

## **Council Workshop**

### **AGENDA**

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#### **Notice of Workshop Te Pānui o te Hui:**

A Council Workshop will be held on:

**Date:** **Tuesday 17 March 2026**  
**Time:** **9.30 am – public excluded**  
**11.30am – open to the public**  
**Venue:** **Camellia Chambers, Civic Offices,**  
**53 Hereford Street, Christchurch**

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#### **Membership Ngā Mema**

Chairperson	Mayor Phil Mauger
Deputy Chairperson	Deputy Mayor Victoria Henstock
Members	Councillor Kelly Barber
	Councillor David Cartwright
	Councillor Melanie Coker
	Councillor Pauline Cotter
	Councillor Celeste Donovan
	Councillor Tyrone Fields
	Councillor Tyla Harrison-Hunt
	Councillor Nathaniel Herz Jardine
	Councillor Yani Johanson
	Councillor Aaron Keown
	Councillor Sam MacDonald
	Councillor Jake McLellan
	Councillor Andrei Moore
	Councillor Mark Peters
	Councillor Tim Scandrett

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#### **Principal Advisor**

Mary Richardson  
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**13 March 2026**

#### **Meeting Advisor**

David Corlett  
Democratic Services Advisor  
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**Note:** This forum has no decision-making powers and is purely for information sharing.

To find upcoming meetings, watch a recording after the meeting date, or view copies of meeting Agendas and Notes, go to:

<https://www.ccc.govt.nz/the-council/meetings-agendas-and-minutes/>



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### WORKSHOP ITEMS

**The workshop will consider items closed to the public between 9.30am and 11.15am**

**The workshop will return to open session at 11.30am**

2. **Raranga te Rawhiti Weaving the East - Update** ..... 5

Scheduled time – 11.30 am

*[Presenter: Christopher Turner-Bullock, Community Governance Manager  
Paul McMahon, Chairperson Waitai Community Board]*

3. **2025 Standardised Code of Conduct Update** .....111

Scheduled time – 12 pm

*[Presenter: Helen White, General Counsel / Director of Legal and Democracy Services]*

4. **PT Futures and MRT Route Protection project update**.....121

Scheduled time – 1.15 pm

*[Presenter: Stephen Wright, Head of Transport & Waste, Ben Rhodes, Manager Planning]*

5. **Items Closed to the Public**.....142

## 1. Apologies Ngā Whakapāha

[An apology for leave of absence from Councillor McLellan.](#)



## 2. Raranga te Rawhiti Weaving the East - Update

Reference Te Tohutoro: 26/126402

Presenter(s) Te Kaipāhō: Christopher Turner-Bullock Community Governance Manager  
Paul McMahon, Chairperson Waitai Community Board

### 1. Detail Te Whakamahuki

<p><b>Purpose and Origin of the Workshop</b></p>	<ul style="list-style-type: none"> <li>This Briefing provides an update on Raranga te Rawhiti Weaving the East together with a staff response to resolution A10 of the Finance &amp; Performance Committee from 17 December 2025:</li> </ul> <p><i>Requests staff provide advice in regarding the scope and financial information of the projects within the Weaving the East programme.</i></p>
<p><b>Timing</b></p>	<p>This workshop is expected to last for 30 minutes.</p>
<p><b>Outcome Sought</b></p>	<p>Provide an update on Raranga te Rawhiti and respond to the Finance &amp; Performance Committee resolution.</p>
<p><b>ELT Consideration</b></p>	<p>This has not been formally considered by ELT but updates have been provided to the Chief Executive and General Manager of Citizens and Community.</p>
<p><b>Next Steps</b></p>	<p>Raranga te Rawhiti is an ongoing project and updates will continue to be provided to the Waitai Coastal-Burwood-Linwood Community Board by way of the local area report.</p>
<p><b>Key points / Background</b></p>	<ul style="list-style-type: none"> <li>Raranga te Rāwhiti was established in response to the independent review of the Council’s response to the Waste Water Treatment Plant fire, particularly the recommendation to rebuild trust and confidence with affected communities.</li> <li>The Social Equity and Wellbeing Network was engaged as an external provider to help develop the project’s strategic plan, reflecting the need for an independent approach to rebuilding community trust.</li> <li>The strategic plan was workshopped with the Chief Executive, local staff, the Community Board Chair and Deputy Chair, and then with the Community Board.</li> <li>SEWN also carried out around 50 in-depth community interviews, each approximately two to three hours, to ensure people could speak openly in a safe and independent setting.</li> <li>The main themes arising from the engagement were roads and pathways, parks, playgrounds and recreation spaces, and cost of living.</li> <li>SEWN produced 283 recommendations, translated into 246 tasks across Council, with 93 completed to date and a further 60 currently underway. Ongoing progress will continue to be reported to the Waitai Community Board through area reports.</li> </ul>

<b>Useful Links</b>	<ul style="list-style-type: none"> <li>Independent Review - Wastewater Treatment Plant Fire Response and Recovery: <a href="https://ccc.govt.nz/assets/Documents/Services/Wastewater/Christchurch-wastewater-plant/Christchurch-Wastewater-Treatment-Plant-Response-Review-Report- -v2.0-Final.pdf">https://ccc.govt.nz/assets/Documents/Services/Wastewater/Christchurch-wastewater-plant/Christchurch-Wastewater-Treatment-Plant-Response-Review-Report- -v2.0-Final.pdf</a></li> </ul>
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### Attachments Ngā Tāpirihanga

No.	Title	Reference	Page
A  	Raranga te Rawhiti Weaving the East Update - Powerpoint Presentation 17 March 2026	26/483642	7
B  	Raranga te Rawhiti Weaving the East Recommendations Report October 2025	26/483103	24
C  	Raranga te Rawhiti Weaving the East Action Status Report - February 2026	26/483100	74

### Signatories Ngā Kaiwaitohu

<b>Author</b>	Christopher Turner-Bullock - Manager Community Governance, Coastal-Burwood-Linwood
<b>Approved By</b>	John Filsell - Head of Community Support and Partnerships

# WEAVING THE EAST Raranga te Rawhiti



## 17 March 2026

*Presenter: Christopher Turner-Bullock*

# PURPOSE OF TODAY

- Why the Raranga te Rawhiti Project was Created.
- Update on Project Progress.
- Staff Response to Annual Plan Request.

# INDEPENDENT WWTP REVIEW RECOMMENDATIONS

- An independent review of the Council's response to the fire at the Waste Water Treatment plant provided a number of recommendations to Council.
- The key recommendation that Raranga te Rawhiti aims to address is:
- Prioritises strengthening and sustaining effective and respectful relationships with the affected communities, so as to regain their trust and confidence.



# CAPITAL ENDOWMENT FUND APPLICATION

- In 2024, the Council approved a grant of \$130,000 from the 2023/24 Capital Endowment Fund to the Council's Community Support and Partnerships Unit to resource Raranga te Rawhiti.
- This provided funding for one additional Community Development Advisor to the Waitai Community Governance Team to resource the project.

## RARANGA TE RAWHITI – STRATEGIC PLAN

- The Social Equity and Wellbeing Network were contracted to support Council in the development of a Strategic Plan for Raranga te Rawhiti.
- Acknowledging that trust needed to be rebuilt with the Council, the purpose of contracting an external provider was to provide an external view to the project.
- The plan was workshopped with the Chief Executive, local staff, the Community Board Chair and Deputy and then the Community Board.



 [facebook.com/SEWNChch](https://facebook.com/SEWNChch)  
 [twitter.com/SewnChch](https://twitter.com/SewnChch)  
 [www.sewn.org.nz](http://www.sewn.org.nz)

Christchurch  
City Council 

# Our Objectives



## Outcomes

- Increased social connection
- Enhanced skills and knowledge among community groups
- Increased community engagement
- Increased collaboration
- Stronger relationships and networks

## Outputs

- establish ongoing connections with groups and residents
- Collecting viewpoints from community members
- Assisting groups with accessing Council information
- Collaborating with community groups to address short-term challenges and strengthen their capacity for long term success
- Work alongside the community to identify projects and support the community to implement them
- Evaluating existing Waitai resources and created a booklet outlining Council resources, including contacts and service descriptions

## Activities

### Community Development

- Greater understanding of community representation and pinpointing where the gaps are to better assist and address community needs and engagement

- Complete a detailed geographical map to identify where community groups are located in the east
- Undertake a stakeholder and community network analysis
- Mapping various communication channels used within the community, including newsletters, social media and events
- Produce a short report that highlights community groups, outlining key overlaps, communication channels and identifying gaps for opportunities/collaboration

### Community Mapping

## Outcomes

- Increased social connection
- Increased community engagement
- Increased information sharing
- Networking
- Sharing resources and networking

## Outputs

- Identify key relationships and gaps in the east
- Meet with key agencies to identify additional stakeholders and refine the understanding of existing connections
- Use a semi-structured question guide
- connect groups with the Community Development Advisors
- Conduct thematic analysis and take action whilst data is gathered
- A report to be produced that summarises the findings, key recommendations and addressed gaps

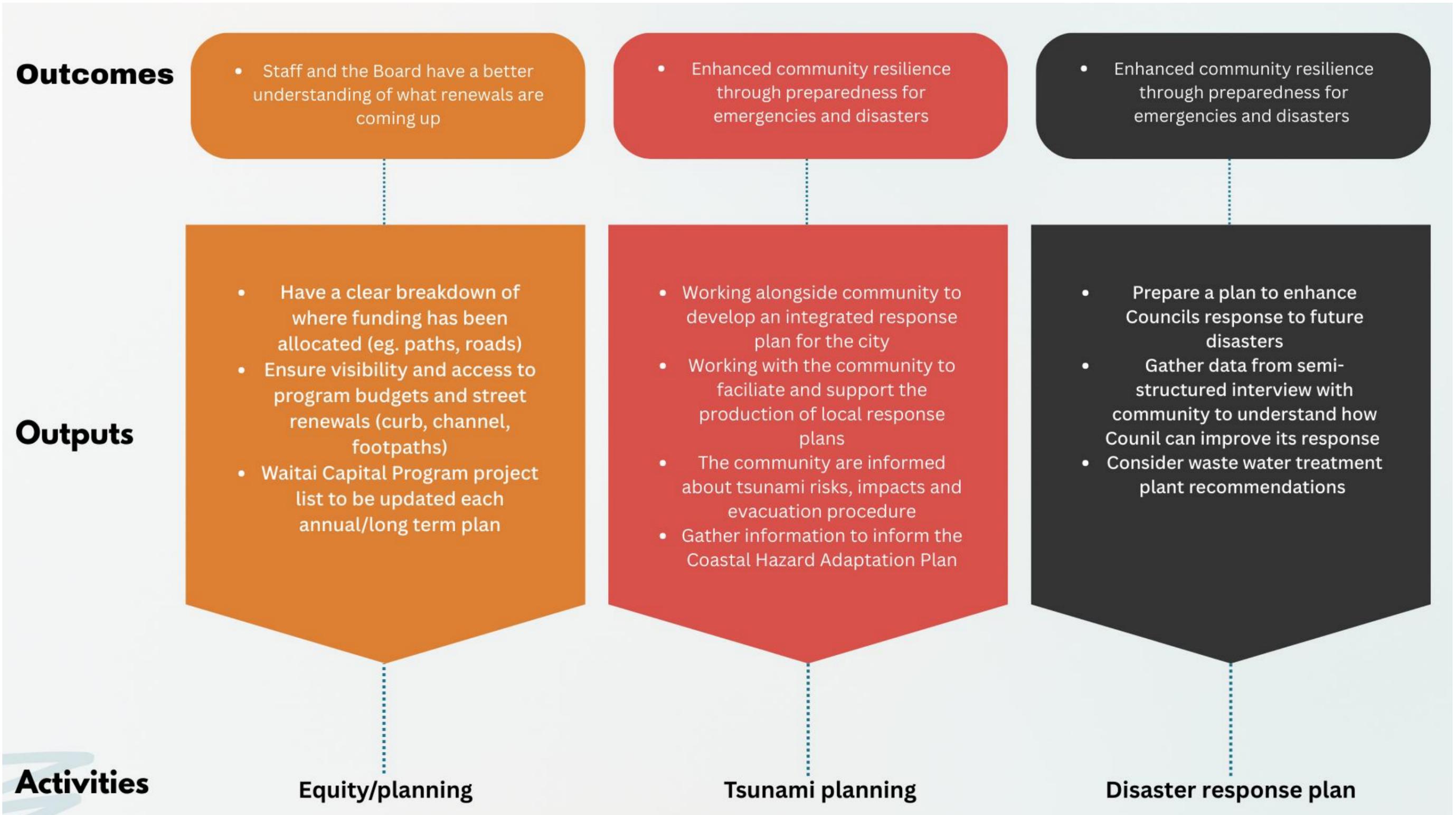
## Activities

Info gathering and community groups

- Increased knowledge of what is planned and/or progressing in the east
- Increased collaboration between council units

- Every unit in Council prioritising improving relationships in the east
- For the internal E Team to have regular internal meetings
- Council will communicate to the community what they are currently working on highlighting progress and areas of impact

Internal E Team



# COMMUNITY INTERVIEWS

- The Social Equity and Wellbeing Network were contracted to interview key stakeholders in the community.
- Given the Independent Review highlighted low trust in the organisation, we wanted an independent person to conduct the interviews, to provide a safe space for community.
- Approximately 50 in depth (2-3 hour) interviews were conducted with community.

# KEY THEMES INCLUDED

1. Roads and Pathways
2. Parks, Playgrounds and Recreation Spaces
3. Cost of Living

## Our story so far

### Our Purpose

To Strengthen connections and improve Christchurch City Councils relationship with Eastern Suburb communities.

### Our Objectives

- Engage with community groups to foster a collaborative relationship with council, improving mutual understanding and trust
- Engage with community members to identify practical actions that Council can take to improve community infrastructure and development
- Collaborate with communities to develop effective disaster response strategies enhancing Council and community preparedness
- Engage with community groups to increase awareness and use of Council resources, enhancing their capacity to address community needs
- Increase community members awareness of Council processes to facilitate more active participation in local decision-making
- Achieve these objectives to enable Council to contribute to social cohesion and well-being in the eastern suburbs by fostering community development and collaboration.

### Our Data at Large



#### TOP THREE THEMES ACROSS THE EAST

ROADS AND PATHWAYS      PARKS, PLAYGROUNDS AND RECREATION SPACES      CO

# INTERVIEWER RECOMMENDATIONS:

- A total of 283 recommendations were provided by SEWN for Council to consider which translated to 246 tasks.
- These were shared with Heads and Managers across Council.
- The Waitai Team discussed these recommendations directly with staff and have completed 93 tasks with a further 60 currently underway.
- Future updates will continue to be reported to the Waitai Community Board via the area report.

## Our story so far

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### Our Data at Large



#### TOP THREE THEMES ACROSS THE EAST

ROADS AND PATHWAYS

PARKS, PLAYGROUNDS AND RECREATION SPACES

CO

## THINGS WE HEARD BUT ARE ALREADY DOING:

- Continue implementing and developing the Bromley traffic management plan to address ongoing safety concerns.
- Protect and replace trees and green spaces to maintain recreation opportunities, reduce heat risks and support liveability.
- Support community-led projects (gardens, planting, recreation) on Red Zone land to make spaces safe and valued.



## THINGS WE HAVE PROGRESSED (QUICK WINS):

- Make rubbish bins seagull-proof and adjust collection times to match peak use.
- Install clear "no parking" markings to keep the accessway behind the Parklands Community Centre and sports club clear.
- Repair and maintain damaged roads, such as Sutton Place and Cheam Street, to remove safety hazards from uneven or mounted surfaces.

## THINGS WE ARE WORKING ON:

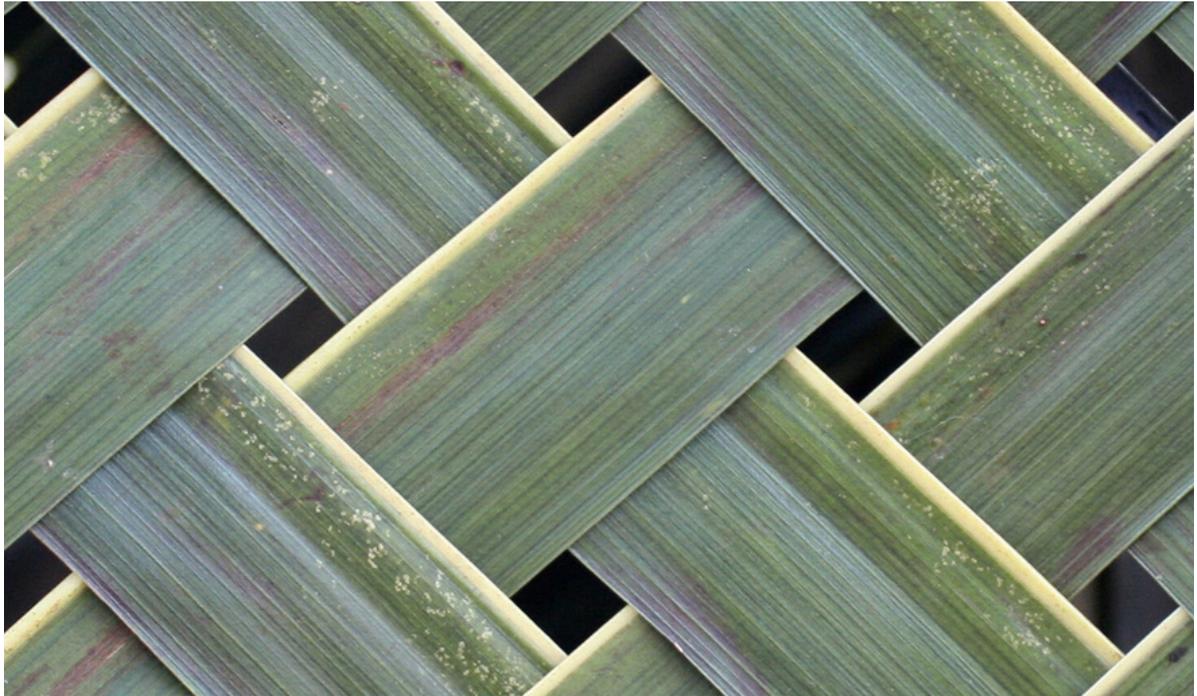
- Consider the expansion of youth-friendly spaces and opportunities.
- Improve lighting along cycleways and footpaths, particularly in areas used during winter evenings, to enhance safety for walkers and cyclists.
- Install or extend footpaths along Marshland's Road, Mairehau Road, and other high-traffic pedestrian areas.

## ANNUAL PLAN RESPONSE TO REQUEST FOR ADVICE:

- At the Finance and Performance Meeting of 17 December 2026, Council requested *staff provide advice in regarding the scope and financial information of the projects within the Weaving the East programme.*
- Raranga te Rawhiti is not a project that contains a programme of works and therefore, other than the Capital Endowment Funding, has no budget.
- Raranga te Rawhiti is delivered via good Community Development and liaison with bringing together Units across Council.
- The full scope of Actions has been provided in the Briefing Report.



# QUESTIONS?



WEAVING THE EAST  
Raranga Te Rawhiti

# RESEARCHER RECOMMENDATIONS REPORT

OCTOBER 2025

Christchurch  
City Council 

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# Introduction

**Raranga Te Rāwhiti – Weaving the East aims to strengthen the threads that connect Council and communities across Ōtautahi’s eastern suburbs. Emerging from the Wastewater Treatment Plant Fire Review, this work is part of a wider commitment to listen, learn, and co-create with residents in the Eastern Suburbs.**

As part of this work Christchurch City Council has partnered with the Social Equity & Wellbeing Network (SEWN) to carry out a range community-based interviews with various organisations and individuals across the eastern suburbs. The interviews were focused around 15 community “zones”, with each zone producing a unique report that captures that community’s priorities, challenges, and aspirations as well as their relationship and connection with Council.

This recommendations report summarises the content and draws attention to the key themes highlighted as well as the recommendations provided by the independent researcher highlighting the practical actions the Council can take to support communities with what matters most to them.

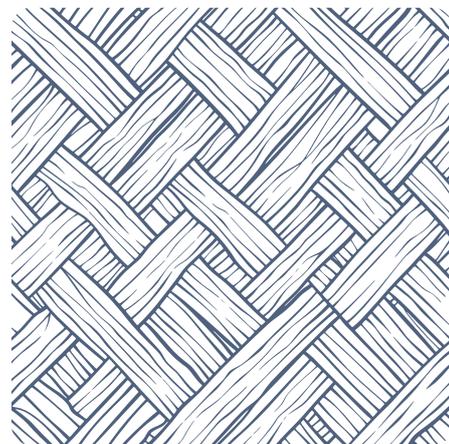
Interviews commenced in mid 2025 and concluded in September with the community reports being released progressively as each zone is completed. This staged approach has allowed Council staff to begin exploring and responding to potential actions as soon as insights are available. By working this way, the Council is committed to listening, learning, and acting alongside communities in real time.

Council recognise that relationship-building and community resilience are ongoing processes. In order to acknowledge the fluid nature of this we will be categorising progress on our actions into three stages, Seeding, Growing and Established.

At the heart of Weaving the East are shared values that shape how we aspire to work in collaboration with our communities:

- Kotahitanga (we are all in this together)
- Trust
- Respect
- Equity
- Managing Expectations Well

By grounding our work in these values, we ensure that the actions we take are not only practical and achievable, but also aligned with the aspirations and wellbeing of the communities of the East.



# Our story so far

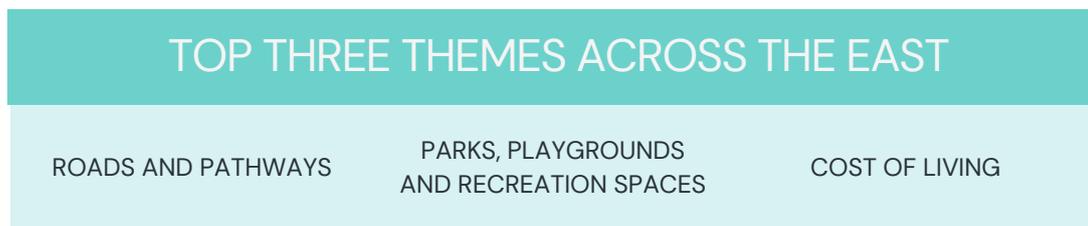
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## Our Data at Large

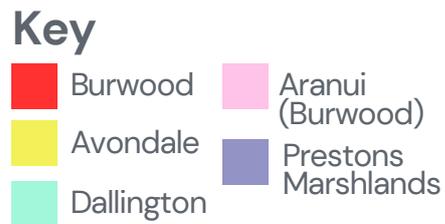
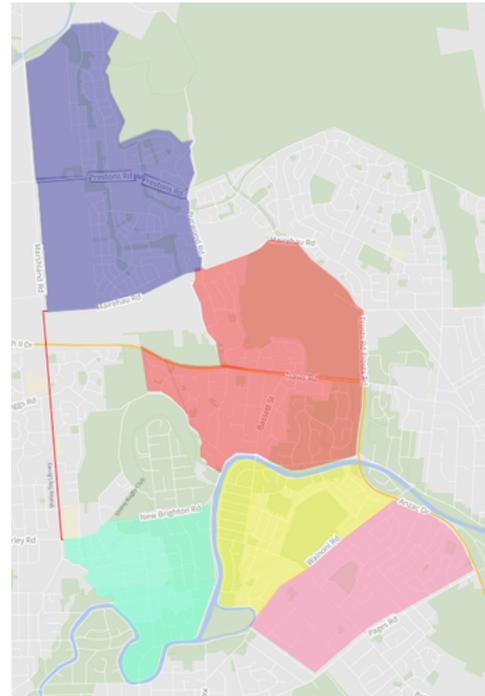


# Burwood Ward

The Burwood Ward includes the suburbs of Aranui, Wainoni, Bexley, Burwood, Avondale, Dallington, Shirley East, Ōtākaro Avon River Corridor, Prestons, Waitikiri, Marshlands and Travis Wetlands. The communities within this profile area are all distinct in character and all have the common experience of being in the 'East'. For many residents there is a strong sense of community and belonging. The experience of recovering from and moving forward after the Canterbury earthquakes has been varied with many residents still identifying with the residential red zone being a place where they belong. Many of those whose properties were red zoned have remained within the ward, moving to the growing northern communities of Prestons and Marshlands.

There is hope and excitement about construction of spaces underway (e.g. the City to Sea pathway, Avon Park, Dallington footbridge), alongside uncertainty about future plans for Wainoni Landing and the Flatwater Sports project. The community wants to be kept informed regularly about future projects plans.

A map of the Burwood Ward Area highlighting the project "zones" - Burwood, Avondale, Dallington, Aranui and Prestons/Marshlands



*\*This data does not include the area of Aranui. An updated report will be provided when this data is available.*



# Community Snapshot

## Avondale



The Avondale community shows a strong sense of neighbourliness, history of collective action, and informal ways people support each other, having built a strong local identity and sense of belonging. The community is described as having a “closed suburb” feel due to its few entry points, reinforcing belonging and connection among residents. They have shown strong adaptability through events like earthquakes and COVID-19, strengthening informal support systems, this strength often not shown through formal structures such as a resident’s association, the community often works in flexible and informal ways that still achieve positive outcomes.

*“...the history of the suburb is that they had no communal space to go...so they made a park there [before COVID] and people communed in the park and did events in the park.”*

*“The strengths were that it became a community. And I say that because through COVID, we used the network to make sure people were safe, make sure people were looked after. There was many people looking out for other people, and they would always come back to the Facebook page and comment or make sure that people were kept safe. So, if anybody needed anything... we were just connecting in the street.”*

### KEY TOPICS HIGHLIGHTED

COMMUNITY CONNECTION AND PARTICIPATION

EARTHQUAKE LEGACY AND RED ZONE LAND REGENERATION

COMMUNITY SAFETY

PUBLIC TRANSPORT

# Recommendations

## AVONDALE

### *Community Connection and Participation*

- Provide Council support for local events to encourage participation and strengthen community identity.
- Invest in initiatives that welcome new families and help them connect into local networks.
- Support accessible community spaces and activities that act as natural hubs for gathering and play.

### *Earthquake Legacy and Red Zone Regeneration*

- Provide clear updates on Red Zone regeneration timelines and actively include Avondale in planning.
- Support community-led projects (gardens, planting, recreation) on Red Zone land to make spaces safe and valued.
- Encourage shared community use of Red Zone areas to strengthen local pride and safety.

### *Community Safety*

- Continue regular patrols and maintenance in Red Zone areas to support residents' sense of safety.
- Involve local residents in identifying and addressing safety issues to build trust and local ownership.
- Maintain and monitor road safety measures around schools, including 40 km/h zones.
- Support community-led initiatives that promote neighbourhood safety and connection (e.g., local watch groups, lighting or planting projects).

### *Public Transport*

- Review public transport provision, exploring smaller eco-friendly buses.

# If Council could do one thing right now?

## AVONDALE

*Interviewees were asked to identify one practical action the council could take now that would have an important impact*

- Help enable fun activities and initiatives that encourage people to connect and engage with each other.
- Support planning, regeneration projects and safety measures to keep Red Zone areas and green spaces safe and accessible.
- Prioritise Avondale's Red Zone regeneration alongside other suburbs.

*"Support something fun, i guess, with the community...something that encourages people to come together."*

*"I think supporting any kind of forestry or regeneration plans...just to keep the green spaces alive and safe."*

# Community Snapshot

## Burwood



Burwood prides itself on its Strong Community and Social Connections and its range of natural features and open spaces. The suburb offers attractive natural features including rivers, wetlands, walkways, and nearby forests and beaches, providing residents with accessible outdoor spaces for recreation and wellbeing.

Burwood benefits from its convenient location close to the city, with reliable public transport, good schools, and essential infrastructure that makes it practical and desirable for families and residents.

*"I guess it's community identity. It's a really cool sense of community pride that there's something good going on here. Just really good people. And it's got a good natural environment, walkways, wetlands."*

*"I think post-quake there's still a sense of camaraderie with people...People in Burwood can talk about when their parents arrived, the shops they own, and they tend to stay. There are people who've been around here for a long time, really deep roots."*

*"The location, we're close to the forest, we're close to the beach, good schools, Horseshoe Lake is really beautiful."*

### KEY TOPICS HIGHLIGHTED

ROADS	TRAFFIC AND SCHOOL SAFETY	FOOTPATHS AND CYCLEWAYS
PARKS, OPEN SPACES AND RED ZONE	WASTE MANAGEMENT AND RUBBISH	COMMUNITY FACILITIES AND ACTIVITIES
PUBLIC TRANSPORT		

# Recommendations

## Burwood

### *Roads*

- Repair and upgrade New Brighton Road between The Palms and Burwood to improve condition and traffic flow.
- Review and adjust intersections at Travis Country Drive, Parnell Street, and Bassett Street to reduce congestion and improve turning access.
- Improve road markings and parking outside All Saints Church, to support community facilities.
- Address flooding and drainage issues on roads and footpaths in Eastern areas to enhance safety and accessibility.
- Prioritise safety measures for high-traffic areas.

### *Traffic and School Safety*

- Implement traffic calming measures on busy school routes to reduce hazards from large vehicles and high traffic volumes.
- Improve pedestrian crossings, including timing and infrastructure, particularly at the Burwood Road – QEII intersection and Travis Road.
- Consider additional safety measures for cyclists, parents with prams, and children traveling to and from school.

### *Footpaths and Cycleways*

- Repair and maintain uneven or hazardous footpaths, prioritizing areas with high pedestrian use (e.g., Vivian Street, Carlsen Street).
- Improve safety and connectivity of cycleways, addressing gaps and poorly maintained sections (e.g., Marshlands Road, New Brighton Road, Avondale Road).
- Prioritise safety when planning footpath, road, and cycleway upgrades, focusing on the most hazardous areas first.
- Consider the needs of mobility scooter users in pathway and road planning to ensure accessibility for all.

### *Parks, Open Spaces and Red Zone*

- Maintain and improve Red Zone areas which have high community use including bins, walking trails and safety monitoring.
- Provide clear communication on long-term plans for Red Zone development and temporary uses.
- Address antisocial behaviour and illegal vehicle use to ensure safe and enjoyable access.
- Continue to support and encourage community use of open spaces through walking paths and recreational infrastructure until the Red Zone plan is implemented.

# Recommendations

## Burwood

### *Waste Management and Rubbish*

- Increase the number of bins in high-use areas, including parks and Red Zone spaces.
- Implement preventative strategies to reduce illegal dumping.

### *Community Facilities and Activities*

- Support the development of affordable and accessible community facilities for a range of activities.
- Continue supporting and increase funding for local groups to run events that foster social connection and wellbeing.
- Can the vacant site next to All Saints Church be utilised for community activities and occasional parking.
- Ensure new housing developments incorporate spaces [such as community facilities] that support community cohesion and connection.

### *Public Transport*

- Consider adjusting routes to enhance connectivity, particularly East to West.

# If Council could do one thing right now?

## Burwood

*Interviewees were asked to identify one practical action the council could take now that would have an important impact*

- Addressing roading issues such as upgrading some roads [such as New Brighton Road from The Palms] and addressing highlighted congestion issues would improve daily travel for the community.
- Safety concerns around unsafe intersections, crossings and roads, particularly for children and young people going to and from school.
- Creating more parking outside the new community facility at All Saints Church.
- Issues with illegal dumping, lack of bins, safety and unclear plans about Red Zone land use and development.
- The Council should prioritise building and supporting the development of local community facilities. Spaces need to be fit-for-purpose, inclusive, and safe for all ages and abilities.

*"If the council was going to prioritise one thing, it would be community facilities [community centres]. You have a large community over three suburbs, we don't have one single one of them."*

*"Rubbish is a big deal... down by the Golf Course. Off Lake Terrace Road. It's definitely a big issue. There's a lot and it's continual."*

*"As a dog walker, if you're walking along, you just see plastic bags with dog poo in places because there's no bins for them... I think at Donell Park, it should have a bin because it's a park and there's toilets."*

# Community Snapshot

## Dallington



Dallington is described as a lovely, welcoming, and recreational rich suburb. Valued for its community identity, active local events, and access to green spaces, with shared experiences and volunteer efforts further strengthening connections among its residents. Its close proximity to parks, pathways, and recreational facilities enhances the community's wellbeing and opportunities for social interaction. With both annual and regular community events on offer throughout the year help to strengthen community relationships and neighbour connections.

*"It's got quite defined boundaries... Which i think does help us to feel like a small community of our own...it's a sense of identity"*

*"The proximity to the green zone. Officially still the Red Zone, but we call it the green zone because it's a nice park-like environment."*

### KEY TOPICS HIGHLIGHTED

HOUSING INTENSIFICATION	PARKS, PLAYGROUNDS AND RED ZONE LAND	FOOTHPATHS AND CYCLEWAYS
ROADS	FLOODING	COMMUNITY ACTIVITIES AND CONNECTION
PUBLIC TRANSPORT	COST OF LIVING	

# Recommendations

## Dallington

### *Housing Intensification*

- Plan housing growth carefully to balance population increase with infrastructure capacity, traffic, parking, and liveability.
- Strengthen opportunities for neighbours to connect, especially in higher-density and rental-heavy areas.
- Ensure new developments include communal spaces, green areas, and accessible amenities to support social connection and recreation.
- Protect and replace trees and green spaces to maintain recreation opportunities, reduce heat risks and support liveability.

### *Parks, Playgrounds and Red Zone Land*

- Prioritise Red Zone regeneration in this area alongside other parts of the ward.
- Continue improving The Landing as a community space, including parking and potential access via Glenarm Terrace/Locksley Avenue.
- Manage pathway use to reduce motorbike and quad bike activity while promoting safe cycling.
- Maintain and enhance valued routes like the City to Sea Pathway for walking, cycling, and community use.
- Monitor and address safety concerns in areas such as the Red Zone to ensure public spaces are well lit, secure and welcoming.
- Monitor vegetation and plantings to manage potential scrub fire risks.

### *Footpaths and Cycleways*

- Repair and maintain footpaths and curbs damaged by the earthquakes to improve accessibility, especially for older residents.
- Develop commuter-friendly cycle routes through the suburb to complement recreational pathways like the City to Sea Pathway.
- Improve lighting along cycleways and footpaths, particularly in areas used during winter evenings, to enhance safety for walkers and cyclists.

### *Roads*

- Repair and maintain damaged roads, such as Sutton Place and Chain Street, to remove safety hazards from uneven or mounted surfaces.
- Monitor and respond to local concerns about road safety, including speeding, to ensure traffic-calming measures are effective and balanced for all road users.

# Recommendations

## Dallington

### *Flooding*

- Implement measures to manage and mitigate surface flooding in streets particularly affected.
- Develop strategies to address high water table rain flooding in low-lying areas, even where river flooding risk has been reduced.
- Ensure flood mitigation efforts consider both practical and emotional impacts on residents, including accessibility, safety, and community wellbeing.

### *Community Activities and Connection*

- Continue to support local community activities, including the Community Garden, to foster social connection.
- Continue supporting local resident groups in organising events and keeping the community connected and informed.
- Improve accessibility and usability of community spaces, including parking and access at The Landing.
- Ensure this part of the ward receives attention and investment comparable to nearby areas.
- Maintain and promote pathways, parks, and outdoor amenities for recreation, informal interaction, and physical activity.

### *Public Transport*

- Maintain and continue supporting the existing bus coverage.
- Explore options to improve late-night services.

### *Cost of Living*

- Continue supporting local community groups to provide free and accessible events and activities, which are important for fostering community connection and participation.

# If Council could do one thing right now?

## Dallington

*Interviewees were asked to identify one practical action the council could take now that would have an important impact*

- Repair and maintain local footpaths and roads to address ongoing issues from earthquake damage.
- Address flooding concerns to improve accessibility and reduce impacts on residents.
- Continue supporting local community groups and activities to help maintain social connections and a sense of community amid the changes brought by housing intensification and high resident turnover.

*"Well, the one thing that our Residents' Association members came up with was the paths, and actually fixing our roads, because we're still dealing with the consequences of earthquakes, which just seems unacceptable to me."*

*"So, in a tight community, they [new residents] are not known... as people leave or age out, it's being replaced with people who come and go quite quickly. We are seeing quite a high turnover of people. And so, it kind of destabilises the community."*

*"And the other is flooding. Flooding's always a really big issue in our suburb."*

*"Probably the first thing would be to try and mitigate the flood risk at Landy Street and the Gayhurst Road roundabout."*

# Community Snapshot

## Prestons and Marshlands



The Prestons and Marshlands communities are a growing, family friendly area known for their strong connection to nature and welcoming environment. Surrounded by abundant green spaces, forests, wetlands, and waterways, the area offers residents plenty of opportunities to enjoy outdoor activities and enhance their wellbeing. Playgrounds and recreational areas further encourage an active, healthy lifestyle. A sense of community is steadily developing. Local leadership, supported by an active community trust, who are driving the establishment of a new community facility. The area is considered safe and ideal for families, and its modern housing, appealing property values, and convenient local amenities make Prestons and Marshlands an increasingly desirable place to live and grow together.

*“There are a lot of just kind of natural resources here, Bottle Lake Forest, the Traverse Wetlands, that I think just support wellbeing, you know, encouraging people to get out and be active.”*

*“The subdivision itself we find quite safe for our kids. There’s lots that encourages the way of life that we want to encourage. You know, being outside and appreciating Nature and that kind of thing. Lots of green spaces.”*

*“I think the physical location’s great. Lots of green spaces. I’ve got a young family. We like all of the things that are available to us here.”*

### KEY TOPICS HIGHLIGHTED

COMMUNITY GATHERING SPACES AND CONNECTION

ROADS, FOOTPATHS AND CYCLEWAYS

PARKS, PLAYGROUNDS AND GREEN SPACES

WASTE MANAGEMENT AND RUBBISH COLLECTION

TOXIC PLANTS

NEW COMMERCIAL DEVELOPMENT

COUNCIL ENGAGEMENT

# Recommendations

## Prestons and Marshlands

### ***Community Gathering Spaces and Connection***

- Support the proposed community centre/hub.
- Support community connection and networking activities in the area and the integration of new residents.

### ***Roads, Footpaths and Cycleways***

- Install or extend footpaths along Marshland's Road, Mariehau Road, and other high-traffic pedestrian areas.
- Connect and develop infrastructure for safe and accessible routes in and out of the suburb.
- Improve existing cycleway infrastructure to enhance cyclist safety.
- Review speed limits in areas with high pedestrian or school traffic.
- Upgrade the roundabout area outside Burwood Hospital to increase safety.
- Improve accessibility for people with restricted mobility around the hospital.
- Implement strategic parking solutions near the Burwood Hospital roundabout.
- Install lighting along the Georgina Street walkway for safety.

### ***Parks, Playgrounds and Green Spaces***

- Review Park planning to ensure sufficient car parking, especially during events such as sports activities.
- Consider sustainable planting strategies to reduce ongoing maintenance.

### ***Waste Management and Rubbish Collection***

- Continue to maintain public bins to keep them clean and usable for users.
- Monitor bin placement to ensure coverage aligns with community use, recognising the importance of public bins for supporting active use of public spaces.
- Prioritise tracking and prompt replacement of lost or uncollected bins to avoid service gaps.

### ***Toxic Plants***

- Identify and remove toxic plants like hemlock from public areas and implement a monitoring system to prevent future hazards.

### ***New Commercial Development***

- Consider potential community concerns when approving developments, including impacts from increased traffic, noise and alcohol outlets.
- Improve communication from Council about consultation processes for new developments.
- Provide clear, accessible ways for residents to raise concerns and provide feedback.
- Engage the community early in planning stages for new commercial or retail projects.
- Monitor and manage traffic and noise impacts from large commercial developments.

# If Council could do one thing right now?

## Prestons and Marshlands

*Interviewees were asked to identify one practical action the council could take now that would have an important impact*

- Upgrading the Burwood Road Mariehau Road roundabout is seen as a key priority. Cycling infrastructure is also identified as an important area.
- There is a growing network of local connections, but more energy and support from the Council could help this develop further. Smaller scale community activities, such as preschool music groups, are already oversubscribed and would benefit from practical support, whether through funding, resourcing, or provision of space. Although a new community hub cannot be delivered immediately, Council support in formalising plans is an important step.
- Addressing the spread of toxic weeds such as hemlock is an immediate action that would prevent this issue from worsening over summer and protect community safety.

*"The upgrade of the roundabout. Burwood Road and Mariehau Road corner would be the main one... and cycling infrastructure."*

*"I know there's a growing network of connections. [Other places] have quite active kind of community networking groups. It'd be great to have a bit more energy poured into that here."*

*"We started a preschool music group. It seems like it's a really valued connection point by the community. And we're often trying to keep up with the demand; it'd be great to have some more support with that."*

*"Actually, that could probably go into something to do right now. The reason being is spraying that [hemlock] out is going to stop it spreading through summer."*

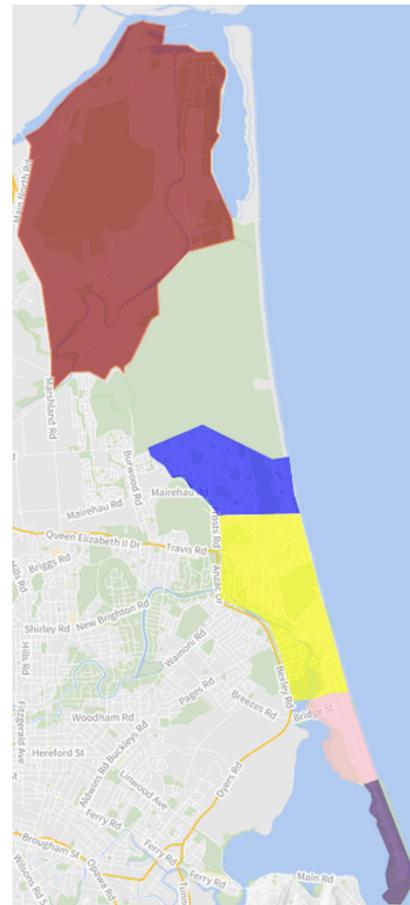
# Coastal Ward

Bounded by the Waimakariri to the north and Te Ōtākaro-Ōpāwaho Ihutai to the south, the ward forms a long corridor which, hugged by the coastline, extends down to the southernmost tip of Te Karoro Karoro Southshore Spit, transitioning through rural to urban environments.

The communities who reside within the Coastal Ward enjoy diverse and easy access to the beach and an extensive range of sport and recreational opportunities. Bottle Lake Forest and Spencerville Park have horse, walking and cycling trails. There are walks through the sand dunes and along the Ōtākaro-Ōpāwaho Ihutai, a wetland of international significance all of which continues to be a key attraction for people choosing to live in the area.

This area of Christchurch was extensively damaged in the Canterbury Earthquakes in 2010/2011. A great deal of work has been undertaken underneath the ground to fix waterways and infrastructure; however the significant above groundwork has taken longer to repair and recover from.

A map of the Coastal Area highlighting the project "zones" - Spencerville/Brooklands, Parklands, New Brighton, South New Brighton and Southshore



## Key

- Parklands
- New Brighton
- Spencerville/Brooklands
- South New Brighton
- Southshore



# Community Snapshot



## New Brighton

New Brighton is a coastal hub with a distinctive identity built around its natural environment and a strong sense of community. Residents value the beach, estuary, and public spaces alongside a vibrant mix of local events, grassroots groups, and volunteers. At the same time, they have highlighted pressing challenges around infrastructure, safety, and support for young people. This snapshot brings together the key strengths, challenges, and opportunities identified by local voices, showing where actions are already underway and where new initiatives could seed, grow, and become established.

*"I think New Brighton behaves like a village, there's a good sense of community. And we've got incredible natural things...I think people want to live here because you've got these beautiful places you can connect with the natural world."*

*"And I think that our community always want to welcome new people in and just the diversity and everyone rallies together."*

*"It's not just about seeing the deficits; there are some great strengths in this community. You see people helping each other and that's been really awesome to see. Keeping up the community connection activities."*

### KEY TOPICS HIGHLIGHTED

INFRASTRUCTURE AND  
SERVICES

SAFETY CONCERNS

SOCIAL, FINANCIAL AND  
HOUSING CHALLENGES

YOUTH

# Recommendations

## New Brighton

### *Infrastructure Concerns, Issues and Challenges*

- Enhance mall spaces with greenery, seating, and shade.
- Repair and maintain the carpark and other infrastructure.
- Better coordinate with Village Green project to speed delivery.
- Encourage activities and businesses that attract visitors year-round.
- Make rubbish bins seagull-proof and adjust collection times to match peak use.
- Support installing the local radio antenna on the library for emergency use.
- Preserve murals reflecting New Brighton's identity.
- Upgrade Thomas Park playground to reflect what was there before.
- Use alternative bark chips in mall gardens as they blow around.

### *Safety Concerns*

- Maintain ongoing engagement with the safety panel.
- Improve mall security measures.
- Upgrade Pages Road Bridge.
- Support mall development to reduce vandalism, empty buildings, and overall neglect.
- Improvements to the mall carpark are appreciated; ongoing work is important as it remains quite unsafe in parts.

### *Social, Financial and Housing Challenges*

- Continue supporting local community groups to address social isolation, financial stress, homelessness, and other challenges.
- Coordinate outreach services for improved support for vulnerable people.
- Encourage development of family-sized housing.

### *Youth*

- Provide dedicated youth spaces.
- Build on existing welcoming spaces like the library.
- Ensure youth programs are diverse, not only sports-focused.
- Support creative and recreational activities (music, arts, etc.).
- Involve young people in developing activities for themselves.

# If Council could do one thing right now?

## New Brighton

*Interviewees were asked to identify one practical action the council could take now that would have an important impact*

- Keep the mall area tidy and attractive
- Improve and maintain existing infrastructure
- Support for key projects: strong backing for the planned Village Green, with a call for continued collaboration between Council, developers and community groups
- Addressing derelict building: a strong plea to demolish the disused Save Mart building due to safety concerns and its negative impact on the area's development and perception.

*"The planned Village Green is going to be key. The Council seems to be supportive of that but keep ensuring that the business developer, Council streetscape people and Community leadership Group work well together after the Green has been developed. And working together to make this happen. Getting this across the line would be a big win for the community, even mentally."*

*"Making it look tidy. When things are overgrown, okay we are going to have empty sections but fixing the potholes and if things are tidy and clean it really makes a difference."*

*"Get the Save Mart building down. It's awful. It's got razor wire on it. It's a perceived sense of safety for people too. And it's just holding everybody up and the development of the area. And people are still breaking into there. And teenagers breaking in, climbing and if someone breaks their neck..."*

# Community Snapshot

## Parklands



The Parklands community in Christchurch is a close knit and welcoming neighbourhood known for its strong sense of belonging and connection among residents. It offers a safe, family friendly environment with excellent schools, recreational activities, and spaces for children to play. Surrounded by beaches, parks, and forests, Parklands provides abundant opportunities for outdoor recreation and social interaction. The community is supported by active local networks including schools, clubs, churches, and trusts that collaborate to strengthen relationships, communication, and community resilience.

*"I think the biggest thing around here is around the community. A sense of community around here...incorporating everyone in the community and getting involved. And the greenspaces, they're definitely used regularly."*

*"There's heaps of people I've met who have moved out here, and they say, we moved out here because of the beach and the forest."*

*"It's very family-friendly in the sense that there is so much for children and young families to do and the beach as well as parks."*

*"The community loves the community garden. It's just so accessible for people because gardening is just so easy to talk over."*

### KEY TOPICS HIGHLIGHTED

ROADS AND CARPARKING	FOOTPATHS AND CYCLEWAYS	PARKS, PLAYGROUNDS AND GREENSPACES
WASTE MANAGEMENT AND RUBBISH	COST OF LIVING	YOUTH

# Recommendations

## Parklands

### *Roads and Carparking*

- Improve safety around schools by reducing speeding and unsafe driving.
- Explore options such as more pedestrian crossings for families walking to school and raised road surfaces along school zones to slow traffic.
- Work with the community to identify key safety risks for children walking to the schools and to identify safety improvements.
- Review and enhance traffic calming measures and signage for the zebra crossing between the community centre and shopping centre.
- Repair uneven and damaged roads, particularly on Mariehau Road.
- Prioritise maintenance to reduce vehicle damage and costs for residents.
- Install clear "no parking" markings to keep the accessway behind the community centre and sports club clear.

### *Footpaths and Cycleways*

- Upgrade and maintain footpaths to ensure consistent and safe pathways for pedestrians.
- Repair trip hazards and uneven sections to improve safety for the elderly, parents with prams, and mobility scooter users.
- Ensure crossings are level and accessible to prevent tipping incidents for scooters and strollers.

### *Parks, Playgrounds and Greenspaces*

- Upgrade and maintain toilets at Parklands Reserve and Broadhaven Park.
- Increase toilet numbers near playgrounds and sports fields.
- Implement regular cleaning and repair schedules; use vandal-resistant fixtures.
- Conduct safety audits of playground equipment and repair or replace aging items.
- Install adequate lighting around playgrounds, toilets, and pathways for safety.
- Repair the netball court.
- Consider improving the underused green space across from the library with seating and shade.
- Consider a small community garden for the unused greenspace across from the library.
- Engage the community in planning and designing park improvements.

### *Waste Management and Rubbish*

- Increase the number of rubbish bins in parks, particularly near playgrounds and high-use areas.
- Consider reinstating previously removed bins at Parklands Reserve to meet demand.

# Recommendations

## Parklands

### *Cost of Living*

- Continue funding for grassroots community groups that support families and individuals in the community.

### *Youth*

- Continue support for youth activities in the area.
- Expand support for youth programs to increase frequency and availability.
- Develop safe, accessible outdoor spaces where teenagers can gather and be active.
- Explore partnerships with schools, churches, and community groups to provide more regular youth activities.

# If Council could do one thing right now?

## Parklands

*Interviewees were asked to identify one practical action the council could take now that would have an important impact*

- Parklands Reserve and Broadhaven toilets need repair, replacement, or upgrades.
- Improve lighting around the playground and toilet area at the Parklands Reserve for safety, especially for children and families.
- Install Traffic calming measures near schools and the community centre.

*"Probably the biggest challenges certainly around our green spaces is the toilet facilities."*

*"So definitely upgrading the current toilet facilities at the park. And then also considering the ones at Broadhaven."*

*"Improve the lighting around the playground and to the toilet area, that's a big safety issue for people and kids."*

# Community Snapshot

## South New Brighton



South New Brighton is a coastal suburb with a strong sense of belonging built around its natural environment and active community life. Residents value the beach, estuary, and green spaces alongside local clubs, schools, and gathering places that connect people across generations. At the same time, they've raised concerns about affordability, infrastructure maintenance, and investment in key projects. This snapshot highlights the strengths, challenges, and opportunities identified by local voices.

*"There's a strong sense of camaraderie... people feel like they want to connect and reduce social isolation."*

*"It's the closest thing to a village community I have found...beautiful facilities, natural environment, and a great community that supports each other."*

### KEY TOPICS HIGHLIGHTED

FINANCIAL  
CHALLENGES

ROAD SAFETY,  
PATHWAYS AND WASTE  
MANAGEMENT

PLAY AND RECREATIONAL  
SPACES

COMMUNITY  
ENGAGEMENT AND  
ACTIVITIES

PLANNING PROCESSES

INVESTMENT IN COASTAL  
INFRASTRUCTURE

# Recommendations

## South New Brighton

### *Financial Challenges*

- Support affordable access to community programs and wellbeing activities for all residents.

### *Road Safety, Pathways and Waste Management*

- Improve traffic safety on Dyers Road and other high-risk areas, including managing boy racers.
- Maintain pathways by managing estuary path overgrowth and reducing slip hazards from lichen on street footpaths.
- Prevent illegal rubbish dumping and promote proper waste disposal.

### *Play and Recreational Spaces*

- Upgrade playgrounds with input from parents and children.
- Deliver the Estuary Edge Pathway project.

### *Community Engagement and Activities*

- Combine local clean-up/planting events with social activities to boost participation and community connection.

### *Planning Processes*

- Ensure decision-making balances any complaints and technical planning requirements with full consideration of the wider social and community benefits these spaces provide.
- Provide cross-departmental training on community development to improve planning decision making.

# If Council could do one thing right now?

## South New Brighton

*Interviewees were asked to identify one practical action the council could take now that would have an important impact*

- Deliver on the Estuary Pathway Project
- Support community participation in wellbeing activities

*"It feels like a bit of a lack of investment in the area. Like people having to push hard for the upgrade of Pages Road Bridge. There is investment in the Greater New Brighton Project but it's taken ages to get off the ground, so we feel like we are less of a priority."*

*"I definitely think playgrounds can be ramped up and if they are going to do it, consult with the community about what parents and what kids would actually want to play on."*

# Community Snapshot

## Southshore



Southshore is a relaxed, family-friendly community with strong intergenerational ties and a lifestyle shaped by its beach and estuary. Residents value the close-knit, welcoming atmosphere, informal neighbourly networks, and the balance of quiet spaces with opportunities for connection. Alongside these strengths, locals have raised concerns about the condition of the estuary edge, stormwater infrastructure, and the need for clearer, more coordinated communication from Council. This snapshot brings together the key strengths, challenges, and opportunities identified by local voices, showing where actions are already underway and where new initiatives could seed, grow, and become established.

*“It’s like you can’t wait to get home because it’s a playground — the best and safest place to bring kids up.”*

*“When we moved here, I’ve never experienced a place like this where people are that connected.”*

### KEY TOPICS HIGHLIGHTED

INFRASTRUCTURE AND  
SAFETY

COUNCIL  
COMMUNICATION AND  
COORDINATION

COUNCIL RESPONSIVENESS:  
POSITIVE EXAMPLES

# Recommendations

## Southshore

### *Infrastructure and Safety*

- Deliver the estuary edge pathway upgrade to provide safe cycle and pedestrian routes.
- Upgrade and properly maintain stormwater systems, ensuring infrastructure matches local conditions.
- It was noted that they still need police presence in the area.

### *Council Communication and Coordination*

- Continue to strengthen the role of the community board as a trusted liaison between Council and residents.
- Where possible, notify community groups in advance of public communications so they can support clear messaging to residents.
- Encourage coordination across Council teams to maintain consistency and avoid confusion.

### *Council Responsiveness: Positive Examples*

- Build on examples of good practice where staff listen, trial solutions, and commit to adjustments if needed.

# If Council could do one thing right now?

## Southshore

*Interviewees were asked to identify one practical action the council could take now that would have an important impact*

### Estuary Edge Project

- Prioritise the estuary edge project as a visible, confidence-building investment.
- Communicate timelines and progress clearly to reduce uncertainty.
- Frame the project as a partnership with the community, recognising the estuary edge as a resource for the whole city.

### Trust, Communication and Media Representation

- Council work with media to ensure accurate and balanced communication about Southshore's resilience and assets and on issues such as climate change.
- Provide training and guidance for Council staff to avoid speculative or negative statements when engaging with the community, and to work in ways that support psychosocial wellbeing.
- Engagement with the community should go beyond a risk-focused narratives.
- Develop community-led storytelling and promotion of Southshore that challenges the deficit narrative and highlights it as a valuable community and asset for the whole city.

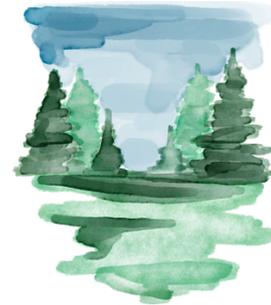
*"The amount of people who walk here. We know people who live in up on the hill in other parts of the city, who come to walk their animals here. So, it's not only for the community, but this area is a real treasure for the city. See it as an asset for the city."*

*"And it's quite disheartening when you hear on the radio or you see in the paper, we seem to be always featured. There's a bit of bad news. It's a picture of Southshore. There wouldn't be a soul living down here who doesn't feel they're safe, but they feel unsafe because of the media."*

*"It's also the attitude as well. Because they could be saying very positive things and seeming to be very supportive, but if it does not feel that way? Don't talk about us. Talk with us."*

# Community Snapshot

## Spencerville



The Spencerville area has abundant green spaces, forests, wetlands, and waterways that encourage outdoor activity and support wellbeing. Playgrounds and recreational areas provide opportunities for residents to enjoy nature and stay active.

An active local Trust is supporting initiatives such as a community centre, creating opportunities for people to come together. This activity is developing a strong sense of community within the area strengthening neighbour to neighbour connections and belonging.

Newer housing and attractive property values make the area appealing for families. Combined with local amenities and natural surroundings, the area is continuing to grow as a desirable place to live.

*“There are a lot of just kind of natural resources here, Bottle Lake Forest, the Traverse Wetlands, that I think just support wellbeing, you know, encouraging people to get out and be active.”*

*“It’s the closest thing to a village community I have found...beautiful facilities, natural environment, and a great community that supports each other.”*

### KEY TOPICS HIGHLIGHTED

ROAD AND CYCLING SAFETY	SAFETY, CRIME AND POLICING	RUBBISH AND WASTE
ENVIRONMENTAL AND CLIMATE RELATED RISKS	HOUSING DEVELOPMENT AND SUBDIVISION PRESSURES	SEWAGE INFRASTRUCTURE
PARKS AND PLAYGROUNDS	WALKWAYS AND PLANTINGS	COUNCIL RELATIONSHIPS AND RESPONSIVENESS

# Recommendations

## Spencerville

### ***Road and Cycling Safety***

- Install or improve street lighting along Spencerville Road and Chaney's Corner.
- Develop safe, accessible cycleways for cyclists on high-speed roads.
- Support implementation of measures to reduce unsafe driving, including monitoring or enforcement for cars and motorbikes.
- Help address antisocial behaviour, such as rubbish dumping and illegal street racing, through community safety initiatives.

### ***Council Communication and Coordination Safety, Crime and Policing***

- Stronger security measures, including more visible police presence, CTV cameras at Spencer Park as well as deterrents such as lighting in dark areas prone to theft and rubbish dumping.

### ***Rubbish and Waste***

- Install security cameras: use cameras as a deterrent to illegal dumping.
- Consider and implement other illegal rubbish dumping deterrents.

### ***Environmental and Climate Related Risks***

- Develop and implement a coordinated plan for managing fire risk in surrounding forests.
- Review and improve flood management strategies, including river and stop bank maintenance, to reduce vulnerability to inundation and storm events.
- Re-establish or support local Civil Defence capacity to enhance community preparedness and response to emergencies.
- Improve collaboration between Council and Environment Canterbury to ensure timely, effective decisions on flood protection and other environmental hazards.

### ***Sewage Infrastructure***

- Prioritise fixing ongoing sewage odours along Lower Styx Road.

### ***Parks and Playgrounds***

- Continue regular maintenance of parks and playgrounds to ensure they remain safe and well-kept.
- Streamline the process for upgrades and repairs, such as replacing tennis nets or adding basketball courts to address issues in good time.

### ***Walkways and Plantings***

- Continue regular maintenance of parks and playgrounds to ensure they remain safe and well-kept.
- Streamline the process for upgrades and repairs, such as replacing tennis nets or adding basketball courts to address issues in good time.

# Recommendations

## Spencerville

### *Council Relationships and Responsiveness*

- Maintain strong connections between Council staff, particularly local rangers, and the community to support ongoing collaboration.
- Continue to engage proactively with the community on environmental and local initiatives, valuing their hands-on involvement.
- Support the community's active role by responding promptly to issues such as rubbish removal and maintenance projects.
- Recognise and leverage the community's local knowledge and expertise to enhance Council-led projects and decision-making.

# If Council could do one thing right now?

## Spencerville

*Interviewees were asked to identify one practical action the council could take now that would have an important impact*

- Interviewees appreciate the Council's prompt removal of dumped rubbish, which they see as an effective way to prevent further dumping. They would like to explore additional measures to reduce illegal rubbish disposal.
- Isolation raises safety concerns, with residents requesting increased police patrols and practical security measures, such as camera surveillance to address issues like theft and rubbish dumping.
- The Council should continue partnering with the community, supporting the community's active monitoring of local issues and ensuring prompt responses.

*"I mentioned to three people that I was coming to this meeting today... and all three of the ones I spoke to all said about the CTV footage for the problems such as the thefts down at Spencer Park and the rubbish dumping."*

*"Having a local ranger. Keeping that. Because it's important for relationship. Because they attend AGMs and stuff like that [community meetings]. Knowing what's happening."*

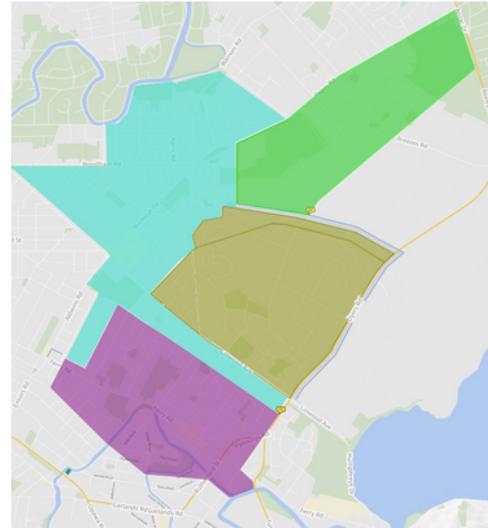
# Linwood Ward

Linwood, established in the 1850s is one of the oldest suburbs in Ōtautahi. Located just a few minutes from the city centre, it features a diverse blend of residential, commercial and industrial zones interspersed with large parks, cemeteries, and river esplanades. Each of its suburbs has its own distinct characteristics, history and identity.

Featuring a major commercial centre, Eastgate Mall hosts Te Kete Wānanga o Ihutai – Linwood Library and The Loft, home to a raft of social and health services. The surrounding residential area is also serviced by its newest Council facility Te Pou Toetoe and Linwood Park.

Residents in the Linwood Ward enjoy the advantages of city living but with the hills, the Ōtākaro Avon River Corridor and beaches within less than 15 minutes' drive. Despite its proximity to the city centre, residents of the Linwood Ward proudly identify with the area colloquially known as The East and continue to advocate for, defend and celebrate the diversity the ward area offers.

*A map of the Linwood Ward Area highlighting the project “zones” – Linwood, Woolston, Bromley and Aranui.*

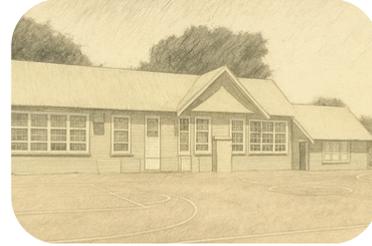


*\*This data does not include the area of Aranui. An updated report will be provided when this data is available.*



# Community Snapshot

## Bromley



Bromley is known for its warm, close-knit community where neighbours stay connected, look out for one another, and offer a help when needed. The community centre is a hub of activity, hosting regular events and gatherings that bring residents together and strengthen the suburb's friendly, welcoming spirit. Surrounded by valued green spaces, Bromley's connection to its natural environment adds to its charm and sense of liveability, offering places for relaxation and recreation. With a strong sense of local pride and identity, residents take genuine satisfaction in calling Bromley home, celebrating both its community spirit and its shared commitment to a thriving, supportive neighbourhood.

*"I think they are very proud of where they live. Bromley is Bromley, and they're very proud to say so."*

*"We're all a very close, tight-knit community. Everyone communicates and they look after each other"*

*"I think those small events too, it's what brings the community together and that's what makes it a good place to live. It's the people knowing each other. And we love the green spaces."*

### KEY TOPICS HIGHLIGHTED

COST OF LIVING AND SOCIAL ISSUES	ROADS	FOOTPATHS
PARKS, PLAYGROUNDS AND GREENSPACES	WASTE MANAGEMENT	CHILDREN AND YOUTH

# Researcher Comments

## Bromley

### ***Cost of Living and Social Issues***

- Continue funding and supporting the Bromley Community Centre so it can keep providing essential resources such as free kai.
- Maintain support for the centre's free activities that help individuals and families build social connection and wellbeing.

### ***Roads***

- Continue implementing and developing the traffic management plan to address ongoing safety concerns.
- Improve road safety in high-risk areas, particularly around the schools, by addressing traffic flow, parking, and visibility issues.
- Consider installing additional pedestrian crossings to ensure children can cross safely at all times.
- Expand and maintain traffic calming measures and ensure planned improvements are completed.

### ***Footpaths***

- Repair and level uneven footpaths to improve safety and accessibility, especially for mobility scooter users, older adults, and people with disabilities.
- Audit the existing footpath network to identify gaps, missing links, and "pathways to nowhere."
- Prioritise upgrades in high-use or high-risk areas.

### ***Parks, Playgrounds and Greenspaces***

- Consider adding picnic tables and public toilets to the Bromley Community Centre Park to support gatherings and accessibility.
- Also consider adding barbecue facilities to the park to encourage socialising.
- Provide spaces for older children and preteens to socialise.
- Enhance the park with plantings, landscaping, and nature play features.

### ***Waste Management***

- Install rubbish bins in the Bromley Community Centre Park to improve waste disposal.

### ***Children and Youth***

- Continue support for free or low-cost activities to address financial barriers for children and youth.
- Maintain and upgrade the skate park to ensure safety and usability.
- Involve young people in planning activities and designing spaces to better meet their needs.

# If Council could do one thing right now?

## Bromley

*Interviewees were asked to identify one practical action the council could take now that would have an important impact*

- Reduce noise, especially from car wrecking yard operations, is a major problem, including during night and early morning hours.
- Reduce dust and unpleasant smells from the estate affect the local environment.

*"One particular issue that they should really be addressing above everything else for me, it's the industrial estate and breaking of rules and nothing getting done about it."*

*"I think the biggest challenge for residents is the industrial estate. Noise is a big one and smells, dust and breaking of rules and nothing getting done about it. It's awful. I've heard that from other people as well."*

*"It is a very huge issue. One of our fellow people has been fighting this for a long time, and she's actually selling her house and moving because of the noise. It's caused her husband to get pretty bad depression."*

*"Because your life's already stressful and then you're getting woken up at two o'clock in the morning, and your kids are getting woken up and it puts everyone in a bad mood, and it affects your health and your mental health."*

*"I live a block away and I was woken up this morning at 4.30. So, they're doing stuff during the night."*

# Community Snapshot

## Linwood



Linwood’s central location offers easy access to the city while maintaining a more relaxed, less congested atmosphere. It is a community where people care for each other. The area has a wide range of community groups and organisations that support wellbeing, participation and connection. Groups such as sports clubs and playgroups add to the opportunities for involvement and building connections. Linwood is home to a mix of cultures, ages, and backgrounds, creating a vibrant environment.

*“Linwood is a pretty area... with the parks and the parks will be so much better when the development is finished. Likewise with the canal, there are big plans in place for that. And you can find just about everything you need. And lots of schools and preschools. People are running playgroups and school programs.”*

*“I think when it boils down to it, there is that strong community tie...when disaster strikes, they actually do talk together, which I think is quite cool. Like helping your neighbours.”*

### KEY TOPICS HIGHLIGHTED

COST OF LIVING	HOUSING	ROADS, FOOTPATHS AND CYCLEWAYS
PARKS AND PUBLIC FACILITIES	UNSAFE PUBLIC SPACES	PUBLIC TRANSPORT
BANKING	YOUTH	THE LIBRARY

# Recommendations

## Linwood

### *Cost of Living*

- Sustain and increase funding for community organisations providing essential support such as food relief, budgeting assistance, and wellbeing services to families and individuals under financial pressure.
- Explore and support food resiliency strategies with the community particularly with the number of food banks that are closing.
- Facilitate collaboration between Council, social services, and local organisations to ensure equitable access to support across the Eastern suburbs.
- Advocate for and support initiatives that address systemic cost-of-living pressures, including affordable housing, transport, and energy costs.

### *Housing*

- Advocate for more affordable housing options, including family-sized units and mixed housing developments.
- Ensure Council oversight and coordination across physical and social infrastructure when planning new developments.
- Provide sustained funding for community groups that foster social cohesion in new housing areas.
- Monitor and manage intensification to avoid overcrowding, poor-quality infill housing, and concentration of vulnerable groups.
- Engage early with residents in new developments to build trust, safety, and community connection.
- Contribute to addressing visible homelessness through supporting coordinated housing, health, and social services.

### *Roads, Footpaths and Cycleways*

- Prioritise repairs and upgrades to footpaths to ensure accessibility for mobility users, parents, and older people.
- Balance traffic-calming measures with congestion management to improve flow around key intersections (e.g., Eastgate).

### *Parks and Public Facilities*

- Install improved lighting and surveillance at Linwood Park and other high-use areas to increase safety.
- Upgrade and maintain park infrastructure to meet community expectations, with priority given to overdue facilities.
- Design and maintain parks with safety in mind, minimising hidden areas that attract antisocial behaviour.
- Enhance the canal area in partnership with the community.

# Recommendations

## Linwood

### *Unsafe Public Spaces*

- Provide targeted support to community groups working in areas identified as safety hotspots.
- Improve perceptions of and safety at Eastgate Mall through collaboration with businesses, community groups, and police.
- Work with local residents, community groups, businesses and licensing authorities to help address alcohol-related issues.

### *Public Transport*

- Maintain reliable bus services with current frequency and affordability.
- Review bus driver practices to improve safety for passengers, especially those with mobility challenges.
- Improve cross-city connections beyond the central bus exchange, particularly for youth access to schools, sports, and activities.

### *Banking*

- Support advocacy efforts for affordable local banking services and access to free or low-cost ATMs in the community.
- Support community organisations to provide ongoing digital and financial literacy support.
- Continue to provide services such as Techmate through the library.

### *Youth*

- Consider the expansion of youth-friendly spaces and opportunities.
- Continue to invest in sports and recreation as protective factors against disengagement.
- Strengthen mechanisms for meaningful youth voice in decision-making, with clear pathways to tangible action.
- Reduce survey fatigue by streamlining engagement and providing visible follow-up on feedback.
- Address barriers to youth participation such as literacy, language, and resource limitations.

### *The library*

- Sustain and strengthen the library's role as a key community hub, continuing to provide a diverse range of inclusive, accessible, and community-focused programmes that support learning, connection, and wellbeing.
- Recognise and support the library team's proactive community engagement, including resourcing for staff to continue responding creatively to local needs and opportunities.
- Maintain and promote access to Council services through the library, ensuring it remains a trusted, approachable point of contact for residents.
- Encourage collaboration between the library and other community groups or schools, building on existing strengths to expand opportunities for youth, families, and diverse communities.
- Continue investment in programming that celebrates culture, creativity, and lifelong learning, such as school holiday activities, Matariki events, and technology-based learning (e.g., robotics, crafts).

# If Council could do one thing right now?

## Linwood

*Interviewees were asked to identify one practical action the council could take now that would have an important impact*

- Upgrade infrastructure in Linwood Park to meet community expectations, including safety improvements, facilities, and amenities. Ensure the upgrades are completed to a high standard reflecting community input.
- Focus on community Safety, particularly in Linwood Park and adding lighting.
- Affordability, quality, and managing social impacts of housing intensification.
- Footpath upgrades, safety and pedestrian access.

*"Roads and footpaths, I think because the majority of our people are on them. Yep. And they've been neglected and forgotten about."*

*"Finishing the park because you've got the school right here. A lot of our people are using it, but there's the sports club, and there's the pool as well. Currently, children in this area aren't allowed to go to the park by themselves. So, safety upgrades...that would hopefully give the kids a bit more freedom."*

*"Probably just safety at Linwood Park. I think lights at nighttime would be a big thing."*

*"I know that it's [upgrading the park] underway so I'd like to see it actually finished. I'd like to see them finish that and finish it to a high standard with what the community's asked for. And with all of those safety aspects taken care of."*

# Community Snapshot

## Woolston



Woolston is a welcoming and diverse community, well located close to the city centre, while still having a more relaxed feel to day-to-day life. Residents highlight the strengths as a friendly, multicultural community who have strong sense of connection to their natural surroundings. The river, walkways, and green spaces are seen as special features, valued for their beauty, recreation and contribution to wellbeing. The mix of cultures and backgrounds that make up the community is recognised as a real strength making the community welcoming and vibrant.

*"Theres real diversity in this community, ethnically, and i think that's a huge positive."*

*"It's Community-based, a lot of families around this area, friendly people and i just love the way that people smile, there is the community focus, and the connection is really good."*

*"It's a cool place to live, it's close to the Tabbert, it's close to Sumner, its close. East to get to town, but don't feel like you're in the city."*

### KEY TOPICS HIGHLIGHTED

COST OF LIVING AND SOCIAL ISSUES	HOUSING INTENSIFICATION AND SOCIAL HOUSING ISSUES	YOUTH AND CHILDREN ENGAGEMENT
COMMUNITY SAFETY	ROAD SAFETY	RUBBISH AND ENVIRONMENTAL MAINTENANCE
FOOTPATHS, WALKWAY SAFETY AND PARKING	ACCESS TO BANKING SERVICES	COMMUNITY EVENTS AND COUNCIL PROCESSES
COMMUNITY NETWORKING	INDUSTRIAL DEVELOPMENT AND SHIPPING CONTAINERS	

# Recommendations

## Woolston

### *Cost of Living and Social Issues*

- Monitor and respond to the impact of population growth on local infrastructure and community facilities.
- Advocate for and support initiatives that ease cost of living pressures, reduce social isolation, improve access to affordable and healthy housing. Continue to fund local community groups who are supporting residents with all of these issues.
- Continue to support community groups to provide low cost and accessible wellbeing activities for the community.
- Support initiatives that improve wellbeing and safety for people experiencing housing challenges.

### *Housing Intensification and Social Housing Issues*

- Review planning rules so new developments include safe, usable outdoor spaces and support the wellbeing of families and residents.
- Take a human-centred approach to planning and intensification that prioritises liveable spaces and puts safety, wellbeing, and people's everyday needs first.
- Design housing layouts that reduce potential neighbour conflicts and foster positive community connections.
- Support community initiatives that reduce isolation, help newcomers feel connected, and build a sense of safety in higher-density areas.
- Encourage more family-sized homes so larger households have suitable options.

### *Youth and Children Engagement*

- Continue funding youth workers to provide mentoring, relationship building, and consistent support for young people
- Support youth-focused initiatives that use direct engagement.
- Help ensure after-school and holiday programmes remain accessible, affordable, and well resourced.

### *Community Safety*

- Work with residents, police, and community groups to develop localised safety strategies beyond enforcement alone.
- Support initiatives that create safe public spaces for residents including young people.
- Reduce visible alcohol and drug use in community spaces.

# Recommendations

## Woolston

### **Road Safety**

- Install a pedestrian crossing at the Ferry Road roundabout to improve safety for children and families accessing Ngutuawa School.
- Improve road markings and signage on smaller roads near the river to reduce accidents.

### **Public Transport**

- Maintain free off-peak travel for older residents and continue to promote this option.
- Ensure good public transport access to side streets.
- Frequent services along main routes are highly appreciated and help reduce isolation for those without cars.
- Continue to work to ensure transport planning reflects population growth and community needs.

### **Rubbish and Environmental Maintenance**

- Improve upkeep of some reserves, footpaths, and high-use areas through regular rubbish collection and maintenance.
- Provide adequate rubbish bins in parks that don't have them.
- Maintain rivers, keeping them free of rubbish and debris.
- Explore flexible disposal options for large households.

### **Footpaths, Walkway Safety and Parking**

- Prioritise repairs to uneven footpaths and those affected by tree roots to improve accessibility.
- Review parking limits near community facilities and churches to better meet user needs.
- Improve safety along key walkways, reserves, and riverside paths—especially at night – through lighting and trimming overgrown vegetation to increase visibility and security.

### **Access to Banking Services**

- Advocate for affordable, accessible banking services, including ATMs and deposit options.
- Work with banks to minimise the impact of branch closures on older residents and those without a car or digital access.

### **Community Events and Council Processes**

- Simplify event approval processes and reduce unnecessary barriers so community groups can more easily use Council spaces to run local events.
- Provide clear guidance and support to help community groups navigate Council requirements.
- Explore flexible, community-friendly policies for small-scale neighbourhood events to encourage local connection and participation.

# Recommendations

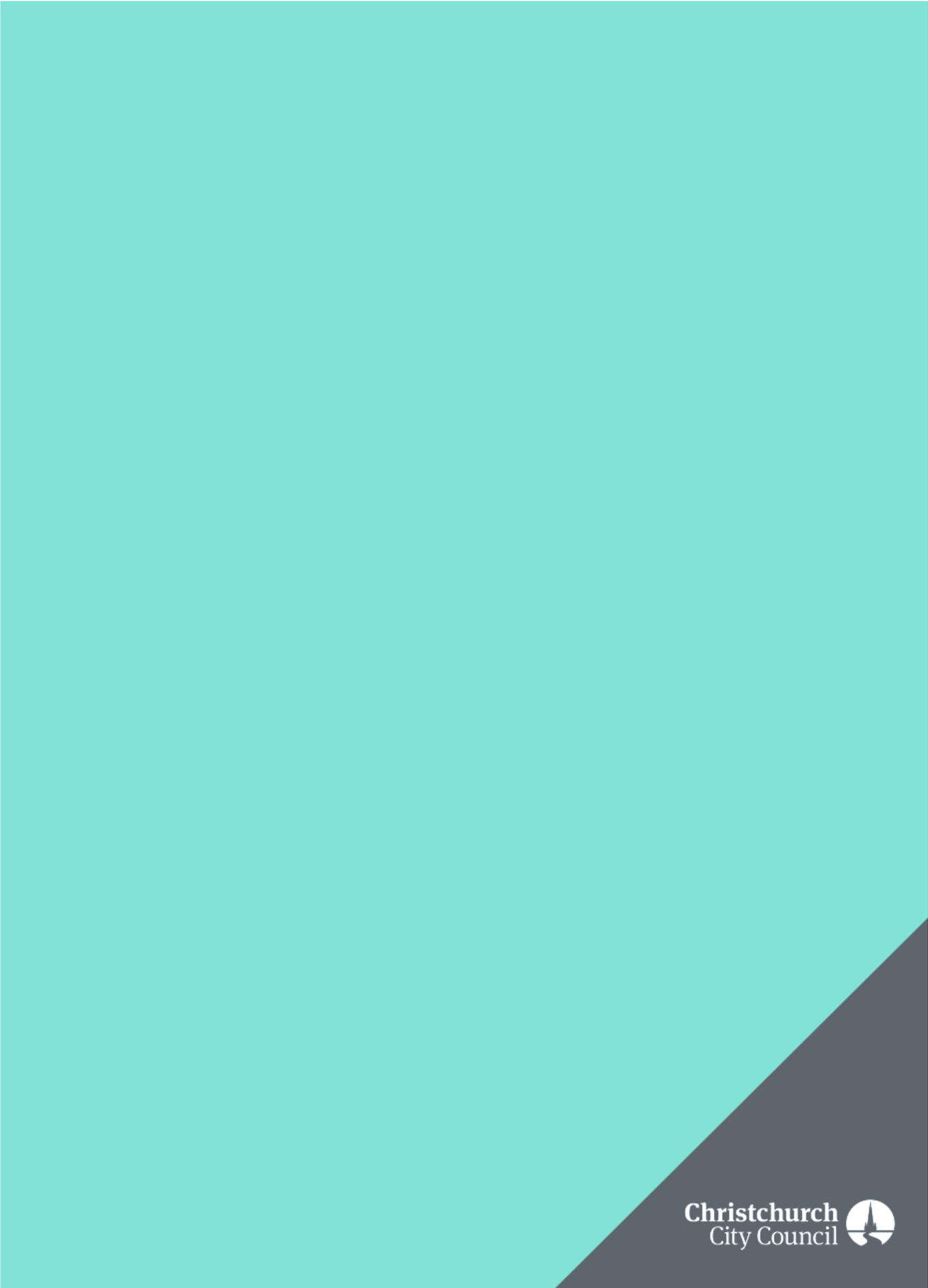
## Woolston

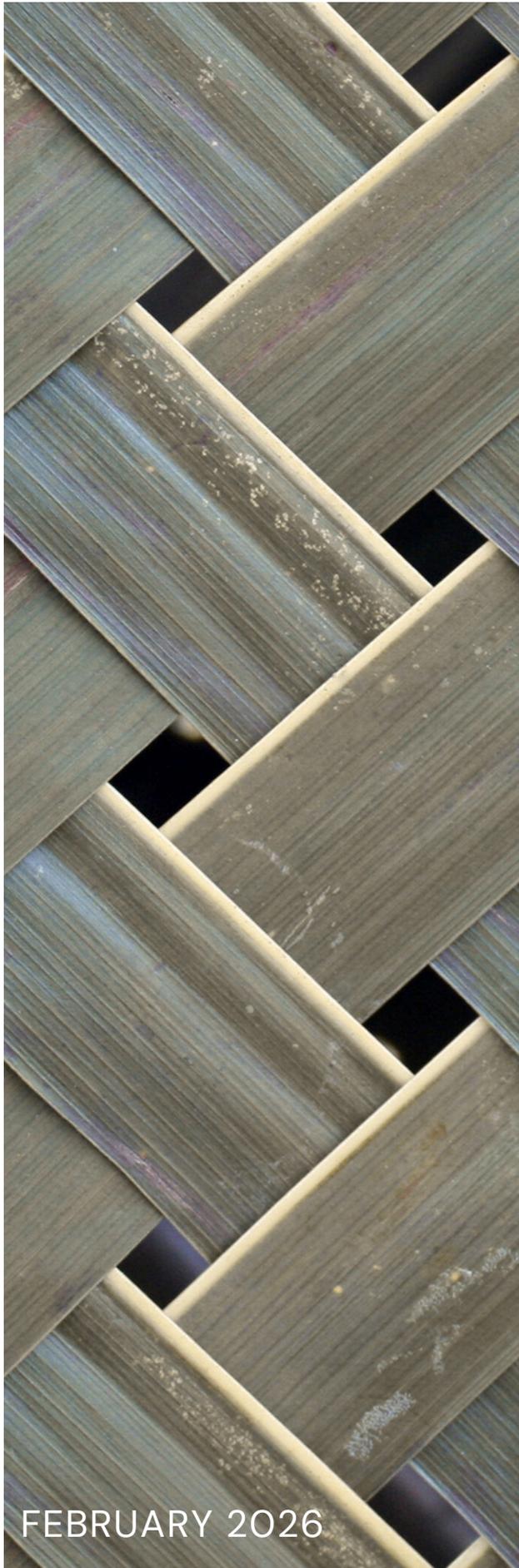
### *Community Networking*

- Continue to support and resource local networks and forums that connect community groups to share information and resources.

### *Industrial Development and Shipping Containers*

- Improve consultation and communication with residents about industrial zone areas, ensuring it's easy to see if a property they are buying may be affected by industrial activity.
- Develop guidelines to manage the visual and noise impacts of shipping containers and industrial activity near residential areas.
- Ensure safety risks around containers and industrial zones are addressed proactively.
- Balance economic development with community wellbeing, ensuring residential amenity is protected.
- Support long-term planning that considers how industrial land use affects local identity and quality of life.





FEBRUARY 2026

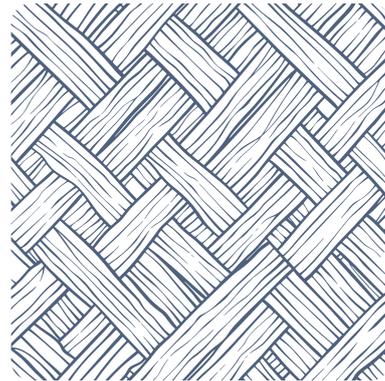
Weaving the East  
Raranga Te Rawhiti

# ACTION STATUS REPORT

RARANGA TE RAWHITI ACTION STATUS REPORT JANUARY 2026

# About Us

**Raranga Te Rāwhiti – Weaving the East aims to strengthen the threads that connect Council and communities across Ōtautahi’s eastern suburbs. Emerging from the Wastewater Treatment Plant Fire Review, this work is part of a wider commitment to listen, learn, and co-create with residents in the Eastern Suburbs.**



In this follow-up report, the practical recommendations identified by the Social Equity and Wellbeing Network are now being reviewed and classified to guide Council’s actions. Each recommendation has been assessed and categorised according to its stage of progress: Seeding, Growing, Established and Under Review. This approach allows Council and communities to track progress of projects and focus effort where it is most needed, acknowledging that relationship-building and community resilience are ongoing organic processes.

By grounding the classification of recommendations in these values, Council ensures that its actions are practical, achievable, and aligned with the aspirations and wellbeing of the communities of the East.

At the heart of Weaving the East are shared values that guide how Council works in partnership with communities:

- Kotahitanga (we are all in this together)
- Trust
- Respect
- Equity
- Managing expectations well

RARANGA TE RAWHITI ACTION STATUS REPORT JANUARY 2026

# Classifications

Tasks:	246
Under Review:	52
Seeding:	19
Growing:	60
Established:	93

<b>Under Review:</b> Work or Project has yet to be considered
<b>Seeding:</b> Idea or intention has been identified
<b>Growing:</b> Work is underway
<b>Established:</b> Work or Project is Complete and is delivering value for the community



To stay up to date with the work so far, read our Recommendations Report from October here: <https://login.app.bigtincan.com.au/story/1137282868>.



# Ward Wide

## Council Communications

### What we have heard from community

Residents want clearer, more transparent communication from Council, particularly around consultation processes for new developments. They expressed a need for accessible ways to raise concerns and provide feedback and emphasised that early engagement helps build trust and stronger community connections.

People asked for better coordination across Council teams to ensure consistent messaging and to reduce confusion. They also suggested notifying community groups before public announcements so these groups can help share accurate information with residents.

There is a desire to reduce survey fatigue by streamlining engagement and demonstrating how community feedback leads to visible follow-up actions. Participants strongly value ongoing, proactive engagement on environmental and local initiatives, recognising the importance of community involvement.

### What we are currently doing

Council acknowledges the community's feedback and notes that consultation on new developments is guided by the District Plan and the resource consenting process. Formal engagement occurs where required or during set consultation periods. Clear pathways remain available for residents to raise concerns through Customer Services or relevant Council teams. The recommendation to strengthen communication and coordination has been accepted and referred to the Engagement Team. While early notification and engagement are always sought, project timeframes are not always within Council's control.

Kāinga Ora has worked alongside local community groups to host welcome events for new developments, supporting early connection, safety, and information sharing.

Council also continues to value and support proactive community involvement through initiatives such as the bi-monthly Woolston Well-Being Network Hui, facilitated by the Waitai Governance Team, which provides an ongoing forum for local groups and agencies to connect, share information, and coordinate efforts. There are also a number of other community networking Huis across the East including LinWard, New Brighton Wellbeing Meeting and the Burwood Collective amongst others.

# Ward Wide

## Council Process

### What we have heard from community

Across the east but particularly within the South New Brighton, Southshore, and Woolston, communities want decision making that better reflects the social and community value of local spaces, not just technical or complaint driven considerations. People called for stronger internal capability in community development to improve planning outcomes, and for the community board to continue growing as a trusted bridge between residents and Council.

Residents appreciated when staff listened, tested solutions, and adapted approaches, and want to see more of this.

In Woolston, community groups emphasised the need for simpler, more supportive event processes including clearer guidance, fewer administrative barriers, and more flexible, community-friendly policies to make local events easier to run and better support neighbourhood connection.

### What we are currently doing

We are committed to supporting community groups and improving engagement with Council. Staff working on upcoming projects, such as Plan Change 12, CHAP, and Tsunami Planning, have undertaken workshops with external facilitators to strengthen skills in engaging and working with local communities. Many community groups across the Community Board area are assigned a community board liaison to provide a direct connection to the Community Board and all groups have a dedicated community advisor who through regular check-ins, guidance, and advice to help navigate Council processes.

The Events Team is responsible for coordinating the needs of multiple units, ensuring community groups can connect easily and receive consistent support in relation to their events. Staff within this team are continuously reviewing and refining these processes to make the application process as simple and accessible for all community groups.

# Ward Wide

## Housing

### What we have heard from community

The community emphasised the importance of thoughtful, human-centred planning for new housing developments. People want growth to be balanced with adequate infrastructure, manageable traffic and parking, and overall neighbourhood liveability. Residents stressed the need for developments to include communal spaces, green areas, and safe, usable outdoor environments that encourage social connection and support family wellbeing.

There was strong support for more affordable and family-sized housing options, alongside mixed developments that cater to diverse household needs. Community members also expressed concern about poor-quality intensification and overcrowding, calling for planning rules that prevent negative impacts and promote housing layouts that reduce conflict and foster positive community relationships.

### What we are currently doing

We acknowledge the community's desire for well-planned, liveable neighbourhoods that balance housing growth with infrastructure capacity, social connection, and wellbeing. Within the resource consent process, the Council assesses the effects of proposed developments where there is non-compliance and where discretion allows. This includes the design of developments with more than three units. However, this process does not extend to requiring community facilities or mandating specific housing types in individual applications. Development contributions continue to be applied to help fund infrastructure, noting that the broader funding and financing system for development is currently under government review.

National direction plays a significant role in determining where and to what extent intensification can occur. Council has implemented these requirements through Plan Change 14 to the District Plan, and further direction is expected as part of the Government's Going for Housing Growth programme. In addition, the Council continues to plan for long-term housing growth through spatial planning across urban and greenfield priority areas.

The District Plan includes an objective to increase the supply of housing that provides for a wide range of types, sizes, and densities to meet diverse community needs and improve affordability. While Council can encourage this diversity, it cannot require specific housing mixes through individual consent processes. Minimum outdoor living space standards are in place, implementing the national Medium Density Residential Standards in relevant zones.

Monitoring remains a priority, with ongoing tracking of intensification through Council's built environment reporting dashboard and the Greater Christchurch Partnership's residential dashboard. Wider initiatives, such as the Greater Christchurch Joint Housing Action Plan, also identify methods to support the delivery of more social and affordable housing. Additionally, the Ōtautahi Christchurch Planning Programme provides a framework for local area planning, with Eastern Christchurch identified for further work to support neighbourhood wellbeing and resilience.

# Ward Wide

## Public Transport

### What we have heard from community

Residents value the current bus network and want its core coverage, frequency, reliability, and affordability maintained. Many highlighted the importance of frequent services on main routes, noting that these help reduce isolation and would like to see good access extended to side streets as well.

People expressed a desire to review and improve route design, especially to create better East to West and cross-city connections that don't rely on the central bus exchange. This was seen as particularly important for young people travelling to schools, sports, and activities. Improving late-night services also emerged as a priority.

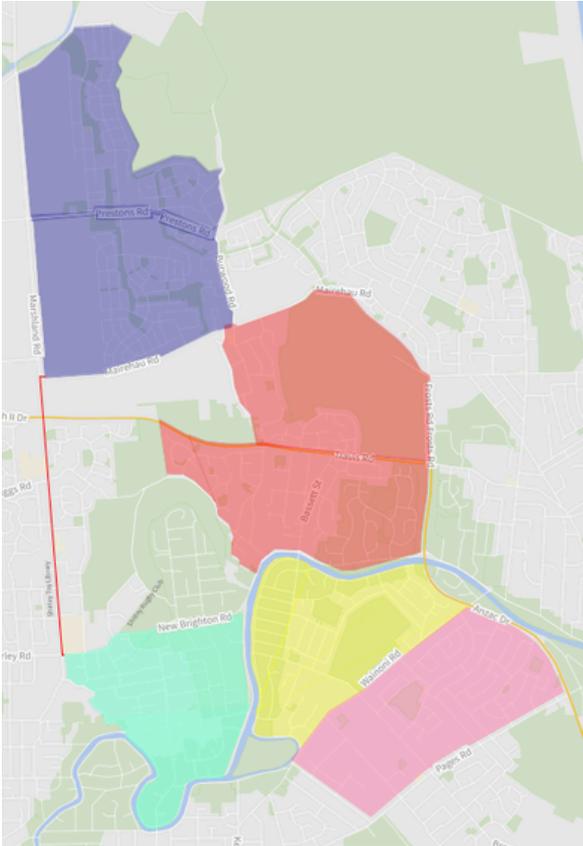
There was strong interest in exploring smaller, more eco-friendly buses and ensuring transport planning keeps up with population growth and evolving community needs. Safety was a recurring theme, with requests for bus driver practices to better support passengers with mobility challenges.

### What we are currently doing

As the majority of the feedback received relates to responsibilities that sit with Environment Canterbury rather than Christchurch City Council, local governance team staff have connected with and will be presenting the data to E-Can staff for consideration.

Once information on any potential actions are received these will be presented through the project monitoring reports that will be completed throughout 2026.

# Burwood Ward

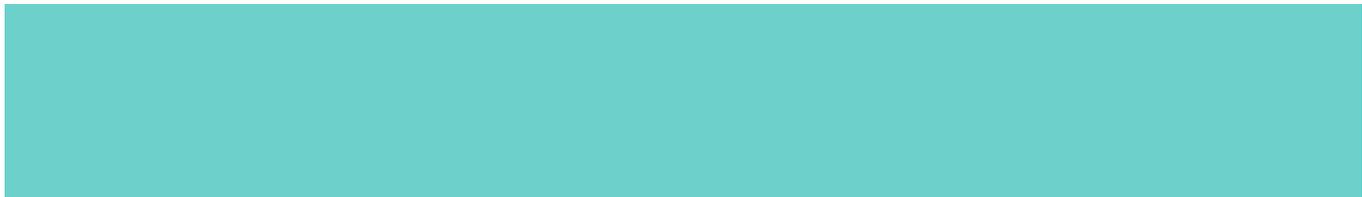


A map of the Burwood Ward Area highlighting the project “zones” – Burwood, Avondale, Dallington, Aranui and Prestons/Marshlands

## Key

- Burwood
- Avondale
- Dallington
- Aranui (Burwood)
- Prestons Marshlands

Tasks:	79
Under Review:	20
Seeding:	6
Growing:	23
Established:	25
External:	5



# Burwood

## Community

### What we have heard from community

The Burwood community values strong support from Council for local events and initiatives that encourage participation, foster social connection, and strengthen community identity. People highlighted the importance of welcoming new families and helping them connect into local networks, as well as supporting residents particularly in higher density or rental heavy areas to build relationships with their neighbours.

Community groups, gardens, and local events were repeatedly noted as key ways to promote wellbeing and inclusion. Residents want ongoing Council support and funding for these activities to ensure events remain free, accessible, and effective in keeping the community connected and engaged.

### What we are currently doing

Community Development Advisors are actively supporting local groups by providing guidance and assistance for community events and initiatives. Staff have also connected with the Welcoming Communities Coordinator to better understand the scope of work taking place in the east of the city and to strengthen alignment across programmes.

Many of these initiatives are supported by the Te Haumako Te Whitingia – Strengthening Communities Together Strategy, which guides efforts to build strong, connected neighbourhoods. In addition, Summer with Your Neighbours funding is available each year to help individuals and groups run activities that foster local connection during the summer months.

Staff are also working collaboratively with community organisations across the Burwood Ward to establish a Networking Hui, aimed at improving communication, strengthening relationships, and supporting more coordinated community focused activity.

# Burwood

## Community Spaces

### What we have heard from community

Residents want accessible, welcoming community spaces that naturally encourage gathering, play, and social connection. There is strong support for developing affordable and flexible community facilities that can accommodate a variety of activities and needs.

People suggested exploring the use of the vacant site next to All Saints Church for community activities and occasional parking, seeing this as an underused asset that could strengthen local amenity. Protecting and enhancing trees and green spaces was highlighted as essential for recreation, providing shade, and overall neighbourhood liveability. Continued improvements to The Dallington Landing were also encouraged, including better parking and potential access options via Glenarm Terrace or Locksley Avenue.

There is clear support for the proposed Marshland Hall project, which residents see as an important investment in local connection and wellbeing.

### What we are currently doing

Completion of the newly expanded All Saints Facility provides a much-needed capacity boost for community facility uses in the area. Staff support groups who manage these facilities to access Council and external funding to keep hire costs affordable. Burwood Tennis Club continue to provide their space for community to hire including free hire for the Dallington Residents Association.

Staff continue to work alongside the Marshland Hall Trust to progress the project with the feasibility report recently being completed by RSL. This report will allow the Trust to begin work on securing land for the facility and begin conversations with funders and sponsors to fundraise the remaining funds required to complete the project.

### What we are working on

Urban Forest Plan is progressing through the ward to identify parks with low tree canopy and implement planting plans.

Connections to Dallington Landing from the City to Sea Pathway will be improved as wider works in this area, once the long-term stopbanks are installed. Parking improvements are difficult due to the presence of the Gayhurst Road cycleway, but we are aware of the interest in this aspect and will continue to review potential solutions to this.

# Burwood

## Cycleways

### What we have heard from community

There is strong support for safer, better-connected cycleways and footpaths, with particular concern about gaps and poorly maintained sections on key routes such as Marshland Road, New Brighton Road, and Avondale Road. Safety is a top priority, and the most hazardous areas should be addressed first when planning upgrades.

Valued routes like the City to Sea Pathway should be maintained and enhanced for walking, cycling, and community use, while additional commuter-friendly cycle routes are needed to complement recreational paths and support everyday travel.

Improved lighting along cycleways and footpaths especially in areas used during dark winter evenings was highlighted as essential for the safety of walkers and cyclists.

### What we are currently doing

Lighting for the City to Sea West is currently being installed, and this will be included in all upcoming sections of the City to Sea Pathway. These lights won't run all night, but will dim down at a certain time, and will run on activation sensors after that time.

### What we are working on

Construction of the next section of the City to Sea Pathway, from Avon Park to SH74, is scheduled to begin in January and is expected to be completed by mid-year. Sections of the pathway will be opened as construction is finished, allowing gradual public access. As part of the broader Regeneration Plan, additional shared paths will be developed to connect this route to surrounding neighbourhoods, improving walking and cycling links across the area.

# Burwood

## Footpaths

### What we have heard

The community highlighted strong concerns about pedestrian and cyclist safety. People want uneven and hazardous footpaths repaired especially in high-use areas such as Vivian Street and Carlsen Street. They emphasised the need to prioritise the most dangerous locations when planning road, footpath, and cycleway upgrades. Many asked for additional safety measures to support vulnerable users including cyclists, parents with prams, older residents, and children travelling to and from school.

Residents also stressed the importance of maintaining and enhancing well-used routes like the City to Sea Pathway, improving accessibility around the hospital, and repairing earthquake-damaged footpaths and curbs. Better lighting along cycleways and walkways especially during the darker winter months was a recurring theme, with specific mention of the Georgina Street walkway.

The community also wants extended or new footpaths along Marshland Road, Mairehau Road, and other high-traffic areas, as well as improved connections to create safe, accessible routes in and out of the suburb.

### What we are doing now

Footpaths across the city are regularly assessed to ensure they remain safe and accessible for all users. In Vivian Street, the footpaths are in good to average condition and are not currently scheduled for renewal. In contrast, the footpaths on Carlsen Street have been assessed as being in poor to very poor condition and are planned for inclusion in the 2026/27 footpath renewal programme. When planning renewals for footpaths, carriageways, and kerb and channel networks, we take into account a range of factors including safety risks, daily usage, heavy traffic volumes, asset condition, and age. For footpaths in particular, accessibility and usage such as whether they serve schools or other community facilities—play an important role in prioritising works. While most renewals are like-for-like, the goal is to bring these assets up to modern, safe standards for all users.

The Mairehau Road Corridor Improvement project, which extends from Burwood to Marshland, is delivering new paths along the entire length of Mairehau Road in multiple stages. Stages 1–3 have been completed, while the final stage will include a path connecting Prestons Park Drive to Marshland Road and linking to the existing path near SH74 QEII Drive.

### What we are going to do

Construction on the next section of the City to Sea Pathway, from Avon Park to SH74, is due to begin in January and is expected to be completed by mid-year. Sections of the pathway will open as works are finished. Lighting is being installed along City to Sea West and will be included in all upcoming sections of the pathway. This lighting will not run all night but will dim after around 10pm and then operate on sensors to maintain safety while respecting the surrounding environment.

The Mairehau Road Corridor Improvement project will require additional funding in the next Long Term Plan to complete the final connection. All pathway lighting is being assessed to ensure compliance with current standards, and upgrades will be considered where required.

# Burwood

## Parks

### What we have heard from community

The community highlighted the importance of maintaining and promoting pathways, parks, and outdoor amenities to support recreation, informal interaction, and physical activity. Residents also want park planning to consider sufficient car parking, particularly during events such as sports activities. There is strong support for sustainable planting strategies that reduce ongoing maintenance, as well as proactive management of public safety risks, such as identifying and removing toxic plants like hemlock and implementing monitoring systems to prevent future hazards.

### What we are currently doing

Parking levels in parks are guided by District Plan requirements, and we assess these against peak-use needs during events. Any increase in parking has to be balanced with protecting green space and maintaining the park's character. We'll continue to review parking as part of future planning.

### What we are working on

The Urban Forest Tree Plan and green asset garden renewal programmes are in progress. Plant species are selected to increase biodiversity, improve amenity value, and reduce maintenance requirements.

# Burwood

## Red Zone

### What we have heard from community

The community expressed a strong desire for clear and consistent updates on Red Zone regeneration timelines, along with genuine inclusion of residents in planning decisions. People want support for community-led projects such as gardens, planting days and recreational activities to help make Red Zone spaces feel safer, more welcoming, and more valued.

There is a call for shared community use of these areas to build local pride and improve safety, as well as ongoing maintenance of high-use spaces, including bins, walking trails, and general monitoring. Interviewees emphasised that regeneration in this part of the ward should be prioritised, with better management of pathways to reduce motorbike and quad-bike activity while still encouraging safe cycling. They also highlighted the need for monitoring vegetation to manage scrub fire risks.

### What we are currently doing

We are committed to keeping the community informed, and the best way to stay updated on progress in the Ōtākaro Avon River Corridor is through our regular newsletter. Information is also kept up to date on our website.

We actively collaborate with a wide range of community groups and welcome opportunities to work with more. This includes leasing several community gardens at peppercorn rentals such as the Richmond Community Garden and hosting community planting days, maintenance events, and specialised ecological activities like the BioBlitz. Community members with ideas for collaboration are encouraged to contact [transform@ccc.govt.nz](mailto:transform@ccc.govt.nz). In the Dallington area, significant recent work has been completed compared to other parts of the Corridor.

Managing motorbike and quad-bike activity in the Red Zone remains challenging, as physical barriers that block motorbikes also impact accessibility for prams, wheelchairs and bicycles. While signage is used, it has limited effect on behaviour. Our rangers address issues when possible, including following up with individuals directly, and the problem is expected to reduce as planting increases.

Vegetation monitoring and fire-risk management are ongoing priorities for our operations team. As exotic grasses are gradually replaced with native plantings, fire risk will continue to decrease. We also maintain clear fenceline borders to act as fire breaks.

### What we are working on

We will continue to make progressive improvements across the Corridor, acknowledging that the size of the area means development will take time. Additional furniture and amenities are scheduled to be installed starting next year to enhance community use and comfort.

While significant work has recently been completed in the Dallington area, planning efforts are now shifting to other parts of the Corridor. The Fitzgerald–Stanmore sector is currently in the concept design phase, and further planning and development work will continue as this design progresses.

# Burwood

## Roads

### What we have heard from community

The community expressed a strong desire for safer, better maintained, and more efficient roads. Residents highlighted the need to repair and upgrade New Brighton Road between The Palms and Burwood to improve both road condition and traffic flow. Intersections at Travis Country Drive, Parnell Street, and Bassett Street were noted as areas needing review and adjustment to reduce congestion and improve turning access.

There were also concerns about road safety and usability, with requests to repair damaged streets such as Sutton Place and Cheam Street, and to improve road markings and parking near key community facilities like All Saints Church. Strategic parking solutions were requested near the Burwood Hospital roundabout, and the community expressed interest in monitoring and managing traffic and noise impacts from large commercial developments to maintain liveability in the area.

### What we are currently doing

New Brighton Road is an extensive length, with several completed and upcoming works planned along it.

The intersections at Travis Country Drive, Parnell Street, and Bassett Street include a state highway managed by NZTA, and transport staff have received these community concerns about the nearby intersection.

Staff have acknowledged the feedback relating to strategic parking solutions near the Burwood Hospital roundabout. However, funding for safety and improvement projects is very limited and any potential upgrades will need to be prioritised alongside other needs across the city.

### What we are working on

Cheam Street is now being evaluated for inclusion in the road renewal programme due to its roughness and condition.

There are a number of projects underway or planned along Mariehau Road. More detailed information has been sought from the researcher to enable staff to investigate particular examples and can provide further responses once this information has been received.

# Burwood

## Safety

### What we have heard from community

The community emphasised the importance of being actively involved in identifying and addressing local safety issues, noting that this helps build trust and a sense of ownership. Residents expressed strong support for community-led initiatives such as neighbourhood watch groups and locally driven lighting or planting projects that strengthen neighbourhood safety and connection.

People also highlighted the need for ongoing monitoring and action in areas like the Red Zone to ensure public spaces remain well lit, secure, and welcoming for everyone.

### What we are currently doing

Much of this work is supported by the Te Haumako Te Whitingia – Strengthening Communities Together Strategy, with our Community Development Advisors working closely with the Burwood Pegasus Community watch and other groups to support the promotion of Neighbourhood Safety Initiative.

We are currently adding lighting to the City to Sea Pathway and key access routes to improve safety and usability for commuters, particularly during winter. We do not plan to add further lighting beyond this, as doing so could encourage ad-hoc use of the red zone at night and would conflict with the ecological goals of the project.

# Burwood

## Waste Management

### What we have heard from community

From our interviews, the community highlighted the importance of well-maintained and accessible public bins. Residents want an increased number of bins in high-use areas, including parks and Red Zone spaces, and emphasised the need for prompt replacement of lost or uncollected bins to avoid service gaps. Maintaining clean and usable bins is a priority, alongside monitoring bin placement to ensure coverage matches community usage. There was also strong support for preventative strategies to reduce illegal dumping, recognising that adequate bin provision encourages the active use of public spaces.

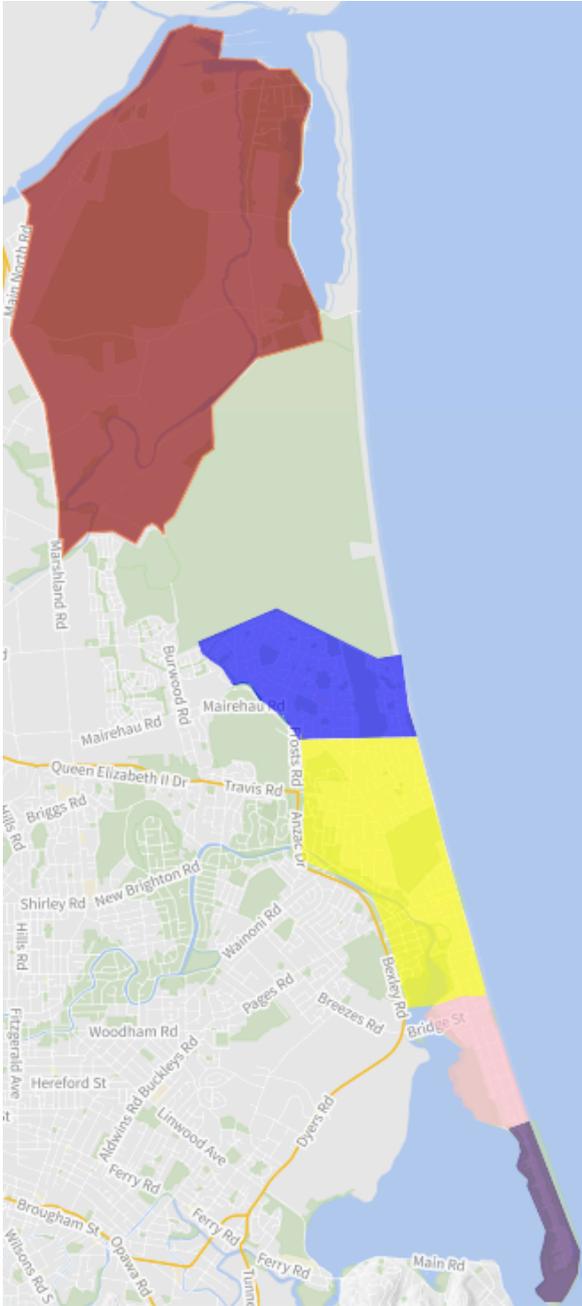
### What we are currently doing

Staff have recently expanded bin capacity by installing a second Smart Bigbelly bin at Burwood Park.

We are also actively working on tackling illegal dumping by identifying hotspot areas and taking preventive measures such as installing bollards, closing road ends, and trimming vegetation to improve visibility, which is helping reduce incidents over time.

We've made it easier for residents to report lost, stolen, or missed bins directly to Council, with the updated 2023 Waste Bylaw allowing free replacement if a lost bin cannot be found within 48 hours, and contractors aiming to collect missed bins within 24 hours when they are left at the kerb.

# Coastal Ward

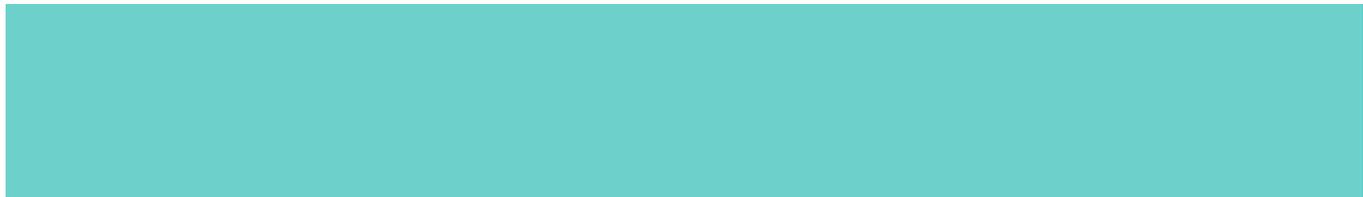


A map of the Coastal Area highlighting the project “zones” - Spencerville/Brooklands, Parklands, New Brighton, South New Brighton and Southshore

## Key

- Parklands
- New Brighton
- Spencerville/Brooklands
- South New Brighton
- Southshore

Tasks:	80
Under Review:	12
Seeding:	7
Growing:	17
Established:	39
External:	5



# Coastal Community

## What we have heard from community

The Coastal community wants ongoing support for local groups that address social isolation, financial stress, homelessness, and other challenges. Residents highlighted the importance of coordinated outreach services and affordable access to community programs and wellbeing activities for all.

People value opportunities to combine environmental activities, such as clean-ups and planting, with social events to increase participation and strengthen connections. Maintaining strong relationships between Council staff particularly local rangers and Development Advisors. These staff are seen as essential for collaboration, timely responses to issues like rubbish removal and maintenance, and leveraging local knowledge to inform Council projects and decision-making.

## What we are currently doing

Many of the researcher recommendations are supported by the Te Haumako Te Whitingia – Strengthening Communities Together Strategy, which guides efforts to build connected and resilient communities. Funding has also been provided to local groups through the Community Board Strengthening Communities Fund to support neighbourhood-led projects.

CCC staff actively participate in the New Brighton Safety Partnership, advocating for improved support services from relevant social organisations and Central Government on behalf of the community. Local Governance staff and the Community Partnership Ranger support residents with clean-up and planting events, building strong connections with local groups such as Spencerville Residents' Association, who have established long-standing relationships with rangers.

The Snap Send Solve system enables fast responses to issues like rubbish removal by directing reports to the appropriate teams. Residents and groups are also encouraged to attend Community Board meetings to share their views on projects and decision-making processes.

# Coastal Community Spaces

## What we have heard from community

New Brighton interviewees want the mall to feel more welcoming, vibrant, and comfortable, with more greenery, seating, and shade. They emphasised the importance of coordinating mall improvements with the Village Green project to ensure progress is timely and well-aligned. Cleanliness and maintenance were recurring themes, with requests for seagull-proof rubbish bins and collection times that better match peak usage. People also want practical fixes, such as using alternative bark chips that don't blow around and to keep the area tidy and usable. There was also support for preserving the murals that express New Brighton's identity, as well as broader investment in revitalising the mall to address issues such as vandalism, empty shops, and general neglect.

Residents also highlighted the need for safe, accessible outdoor spaces where local teenagers can gather, socialise, and be active.

## What we are currently doing

The New Brighton Mall Redevelopment Project is actively working to improve the Mall and surrounding spaces. Staff are installing additional seating, greenery, and bins designed to prevent seagulls from scattering waste, while alternative solutions are being implemented to address issues with existing bark chips. The project aims to enhance the overall condition and maintenance of the Mall, reduce vandalism, and create a more attractive environment that encourages new businesses to establish themselves in the area.

Community engagement and coordination are supported through the Better for Brighton group, which connects Council, community, and commercial interests to ensure the Mall Redevelopment and Village Green projects are aligned.

Additional initiatives include the incorporation of youth-friendly features in the new QE2 Play Space and close collaboration with the Graffiti team to provide graffiti removal services accessible to local community groups.

Following the results of the interviews CCC Facilities Staff will be installing No Parking Signs to ensure the access way remains clear at the Parklands Community Centre.

## What we are working on

The Village Green was opened to the public on the 21st December 2025, and the Mall Redevelopment has recently ran a community consultation which closed on the 1<sup>st</sup> February 2026.

# Coastal

## Cycleways and Footpaths

### What we have heard from community

The community highlighted the need for safe, accessible, and well-maintained pathways. Residents want footpaths to be consistently upgraded and repaired, addressing trip hazards and uneven surfaces to improve safety for the elderly, parents with prams, and mobility scooter users. Maintaining pathways also includes managing overgrowth along the estuary paths and reducing slip hazards, such as lichen on street footpaths.

There is strong support for the delivery of the Estuary Edge Pathway project, which will provide safe, upgraded routes for both pedestrians and cyclists.

### What we are currently doing

When planning renewals for carriageways, footpaths, and kerb & channel networks, we consider a wide range of factors, including safety risks, daily usage on and off the road, traffic volumes, the condition and age of the asset, and accessibility. For footpaths in particular, we prioritise areas that service schools, community facilities, or other high-use locations. While most renewals are like-for-like, we aim to bring assets up to modern, safe standards that are accessible for all users.

### What we are working on

Resource consent has now been granted for the Estuary Edge project. This is a significant milestone for Southshore. The project will provide erosion and flood protection along the Avon Heathcote Ihutai estuary edge, including through South New Brighton Park and along Southshore, as well as a shared path and improved access to the estuary.

# Coastal

## Environmental Risks

### What we have heard from community

The community told us they want stronger, more coordinated action to keep people and the environment safe. Residents emphasised the need for a clear plan to manage fire risk in the Bottlelake forest and called for increased local Civil Defence capacity, so communities are better prepared for emergencies.

People also stressed the importance of improved collaboration between Council and Environment Canterbury to ensure timely, effective decisions on flood protection and other environmental hazards. Finally, there was a strong message that rivers must be properly maintained and kept free of rubbish and debris.

### What we are currently doing

Fire risk and response planning in the area is actively managed through ongoing collaboration between Christchurch City Council, Fire and Emergency New Zealand (FENZ), and Matariki Forests. Seasonal control measures, including the maintenance of firebreaks around regional park forest areas, are regularly implemented. FENZ has indicated that they are generally confident in the current management of forest perimeters and have established evacuation and response plans should a significant forest fire occur. The Council commonly receives community concerns during fire season and will meet with residents to discuss specific risk areas when needed. In addition, Community Resilience Coordinators are working with the Spencerville Residents Association to develop a local Emergency Response Plan to further strengthen community preparedness.

# Coastal Parks

## What we have heard from community

The community expressed the need for safe, accessible, and well-maintained recreational spaces. Residents want playgrounds upgraded to reflect previous facilities, with input from parents and children, and requests were made to repair aging equipment and conduct regular safety audits.

There is strong support for upgrading and increasing the number of public toilets, particularly near playgrounds and sports fields, with a focus on regular cleaning, repair schedules, and vandal-resistant fixtures.

People also highlighted the importance of safety through adequate lighting around playgrounds, toilets, and pathways. Maintenance of parks and sports facilities including netball courts, tennis courts, and basketball courts was a key concern, with a desire for timely repairs and upgrades. Community members suggested improving underused green spaces, such as the area across from the Parklands library, with seating, shade, or a community garden. Engagement with the community in planning and designing park improvements was strongly encouraged, ensuring parks meet local needs while remaining safe, inviting, and well-kept.

## What we are currently doing

Our parks team carries out playground safety checks and minor repairs on a regular 4–6 week rotation, with additional reactive repairs completed as issues are identified. Larger or older assets are prioritised for replacement through our asset-renewal programme, and vandal-resistant fixtures are used wherever possible. Community consultation is already a standard part of all park upgrade projects, and we appreciate the ongoing input from residents, including recent examples shared with us.

## What we are working on

We are currently investigating options to redesign the layout of the Parklands reserve toilet to improve accessibility and aesthetics. The proposed option will be presented to the Community Board early in the New Year for approval.

Requests for increased lighting around playgrounds and toilets have been noted for consideration where they do not create safety risks for park users as well as looking at ways to improve the space across from the parklands library with amenities such as seating, shade or community garden.

# Coastal Roads

## What we have heard from community

The community emphasised the need for safer, better-maintained roads. Residents want repairs to uneven and damaged roads, particularly along Mairehau Road, to reduce vehicle damage and ongoing costs for residents. Clear “no parking” markings were requested to keep accessways behind the Parklands community centre and sports club, unobstructed.

Safety was also highlighted, with calls to install or improve street lighting along Spencerville Road and Chaney’s Corner to make roads and pathways safer for drivers and pedestrians.

## What we are currently doing

Following the results of the interviews CCC Facilities Staff will be installing No Parking Signs to ensure the access way remains clear at the Parklands Community Centre.

## What we are working on

There are a number of projects underway or planned along Mariehau Road. More detailed information has been sought from the researcher to enable staff to investigate particular examples and can provide further responses once this information has been received.

# Coastal Safety

## What we have heard from community

The community wants stronger, ongoing engagement with the local safety panel to ensure concerns are heard and acted upon. People identified a need for improved security at the mall and called for more effective responses to antisocial behaviour, including rubbish dumping and illegal street racing.

There was strong support for increased security measures such as a more visible police presence, CCTV cameras at Spencer Park, and better lighting in dark or isolated areas to deter theft, dumping, and other unsafe activity.

## What we are currently doing

Local Governance staff continue to attend the monthly meetings of the New Brighton Safety Partnership to support community safety initiatives.

The New Brighton Mall Redevelopment Project aims to improve security by increasing the number of security cameras along marine parade and within the mall. The redevelopment consultation recently closed on the 1<sup>st</sup> February 2026.

## What we are working on

Funding from the Waitai Community Board Better Off Fund has supported the Mall Redevelopment project to increase the number of security cameras, which will provide coverage across the central business area once the mall redevelopment is completed.

# Coastal

## Waste Management

### What we have heard from community

The community highlighted concerns about illegal rubbish dumping and the need to promote proper waste disposal. Residents suggested implementing deterrents, such as security cameras, to prevent dumping and ensure public spaces remain safe, clean, and welcoming.

### What we are currently doing

We have installed Smart Bigbelly bins at Parklands Reserve, Queenspark Reserve, and Broadhaven Reserve, each providing ten times the capacity of a standard bin through onboard compacting and real-time monitoring.

### What we are working on

Staff are progressing work on a new Litter and Illegal Dumping Policy as part of the wider review of the Waste Management and Minimisation Plan (WMMP), with Council currently considering whether to revoke and replace, retain, or amend the existing plan. Once a decision is made, policy development will move forward, with adoption planned ahead of the next Long-Term Plan.

# Coastal

## Youth

### What we have heard from community

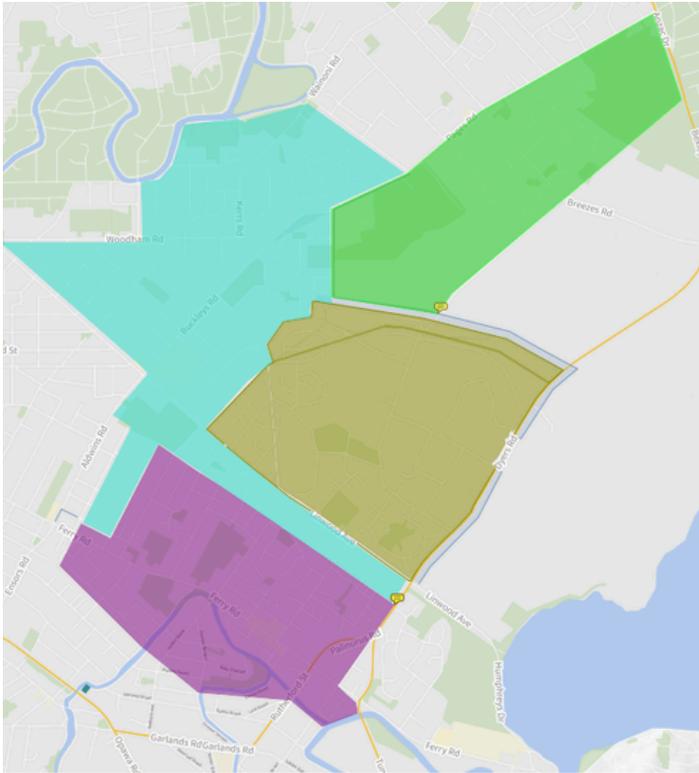
Interviewees highlighted the need for dedicated youth spaces and programs that are inclusive, welcoming, and engaging. Residents suggested building on existing community spaces, such as the library, and ensuring youth programs are diverse, offering opportunities beyond sports to include creative and recreational activities like music and arts.

There is strong support for involving young people in the development of activities, expanding the frequency and availability of youth programs, and exploring partnerships with schools, churches, and community groups to provide more regular opportunities for young people to engage and participate.

### What we are currently doing

Expanding youth programmes depends on both community capacity and the availability of funding, which is allocated through competitive funding rounds, with final decisions made by the Community Board. This suggestion will be considered alongside other community priorities, and Community Governance staff can explore potential partnerships to support future initiatives.

# Linwood Ward

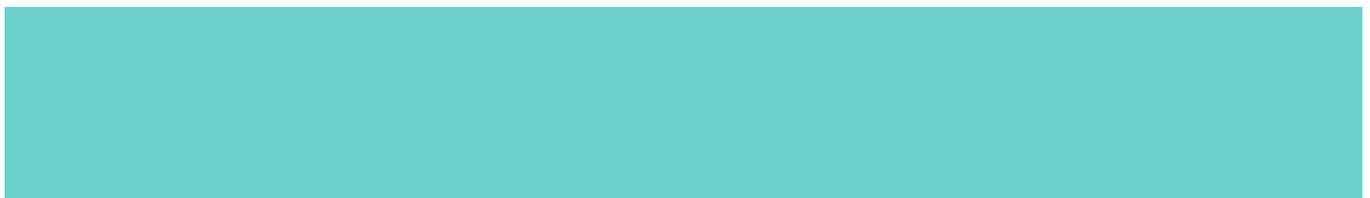


A map of the Linwood Ward Area highlighting the project “zones” – Linwood, Woolston, Bromley and Aranui.

## Key

- Woolston
- Aranui (Linwood)
- Bromley
- Linwood

Tasks:	83
Under Review:	20
Seeding:	6
Growing:	20
Established:	29
External:	8



# Linwood

## Community

### What we have heard from community

The Linwood community highlighted the importance of sustained support for local organisations that provide essential services, including food relief, budgeting assistance, wellbeing programs, and resources for those experiencing financial pressure or homelessness. People want coordinated efforts between Council, social services, and local groups to ensure equitable access to support across the Eastern suburbs. Residents emphasised the need for initiatives that address systemic cost-of-living pressures, such as affordable housing, transport, energy, and accessible banking services, including support for older residents and those without digital access.

The Linwood Library and community centres, such as the Bromley Community Centre, are valued as trusted hubs for services, learning, and social connection. Residents want continued investment in programming that fosters creativity, culture, lifelong learning, and digital literacy, alongside support for youth, families, and diverse communities.

Community members also stressed the importance of initiatives that reduce social isolation, strengthen community cohesion particularly in new or higher density housing areas and enhance safety. They want ongoing resourcing for networks, forums, and collaborative projects that connect groups, leverage local knowledge, and provide low-cost, accessible wellbeing activities. Overall, residents are calling for Council to continue supporting and coordinating these efforts to improve inclusion, connection, and resilience across the community.

### What we are currently doing

Many of the Community initiatives are supported by the Te Haumako Te Whitingia – Strengthening Communities Together Strategy, and we acknowledge the many organisations already contributing to community wellbeing in the area. Large number of community groups in the area receive support through the Waitāi Community Board Strengthening Communities Fund either on annual or multi-year grants, and the Board has also funded a range of Linwood-based groups delivering financial literacy, wellbeing, and social support programmes.

Ki Te Tihi (The Loft) continues to provide vital wrap-around services through its Navigator model, helping residents with complex needs such as housing, food security, and mental health. CCC Libraries remain committed to offering free programmes, attending local networks such as the LinWard Collective and Greater Linwood Forum, and hosting community-building events like 'Cup of Tea'.

In Woolston, the Community Board supports several groups delivering local services, including Youthtown's partnership with Westpac to provide accessible banking. CCC staff will continue to facilitate the Woolston Wellbeing Network and explore opportunities for collaboration across all community sectors.

### What we are working on

A funding review is planned for 2026 which aims to explore how community funding is prioritised through the Strengthening Communities Fund. The point around funding kai and social services has been raised with project leads to be included in the discussions.

The Council is currently reviewing its Food Resilience Policy and Action Plan to ensure they remain relevant and effective. Engagements have been undertaken with key stakeholders across the food system from supermarkets and food rescue organisations to waste minimisation groups, academics, health, community gardens, and education providers as well as with residents in eastern Christchurch. These insights will inform the refreshed policy and action plan.

# Linwood

## Community Spaces

### What we have heard from community

The community values the library as a key hub for learning, connection, and wellbeing, and wants its role to be sustained and strengthened.

Residents highlighted the importance of inclusive, accessible, and community focused programs, alongside initiatives that provide safe public spaces for all, particularly young people. There is also interest in expanding youth friendly spaces and opportunities to support engagement, learning, and social connection.

### What we are currently doing

Libraries remain committed to providing inclusive and accessible services for the foreseeable future, supporting learning, wellbeing, and community connection. Council staff are actively working with local organisations to maximise the use of the Mobile Youth Pahi in the Linwood community, ensuring Rangatahi benefit from this resource.

In Woolston, staff collaborated with Youth Town to secure a long-term lease for the Woolston Community Centre, which now provides drop-in sessions, activities, and programmes for Rangatahi.

The Community Board has supported local organisations to activate public spaces through events such as Whānau Day, FRESH events, and the Woolston Gala, helping build connection and engagement within the community.

### What we are working on

Opportunities to enhance youth friendly spaces are being explored through the redevelopment of Linwood Park.

# Linwood

## Footpaths

### What we have heard from community

The community told us that improving footpath safety and accessibility is a top priority. Residents want uneven footpaths repaired and levelled especially where tree roots have caused damage to better support mobility scooter users, older adults, parents with prams, and people with disabilities.

People also asked for a comprehensive audit of the existing footpath network to identify gaps, missing links, and “pathways to nowhere,” with upgrades prioritised in high use or high risk areas.

The community called for better lighting and regular trimming of overgrown vegetation to increase visibility and help people feel safer when walking at night.

### What we are currently doing

When planning renewals for carriageways, footpaths, and kerb & channel networks, we consider a wide range of factors, including safety risks, daily usage on and off the road, traffic volumes, the condition and age of the asset, and accessibility. For footpaths, priority is given to areas that service schools, community facilities, or other high use locations. While most renewals are like for like, the aim is to bring assets up to modern, safe standards for all users.

A high-level audit of footpath assets and aerial imagery has identified some gaps on several roads, including Francella Street, Keighleys Road, Ruru Road, McGregors Road, Butterfield Avenue, Cuthberts Road, and SH74 Dyers Road. Some gaps are due to challenging terrain or existing alternative paths, such as routes through the cemetery. These locations are not currently included in the “New Footpaths” programme.

### What we are working on

For areas where constructing footpaths may be unfeasible or prohibitively expensive, alternative solutions—such as crossings or improving adjacent paths will be explored to enhance the pedestrian network. Path links outside the road reserve, such as through parks, reserves, or cemeteries, fall under the scope of the Parks unit, and any potential paths along state highways will require NZTA approval. The Community Board will continue to advocate for the upgrade and replacement of footpaths across the area.

# Linwood

## Parks

### What we have heard from community

The community expressed a strong desire for safe, accessible, and well maintained parks. Residents want upgrades to park infrastructure, with priority given to overdue facilities, and enhancements that support gatherings, such as picnic tables, BBQs, and public toilets in Cypress Reserve. People also highlighted the importance of safety, asking for park designs that minimise hidden areas that could attract antisocial behaviour.

There is strong support for improving recreational facilities, including maintaining and upgrading the skate park, and adding plantings, landscaping, and nature play features to make parks more inviting. Residents want better upkeep of reserves, footpaths, and high use areas through regular rubbish collection, as well as the provision of adequate rubbish bins where needed. The community also expressed interest in working in partnership with Council to enhance the canal area.

### What we are currently doing

There are four projects underway to improve facilities and infrastructure in Linwood Park: the Linwood Park Development, the Linwood Park Skate and Scooter Park Renewal, the Linwood Park Changing Facility, and the Linwood Park Path Renewals.

Additionally upgrades to the Cypress Reserve Skate Ramp are planned for 2026 which will ensure the ramp is accessible and safe to use for a wider range of skate abilities when compared with the existing ramp.

# Linwood

## Roads and Road Safety

### What we have heard from community

The community expressed a strong focus on improving road safety, particularly around schools and high-risk areas. Interviewees highlighted the need to address traffic flow, parking, and visibility issues, and requested additional pedestrian crossings to ensure children can cross safely.

Traffic calming measures were also a key concern across the area, with a desire to expand, maintain, and complete planned improvements while balancing congestion management around key intersections, such as Eastgate. Specific requests included installing a pedestrian crossing at the Ferry Road roundabout to improve access to Ngutuawa School and improving road markings and signage on smaller roads near the river to reduce accidents.

Parking management was also raised, with feedback to review limits near community facilities and churches to better meet user needs. Overall, residents want ongoing implementation and development of the traffic management plan to address safety concerns and maintain safe, accessible roads for all users.

### What we are currently doing

Funding has been allocated in the 25/26 and 26/27 Annual Plans to continue on from the works already implemented from the Bromley Transport Action Plan as identified through previous community engagement. Several of the comments raised by community area covered under this project and work is underway with key stakeholders in the area to launch the local working group.

It is not common for Council to install centrelines on local roads. Data shows centre lines encourage traffic to go faster down local streets as they perceive there won't be conflict with other traffic because they are on their own side of the road.

# Linwood

## Safety

### What we have heard from community

The community expressed a strong desire for safer public spaces, calling for improved lighting and surveillance at Linwood Park and other well used areas. Residents want better collaboration between businesses, community groups, and police to improve safety and perceptions of Eastgate Mall.

People also emphasised the need for locally tailored safety strategies developed with residents and community partners, rather than relying on enforcement alone. Reducing visible alcohol and drug use in community spaces was highlighted as a key priority for improving overall safety and wellbeing.

### What we are currently doing

The Community Board is actively engaging with the community to address safety concerns in and around Eastgate Mall and Woolston Village. An initial hui, organised by the Community Board Chair, brought together representatives from local businesses, community groups, and Ngā Maata Waka to discuss safety issues.

Staff and partners have begun building relationships with businesses, community organisations, government agencies, social services, and residents. Initiatives such as the Woolston Well-Being Network and the Woolston Way e-newsletter have been established to strengthen community connections and provide a platform to address safety and social challenges.

In addition, an alcohol ban area was introduced in Woolston Village in late 2023 following a trial led by the Waitai Community Board, helping to improve the safety and amenity of public spaces.

# Linwood

## Waste Management

### What we have heard from community

Residents highlighted the need for improved waste disposal in public spaces. Suggestions included installing rubbish bins within Cypress Reserve at the Bromley Community Centre and exploring flexible disposal options to better support large households.

### What we are currently doing

Staff are aware that there are currently no bins at the Bromley Old School Reserve, and will continue to monitor the situation and encourage community to log snap-send-solve tickets relating to litter in the area should.

In terms of kerbside an enhanced service is currently in place where residents can request larger recycling or organics bins. Additional charges do apply and need to be paid in advance before any larger bin is delivered. My bins : Christchurch City Council . Our three EcoDrop transfer stations each contain Resource Recovery Centres that accept a wide range of unwanted household items for free, including hazardous items and excess recycling.

# Linwood

## Youth

### What we have heard from community

The community highlighted the need for accessible, inclusive, and engaging spaces and programs for children and young people. Residents emphasised providing areas for older children and preteens to socialise, supporting free or low cost activities to reduce financial barriers, and ensuring after-school and holiday programs remain accessible and well resourced.

There is strong support for involving young people in planning activities and designing spaces to better meet their needs, strengthening mechanisms for meaningful youth voice in decision making, and addressing barriers such as literacy, language, and resource limitations. Residents also value continued investment in sports, recreation, and youth workers to provide mentoring, relationship building, and consistent support. Overall, there is a clear call for youth focused initiatives that directly engage young people and offer a diverse range of creative, recreational, and social opportunities.

### What we are currently doing

Many of the Youth initiatives mentioned are supported by the Te Haumako Te Whitingia – Strengthening Communities Together Strategy and we acknowledge the strong partnerships already in place across the area. The Bromley Community Centre continues to work closely with local rangatahi and tamariki on projects such as the Cypress Reserve upgrades and Activate Bromley, with Governance staff maintaining regular collaboration.

The Community Board's Strengthening Communities Fund supports a range of clubs and organisations in Linwood and Woolston that provide accessible sport, recreation, and youth development opportunities.

Te Kete Wānanga o Ihutai (Linwood Library) also partners with youth organisations to deliver programmes that encourage engagement and participation. In Woolston, the Board has supported Youthtown through Better Off funding for a Kaimahi Rangatahi role and continues to fund local groups to help keep costs low for participants.



### 3. 2025 Standardised Code of Conduct Update

Reference Te Tohutoro: 26/423619

Presenter(s) Te Kaipāhō: Helen White, General Counsel / Director of Legal and Democracy Services

#### 1. Detail Te Whakamahuki

<b>Purpose and Origin</b>	To update the Council on the 2025 Standardised Code of Conduct (Code).
<b>Timing</b>	This information session is expected to last for 30 minutes.
<b>Next Steps</b>	Should the Secretary for Local Government mandate the Standardised Code, a full explanation will be provided at a meeting of the Council.
<b>Key points / Background</b>	<ul style="list-style-type: none"> <li>In response to the Local Government (System Improvements) Amendment Bill (the Bill), and as directed by the Minister of Local Government (Minister), the Local Government Commission (Commission) developed a standardised code of conduct.</li> <li>The Council considered and approved the <a href="#">submission on the draft Code</a> (refer to Item 12) at its meeting on Wednesday 17 September 2025.</li> <li>In December 2025, the Commission completed its work on the Code. The final code and accompanying report have now been submitted to the Minister for Local Government.</li> <li>Once the Bill is enacted, the implementation of the Code, and any further steps are at the discretion of the Secretary for Local Government.</li> <li>This session will identify the key components of version submitted to the Minister.</li> </ul>
<b>Useful Links</b>	<ul style="list-style-type: none"> <li><a href="#">Final Standard Code of Conduct and Report.</a></li> </ul>

#### Attachments Ngā Tāpirihanga

No.	Title	Reference	Page
A 	2025 Standardised Code of Conduct Update	26/490469	112

#### Signatories Ngā Kaiwaitohu

<b>Author</b>	Helen White - General Counsel / Director of Legal & Democratic Services
<b>Approved By</b>	Mary Richardson - Chief Executive

# Update - Standardised Code of Conduct

Helen White – General Counsel | Director of Legal & Democratic Services  
March 2026

## Purpose of workshop

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- To update Mayor and Councillors on the progress of the standardised Code of Conduct

## Standardised Code of Conduct

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- The Local Government (System Improvements) Amendment Bill allows for the Secretary for Local Government to approve and issue a standard code of conduct for members of local authorities.
- The Bill provides for the standardised code of conduct to apply to appointed members of committees and to community board members.

## Timeline

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- February 2025 - Minister for Local Government referred to the LGC the task of developing a standardised code of conduct.
- September 2025 - The council submitted on a draft standardised code.
- December 2025 - LGC provided a standardised code of conduct to the Minister.
- May/June 2026 - Legislation to be passed ?

## Key points in the council submission

Theme	Submission point
Overall approach	Support standardisation, but seek clearer less ambiguous expectations
Ethical principles	Should be explicitly stated (such as integrity, honesty, accountability, respect)
Freedom of expression	Need clear boundaries and prominence within the code
Complaints process	Advocate for Chief Executive triage before engaging an external investigator
Sanctions	Council should determine sanctions after investigation
Conflicts of interest	Supports stronger, clearer rules and broader registration of interests

## What has changed in the current version?

Area	Draft provided to Minister	Consistent with Council submission
Ethical principles	More explicit and clearly framed	Yes
Te Tiriti guidance	Expanded	Yes
Materiality test	Detailed examples given including online conduct	Yes
Conflicts	Clear, more detailed rules and processes	Partial
Sanctions	Investigator recommends, Council decides	Yes

## Complaints process - overview

Stage	Primary Role	Key outcome	Consistent with Council submission
Complaint lodged	Chief Executive	Complaint received and sent for assessment.	Partial
Preliminary assessment	Assessor	Dismiss, redirect, informal resolution or escalate.	Partial
Informal resolution	Assessor/Mayor/Mediator	Issue resolved without investigation.	Yes
Formal investigation	Independent external investigator	Findings and recommended sanctions.	Yes
Decision & disclosure	Council (but may delegate to a committee or sub-committee)	Final decision, sanctions applied, public disclosure considered.	Yes

## Other changes

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- An act in a personal capacity may also be a breach when the conduct brings the Council into disrepute.
- A member is entitled to independent representation on notification of a complaint – who should fund this?
- Assessors - undertake the preliminary assessment. Selection guidance: needs to be someone operationally independent from the Chief Executive or external.
- Investigators – must be independent: potential funding impacts.
- Conflicts are clearer, including when '*...it might be perceived that they will not approach a decision on its merits.*'

Questions?

## 4. PT Futures and MRT Route Protection project update

Reference Te Tohutoro: 25/2592007

Presenter(s) Te Kaipāhō: Stephen Wright, Head of Transport & Waste, Ben Rhodes, Manager Planning

### 1. Detail Te Whakamahuki

<b>Purpose and Origin</b>	<ul style="list-style-type: none"> <li>• To provide Council with an update on the delivery of the Greater Christchurch Public Transport improvement programme. This includes: <ul style="list-style-type: none"> <li>○ The delivery of PT Futures investment programme</li> <li>○ The MRT route protection project.</li> </ul> </li> </ul>
<b>Timing</b>	This information session is expected to last for 30 minutes.
<b>Outcome Sought</b>	Councillors are updated on the strategic context, work-in-progress and next steps for the Council's PT improvement work programme.
<b>ELT Consideration</b>	ELT members have endorsed the proposed approach to updating Elected Members on the PT improvement programme.
<b>Next Steps</b>	<p>Next steps following this Information Session include:</p> <ul style="list-style-type: none"> <li>• Further discussion with Councillors about the upcoming PT improvement programme through the Long Term Plan 2027-37 development process</li> <li>• A schedule of more detailed sessions with Councillors about the MRT route protection project.</li> </ul>
<b>Key points / Background</b>	<ul style="list-style-type: none"> <li>• The PT Futures and MRT programmes are the cornerstones of Greater Christchurch's public transport improvement strategy.</li> <li>• Partner agencies are working on the next steps to deliver the agreed programme; this requires developing detailed level investment cases to secure co-funding through Long-Term Plans and the National Land Transport Programme 2027-30.</li> <li>• The initial priority is on improving the frequency and reliability of the core routes as these routes service the greatest number of people. This will be followed by public transport improvements to the rest of network. This is a critical enabler as we move towards implementing Mass Rapid Transit.</li> <li>• The MRT project is now at a route protection stage. This involves confirming the land requirements for the project and undertaking a designation process to protect the corridor. CCC has established a project team to progress the route protection phase for the core 22 km MRT corridor situated within Christchurch city boundaries.</li> </ul>
<b>Useful Links</b>	<ul style="list-style-type: none"> <li>• <a href="#">Public Transport Futures : Greater Christchurch</a></li> <li>• <a href="#">Mass rapid transit : Greater Christchurch</a></li> </ul>

## Attachments Ngā Tāpirihanga

No.	Title	Reference	Page
A 	PT Improvement programme update - Council information session - 10 March 2026	26/418399	123

## Signatories Ngā Kaiwaitohu

<b>Author</b>	Jane Cameron - Team Leader Transport
<b>Approved By</b>	Mark Stevenson - Head of Planning & Consents Stephen Wright - Head of Transport & Waste Management John Higgins - General Manager Strategy, Planning & Regulatory Services Brent Smith - General Manager City Infrastructure

# The Public Transport Improvement Programme

**Council Information Session**

**Date:** 10 March 2026

## Presentation contents

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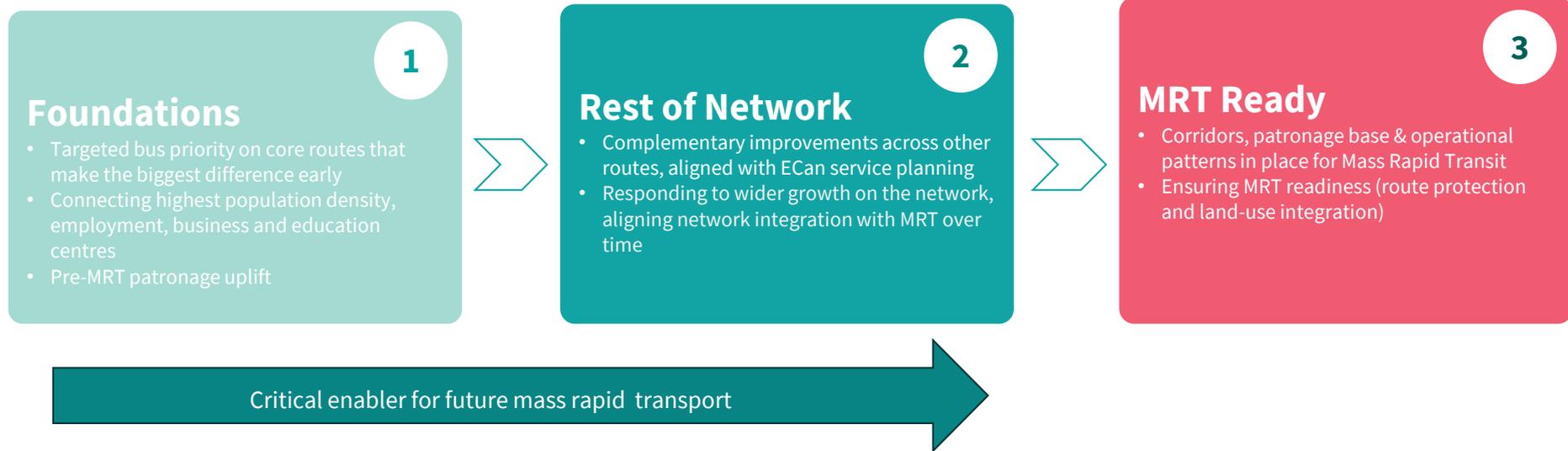
1. PT Improvement programme overview
2. Current programme focus
3. Next steps

# PT improvement programme overview



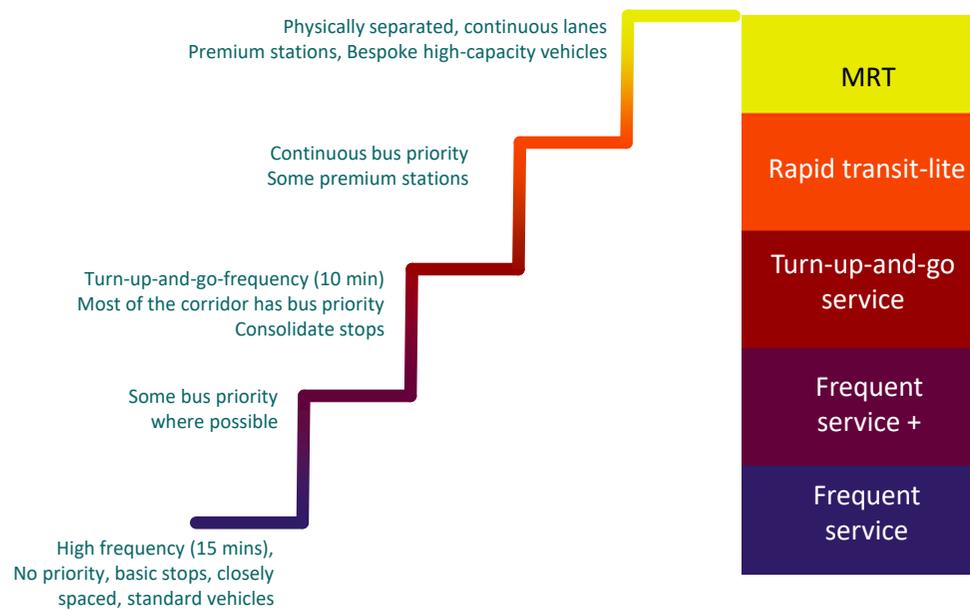
# Greater Christchurch PT Improvement Programme: Structure

Each stage builds on the last, progressively improving service toward MRT readiness



# PT Improvement Programme: Logic

It follows a staged 'staircase' approach to investing & building PT patronage that mirrors other programmes building up to rapid transit nationally.



Physically separated, continuous lanes  
Premium stations,  
Bespoke high-capacity vehicles



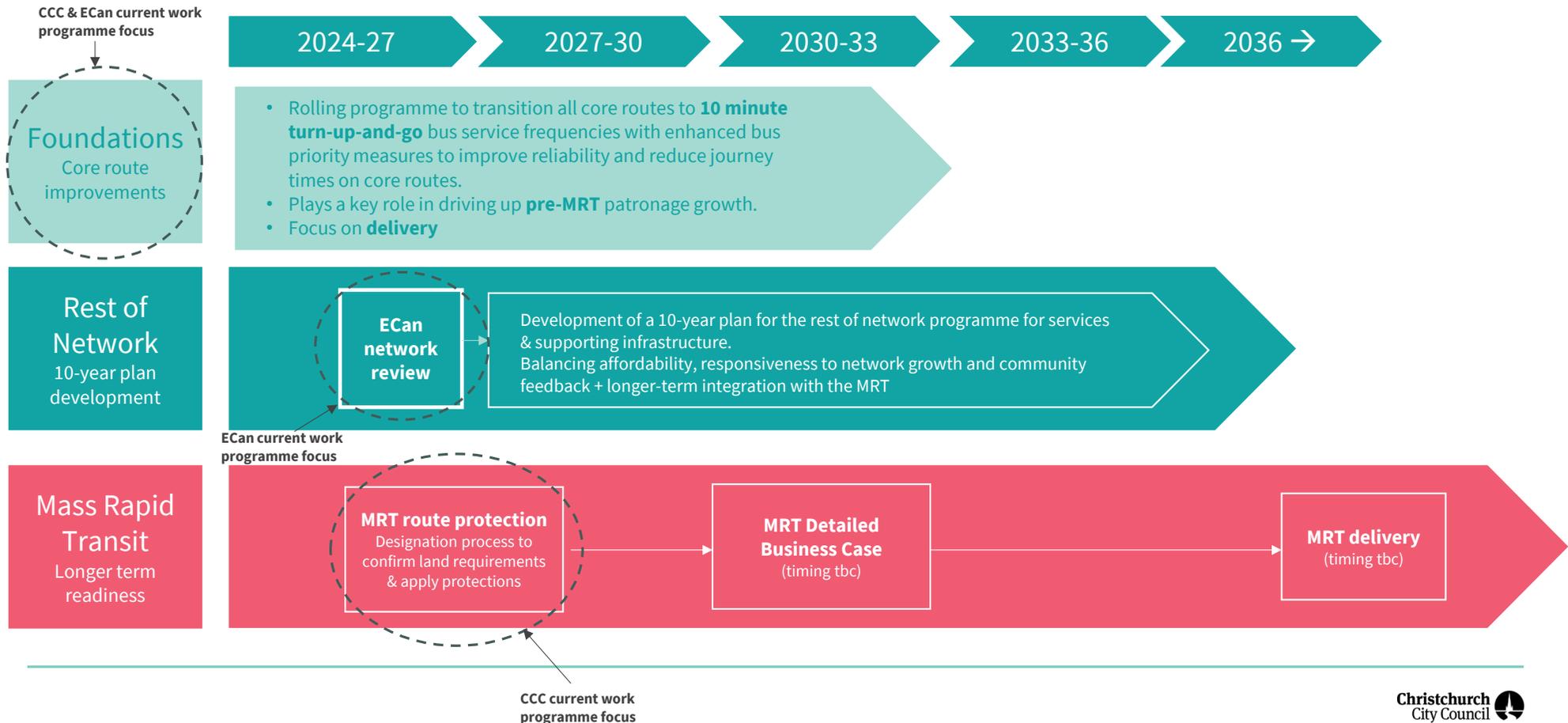
Continuous bus priority  
Some premium stations



Some bus priority  
where possible



# PT Improvement 10-year+ overview

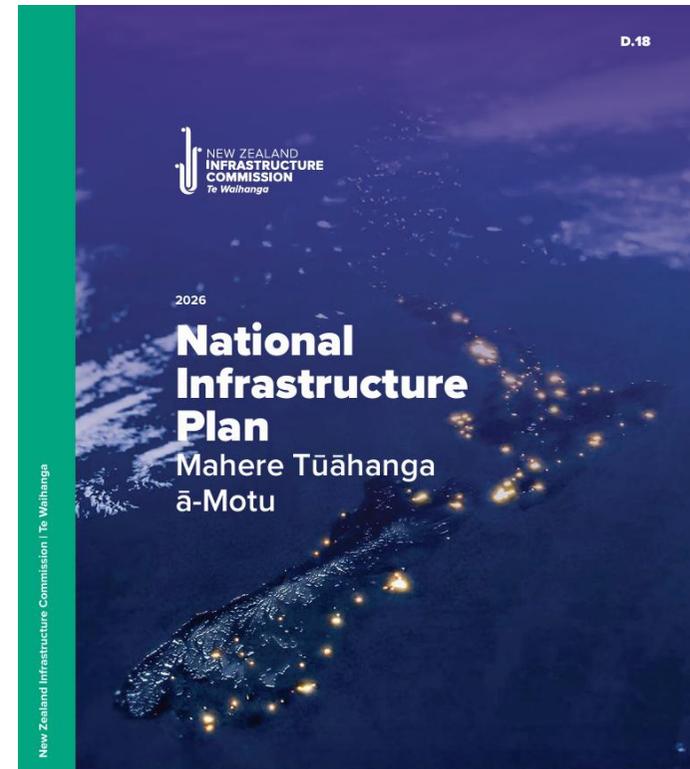


# National infrastructure pipeline

The Greater Christchurch Mass Rapid Transit and Bus Network improvement programme applications were both selected for inclusion in the National Infrastructure Plan in 2025

Assessments confirmed the national importance of the planned programme in:

- meeting New Zealand's strategic objectives
- being good value for money; and
- capable of being successfully delivered.



# Current programme focus

# Current programme focus: core network uplift\*

ECan & CCC have a joint core network uplift work programme in train which is staged as follows:

## Package 1. Route 7 (Halswell-Queenspark)

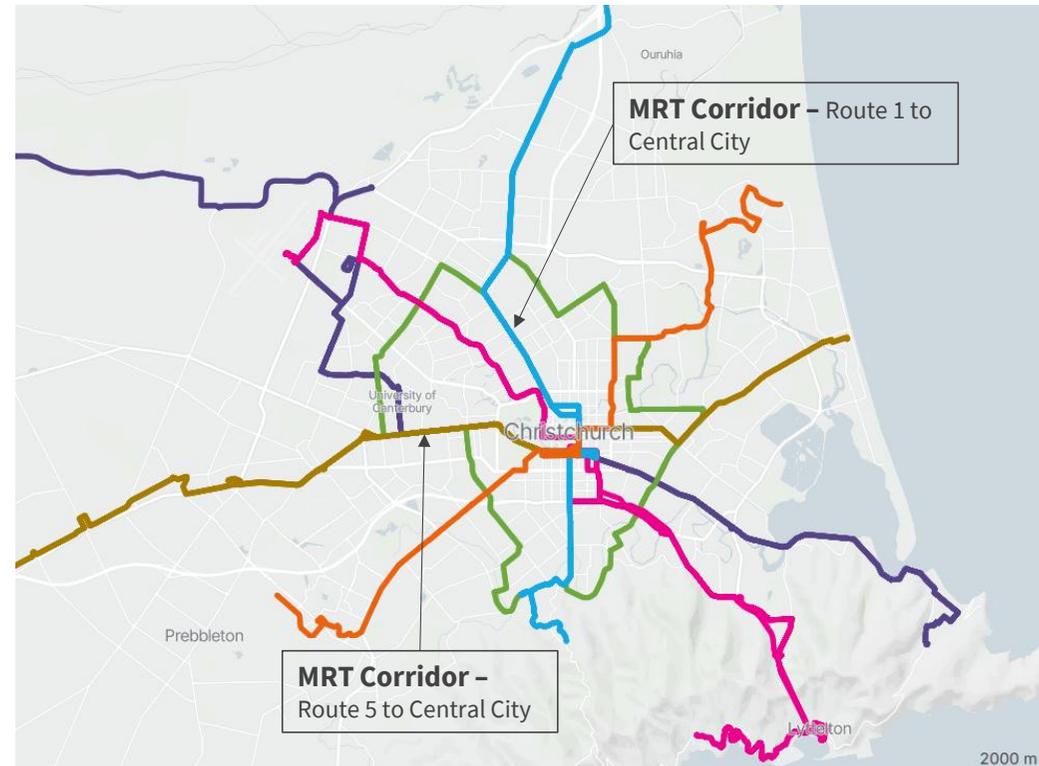
- ECan service uplift to 10 minute frequency (**completed**)
- Post-implementation assessment: **7% patronage increase** to date
- CCC – last phase of Lincoln Road bus priority (**in-delivery 2026**)
- CCC – Review NE city

## Package 2. Route 1 (Rangiora-Cashmere) & Route 5 (Hornby-New Brighton)

- Service and Infrastructure uplift investment cases being prepared by ECan and CCC for design and delivery in the 2027-30 funding cycle
- Pre-MRT corridor patronage uplift

## Package 3. Route 3 (Airport-Sumner) & the Orbiter

- For investment case development in 2027-30



\*Uplift = an increase to 10 minute **turn-up-and-go** bus service frequencies + more bus priority measures to improve reliability and reduce journey times on core corridors

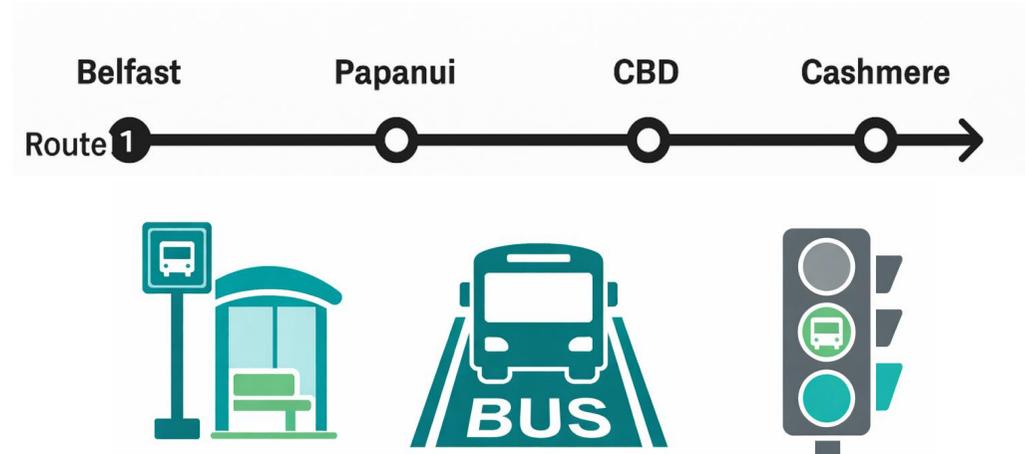
# Proposed delivery packages: corridor approach

## Why corridor packages for Core Route upgrades?

- Reliability comes from continuity
- Aligns with ECan service uplifts
- Aligns with pre-MRT planning

## Easier to:

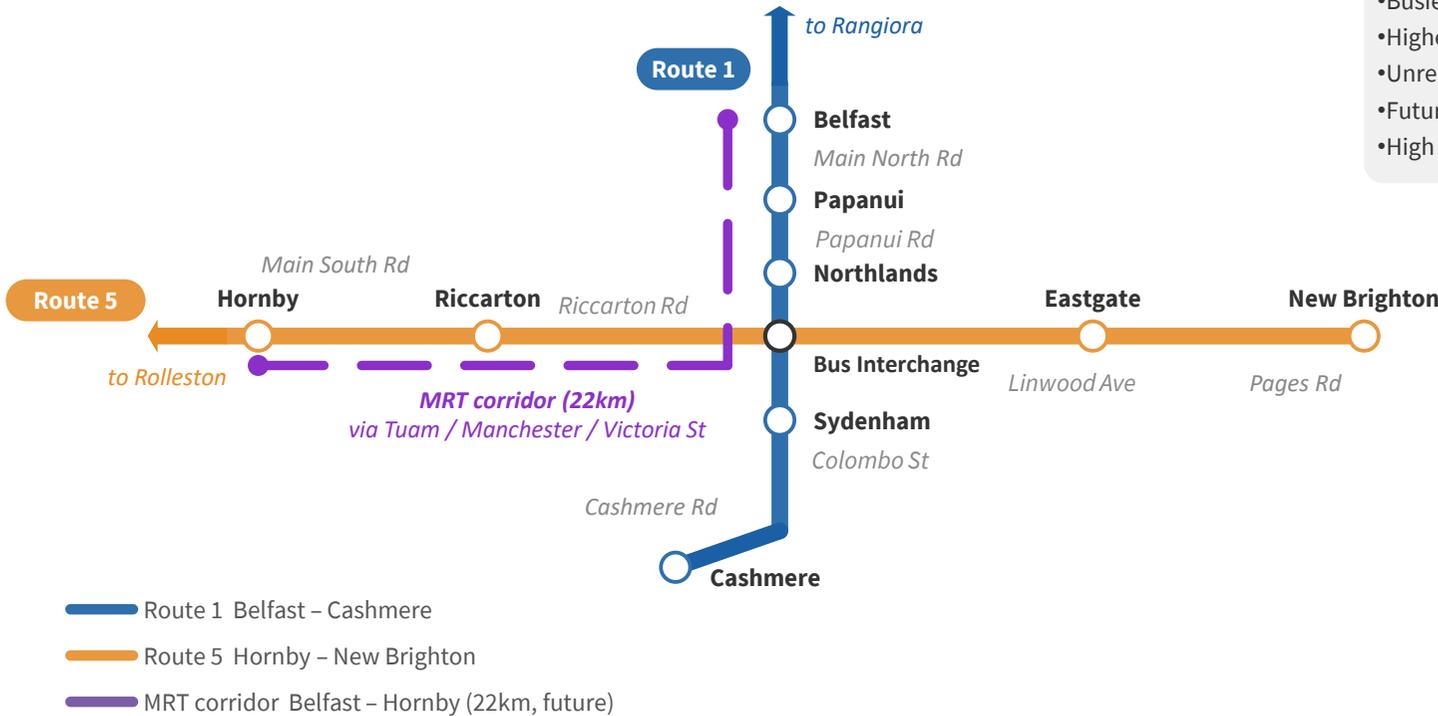
- Manage construction disruption & jointly plan with other utility and service providers
- Measure outcomes (travel time, reliability, patronage) by corridor
- Make clear, staged funding cases in NLTP and LTP cycles



## Options available in the toolkit:

- Bus priority lanes
- T2/T3 lanes
- Queue jumps and intersection priority
- Consistent bus stop spacing
- Bus stop amenities

# Routes 1 & 5: next priority corridors



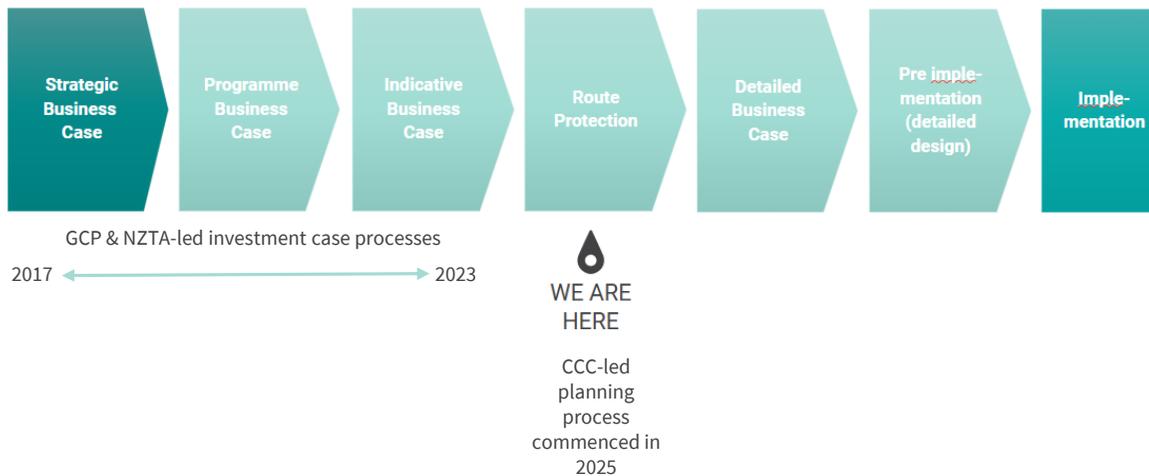
### Why these routes?

- Busiest corridors
- Highest growth
- Unreliable travel times
- Future MRT corridor
- High value for money

# Current programme focus: MRT route protection

The current stage of the MRT project involves a **designation process** to confirm land requirements and protect the route from further development that may undermine its delivery in the future.

It builds on the work completed in the NZTA-led MRT Indicative Business Case.



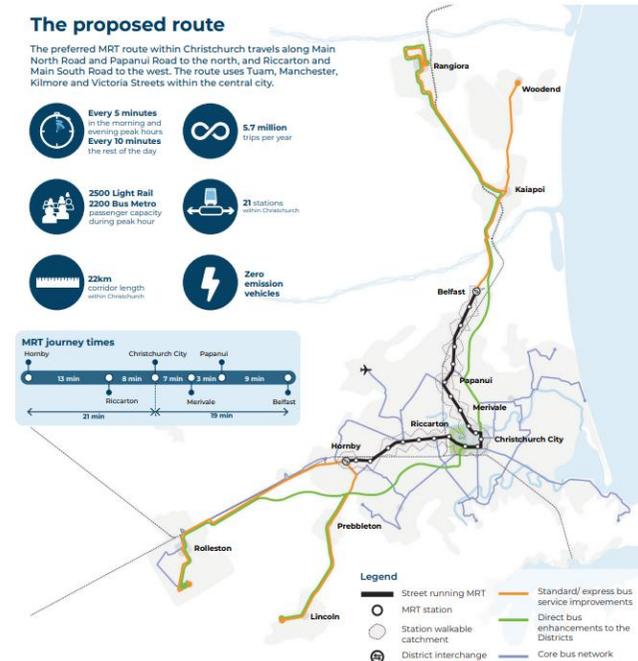
## The proposed route

The preferred MRT route within Christchurch travels along Main North Road and Papanui Road to the north, and Riccarton and Main South Road to the west. The route uses Tuam, Manchester, Kilmore and Victoria Streets within the central city.

- Every 5 minutes in the morning and evening peak hours  
Every 10 minutes the rest of the day
- 5.7 million trips per year
- 2500 Light Rail  
2200 Bus Metro passenger capacity during peak hour
- 21 stations within Christchurch
- 22km corridor length within Christchurch
- Zero emission vehicles

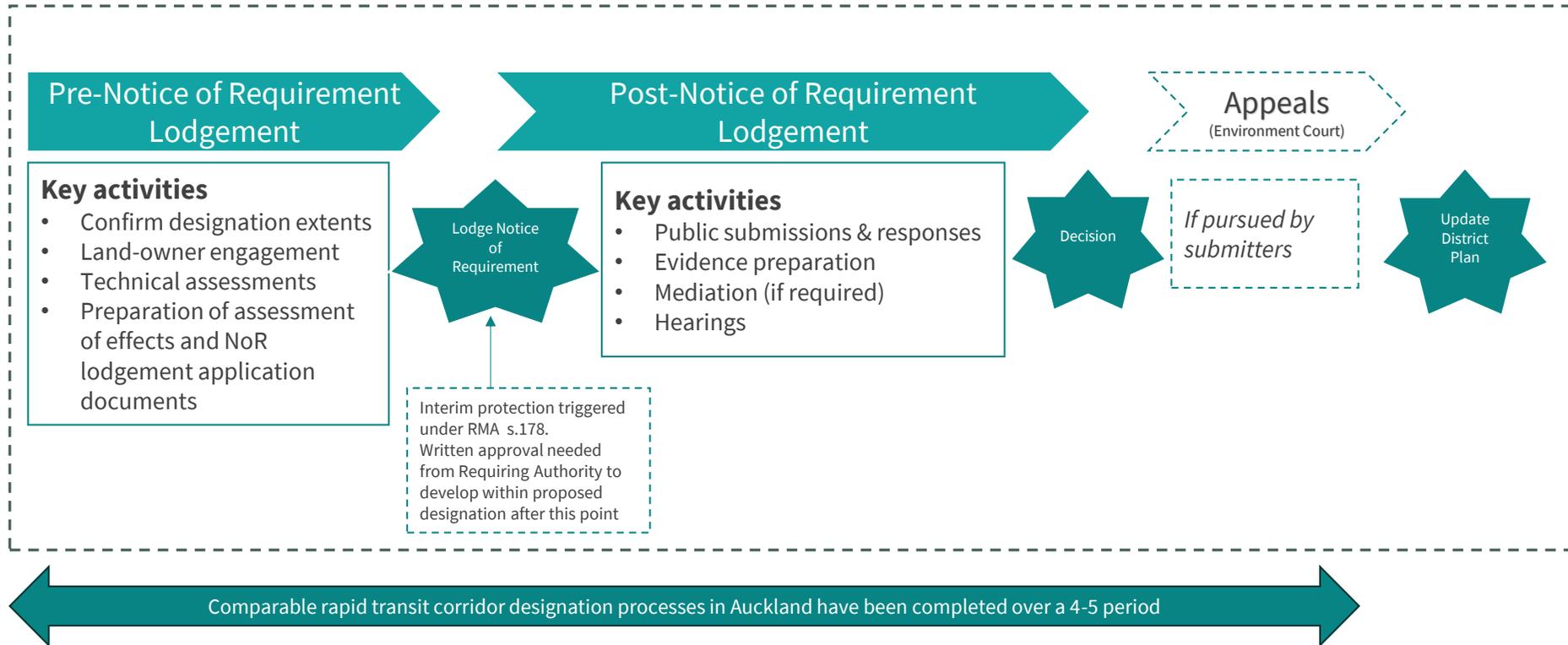
MRT Journey times

Hornby	Christchurch City	Papanui
12 min	8 min	7 min
	Riccarton	Merivale
	21 min	18 min
		Belfast



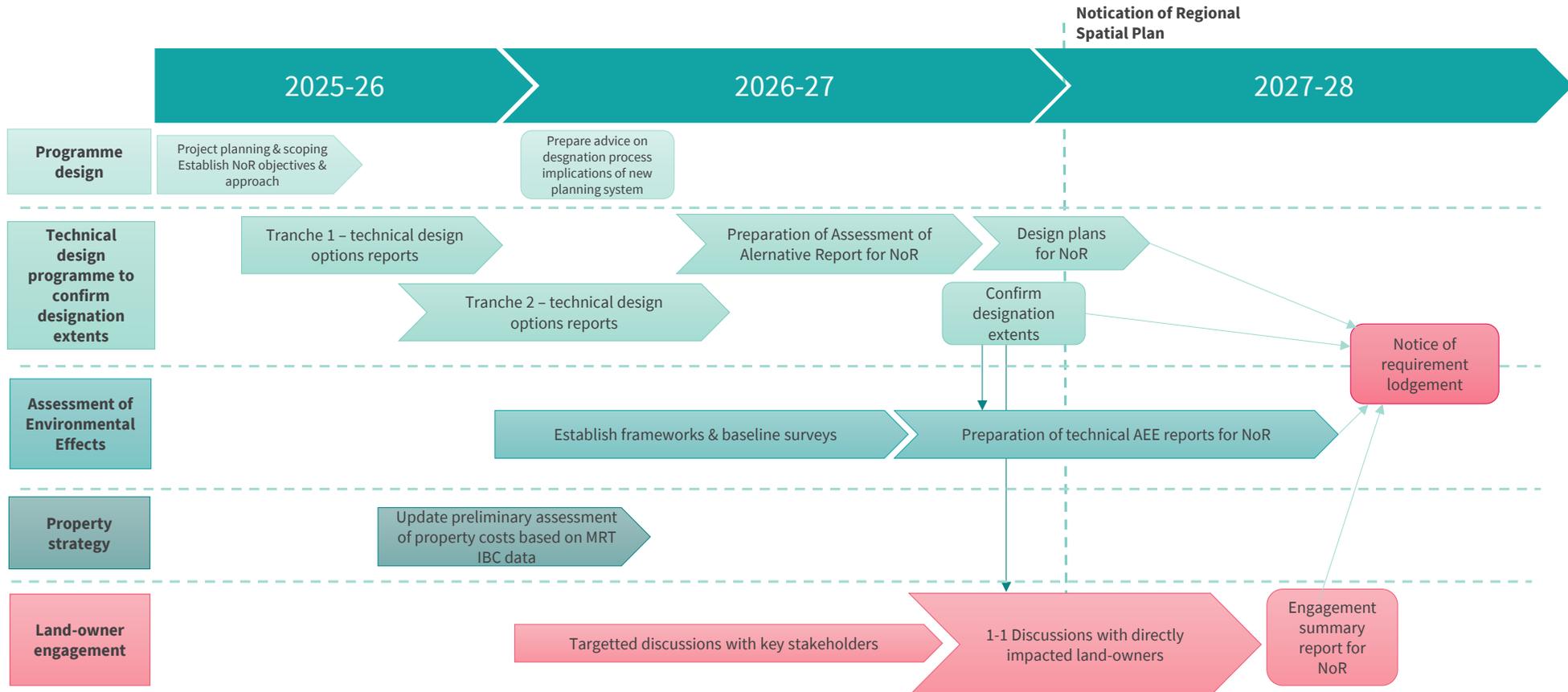
## Standard RMA designation application process overview

CCC is the Requiring Authority for the MRT route designation



# Pre-lodgement MRT NoR project tasks & timeline (indicative)

(\* based on standard RMA process & comparative projects)



2 March 2026

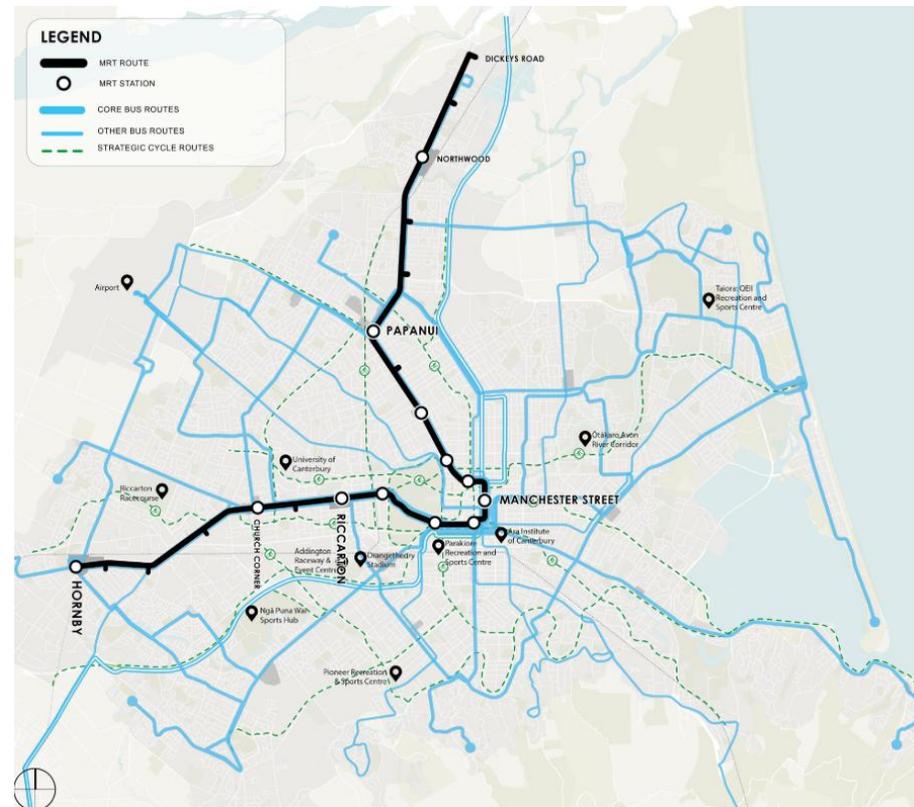
# Current focus: technical programme commencement

A **technical work programme** has been commenced to confirm designation extents.

It uses the **MRT indicative business case as its starting point**

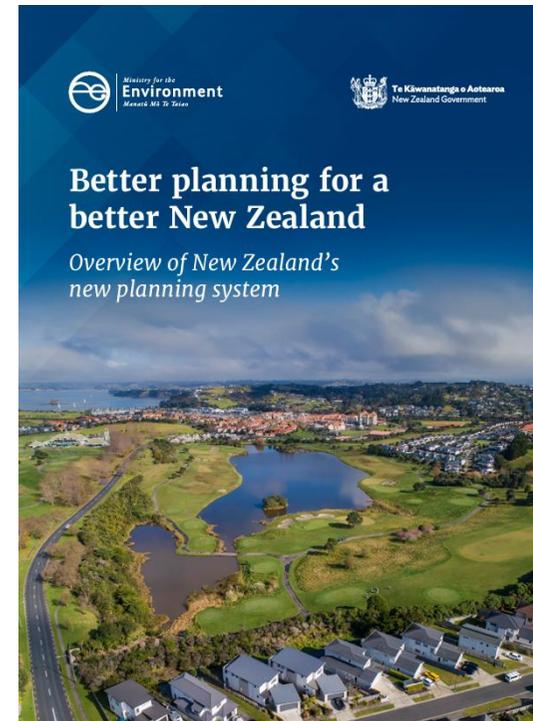
This includes:

- re-confirming the locations and land requirements for stations, transit malls and intersections
- structural assessments of bridges and overbridges on the route
- completing scheme designs that were not finished in the MRT-IBC (Hornby station location, Sockburn Roundabout; and the loop around the Central City Bus Interchange)
- Identifying land requirements for depots and park and ride facilities.



# Implications of planning system reforms

- The **Planning Bill** proposes some changes to how designations are managed.
- **Key proposals include:**
  - the provision of an option to bundle designations into the regional spatial planning process; and
  - replacing the current RMA ‘assessment of alternatives’ with an ‘assessment of strategic need for the project in the location of the designation footprint’.
- The need to do the technical work to confirm the designation extent remains regardless of the procedural pathway. This is the current work programme focus.
- Further advice will be prepared when the final form of the Act and the details of its transitional regime are confirmed in c. September 2026.



# Next steps

## Next steps

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### 1. Core network improvement programme

Completing programme costing for Councillor consideration in upcoming LTP

### 2. MRT route protection

A schedule of more detailed sessions with Councillors as the work progresses  
Confirmation of 2026-27 project budget arrangements with ECan

### 3. Confirmation of government priorities

Extent to which programme is a co-investment priority will be revealed in upcoming draft GPS Land Transport release in May 2026

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## 5. Items Closed to the Public

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The information session/workshop items noted from the next page will not be open to the public under the sections of the Local Government Official Information and Meetings Act 1987 (LGOIMA) outlined in the table on the following page. The full wording of the noted LGOIMA sections is found in [section 6](#) or [section 7](#) of the Act.

In the Council's view, these reasons for exclusion are not outweighed by public interest considerations in section 7(1) favouring their release.

The public can ask the Ombudsman to review this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

ITEM NO.	GENERAL SUBJECT OF EACH MATTER TO BE CONSIDERED	SECTION	SUBCLAUSE AND REASON UNDER THE ACT	PUBLIC INTEREST CONSIDERATION	POTENTIAL RELEASE REVIEW DATE AND CONDITIONS
6.	ECOCENTRAL LTD - DRAFT STATEMENT OF INTENT 2026/27	S7(2)(B)(II), S7(2)(H)	PREJUDICE COMMERCIAL POSITION, COMMERCIAL ACTIVITIES	TO PROTECT SENSITIVE INFORMATION THAT COULD, IF IT BECAME PUBLIC PREJUDICE ECOCENTRAL'S COMMERCIAL OUTCOMES, THE PROTECTION OF WHICH OUTWEIGHS THE PUBLIC INTEREST.	31 JULY 2026 FOLLOWING PUBLICATION OF THE FINAL SOI FOR 2026/27 BY 31 JULY 2026.
7.	CITY CARE LTD - DRAFT STATEMENT OF INTENT 2026/27	S7(2)(B)(II), S7(2)(H)	PREJUDICE COMMERCIAL POSITION, COMMERCIAL ACTIVITIES	TO PROTECT SENSITIVE INFORMATION THAT COULD, IF IT BECAME PUBLIC PREJUDICE CITY CARE'S COMMERCIAL OUTCOMES, THE PROTECTION OF WHICH OUTWEIGHS THE PUBLIC INTEREST.	31 JULY 2026 AFTER THE FINAL SOI FOR 2026/27 HAS BEEN PUBLISHED.
8.	CHRISTCHURCH INTERNATIONAL AIRPORT LTD - DRAFT STATEMENT OF INTENT 2026/27	S7(2)(B)(II), S7(2)(H)	PREJUDICE COMMERCIAL POSITION, COMMERCIAL ACTIVITIES	TO PROTECT SENSITIVE INFORMATION THAT COULD, IF IT BECAME PUBLIC PREJUDICE CIAL'S COMMERCIAL OUTCOMES, THE PROTECTION OF WHICH OUTWEIGHS THE PUBLIC INTEREST.	30 JULY 2026 AFTER THE FINAL SOI IS PUBLISHED.
9.	TE HONONGA UPDATE	S 7(2)(F)(I)	FREE AND FRANK DISCUSSION	TO FACILITATE FREE AND FRANK COVERSAION. INFORMATION MAY BE SENSTIVE AT THIS TIME.	1 OCTOBER 2026 UPON PUBLIC COMMUNICATION OF INFORMATION.