

**Information Session/Workshop - Te Pātaka o
Rākaihautū Banks Peninsula Community Board
NOTES ATTACHMENTS**

Date: Monday 16 March 2026
Time: 10 am
Venue: Lyttelton Ōhinehau Community Boardroom,
25 Canterbury Street, Lyttelton

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Lyttelton Harbour (Whakaraupo) Information Centre

- 10,527 visitors in 2025, 1841 of whom were Cruise Ship Passengers
- 26 Volunteers + 15 hrs / week paid coordinator
- Open 363 Days a year
- Governed by a Trust
- Funded by grants, and donations
- Serve Local community
- Serve Visitors
- Support and raise funds for local sites
- Recipient of Inaugural LHBA Matariki Taonga award - Waipunarangi - for Manaakitanga



6. Lyttelton Harbour Information Centre
5.0 ●●●●● (1)
Visitor Centres



Community Board Presentation 16 March 2026

Lyttelton Harbour (Whakaraupo) Information Centre

Tena koutou i tenei ata

My name is Janine Clarke and I am the co-ordinator for the Lyttelton Harbour Information Centre.

I would like to Thank you for the opportunity to speak to you all today.

We are privileged to live in such a culturally and historically rich place set in a geographically significant and scenically stunning natural Harbour.

We have so much to offer our visitors and not only that, we are here to support our community and local businesses and we're always looking at ways that we can connect the two to mutual benefit. Whether that be through promoting and directing visitors to local businesses or through our training sessions at local taonga and historical sites.

We also provide information for our local community via our website with its "What's On in Lyttelton" calendar, local papers and information on; Whaka Ora - Healthy Harbour, Predator Free Peninsula, Water safety, Community House, Beneficiary Advisory service, companion driver transport and many council initiatives.

We have 26 volunteers and one paid co-ordinator who works 15 hours per week and we are governed by the Lyttelton Information and Resource centre trust. The paid role is funded in part by the council and additionally by other grants and charities and is reviewed annually as funding is an ongoing issue.

We are open everyday except for Christmas day and Good Friday from 1000-1500hrs in the Summer and 1030-1430 in the winter

In 2025 we saw 10,527 visitors, 1841 of those arrived on Cruise Ships (between October to April).

We align with the Community Boards priorities of; Thriving Destinations through sustainable and regenerative tourism, supporting young people to thrive, supporting resilient communities and supporting older people living locally. We also keep an eye on the Public toilets next door!

We support the Whakaraupo Carving Centre and Living Springs and other local initiatives that might be considering a sustainable tourism offering by providing connections and information on what visitors' expectations are.

We are also looking to work together with the two other volunteer lead Information Centres at Little River and Akaroa to connect, share ideas and promote the peninsula.

Our Volunteers range in age from 18yrs to over 80yrs and volunteer for many reasons, some younger members of the team do so whilst in between jobs, or to gain customer facing experience or to improve their English; if they have recently immigrated to New Zealand. Our older volunteers enjoy sharing their extensive

knowledge, contributing to their community and the social aspects of meeting and talking to new people. In doing so we feel we are supporting both young and older people in our community.

We provide support to the local emergency hub in its contributions to community resilience by distributing leaflets and supporting poster campaigns.

We have strong connections with the museum, Tug Lyttelton, Grubb Cottage and the Torpedo Boat museum plus the Antarctic society promoting our Antarctic heritage and look forward to the building of the new museum which could see collaborative working of all the volunteers for the various sites around Lyttelton and provide a hub for those resources to be managed as a living museum.

We are rewarded by the feedback that we get from those that come into the centre to seek advice on what they might do with their time in Lyttelton. Many come back afterwards with comments such as “we enjoyed our time in New Zealand and especially Lyttelton “, I wanted to express our heartfelt gratitude for the outstanding help you provided when we were in Lyttelton”

I hope that I have managed to highlight the asset that the Lyttelton Harbour Information Centre is to our community and I hope that we can all continue to work together to the benefit of that community.

How can the Community Board help? By continuing Financial support to the Information Centre and possibly looking at public / private initiatives in this Space.

Nga mihi

Visitor Numbers comparison:

2024 10,813 (2190 cruise ship)

2023 6606

2022 6768 (return of Cruise ships in October)

2021 5327 (CoVid)

2020 6278 (CoVid)

2019 10136

2018 7894

BIRDLINGS FLAT

OUR COMMUNITY RESERVE

MARCH 2026



LONG TERM VISION:

Community space for the village

Reserve Facilities

Community Hall, 2016

Toilets, 2007

Seesaw, 1975 - renewal: 2026

Swing set, 1975 - renewal: 2026

Climbing structure, 2011: renewal: 2043

Slide, 2017 - renewal: 2043



NOV 2025 'kids, have your say!' session

with Steffi Brightwell,
Community Development Officer,
Christchurch City Council



CHILDREN & TEENAGERS
HAVE
Your Say
NOVEMBER 26, 2025

Tell us what would improve Birdlings Flat
for children and teenagers!

Share Your Ideas | Meet your Neighbours |
Eat Free Pizza

Te Mata Hapuku Birdlings Flat Community
Centre

Wednesday 26th November, 2025
Children at 6.15pm,
Teenagers at 7.15pm

MORE INFO
HAIDINGERDOG@GMAIL.COM

BIRDLINGS FLAT SURVEY

We want to hear what children and teenagers think is important for Birdlings Flat. Please fill out this survey and return it to Te Mata Hapuku Birdlings Flat Community Centre by 7 December 2025.

Name

Age

Colour in the stars to show whether you agree or disagree.
One star = Disagree
Five stars = Strongly Agree

Birdlings Flat is a fun place to live



I feel included and welcome in Birdlings Flat



There's a lot for children to do in Birdlings Flat



There's a lot for young people to do in Birdlings Flat



Tick the activities you would like to be able to do in Birdlings Flat.

Watch
Movies

Competitions

Learn
new
things

Arts & Crafts

Sports

Homework
Help

Cooking &
Baking

How Children & Young people experience **BIRDLINGS FLAT**

THE STATEMENTS

The children and young people were presented with three statements about Birdlings Flat and asked whether they agree or disagree. The children used a five star rating system for this task. One star meaning the statement is untrue for them, 5 stars meaning it is very true. The young people answered the questions using a thumb-o-meter (thumbs up means agree, sideways means somewhat agree, down means disagree) they were then asked to explain the answer they chose.

I FEEL WELCOMED & INCLUDED IN BIRDLINGS FLAT

| | |
|------------|---|
| ██████████ | 7 |
| ██████████ | 3 |
| ██████████ | 0 |
| ██ | 1 |
| █ | 0 |

Young Peoples Comments:

- People are welcoming
- The quizzes are great
- Our mates are here
- Social community

BIRDLINGS FLAT IS A FUN PLACE TO LIVE

| | |
|------------|---|
| ██████████ | 8 |
| ██████████ | 0 |
| ██████████ | 2 |
| ██ | 1 |
| █ | 0 |

Young Peoples Comments:

- No one to hang out with
- Dirt Biking is fun but there restrictions on this activity
- Friends are in Christchurch

BIRDLINGS FLAT HAS A LOT FOR PEOPLE MY AGE TO DO

| | |
|------------|---|
| ██████████ | 3 |
| ██████████ | 2 |
| ██████████ | 2 |
| ██ | 3 |
| █ | 0 |

Young Peoples Comments:

- Not many disability friendly activities

IDEAS

By the Children & Young People of Birdlings Flat



MOST IMPORTANT FOR YOUNG PEOPLE

- Designated Dirt Bike Area
- Bus to the City



MOST IMPORTANT FOR CHILDREN

- Playground Upgrades
- Basketball Court

PHYSICAL SPACE

- Basketball Half Court
- Designated Dirt Bike Area
- Netball Court
- Swimming Pool (& Slide)
- Hydrotherapy Pool
- Rock Climbing Wall
- More art for inspiration
- Skate/Scooter Path
- Movie Room
- Skatepark
- Trees to Climb

PLAYGROUND UPGRADES INCLUDING:

- Trampoline
- Maypole
- Adult Friendly Swing
- Flying Fox
- Higher Monkey Bars
- Longer/Better Slide
- A Small Hut

ACTIVITIES

- Sewing Activities
- Pottery
- Art & Craft
- Swish (Blind sport)
- Bus to the City
- Ice Cream Truck
- Animal Visits
- Pet Day
- Bouncy Castle
- Competitions
- Cooking & Baking
- Cooking class
- Trips to Akaroa & town
- Study groups
- Make Plays/Performances
- Sports
- Homework Help
- Watch Movies
- Learn new things
- Board game day
- Baking Competition

ALSO ON THE WISHLIST!

- Scooters
- iPads
- Jetpacks for flying!



Results

30 children + 5 visiting
on weekends

We can arrange:

There are numerous activities listed that the community will take responsibility for, commencing with:

- Baking School
- Motorbike trail
- Film nights

We would like to talk to council about:

1. ENHANCING KIDS SPACE

- bouldering wall
- driftwood hut

2. HANGOUT SPACE FOR TEENS

- Half-basketball court that can be turned into multi-purpose facility in future (table tennis, squash, games)

3. TE WHARE HAPUKU - OUR HALL

- Aspirations for improvement of decking and facilities

What we want:

Committment to the long-term village
and community space

Begin improvements to childrens
playground facilities for *kids, parents
and community members*



**THANK
YOU VERY
MUCH!**

TE MATA HAPUKA

The installation of approximately ten Information and History panels

Introduction - Waitaha

Ngati Mamoe - Ngutu Piri

Ngai Tahu – Oruaka and Te Mata Hapuka

Whaling - Oashore

Colonisation - Timber milling

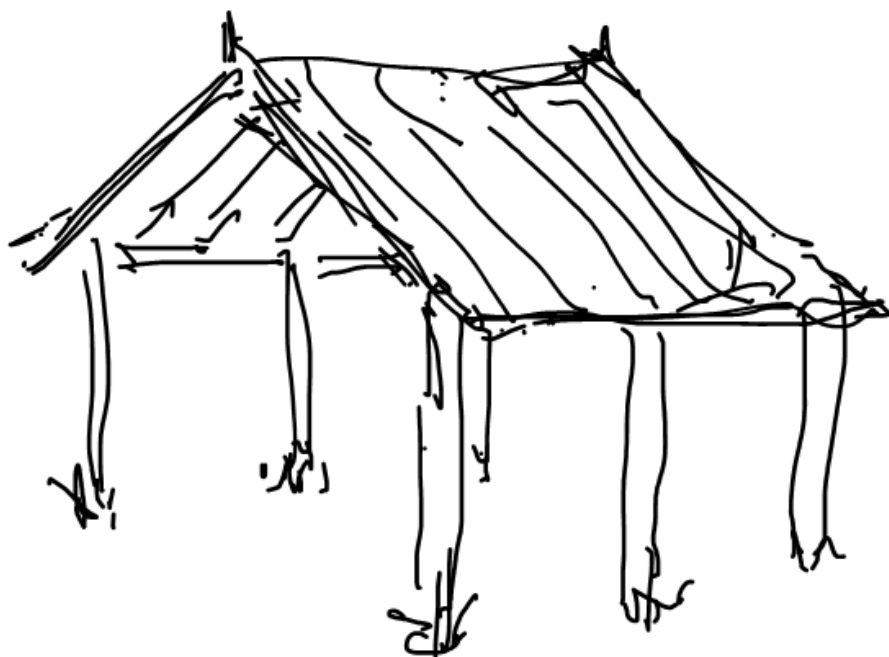
Settlement – Seaforth

Present Day – Eeling

Night sky - Aurora

Map – Walking options in reserves

Ta whaki



Double sided panels in an open whare, like Jacksons Bay or Kaikoura

Approximately 4m x 6m with six supporting posts

Information on the panels to be succinct and illustrated with digital imagery

Strong link to local runanga, DoC through its adjacent reserves and the City Council through the recently acquired Oashore reserve

Panels will supply link to walkways in reserves

The Community Hall reserve has the capacity to accommodate the whare

At Waitangi weekend there were a hundred cars in the car park

On a regular weekend there are thirty or forty cars

Car parking revue is underway

Possible partnership between Runanga, DoC and Community Board/Council. (Lake opening group is an existing model)

It feels like there is a momentum behind this concept and I hope the Community Board can voice its support





Ara Poutama Aotearoa

Dept. of Corrections





Canterbury Corrections services

3 Prison's located in Canterbury

- Christchurch Women's Prison
- Christchurch Mens Prison
- Rolleston Prison

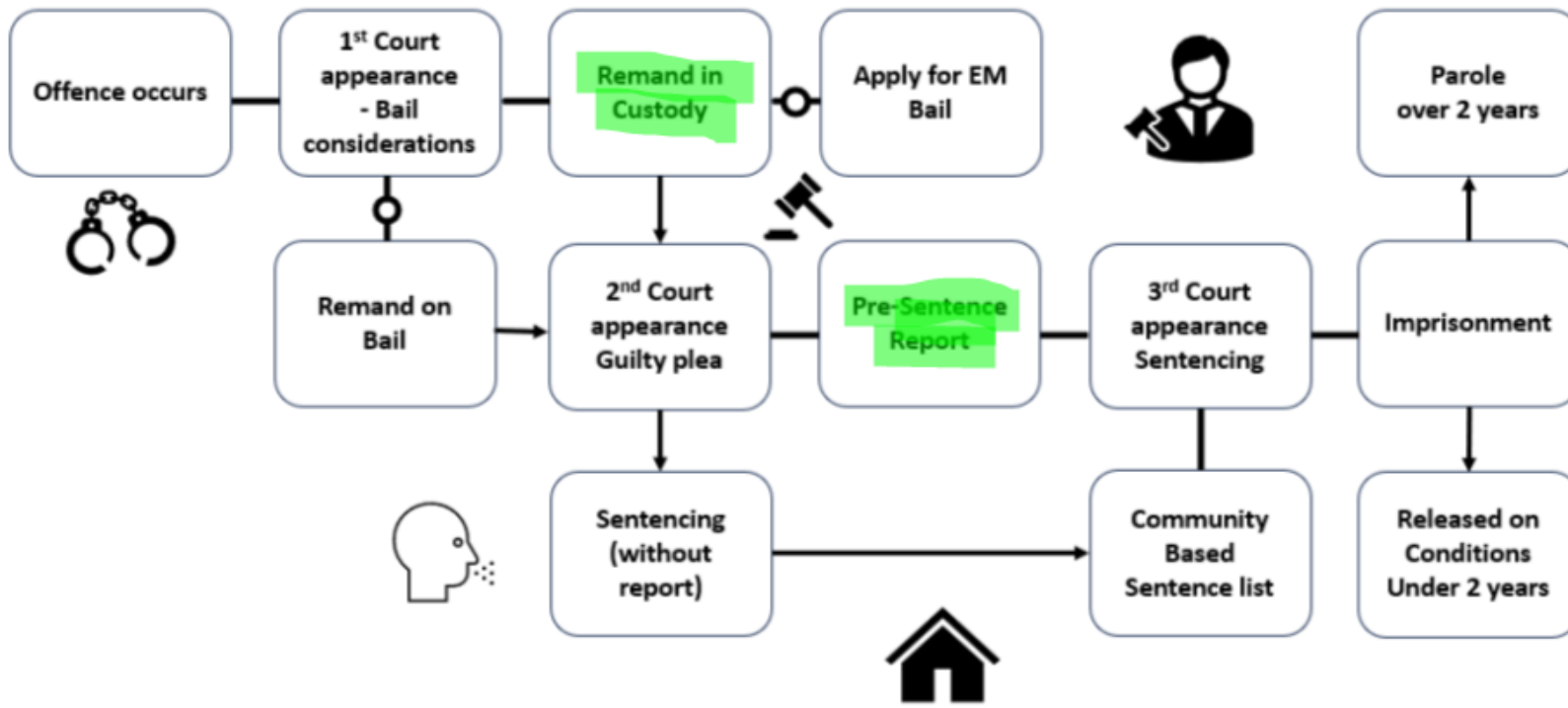
5 CPP - Service Centres

- Ashburton
- Annex Rd
- Ensors Rd
- Rawhiti SC
- Rangiora





A Person's Journey with Ara Poutama





How we manage people on sentences/orders

Staff involved in managing particularly high and complex needs people are skilled and experienced. When managing someone, they:

- Use robust risk assessment tools to identify potential issues before they occur.
- Hold the person to account if they don't comply with their conditions.
- Are supported by other teams in Ara Poutama, ie: our High-Risk team, Departmental Psychologists and Intelligence Personnel.
- Work closely with external agencies (sharing information), e.g. ISR, Police.
- Assess and approve addresses for those who have sexually offended.





Senior Advisor – Community Engagement and Reintegration

Corrections has 11 senior advisers around the country who focus on community engagement and reintegration of high-risk, complex cases.

Our role is to:

- Engage with communities
- Be a contact
- Support frontline staff
- Support the notification process





Why and who do we notify

- To manage and mitigate risk to the safety of the community.
- Balances the community's concern with the person's right to live legally in a community
- Gives an opportunity to reinforce safety messages
- May Include talking to neighbours, education facilities, elected officials and other relevant groups or organisations.

This may be carried out under: Corrections Act, section 8 (k) or under Privacy Principle 11 of the Privacy Act.





What we can/can not we tell you?

We **can** tell you:

- When the person will likely move to the area.
- Their type of offending.
- The type of special conditions/support they will have.

We **can't** tell you:

- Who the person is.
- Where they are living or with whom.
- When or if they leave the area.





QUESTIONS:

email: engagesouthern@corrections.govt.nz

