
Information Session/Workshop - Waimāero Fendalton-
Waimairi-Harewood Community Board
NOTES ATTACHMENTS

Date:	Monday 8 December 2025
Time:	Following the Community Board Meeting
Venue:	Boardroom, Fendalton Service Centre, Corner Jeffreys and Clyde Roads, Fendalton

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Northwest water and roading upgrades

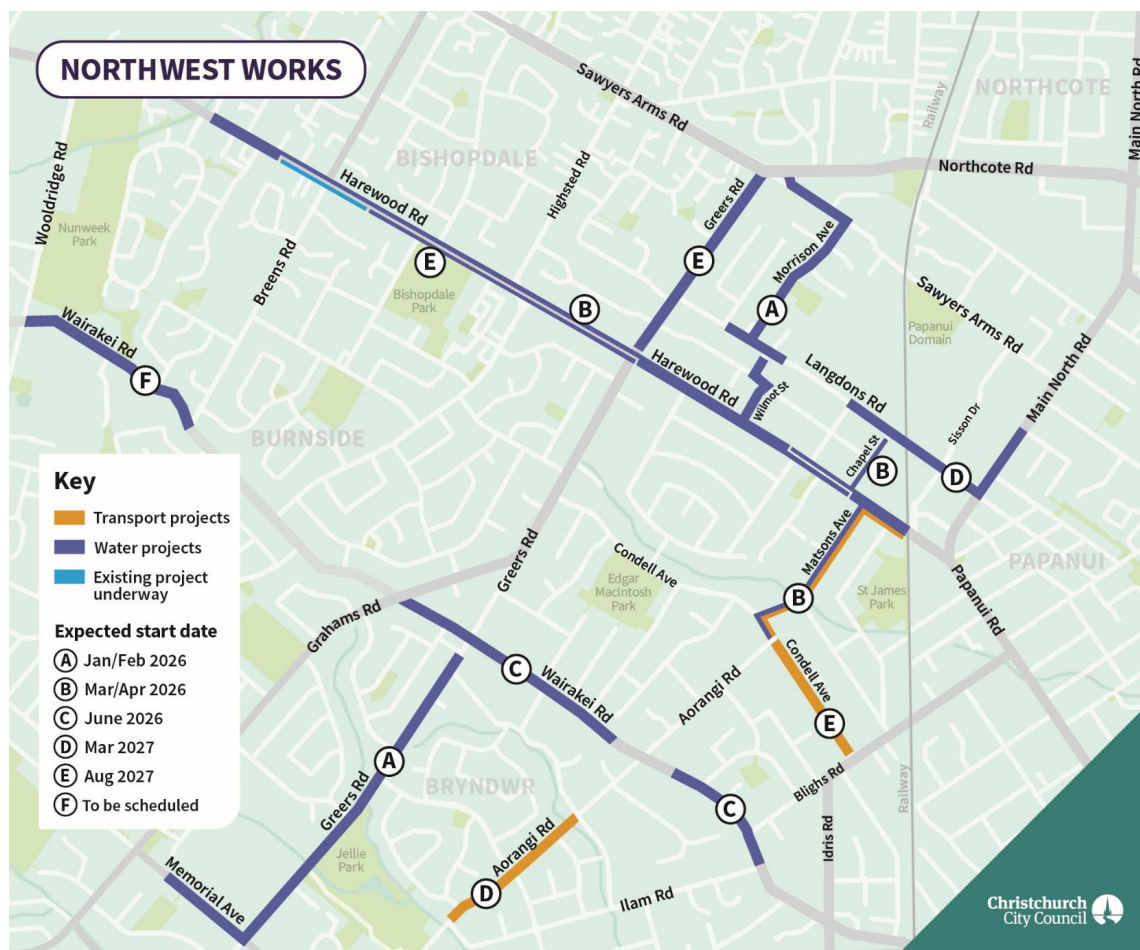
December 2025

Overview – what we’re doing

- Coordinated programme of water and roading upgrades over two years
- Six wastewater and water supply renewal projects, worth approx. \$35 million
- Three transport projects, including components of the Nor’West Arc and Wheels to Wings cycleways
- Multiple contractors
- First work to start January 2026: **Morrison Avenue/Langdons Road; Memorial Avenue and Greers Road Water renewals** and **Greers Road road renewal (Memorial Ave to Waimairi Road)**, followed by **Matsons Avenue/Chapel Street and Harewood Road**

Why we're doing it

- We're upgrading water, wastewater and roading infrastructure in the city's northwest to make sure these essential services continue to meet the needs of our communities
- Water and wastewater pipes have reached the end of their service life and need replacing. Some will be upsized to increase capacity and meet growing demand
- We're making roads safer and improving traffic flow
- Our three waters and roading teams are coordinating their work to minimise the disruption, reduce costs and avoid the need for further work later on



A projects

Morrison Ave/Langdons Rd water supply renewal
Memorial Ave/Greens Road water supply renewal

B projects

Nor'West Arc MCR (Matsons Ave) + wastewater renewal
Harewood Road water supply renewal

C project

Wairakei Road water and wastewater

D projects

Langdons Rd/Main North Rd wastewater renewal
Nor'West Arc (Aorangi Rd)

E projects

Harewood Rd wastewater upgrade
Greers Rd (north) wastewater upgrade
Condell Ave street renewal

F projects - to be scheduled

Wairakei Road water supply renewal

Early engagement with stakeholders

Early engagement with affected businesses and organisations

- Pre-booked meetings (23)
 - Northlands, Mitre10, other key businesses, local schools and medical services
- Door knocking all organisations and businesses in area (220+)
 - Northlink, Bishopdale Mall
 - Wairakei/Greers and Wairakei/Aorangi intersections
 - Stakeholders on
 - Langdons, Harewood, Main North roads
 - Greers, Wairakei, Memorial Ave
- Email to other key stakeholders (73)

Key concerns and solutions

Concern	Solution
Restricted traffic flow to businesses – fewer customers during detours or one-way systems	Staging work to minimise disruption, ensuring detour routes are available, working with contractors to provide timely, accurate updates and signage, working with businesses to understand their needs
Access – reduced accessibility due to closure or altered entry points	Working closely with stakeholders to ensure appropriate access whenever possible
Parking – limited parking discourages customers from visiting	Working with contractors to minimise loss of parking, ensuring the message that businesses are open as usual gets through including onsite parking signage
Patients/customers unable to get to appointments on time	Working with stakeholders and contractors to ensure clear and timely communication so people can plan ahead
Temporary loss of water supply – ability to provide services at critical times in the day	Working with stakeholders to understand critical needs, and with contractors to ensure clear and timely communication so people can plan ahead – this has been a key part of our early engagement
School drop-off and pick-up – congestion, loss of parking. Safety concerns	Scheduling work during school holidays when possible. Working with schools to understand their needs and ensure appropriate access whenever possible.
Timely, clear, accurate information – unclear or incorrect updates causes confusion	Good information builds trust – working with contractors to provide timely, accurate updates through multiple channels.

Changes to date

- Proposed upgrading/renewal of three signalised intersections to help with detour routes prior to Wairakei Road works
- Proposal to combine renewal and upgrade of Greers/Wairakei signals with wastewater works to minimise disruption
- Stopping Greers Road water supply work clear of the shops and combining that portion with Wairakei Rd wastewater to minimise disruption
- Working on best delivery methodologies for Greers Rd water and transport projects
- Combining projects to enable better traffic management and faster construction
- Co ordinating routine renewals such as footpaths for a one pass approach in the area
- Combining scope, or parts of scope, from different projects into contracts for smooth delivery

Communications and marketing approach

- Communications strategy and plan developed
- Support early engagement with key messages, letter and map
- Webpage, newsletter sign-up, Newsline article
- Targeted communication and marketing ahead of each project with detailed information, in partnership with contractors – including digital, print, advertising
- Regular updates to community boards

Goal: To deliver timely, transparent, easy to read, and consistent communications that informs and supports residents, businesses, stakeholders, elected members and the wider public.

We aim to build understanding of the programme's timeframes, challenges, opportunities, and our commitment to transparency, safety, access and collaboration.