

**Hearings Panel**  
**MINUTES ATTACHMENTS**

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**Date:** Monday 31 January 2022  
**Time:** 11.30am  
**Venue:** Draft Ōtautahi Christchurch Community Strategy.  
Council Chambers, Level 2, Civic Offices, 53 Hereford  
Street, Christchurch

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### DRAFT ŌTAUTAHĪ CHRISTCHURCH COMMUNITY STRATEGY HEARINGS PANEL – QUESTIONS AND RESPONSES

#### Questions received before Hearings Panel meeting on Monday 13 December 2021

#	Panel Member	Panel Question/Comment	Council Officer Response
1	Sara Templeton	I'd like to incorporate some of the LIVS suggestions re activation and kaitiakianga (as well as management) of public spaces (not just facilities) as this is something that we do a lot of already (esp in parks!). Can we add public spaces to the first action of objective 2.3 on page 24, i.e. 'Support community-led activation and management of facilities and public spaces through a partnership model'	Staff have revised the first action in objective 2.3 on page 24 to read 'Support community-led activation and management of facilities and public spaces through a partnership model' and added an example of the Parks environmental and community partnership programmes.
2	Sara Templeton	What specific levels of service are used to guide the current engagement, how would they need to change to cater for a broader/higher level of face to face engagement and feedback to submitters and what resources would be needed? (Some of that may be an annual plan question rather than for here)	<p><b>The specific level of service is:</b> We provide advice and support in community engagement, and consultation planning and delivery, to teams across the organisation and to elected members.</p> <p><b>Targets:</b> Council's consultations are implemented in accordance with the principles of the LGA: 100% Percentage of residents who feel they can participate in and contribute to Council decision-making: 41%</p> <p>The level of service is broad and therefore could capture the requirement for a higher level of face-to-face engagement. However, more work is needed to understand the resourcing requirements. Council have established an engagement Working Group who will explore this matter further.</p>
3	Sara Templeton	Can we have a public facing engagement framework (in the implementation plan) to help people understand how we engage on different issues/projects (including for various communities of interest and identity), why we do it that way and how people can participate? Can we have advice from the Engagement team on this please as I'm aware there may be overlap with other ongoing work.	A framework can be put together to help inform/educate people on the process of engagement. Such a framework would be a useful tool to demonstrate how feedback from engagement is used in the decision-making process. The only challenge will be to make sure that we do not inadvertently create a 'standard' that becomes in conflict with our Significance in Engagement Policy and LGA requirements. With the correct wording this shouldn't be an issue.
4	Jimmy Chen	Does the tracked changes version of the Draft Ōtautahi Christchurch Community Strategy reflect the written submissions received? If yes, can you please clarify with us re those areas which have been amended based on which submission(s)? Will there be further amendments based on oral submissions?	Yes, staff have considered all written and oral submissions and made recommendations for approximately 50 changes to the strategy and implementation plan based on public feedback. Hearing Report Attachment A outlines the feedback received for each submission and any recommended amendment.
5	Jimmy Chen	Regarding the implementation plan (pages 18-28) (1), This Strategy is related to quite a few Council's other key strategies (page18), i.e. the Multicultural Strategy shares pillar 1- people, and pillar 2- place. Multicultural Strategy goal 2 says All communities have equitable access to Council services and resources. Pillar 3- participation is also the same as Multicultural Strategy goal 3- All residents are able to participate in Council decision-making. So this needs to be added on to this Strategy. Other related strategies also need to be reviewed and amended respectively.	<p>Goal 1 Objective 1.3 The Multicultural Strategy is an agreed form of implementation plan. The theme throughout the strategy commits Council to ensuring diversity.</p> <p>Staff agree that other Council strategies need to reference the Multicultural Strategy as a key document to ensure all work across the organisation includes these populations. This forms part of advocacy.</p>
6	Jimmy Chen	(2), The implementation plan of this draft strategy is only covering objectives at the moment, When will the detailed contents (including strategy outcomes area, actions, leading agency & support agencies, as well as timeframe) be developed and available?	A full implementation plan with monitoring framework is being developed at present. Once final deliberations are made with the Hearings Panel and ELT, it will be presented to Council for approval along with the Strategy in May 2022.
7	Jimmy Chen	The implementation plan of this draft strategy will be extended for 5 years (2022-27). Has this been put on the budget for AP 2022-23, and 3rd to 6th year (2023-27) of LTP 2021-31? If not yet, when will it be put on? Need to think about coordinating with partners and supporting agency at an early stage.	All actions are being met within existing budgets and levels of Service. If additional work is required, this will be presented during annual planning.



































































































