

Te Pae Pūkari Youth Advisory Committee AGENDA

Notice of Meeting:

An ordinary meeting of the Te Pae Pūkari Youth Advisory Committee will be held on:

Date: Wednesday 29 June 2022
Time: 4.30pm
Venue: Council Chambers, Civic Offices,
53 Hereford Street, Christchurch

Membership

Chairperson	Councillor Anne Galloway
Deputy Chairperson	Councillor Jake McLellan
Members	Councillor Melanie Coker
	Councillor Yani Johanson
	Selwyn Gamble
	Mia Sutherland
	Micah Heath

23 June 2022

Principal Advisor

Claire Appleby Phillips
Acting Head of Community Support,
Governance & Partnerships
Tel: 941 5408

Simone Gordon
Committee and Hearings Advisor
941 6527
simone.gordon@ccc.govt.nz
www.ccc.govt.nz

Note: The reports contained within this agenda are for consideration and should not be construed as Council policy unless and until adopted. If you require further information relating to any reports, please contact the person named on the report.

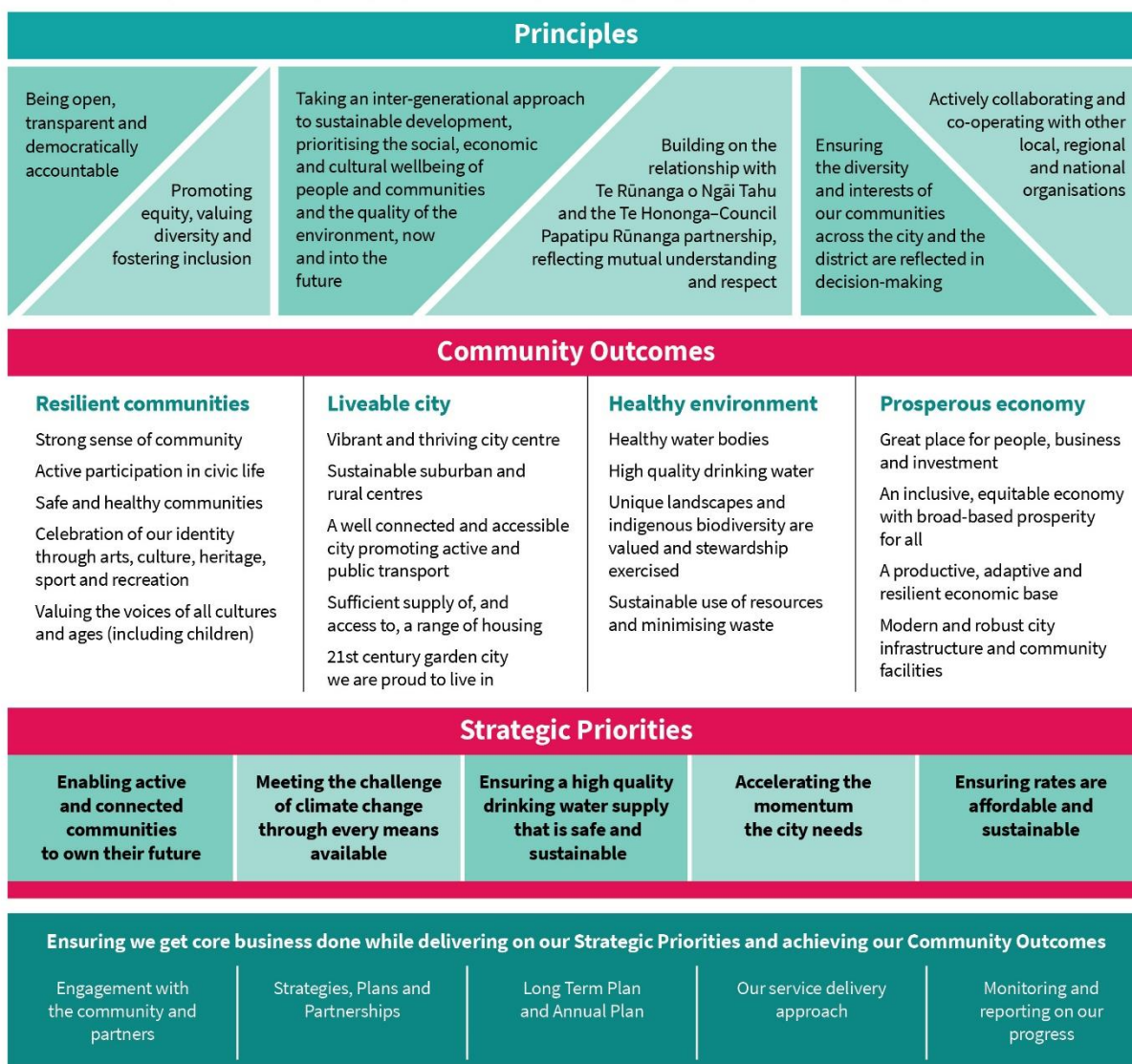
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TE PAE PĪKARI YOUTH ADVISORY COMMITTEE
NGĀ ĀRAHINA MAHINGA TERMS OF REFERENCE

Chair	Councillor Galloway
Deputy Chair	Councillor McLellan
Membership	Councillor Coker Councillor Johanson Micah Heath - Young Person Representative (Ngāi Tahu) <i>Vacant</i> - Young Person Representative (Ngāi Tahu) Mia Sutherland - Young Person Representative (Christchurch Youth Council) Selwyn Gamble - Young Person Representative (Pacific Youth Leadership and Transformation Council)
Quorum	Half of the members if the number of members (including vacancies) is even, or a majority of members if the number of members (including vacancies) is odd. Must be one external and one elected member present.
Meeting Cycle	Quarterly
Reports To	Council

Areas of Focus

The purpose of Te Pae Pīkari is to consider issues of particular relevance to young people, as well as to create an internal pathway for youth voices on Council issues.

Te Pae Pīkari aims to:

- Promote positive youth development
- Involve young people in civic matters
- Provide a point of engagement for the youth sector with Council
- Simplify the process of collaboration with youth organisations and groups
- Build capacity within the youth sector to actively participate in civic life
- Collaborate with key youth organisations and groups

This Committee will be the formal medium through which the MOU between Council and the Christchurch Youth Council is reported to Council.

Te Pae Pūkari / Youth Advisory Committee

Ways of Working

Te Pae Pūkari is a new committee of the Council. As such, members and prospective members feel it important to emphasise the value in establishing how Te Pae Pūkari works together. The following values and statements are a starting point and can be featured on each agenda.

Draft Values:

Te Pae Pūkari:

- Upholds and values Te Tiriti o Waitangi and works in a bi-cultural manner
- Respects and values different cultures and diversity
- Advocates, supports and strives for a stronger voice for young people
- Is inclusive and encourages people to participate where possible
- Is collaborative and encourages groups to work together
- Is underpinned by mindfulness and respect of people, purpose and property
- Is empowering and supportive
- Is safe and ethical for everyone
- Is continuously improved
- Prioritises participation by young people

Te Pae Pūkari members and staff meeting:

For any Te Pae Pūkari related discussion or meeting whether face to face or via audio visual technology involving young people there is a requirement that the young people and Councillors/Staff are accompanied.

Involvement of External Parties:

During meetings open to the public external groups, young people and the wider community are encouraged to be present and join discussions on relevant topics. They may be invited to the table whilst relevant topics are discussed.

The Chairperson will be conscious of the fact that there is the potential for committee members who are young people to require additional time and opportunity to seek information from external parties to allow them to best consider how they will vote. The Chairperson will allow additional time for this to occur.

During publically excluded sessions the Chairperson and the Committee will take into consideration the decision-making needs of committee members who are young people whilst resolving who can remain in the meeting.

Other ways of working:

- Notable agenda items and key decisions will be shared through social media as well as email without prejudice to Council's legal and procedural obligations.
- Information will be shared with each member of the Committee in a timely manner, a minimum of 2 clear working days prior.
- Members will consider all available information and viewpoints including but not limited to the views of young people.
- The Chairperson and Deputy Chairperson will hand over the running of the meeting to a committee member who is a young person in order to build capacity in the youth sector; but will retain the overall responsibilities of Chairperson including that standing orders are followed. Note: This will include pre and post meeting responsibilities.
- From time to time the Chairperson may seek the approval of Te Pae Pūkari to suspend standing orders for a portion of any meeting.
- Members are expected to make a commitment to upskilling in youth participation and ethics / boundaries when working with young people, and, upskilling to the operation of a legally constituted Council Committee meeting under the requirements of LGOIMA and standing orders.
- Committee members who are young people are entitled to a Koha of \$50.00 for attendance at each meeting, a Koha of \$50.00 is also available to the young person who is supporting the external member at the meeting in a manner consistent with the Ways of Working, in order to cover costs.

Note: At the 10 December 2020 Council meeting the Council resolved the following:

1. Delegate to the Te Pae Pūkari / Youth Advisory Committee the ability to appoint up to four external members being young people recommended by Te Rūnanga Ngāi Tahu (two members), The Christchurch Youth Council Incorporated (one member) and Pacific Youth Leadership and Transformation Council (one member), for the remainder of the term. This is conditional on the Youth Advisory Committee following the appointment process detailed in section 3.8 of this report.

Part A	Matters Requiring a Council Decision
Part B	Reports for Information
Part C	Decisions Under Delegation

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Karakia Tīmatanga

1. Apologies Ngā Whakapāha

At the close of the agenda no apologies had been received.

2. Declarations of Interest Ngā Whakapuaki Aronga

Members are reminded of the need to be vigilant and to stand aside from decision making when a conflict arises between their role as an elected representative and any private or other external interest they might have.

3. Confirmation of Previous Minutes Te Whakaāe o te hui o mua

That the minutes of the Te Pae Pūkari Youth Advisory Committee meeting held on [Wednesday, 1 December 2021](#) be confirmed (refer page 8).

4. Public Forum Te Huinga Whānui

A period of up to 30 minutes will be available for people to speak for up to five minutes on any issue that is not the subject of a separate hearings process.

4.1 Cancer Society of New Zealand

Amanda Dodd, Deputy Manager Health Promotion, will speak on behalf of the Cancer Society New Zealand to update the Committee on the Smokefree Aotearoa 2025 Action Plan.

4.2 The Conscious Club

Kophie Hulsbosch and Lucinda Ferguson will speak on behalf of the Conscious Club regarding their advocacy work on ethical, social and sustainable issues relevant to the Committee.

4.3 Youth Civics Project

Yaz Millener will speak with the Committee regarding the Youth Civics Project.

5. Deputations by Appointment Ngā Huinga Whakaritenga

Deputations may be heard on a matter or matters covered by a report on this agenda and approved by the Chairperson.

There were no deputations by appointment at the time the agenda was prepared.

6. Presentation of Petitions Ngā Pākikitanga

There were no petitions received at the time the agenda was prepared.

Te Pae Pūkari Youth Advisory Committee OPEN MINUTES

Date: Wednesday 1 December 2021
Time: 4.34pm
Venue: Held by Audio/Video Link

Present

Chairperson Councillor Anne Galloway
Deputy Chairperson Councillor Jake McLellan
Members Councillor Melanie Coker
Councillor Yani Johanson – *via Audio/Visual link*
Selwyn Gamble
Mia Sutherland
Micah Heath

Principal Advisor

John Filsell
Head of Community Support,
Governance & Partnerships
Tel: 941 8303

Simone Gordon
Committee and Hearings Advisor
941 6527
simone.gordon@ccc.govt.nz
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Part A Matters Requiring a Council Decision

Part B Reports for Information

Part C Decisions Under Delegation

Karakia Tīmatanga: Delivered by Micah Heath.

Secretarial note: following delivery of the karakia, Chairperson Councillor Galloway handed over chairing of the meeting to Micah Heath.

The agenda was dealt with in the following order.

1. Apologies Ngā Whakapāha

Part C

Committee Resolved YTAC/2021/00009

That the apologies received from Selwyn Gamble for early departure be accepted.

Councillor McLellan/Councillor Galloway

Carried

2. Declarations of Interest Ngā Whakapuaki Aronga

Part B

There were no declarations of interest recorded.

3. Confirmation of Previous Minutes Te Whakaāe o te hui o mua

Part C

Committee Resolved YTAC/2021/00010

That the minutes of the Te Pae Pūkari Youth Advisory Committee meeting held on Thursday, 2 September 2021 be confirmed.

Councillor Galloway/Member Gamble

Carried

4. Public Forum Te Huinga Whānui

Part B

4.1 Connected

Employment Liaison Advisor, Atama Moore, spoke on behalf of Connected. Connected is a government service which supports, serves and helps makes things easier for people looking for employment or training opportunities.

Atama provided a broad overview of the work that Connected does, followed by a summary of youth targeted initiatives. This included the Inzone career bus, and a recent partnership with the Ministry for Primary Industries, who are actively visiting schools to speak with students who are ready to go into work. Atama also discussed his work with kaupapa Māori youth organisations. The presentation initiated conversation for future collaboration between Connected and Council.

5. Deputations by Appointment Ngā Huinga Whakaritenga

Part B

There were no deputations by appointment.

6. Presentation of Petitions Ngā Pākikitanga

Part B

There was no presentation of petitions.

7. Youth Audit Tool - Future Actions

Committee Comment

1. Joshua Wharton, Community Partnerships and Planning Advisor, presented the Youth Audit Tool report and explained how this could be utilised for new Council assets. It was noted the importance of undertaking an audit during the early stages of development of a facility, to enable recommendations to be incorporated without major refurbishment work required.
2. The Committee queried whether other local authorities are undertaking youth audits. Staff advised that they are unaware of other Council's doing this kind of work. As such, Christchurch has an opportunity to take the lead on this initiative. Looking ahead, youth audits could be something that is budgeted for future capital projects.
3. The Committee queried whether the Canterbury Multi-Use Arena (CMUA) will have a youth audit. Staff advised that this is in the pipeline and will be funded by the Department of Internal Affairs.
4. There were concerns from the Committee that following a youth audit, there is no specific impetus for recommendations to be incorporated into the final plan. The Committee agreed to include "and what if any recommendations have been incorporated" into the resolution, to enable better accountability following a youth audit.

Officer Recommendations Ngā Tūtohu

That Te Pae Pūkari Youth Advisory Committee:

1. Recommend that Council trial the Youth Audit Tool with three audits from Rerenga Awa across a range of Council facility and/or public realm projects at the planning and design stage to be completed prior to 30 June 2023, at a cost not exceeding \$8,000.
2. Note that the youth team leaders and a Council project representative from each audit will present back to Te Pae Pūkari on each audit in the trial. Whilst all feedback will be taken into consideration there can be no expectation that the audit feedback and recommendations will automatically be incorporated into the project.

Committee Decided YTAC/2021/00011

Part A

That the Council:

1. Trial the Youth Audit Tool with three audits from Rerenga Awa across a range of Council facility and/or public realm projects at the planning and design stage to be completed prior to 30 June 2023, at a cost not exceeding \$8,000.

2. Note that the youth team leaders and a Council project representative from each audit will present back to Te Pae Pūkari on each audit in the trial and what if any recommendations have been incorporated. Whilst all feedback will be taken into consideration there can be no expectation that the audit feedback and recommendations will automatically be incorporated into the project.

Member Sutherland/Councillor Coker

Carried

Meeting concluded at 5:14pm.

CONFIRMED THIS 29TH DAY OF JUNE 2022.

COUNCILLOR ANNE GALLOWAY
CHAIRPERSON

7. Improving Diversity and Representation in our Research

Reference Te Tohutoro: 22/651463

Aimee Martin, Research Analyst – aimee.martin@ccc.govt.nz;

Report of Te Pou Matua: Ashleigh Hamilton, Research Analyst – Monitoring & Research Team
Ashleigh.Hamilton@ccc.govt.nz

General Manager
Pouwhakarae: Lynn McClelland, Assistant Chief Executive, Strategic Policy and
Performance – lynn.mcclelland@ccc.govt.nz

1. Brief Summary

- 1.1 The purpose of this report is to explore with the Committee how we might work to improve the level of engagement that young people have with our research programme.
- 1.2 The Monitoring and Research Team's primary research programme consists of three key components:
 - 1.2.1 The Residents Survey programme, undertaken each year to measure satisfaction with a range of Council infrastructure and services.
 - 1.2.2 The Life in Christchurch programme, which consists of 3 – 4 surveys each year on various topics and issues affecting Christchurch residents. Typically each survey focuses on one of the programmes core topic issues: central city, transport, housing, communities and neighbourhoods and arts, culture and heritage. Recently, the Life in Christchurch panel is surveying more topical issues of concern (e.g. Three Waters Reform, Excess Water Charge Implementation). The results from the Life in Christchurch series feed into the Community Outcomes and Strategic Framework monitoring programme and inform the development of a range of Council strategies (including the Multicultural Strategy).
 - 1.2.3 The Big Cities Quality of Life Survey, which is undertaken every two years in conjunction with the other big cities, explores a range of quality of life issues and topics.
- 1.3 The focus for the last five years has been on building the Life in Christchurch programme, including a people's panel which is used to access respondents. The series is now well established and the panel is at a level where it is proving to be a valuable tool.
- 1.4 While Life in Christchurch has elicited feedback from people who wouldn't typically engage with us through our more formal engagement processes, we recognise that there is more work to do to increase the diversity of those who we are hearing from. This applies to both the Life in Christchurch and the Residents Survey programmes. In particular we intend to focus on improving representation and voice of young people in our research, and on building the ethnic diversity of our respondents to better represent our multi-cultural community.
- 1.5 This work will sit alongside the work currently being undertaken by the Engagement Working Group, there is the same need for diversity in our respondents rather than 'more' responses.
- 1.6 To provide some context, we have also provided information on the current demographics of our panel and our most recent Life in Christchurch surveys.
- 1.7 We are looking at how we improve the level of engagement young people have with our research programme. We have been working with young people to agree on a multi-pronged approach that will involve:



- 1.7.1 Working alongside a group of young people to undertake a review of our questionnaires, identify how we could make them more relatable for young people and identify the current barriers to participation and engagement with our research programme;
- 1.7.2 Developing a youth panel that can sit alongside the Life in Christchurch panel, which will be used for our wider research programme but can also be used for any youth specific work.
- 1.8 A core component of our youth panel development will focus on the youth panel representing young people in the wider Māori, Pacific Peoples and Asian ethnic communities. To achieve this we will need to use a collaborative approach, working with the Committee and appropriate organisations and individuals to increase the level of engagement and participation from a diverse group of young people.
- 1.9 This work is a priority for the Monitoring and Research team as improving the diversity of the respondents across our research programme will fundamentally enable the Council to better understand and respond to the needs of all of our residents and communities.

2. Officer Recommendations Ngā Tūtohu

That Te Pae Pūkari Youth Advisory Committee:

1. Receives the information in this report.
2. Provides advice and input to support the Monitoring and Research Team's goals of improving the diversity of the Life in Christchurch panel and of identifying how best to engage with various communities in regard to our research.
3. Supports an ongoing collaborative approach to improving responses from young people across the Monitoring and Research Teams research programme.

Attachments Ngā Tāpirihanga

No.	Title	Page
A  	Life in Christchurch Panel & Survey Demographics	16

Additional background information may be noted in the below table:

Document Name	Location / File Link
N/A	-

Confirmation of Statutory Compliance Te Whakatūtutanga ā-Ture

Compliance with Statutory Decision-making Requirements (ss 76 - 81 Local Government Act 2002).

(a) This report contains:

- (i) sufficient information about all reasonably practicable options identified and assessed in terms of their advantages and disadvantages; and

- | |
|--|
| <p>(ii) adequate consideration of the views and preferences of affected and interested persons bearing in mind any proposed or previous community engagement.</p> <p>(b) The information reflects the level of significance of the matters covered by the report, as determined in accordance with the Council's significance and engagement policy.</p> |
|--|

Signatories Ngā Kaiwaitohu

Authors	Aimee Martin - Research Analyst Ashleigh Hamilton - Research Analyst
Approved By	Lynn McClelland - Assistant Chief Executive Strategic Policy and Performance

Engaging with our hard to reach communities

The Monitoring and Research Team has developed a research panel (known as the Life in Christchurch panel), which is used for research on a range of issues and topics. The panel consists of around 17,000 Christchurch residents who have signed up to provide feedback on a range of topics and issues relating to Life in Christchurch.

This is primarily done through the Life in Christchurch survey series, but it is also increasingly being used for surveying on topical issues of concern.

The panel has been developed over a number of years, and is now at the point where it is proving to be a valuable tool. There is however work to do on improving how representative the panel is of our young population. The following sets out the current age demographics of the Life in Christchurch Panel.

Life in Christchurch Panel Demographics

Age	% of Panel	% of Population
Under 18 years	0.8%	21%
18 to 24 years	7.2%	11%
25 to 49 years	45.5%	35%
50 to 64 years	27.5%	18%
65 and over	19.1%	15%

Recent Survey Demographics

The following sets out the demographic profile (age) of respondents to our most recent Life in Christchurch surveys.

Communities & Neighbourhoods 2020

Age	%	Count	% of Pop
Under 18 years	0.22	5	21%
18 - 24 years	2	45	11%
25 - 34 years	11	241	16%
35 - 49 years	24	542	20%
50 - 64 years	32	738	18%
65 - 79 years	29	672	11%
Over 80 years	2	50	4%

Central City 2021

Age	%	Count	% of Pop
Under 18 years	0.12	3	21%
18 - 24 years	3	71	11%
25 - 34 years	15	364	16%
35 - 49 years	25	621	20%
50 - 64 years	31	780	18%
65 - 79 years	24	607	11%
Over 80 years	2	54	4%

Arts, Culture & Heritage 2021

Age	%	Count	% of Pop
Under 18 years	0.14	3	21%
18 - 24 years	2	37	11%
25 - 34 years	11	233	16%
35 - 49 years	23	506	20%
50 - 64 years	33	726	18%
65 - 79 years	28	609	11%
Over 80 years	3	72	4%

Transport and Housing 2021

Age	%	Count	% of Pop
Under 18 years	0.23	6	21%

18 - 24 years	4	99	11%
25 - 34 years	18	463	16%
35 - 49 years	22	586	20%
50 - 64 years	29	757	18%
65 - 79 years	25	657	11%
Over 80 years	2	64	4%

Central City 2022

Age	%	Count	% of Pop
Under 18 years	0.45	14	21%
18 - 24 years	8	240	11%
25 - 34 years	16	486	16%
35 - 49 years	21	648	20%
50 - 64 years	30	946	18%
65 - 79 years	23	700	11%
Over 80 years	3	82	4%

Climate Change and Events 2022

Age	%	Count	% of Pop
Under 18 years	1	39	21%
18 - 24 years	2	54	11%
25 - 34 years	8	280	16%
35 - 49 years	22	730	20%
50 - 64 years	32	1068	18%
65 - 79 years	31	1034	11%
Over 80 years	4	132	4%

8. Youth Sector and Strategy Implementation - Staff Update

Reference / Te Tohutoro: 22/649958

Report of / Te Pou Matua: Joshua Wharton, Community Partnerships & Planning Advisor,
Joshua.Wharton@ccc.govt.nz

General Manager / Pouwhakarae: Mary Richardson - General Manager Citizens and Community Group

1. Brief Summary

- 1.1 The purpose of this report is to;
 - Provide an update of Council's actions against the objectives of the Christchurch Youth Action Plan (Attachment A).
 - Provide an update of Council's actions against the objectives of Te Haumako; Te Whitingia Strengthening Communities Strategy, particularly as it relates to the youth sector (Attachment B).
- 1.2 The origin of this report was a request by Te Pae Pūkari / Youth Advisory Committee, to receive regular staff updates on the status of and Council actions taken in support of the Youth Sector in Christchurch.

2. Officer Recommendations Ngā Tūtohu

That Te Pae Pūkari Youth Advisory Committee:

1. [Receive the information in the Youth Sector and Strategy Implementation – Staff Update Report.](#)









3. Christchurch Youth Action Plan Progress Update

- 3.1 For an update of Council's actions against the objectives of the Christchurch Youth Action Plan Foundation Document, please see Attachment C.

4. Te Haumako; Te Whitingia Strengthening Communities Together Strategy Update

- 4.1 For an update of Council's actions against the objectives of the Te Haumako; Te Whitingia Strengthening Communities Together Strategy, please see Attachment D.

Attachments / Ngā Tāpirihanga

No.	Title	Page
A  	Christchurch Youth Action Plan Foundation Document	21
B  	Te Haumako; Te Whitingia Strengthening Communities Together Strategy	40
C  	Christchurch Youth Action Plan - Progress Against Objectives - June 2022	59
D  	Te Haumako; Te Whitingia Strengthening Communities Together Strategy - Progress Against Objectives - Youth Sector - June 2022	61

In addition to the attached documents, the following background information is available:

Document Name	Location / File Link
Greenhouse Gas Emission Tracker	https://smartview.ccc.govt.nz/apps/emissions
Transport Projects	https://ccc.govt.nz/transport/improving-our-transport-and-roads/transport-projects

Confirmation of Statutory Compliance / Te Whakatūtutanga ā-Ture

Compliance with Statutory Decision-making Requirements (ss 76 - 81 Local Government Act 2002).

(a) This report contains:

- (i) sufficient information about all reasonably practicable options identified and assessed in terms of their advantages and disadvantages; and
- (ii) adequate consideration of the views and preferences of affected and interested persons bearing in mind any proposed or previous community engagement.

(b) The information reflects the level of significance of the matters covered by the report, as determined in accordance with the Council's significance and engagement policy.

Signatories / Ngā Kaiwaitohu

Author	Josh Wharton - Community Partnerships & Planning Advisor
Approved By	John Filsell - Head of Community Support and Partnerships Mary Richardson - General Manager Citizens & Community

CHRISTCHURCH YOUTH ACTION PLAN: FOUNDATION DOCUMENT

Item 8

Attachment A



ACKNOWLEDGEMENTS

The Christchurch Youth Action Plan has been supported by the Christchurch City Council, who have provided ongoing financial support throughout the initial event, consultation, editing periods and the launch of the document. The Plan would not have been possible without this as well as the ongoing support from staff members.

Thank you to the Canterbury Youth Workers Collective for provided insight, support and expertise that greatly assisted the creation of the document. Thank you to the Christchurch Youth Council and Youth Voice Canterbury for assistance with the initial event, engagement process and for the feedback that greatly improved the shape of the initiative.

Gratitude must also be shown to all of the young people who took the time to share their experiences, insights and ideas during the course of this research.

HELLO@CHCHYOUTHACTIONPLAN.CO.NZ
CHCHYOUTHACTIONPLAN.CO.NZ

FOREWORD



HON. LIANNE DALZIEL – MAYOR OF CHRISTCHURCH

An enormous amount of research has gone into asking how and why young people feel alienated from political participation at all levels of society. The overwhelming response is not that they don't care about the political conversations that are happening, but rather that they don't feel genuinely welcome to engage with the political process – be that central or local government.

The city-wide Christchurch Youth Action Plan initiative was designed to create a meaningful platform for young people to connect with others in their communities, and as a result the Christchurch Youth Action Plan Foundation Document has been created.

Both the process, (which involved a wide range of youth-oriented groups), and the Foundation document itself is a fantastic demonstration of how, if we actually take the time to ask, our young people will engage. We need to be mindful of how important it is to speak with them in a language that doesn't alienate or marginalize their views and concerns. This document tells us they have great ideas.

Issues like transport, the environment, youth representation and a sense of belonging are recognised in the report as important issues facing the city. The Action Plan is designed to empower young people not only to engage, but actually to lead the process of finding local solutions that work for everyone.

This shared learning approach enables everyone to contribute to the development and regeneration of our ever-evolving city, which at its heart must be inclusive as well as dynamic.

While this document goes a long way to welcoming young people to the decision-making table, we need to ensure that this is an ongoing and constructive dialogue. I was surprised to read that the city's Youth Strategy was written in 1998 – nearly 20 years ago. The great thing about an Action Plan is that it can be refreshed yearly through consultation so it is always relevant to young people and the city as a whole.

Congratulations to everyone who contributed. Now let's make it happen.

FOREWORD



HON. NIKKI KAYE – MINISTER OF YOUTH AND MINISTER OF EDUCATION

It's great to see young people and decision makers coming together to implement ideas to create positive change for Christchurch young people.

In my job as Youth Minister, I get to meet amazing young people from all over the country. We have so many talented young people with unlimited passion, intelligence, integrity and inspiration.

I know that young people care very deeply about their world and the future, and the Christchurch Youth Action Plan is about encouraging young people to believe in themselves and their vision for the future, and have a say on matters important to them. It's also about empowering them to create positive changes in their city, communities and whanau, and supporting their ability to achieve their goals.

Documents such as this plan are an important way to help develop tomorrow's leaders, and enable the views of young people to be reflected in policy-making.

Now more than ever, government and community leaders are realising the positive connection between involving youth in community activities and the increase in overall community vitality and engagement. Young people bring new energy and ideas to issues and concerns, often with a unique perspective as to how best to tackle challenges and opportunities.

In my roles as Youth and Education Minister, I highly value the role of the youth voice and am committed to empowering young people to be active citizens. An example of this is the support provided by the Ministry of Youth Development to youth councils. A youth council is a formal group or board of young people that provides representation or a voice for youth in the community. They make decisions and set directions for promoting the social, cultural, environmental and economic wellbeing of the community.

Many thanks to all those who took time to contribute to the Christchurch Youth Action Plan. Your input will help shape the future of young people and the wider community in Christchurch.

I look forward to seeing the final action plan and watching it support real change for young people in Christchurch.

THE BIG PICTURE

The Christchurch Youth Action Plan Initiative will empower young people to work with decision makers to make positive changes to their lives within themselves, their whānau, community and city.

In November 2016 the process to create a youth action plan started and support was sought from various youth sector groups to lead this process. It quickly became clear the reach of this initiative could be and needed to be broader and take into account the agencies who play a role in, with and around young people's lives. This initiative has allowed young people to openly express their ideas for a better city and quality of life. The intention is to seek, create and support tangible actions from the considerations outlined in the foundation document.

Purpose for the Youth Action Plan Initiative:

- To turn young people's ideas into actions for the city
- To develop a series of considerations that can be undertaken by key stakeholders
- To create an inclusive, vibrant community for young people
- To empower young people to be active citizens

ABOUT THE DOCUMENT

The foundation document is the start of an ongoing conversation between young people and decision makers. It has been created to provide a foundation for actions to be developed from, as part of a process that promotes co-creation and collaboration. This document expresses the views a range of young people from a diverse background (see engagement process).

It is very important to note that these results do not represent the views of all young people, nor have we sought to homogenise the voices of young people.

Throughout this document we have tried to value the thoughts and opinions of all participants equally and as such, there may be differing opinions and views. For this reason some issues and considerations may conflict with others. In circumstances of conflicting issues, aspirations and considerations the suggestion is to further and specifically investigate and consult the issue with young people.

HOW TO READ THE DOCUMENT

This document has been created for a range of community members, including young people themselves, and decision makers in our city.

The content in this document has been separated into seven themes. Within each theme, there are multiple sub-themes each of which have number of issues which have been broken down into three categories;

1 – ISSUE

An important topic or problem for debate or discussion that has been raised by young people.

2 – ASPIRATION

A perspective vision or view of what success could look like.

3 – CONSIDERATIONS

Actions young people specifically recommended as solutions for the issues, these should be considered by stakeholders.

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1 | TRANSPORT

1.1 TRAFFIC AND ROADING

1.1.1 ISSUE

The traffic congestion in the central city delays buses to and from the suburbs.

ASPIRATION

There are options within Christchurch to travel from suburb to suburb directly.

CONSIDERATION

- Provide buses which go from suburb to suburb without going into the city centre.

1.1.2 ISSUE

There are too many car parks within the central city.

ASPIRATION

Christchurch has a central city where car parks are not required.

CONSIDERATION

- Provide more parking outside the city centre with public transport or free park and ride shelters

1.1.3 ISSUE

There is a lack of parking in Christchurch, and those available are very expensive.

ASPIRATION

Parking is easily accessible in availability and price.

CONSIDERATION

- Increase the number of free parking spaces in the city
- Reduce the price of parking
- Use technology to access ride sharing
- Mobility parking needs to be 2.5 meters to allow for modified cars to be used increase the knowledge around mobility parking
- Have student permits for street parking particularly streets with time limits

1.2 PUBLIC TRANSPORT

1.2.1 ISSUE

There is a lack of reliable public transport in Christchurch.

ASPIRATION

Christchurch is a city which has multiple reliable ways of getting around and is well connected to Greater Christchurch.

CONSIDERATION

- Introduce educational videos about using the bus system
- Re-introduce the free shuttle around the central city
- Have more bus routes around the city not just in to the central city
- Introduce light rail from Kaiapoi/Rangiora to Rolleston, via east side/Marshlands area
- Reduce the price of the trams so they are affordable and able to be used as public transport
- Provide funding and support for innovative transport ideas like solar powered trains

1.2.2 ISSUE

There are very few public transport options at night and after events.

ASPIRATION

People are able to use public transport throughout the night.

CONSIDERATION

- Extend the bus times to run throughout the night
- Provide cheaper taxis or ubers for young people
- Increase transport services for events

1.2.3 ISSUE

The price of public transport is too expensive in Christchurch.

ASPIRATION

Christchurch has affordable public transport options.

CONSIDERATION

- Pay for distance system introduced
- Students/youth/low income discounts
- Education providers to go into partnerships to make busing free for students
- Reduction in all bus fares
- Provide free shuttle between events and youth spaces
- Promote daily and weekly caps of bus fares through social media and posters
- Free buses for young people

1.3 BUSES

1.3.1 ISSUE

Busing has a negative stereotype.

ASPIRATION

People in Christchurch will view busing as a positive experience.

CONSIDERATION

- Provide more training to bus drivers around customer service, knowledge of the city, disability awareness and how to be youth friendly.
- Monitoring at busy bus stops where there can be safety concerns, either through police or youth workers.
- Provide free Wi-Fi at bus stops and some free and available devices to use the Wi-Fi.

1.3.2 ISSUE

Metrocards are not easily accessible and there is a lack of understanding around how they are used.

ASPIRATION

Everyone in Christchurch is able to easily obtain a MetroCard and understands its uses.

CONSIDERATION

- More access to MetroCard's by having them available to purchase in various locations.
- Incentivise the use of MetroCard's by having rewards.
- Advertise the benefits of MetroCard's
- Provide more education around trip caps for MetroCard's

1.3.3 ISSUE

Bus shelters and bus interchanges need improvements.

ASPIRATION

Bus shelters and interchanges are safe, attractive and weather resilient.

CONSIDERATION

- Provide seats and cover to protect people from the weather
- Provide free Wi-Fi in bus interchange
- Offer Wi-Fi at bus stops to check timetables
- Wi-Fi on buses
- Engage young people in designing bus shelters and interchanges
- Provide bins at bus stops to reduce littering
- Fix the timetable panels at bus stops

1.4 PERSONAL TRANSPORT

1.4.1 ISSUE

Young people in Christchurch struggle to get their drivers licences.

ASPIRATION

Young people in Christchurch are able to access driving lessons and obtain their drivers licences.

CONSIDERATION

- Subsidise driving lessons
- Provide more education and communication about what courses and subsidies are already available to young people
- Provide designated practice areas
- Fund organisations to teach safe driving practices

1.4.2 ISSUE

Car ownership is too expensive for young people in Christchurch.

ASPIRATION

Owning and using a car is accessible to everyone in Christchurch.

CONSIDERATION

- Reduce price of cars and petrol
- Introduce student discounts for petrol
- The price of car insurance for under 25 year olds is lowered

1.4.3 ISSUE

There is not enough support for cycling in Christchurch.

ASPIRATION

People in Christchurch will see cycling as safe and viable way to travel.

CONSIDERATION

- Increase number of safe bike lanes with adequate lighting
- More segregated cycle lanes and pedestrian/cycle shared paths
- Investigate a barrier between footpaths and cycle ways
- Increase knowledge and availability of being able to store bikes on buses
- Increase funding and support of Spark bikes and other cycling initiatives
- Provide more affordable options for purchasing bikes and cycling equipment

1.5 OTHER

1.5.1 ISSUE

Young People are not heard in decision-making regarding transport and the bus interchange.

ASPIRATION

Young people can share their thoughts and participate in any decision-making process around transport.

CONSIDERATION

- Increase youth involvement in the planning and running of the bus interchange
- Advertise and promote youth groups working on engaging young people in transport decision making opportunities

2 | WELLBEING

2.1 MENTAL AND PHYSICAL HEALTH

2.1.1 ISSUE

Inadequate access to health services in the city, including mental and physical health services.

ASPIRATION

There is a variety of accessible health services in the city, catering to all needs.

CONSIDERATION

- Set up and maintain mental health support groups
- Promote the confidential nature of health services
- Materials and resources are placed in locations that are accessible, but also provide privacy
- Join mental health services together to provide a single point of call for faster support and services
- Discounted dental care and services increased to 25 years old
- Creation of Gender Identity Clinics

2.1.2 ISSUE

There are ongoing mental health issues as a result of the earthquakes and stigmas around discussing these issues and accessing services to help.

ASPIRATION

A community that can have an open conversation about mental health issues and readily access mental health services.

CONSIDERATION

- Publicise the actual statistics around people being affected by mental health issues
- Additional support for suicide protection and prevention
- Provide support and develop connections in the health sector to help address the significant issues impacting youth mental health

2.1.3 ISSUE

The cost of general health care is too expensive.

ASPIRATION

A city that has affordable general health care for young people.

CONSIDERATION

- Free health care for under 25 year olds
- Additional funding for youth health clinics

2.2 SEXUAL HEALTH

2.2.1 ISSUE

There is a lack of access to sexual health facilities for young people (12 – 24).

ASPIRATION

A health system that provides ample access and opportunity for young people to get support on matters of sexual health.

CONSIDERATION

- Increase the numbers of services available, and promote the existing facilities where sexual health support is available for those over 21
- Additional sex education in schools
- Young people under 16 are able to access sexual health support
- Discounted sexual health services increased up to 25 years old

2.3 HEALTH CARE SYSTEM

2.3.1 ISSUE

Lack of transparency and understanding in the community regarding mental health funding.

ASPIRATION

Christchurch is a city that has a transparent and positive relationship with mental health funders.

CONSIDERATION

- More publicity of the annual plans and offer a summary of spending
- Co-create resources that support young people to understand how and where mental health funding is spent and provide these resources in public spaces and online platforms
- Work with the community in a transparent and engaging way

2.3.2 ISSUE

There is a lack transparent future planning for mental health recovery post emergency.

ASPIRATION

A community that has a comprehensive mental health recovery plan following a large scale emergency.

CONSIDERATION

- Ensure that there are good protocols and process following an emergency around mental wellbeing
- Create a culture of self-care in the community

2.3.3 ISSUE

The health care system does not support Pacific people well enough.

ASPIRATION

The health care system fully supports Pacific peoples.

CONSIDERATION

- Pacific people help frameworks to be implemented
- More Pasifika health professionals working in the sector

2.4 HOUSING AND COMMUNITY SUPPORT

2.4.1 ISSUE

The physical condition of houses and the lack of knowledge around tenancy rights are negatively impacting people.

ASPIRATION

All houses are at a liveable standard and tenancy support is accessible to all people.

CONSIDERATION

- Implement housing 'warrant of fitness' throughout the community
- Provide and promote tenancy rights in a way that caters to all aspects of the community
- Provide youth housing
- Provide half way housing

2.4.2 ISSUE

There is a lack of support for young homeless people, who see prison as option for shelter, food and support.

ASPIRATION

All young people who have been to prison have safe housing and access to food and support in the community.

CONSIDERATION

- Community housing to go to if you cannot or do not want to go home
- Job support offered as part of reintegration

2.5 OTHER

2.5.1 ISSUE

There is limited knowledge of the food that is being consumed.

ASPIRATION

A city that understands where food comes from, and what is in it.

CONSIDERATION

- Better and more understandable labelling of food

2.5.2 ISSUE

There is a huge amount of bullying that occurs in schools.

ASPIRATION

A community that supports each other and that steps in when they see bullying occur. A community of upstanders not bystanders.

CONSIDERATION

- Additional bullying education in schools that is engaging, relatable and has impact
- More serious consequences for those who bully
- Additional support for those who are victims

2.5.3 ISSUE

Cigarettes are too expensive and raising prices leads to theft and criminal convictions.

ASPIRATION

Christchurch is a city where young people have alternatives to smoking cigarettes.

CONSIDERATION

- Lower the cost of the vapes and smoking alternatives.
- Increase the access to programmes which help people to quit smoking

3 | YOUTH FRIENDLY SPACES & PLACES

3.1 SPORTS FACILITIES

3.1.1 ISSUE

Not all cultural groups are catered for in sporting facilities.

ASPIRATION

Christchurch is an inclusive community that offers facilities for all cultural groups.

CONSIDERATION

- Have swimming facilities or times to cater for Muslim women’s needs

3.1.2 ISSUE

Young people lack opportunity to be active due to a lack in sporting facilities and physical spaces.

ASPIRATION

Christchurch offers plenty of spaces and facilities that encourage physical activity and are accessible to young people.

CONSIDERATION

- Improve current skate parks to be weather-resistant
- Create an indoor skate park
- Offer physical activity programmes for young people
- Increase the number of youth-friendly exercise areas
- Create a youth gym
- Offer more sport tournaments for young people
- Encourage more large sporting events to be held in Christchurch
- Prioritise the rebuild of the Christchurch Adventure Park and lower the fee for young people
- Increase availability of sports grounds and courts
- Sports teams that supply equipment and youth sports tournaments which can be joined on the day
- Create an adventure playground aimed at young people rather than children
- Open an athletics stadium

3.2 RECREATIONAL FACILITIES

3.2.1 ISSUE

There are not enough facilities that are fun and are specifically catering to young people.

ASPIRATION

There are many spaces and facilities in Christchurch which have been created with young people.

CONSIDERATION

- Create a version of Margaret Mahy playground for older young people
- Create a maze
- Build another swimming facility like QEII with outdoor swimming and hydroslices
- Improve the state of local bike tracks
- Use empty land and city council public areas to make youth friendly spaces
- Offer play equipment for people with disabilities
- Increase outdoor seating and shade area in existing places
- Create more inner city parks and gardens
- Create a mobile youth space
- Provide safe youth friendly queer spaces e.g. cafes

3.2.2 ISSUE

There is a lack of safe spaces for young people, and a lack of knowledge of existing spaces which leads young people to feel like there is no reason to go out.

ASPIRATION

All young people have safe, friendly and accessible places to go to that cater to a variety of needs.

CONSIDERATION

- Create a network with current youth space providers who allow young people to use the spaces
- Have specific areas or spaces for young people that are cool and not labelled a ‘youth space’
- Have already existing spaces hold specific nights for young people with youth focused events
- Provide a multi-use facility for young people that combines the services they use and need such as libraries, recreation and community centres
- Create an inclusive multilingual space that recognises diversity in Christchurch.
- Provide meeting rooms and other spaces to chill out and have fun
- Create spaces that young people can take ownership of and engage at-risk young people
- Create a cluster of youth friendly cafes and restaurants in the central city
- Offer safe spaces that are centrally located
- Provide youth friendly security
- Increase street lighting
- Improve footpaths
- Provide spaces that are open throughout different times, and open until the last bus of the day

3.2.3 ISSUE

Christchurch lacks study spaces, free Wi-Fi and bookable places for young people to do work.

ASPIRATION

Young people have access to a variety of places to study, that are equipped with the necessary equipment.

CONSIDERATION

- Provide free Wi-Fi city wide and in government buildings
- Offer rooms which are free to book for meetings
- Create study spaces that include computers and free Wi-Fi across Christchurch
- Offer more venues at a low cost for young people
- Create a central point for communication and booking venues
- Offer tutors in different subjects in study spots

3.2.4 ISSUE

There are limited or unsuitable green spaces throughout communities.

ASPIRATION

Every community has access to a variety of green spaces for people to enjoy, relax and take part in activities.

CONSIDERATION

- Begin work on the Bexley/Avon forest park
- Create more and improve places and walks with native trees and fauna
- Make the central city more green
- Increase community input into creating green spaces
- Ensure green spaces have natural and peaceful seating areas and adequate lighting
- Green spaces should be youth friendly
- Create community gardens and orchards
- Have a variety of green spaces for people to chill out
- Use red zone to create youth spaces

3.3 BATHROOM FACILITIES

3.3.1 ISSUE

There are a lack of public toilets throughout the central city.

ASPIRATION

Christchurch has adequate public toilets.

CONSIDERATION

- Place more safe public toilets in the central city

3.3.2 ISSUE

There are a lack of gender-neutral bathroom facilities.

ASPIRATION

Christchurch has accessible gender-neutral bathroom facilities.

CONSIDERATION

- Provide more gender-neutral bathroom facilities

3.4 COMMUNITY

3.4.1 ISSUE

Young people have a variety of ideas of what would make Christchurch a fun place, but have no way to share them.

ASPIRATION

Young people are empowered to share ideas, partner with organisations to deliver projects.

CONSIDERATION

- Link with organisations such as Gap Filler to undertake projects
- Undertake projects for creative spaces such as light up dance spaces, arts and fashion workshops, interactive music space, glitter pits and catwalks.
- Increase the number of buildings with interactive games i.e. Vodafone building
- Offer mentors for young people seeking to undertake projects
- Offer more opportunities and space for young people to develop ideas and be part of the outcome

3.4.2 ISSUE

Young people feel excluded from the central city and that they do not belong there.

ASPIRATION

Christchurch central city is a vibrant place that attracts young people and makes them feel that they belong.

CONSIDERATION

- Encourage designs that are youth friendly, embrace diversity and have cultural links

3.4.3 ISSUE

There is no sense of community in areas young people live.

ASPIRATION

Communities within Christchurch are strong and thriving, with the ability to hold events and festivals.

CONSIDERATION

- Place the promotion and organisation of community events in the hands of the community
- Provide funding to establish groups to unite the community and hold events

3.4.4 ISSUE

There are a lack of trans/ gender diverse friendly spaces in Christchurch.

ASPIRATION

Christchurch offers spaces for people of all genders and makes all people feel safe.

CONSIDERATION

- Create more safe spaces for trans/ gender diverse young people
- Increase awareness, particularly in schools, around creating trans/ gender diverse friendly spaces

3.5 OTHER

3.5.1 ISSUE

There are a lack of events and cheap attractions for young people in Christchurch.

ASPIRATION

Young people can take part and lead a variety of events in Christchurch, and can access local facilities and attractions at low or no cost.

CONSIDERATION

- Offer more activities and events in local parks
- Hold winter events similar to the summer series to improve morale during winter
- Provide events for young people that are cheap or free
- Build outdoor and indoor theatres for young people to use
- Increase advertising of youth-focused events
- Offer cheaper rates at attractions e.g. Adventure Park, Earthquake Museum and the Tram
- Have cheap and free food options
- Operate cafes with cheap and easy food options that offer courses for young people
- Increase the number of clean BBQs for free use
- Offer more youth friendly queer events e.g. movies and dance parties

3.5.2 ISSUE

The red zone is not being utilised.

ASPIRATION

Christchurch red zone is a hub for young people and is a fun place to hang out.

CONSIDERATION

- Offer a skid pad where young people can play with cars safely without risking the public
- Turn grass areas into rugby fields, camping areas, and off road tracks
- Create edible forests, orchards and community gardens

4 | ENVIRONMENT

4.1 WASTE AND RECYCLING

4.1.1 ISSUE

Rubbish and recycling throughout Christchurch could be done more effectively.

ASPIRATION

The community has widespread awareness of recycling options and significant availability of waste disposal facilities.

CONSIDERATION

- Provide more rubbish bins throughout the city
- Offer more bin options and recycling facilities in public places including all bus stops and empty them regularly
- Pay people to collect litter and clean the streets
- Increase penalties for littering
- Provide more education about what can be recycled and how
- Further implementation of eco-crockery and containers at public events

4.1.2 ISSUE

There is unnecessary food waste, particularly in hospitality.

ASPIRATION

There is little food waste, both commercially and residentially.

CONSIDERATION

- Promote culture of donating food to charity or shelters
- Discount prices at the end of the day

4.1.3 ISSUE

Single use plastic bags are wasteful and used too often in Christchurch.

ASPIRATION

Plastic bags are no longer available in Christchurch.

CONSIDERATION

- Ban plastic bags in stores
- Phase out plastic bag use in Christchurch
- Introduce soft plastic recycling bins
- Introduce biodegradable bags

4.2 URBAN ENVIRONMENT

4.2.1 ISSUE

There are negative stereotypes around graffiti, when many young people consider it as a form of street art.

ASPIRATION

A community which understands and value all forms of street art.

CONSIDERATION

- Create safe spaces for graffiti such as blank walls within the central city and throughout Christchurch
- Have opportunities for young people to be involved in the creation of legal street art

4.2.2 ISSUE

The city is not being developed with an environmentally friendly approach.

ASPIRATION

Christchurch is a champion for the environment and considers it in all decision-making.

CONSIDERATION

- Place emphasis on free shuttles, cycle ways and walking paths in central city plans
- Look to use innovative and quality building materials that are more sustainable
- Decrease car parking

4.3 CLIMATE CHANGE

4.3.1 ISSUE

Deforestation is not sustainable.

ASPIRATION

Christchurch has limited deforestation and when it occurs, efforts are made to minimise the environmental impacts.

CONSIDERATION

- Plant more trees to offset deforestation

4.3.2 ISSUE

Pollution in Christchurch is a concern, in regards to climate change.

ASPIRATION

Christchurch is a green city with low levels of pollution.

CONSIDERATION

- Investigate green alternatives to fuel
- Encourage public transport and use of electric cars
- Provide more education about how to live a green lifestyle

4.3.3 ISSUE

Carbon emission from heavy car use is a problem in Christchurch.

ASPIRATION

Christchurch has a carbon neutral approach to transport.

CONSIDERATION

- Promote and incentivise car sharing systems
- Invest in energy creating roads e.g. friction or solar energy
- Electric vehicles use should be incentivised and charging stations should be more available

4.4 OTHER

4.4.1 ISSUE

Canterbury rivers and waterways are not protected from littering and pollution.

ASPIRATION

Rivers and waterways in Canterbury are clean.

CONSIDERATION

- Provide more bins available around rivers and freedom camping areas
- Improve education of water quality in urban areas
- Clean out the rivers and protect them
- Introduce riparian planting
- Increase fencing at dairy farms

5 | EMPLOYMENT

5.1 FINANCIAL

5.1.1 ISSUE

There are age and gender inequalities in pay.

ASPIRATION

Christchurch is a place where people of all genders and ages are paid the same wage for the same work.

CONSIDERATION

- Ensure staff in the same or similar roles are paid the same wage
- Increase the starting out wage
- Provide support and education about employment law
- Make employment legislation clear for everyone by using simple language

5.1.2 ISSUE

The current wages are too low for everyone.

ASPIRATION

Wages are raised to a level that is fair and can support individuals and families.

CONSIDERATION

- Increase the minimum wage
- Implement the living wage
- Take in economic values when pricing the living wage

5.1.3 ISSUE

Tax rates for summer work and other short-term work is too high.

ASPIRATION

A tax system that is responsive to the duration of work contracts.

CONSIDERATION

- Introduce tax exemptions for holiday work
- Calculate tax differently for short term work

5.2 CAREER PATHWAYS AND OPPORTUNITIES

5.2.1 ISSUE

Starting a new business is expensive and difficult for young people.

ASPIRATION

Young people are able to access seed funding and start up support when starting a new business.

CONSIDERATION

- Introduce subsidies for start-up companies
- Investigate local councils or businesses investing in start-ups, with the condition that they employ locally

5.2.2 ISSUE

Young people with disabilities struggle to gain employment and are unaware of employment rights.

ASPIRATION

All young people with disabilities are able to gain meaningful employment and have knowledge of employee rights.

CONSIDERATION

- Provide more life skills training regarding employment, such as understanding of job processes, and what resources are available online through organisations like Ministry of Business, Innovation and Employment
- Create better connections with disability employment services
- Encourage decision-makers to employ people with disabilities

5.2.3 ISSUE

Lack of courses and further study provided outside of universities.

ASPIRATION

All young people are able to gain new skills and qualifications through a variety of forums and providers.

CONSIDERATION

- Increase support for alternative education providers
- Offer more courses in the community, outside of education institutes

5.2.4 ISSUE

A variety of stories about careers and pathways are not shared with young people enough.

ASPIRATION

Young people are exposed to a wide variety of different career paths.

CONSIDERATION

- Break down barriers at schools to gaining access to information
- Use available community resources to hear from individuals regarding careers

5.2.5 ISSUE

There has become a need for more qualifications for jobs which previously did not require formal qualification.

ASPIRATION

Christchurch is a city where skills and experience are valued as well as qualifications.

CONSIDERATION

- Offer more career-related training
- Place less emphasis on needing undergraduate and postgraduate degrees and more emphasis on skills and experience

5.2.6 ISSUE

Young people struggle to find a job, as they do not have the necessary skills and experience for a chosen field.

ASPIRATION

Young people are equipped with development opportunities and work experience to become active members of the workforce.

CONSIDERATION

- Increase accessibility to seasonal jobs such as fruit picking
- Introduce programmes for young people to gain work experience, internships and mentoring
- Hire young people as paid interns
- Encourage apprenticeships
- Assist young people in writing curriculum vitae that are targeted towards their chosen field
- Increase access to careers counselling
- Encourage employers to lower expectation that work experience is a necessity
- Place more emphasis on development of young people within employment
- Incentivise employers to hire more young people
- Assist young people with disabilities in finding jobs
- Make job searching websites accessible to all young people e.g. Student Job Search

5.2.7 ISSUE

Not enough young people are able to gain work experience at an early age.

ASPIRATION

Work experience is readily offered to those aged 15 and up, and equips young people with skills for their careers.

CONSIDERATION

- Provide young people aged 15 and 16 opportunities to gain work experience
- Encourage employers to offer more work experience to young people

5.2.8 ISSUE

Young people do not know about job opportunities available to them.

ASPIRATION

Young people know where to go to find out about employment opportunities and have support in gaining employment.

CONSIDERATION

- Increase availability of entry-level jobs and courses, where basic qualifications and skills can be gained
- Provide a public space for young people to find out about employment opportunities
- Provide more online support in job searching
- Promote alternative career paths through exposure to different fields
- Provide more information about careers and less generalisation of application processes through community workshops
- Raise awareness about the workforce and the various opportunities on offer
- Encourage young people to aim as high as possible when it comes to their careers
- Offer more specific job opportunities to match young people's skills

5.2.9 ISSUE

There are a lack of flexible working opportunities for students.

ASPIRATION

Employers understand the busy schedules of employees, especially young people, and offer flexible working arrangements.

CONSIDERATION

- Employers offer flexible working arrangements for young people, such as offering extra hours for holidays
- Offer more working holiday opportunities
- Offer fruit picking opportunities

5.2.10 ISSUE

Young people are not given adequate careers advice or given enough responsibilities and experiences to up-skill.

ASPIRATION

Young people are given advice on a variety of career paths, and provided with opportunities to gain experience and responsibilities in related fields.

CONSIDERATION

- More work experience opportunities are available
- Introduce public careers advisors that are open to young people who are not at school and provide support
- Provide more opportunities for young people to gain responsibilities in their chosen fields

5.3 EMPLOYMENT SUPPORT

5.3.1 ISSUE

Criminal records prevent some young people from gaining employment.

ASPIRATION

Young people with criminal records are not discriminated against by employers and are an active part of the workforce.

CONSIDERATION

- Encourage a broader range of employers to hire young people with criminal records
- Develop a recruitment agency that places young people with criminal records into meaningful work

5.3.2 ISSUE

There is not enough knowledge about workers' rights and where to go for help.

ASPIRATION

All workers are confident of their rights and have knowledge of where to go for support.

CONSIDERATION

- Legislation should use simple, direct language and be easy to read
- Increase education of contract law
- Increase education around different wages
- Increase education of unions
- Utilise school environments to educate on employment rights and raise awareness of unions

5.3.3 ISSUE

Employment pressures negatively affect the wellbeing of young people.

ASPIRATION

Young people are well prepared and supported to enter the workforce.

CONSIDERATION

- Offer more work experience and internships
- Offer mentoring for those seeking to enter the workforce
- Provide support for improving curriculum vitae skills

5.3.4 ISSUE

There is insufficient support provided for working parents.

ASPIRATION

All employees are able to fulfill their obligations to both work and family, and have a good work-life balance.

CONSIDERATION

- Increase paid parental leave
- Increase support for working parents
- Offer more child care options
- End stigma of fathers not taking parental leave

5.4 EMPLOYMENT RELATIONSHIP

5.4.1 ISSUE

Some employers are not youth friendly and safe for young people.

ASPIRATION

Employers in Christchurch are certified as youth friendly and are committed to employing young people.

CONSIDERATION

- Create a youth employment pledge for businesses to join
- Certify businesses as youth-friendly and safe
- Increase education about what a good employer is through online portals
- Encourage employers to stick to set days for payment, to increase consistency and ease confusion

5.4.2 ISSUE

Once employed, there is not enough training given by employers.

ASPIRATION

Young people feel supported in their workplace and able to fulfil their role through sufficient training.

CONSIDERATION

- Provide more training within the workplace and give more responsibilities
- Increase training for interns

5.4.3 ISSUE

Discrimination in the hiring process is a serious concern.

ASPIRATION

All employers adopt hiring practices that are free of discrimination and unconscious bias.

CONSIDERATION

- Improve education on discrimination in hiring, particularly regarding gender, sexuality, disabilities and race
- Encourage blind CV reading

5.4.4 ISSUE

Young people's volunteer experience is not viewed as being work experience.

ASPIRATION

Young people are able to gain meaningful employment after volunteering.

CONSIDERATION

- Increase development opportunities on offer in volunteer roles
- Employers value skills and experience gained by volunteering, equal to the work experience

5.5 OTHER

5.5.1 ISSUE

There is a lack of support/incentive for corporations to do business in New Zealand.

ASPIRATION

Companies view New Zealand as a great place to do business, and create more jobs in the local market.

CONSIDERATION

- Offer ideal conditions or more incentives for large companies to operate in New Zealand
- Encourage large companies to keep their factories and significant numbers of jobs in New Zealand

6 | REPRESENTATION AND BELONGING

6.1 POLITICAL AND COMMUNITY ENGAGEMENT

6.1.1 ISSUE

Young people are not involved and do not feel comfortable in the democratic practices of the community, city and nation.

ASPIRATION

Christchurch engages young people in all democratic processes, and co-creates plans and action with young people. Decision-making bodies are welcoming and have offices that are inviting.

CONSIDERATION

- Create youth community boards across all wards
- Encourage cooperation between youth community boards, youth councils/ participation groups and formal councils.
- Consider providing young people more voting rights and establish education for young people on the importance of voting through places like schools
- Offer more informal settings for meeting with decision makers such as Youth Hot Desks created for decision makers to improve consultation on projects
- Have young people engage with other young people to ensure a feeling of belonging in the community and representation of ideas around every decision making table
- Create a clear entry point for young people looking to work with decision-making bodies or to find out information about each agency or body
- Increase civic education for young people
- Run projects to improve young peoples' awareness of decision making bodies such as making the buildings they work out of less intimidating for young people to enter by providing tours to explain the organisation, the building and how they work.
- Re-word documents that are relevant to young people from 'council' language to more youth friendly wording
- Decision makers should make an effort to be seen at youth events and visiting areas young people frequent to ensure a two way system of communication
- More encouragement of young people by creating discussion at events that is directly related to them such as the debate on lowering the voting age to 16
- Submission process needs to be altered to be youth friendly and then feedback given on how information was used in a timely manner

6.1.2 ISSUE

The access to funding that provides opportunities for young people to develop ideas, run events or groups that connect communities is limited and the time lining of funding can limit the access young people have to develop their ideas or keep existing groups running.

ASPIRATION

Christchurch young people have access to sustainable funding that can be accessed at all times and can run projects or events.

CONSIDERATION

- City council staff, councillors and community board members should be required to connect with existing youth organisations and work hard to strengthen relationships.
- Funding should be available to current youth organisations or participation groups on a more regular basis, not just project funding but day to day running funding
- Fund current and future youth groups to meet with their communities and develop awareness of youth rights
- Funding should be provided to these groups to support their work and their reach to young people such as visiting school, workplaces and institutions.

6.1.3 ISSUE

The lack of short or long term scholarships, funding, internships is preventing young people and decision makers to make connections and develop support in the community.

ASPIRATION

Christchurch young people have access to a variety of opportunities to build connections between communities and decision-makers, and increase engagement in local decision-making.

CONSIDERATION

- Offering short or long term funding for groups to run initiatives locally
- Provide scholarships, interning opportunities and other funding to help young people fulfill ideas and undertake projects

6.1.4 ISSUE

Young people in Christchurch do not engage with those who represent them as they do not know who they are and ways that they can be contacted.

ASPIRATION

Christchurch takes a more in-depth approach to engagement, including civics education, public education on democracy and further open engagement in the community.

CONSIDERATION

- Co-create with the public simplified and summarised documents explaining decision making processes and how people are represented
- All elected representatives engage with young people
- Provide alternative ways to make a submission e.g. not written or via video
- Further civics education around submissions
- Ensure minority groups are effectively represented in Parliament

6.1.5 ISSUE

Young people find it difficult to engage with decision makers. The current communication process between decision makers and the public is heavily based around written word and physical printed documents, which is not the most appropriate medium for young people.

ASPIRATION

Christchurch has an open process of contributing to decision-making with a variety of options to engage that suit the needs of different communities.

CONSIDERATION

- Online voting
- Have online submissions using social media e.g. Facebook emoticons used to respond to questions
- Visual mediums should be utilised more by decision makers e.g. videos, diagrams, picture
- Empower young people and decision makers to engage genuine communication
- Update the public through online mediums and social media
- Have young people co-create initiatives aimed at young people

6.1.6 ISSUE

Connections between decision makers and young people are very limited by the nature of formal meetings.

ASPIRATION

Christchurch decision-makers have an informal and open engagement approach, with an emphasis on young people and other communities being engaged and valued in all aspects of democracy.

CONSIDERATION

- Elected officials and staff members could mentor young people who have a particular interest in their role or need general mentoring
- More networking events for young people and elected officials and key decision-makers to learn from one another and ideas can be pitched
- Have elected officials and decision-makers visible at events and out in the community as they are currently seen as not approachable

6.2 DIVERSITY

6.2.1 ISSUE

Young people feel that when they are being engaged and their voices considered, stereotyping and tokenism is prevalent. LGBTQI+ (lesbian, gay, bisexual, transgender, queer, intersex +).

ASPIRATION

Christchurch leads the way in promoting youth inclusion and addressing harmful stereotypes within society and the media.

CONSIDERATION

- Pro-youth campaigns/festivals of youth inclusion, modelled on other similar things like migrant events, LGBTQI+ campaigns.
- Greater celebration of young people in Christchurch in already existing areas and publications as well as promoting the emergence of local, youth-centric media
- Increase diversity amongst characters on television
- In media stop using stereotypes when including an LGBTQI+ person for example LGBTQI+ persons tend to die in shows

6.2.2 ISSUE

Young people feel that Christchurch lacks a sense of community and there is a lack of knowledge around how to embrace every culture.

ASPIRATION

Christchurch is a cultural hub that unites and celebrates people from different backgrounds and communities.

CONSIDERATION

- A New Zealand introduction program to help with social expectations and general cultural education is available to new migrants
- More opportunity for cultures to express themselves through cultural events e.g. Chinese lantern festival
- More events for cultural and youth participation
- Spread awareness and support of underrepresented communities and different ethnic groups in Christchurch
- Avoid tokenism by having genuine representation of diverse opinions
- All engagement with young people must be genuine
- An effort must be made to engage all communities and have advisors for specific communities who can advocate, support and represent .
- Increase knowledge of diversity through cultural hubs
- Provide funding for community groups and festivals e.g. Polyfest and the Lantern Festival
- Provide interpreters and sign language support for events

6.2.3 ISSUE

Lack of understanding of LGBTQI+ and support for young people to be who they are.

ASPIRATION

New Zealand is an inclusive society that promotes understanding and engagement with the LGBTQI+ community and actively seeks to make their lives better .

CONSIDERATION

- LGBTQI+ training for staff in key decision-making bodies
- Introduce unisex bathrooms in all public spaces
- Give LGBTQI+ young people the opportunity to lead a community event or education

6.2.4 ISSUE

There is a lack of support for non-English speakers to develop their understanding and ability to speak English and there is a lack of access to information in native languages.

ASPIRATION

Christchurch embraces non English speakers and provides ample opportunity and support to learn English, as well as provide access to information in native languages.

CONSIDERATION

- Provide more translators
- Provide more English language teachers for refugees and migrants
- More official documents provided in different languages so all people can understand where to get help
- All relevant staff employed by decision-making bodies are trained to help communities where there is less prevalence of native English

6.2.5 ISSUE

New refugees and refugee background young people and families are not being settled in Christchurch.

ASPIRATION

People with refugee background are settled, supported and celebrated in Christchurch.

CONSIDERATION

- Provide support in the region for new refugees and those with refugee backgrounds so Christchurch can be considered as location for placement

6.2.6 ISSUE

There is a lack of diverse role models for young people who recognise and understand a variety of achievements made by young people.

ASPIRATION

Young people have role models in all walks of life, that promote opportunities and highlight the different paths to success and celebrate achievements made by young people.

CONSIDERATION

- Increase the academic representation for Pacific Island communities
- Currently sports recognition is higher than academic there needs to be further work to find a balance of achievement recognition
- Education providers do not always recognise and understand cultural aspects of young people's lives
- Increase the publication of positive stories of young people in the media
- Organisations should promote what young people have achieved e.g. Future youth awards, scholarships

7 | EDUCATION

7.1 LIFE SKILLS

7.1.1 ISSUE

Young people are not equipped with the skills to handle the responsibilities in life and transition from childhood to adulthood.

ASPIRATION

Young people of all ages are provided with life skills training in a range of areas and are empowered to take charge of their futures.

CONSIDERATION

- Provide life skills training in schools and in the community around financial matters, employment, housing, legal rights and other related areas
- Educate the community about institutes such as Inland Revenue and Immigration New Zealand
- Empower young people to know their rights throughout different aspects of their life
- Provide information on life skills around communities through posters

7.1.2 ISSUE

There is a lack of civics education in New Zealand.

ASPIRATION

All young people are aware of how the government and institutes function, and are engaged and voting.

CONSIDERATION

- Add civics education to life skills trainings
- Offer real-life voting activities to demonstrate how it works
- Provide more information on the New Zealand voting system in schools and the wider community

7.1.3 ISSUE

Young people are not given adequate careers advice or given enough responsibilities and experiences to up-skill.

ASPIRATION

Young people are given advice on a variety of career paths, and provided with opportunities to gain experience and responsibilities in related fields.

CONSIDERATION

- More work experience opportunities are available
- Introduce public careers advisors that are open to young people who are not at school and provide support
- Provide more opportunities for young people to gain responsibilities in their chosen fields

7.2 EDUCATION SYSTEM

7.2.1 ISSUE

Education is not LGBTQI+ friendly.

ASPIRATION

All young people feel safe and included in the education community.

CONSIDERATION

- Improve LGBTQI+ equality in co-ed and single sex schools to improve their wellbeing and chances for a better education.
- Improving safety of transgender students in single sex schools
- Help and educate school communities to be more inclusive and run events e.g. Pride Week
- More uniform choices especially for same sex schools
- Increase numbers of gender neutral bathroom facilities

7.2.2 ISSUE

Te Reo Māori isn't offered everywhere.

ASPIRATION

All young people can learn Te Reo Māori at any educational institute.

CONSIDERATION

- Place a significant emphasis on Te Reo Māori in high schools
- Continue offering Te Reo Māori in primary schools

7.2.3 ISSUE

Financial barriers hinder access to education.

ASPIRATION

Education can be accessed by all regardless of income.

CONSIDERATION

- Offer more hardship scholarships
- Increase advertising of scholarships and funding

7.3 OTHER

7.3.1 ISSUE

There is significant pressure in schools to do well.

ASPIRATION

Schools are a safe place for young people that focus on their wellbeing.

CONSIDERATION

- Educate young people on self-care
- Increase awareness of mental illness
- Plan assessments better to avoid unnecessary stress and pressure
- Co-create academic calendars with students

ENGAGEMENT PROCESS

New Zealand has ratified the United Nations Convention on the Rights of the Child (UNCROC)^[1]. A guiding principle of UNCROC is participation, as children and youth have a right to have their say in decisions that affect them and have their opinions taken into account. Local Government Act 2002.^[2] also highlights principles of consultation, as there is a need for communities to be consulted on issues that affect them or they have an interest in. Young people are a particularly vulnerable part of the community, especially due to being unable to vote and have a say in elections for those under 18. This makes consultation more important to ensure young people are heard. The two main models of youth participation are important to this project.

Hart's Ladder^[3] evaluates youth participation in a project, whilst Shier's Pathways to Participation^[4] promote youth participation as a process. For the Christchurch Youth Action Plan Initiative, both models are relevant to our work and best practice will be followed. Shier's Pathways highlights how this project aims to take youth from level three, of their views being taken into account and is the minimum requirement of UNCROC, to higher levels with more responsibility and involvement.

[1] United Nation Convention on the Rights of the Child

[2] Local Government Act 2002 – Section 82

[3] Harts Ladder of Participation

[4] Shier's Pathway to Participation

NOVEMBER 2016

Christchurch City Council sought support and guidance from the Canterbury Youth Workers Collective to engage with young people. This engagement process prioritised the initiative being youth-led, focusing on tangible actions and ensuring that a diverse range of young peoples' voices were heard.

JANUARY – FEBRUARY 2017

A team of young people compiled the information collected at the hui and developed a draft youth action plan document. Seven key themes were identified with various issues and solutions for each.

DECEMBER 2016

A hui was held, inviting various groups of young people to attend, over 50 young people attended from all areas in Christchurch. This was an opportunity for young people to identify what they liked about Christchurch and what improvements could be made to make Christchurch a better city to live in.

Christchurch city councillors, community board members and the Mayor attended and listened to the young peoples' ideas. Ideas and actions were recorded from this event.

MARCH 2017

The Draft Youth Action Plan was published online and distributed via email throughout the youth sector for comment and feedback.

It was determined that the Youth Action Plan Initiative would need further consultation from a greater number of young people. Two young people from the initial drafting team were employed by the Canterbury Youth Workers Collective to carry out further consultation.

MARCH – MAY 2017

With the help from experienced professionals from the youth sector, key groups from the community were highlighted as important to consult with, as well as ensuring there would be multiple occasions for any young person to be consulted with.

Consultation team leaders contacted various youth participation groups, community groups, and schools inviting groups to participate in shaping the final document.

Various options of consultation provided for each of the groups to allow the best fit for that group, workshops could be varied depending on how much time the groups had and how many participants. All groups were also offered to be sent resources to facilitate their own workshop if they felt this was more suitable.

MAY – JUNE 2017

Many of the priorities young people highlighted throughout the consultation did not sit solely under the Christchurch City Council's jurisdiction and therefore the consultation team started to reach out to other key stakeholders such as Environment Canterbury and The Canterbury District Health Board.

The purpose behind this was to start making relationships and inviting these groups to be involved with the Youth Action Plan Initiative.

Christchurch Youth Council was approached to become guardians of the Christchurch Youth Action Plan. The executive committee for the Christchurch Youth Council voted for taking over guardianship.

JULY 2017

The Christchurch Youth Council is deciding what the next steps will look like for them and working through a process of determining what this might look like.

On 20 July 2017 the Christchurch Youth Action Plan: Foundation Document will be launched.

MARCH – MAY 2017

From this initial invitation, 14 groups agreed to participate in consultation; The Cube, Hagley High School, Ara, Te Ora Hou, Pacific Youth Parliament, YMCA, Christchurch Girls High School, The Sustainable Transport Youth Reference Group, Catholic Cathedral College, The Spreydon- Cashmere Youth Community Board, Q-Topia, Cashmere High School, Christchurch Youth Council and the Youth Unit at Christchurch Mens Prison.

There were also three open workshops provided to any young person interested and were held at libraries throughout Christchurch. These were advertised on various social media pages.

JUNE 2017

Throughout the consultation period data was collected in raw form, a team worked to track and code this data, and then group the data into themes and sub-themes. This method will allow young people in the future to track the points they raised and ensure that they ended up in the final document.

The draft of the foundation document was sent back to the young people involved for suggestions, feedback and to check that their voices had been captured correctly. Work was also done with stakeholders to ensure that the foundation document would be easy to follow and useful for all stakeholders, both the young people and decision makers alike.



CHRISTCHURCH YOUTH ACTION PLAN INITIATIVE 2017

Te Haumako; Te Whitingia **Strengthening Communities Together Strategy**

Enabling active and connected
communities to own their futures



Acknowledgements

Council wishes to thank all contributors and stakeholders involved in the refresh of the Strengthening Communities Strategy. In particular, we'd like to thank the Strategy Working Group represented by the Christchurch City Mission, Age Concern, Community and Public Health, University of Canterbury, Canterbury Youth workers Collective, Social Equity and Wellbeing Network (SEWN) and relevant Council units/teams including Community Support and Partnerships, Libraries and Information, Parks, Recreation, Sport and Events, Urban Design, Transport and Waste Management, Performance Management and Monitoring and Research.

Council would also like to thank and acknowledge residents, sector groups, staff and networks for their valuable contributions and insights that underpin this document.

Engagement feedback can be found in the Strengthening Communities Strategy Community Engagement Report
ccc.govt.nz/the-council/plans-strategies-policies-and-bylaws/strategies/strengthening-communities-together-strategy

The evaluation of the Strengthening Communities Strategy 2007-2017 can also be found here:
<https://ccc.govt.nz/the-council/consultations-and-submissions/haveyoursay/show/353>

Accessible formats

This strategy is available in large print and a reader-friendly Word version.

A summary of this strategy is available in Easy Read and has been translated into Te Reo, Farsi, Simplified Chinese, Korean, Nepali, Hindi, Samoan, Russian, Amharic, Tigrinya, Japanese, Dari and Tagalog here:
ccc.govt.nz/the-council/plans-strategies-policies-and-bylaws/strategies/strengthening-communities-together-strategy

A New Zealand Sign Language video will be available here:
ccc.org.nz/strategies

A PDF downloadable version will be available here:
ccc.govt.nz/the-council/plans-strategies-policies-and-bylaws/strategies/strengthening-communities-together-strategy



Mayor's Foreword



Resilient communities adapt through creating innovative approaches to collective governance, seizing unexpected opportunities to decide for themselves how to respond, organising to work with government agencies in new ways, and accepting both the promise and responsibility of joint decision-making.

Tephra MCDEM Nov 2012

If we have learned anything from our experience over the past decade, it is that top-down decision-making by governments – be that central government or local government – does nothing to contribute to building social capital, which is the investment capital for building resilience.

When communities come together to plan for their own future, they get to know each other, and they learn to respect and trust each other. They build an appreciation of their collective strengths and what they need to work on. Planning together with diverse views brought to the table inevitably requires compromise. And it means there will be occasions where authority needs to be challenged.

It's as easy as A B C D – asset based community development – a community will always start with its strengths, whereas governments and councils seemed stuck on starting with deficits, they focus on what they can do for the community. Starting with the community's strengths is a much better approach and provides the foundation for a stronger relationship and the development of a true partnership.

Grants-based giving needs to be strengths-based to support capacity building. Council has come to the view that to help communities become more resilient, we need to partner with them – and that means we must be willing

to give up doing some of the things we have traditionally done for communities and enter into new arrangements to support the community doing things for themselves.

A significant number of submissions on the last Long Term Plan picked up on this, with communities offering more to the city than they were asking from Council by way of financial contribution. This is why we have been reviewing our community grant funding to better align with our key strategies, goals and objectives – moving from a transactional funding model to a transformative partnership approach.

Finally, it is by working with our communities to help build social capital/cohesion that we reduce the risk of isolation and fear. We know how damaging these are. Diversity is our strength, and we need to ensure we support that in every way we can. Connected and active communities are at the heart of who we are as a city. This strategy is about how we make that commitment real.

Lianne Dalziel
Mayor, Christchurch

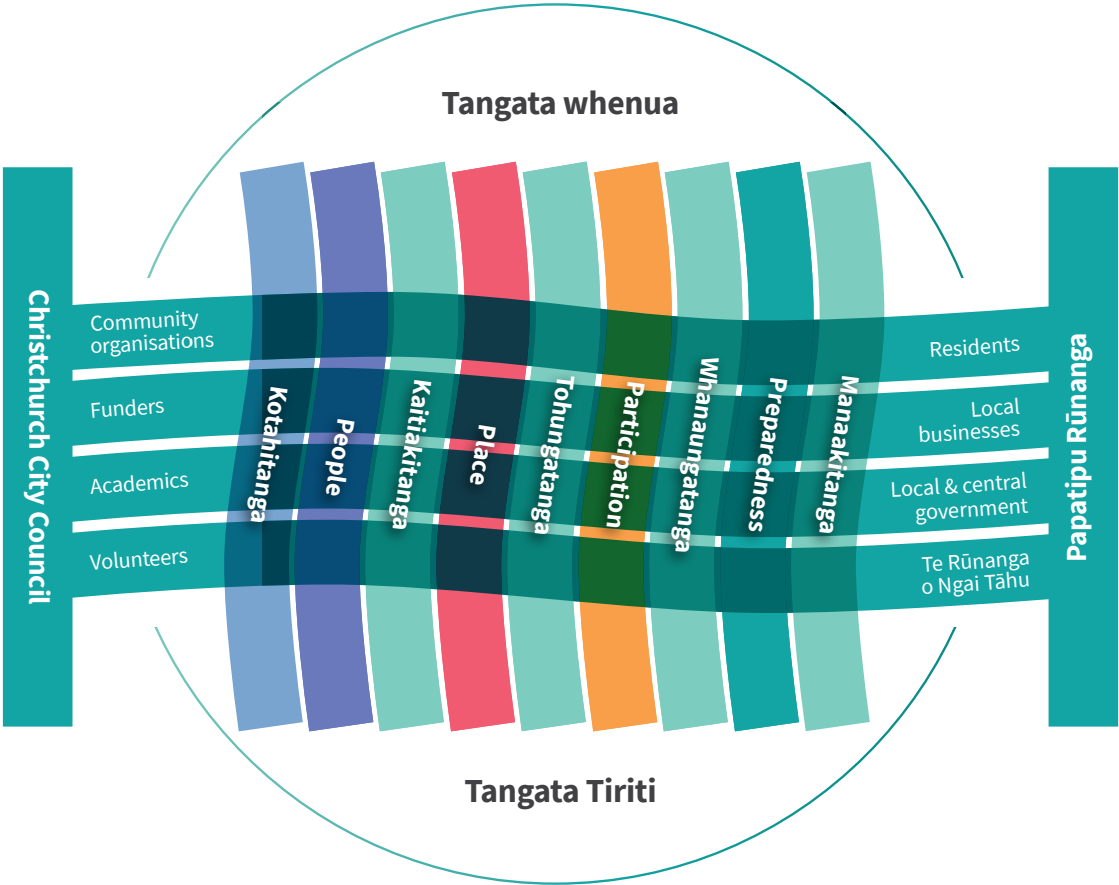


Whiria ngā whenu
o ngā papa, honoa ki
te maurua tāukiuki

**Bind together the strands of
each mat and join together
with the seams of respect
and reciprocity**

This whakataukī sums up our mutual
commitment, with Ngāi Tahu Papatipu Rūnanga,
to a governing partnership relationship based
on understanding and respect. This partnership
commits us to working together to improve social,
economic, environmental and cultural wellbeing
for all and aligns to our commitment to Te Tiriti
o Waitangi as a framework for all.

Te Hononga: The primary relationship
Council and Mana whenua



This design depicts the main components essential to
strengthening communities.

The circle represents all communities with the outer circle
representing the bi-cultural partnership that is Te Tiriti
o Waitangi (Tangata Whenua or Tangata Tiriti). The heart
of the circle is the community. Whether that community
is physical, emotional, mental, spiritual or social, we are
connected to others with similar interests, beliefs and
understandings.

Each of the vertical strands represent the values
many of us hold and are interwoven to strengthen our
communities, our complexities and our similarities.
Communities utilise these strands to connect to each
other and to strengthen community.

The two pou (Christchurch City Council and Papatipu
Rūnanga) represent the localised partnership
underpinned by Te Hononga and Te Tiriti o Waitangi
weaving the following core values that are fundamental to
creating a strong, effective and nurturing environment.

- Whanaungatanga**
Fostering and maintaining important relationships within
the organisation, within the iwi and within the community.
- Manaakitanga**
Showing respect, generosity and care for others.
- Kaitiakitanga**
Stewardship and guardianship of our environment as well
as leadership, mentoring, guidance, nurturing, sharing,
responsibilities, and external consultation.
- Tohungatanga**
The preservation and transmission of knowledge and
expertise vital to sustain future generations.
- Kotahitanga**
Unity, togetherness, solidarity and collective action.

Whakarapopoto Matua Summary

Since the Strengthening Communities Strategy was first launched in 2007, Ōtautahi-Christchurch has faced significant challenges. These have tested even the strongest of us but have also have been the catalyst for creativity, innovation and collective action. This refreshed strategy builds on our long-term investment in strengthening communities and harnessing new opportunities – together.

Now entitled the Te Haumako Te Whitingia Strengthening Communities Together Strategy, it reflects our continued commitment to building, in partnership with others, inclusive, safe and resilient communities. It contributes to a range of other strategies, plans and partnerships, in particular the Greater Christchurch 2050 Partnership, a broader regional plan created to ensure the wellbeing of our people and the environment over the next 30 years.

In talking with a broad representation of the community throughout the review of the 2007 Strengthening Communities Strategy, we have heard the importance our communities place on equity, diversity, collaboration, being connected to one another and building capability. Residents also value the physical infrastructure the Council provides – parks, libraries, recreation opportunities, transport innovations, aquatic centres, and community facilities – and they want to live in safe and accessible communities. We heard that doing what we say we will is vitally important. The implementation of the strategy, adequately funded and with a regular way of reporting on progress is “where the rubber hits the road”.

Our residents also told us that they place great value on the Council’s community grant funding. This funding supports voluntary and community-initiated organisations to respond to community needs and aspirations, while increasing opportunities for people to volunteer their time and expertise. Residents would also like to see more regular storytelling about the impact this funding has had on communities.

We alone cannot address the many complex social issues that face our city, but we can bring resources and people together so that collectively we can achieve more. Particularly, we support communities to thrive through bonding, bridging and linking¹, alongside staff and elected members who strive to better understand the communities they serve.

The Strategy:

- Places our role with communities in the context of our responsibilities under the Local Government Act 2002 and our governing partnership with Ngāi Tahu Papatipu Rūnanga;
- Sets out a vision, principles and goals;
- Captures community feedback and identifies priority actions;
- Sets out a framework for implementation, monitoring and reporting over the next 10 years.

¹ See “Our role”, page 12

We have organised the strategy around four pillars that set out our commitment to working alongside the community over the next 10 years.



Te Pou Tua Tahi: Te Tāngata
Pillar 1: People

The city actively promotes a culture of equity by valuing diversity and fostering inclusion across communities and generations.



Te Pou Tua Rua: Te Whenua
Pillar 2: Place

We support and help build connections between communities and their places and spaces to foster a sense of local identity, shared experience and stewardship.



Te Pou Tua Toru: Te Mahi
Pillar 3: Participation

Residents and groups in the wider community are socially and actively engaged and able to initiate and influence decisions affecting their lives.



Te Pou Tua Whā: Te Takatū
Pillar 4: Preparedness

People feel safe in their communities and neighbourhoods and work together to understand, adapt and thrive in the context of change and disruption.

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Whakataki

Introduction and background

The people of Christchurch and Banks Peninsula have experienced significant disruption over the past 10 years. As the city recovers from the effects of a devastating series of earthquakes, other events such as floods, fires and terror attacks and most recently a pandemic, have added to these stressors. Our communities have navigated house repairs, rebuilds, relocations, school closures, protracted insurance negotiations, employment and business insecurity, trauma, personal loss and uncertainty. Some of us continue to struggle with the effects of the last decade's events.

These collective stressors have also been the catalyst for creativity, community leadership, innovation and collective action across the city and within local communities. We want to build on this and enhance the way we work together through a range of partnerships.

By working together with communities, we can bring resources and people together so that collectively we can address the many complex social issues that face our city and achieve more. By empowering people, we enable them to take action and more responsibility for their communities. Empowerment also motivates and restores faith in the political process; believing we have a real stake in our futures.

In every community, everyone has something to contribute. It's important that we develop and nurture networks that connect our assets and strengths and use them for the greater good. Council helps to make visible values, skills, knowledge within our communities to increase connectedness and build social capital.



When this social capital is activated, residents of all ages and abilities support each other, especially those in greatest need. This may be, keeping in touch with neighbours and increasing opportunities for people to volunteer time to any of the multitude of environmental, cultural, and recreational options available. This can also be anything from buying locally through to monetary donations, discretionary effort and community leadership. When communities connect, diverse strengths are shared, enhancing understanding and growing mutually beneficial exchanges.



As our city grows and changes, so do the needs of our diverse communities, including the most vulnerable amongst us. Our refreshed Te Haumako Te Whitingia Strengthening Communities Together Strategy reflects our ongoing commitment to working alongside the many organisations and networks that help make our communities stronger, more resilient and better connected over the next 10 years and beyond.

Kei te pehea tatou? How are we doing?

While Christchurch and Banks Peninsula is a relatively prosperous region, not everyone is thriving. We know that the needs of urban and rural communities are unique and we need to plan accordingly. We also acknowledge that some people face barriers to participation and do not feel like valued community members. We know that this contributes to loneliness and isolation. When people's voices are underrepresented in engagement and their contributions at a community level are overlooked this can have high costs for both individuals and families as well as the wider community.

A new way of working is required

Strong, dynamic community engagement is required to ensure we create a safe and welcoming city for everybody. The strength and success of our communities depend on the extent to which people are able to participate and contribute and the extent in which they feel they have agency over the things that are important to them. Council's processes and relationships across the organisation and the communities we serve need to enable this.

A range of latest resident surveys highlight some worrying trends. We have identified some key themes that we will give priority to over the next 5 years to achieve real and sustainable change.

Access and equity	Public safety	Active citizenship	Resilience
Individuals and families living in poverty struggle financially but also forego basic necessities in order to make ends meet. This can exclude people from accessing civic life and local amenities. Poverty is not evenly distributed across Christchurch with those areas most affected having negative effects on people's health and wellbeing at the neighbourhood and community level.	For Christchurch people to thrive, it is essential that our neighbourhoods are safe and accessible, and that residents have the opportunity to access public and community services. A thriving, vibrant central city is also critical to Christchurch's growth but perceptions (and the reality) about anti-social behaviour and safety impact this.	Survey respondents told us they feel disillusioned with Council's community engagement practices. While volunteering overall is decreasing, we see a change from older adults to more youth participants.	Communities are best placed to identify and respond in the most appropriate way to their needs. Our partnerships with NGOs support grass roots developments working in communities. This includes developing skills, exploration of community aspirations, supporting collective action on common goals and increasing cooperation and collaboration with Council.

Access and equity	Public safety	Active citizenship	Resilience
17% of NZ households with children are below this poverty line. (Otago University child poverty monitor 2019). 1 in 4 Pasifika children and 1 in 5 Māori children meet the criteria for material hardship. (Stats NZ 2021) Disabled people reported having less access to emotional and instrumental support from others, and lower levels of trust in other people and in public institutions. (Census 2018)	People are feeling less safe walking alone in their neighbourhoods after dark than in recent years. In 2020, 61% of Christchurch respondents felt safe, compared with 71% in 2010. This is also lower than the national average (65% in 2020). (Quality of Life Survey) People most likely to feel unsafe are people with a disability, non-heterosexual, Māori, people on incomes lower than \$30,000 or those over 65. The central city is unsurprisingly deemed safer during the day than after dark. In 2020, 5% of Christchurch respondents felt unsafe in the city centre during the day, compared with 46% after dark. (Quality of Life Survey) Volunteering, at least once a month or more, in the local neighbourhood is 25%, compared to 36% in the wider community. (Life in Christchurch)	Confidence in Council decision-making has fallen over time. In 2020, around 30% of Christchurch respondents had confidence that Council makes decisions in the best interest of the city, down from 53% in 2010. This decrease has also occurred nationally and the 2020 proportion equalled the national average. (Quality of Life Survey, 2020). 24% feel they have no influence on public decision-making and 36% understand how Council decisions are made. (Residents Survey 2020-2021)	Since 2018, residents have become less prepared in case of a natural disaster. Younger people are less prepared than the rest of the population. Between 2018 and 2021, the proportion of residents who had enough water stored for 3 days declined from 70% to 62% (combination of discontinued residents survey question, and Life in Christchurch, 2020) The proportion of residents who had enough food stored for 3 days declined from 87% to 84% between 2018 and 2021. (combination of discontinued residents survey question, and Life in Christchurch, 2020) 46% of respondents are worried or very worried about the impact of climate change on the city's future (Quality of Life Survey, 2020).
We will			
Work to better understand and respond to factors that exclude people from fully participating in their communities and across Council services. We will improve the capture of consistent and relevant data, set clear targets and partner with communities and others to ensure more equitable and inclusive opportunities for all.	Improve community safety, with a specific emphasis on the central city after dark. Encourage community led activities that increase volunteering in local neighbourhoods, supporting the activation of public spaces and places to increase inclusion and a sense of belonging.	Ensure that the community's priorities, values, aspirations and concerns are incorporated at all levels of the organisation through policy development, planning, decision-making, service delivery and review. Improve our engagement processes so people and communities are fully informed and able to authentically shape and influence their futures.	Support and enable communities to respond to the impacts of climate change and emergencies, with a particular emphasis on underrepresented or vulnerable communities.

To Tatou mahi: Our role

Under the Local Government Act 2002, all councils must have a [strategic framework \(page 18\)](#). Ours was updated in 2020 and is led by the vision that *Ōtautahi-Christchurch is a city of opportunity for all... open to new ideas, new people and new ways of doing things – a city where anything is possible.*

Te Haumako Te Whitingia Strengthening Communities Together Strategy is central to achieving our overall strategic priorities, with an emphasis on enabling active and connected communities to own their future. The Strategy works to achieve the community outcome of Resilient Communities specifically:

- A strong sense of community
- Active participation in civic life
- Safe and healthy communities
- Celebration of our identity through arts, culture, heritage, sports and recreation
- Valuing the voices of all (including children)

Ōtautahi-Christchurch is a city of opportunity for all... open to new ideas, new people and new ways of doing things – a city where anything is possible.

Staff and elected members work with and have a deep understanding of the communities they serve. Their roles are:



Bonding

Enabling a sense of community within groups and neighbourhoods with shared interests and goals



Bridging

Building strong and productive relationships across organisations, Māori, iwi and other key stakeholders, supporting from behind or leading where appropriate



Linking

Supporting others to access knowledge, resources, influence and opportunity



Capacity building

Providing advice, organisational support, and curating outcomes and learnings

A partnership approach is required to fully achieve this and we commit to working alongside:

Iwi Partners

Within the Christchurch City Council Territorial Authority area is the Tribal Authority of the six Papatipu Rūnanga that make up Ngāi Tahu in Ōtautahi – Christchurch and Te Pātaka o Rākaihautu – Banks Peninsular.

We also commit to strengthening our relationships with other tangata whenua and iwi entities, including Ngā Mātā Waka, Taura Here groups and our urban marae, Ngā Hau e Whā Multicultural National Marae and Te Whatu Manawa Māoritanga o Rehua Marae.

The Third Sector

Community groups and non-governmental organisations (NGOs) are at the heart of this Strategy. They are the primary means by which people come together to work for the good of communities. Of the more than 14,000 such organisations across New Zealand, 27,000 are registered charities and 10 percent of these have no paid workers¹. These formal and informal organisations make a significant contribution to the wellbeing of our city and economy. Our collaborations with publicly funded health, recreation and social services encourages stronger communities.

Voluntary sector

Spending time providing services and support to others without financial reward is an example of social connectivity and a way in which people build and maintain social networks. Including the value of unpaid work (calculated at \$22.10 per hour), the sector makes a direct contribution, estimated to be \$9.51 billion per annum, around 6 percent of the country's Gross Domestic Product.

The public sector (local and central government)

Central government agencies, including academic institutions, play an integral part in building strong communities, often as strategic partners, researchers, and funders, and by translating community needs into policy and services. Local government provides facilities, libraries, parks, transport links and options, recreation centres, events and opportunities for communities to connect and activate places and spaces. Local government also plays a lead role in driving social change through sustainable procurement policies.

Funders, philanthropic organisations, foundations and personal giving

Grant funders provide resources to charitable groups and other third sector organisations who provide programmes and activities to effect change in their own communities. Philanthropic organisations, foundations and personal giving also contribute to the economy. This includes commercial entities that provide pro-bono work or sponsorship. Along with other funders, we are exploring how we can move from an old transactional funding model to a more high-trust, transformational approach, where groups are partners rather than passive recipients of the charitable dollar.

Business Sector

For-profit businesses play an important role in the community, providing opportunities for research and development partnerships, resource sharing, technology and skills and knowledge transfer. A strong capable labour market strengthens the economy, improving people's incomes and life options. Opportunities abound for communities and businesses to work alongside each other where common goals and values align.

Community Boards

Community governance refers to a collaborative approach to decision-making which recognises the needs to work in partnership and the value that each partner brings to the process and outcomes. This approach is based on the clear devolution of decision-making to be dealt with at the most local level (the principle of subsidiarity). A key way of shifting some governance responsibility closer to the community is through our community boards. Each board acts as an advocate for the interests of its community. Council staff support community boards to better understand the needs of community and to establish robust, trusted relationships and collaborations.

The Strategy

Te Whakakitenga: **Vision**
Ngā Mātāpono: **Principles and values**
Te Pou: **Pillars**
Te Rautaki: **Strategy alignment**

Te Whakakitenga Vision

Te Haumako; Te Whitingia – to enrich; to shine

Ngā Mātāpono Principles and values

Ngā Mātāpono – principles and values

- Te Tiriti o Waitangi is New Zealand’s founding document
- Our work considers future generations
- We do not act alone – we always look for a partnership approach
- Our relationships are collaborative, trusted and enduring
- We commit to inclusive practices across the whole of Council
- We advocate for and support responses to social injustice and inequities
- People’s time, knowledge and skills are valued

Our work will be

- Effective, accurate and evidenced based
- Guided by the needs and aspirations of people in the wider community
- Future focussed and ready us for change and disruption
- Strengths-based: identifying and valuing the assets within our community
- Agile and supportive of creativity, innovation and responses
- Supportive of community-led development, co-design and co-governance principles

Te Pou Pillars



People

We actively promote a culture of equity by valuing diversity and fostering inclusion across communities and generations.



Place

We support and help build connections between communities and their places and spaces to foster a sense of local identity, shared experience and stewardship.



Participation

Residents and groups in the wider community are socially and actively engaged and are able to initiate, influence and make decisions that affect their lives.



Preparedness

People feel safe in their communities and neighbourhoods and work together to understand, adapt and thrive in the context of change and disruption.

Te Rautaki Strategy alignment

This strategy is not a stand-alone document. It aligns with Greater Christchurch 2050 in its desire to improve intergenerational wellbeing through the decisions and actions we take today. The strategy anchors a wide range of other cross cutting themes. We remain committed to these related strategies, plans, and partnership agreements across Council, Government and the wider community.

Ōtautahi-Christchurch is a city of opportunity for all

Open to new ideas, new people and new ways of doing things – a city where anything is possible

Principles				
Being open, transparent and democratically accountable	Promoting equity, valuing diversity and fostering inclusion	Taking an inter-generational approach to sustainable development, prioritising the social, economic and cultural wellbeing of people and communities and the quality of the environment, now and into the future	Building on the relationship with Te Rūnanga o Ngāi Tahu and the Te Hononga-Council Papatipu Rūnanga partnership, reflecting mutual understanding and respect	Ensuring the diversity and interests of our communities across the city and the district are reflected in decision-making
Actively collaborating and co-operating with other local, regional and national organisations				
Community Outcomes				
Resilient communities Strong sense of community Active participation in civic life Safe and healthy communities Celebration of our identity through arts, culture, heritage, sport and recreation Valuing the voices of all cultures and ages (including children)	Liveable city Vibrant and thriving city centre Sustainable suburban and rural centres A well connected and accessible city promoting active and public transport Sufficient supply of, and access to, a range of housing 21st century garden city we are proud to live in	Healthy environment Healthy water bodies High quality drinking water Unique landscapes and indigenous biodiversity are valued and stewardship exercised Sustainable use of resources and minimising waste	Prosperous economy Great place for people, business and investment An inclusive, equitable economy with broad-based prosperity for all A productive, adaptive and resilient economic base Modern and robust city infrastructure and community facilities	
Strategic Priorities				
Enabling active and connected communities to own their future	Meeting the challenge of climate change through every means available	Ensuring a high quality drinking water supply that is safe and sustainable	Accelerating the momentum the city needs	Ensuring rates are affordable and sustainable
Ensuring we get core business done while delivering on our Strategic Priorities and achieving our Community Outcomes				
Engagement with the community and partners	Strategies, Plans and Partnerships	Long Term Plan and Annual Plan	Our service delivery approach	Monitoring and reporting on our progress

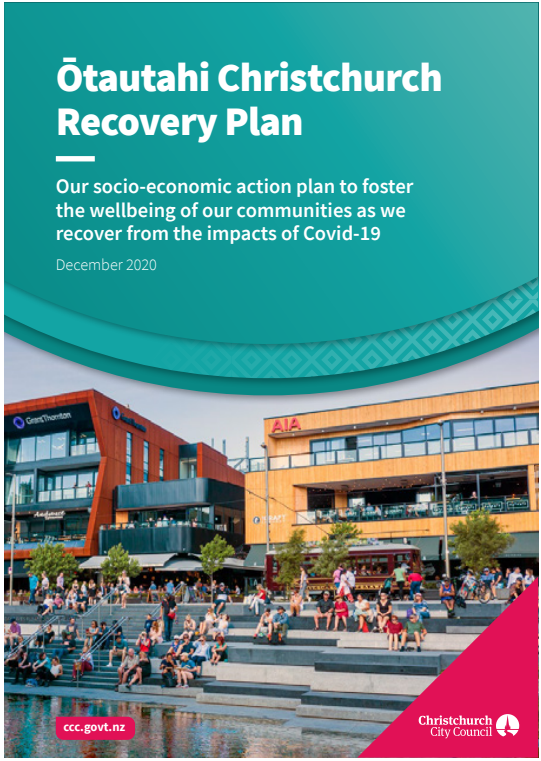
Council Strategic Framework 2020



Council Long Term Plan



Greater Christchurch 2050
(incorporating Resilient Greater Christchurch)



Ōtautahi-Christchurch Recovery Plan



Related key strategies

People	Waka Toa Ora – Healthy Christchurch	Community Board Plans and Profiles
	Te Rautaki Matawaka Rau	Enabling Good Lives
	Christchurch Multicultural Strategy	Wāhi Tuawhā – Iwi Management Plan
	Youth Action Plan and Memorandum of Understanding with the Christchurch Youth Council	Community Housing Strategy 2021
Place	Central City Plan	Facilities Network Plan
	Our Heritage Our Toanga Heritage Strategy	Christchurch Transport Strategic Plan
	Accessibility Charter	Christchurch Youth Friendly Spaces Audit Tool
Participation	Engagement Strategy	Libraries Network Plan
	Physical Sports and Recreation Strategy	Governance Partnership Agreement
	Toi O Tautahi Arts and Creativity Strategy	
Preparedness	Ōtautahi Christchurch Climate Change Resilience Strategy	
	Christchurch Safety Alliance (under development)	
Cross cutting policies: Wellbeing and Equity Policy (amalgamating, youth and children, older persons, disability and other council community facing policies)		
Legislation		
Local Government Act		Human Rights Act 1993
National and International Strategies		
NZ Disability Strategy 2016 – 2026 • United Nations Convention on the Rights on Persons with Disabilities		
Kia Manawanui Aotearoa Mental Health and Wellbeing Strategy		
Ministry for Pacific Peoples Strategic Intentions 2019 – 2024 • Pacific Aotearoa – Lalanga Fou Report (2018)		
Better Later Life Strategy NZ • National Disaster Resilience Strategy • Positive Youth Development Strategy Aotearoa		
National Civil Defence Emergency Management Strategy • Road to Zero – National Road Safety Strategy 2020 – 2030		
United Nations Sustainable Development Goals		

Te Pou Tuatahi: Te Tāngata
Pillar 1: People

We actively promote a culture of equity by valuing diversity and fostering inclusion across communities and generations.

“Address structural exclusion – understand how and why it happens and respond.” *Elected member*

What you told us

- Prioritise accessibility in all aspects of the community.
- The relationship between Council and Pacific communities needs to be strengthened together.
- Support inclusive and welcoming activities and opportunities for lifelong learning.
- Communicate in a way the community wish to be communicated with.
- People need to see themselves reflected in the city.
- Value the contributions of older people, their families and whānau.
- Accessible services and environments are crucial to the wellbeing of people with disabilities.
- Community groups want us have deeper relationships with them.

We are committed to delivering better services and improving outcomes for everyone. We want to understand and work alongside the community to ensure these services and support systems are accessible and appropriate irrespective of income, age, gender, ability, ethnicity, religion or location.

We recognise the wide range of capacity and capability among communities both geographical in nature and those of interest or identity. We anticipate and respond flexibly to diverse needs, support those who are in greatest need and acknowledge that one size does not fit all - people will guide us in what is most important to them.

Practices that exclude and discriminate contribute to isolation and reduced trust. Where communities are able to respond to injustice and contribute to policies, plans and delivery, the result is a more effective use of resources, improved equity and access.

We will

Develop and enhance relationships with tangata whenua via mana whenua and Te Hononga.

Build, nurture and strengthen relationships with Pacific communities.

Continue to build on the relationships and achievements developed with multi-ethnic and multicultural communities through the Multicultural Strategy – *Our Future Together*.

Harness the strengths of diverse communities and address issues of social exclusion including the digital divide.

Support groups involved in providing access to arts, culture, heritage, recreation, and those who care for the environment.

Facilitate and promote lifelong learning opportunities for all.

Work with others to reduce loneliness and social isolation, with particular focus on intergenerational approaches.

Te Pou Tuarua: Te Whenua Pillar 2: Place

We support and help build connections between communities and their places and spaces to foster a sense of local identity, shared experience and stewardship.

“Place is about geography – but also about memory and imagination. People make places even as places change people. Places are secured by individual and collective struggle and spirit. Place is where culture is made, where traditions and histories are kept and lost, where identities are created, tested and reshaped over time.”

The Power of Place, National Museum of African American History and Culture

What you told us

- You want welcoming, inclusive spaces that are affordable, safe and accessible.
- Local and city-wide events are highly valued.
- The impact of residential intensification on local communities needs to be addressed.
- You want more opportunities for intergenerational activities.
- Public amenities need to be of a design that encourage more connection.
- Community input into the design process is critical.
- We care for our environment.

People intentionally create social interactions and bonds through common interest, aspirations and passion. It is these networks of relationships and goodwill among people that creates sense of community and feeling of connection. It is through sharing public spaces and places, that these bonds are strengthened.

We provide a wide range of public spaces, including libraries, parks, reserves, playgrounds, aquatic centres, heritage, environmental trails, coastal areas, recreation and sports facilities. We support activities and initiatives that create meaningful, life-enhancing connections.

We will

Encourage communities to create and sustain a sense of local identity and ownership.

Work with new and changing communities in both rural and urban areas to build a sense of identity and belonging.

Support the community activation and kaitiakitanga of public places and spaces.

Te Pou Tuatoru: Te Mahi Pillar 3: Participation

Residents and groups in the wider community are socially and actively engaged and are able to initiate, influence and make decisions that affect their lives.

“It’s time to explore a new model of governance, one based on a re-energised civil society that draws on the strength and resourcefulness of people working together in diverse local and regional communities – a localist response.” *Future of local government declaration (2017)*

What you told us

- You feel at times that decisions are often predetermined making you question the authenticity of community engagement.
- Information needs to be accessible and easy to understand.
- A lack of personal resources or confidence hinder the ability to engage at times.
- Working with community takes time, relationships and trust are critical.
- There is a lack of awareness about opportunities to engage – we need to tailor engagements better.
- Bring new people into discussions, not just the same people.
- Young people, including children, have valuable contributions to make.
- Council is very difficult to engage with – reduce the red tape and silos.

Democracy requires active citizenship to create governance “of the people, by the people, for the people.” Local governments have a responsibility to engage community members in a robust and equitable manner in order to effectively carry out their key functions. We are working towards a co-design approach to actively involve communities in decision-making.

Where communities have well developed skills and influence, they are more able to achieve the changes they want to see that will help improve their quality of life. Such communities are organised, able to maintain membership and participation and empowered to take collective action on the things that matter to them and have the capacity to plan for, implement and sustain change.

Volunteering helps us to build a more cohesive, safer, stronger community, increasing the social network between communities, neighbourhoods and individuals.

We will

Empower and equip residents and groups to participate in decisions affecting their communities and neighbourhoods.

Increase general understanding of the Council’s decision-making processes and support people to have their say.

Provide well-informed support and advice to elected members for effective decision making and community engagement.

Increase volunteering opportunities across the Council and the wider community and support the organisations providing such opportunities.

Te Pou Tuawhā: Te Takatū Pillar 4: Preparedness

People feel safe in their communities and neighbourhoods and work together to understand, adapt and thrive in the context of change and disruption.

“The world doesn’t change one person at a time. It changes as networks of relationships form among people who discover they share a common cause and vision of what’s possible. Community is the answer. Community is the unit of change. The only way we get through difficult times is together.” *Meg Wheatley, Using emergence to take social innovations to scale*

What you told us

- Use research and datasets intentionally to identify and prioritise work.
- Use appropriate information channels (formal and informal).
- Continue to support the community and voluntary sector – grant funding is important.
- Nurture community leadership.
- Address not only the perception of safety but also the reality.
- Communicate change and risks in a timely fashion and reach deeper into local populations.

As we prepare for and adapt to the effects of climate change, community capacity building has clear benefits. Communities have unique insight into the issues that affect them, so their contributions in planning and facilitating responses, recovery, or adaptation are critical.

The preservation of local and city networks, and the consistent contributions of core community group members over long periods, maintains readiness and agility to meet both predicted and unexpected change. Equally important is how we support and enable existing and emerging leadership and new ideas. This is climate resilience.

We will

Work with communities to prepare for and respond to emergencies, and also increase climate resilience and adaptation action.

Support the capacity of the community and voluntary sectors to understand, plan, adapt and respond to risk, disruption and change.

Support neighbourhood and city-wide initiatives aimed at increasing a sense of neighbourliness, safety and wellbeing.

Ngā Āpītitanga Glossary

Co-design

Early input from stakeholders in a design process. People become partners in the process and the delivery.

Co-Governance/Localism

Doing everything at the lowest possible community level and involving government only if absolutely necessary. (This is also known as subsidiarity and decentralisation).

Community Led Planning (CLP)

A step-by-step process that enables every citizen to participate in and contribute to improving the social, economic, environmental and cultural well-being of their local area. It relies on people coming together locally, to research local needs and priorities and to agree on a range of actions that will help to improve their neighbourhood.

Community resilience

The sustained ability of a community to use available resources to respond to, withstand, and recover from adverse situations.

Equity

Ensuring people have what they need, making things fairer so they can reach their full potential.

Pou

Pillar.

Resilience

Adapting well in the face of diversity, trauma, tragedy, threats, or significant sources of stress.



Social capital

Defined as “features of social organisation such as networks, norms, and social trust that facilitate coordination and cooperation for mutual benefit” (*Putman*). There are three types of social capital – bridging capital, bonding capital and linking capital.

Social cohesion

Achieved by building social capital, increasing mobility and reducing exclusion.

Social exclusion

Where people are unable to participate fully in social, cultural, economic and political life and where society can exclude people for a range of reasons.

Tangata Tiriti

‘People of the treaty’ refers to all non-Māori citizens of New Zealand.

Te Whenu

Goal, objective.



Te Haumako Te Whitingia Strengthening Communities Together Strategy

Implementation Plan 2022-2027

Whakatinanatanga Implementation

Here we outline our priorities for the next five years. While not a comprehensive list of what we do, it highlights activities that will significantly contribute towards achieving our goals and objectives.

Delivering this strategy is a Council-wide endeavour. The strategy aims to influence community outcomes, and will often involve working through complex relationships and interdependencies. We don't act alone, and rely on partnerships and collaboration with key stakeholders and communities across the organisation and city.



Monitoring and reporting

We will measure our performance annually against the objectives of the strategy, using a mix of quantitative metrics and narrative case studies to illustrate outcomes.

We will establish a cross-Council implementation team that will:

- Report to relevant committees and working groups to show how our goals and objectives are achieved at operational levels as and when required.
- Present community board reports to Council bi-monthly, highlighting local progress.
- Produce community newsletters to share activities and highlight success.
- Track survey data directly relevant to the strategy objectives.
- Monitor agreed actions in our joint Health in All Policies work plan with Community and Public Health and Environment Canterbury.
- Encourage community reporting and storytelling to share best practice and highlight social impact.
- Produce an annual implementation plan and community grant funding report.
- Update the implementation plan in 2026.

Nga waahanga matua: Priority areas

As highlighted in the ‘How are we doing?’, our latest resident surveys highlighted some worrying trends. As a result, we have identified some key themes that we will give particular priority to over the next 5 years to achieve real and sustainable change.

Access and Equity	Public Safety	Active Citizenship	Resilience
<p>We will:</p> <p>Work to better understand and respond to issues that exclude people from fully participating in their communities and across Council services by:</p> <ul style="list-style-type: none">Improving the capture and use of consistent and relevant dataSetting clear targets and milestonesPartnering with communities and others to ensure more equitable and inclusive opportunities for all.	<p>We will:</p> <p>Improve community safety, with a specific emphasis on the central city after dark.</p> <p>Encourage community- led activities that increase volunteering in local neighbourhoods.</p> <p>Support the community activation of public spaces and places to increase a sense of safety, inclusion and belonging.</p>	<p>We will:</p> <p>Improve our engagement practices so people and communities are able to authentically shape and influence their futures by:</p> <ul style="list-style-type: none">Ensuring that the community's priorities, values, aspirations and concerns are incorporated at all levels of the organisation through policy development, planning,Decision-making, service delivery; and review.	<p>We will:</p> <p>Support and enable communities to respond to the impacts of climate change and emergencies, with a particular emphasis on underrepresented or vulnerable communities.</p>



Te Pou Tuatahi: Te Tāngata Pillar 1: People



We actively promote a culture of equity by valuing diversity and fostering inclusion across communities and generations.

Objective 1.1: Develop and enhance relationships with tangata whenua via mana whenua and Te Hononga.

Mahinga Actions	Examples
Promote learning and reference to Te Ao Māori in our work across Council and with communities.	<ul style="list-style-type: none">Festivals and events align with Māori dates of significance.Signage and reports use te reo Māori in a respectful and appropriate way.Māori values are reflected in all aspects of our key strategies, policies and plans.
Actively contribute to supporting strong and resilient Māoritanga within mana whenua and tangata whenua communities; fostering and maintaining relationships with Māori community providers and networks across the rohe.	<ul style="list-style-type: none">Increased cultural understanding and competency of staff across the organisation.A range of events, resources and services to support knowledge and understanding of Te Ao Māori.Recognise Māori cultural celebrations, such as Matariki, in Council's programme of events.Māori Non-Governmental Organisations (NGOs) supported through Strengthening Communities and other Council grant funding.

Objective 1.2: Build, nurture and strengthen relationships with Pacific communities.

Mahinga Actions	Examples
Provide culturally appropriate channels for Pacific communities to have a voice and to share their culture.	<ul style="list-style-type: none">Increased cultural understanding and competency of staff across the organisation.The specific characteristics, world views, needs and diversity of each island group are reflected in engagement and influence decision making and service design and delivery.Community leadership and organisational capability and capacity of Pacific groups is supported.
Actively contribute to building strong and resilient Pacific communities, fostering and maintaining relationships with Pacific groups and networks.	<ul style="list-style-type: none">Groups are supported through Strengthening Communities Funding.Increased contact between Council and Pacific community groups and networks.

Objective 1.3: Continue to build on the relationships and achievements developed with multi-ethnic and multicultural communities through the Multicultural Strategy – Our Future Together.

Mahinga Actions	Examples
Work with culturally and linguistically diverse (CALD) communities and sector networks to build capability and to promote and celebrate diversity.	<ul style="list-style-type: none">Increased cultural understanding and competency of staff across the organisation.Multicultural Advisory Group advice provided to Council influences decision making and service delivery.Community leadership and organisational capacity support are provided.INFORM network is facilitated.Events and activities are funded and/or supported.Annual Diversity and Inclusion report is published.Staff support and advice is provided to Council's Multicultural Committee.



Te Pou Tuarua: Te Whenua Pillar 2: Place

We support and help build connections between communities and their places and spaces to foster a sense of local identity, shared experience and stewardship.

Objective 2.1: Encourage communities to create and sustain a sense of local identity and ownership.

Mahinga Actions	Examples
Enable and support community-led placemaking initiatives.	<ul style="list-style-type: none">Effective activation of placemaking initiatives.Funding provided.Number of collaborative relationships we have.Youth Friendly Spaces Audit tool used for design and review phases.
Work with volunteers to encourage care for their local neighbourhoods.	<ul style="list-style-type: none">Volunteer numbers, public planting days.Schools in local parks, volunteer numbers from libraries, graffiti team etc.Physical area cared for.
Support local events that connect people.	<ul style="list-style-type: none">Neighbourhood weeks, local awards, celebrations, our events and festivals.Local grassroots initiatives supported.
Actively support and advocate for the arts, play, active recreation and sport to enhance wellbeing and community connection and foster regional pride.	<ul style="list-style-type: none">Improved promotion of and participation in community arts, play and sport and recreation opportunities across diverse communities.Activities funded and supported.

Objective 2.2: Work with new and changing communities in both rural and urban areas to build a sense of belonging.

Mahinga Actions	Examples
Initiate engagement with residents and stakeholders in new and changing communities (including the central city).	<ul style="list-style-type: none">Community development assistance provided.Local community building events are supported.Communities are supported to thrive as density increases.
Help establish residents' associations and community groups as requested.	<ul style="list-style-type: none">Number of groups supported including new residents' associations (both formally recognised and informal).Residents' associations Policy review.
Help welcome and settle new residents.	<ul style="list-style-type: none">Community development advice and support provided.

Objective 2.3: Support the community activation and kaitiakitanga of public places and spaces.

Mahinga Actions	Examples
Support community-led activation and management of facilities and public spaces through a partnership model.	<ul style="list-style-type: none">Community Facilities Network Plan implementation.Number of community groups managing local Council facilities.Parks' environmental and community partnership programmes.
Encourage and promote volunteering opportunities.	<ul style="list-style-type: none">Volunteer events promoted on Facebook and website.
Provide development of volunteer programmes to upskill and recognise our volunteers.	<ul style="list-style-type: none">All volunteers recorded in Better Impact database.

Objective 1.4: Harness the strengths of diverse communities and address issues of social exclusion.

Mahinga Actions	Examples
Continue to enhance the capacity and aspirations of the youth, disability, older adults, rainbow, and other communities of interest or identity.	<ul style="list-style-type: none">Youth and young children related initiatives are funded and/or supported.Activities and events for older adults are funded and /or supported.The principles of the Accessibility Charter are upheld.Disability Advisory Group (DAG) advice to Council impacts decision making and accessible solutions.
Support and promote community solutions for economic and social exclusion.	<ul style="list-style-type: none">Continued funding and development support to groups and networks focussing on this mahi.Employment and internship opportunities are equitable.

Objective 1.5: Support groups involved in providing access to arts, culture, heritage, recreation, and those who care for the environment.

Mahinga Actions	Examples
Grant funding enables the delivery of a broad range of opportunities at community board and metropolitan levels.	<ul style="list-style-type: none">Annual funding report.Celebrate community outcomes via storytelling.Number of events, activities.Number of volunteer hours.Number of people who participated.
Provide accessible information on the opportunities available locally and citywide, through appropriate channels.	<ul style="list-style-type: none">Community Newsletters.Community networks and forums.Translated information where appropriate.Sector networks are supported.

Objective 1.6: Facilitate and promote lifelong learning opportunities for all.

Mahinga Actions	Examples
Encourage active participation and connection to non-formal community-based learning opportunities.	<ul style="list-style-type: none">Activities funded or supported that enhance personal growth, health and well-being, active citizenship.Support for people to upskill i.e. technological competencies and innovation for older adults.Engagement with Council's library programmes.Intergenerational learning opportunities are supported.
Encourage and support opportunities for cross cultural learning and connections.	<ul style="list-style-type: none">See implementation for the Multicultural Strategy.

Objective 1.7: Work with others to reduce loneliness and social isolation, with particular focus on intergenerational approaches.

Mahinga Actions	Examples
Support community initiatives that encourage opportunities for social connections, building friendships and increasing neighbourliness.	<ul style="list-style-type: none">Cross-generational activities where young people and older adults can connect.Promotion of clubs and hobbies.

Te Pou Tuatoru: Te Mahi

Pillar 3: Participation



Residents and groups in the wider community are socially and actively engaged and are able to initiate, influence and make decisions that affect their lives.

Objective 3.1: Empower and equip residents and groups to participate in decisions affecting their communities and neighbourhoods.

Mahinga Actions	Examples
Ensure mana whenua are represented, as a decision-maker in all areas of mutual interest.	<ul style="list-style-type: none">Papatipu Runanga Committee.Engagement reporting.
Ensure local government engagement processes are appropriate, with clear pathways to involvement.	<ul style="list-style-type: none">Improve accessibility and transparency across all information channels, including Community Board briefings, engagement and decision making processes.Utilise diverse media and ways of participation to provide equitable access.Empower diverse communities to participate in improvements to Community Board processes and through trialling and sharing of innovations.Increased number and diversity of submissions.Presentations/deputations to community boards and Council.Trialling and sharing engagement innovations.Relevant resident surveys.
Increase participation of children and youth to enable them to influence decision-making; nurture emerging leadership.	<ul style="list-style-type: none">Youth-related initiatives are funded and supported.Civics training provided.
Stimulate more interest in local democracy, especially electoral participation.	<ul style="list-style-type: none">Presentations/deputations to community boards and Council.Access “How to” guides developed.Stimulate more interest in local democracyProvide more opportunities for communities to direct, engage and influence local decision making;Council/youth partnerships or collaborations underway.

Objective 3.2: Increase general understanding of Council’s decision-making processes and support people to have their say.

Mahinga Actions	Examples
Let people know how they can influence what happens in their communities and how they can have their say.	<ul style="list-style-type: none">Provide timely and accurate information via social media, written material and face to face on how people can provide targeted feedback.Communities understand the difference between compliance and where they influence.
Let people know what happens to their feedback.	<ul style="list-style-type: none">Clearly explain what decisions are to be made and provide updates at every stage of the process so those providing feedback are aware of all the information influencing decision-makers.

Objective 3.3: Provide well-informed support and advice to staff and elected members for effective decision making and community engagement.

Mahinga Actions	Examples
Document and share community issues and trends.	<ul style="list-style-type: none">A deep understanding of community issues is developed through building trusted relationships.Community profiles are evidence-based that inform decision-making and actions incorporating equitable contributions.Council reports and funding recommendations are reflective of the communities’ needs and aspirations.
Empower local communities to have greater input into the development and review of Community Board plans	<ul style="list-style-type: none">Community board plans reflect community needs and aspirations.Resident surveys show improved trust in decision-making.
Staff across council work together more seamlessly to respond to community needs and aspirations.	<ul style="list-style-type: none">Cross unit/team working groups and project teams.Using local knowledge in planning and delivery.Examples provided in outcomes reporting.

Objective 3.4: Increase volunteering opportunities across the Council and the wider community and support the organisations providing such opportunities.

Mahinga Actions	Examples
Support and acknowledge volunteers and those managing volunteers.	<ul style="list-style-type: none">Maximise use of the Better Impact database.Policies for volunteer events and sufficient oversight.Training and mentorship for those managing volunteers.Acknowledge and take part in national days of celebration for volunteers.
Promote and direct people to our volunteering opportunities.	<ul style="list-style-type: none">Website, social media, word of mouth, attendance at community forums.
Explore Council skills, share with community groups.	<ul style="list-style-type: none">Corporate Volunteering.

Te Pou Tuawhā: Te Takatū

Pillar 4: Preparedness



People feel safe in their communities and neighbourhoods and work together to understand, adapt and thrive in the context of change and disruption.

Objective 4.1: Work with communities to prepare for and respond to emergencies, and also increase climate resilience and adaptation action.

Mahinga Actions	Examples
Support and resource community approaches to sustainable environmental practices and climate action.	<ul style="list-style-type: none">Community gardens, food resilience, environmental projects are funded and or supported.
Support communities to develop Community Response Plans, working alongside residents' associations, neighbourhood groups, and sector networks.	<ul style="list-style-type: none">Community Response Plans completed.An established network of community activators share information and approaches.Rural and isolated communities have plans unique to their particular locales.
Ensure community adaptation plans are developed in key areas across the district impacted by climate change.	<ul style="list-style-type: none">Community plans completed

Objective 4.2: Support the capacity of the community and voluntary sector to understand, plan, adapt and respond to risk, disruption and change.

Mahinga Actions	Examples
Nurture and support new and existing community leadership through capacity building.	<ul style="list-style-type: none">Community succession and sustainability planning.Community board level or sector based networks and forums supported and/or facilitated' after bullet point one.Work with the youth and children's sectors to support the development of young leaders.
Work collaboratively with other funders to deliver high trust, community grant funding/ social enterprise and other sector resourcing opportunities.	<ul style="list-style-type: none">Collaboratively funded projects under way.Council funding review completed to align with strategy.Explore innovative ways of reducing organisational costs through joint procurement.Participatory budgeting.
Acknowledge and support community champions and leadership to manage change well.	<ul style="list-style-type: none">Sector and community networks are supported.Leadership training opportunities provided.

Objective 4.3: Support neighbourhood and city-wide initiatives aimed at increasing sense of neighbourliness.

Mahinga Actions	Examples
Develop neighbourhood and metropolitan safety partnerships, identifying priority areas for working together and increase perceptions of safety in the Central City.	<ul style="list-style-type: none">Alliance and safety plan developed.Dashboard monitoring and reporting system in place.Increased engagement with diverse communities including rainbow, disability, multicultural, youth and older adults.Residents' initiatives supported.
Deliver our graffiti prevention and removal programme.	<ul style="list-style-type: none">Number of volunteer hours.95 percent of requests are responded to within two days.Graffiti prevention initiatives undertaken.



Christchurch Youth Action Plan Foundation Document – City Council Progress Update - June 2022

Objective and Issue	Action Plan Theme Area	Progress against Objectives
<p>1.1.1 Traffic and Roading</p> <p><i>The traffic congestion in the central city delays buses to and from the suburbs.</i></p>	Transport	<p>Following community consultation in March 2021, Council is working with local community boards to address public transport matters in Richmond, New Brighton, Linwood/Woolston, Spreydon/Somerfield/Beckenham/Waltham and Riccarton. A \$40 million Government funding package under the Christchurch Regeneration Acceleration Facility (CRAF) will support projects in these areas, including safety, bus priority and congestion issues. Additionally, each year, \$144 million is spent on the public transport network to make it safer, easier and better for the environment. There are 61 projects expected to be completed in 2022 including the Lincoln Road Bus Lanes, Traffic Management in St Albans and Edgware, the Shirley Bus hub, High Street upgrade, and more (see 'Transport Projects' link in the background information).</p>
<p>1.2.3. Public Transport</p> <p><i>The price of public transport is too expensive in Christchurch.</i></p>	Transport	<p>Following the Governmental budget announcement, a 50% discounted public transport trial will continue until August. The Environment Canterbury Annual Plan, which consulted on a range of bus fare affordability options will also be presented for adoption in mid-June and become effective from 1 July.</p>
<p>1.5.1. Other</p> <p><i>Young people are not heard in decision-making regarding transport and the bus interchange</i></p>	Transport	<p>Young people are currently being engaged with Rerenga Awa on a youth audit of the Bus Interchange, and will present their findings to Te Pae Pūkari at the meeting of August 24.</p>
<p>3.1.1. Sports Facilities</p> <p><i>Not all cultural groups are catered for in sporting facilities</i></p>	Youth Friendly Spaces & Places	<p>From the opening of Te Poe Toetoe in late 2021, weekly womens-only swimming sessions on Wednesdays from 3pm-9:30pm have been incredibly popular, with an average of 200 women and children attending. These sessions are particularly valued by individuals with cultural or religious requirements.</p>

<p>4.3.2. / 4.3.3. Climate Change</p> <p><i>Pollution in Christchurch is a concern, in regards to climate change. Carbon emission from heavy car use is a problem in Christchurch</i></p>	<p>Environment</p>	<p>Council has recently launched its Greenhouse gas emissions tracker, which is an important tool in monitoring the response to emissions across the District. Currently 53.5% of Christchurch's emissions are produced as a result of transport, with petrol and diesel vehicles contributing significantly.</p>
<p>5.2.6. / 5.2.7. / 5.2.8. Career Pathways and Opportunities</p> <p><i>Young people struggle to find a job, as they do not have the necessary skills and experience for a chosen field. Not enough young people are able to gain work experience at an early age. Young people do not know about job opportunities available to them.</i></p>	<p>Employment</p>	<p>Council staff are continuing to partner with the Ministry of Social Development and Connected in order to deliver a range of job seeking opportunities for young people in the city. The operationally-funded INZONE careers coach will visit lower socio-economic areas of the city and libraries throughout early August, and a 'Mahi for Me' schedule of jobseeker events was held throughout June.</p>
<p>6.1.1. Political and Community Engagement</p> <p><i>Young people are not involved and do not feel comfortable in the democratic practices of the community, city and nation.</i></p>	<p>Representation and Belonging</p>	<p>A civic engagement programme of work is being developed in the approach to the local body elections and beyond, with a focus on activities that will engage young people in a way that is relatable and easy to understand. This includes promotion of Ngā Pōti ā-Taiohi, a social media campaign, as well as the delivery of free local government and civics education programmes through the Parks Education Team.</p>
<p>6.1.2. Political and Community Engagement</p> <p><i>The access to funding that provides opportunities for young people to develop ideas, run events or groups that connect communities is limited and the time lining of funding can limit the access young people have to develop their ideas or keep existing groups running.</i></p>	<p>Representation and Belonging</p>	<p>Council's Strengthening Communities Fund recently closed its annual funding round. Council will deliberate staff recommendations for grant funding on the meeting of 25 August, with successful applicants notified shortly after. Last year, twelve primarily youth-focussed organisations received funding from the metropolitan funding pool, with a large number more also successful in applications to their local community board. For those that missed the closing date for the main funding round, or who are running a one-off event or activity, the Discretionary Response Fund is available throughout the year.</p>

Te Haumako; Te Whitingia Strengthening Communities Together Strategy – City Council Progress Update – Youth Sector - June 2022

Objective	Strategy Pillar	Progress against Objectives
<p>1.1 Develop and enhance relationships with tangata whenua via mana whenua and Te Hononga.</p> <p><i>“Recognise Māori cultural celebrations, such as Matariki, in Council’s programme of events.”</i></p>	People	<p>The City Council will observe matariki and enhance public knowledge of this event through two Arts Centre Māketē’s celebrating Matariki, as well as a storytelling, crafting and waiata session at Christchurch South Library on 2 July. Council will also deliver a range of storytelling elements throughout the displays of Tīrama Mai, such as an immersive 21m illuminated tunnel running from Cathedral Square to Te Pae that will tell the Ngāi Tahu Creation Story and highlight the stars of Matariki. There will be educational signage posts throughout this event telling various stories of Maoridom. Tīrama Mai is free to attend and will illuminate the central city from 24 June until 3 July.</p>
<p>1.4 Harness the strengths of diverse communities and address issues of social exclusion.</p> <p><i>“Continue to enhance the capacity and aspirations of the youth, disability, older adults, rainbow, and other communities of interest of identity.”</i></p>	People	<p>Council staff have supported event planning and delivery of the Qtopia Pride Ball on 18 June, and provided the Arts Centre venue free of charge.</p>
<p>1.4 Harness the strengths of diverse communities and address issues of social exclusion.</p> <p><i>“Youth and young children related initiatives are funded and/or supported.”</i></p>	People	<p>In the lead up to the 2022 local body elections, staff will support Yaz Millener and the youth civics project she is leading with the backing of Generation Zero, The Living Wage Movement and a number of other youth-focussed organisations.</p>

<p>1.5 Support groups involved in providing access to arts, culture, heritage, recreation, and those who care for the environment.</p> <p><i>“Provide accessible information on the opportunities locally and citywide through appropriate channels”</i></p>	<p>People</p>	<p>Council has recently launched its Greenhouse Gas Emission Tracker on Smartview (see ‘Greenhouse Gas Emission Tracker’ link in the background information section). This tool was developed with collaboration between the Natural Environment Team, Smart Christchurch Programme, Transport Asset Management, Monitoring and Research and Communications & Engagement. It will track Council’s progress against its target to halve the district’s emissions by 2030 (from the 2016/17 financial year baseline: 2,665,643 tCO₂-e) and achieve neutral emissions by 2045.</p>
<p>1.6 Facilitate and promote lifelong learning opportunities for all.</p> <p><i>“Activities funded or supported that enhance personal growth, health and wellbeing, active citizenship.”</i></p>	<p>People</p>	<p>Collaborations continue between Community Development teams alongside Connected and the Ministry of Social Development. With unemployment at an all-time low, staff from each organisation are collaborating on the ‘Mahi for me’ event series, as well as the INZONE Careers Coach which will visit lower socio economic areas and libraries throughout the city in early August.</p>
<p>2.1 Encourage communities to create and sustain sense of local identity and ownership.</p> <p><i>“Youth Friendly Spaces Audit Tool used for design and review phases.”</i></p>	<p>Place</p>	<p>Implementation of the Youth Audit Tool continues around the city. The initial DIA-supported trial is now complete, and the three Council-funded audits are underway and actively seeking participants for the Bus Interchange, the Central city are Colombo Street, South of Cathedral Square, and the Proposed Hunter Terrace Half-Court Basketball and Pump Track Space. The results and actions taken from the 23 completed audits will be shared with the Christchurch City Council, and Christchurch Youth Council, as evidence for the tool’s value and Rerenga Awa’s capacity. External funding has also been secured for a future evaluation of the Performing Arts Precinct.</p>

<p>2.1 Encourage communities to create and sustain sense of local identity and ownership.</p> <p><i>"Support local events that connect people."</i></p>	<p>Place</p>	<p>There are a range of upcoming youth-friendly events supported by Council. Below is a non-exhaustive list of those planned in July:</p> <ul style="list-style-type: none"> • Winter Encraftment Market 2022 – Pioneer Rec & Sport Centre (2-3 July) • BOOKarama 2022 – YMCA Rec Centre Bishopdale (8-10 July) • Winter Fireworks Spectacular – New Brighton Beach (9 July) • The 2022 Christchurch Brick Show – 55 Jack Hinton Drive (16-17 July) • German Mid-Winter Christmas - Riverside Market (16 July) • Vegan Night Māketē – Phillipstown Community Hub (30 July) • The Potted Potter – Court Theatre, Addington (2-30 July)
<p>2.2 Support the community activation and kaitiakitanga of public places and paces</p> <p><i>"Support community led activation and management of facilities and public spaces through a partnership model."</i></p>	<p>Place</p>	<p>In relation to the Youth Space project on St Asaph Street between the Urban Regeneration Team, Life in Vacant Spaces and Ecan, all agreements have recently been signed and the project will begin shortly in earnest. A project manager has been appointed and will be developing timeframes, organising contractors, and processing consents. She has been provided with feedback on the draft plan from Te Pae Pūkari, as discussed at the briefing of 23 March, and will endeavour to incorporate the requests within available budgets.</p>
<p>3.1 Empower and equip residents and groups to participate in decisions affecting their communities and neighbourhoods.</p> <p><i>"Stimulate more interest in local democracy, especially electoral participation"</i></p>	<p>Participation</p>	<p>Council staff across Community Governance and Parks Education are supporting the delivery of Ngā Pōti ā-Taiohi in Christchurch, a Youth Voting programme from the Electoral Commission that educates under 18's in school about the importance of local civic engagement and the democratic process. The culmination of this programme is a mock election with the real information brochures and candidates for their local Community Board, Council, and Mayoral positions.</p>

<p>3.1 Empower and equip residents and groups to participate in decisions affecting their communities and neighbourhoods.</p> <p><i>“Increase participation of children and youth to enable them to influence decision-making; nurture emerging leadership.”</i></p>	<p>Participation</p>	<p>Council Public Information and Participation staff are collaboratively developing a video series and social media content encouraging residents to enrol and vote. The series will feature young people, and detail why participating in the local body elections is relevant and important for all sectors of community. The social media content will be youth friendly and cover material such as how Council names streets, understanding debt, which ward residents are in, care and development of our places & spaces and community events.</p>
<p>3.4 Increase volunteering opportunities across the Council and the wider community and support the organisations providing such opportunities.</p> <p><i>“Promote and direct people to our volunteering opportunities”</i></p>	<p>Participation</p>	<p>As part of the broader civic engagement programme of work, Community Partnerships & Planning Staff are working on a high profile volunteerism event alongside the Student Volunteer Army in early 2023, which aims to expose young people to the volunteer sector through a highly engaging volunteerism experience.</p>
<p>4.2 Support the capacity of the community and voluntary sector to understand, plan, adapt and respond to risk, disruption and change.</p> <p><i>“Acknowledge and support community champions and leadership to manage change well.”</i></p>	<p>Preparedness</p>	<p>Council staff continue to support partners in Community & Public Health in the journey towards SmokeFree 2025, recently creating a short animation to be shown across library and other Council Facilities, as well as at the Bus Interchange and electronic screens at bus stops around the city. The animation is youth friendly, colourful, and features positive change messages about both smoking and vaping. Furthermore, community recreation staff supported a ‘Shoot the Hoop’ SmokeFree basketball event at East Gate Mall in Linwood on 25 May.</p>

<p>4.3 Support neighbourhood and city-wide initiatives aimed at increasing sense of neighbourliness.</p> <p><i>“Develop neighbourhood and metropolitan safety partnerships, identifying priority areas for working together and increase perceptions of safety in the central city.”</i></p>	<p>Preparedness</p>	<p>A collaborative working group with representatives from Council, Environment Canterbury, NZ Police, and external bus providers are meeting regularly throughout June and July to develop a strategy for addressing unsafe and antisocial behaviour in the bus interchange and across the public transport system. This approach will include feedback from the youth audit tool, as well as the wider youth sector, and has been placed as a high priority action area. In the context of the half-price bus fare announcement from Central Government through until August, and the pending Environment Canterbury annual plan subsidy deliberations, a significant increase in utilization of the public transport system is expected over the coming months.</p>
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