

Council Workshop AGENDA

Notice of Workshop Te Pānui o te Hui:

A Council Workshop will be held on:

Date: Tuesday 5 August 2025
Time: 1.00 pm – 3.45 pm
Venue: HR Training Room, Level 1, Civic Offices,
53 Hereford Street, Christchurch
Open session will be recorded and published online
<https://councillive.ccc.govt.nz/meeting-calendar/>

Membership Ngā Mema

Chairperson	Mayor Phil Mauger
Deputy Chairperson	Deputy Mayor Pauline Cotter
Members	Councillor Kelly Barber
	Councillor Melanie Coker
	Councillor Celeste Donovan
	Councillor Tyrone Fields
	Councillor James Gough
	Councillor Tyla Harrison-Hunt
	Councillor Victoria Henstock
	Councillor Yani Johanson
	Councillor Aaron Keown
	Councillor Sam MacDonald
	Councillor Jake McLellan
	Councillor Andrei Moore
	Councillor Mark Peters
	Councillor Tim Scandrett
	Councillor Sara Templeton

1 August 2025

Principal Advisor

Mary Richardson

Chief Executive

Tel: 941 8999

mary.richardson@ccc.govt.nz

There will be no public admittance into the meeting room. The open session will be recorded and published online.

Note: This forum has no decision-making powers and is purely for information sharing.

To find upcoming meetings, watch a recording after the meeting date, or view copies of meeting Agendas and Notes, go to:

<https://www.ccc.govt.nz/the-council/meetings-agendas-and-minutes/>



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Presenter: Ike Kleynbos, Principal Advisor Planning	
3. Local Area Planning	7
2.00 pm – 2.30 pm	
Presenters: Sarah Oliver, Team Leader City Planning; Carolyn Bonis, Team Leader Urban Regeneration	
Break: 2.30 pm – 2.45 pm	
4. Three Waters Quarterly Activities Update (April - June 2025)	9
2.45 pm – 3.15 pm	
Presenter: Gavin Hutchison, Head of Three Waters	
5. Quarterly Governance Update - Q43 2024/2025 (April - June 2025)	31
3.15 pm – 3.45 pm	
Presenters: Matt Boulton, Team Leader Governance Process and Sean Rainey, Manager Official Information	

1. Apologies Ngā Whakapāha

Apologies will be recorded at the meeting.

2. PC14 opt out proposal and decision making

Reference Te Tohutoro: 25/1498404

Presenter(s) Te Kaipāhō: Ike Kleynbos, Principal Advisor Planning

1. Detail Te Whakamahuki

Purpose and Origin of the Workshop	<ul style="list-style-type: none"> This workshop follows the 22 July workshop on the opting out of undecided parts of Plan Change 14 (PC14) and future withdrawal of the plan change. The purpose of this workshop is to discuss the outcomes of feasibility modelling of the operative District Plan, a prospective opt out scheme, and the required decisions that need to be made prior to an application being made by the Minister. A memo regarding commercial feasibility has been pre-circulated.
Timing	This workshop is expected to last for 60 minutes.
Outcome Sought	<p>To confirm with Council, the zoning decision that needs to be made to meet the prospective criteria to opt out of the balance of PC14. This includes:</p> <ul style="list-style-type: none"> Detailing how much medium density is ideally zoned beyond the minimum required; Explaining where medium density will be located; Detailing the decisions that will also need to be on relevant qualifying matters in new zones; and Affirming the decision date.
ELT Consideration	This has not been considered by ELT.
Next Steps	<p>The next step following this workshop is for a decision to be made on the zoning and related qualifying matters at a Council meeting on one of the following dates: 20 August; 3 September; or 10 September.</p> <p>Only once the Minister formally agrees to Council's application can the balance of PC14 be withdrawn. This is likely to take place in November 2025.</p>
Key points / Background	<ul style="list-style-type: none"> The Environment Select Committee have recommended changes are made to the RMA to specifically allow the intensification plan changes for Christchurch City Council and Auckland Council to be withdrawn. Changes to the Act are forthcoming, with the second reading complete and third reading anticipated shortly. Staff expect the law to change by the end of August. The Bill states that Christchurch City Council may seek to opt out of PC14 if it is demonstrated that the operative District Plan provides sufficient commercially feasible residential capacity to meet a Statistics New Zealand high growth scenario, plus a 20% contingency. This totals some 65,600 dwellings. Staff have engaged with the Ministry to affirm the feasibility approach with a suggested criteria shared with staff. This has now been confirmed by the Minister's

	<p>office, an important step as the Minister has full discretion on how this is interpreted. This gives staff confidence that our modelling approach is fit-for-purpose.</p> <ul style="list-style-type: none">• A proposal that would meet these criteria has been drafted. Council must make a formal decision on zoning by mid-September to enable an application to be made to the Minister and avoid a breach of the 12 December 2025 deadline to complete all decision making on PC14.
Useful Links	<ul style="list-style-type: none">• Reference should be made to the memo circulated to Mayor and Councillors – ‘Draft Plan Change 14 Opt Out Option & Commercial Feasibility’.

Attachments Ngā Tāpirihanga

There are no attachments to this coversheet.

Signatories Ngā Kaiwaitohu

Author	Ike Kleynbos - Principal Advisor Planning
Approved By	Mark Stevenson - Head of Planning & Consents John Higgins - General Manager Strategy, Planning & Regulatory Services



3. Local Area Planning

Reference Te Tohutoro: 25/980733

Presenter(s) Te Kaipāhō : Sarah Oliver, Team Leader City Planning; Carolyn Bonis, Team Leader Urban Regeneration

1. Detail Te Whakamahuki

Purpose and Origin	<ul style="list-style-type: none">Update elected members on the current programme of work to deliver Local Area Planning.This briefing responds to a request for further information from elected members at the 19 March 2025 Council meeting, when considering the <i>Urban Regeneration Biannual Report : Suburban</i> report.
Timing	This information session is expected to last for 30 minutes.
Outcome Sought	The briefing is for information only.
ELT Consideration	The Local Area Planning Programme was endorsed by the Council on 6 November 2024; There have been no further reports or briefings of ELT on the programme as a whole.
Next Steps	<p>The programme comprises a number of specific projects, with engagement and/or reporting processes tailored to each area.</p> <p>The next scheduled briefings for Local Area Planning are:</p> <ul style="list-style-type: none">September 2025: focused on the Central City.November/December 2025: Planning & Consents unit biannual updateMarch 2026: Suburban priority areas
Key points / Background	<ul style="list-style-type: none">The Ōtautahi Christchurch Planning Programme was endorsed by the Council in November 2024. It takes direction from the Greater Christchurch Spatial Plan and provides further guidance and detail on the city’s intended future form. This will be achieved by way of a regenerative and integrated approach through a programme of network and local area planning.The Programme identifies three tranches of Local Area Planning activity:<ul style="list-style-type: none">Tranche 1: Central City and priority Suburban Centres (Linwood Village, New Brighton, Sydenham and Lyttelton). This work has been underway for some time.Tranche 2: Linwood neighbourhood and the western corridor between Hornby and the Central City. This has recently commenced.Tranche 3: Northern corridor between the Central City and Papanui to Belfast.Further greenfield work has also been identified as high priority to commence now.The briefing will give an overview of these tranches of work and key next steps.

Useful Links	

Attachments Ngā Tāpirihanga

There are no attachments to this coversheet.

Signatories Ngā Kaiwaitohu

Authors	Carolyn Bonis - Team Leader Urban Regeneration Sarah Oliver - Team Leader City Planning
Approved By	Mark Stevenson - Head of Planning & Consents John Higgins - General Manager Strategy, Planning & Regulatory Services

4. Three Waters Quarterly Activities Update (April - June 2025)


Reference Te Tohutoro: 25/1151606

Presenter(s) Te Kaipāhō: Gavin Hutchison, Head of Three Waters

1. Detail Te Whakamahuki

Purpose and Origin	<ul style="list-style-type: none">To update the Council on the Three Waters Operation activity during the period April, May and June 2025.The attached report was put together by staff in the Three Waters Unit.
Timing	This information session is expected to last for 30 minutes.
Outcome Sought	Staff welcome feedback on the topics. This will help us to create an informative document that provides useful information on a regular basis.
ELT Consideration	N/A
Next Steps	N/A
Key points / Background	N/A
Useful Links	N/A

Attachments Ngā Tāpirihanga

No.	Title	Reference	Page
A 	Three Waters Quarterly Report - April to June 2025	25/1508572	10

Signatories Ngā Kaiwaitohu

Author	Gavin Hutchison - Head of Three Waters
Approved By	Brent Smith - General Manager City Infrastructure



Three Waters

Quarterly Report
April to June 2025

ccc.govt.nz/water-and-drainage

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Addington Brook – June 2025.

Executive summary

Our latest Three Waters Quarterly Report provides an update on our ongoing efforts to deliver safe and reliable water services to Christchurch and Banks Peninsula residents.

This quarter, our teams were very busy responding to the State of Emergency during wet weather and flooding across the district in late April and early May.

In addition to our business-as-usual and emergency response works, we also had teams out in the elements doing wet weather sampling for our stormwater and waterways monitoring plans. This involves taking samples city-wide during the event so we can accurately assess how our stormwater systems respond and the impact on our waterways. We also carry out similar monitoring for our water supply and wastewater systems. A big thanks to all who worked during this event.

The Huritini Halswell Stormwater Management Plan was approved by Environment Canterbury this quarter – a big milestone reflecting a lot of work from our teams.

We've also been very busy this quarter providing extensive feedback for several national and local legislative changes:

- National Wastewater Environmental Performance Standards
- Resource Management National Direction Package
- Three Waters Service Delivery Plans
- Trade Waste Bylaw review
- Zone Committees review
- Consultation on proposed changes to drinking water acceptable solutions.

More detailed Three Waters project and financial information is available in reports from the Health and Safety Committee, PMO and finance.



Te Kuru Wetland – April 2025.



Water storage below Christchurch Adventure Park – April 2025.

Local Water Done Well

In May Christchurch City Council confirmed that it will retain direct control of drinking water, wastewater, and stormwater services, deciding on an In-House Delivery Model as part of the Government's Local Water Done Well reforms. The decision followed detailed analysis and public consultation, with strong community support for keeping water services under Council control.

Under the Local Water Done Well framework, all councils are required to submit a Water Services Delivery Plan to the Department of Internal Affairs by 3 September 2025, including its proposed water services delivery model. Our teams are contributing to the preparation of this plan, which will outline how Christchurch will sustainably deliver and fund its water services, while meeting the Government's strengthened regulatory and performance requirements.

A snapshot of our network

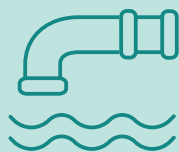
We're responsible for more than you might think...

Our three waters network

Christchurch City Council owns and operates the city's water supply, wastewater and stormwater network.



Water supply



Wastewater



Stormwater

Strengthening our networks



Pump stations



Reservoirs



Well heads



Pipes



Treatment plants



Drainage

Helping our communities



Education



Community engagement



Flood control



Customer service



Growth planning



Incident response

Looking after our environment



Waterways



Stormwater basins



Wetlands
lake openings

Our water supply network

Christchurch City Council owns and operates a network of wells, intakes, treatment plants, reservoirs and pipes that deliver water to our residents. We do regular testing and maintenance to make sure our water is safe, and we're also carrying out upgrades to comply with the Government's drinking water rules.

What we did, in numbers – April to June 2025



99% (397 out of 401)
of water supply resource consent conditions are compliant.



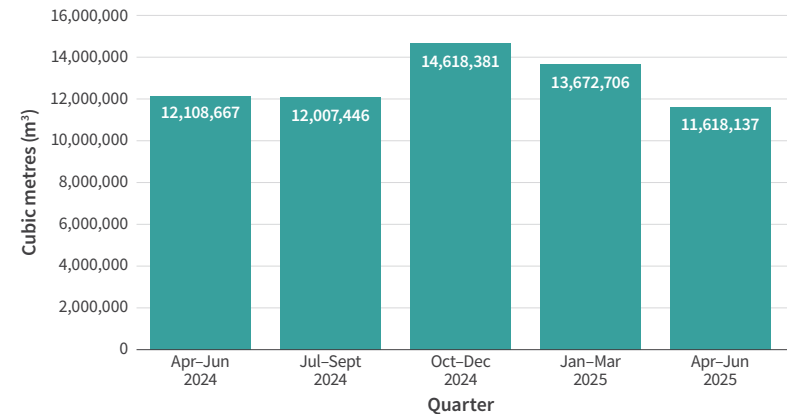
11,618,137m³
Water supplied across the district

The total water supplied across the district showed a 4% decrease compared with the same time period last year (April to June). An added benefit of reducing our water use is reducing the electricity (and associated greenhouse gas emissions) needed to pump it throughout the network.

Quarter	Year	Water supplied (m ³)	
		Christchurch	Banks Peninsula
April–June	2024	12,002,194	106,473
July–September	2024	11,911,761	95,686
October–December	2024	14,492,641	125,740
January–March	2025	13,556,104	116,602
April–June	2025	11,518,720	99,417

Water supply

Water supplied in Christchurch and Banks Peninsula per quarter



Asset planning advice

Our asset planning teams are continuously working to provide expert advice and approvals for new developments and subdivisions across Christchurch and Banks Peninsula.

Asset planning advice		April–June 2025
Water supply	Capacity reviews for new development	171
	Subdivisions consented	6
	Engineering reviews and acceptance for new subdivisions	12
	Cost share development agreements concluded	2



8 incidents

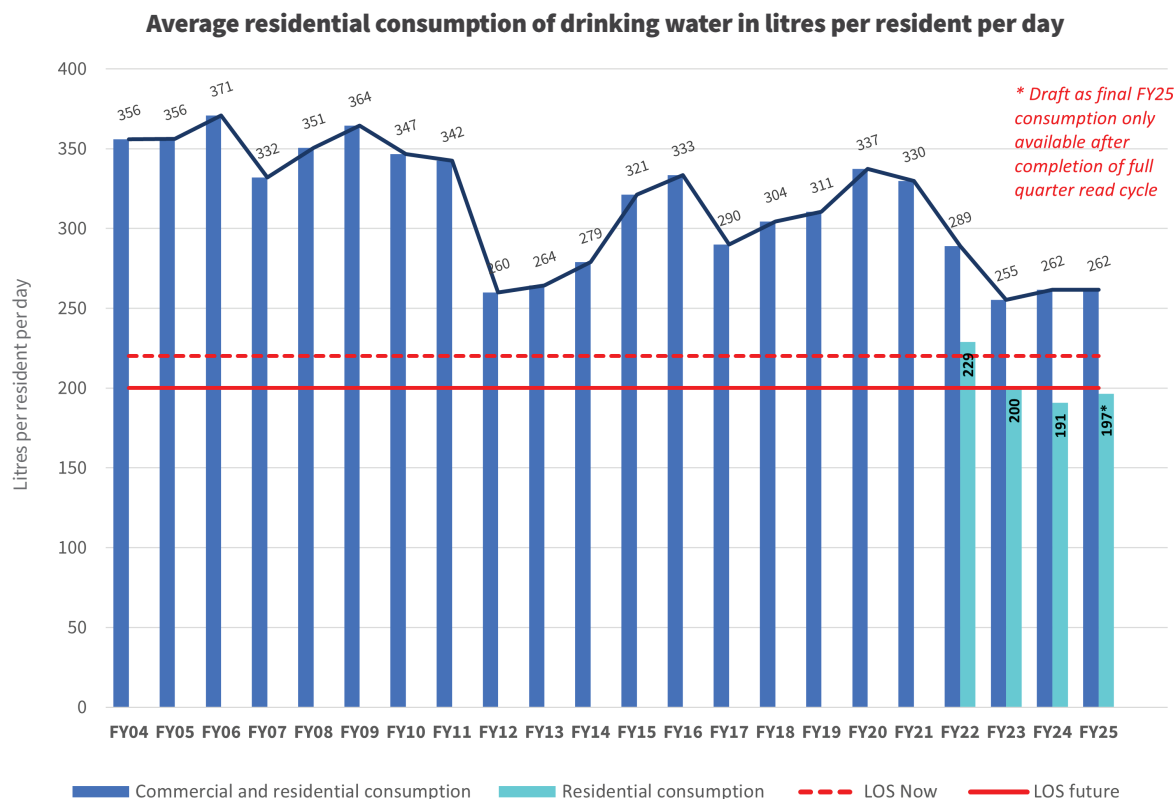
reported to the Water Services Authority – Taumata Arowai (more about this on page 10).

Water supply

Diving into the data

Water consumption

The Council encourages residents to use less water through the smart water metering programme, excess water use charging and education. While these have an impact on customer behaviour there are also other factors, including rainfall and temperature, which have an impact. This graph shows average drinking water consumption rates for Christchurch city (average litres per resident per day).



The consumption in this chart shows the residential consumption as well as the combined residential and commercial consumption.

We calculate the consumption as the water supplied to the system minus the real losses, and then we divide it by the population.

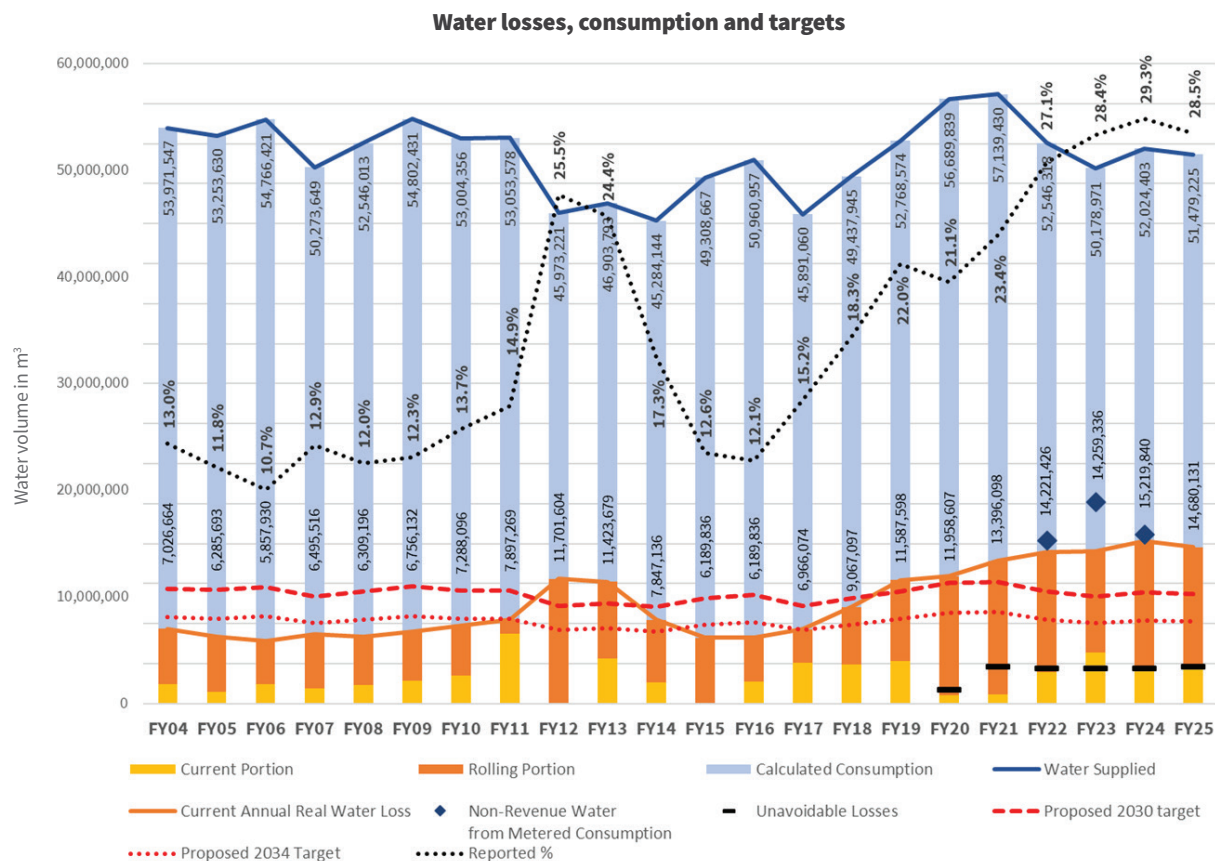
The chart also shows the current and future targets for the residential consumption.

Water supply

Diving into the data (continued)

Achieving future targets

This year we not only saw a reduction in real losses, but also in the water supplied in Christchurch city. This chart shows historical data and the journey to achieve future targets.



Our water loss contract works across the whole city on a four year cycle.

The current portion represents the annual real losses for the portion of the city we worked on that particular year, while the rolling portion represents the rest of the city.

The calculated consumption is the water supplied minus the calculated water real losses.

Non revenue water from metered consumption represents the water supplied minus metered consumption (residential and commercial).

We are working to achieve the targets for the Current Annual Real Losses (CARL):

- 2030 proposed target: CARL = 20% of water supplied to the system
- 2034 proposed target: CARL = 15% of water supplied to the system.

Water supply

Diving into the data (continued)

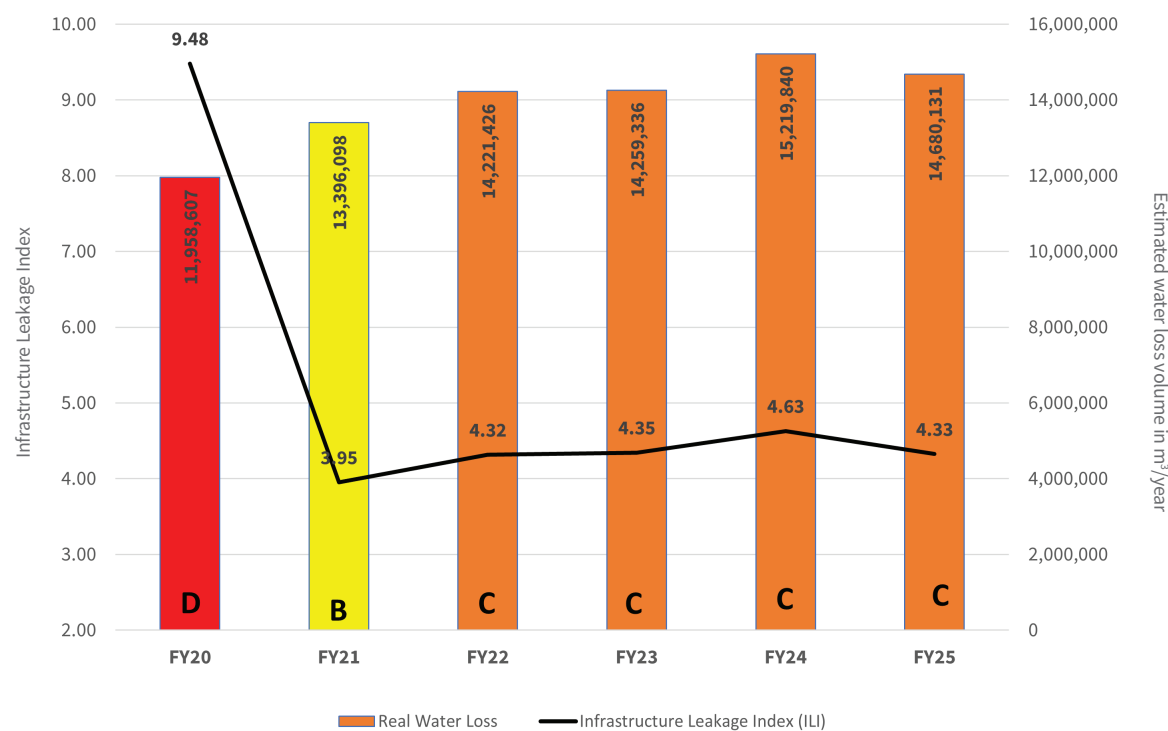
Water loss

We are seeing a reduction in the estimated real water losses since 2024.

For example, in Christchurch:

FY24 = 15,219,840m³/year

FY25 = 14,680,131m³/year



The water loss management efforts implemented last year have led to a reduced water loss volume (FY to date) and a lower infrastructure leakage index at an overall Category C.

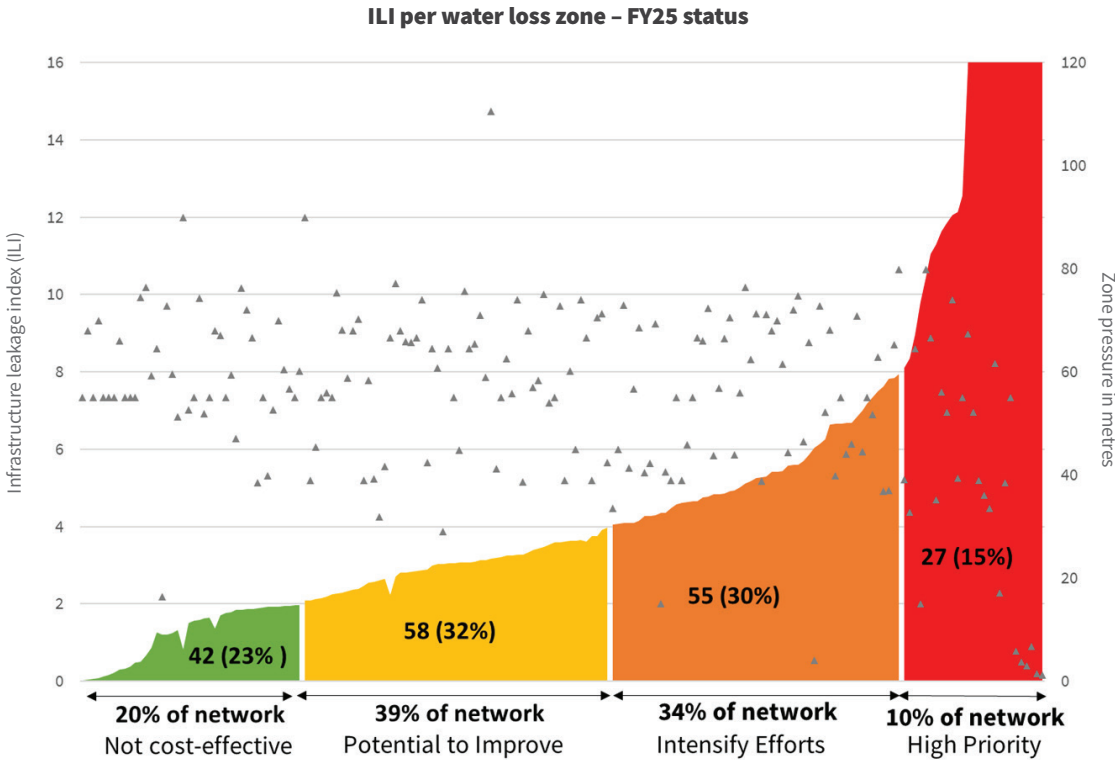
Water supply

Diving into the data (continued)

Water loss

This year we focused our work on identifying and repairing leaks in zones with Infrastructure Leakage Index (ILI) equal D, this means the zones where we have higher volume of water losses. As a result, we have a total of 9 less water loss zones in the D category.

Our overall ILI (including Christchurch and Banks Peninsula) was reduced from 4.62 in FY24 to 4.26, keeping us in the C band, but showing an improvement.

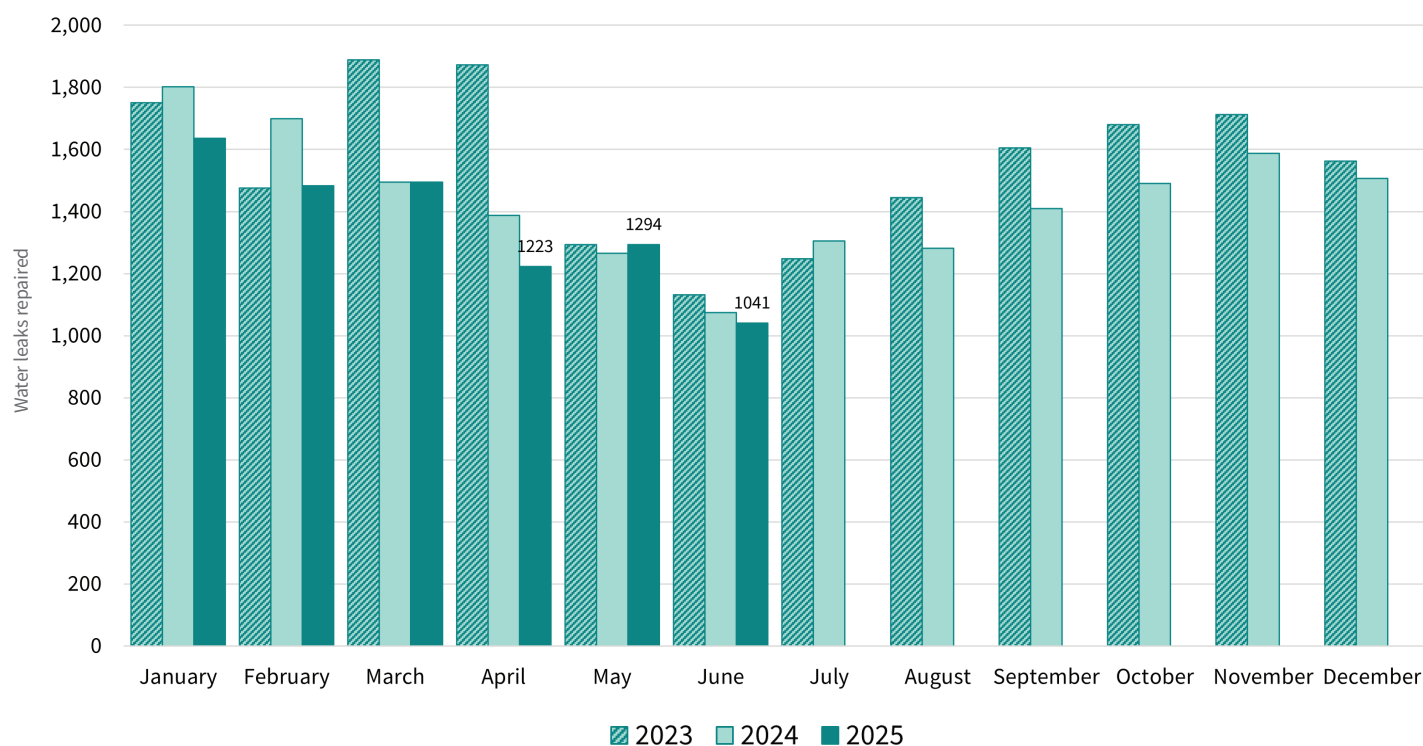


Band	ILI Range	Real Loss Management Strategy
A	< 2	Further loss reduction may be uneconomic unless there are shortages; careful analysis needed to identify cost-effective improvement.
B	2 to < 4	Potential for marked improvements; consider pressure management, better active leakage control practices and better network maintenance.
C	4 to < 8	Poor leakage record: Tolerable only if water is plentiful and cheap; even then, analyse level and nature of leakage and intensify leakage reduction efforts.
D	≥ 8	Very inefficient use of resources; leakage reduction programmes imperative and high priority.

Water supply

Diving into the data (continued)

3558 Water leaks repaired

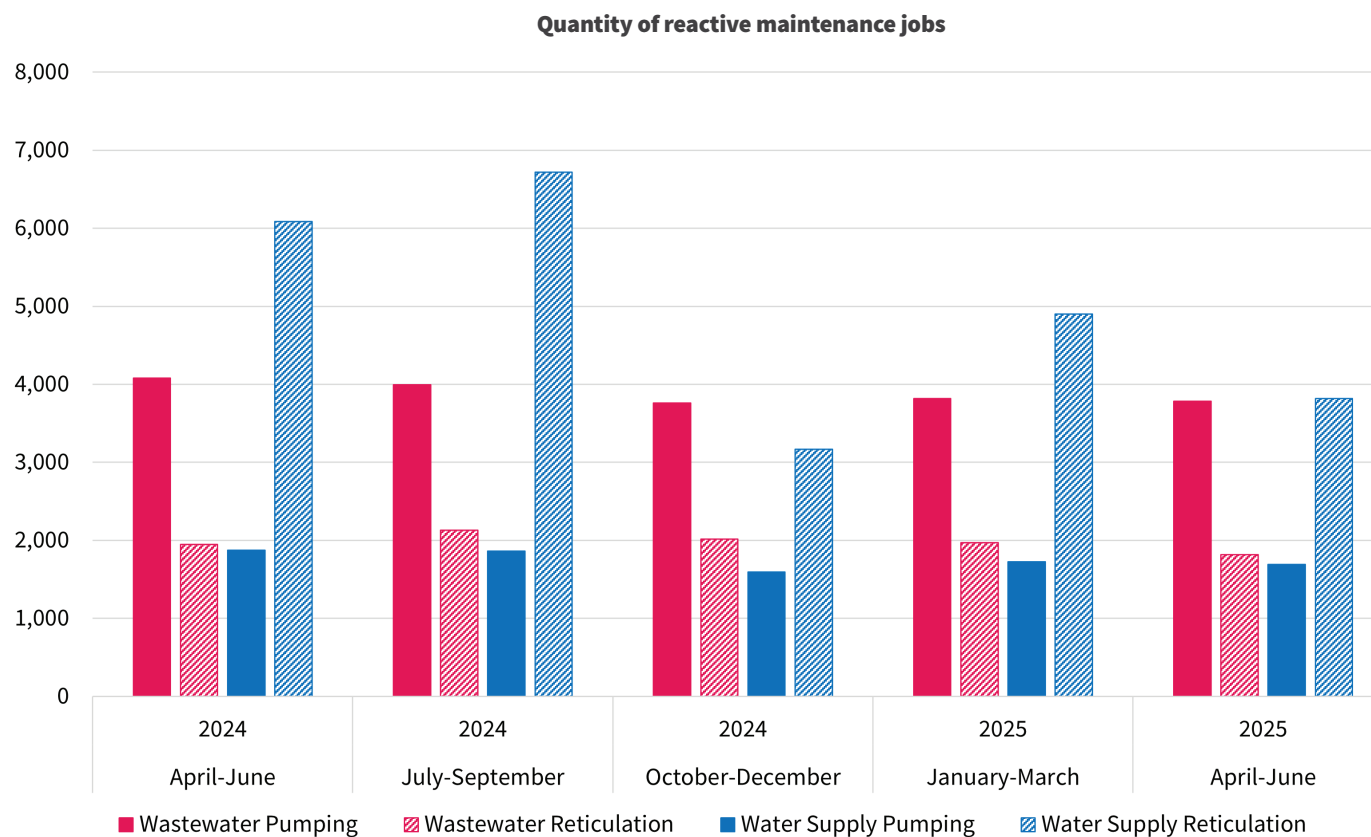


Water supply

Diving into the data (continued)

Reactive maintenance

Most of our three waters maintenance costs are incurred via two maintenance contracts with CityCare Water. One contract is for **water and wastewater** and the other is for **land drainage** which incorporates stormwater and flood protection activities.



Drinking water compliance

We manage a high-quality and safe water supply network, which we monitor closely so we can quickly respond to any issues. Christchurch and Banks Peninsula water supplies are chlorinated to meet New Zealand drinking water laws. We're also working on additional upgrades to our water supply network to ensure we meet all Government rules and regulations.

While we upgrade our water supply network there are areas where our water supply isn't compliant. However, the requirement to treat our water with chlorine means our water has an extra level of protection against contamination. Many of the non-compliances will be resolved once we have completed upgrades to assets or completed longer term testing to confirm the quality of our water.

While we acknowledge that our water supply has non-compliances, we're focused on doing the work needed to achieve compliance while continuing to provide safe drinking water.

The Drinking Water Quality Assurance Rules include a range of rules, the most significant of which relate to the source (S rules), distribution (D rules) and treatment of water (T rules), which are key to making our supply compliant.

There are other non-compliances that aren't related to the S, D and T rules. These will also be resolved over time.

Here's how we're tracking:

S Source rules relate to the quality of water at its source.

All but one Christchurch and Brooklands/Kainga water treatment plants have now demonstrated Class 1 status for their source, which means that additional treatment barriers for protozoa aren't required.



100% of our Class 1 sampling programme

to demonstrate the protozoa compliance of Class 1 sources was completed on 30th April 2025. **This involved the collection of 3432 water samples over two years.**

44/46 treatment plants

across the Christchurch and Brooklands-Kainga supplies are now classified as Class 1 and are therefore protozoa compliant.

For water sources that don't meet the Class 1 status criteria we have work under way to make the supplies compliant. This includes:

- The Christchurch Supply (including Brooklands/Kainga) has two water treatment plants (Main Pumps and Tanner) that require UV treatment to comply with the protozoa rules.
- Main Pumps has UV in place and is therefore protozoa compliant.
- We're currently working on installing a protozoa barrier at Tanner, which will be compliant by the end of the year.
- On Banks Peninsula water is mostly sourced from streams and requires protozoa treatment. The exceptions are Birdlings Flat and Wainui, where water is sourced from aquifers.
- Birdlings Flat already has UV system in place, and because the Wainui Treatment Plant bore is shallower than 30m it also requires a protozoa barrier. A project is underway to install a UV barrier at the Wainui Treatment Plant. Once complete all Banks Peninsula supplies will have compliant protozoa barriers in place.

D Distribution rules relate to water in the distribution network.

They require a low level of chlorine to be present in water distributed across our network from treatment plant to tap.



13/17 distribution zones were compliant during the quarter.

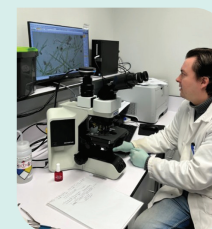
T Treatment rules relate to protection against bacteria and protozoa.

We're non-compliant with these rules while we upgrade our water supply, but have other protections in place to keep our water safe.



To achieve compliance, we need to install continuous water quality monitoring as well as complete some treatment plant upgrades in Banks Peninsula and Christchurch.

Our laboratory



Our laboratory team has completed training on cyanobacteria (toxic algae) identification for our source water in Banks Peninsula. The combination of this training and the purchase of a new microscope means we can now carry out the first phase of

identification before sending the samples to external labs to analyse them.

This means we don't need to outsource further analysis if we identify there is no risk of possible cyanotoxin release, saving time and money. If we do identify a risk we can also narrow down the type of cyanotoxin analysis we need to outsource, which saves us even more money.

Quarterly water supply controllable non-compliances

We test the water regularly to ensure it is safe to drink. When we do have controllable non-compliances, we take immediate action to assure the water supply and notify Water Services Authority - Taumata Arowai.

Controllable non-compliances are those we can control and avoid by improving our processes and procedures. To reduce the amount of these, we analyse the cause and undertake an action plan so they don't happen again.

These are the controllable non-compliances recorded during the last quarter:

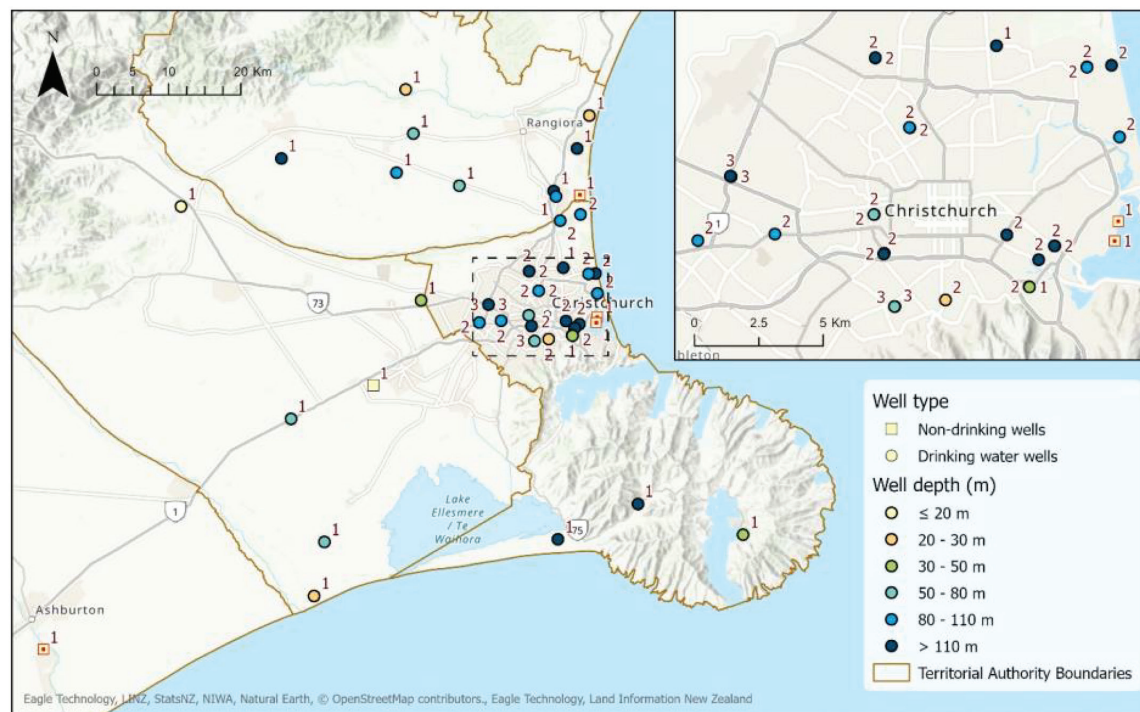
Supply details	Drinking water safety, compliance or sufficiency category	Notification ID	Date	Details
BRO013 Brooklands Kainga	Water is non-compliant	NOT-00009190	04/04/2025	FAC in water leaving the Brooklands Treatment Plant was measured to be less than 0.1 mg/L for a short period while trialling continuous monitoring water quality instrumentation.
CHR009 Christchurch	Water is non-compliant	NOT-00009196	03/04/2025	FAC in a sample collected at 4 Allied Rd in the West Distribution Zone was measured to be less than 0.10 mg/L which is non-compliant with rule D3.19.
CHR009 Christchurch	Unplanned restricted or interruption longer than 8 hours	NOT-00009370	04/05/2025	Main repair on AC pipe in Northwest Zone took longer than 8 hours to complete.
CHR009 Christchurch	Water is non-compliant	NOT-00009426	13/05/2025	FAC in a sample collected at 54 Bournemouth Cr in the Rawhiti Zone was measured to be less than 0.10mg/L which is non-compliant with rule D3.19.
DUV001 Duvauchelle	Ability to maintain sufficient water is at imminent risk	NOT-00009271	22/04/2025	Duvauchelle Treatment Plant Reservoir dropped to 3 percent due to a combination of high demand (long weekend), poor source water quality which prevented the treatment plant from operating, and not being able to tanker enough water from other supplies.
LIT001 Little River	Water is non-compliant	NOT-00009231	10/04/2025	FAC of water leaving the treatment plant was measured to be less than 0.5 mg/L (result: 0.46 mg/L) which is non-compliant with rule T2.6.
PIG001 Pigeon Bay	Ability to maintain sufficient water is at imminent risk	NOT-00009569	09/06/2025	A leak on the pipeline up to Starvation Gully Reservoir led to the level of the reservoir dropping to 3 percent.
PIG001 Pigeon Bay	Water is non-compliant	NOT-00009583	11/06/2025	FAC in water leaving the treatment plant was measured to be less than 0.5 mg/L which is non-compliant with rule T2.6.

Water supply

The quarter ahead July to September 2025

We're working with Water Services Authority – Taumata Arowai, ESR and Environment Canterbury on research into viruses in groundwater. We're hopeful this research could inform future changes to the Drinking Water Quality Assurance Rules requirements in relation to groundwater.

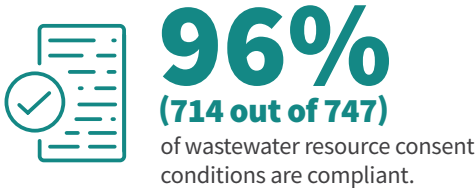
We have collected over 90 water samples from Christchurch, Selwyn and Waimakariri districts, having testing over 260,000 litres of Christchurch city groundwater. The research is going well, with no indication of human viral contamination in any of these samples.



Our wastewater network

Christchurch City Council maintains wastewater systems to provide the community with a safe and healthy environment through the appropriate treatment and discharge of wastewater.

What we did, in numbers – April to June 2025



The Trade Waste Bylaw 2025 was adopted by Council on 7 May 2025 and came into force on 1 July 2025.



Wastewater overflows		
Weather conditions	Number of overflows	Cause
Wet weather	26	High rainfall
Dry weather	5	4 – blocked sewer (fat, rags, roots) 1 – burst pipe due to high rainfall

Asset planning advice

Our asset planning teams are continuously working to provide expert advice and approvals for new developments and subdivisions across Christchurch and Banks Peninsula.

Asset planning advice		April–June 2025
Wastewater	Capacity reviews for new development	272
	Subdivisions consented	6
	Engineering reviews and acceptance for new subdivisions	8
	Cost share development agreements concluded	0

Non-compliance figures – April to June 2025

We didn't have new significant non-compliances recorded during the last quarter.

The quarter ahead July to September 2025

Our team of highly skilled technical experts is always working hard to stay up to date with the latest industry developments and to share our knowledge and experience with the wider industry. Two of our papers have been accepted for the Water New Zealand Conference to be held in Christchurch in December. The team will be working on the final papers to provide impactful presentations highlighting the exceptional and highly skilled team we have at the Council.



Wastewater

Christchurch Wastewater Treatment Plant

We work hard to keep the damaged Christchurch Wastewater Treatment Plant operating, while keeping odours to a minimum for residents.

The team is working to finalise the design for the new activated sludge reactor, so it is ready to go out to tender by the end of July. The aim is to have everything wrapped up from a design perspective by the end of September. Additionally, we have been on the market for Construction Management/Construction Administration (CM/CA) and are currently evaluating the responses.

Preparations are underway to undertake further work on clarifiers 3 & 4 next summer. These will be far more significant than this year's repairs, and will involve dewatering of the site and emptying the clarifiers. Additional aerators are in the process of being procured

and installed to assist with the additional loading to the oxidation ponds when the essential clarifier repairs are underway.

This year's pond transition from summer to winter mode resulted in longer and more persistent odours than anticipated. Reviewing the data during and after the odour event, assessed the cause as being the additional loading the ponds received over the summer due to the clarifier repairs which necessitated a temporary reduction in the capacity of the temporary activated sludge plant. The odour event resulted in a warning letter (no action required) being received from Environment Canterbury. The Odour Management Plan has been updated and additional steps have been put in place to try and mitigate the situation next year.

We continue to provide monthly updates to the Waitai Coastal-Burwood-Linwood Community Board.

Monitoring and ops



17 million m³
total treated wastewater.



1635
webpage views.



949 MWh
electricity generated from waste / \$\$ saved.



5
e-newsletters.



0 times
H₂S went over 0.03ppm.



1
school visit.



Trickling filter – November 2024



Clearing the trickling filter site – December 2024

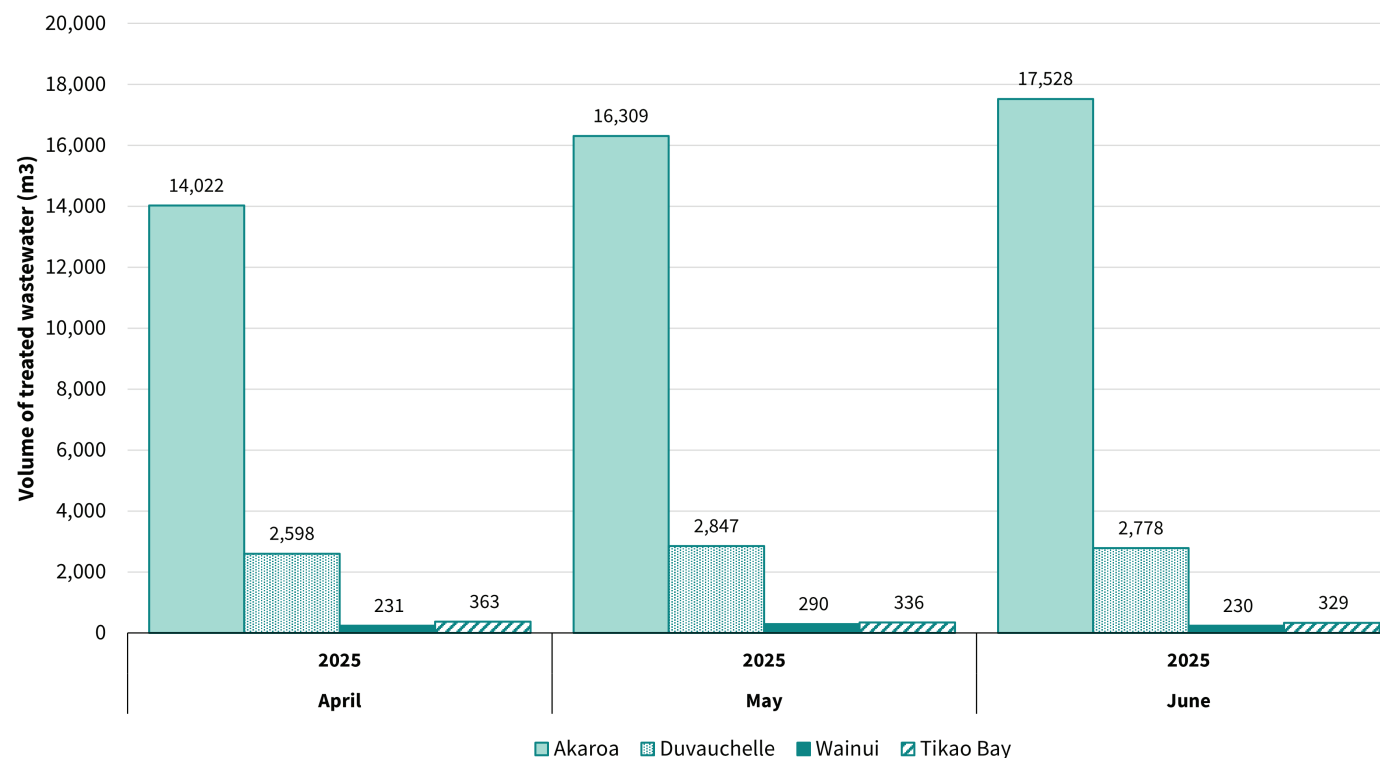


Cleared trickling filter site – June 2025

Wastewater

Banks Peninsula wastewater treatment plants

Our Wastewater Treatment Plants in Banks Peninsula are managed by our staff. The team was very busy and managed to successfully keep the plants running while coping with high inflows during the flooding events.



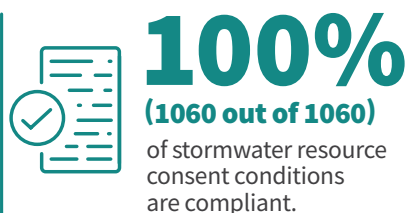
Our stormwater network

Our stormwater system is being continually maintained and improved to make the city a safer and healthier place to live. The network includes open drains, pipes, pump stations, stopbanks, basins and more.

What we did – April to June 2025

Our activities

- Pūharakekenui Styx River Weed Management Report completed.
- Groundwater monitoring chapter for Environmental Management Plan completed, submitted to Environment Canterbury.
- Huritini Halswell Stormwater Management Plan approved by Environment Canterbury.
- Pūharakekenui-Styx River Stormwater Management Plan submitted to Environment Canterbury for final approval.
- The 15 required Industrial Stormwater Discharge License audits have been completed for the 24-25 FY.
- Community Waterways Partnership's new website is in development and nearing completion.
- Mother Of All Clean Up beach and river clean up completed by the Community Waterways Partnership.
- Instream Contaminant Containment Model (ICCM) has been handed over to Council. The ICCM (also known as MEDUSA) uses a built-in hydraulic model to bridge the gap between stormwater contaminant loads (based on land use) and water quality in surface water. This is an important part of determining the effects of stormwater on the receiving environment so that ecological outcomes are protected and enhanced.
- Targeted wet weather monitoring of the Charlesworth Drain, Nottingham Stream and Bells Creek.



Stormwater facilities put to the test

The city received over 140mm of rain during a storm in late April/early May.

Te Kuru, a large new wetland facility on Cashmere Road, was holding back a huge amount of rain from flooding downstream areas in the Heathcote catchment at the same time it won two awards at the Aotearoa New Zealand Public Works Engineering Excellence Awards.

Te Kuru was named Best Public Works Project Over \$5 million and won the award for Excellence in Environment & Sustainability. Congratulations to the team behind this project!

Asset planning advice

Our asset planning teams are continuously working to provide expert advice and approvals for new developments and subdivisions across Christchurch and Banks Peninsula.

Asset planning advice		April–June 2025
Stormwater	Floor levels reviews and advice	2165
	Discharge approvals	247
	Subdivision reports/conditions	36
	Cost share development agreements concluded	2

The quarter ahead July to September 2025

This quarter we'll present the Te Pātaka o Rākaihautū Banks Peninsula Stormwater Management Plan to the Community Board and Council for approval before submitting it to Environment Canterbury for their certification.

We operate the stormwater network under a resource consent from Environment Canterbury. We didn't have new significant non-compliances recorded during the last quarter



The Community Waterways Partnership (CWP)

The Community Waterways Partnership supports the development of community-based initiatives to improve the ecological health, indigenous biodiversity, cultural, and amenity value of our urban waterways. The Partnership involves Christchurch City Council, Canterbury Regional Council, Department of Conservation, Ministry for the Environment, Canterbury District Health Board, universities, schools, industry representatives, river care and other community groups

What we did

Mother of All Clean Ups 2025

The annual Mother of All Clean Ups, now fully funded by the CWP, has grown steadily since the inaugural event in 2015 with five participating community groups. The event on Saturday 10 May 2025 saw 47 community, business and school groups collecting rubbish from 56 sites along the estuary edge and waterways. Over 440 bags of rubbish were collected – a great result for our waterways. As the Avon-Heathcote Ihutai Estuary Trust now hands this event over to the CWP to run going forward, we wish to congratulate the Trust on growing such an incredible event over the past decade.

Linwood Waterways Celebration Day

The CWP supported Te Whatu Ora, along with our other partners Avon-Heathcote Estuary Ihutai Trust and Te Tuna Tāone plus several different local community groups, to host the 'Linwood Waterways Celebration Day'. Over 160 students from Linwood Avenue School attended, as well as an estimated 200 people from the local community. The event included a variety of stalls promoting caring for the waterway and it was an opportunity to connect people to their local environment. Ideas for enhancing the waterway and constructing an educational mural were collected plus several people signed up to take part in future riparian working bees. Putting this event together has enhanced relationships between community members, Linwood Avenue School, and different Council teams.



Mother of All Clean Ups 2025



Linwood Waterways Celebration Day

What people are telling us

During this quarter water supply was the third most common service request category after wheelie bins and animals.

Our team received a total of

6755
service requests

related to water and drainage.

The most common requests related to:



water leaks
2837



water supply
1108



water meter boxes
816



surface water not draining or being blocked
302



sewer leaks
202

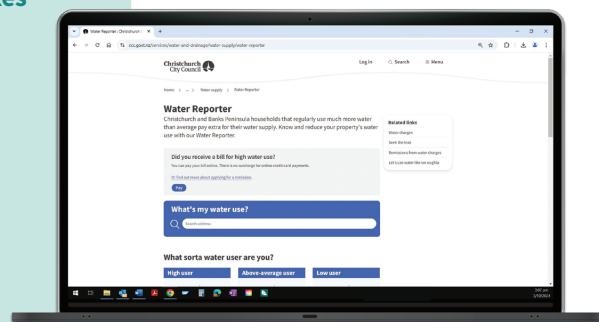
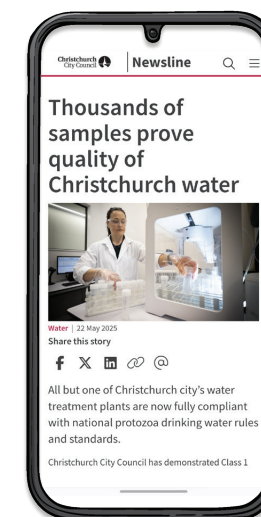
Reaching our communities

During the last quarter:

We published ten Newsline stories related to Three Waters.

The stories covered:

- A liveblog providing emergency updates on the wet weather event. This included 40 updates between 30 April and 5 May.
- A liveblog providing updates on the critical water shortage in Duvauchelle. This included five updates between 22 and 28 April.
- Three stories on the Council's decision on an in-house model for the delivery of water services under Local Water Done Well.
- The completion of the class 1 sampling programme.
- A promising study investigating whether viruses that impact human health are present in Christchurch groundwater.
- Addington Brook's renewal.
- The Council's briefing on an ocean outfall alternative for the Akaroa wastewater scheme.
- Water and transport infrastructure upgrades around Parakiore.



We had **77,349** views across our water webpages.

This represented **3.59%** of total views across the website, and **33,455 less views** than the previous quarter.

The top five pages were:

1. Water Reporter - used by residents to check their water use (**16,275**)
2. Our floor level map for building and resource consents, flood risk and property information (**14,570**)
3. Three waters asset network map showing where three waters assets are located (**5972**)
4. The water status map showing real-time water shut-off information (**4279**)
5. Water charges page with useful information (**3040**)

5. Quarterly Governance Update - Q43 2024/2025 (April - June 2025)

Reference Te Tohutoro: 25/1305422


Presenter(s) Te Kaipāhō : Matt Boulton, Team Leader Governance Process
Sean Rainey, Manager Official Information

1. Detail Te Whakamahuki

Purpose and Origin	<ul style="list-style-type: none"> This quarterly update updates the Council on key governance activities and compliance with statutory and related obligations. The session is staff-generated and covers: <ul style="list-style-type: none"> governance process performance, including Council, Committees, and Community Board meeting management, decision-making, and progress toward key governance-related targets. Data from the fourth quarter of the 2024/2025 financial year, from April 1 to June 30, 2025. End of year results (July 1 2024 to June 30 2025)
Timing	This information session is expected to last for 30 minutes.
Outcome Sought	That the Council receives the information provided in the Quarterly Governance Update - Q43 2024/2025 (April - June 2025), and that the members' questions are answered
ELT Consideration	This information update includes data provided to the Executive Leadership Team (ELT) through other internal reporting.
Next Steps	<ul style="list-style-type: none"> Quarterly reporting will resume after the local body elections. Any questions raised during the presentation of this item that are not answered on the day will be responded to as soon as possible. Requested reporting changes will be implemented from the next reporting period.
Key points / Background	<ul style="list-style-type: none"> High Volume of Governance Documentation: Governance teams supported the organisation's decision-making by processing over 5,300 documents, including administrative, decision-making, and information reports, as well as memos and other internal documents. Effective Action Tracking and Closure: A total of 1,619 actions were closed during the year, demonstrating strong follow-through on governance tasks. While 24% of these were closed later than scheduled, this is an area targeted for improvement. Sustained Governance Support: Staff provided consistent and comprehensive support for meetings and reporting throughout the year, contributing to informed and timely decisions across Council.

	<ul style="list-style-type: none">Process Improvements in Key Areas: Enhancements to Public Excluded (PX) reporting and LGOIMA handling were implemented, supporting improved transparency, accountability, and responsiveness to elected members and the public.
Useful Links	N/A

Attachments Ngā Tāpirihanga

No.	Title	Reference	Page
A 	Quarterly Governance Results Presentation (Q4 and EOY 2024 - 2025)	25/1535100	33

Signatories Ngā Kaiwaitohu

Authors	Matt Boulton - Team Leader Governance Process Sean Rainey - Manager Official Information
Approved By	Helen White - General Counsel / Director of Legal & Democratic Services

Quarterly Governance Update – Q4 2024/2025 (April - June 2025)

Presenters:

- Sean Rainey, Manager Official Information
- Matt Boulton, Team Leader Governance Process

Key Metrics Comparison

Metric	Q4 2023/2024	Q4 2024/2025	Change (%)	Year End (Target)
Number of meetings held	111	112	▲ 0.9%	430 (500 – 650)
Number of reports and memos considered	630	712	▲ 12%	2577
% of eligible meetings were livestreamed	92%	95%	▲ 3%	97% (90%)
Meetings compliant with all required legislation standards	96%	100%	▲ 4%	100% (98%)
% of overall reports in Public Excluded (PX)	6.2%	6.7%	▲ 0.5%	5.9% (6.5%)
Total % of 2022 – 2025 PX Reports reviewed for release as of this quarter	31%	89%	▲ 68%	89% (85%)
New meeting actions generated from meetings	282	259	▼ -9%	919
Meeting actions closed	339	199	▼ -52%	1619
% of meeting actions closed late	36%	6%	▼ -30%	29%
% Ombudsman requests are compliant	100%	100%	No change	100% (TBC)
% LGOIMA requests are compliant	99.4%	99.7%	▲ +0.3%	99.7% (TBC)

Meetings

Level of Service 4.1.28.1 - Schedule, support, and record Council meetings unless committee structure provides otherwise

Measure of Success	Performance Targets/Outputs	Q4 and EOY Result
Schedule, support, and record Council meetings unless the committee structure provides otherwise	Between 500 and 600 governance meetings are supported	Q4 – 117 meetings held and supported EOY – 432 - Target not met

Level of Service 4.1.28.6 - Increase transparency in decision making through livestreaming eligible meetings

Measure of Success	Performance Targets/Outputs	Q4 and EOY Result
Increase transparency in decision-making through live-streaming eligible meetings	90% of eligible meetings are streamed and recorded on a digital platform	Q4 – 96% (64 out of 67 meetings streamed/available online) EOY – 97% (229 out of 237 eligible meetings streamed/available online) – Target met

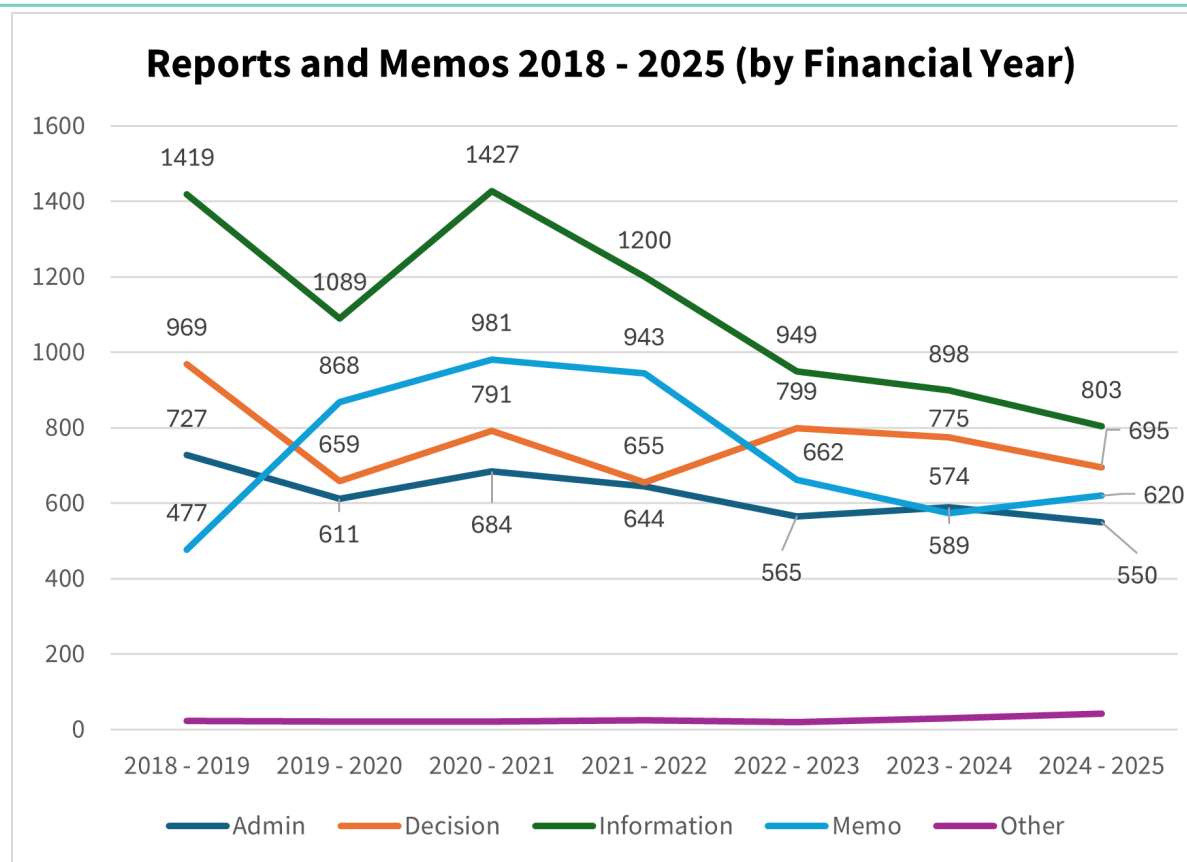
Report and Memo Volumes

Quarter 4 2024 - 2025: 713

- Admin Reports - **127**
- Decision Reports - **195**
- Information Reports - **207**
- Memos - **172**
- Other - **12**

End of Year 2024 - 2025: 2710

- Admin Reports - **550**
- Decision Reports - **695**
- Information Reports - **803**
- Memos - **620**
- Other - **42**



Quarterly Governance Update – Q4 2024/2025 (April - June 2025)

1 August 2025

Public Excluded (PX) Reports

Level of Service 4.1.28.4 - Increase transparency in decision making through minimising public excluded reports

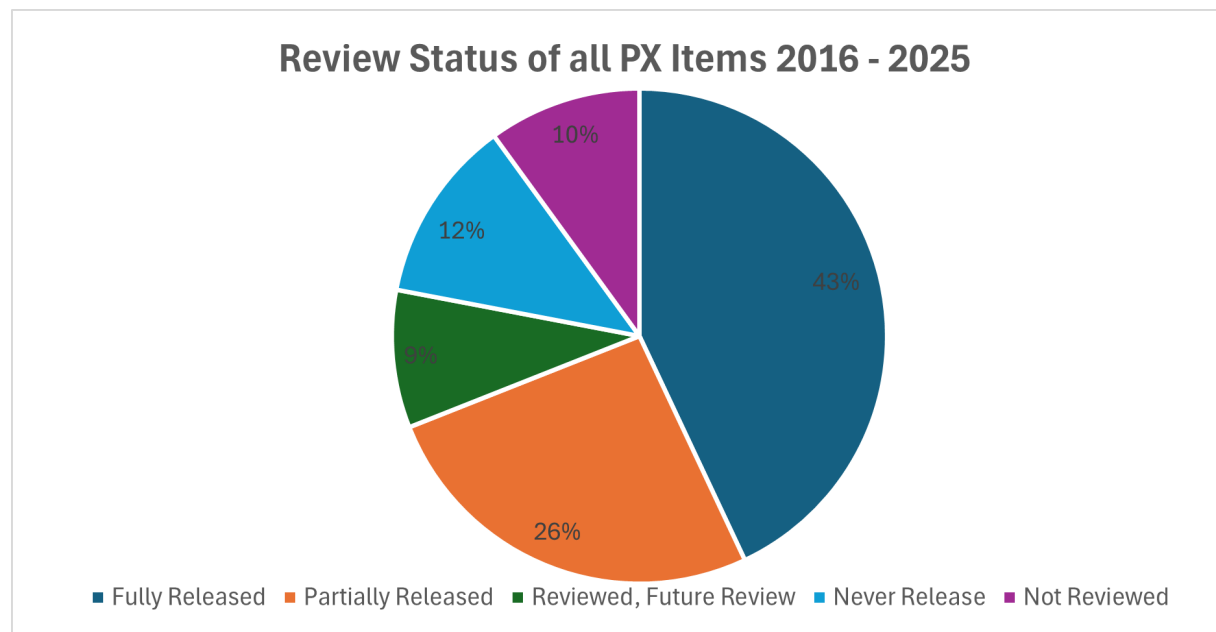
Measure of Success	Performance Targets/Outputs	Q4 and EOY Result
Increase transparency in decision-making through minimising public-excluded reports	A maximum of 6.5% of reports considered in PX	Q4 – 6.7% (34 out of 504 eligible reports PX) EOY – 5.9% (117 out of 1953 eligible reports were PX) - Target met

Level of Service 4.1.28.5 - Increase transparency in decision making by releasing reports

Measure of Success	Performance Targets/Outputs	Q4 and EOY Result
Increase transparency in decision-making by releasing reports	85% of all PX reports from the current triennium were reviewed for potential release	Q4 – 90 reports reviewed EOY – 88% (345 out of 369 eligible reports were reviewed) - Target met

Review of PX Reports 2016 - 2025

Review Status of PX	Total
Fully released	636
Partially released	380
Never release	182
Future review (after initial)	129
Not reviewed	147
Total	1474



Governance Processes

Level of Service 4.1.22 - Provide services that ensure all Council, and Committee meetings are held with full statutory compliance

Measure of Success	Performance Targets/Outputs	Q4 and EOY Result
Provide services that ensure all Council and Committee meetings are held with full statutory compliance	98% compliance	Q4 – 100% (45 out of 45 checks) compliance EOY – 100% (265 out of 265 checks) compliance – Target met

Level of Service 4.1.28.3 - Governance processes are maintained and published on the Website that ensure statutory compliance

Measure of Success	Performance Targets/Outputs	Q4 and EOY Result
Governance processes are maintained and published on the Website that ensure statutory compliance	100%	Q4 – 100% all website links audited EOY – 100% all website links audited - Target met

Quarterly Governance Update – Q4 2024/2025 (April - June 2025)

1 August 2025

City Council 

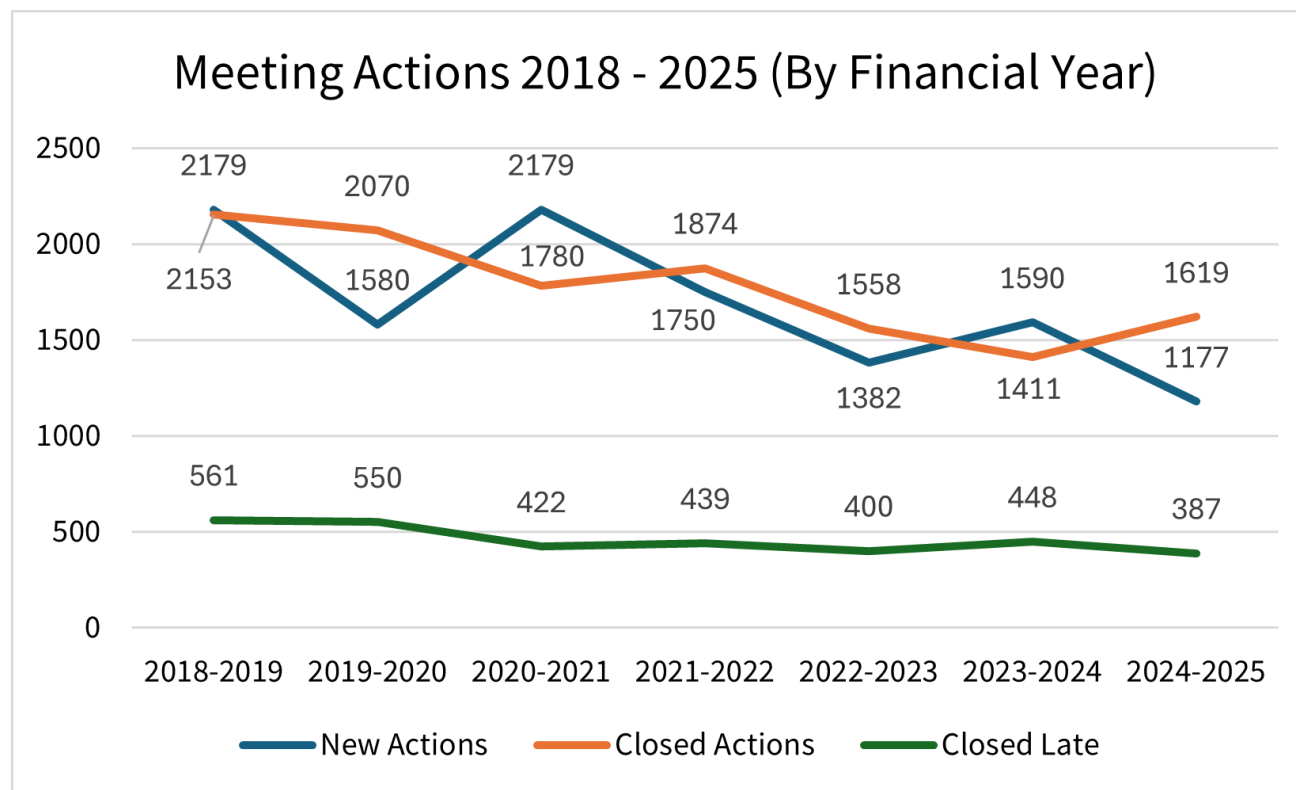
Action Volumes

Quarter 4 2024 - 2025:

- New Actions - **259**
- Closed Actions (old and new) - **199**
- Actions closed late - **12 (6%)**

End of Year 2024 - 2025:

- New Actions - **1177**
- Closed Actions (old and new) - **1619**
- Actions closed late - **387 (24%)**



LGOIMA and Elected Member Requests

Level of Service 4.1.29.1 - Provision of information in accordance with LGOIMA

Measure of Success	Performance Targets/Outputs	Q4 and EOY Result
Investigations into process and compliance by the Ombudsman's Office are responded to within their requested deadlines	100% within the requested deadlines	All Ombudsman queries responded to within agreed timeframes.

Level of Service 4.1.29.2 - Respond to requests for information held by Council in a manner that complies with the legislative processes and timelines set out in the LGOIMA

Measure of Success	Performance Targets/Outputs	Q4 and EOY Result
Provision of information is in accordance with LGOIMA principles and requirements	99% compliance	Q4 – 425 requests, 10.6 average completion days 2024/25 - 99.7% compliance 1691 requests – 9.3 average completion days

LGOIMA and Elected Member Requests

LGOIMA

36% increase in request numbers from FY23/24 - 1,691 requests received compared to the last year's 1,243.

Average completion days saw a 25% decrease with the average wait time to receive the information requested 9.3 days compared to 12.4 days the previous year

- Transport & Waste – 31%
- Regulatory Compliance - 14%
- Official Information 10%

Elected Member Queries

1,465 Elected Member information requests, this is a 45% increase from FY23/24 where we received 1007

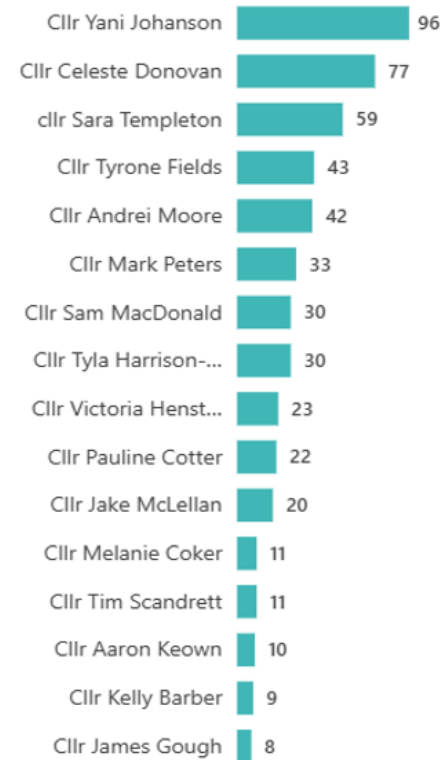
53% decrease in average completion days regarding requests from 20.8 days (FY23/24) to 9.7 days (FY24/25)

- Transport & Waste – 25%
- Three Waters - 10%
- Planning & Consents - 10%

Councillor Requests

Q4 2024/25

of Requests Received by Reporter



2024/25

of Requests Received by Reporter

