A fast-track consent process will not deliver this.

The Akaroa community are very opposed to the land-based scheme and to ignore this lack of support would be a tragic mistake for the Council and the community. The Council are pushing through a fraught scheme despite community opposition and there will be no consultation allowed and no appeal. It is effectively saying: Eat that Akaroa!

Thank you

Digital

Ki te Matihiko!
Karawhiua!
Let's get **DIGITAL**

Introduction

Digital Services

Enable better digital and data experiences and outcomes for the citizens, staff, elected members, and organisations that interact with Council. These outcomes are captured within the [Organisational Digital Strategy](#).

The Digital Unit is responsible for leading and managing the Council's core technology capabilities.

This Digital Unit Report provides an update on:

- Progress against the Council's Digital Strategy through the Digital Portfolio plan.
- Key delivery highlights

Our Strategic Vision

Through technology enabled change, the Digital Unit delivers to the vision within the Council's Digital Strategy;

In the decade to 2028 ...

Through a focus on the citizen and getting the basics right ...

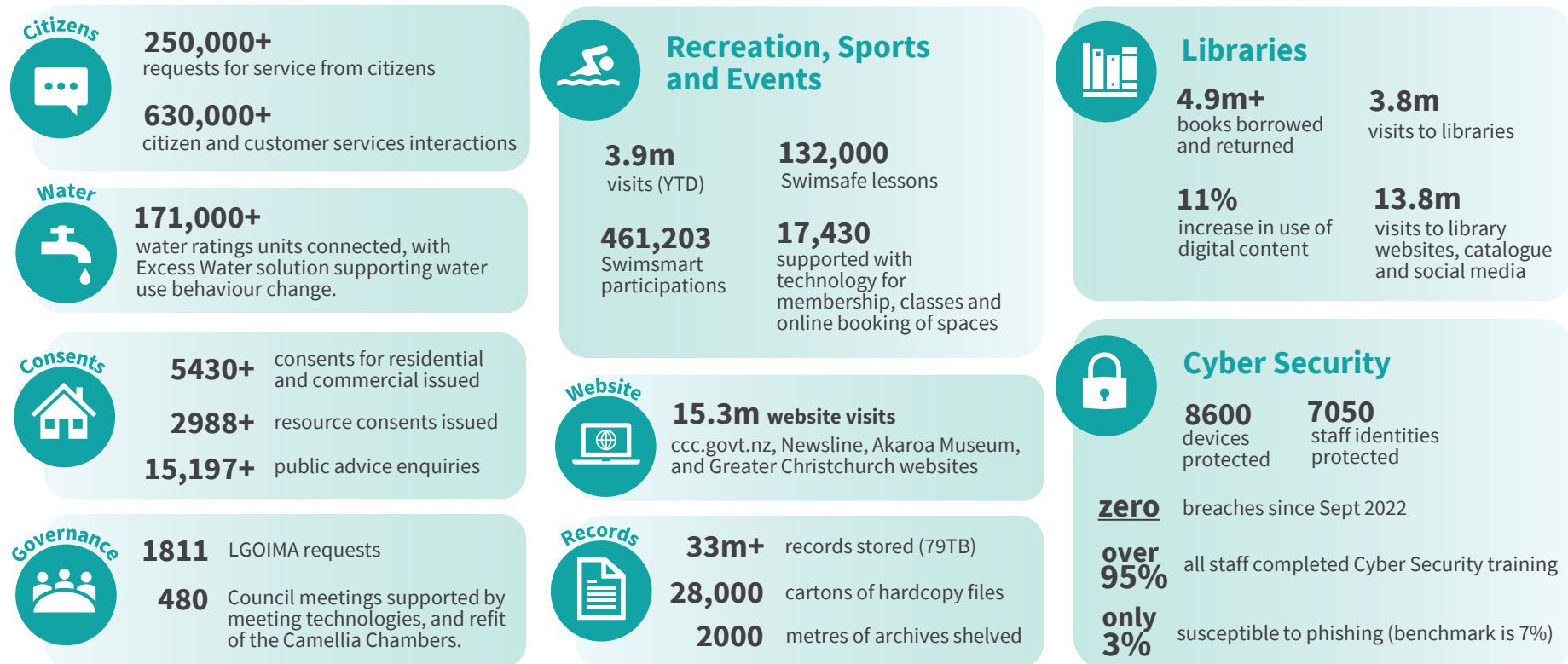
We will apply digital ways of working incorporating people,

Process, information and technology ...

To make Christchurch a city of opportunity for all ...

And strengthen the city's resilience to future challenges.

Snapshot



Organisational Digital Strategy

Citizen Focus

The Citizen is our #1 focus, building trust and engagement, enhancing quality of life, supporting the growth of businesses.

Enabling our people

Our people are confident in the use of digital services and enterprise-wide processes to work flexibly and efficiently, understanding citizen needs and context, and having the right information and skills for decisions.

Delivering value

We will deliver value by providing secure data-driven solutions based on core architecture, collaborative planning across the organisation, and an effective funding model.

Digital Strategy progress over last 5 years

Category

Initiative

Citizen Focus

Identity Services for secure login (Digital Citizen Experience)
Service Requests (Digital Citizen Experience)
Membership and Classes (Recreation, Events and Sports)
Space and Places Bookings (Parks, Libraries, Recreation, Sports and Events, Community Facilities)
Notification of Natural Hazards on LIMs (Flood maps available for 25, 50, 100-year events)
Performance Reporting and Goal Management
Programme and PMO reporting

Enabling our People

Modern Workplace (Microsoft M365, Teams)
SAP Improvement Programme (Finance, Purchasing, Procurement, Asset Management)
Rostering and Time Management (Recreation and Sport, Libraries)
Holidays Act compliance and remediation
Meeting room and audiovisual upgrades (Camellia Chambers, meeting rooms in Te Hononga, meeting spaces in Community facilities)

Delivering value

Upgrades and security patching (ongoing) - ensures resilience
Asset Management (able to look after what we own, with good information to guide decision making)
Cloud Transformation (sets the foundations for digital services across Council to operate securely and safely)
Card Payment Compliance (ensures compliance and assurance for payments)
Excess Water (enables citizens to understand water use and use wisely)
Data Network Upgrade (the backbone of all Digital services and service provision)
Spatial Strategy (Spatial data and maps support all services from Emergency management to planning)
Aerial Photography (supports spatial information for planning, emergency management)
Building Warrant of Fitness (ensures compliance with safety and operational standards)

Digital Operating Model changes FY26

Subscribe not own

Digital has adopted a cloud-first approach to its core technology infrastructure, shifting to consumption-based "as-a-service" models to remain current and cost-effective.

Digital infrastructure into the cloud

The migration of core infrastructure to the cloud is now complete, with critical systems hosted in secure, modern environments that meet Council's operational and assurance requirements.



Sustainability

We're building some of the most sustainable datacenters in the world, right here in New Zealand



Trust and Security

We're dedicated to earning trust every day using secure, safe and private technology



Resilience

Our local datacenter region will ensure continuity of business operations



Residency

We're building a safe and secure home for New Zealand's data, on New Zealand shores

Digital Strategic risks

01 Cyber security

Council operates within a highly dynamic global cyber threat environment, marked by increasing attack sophistication, widespread credential theft, supply-chain vulnerabilities, and heightened geopolitical activity.

02 External shocks & persistent uncertainty

We remain subject to external events and factors we do not control, including demand for computer components driving price increase and increased supply chain delays.

03 Information Management

Risk of not managing access and security of records and information or not treating data as a strategic asset, leading to information not available for decision making or preserved for future generations.

04 Affordability

Our digital services and infrastructure needs must be met within the fiscal envelope of a rates cap. Amid global uncertainty; affordable technology enables local government to maintain services while managing fiscal pressure.

05 Regulatory Reform & service standards


Regulatory reform and service standards are subject to central government direction and can change over short periods of time, alongside technology standards that require interoperability.

06 Technology

Risks from outdated systems leading to unexpected technology failures, data breaches, or vulnerability to cyber attacks. Business readiness for technology change can delay delivery.

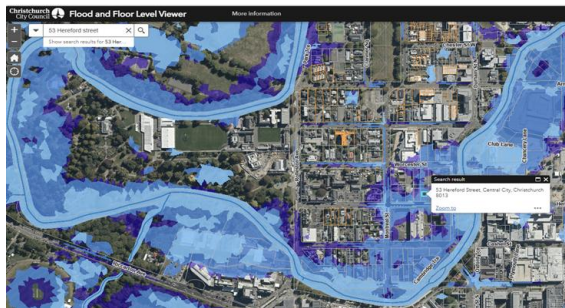
Key Digital deliveries FY26

Key Digital Deliveries

- Digital Citizen experience
- Regulatory Changes to LIMs Notifications – Natural Hazards.
- Ō Tātou Wāhi Our Spaces
- Health Safety and Wellbeing
- Card Payment Compliance
-  Windows 11 upgrade

Supporting Vertical Capital Delivery

- Parakiore
- New builds and refurbishment (Wigram and Pages Road depots, Hagley Park, Lancaster Park and Jellie Park Recreation Centre)
- Ōmōkihi South Library and Customer Service Hub, Te Kete Wānanga o wai Mōkihi, in Beckenham



Digital Activity Plan breakdown

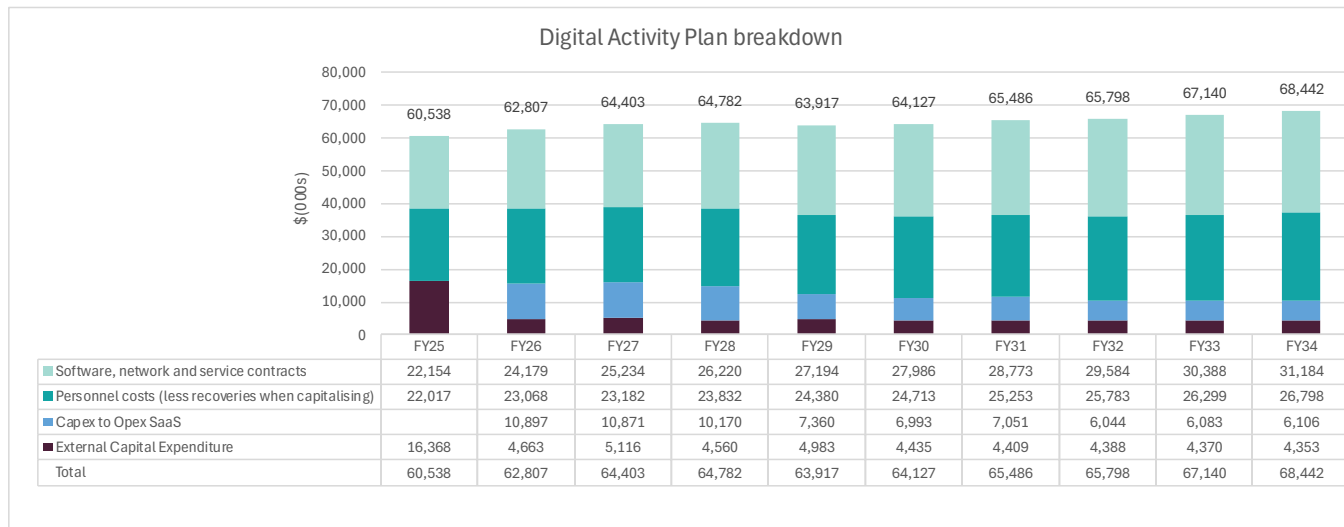
Key changes

Software, network and contracts have CPI and allowance for growth applied across the outer years.

The treatment of digital software implementation has been reclassified from capital expenditure to operating expenditure, effective FY26.

This change aligns with the accounting definition of intangible assets under PBE IPSAS 31, and the impact can be seen in the Capex to Opex SaaS, External Capital Expenditure and Personnel Costs lines.

Capital reduced to \$4.7M from FY26 and applies to tangible assets only (IT Equipment, Infrastructure and devices).



Key Portfolio FY26 initiatives

Improve the Levels of Service



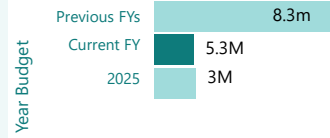
82669 Digital Citizen Experience Programme

Overall Status
On track

Project Description

The Digital Citizen Experience Programme builds on Council's long-standing investment in improving how citizens engage digitally. The aim is to deliver simple, intuitive, and end-to-end digital services that allow citizens to interact with Council in the way they choose, while improving customer satisfaction, productivity, and Council's reputation. The programme accelerates delivery, leverages existing technology, and establishes a modern, future-focused approach to digital service delivery across Council.

- Primary Ward: City Wide
- Activity: Corporate Services



Power BI Desktop

Project Phase



Overall Status Commentary

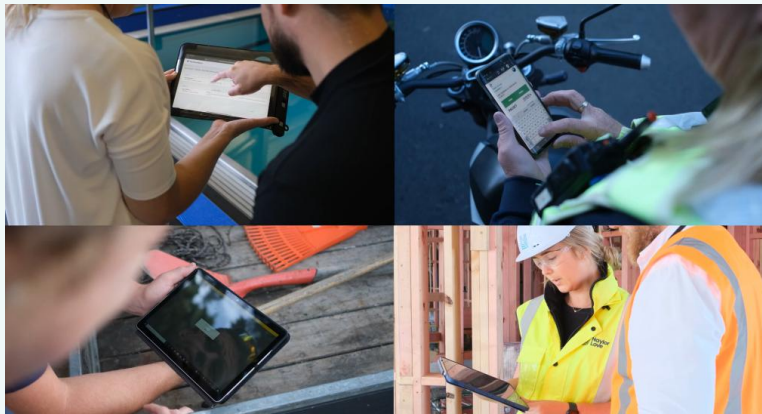
Release One is currently in User Acceptance Testing, with preparation underway for cutover and go-live. Security penetration testing has been completed.

Go-live will enable approximately 100,000 MyChristchurch customers to access the new platform, including the new MyRates service, online bin requests, and personalised rubbish and recycling collection information. Customers currently using Saber for rates invoice management will transition to MyChristchurch.

Elected Members will receive early access ahead of go-live, and the platform is expected to grow by a further 40,000 accounts over the next 24 months.

LTP Driver - Improve Levels of Service

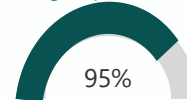
Digital Strategy Category – **Citizen Focus** - Enhance choices for citizens and suppliers to self-configure, track, and consume services.



Financials - All Years			
Budget	Forecast	Actuals	Financial Status
\$8.3M	\$7.95M	\$7.7M	■

Financials - Current Financial Year			
Budget	Forecast	Actuals	Forecasted Variance
\$5.3M	\$5.2M	\$4.8M	(\$0.1M)

% Budget Spent (All Years)



Project Delivery Complete Milestone

Baseline	Forecast (or Actual)	Time Status
Jun 2026	Jun 2026	■

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Key Portfolio FY26 initiatives

Meet Additional Demand

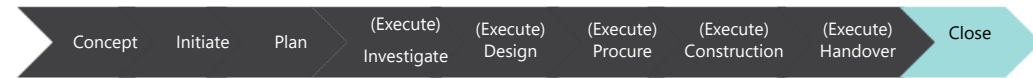
72600 – Spaces and Places Bookings

Overall Status
Closed

Project Description

Enables an online system for citizens and organisations to book Council spaces and places online. This includes Community Facilities, Libraries, Recreation and Sport spaces, Parks and Sports grounds.

Project Phase



Overall Status Commentary

A modern, secure 24/7 online booking and payments platform has been delivered for Council spaces, improving citizen access and enabling increased utilisation of community facilities. Casual bookings have risen, while staff workload has reduced, with booking-related emails down 30% and fewer manual processes leading to faster response times and fewer errors. The legacy system has been retired and replaced with a PCI-compliant payment solution, strengthening security and compliance. The system was successfully implemented in time to support bookings for Parakiore, Council's flagship recreation facility.

LTP Driver – Meet additional demand.

Digital Strategy category - **Citizen Focus**. Council makes its services digitally available in community virtual and physical spaces.

Primary Ward

City Wide

Activity

Corporate Capital

Year Budget

Previous FYs 1.5M
Current FY 231K



Financials - All Years			
Budget	Forecast	Actuals	Financial Status
\$1.7M	\$1.7M	\$1.67M	100%

Financials - Current Financial Year			
Budget	Forecast	Actuals	Variance
231K	173K	173K	60K

% Budget Spent (All Years)



Project Delivery Complete Milestone		
Baseline	Actual	Time Status
Aug 2025	Oct 2025	On Track



82670 Regulatory Changes to LIMs - Natural Hazard Notifications

Overall Status
Closed

Project Description

Change of legislation requires Council to communicate natural hazard information on the LIM to help citizens make decisions when purchasing property. This includes comprehensive natural hazard information—covering national, regional and local modelling (historic and current), relevant District Plan provisions, applicable resource consent conditions, site-specific and third-party hazard reports, clear plain-language summaries of technical material (potentially 2–3 pages), and supporting natural hazard mapping or links.

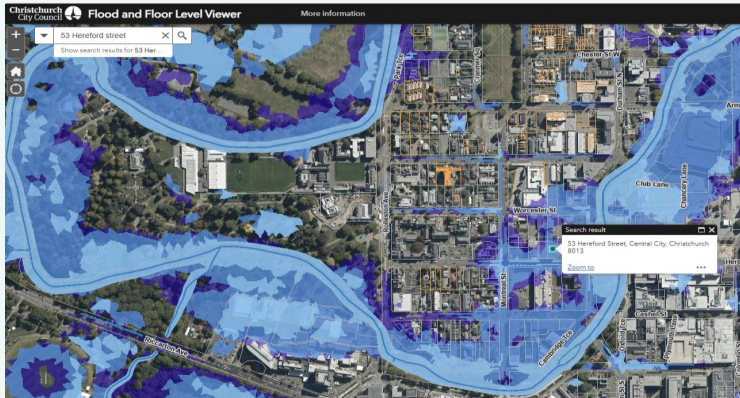
Primary Ward

City Wide

Activity

Corporate Capital

Year Budget	Previous FYs	Current FY
	83k	89k
2025		83k



Project Phase



Overall Status Commentary

The project successfully delivered all business-requested updates, achieving full compliance with the updated Act and new regulations.

This included remediating identified gaps through enhanced spatial data and logic, updating LIM content to meet revised legal requirements, and implementing a new LIM report structure with a dedicated Natural Hazards section, including mandatory legal notices and plain English content to align with the regulatory framework.

Project budget overspent by \$6k, which was resolved via change request at closure.

New Flood modelling data is now included on the LIM report for properties and has been made available to citizens, covering flood events that happen on average, once every 10, 50, and 200 years. [Flood maps updated for parts of Christchurch : Newsline \(ccc.govt.nz\)](#)

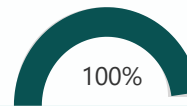
LTP driver – **Meet Additional demand**

Digital Strategy category – **Delivering Value** -Establish unified data sets to drive enterprise applications and improved citizen experiences.

Financials - All Years			
Budget	Forecast	Actuals	Financial Status
\$89k	\$95k	\$95k	

Financials - Current Financial Year			
Budget	Forecast	Actuals	Variance
\$89k	\$95k	\$95k	\$6k

% Budget Spent (All Years)



Project Delivery Complete Milestone		
Baseline	Actual	Time Status
Mar 2026	Mar 2026	



82680 - Card Payment Compliance

Overall Status
On track

Project Description

Compliance helps to protect the cardholder data that customers share with Council during a payment transaction by applying security measures to keep data secure. High risk to Council's banking services if non-compliant. Scope to achieve compliance includes: PCI-DSS compliant payment gateway, additional services added to "Pay a bill" updates to phone payment process, vulnerability scanning (monthly) and EFTPOS machine checks and updated booking system for campgrounds.

Project Phase



Overall Status Commentary

Significant progress has been made in implementing the controls required to support compliance. Key actions include enhanced cyber security assurance activities, uplift of payment systems and environments to meet PCI requirements, strengthened third-party and contract management, regular physical security checks of payment devices, clearer controls for over-the-phone payments, and the establishment of ongoing oversight and assurance mechanisms to ensure compliance is maintained over time.

Next steps include preparation for a mock assessment in June, followed by a formal audit in September. A PCI Compliance Committee is being established to provide governance, oversight, and assurance across Council.

LTP Driver – **Meet additional demand**

Digital Strategy category – **Delivering value** - Approach to investment that drives organisational value while maintaining core enterprise digital services.

Primary Ward

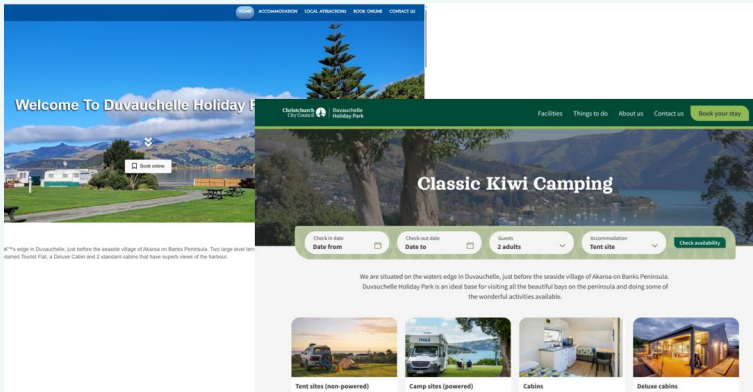
City Wide

Activity

Corporate Capital

Year Budget

Previous FYs 173kk
Current FY 412k



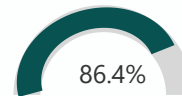
Financials - All Years

Budget	Forecast	Actuals	Financial Status
\$585k	\$539k	\$506k	On Track

Financials - Current Financial Year

Budget	Forecast	Actuals	Forecasted Variance
412.8k	366.7k	333.2k	46k

% Budget Spent (All Years)



Project Delivery Complete Milestone

Baseline	Actual	Time Status
Jun 2026	On Track	On Track

Key Portfolio FY26 initiatives

Replace Existing Assets - Capital



2203 IT Equipment Infrastructure & Device Replacements and Renewals (Capital)

Overall Status
On track

Project Description

Standard annual capex line item for the Renewal and replacement of IT equipment, including network equipment and computer hardware (desktops, laptops, monitors, phones, rugged field devices, tablets, workstations and VDI units). Also includes software growth not covered by IT Service area budgets.

LTP driver – **Replace existing assets**

Primary Ward

City Wide

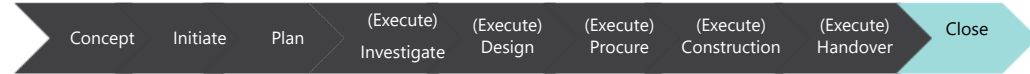
Activity

Corporate Capital

Year Budget



Project Phase



Overall Status Commentary

Global shortages of computer components have driven replacement device prices up by more than 40% over the past three months. In response, Digital has proactively brought capital forward to secure equipment early, protecting Council from further price escalation and supply risk. The first tranche of the bulk end-user computing refresh has now been received, with orders placed to cover the majority of device demand across the next two financial years. This approach has enabled favourable pricing, extended warranties, and vendor-managed storage. Rollout is underway, including replacement of end-of-life devices, mobile technology to support Building Inspection field work, and peripherals for new and replacement staff. Deployment activity remains strong, with 93 end-user device jobs completed this month, including 18 supporting new starters and role changes.

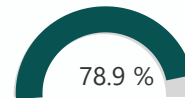
Financials - All Years

Budget	Forecast	Actuals	Financial Status
\$6.8M	\$6.8M	\$3.2M	

Financials - Current Financial Year

Budget	Forecast	Actuals	e
\$6.8M	\$6.8M	\$3.2M	

% Budget Spent (All Years)



Project Delivery Complete Milestone

Baseline	Actual	Time Status
Jun 2026		

Digital Portfolio Plan Development

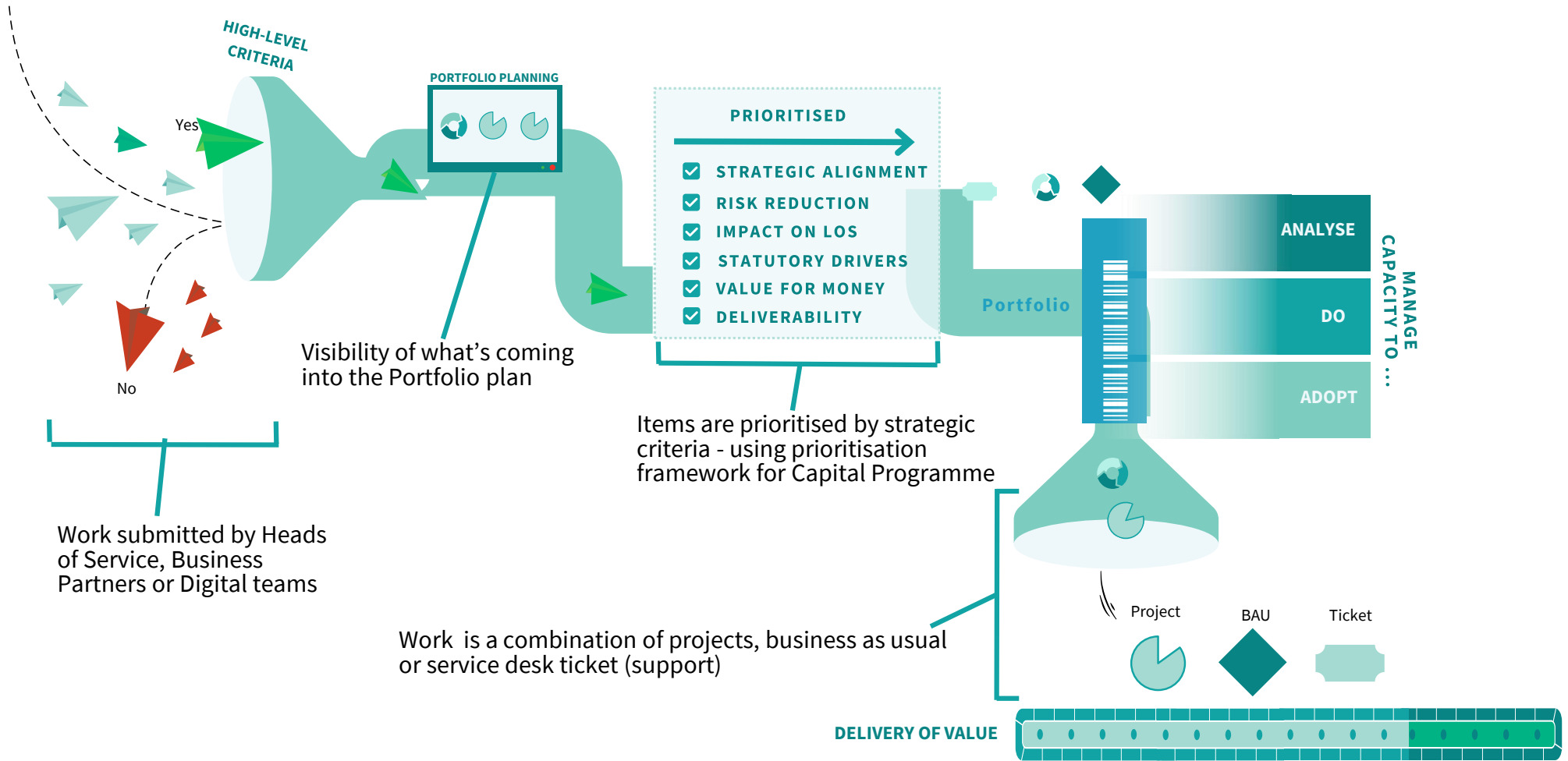
The Digital Portfolio plan for FY27 is being developed and prioritised using the same criteria as for the Capital Programme.

Assessment criteria includes:

- Strategic alignment with Council outcomes and priorities
- Risk reduction, including service, safety, and resilience risks
- Impact on levels of service
- Strength of statutory or policy drivers
- Value for money and whole-of-life cost considerations
- Deliverability and readiness, including interdependencies

In parallel, the Digital Portfolio plan is being developed and prioritised for the Long Term Plan 2027-37 with the same framework applied.

How initiatives get into the Portfolio plan



AERATOR INSTALLATION TIMELINE

AERATORS ON DIESEL GENERATORS		AERATORS ON PERMANENT ELECTRICITY CONNECTION	
Aeris Global Aerator Parts delivered to site	April-May	Aeris Global Aerator Parts delivered to site	April - May
Anchor Points Construction (8 x Vertical Aqua Turbo aerator)	18 May - 5 June	Anchor Points Construction (8 x Vertical Aqua Turbo aerator)	18 May - 5 June
Vertical aerator Installation (Aqua Turbo x 8 units)	2 - 12 June	Anchor Points Construction (13 x Horizontal Aerdisc aerator) Changes made to aeration layout due to anchoring requirements and risks	8 - 19 June
Commissioning on diesel power (Aqua Turbo x 8 units + existing 3 x Aerdisc) 81% of total kW	15 - 19 June	Trenching & Cabling	18 May - 19 Aug
		Main Container & Switchboard Installation	22 Jul - 30 August
		Permanent Commissioning on reticulated power	Commencing 19 Aug Anticipate complete late Aug

