

Waikura

Linwood-Central-Heathcote Community Board

ATTACHMENTS UNDER SEPARATE COVER

Date: Wednesday 28 April 2021
Time: 4.30pm
Venue: The Board Room, 180 Smith Street,
 Linwood

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Doris Lusk Reserve – Children’s Interactive Play Art

Reflections from the Co-Design Process





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Community Conversations - “What do we need to create here that will enable us to do what we want to do?”

Introduction

1. Purpose

The purpose of this document is to provide:

- A background to the project
- Information about the process and results of the co-design exercise
- Reflections from the co-design process

The intended audience is people interested in the co-design process, and those involved in the project.

2. Executive Summary

The project - Interactive Play Art for Children evolved from both the 2008 Doris Lusk Reserve landscape plan, and the 2012 Linwood Village Master Plan. Funding for this project has been allocated in the Christchurch City Council’s 2018 – 2028 Long Term Plan.

To develop a project brief, a **co-design process** was carried out with the Inner City East community for the ‘design and install of children’s interactive play art’ at Doris Lusk Reserve. This process was aimed at increasing the level of community engagement in developing the project and to bring the community along on the journey. This process had a particular focus on the involvement of local children. The process included: community conversations, children’s creative exploration and workshops, and a community pop-up exhibition at the Linwood Village Community Arts Centre; which became a conversation generator in its own right. These activities increased the appreciation of Doris Lusk Reserve, showcased the willingness of the community to participate in spatial planning, and provided meaningful opportunities for children to contribute. The children felt a sense of pride, belonging and ownership through their involvement.

Key themes emerged from the co-design process. These were for the project to:

- Develop a distinctive, interactive feature artwork that will assist in attracting families and children to Doris Lusk Reserve, and help to discourage other undesirable use
- See art in the context of this project as ‘Art as Experience’ rather than ‘Art as Object’
- Reflect children’s experiences and desires in the final brief
- Address broader issues of poor visual amenity and low perceptions of safety to improve Doris Lusk Reserve
- Recognise Doris Lusk (the artist) in the reserve better

There is a desire by the community that throughout the delivery of the project effort is made to harness their ability to participate, their knowledge and their skills. This is desired in order to strengthening the community capacity and to ensuring ongoing local buy-in with the project.

Context/Background

3. Issue or Opportunity

The Linwood Village Master Plan and 2018-2028 Long Term Plan funding have enabled project:

C1: Interactive Children’s Sculptural Play Feature for Doris Lusk Reserve

The stated outcomes in the master plan for this project is to:

- Contribute to the character of Doris Lusk Reserve as a public space and the centre of the village, with strong links to the Linwood Community Arts Centre

Community Conversations - “What do we need to create here that will enable us to do what we want to do?”

- Respect the 2008 landscape concept plan
- Improve the southern boundary with the Linwood Bible Chapel
- Increase attractiveness in order to encourage activity in the Reserve to contribute to a vibrant safe village
- Retain and enhance the space for festivals and music to be held in the Reserve

Community conversations have confirmed the aspirations for community to engage in the conceptual design phase of projects.

An opportunity existed and was subsequently taken, to explore the option of a co-design approach utilising expertise in participation; in this case the services of landscape architect Wendy Hoddinott of Gather Landscape Architecture.

4. History/Timeline

- **2008** A landscape plan was developed for Doris Lusk Reserve. Sites for potential artworks to connect the new reserve to the Linwood Community Arts Centre (LCAC) and East Side Gallery were proposed.
- **2012** The ‘interactive play art for children’ was identified in the Linwood Village Master Plan, and funding was allocated in the Council’s Long Term Plan.
- **2014** The Council made some immediate improvements to Doris Lusk Reserve, including replacing the Toilets, installing a water fountain, and improving some landscaping.
- **2014** The Council invited artists to submit design concepts for a ‘unique, permanent community sculptural play artwork’ in the reserve. However the commission stalled with concerns about the lack of involvement at a local level into this process and the quality of the proposals received.
- **2017** The Linwood-Central-Heathcote Community Board decided a key priority for their 2017-2019 Community Board Plan is to “encourage participation in planning and engagement processes for communities that don’t regularly participate”
- **2017** During the summer of 2017/18, in response to residents’ concerns about the challenges facing the Inner City East, workers at Te Whare Roimata launched a community wide conversation to hear from local people about their views on the neighbourhood. Concerns about the way Doris Lusk Reserve was being used and the public intoxication occurring here were raised as a key issue.
- **2018** A permanent public alcohol ban was introduced in Linwood Village area in response to raised concerns.
- **2019** The Council engaged a landscape architect and co-design expert to carry out a participatory process with the Inner City East community to develop a brief for the ‘design and installation of children’s interactive play art at Doris Lusk Reserve’.
- **2019** Between May and June 2019 Wendy Hoddinott landscape architect of Gather Landscape Architecture, led in conjunction with Te Whare Roimata, a co-design process with the community.
- **2019** A community pop-up exhibition at the LCAC, displayed the co-design process and results of community involvement for three weeks July through August.

5. Doris Lusk Reserve Background

Doris Lusk Reserve was purchased in 1999 to extend the area next to the Linwood Community Arts Centre and to provide an outdoor space to be associated with the Centre. In the mid-2000s the park was further extended and this was landscaped in 2009. The park is on the South East corner of Worcester Street and Stanmore Road and together with the carpark and toilet it forms an L-shape open space at the heart of Linwood Village.

The Reserve is named for Doris Lusk (1916-1990), a critically acclaimed New Zealand artist, art teacher, and university lecturer, who amongst a lifetime of works, painted one of her most famous pieces, an iconic local building - ‘The Pump Station’ (1958) – an abstract almost cubist painting showing the Tuam Street, then Christchurch Drainage Board’s pumping station built in 1887, This building has recently been repaired. Naming the Reserve for Doris Lusk reinforced the relationship of the Reserve with the arts. Sculptures presently in the Reserve include a community made serpent mosaic seat and the Tuna Luna sculpture by Jim Instone.

Doris Lusk Reserve also hosts a range of community activities. These activities welcome people into the area and are important social occasions. They include:

- A market during summer months
- Outdoor Zumba, in which a large group partakes
- A local carols celebration at Christmas
- The long running annual multi-cultural festival

At the same time, safety reviews of the Reserve have revealed a number of issues. These include:

- A need for stronger connections to the Community Arts Centre and the wider village area
- A poor street presence and a lack of clear purpose for the park to a casual observer
- The current amenities in the Reserve do not give a clear sense of ownership of the space or the expected standards for behaviour in the space
- A need for better cues in the Reserve for people to see a connection to the wider community

The addition of a sculptural feature for interactive play may increase activity in the Reserve, especially the presence of families and children. A wider cross section of users is associated with increased levels of guardianship and safety for all park users.

Following issues associated with antisocial behaviour and the complaints and concerns by residents in the area, an alcohol ban was enacted for the Linwood Village area and Doris Lusk Reserve. Anecdotal evidence suggests that this has had an effect in reducing most alcohol drinking occurrences however some public consumption continues.

6. Linwood Village Master Plan

The Linwood Village Master Plan was part of Christchurch City Council’s post-earthquake suburban centres recovery programme. The plan is visionary and showcases the potential for creating a lively village, full of colour, life and energy; truly reflecting the character of the people who make this place their home. It was developed in 2011/2012 through an enquiry by design process with the community. The plan has a strategic vision supported by five goals which will be achieved through eight detailed implementation actions/projects. One project is ‘C1 – Design and installation of a children’s interactive play art for the Doris Lusk Reserve’.

7. Linwood Village/Inner City East Community Led Revitalisation

Since the development of the Master Plan, the wider neighbourhood has come together, led by Te Whare Roimata to develop a community led revitalisation plan. One of the key themes of the revitalisation plan is greenspace. Residents are looking at the area’s greenspace as well as opportunities and needs of the community. Doris Lusk Reserve will be reviewed as part of this planning. The community led approach to the revitalisation planning was a key influence in choosing a co-design process for the Doris Lusk Reserve project.

8. Community engagement

Community studies by Te Whare Roimata indicate that formal engagement processes have not been successful in the Inner City East community. They suggest this low engagement may be due to a:

Community Conversations - “What do we need to create here that will enable us to do what we want to do?”

- Limited sense of belonging to Linwood Village as a place
- Distrust of process and the effectiveness of making ‘your voice’ heard
- The effect of people feeling marginalised

The low engagement rates and also a low ‘voter turnout’ leads many community members expressing a view that decisions are made ‘for’ them rather than ‘with’ them. This belief may reflect a lack of understanding about the engagement opportunities that exist and how these influence decision making.

The Christchurch City Council is committed to active citizen participation in civic life. We believe that cities work best when everybody is actively involved in the civic life of the city. The Council wants to encourage a sense of citizenship amongst residents, and to involve them more deeply at all levels of decision making. This means:

- Our communities share a spirit of citizenship and participate in civic matters.
- The community's goals and aspirations are reflected in the Council activities.
- Māori have opportunities to contribute to the decision-making process.
- Communities have positive relationships and experiences when engaging with the Council.

The Linwood-Central-Heathcote Community Board set out in their 2017-2019 Community Board Plan a priority that they would “*Encourage participation in planning and engagement processes from communities that don’t regularly participate*”

Through a co-design project with the community, Council staff aim to involve and engage with the community in the decision making process more directly.

The Co-Design Approach

Between April and July 2019 a landscape architect with participatory design expertise led a co-design process. This work was guided by a steering group of local residents, who met regularly to discuss the project as well as guide it throughout. The project approach was influenced by the way in which local community group, Te Whare Roimata typically communicates with local residents and this determined the most effective way to encourage locals to take part in this project.

9. Events

The process was framed around the following events:

- Three **community conversations** held at Doris Lusk Reserve to understand people’s experience/values/issues associated with the place



Linwood Village Market - 4 May 2019



Community Breakfast - 8 May 2019



Community Barbecue - 15 May 2019

Community Conversations - “What do we need to create here that will enable us to do what we want to do?”

- Specific engagement for children including a **creative site survey** at Doris Lusk Reserve and **visioning workshops** and model making sessions at the Phillipstown Hub



Doris Lusk Reserve – Creative Site Survey



Doris Lusk Reserve – Creative Site Survey



Phillipstown Community Hub – Model Making Session

- A community **pop-up exhibition** at the Linwood Community Arts Centre displaying the process and results of the community engagement processes



Pop-Up Exhibition – Linwood Community Arts Centre



Child’s Model of Doris Lusk Reserve

10. Features of the Co-Design Process

Establishment of a Steering Group

A group of Inner City East community members with local knowledge and networks formed a steering group to guide the process. These members came from the recommendation of the Revitalisation Plan working group.

Direct and Iterative Relationship

The landscape architect and steering group/community maintained a direct and iterative relationship throughout the project to ensure the particularities of the social context were understood. This enabled the project to proceed efficiently, be flexible, and be accommodating of the community. A development worker from Te Whare Roimata was closely involved to help determine how to best encourage people to participate.

Discerning Agenda and Interest

Behind the diverse range of community ideas lie agendas and interests. Through listening and understanding, the landscape architect was able to ‘frame’, top of mind ideas into key themes that emerged.

Flexibility

Community Conversations - “What do we need to create here that will enable us to do what we want to do?”

A Particular Focus on Children

Regular Community Updates

April 2019

NEWSPAPER

July 2019

Co-Design Process Map – April through July 2019

Reflections

11. Key Themes

A number of key themes and community aspirations emerged during the co-design process. These guided the project as it developed.

Art as Experience

When exploring the social understanding of Doris Lusk Reserve the concept of 'Art as Experience', rather than 'Art as Object' emerged as important. This concept was influential in structuring engagement activities.

Themes that came from the community conversations

The community believe that a distinctive and interactive feature would help the Reserve become an attractive place, however this aspiration accompanies a need for broader issues contributing to the lack of activity and amenity as discussed below to be addressed. Some key themes are:

Community Conversations - "What do we need to create here that will enable us to do what we want to do?"

A Place For Families – People love the open feel of the Reserve and want it to remain flexible enough to host larger events, but they have indicated they would use the Reserve more if there was something that encouraged families – play and climbing structures were suggested.



People value the openness of the Reserve, which makes it a popular place for events



People value that the Reserve, is a natural, quiet space for reflection

A Distinctive Play Area – People suggested that any play equipment should have a point of difference from other spaces in the neighbourhood.

A Place to Play – People liked the idea that a play sculpture would give children a place to play associated with visits by parents and caregivers to the Art Gallery.



Overgrown vegetation creates hidden and dark areas encouraging anti-social behaviour



Uncomfortable seating in locations that don't encourage socialising

Vegetation Maintenance and Safety – A common comment was the feeling of being unsafe using the Reserve and how overgrown vegetation and dark corners contribute to this. Many suggested the planting needs to be reviewed and more regularly maintained.

Comfortable, Well-Situated Seating – This is particularly important for elderly residents, and people suggested this should make it easy for people to socialise and eat together or just to spend time before or after activities in the Art Centre and wider Linwood Village.

Connection to Linwood Village – Many people talked about the Reserve relative to the Linwood Village shops and liked the idea of relaxing in the reserve after shopping in the village.

Community Ownership – A central message of these events was that it is important that the community can be involved in creating what happens in the Reserve.

Community Conversations - “What do we need to create here that will enable us to do what we want to do?”

Modified Community Arts Centre – Some people asked if there were opportunities to modify the Community Arts Centre building to create a more interactive relationship with the Reserve.



People value the close proximity to the Linwood Community Arts Centre & East Side Gallery



People find the Reserve however disconnected from the Community Arts Centre & East Side Gallery

Connection to Linwood Community Arts Centre – A play feature should complement and strengthen the activities held in the Community Arts Centre. Many people like the idea of installing structures that support the art gallery activities currently held indoors, so they could be held outdoors too. Some people asked for focus on outdoor performance spaces to complement the visual and performative arts activities of the Gallery.

12. Themes from Children’s Involvement

The Children’s creative exploration resulted in a number of tangible themes they wished to experience in the Reserve. This included: climbing high, tree houses, to feel safe, quiet places, and grass to run around on

Children also mentioned the importance of natural elements in the Reserve they enjoyed – trees, flowers, and different scents.



Children at the Phillipstown Hub after school programme creating models in a visioning workshop in response to visiting Doris Lusk Reserve as part of a creative site survey. These models were used as part of the pop-up exhibition in Linwood Community Arts Centre.

Community Conversations - “What do we need to create here that will enable us to do what we want to do?”

13. Impacts of the Co-Design Process

There has been a number of positive impacts as a result of the co-design process. This includes:

Improving perceptions and status of the Reserve – though the process a greater connection with the Community Arts Centre, and improved view of the Reserve is already noticeable.

Community participate in spatial planning - The process modelled a positive, tangible and valued way that the Inner City East community can contribute.

The contribution of children – Children do not always have a voice in the design of urban environments but in this process, they learned what it means to be citizens in their local community. In turn the wider community have had the opportunity to value what children can contribute.

Community discussion about the role of the Reserve - The children’s models generated discussion about the Reserve and its identity, which became more obvious throughout the process.

Enfranchising Children – The children feel valued and proud of their participation in the design and more connected to a place in their local environment that previously they hadn’t identified with. This process helped them to understand democratic processes in our city and their rights to participate.

Deeper Reflection – Reflecting on their models, the children’s ideas evolved beyond a ‘shopping list’ of things, to a consideration of the Reserve spatially and then development of deeper aspirations for the site.

Strengthened Relationship to Christchurch East School - This process highlighted the potential of the Reserve as a space for children.

Momentum – The community has taken ownership of the process, volunteering for roles at various events, helping with the children’s site visit and models, and investing in discussions about the Reserve.

Supporting the Inner City East Revitalisation Plan - The level of participation and results of the process has furthered the thinking of those responsible for the implementation of the plan. The group has considered how the ‘green spaces sub-group’ could adopt a similar approach of engagement for other places.

14. Broader Reflections

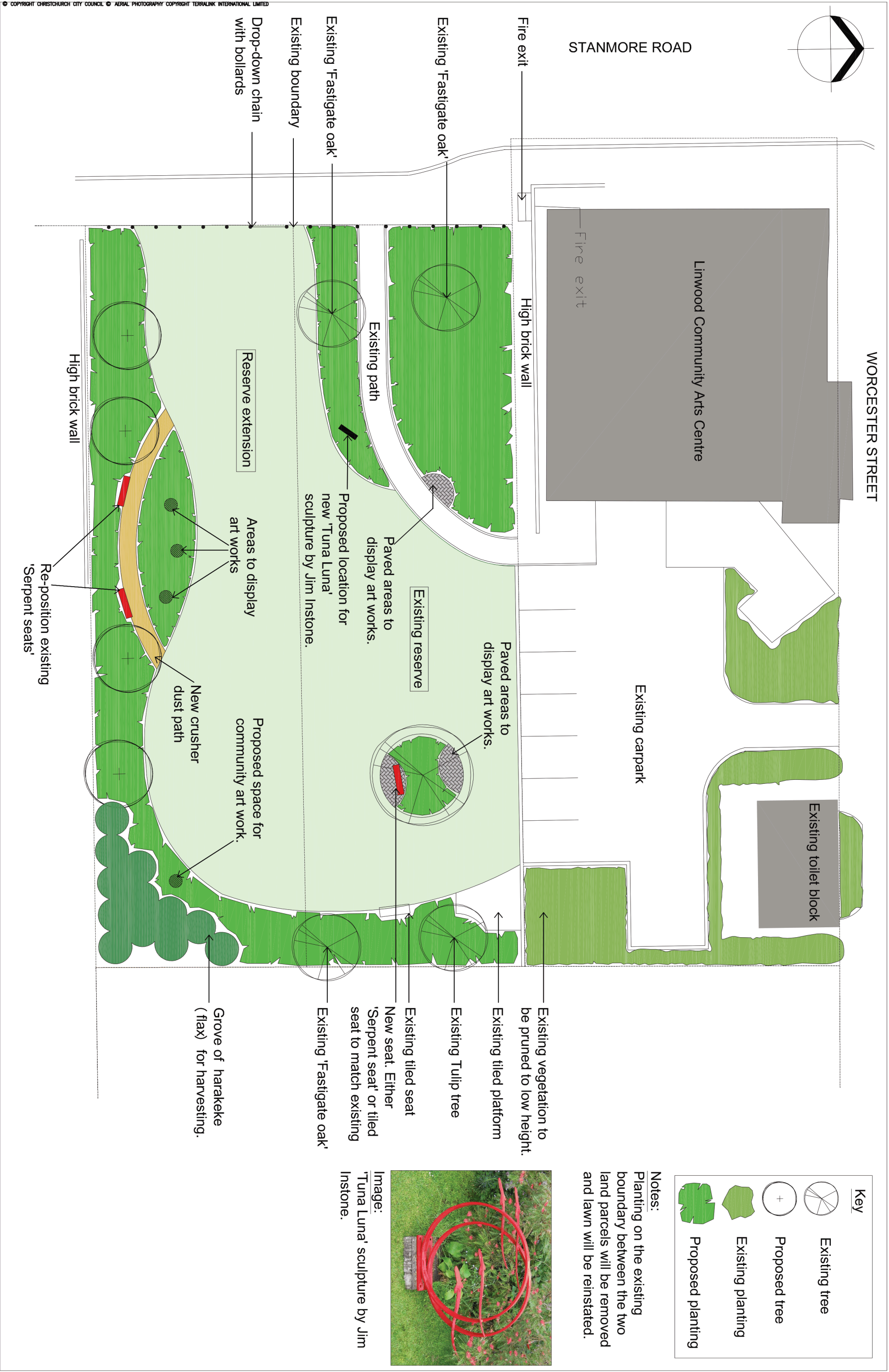
The Landscape Architect noted the following observations and reflections as part of the process:

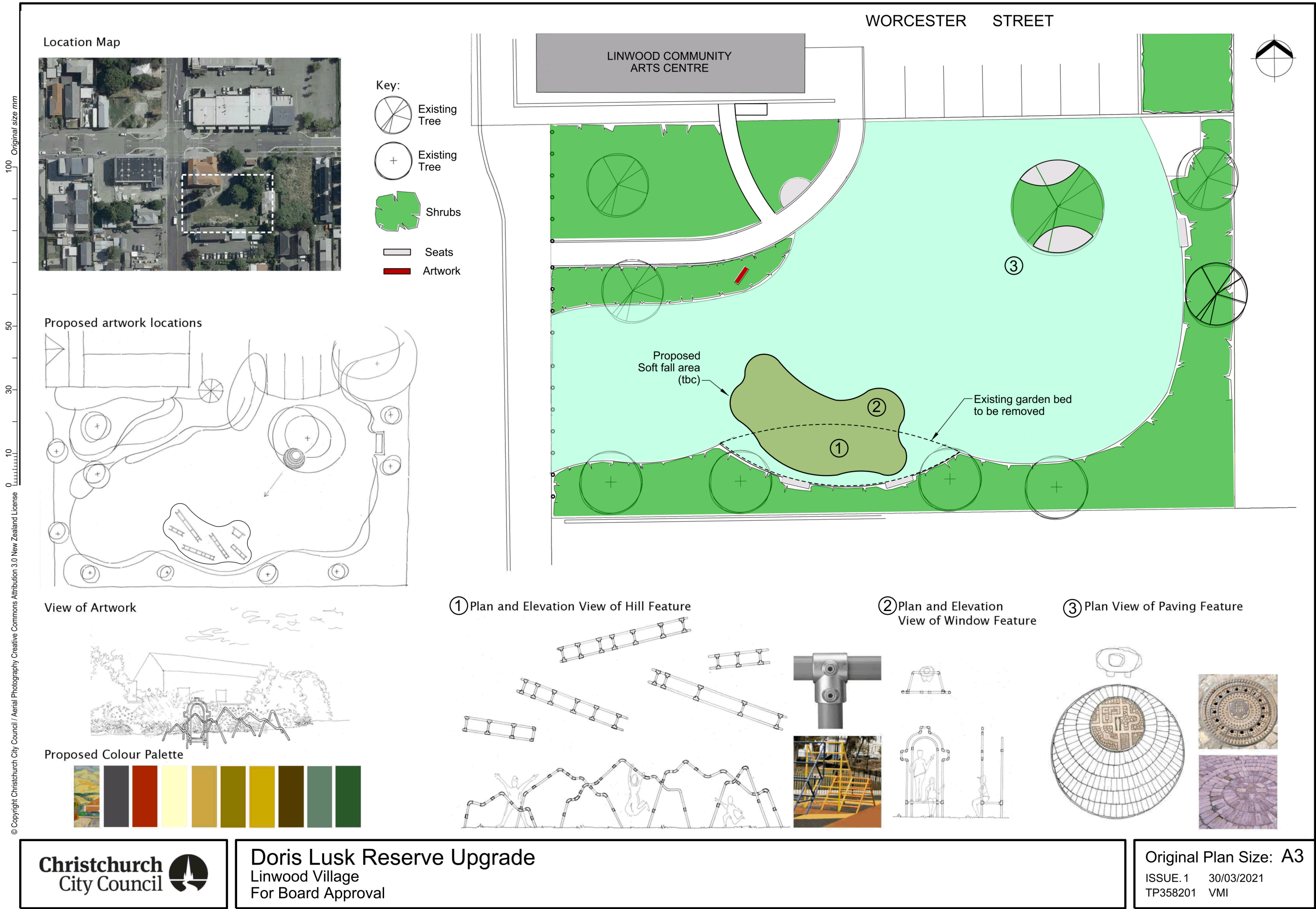
Safer Streets – In visiting the site with the children, it was clear the ways of moving around the streets do not cater to children’s needs.

Benefits of a Coordinator – The pace of the project has been enhanced and more efficient due to the coordinator role, their relationships (i.e., designer-steering group-community) and community networking.

Local Agency and Capacity – As this process has demonstrated, one of the keys to developing local agency in public places is to bring design expertise and participation together. The Inner City East community is keen to build on the momentum generated through this co-design process, and to continue the community’s creative input into the concept development and implementation stages towards a distinctive play feature in the Reserve. This community is experienced in co-design at a range of levels. Through Kotahitanga with Greening the Rubble at Phillipstown Hub and Tiny Shops in Linwood Village, Inner City East residents have been involved in the design and construction of shelters, furniture and play equipment in their community. These projects demonstrate the capacity for participation of local people and of local businesses to contribute alongside specialised design expertise.

Community Conversations - “What do we need to create here that will enable us to do what we want to do?”





LINWOOD WARD PROFILE

February 2021



The Linwood Ward includes the suburbs of Linwood, Woolston, Bromley and Phillipstown. Linwood is traditionally seen as a working-class and lower middle-class eastern suburb.

The wider Linwood area includes several small retail areas. Eastgate Shopping Centre in Buckleys Road is located in the Linwood and is the major retail and financial centre for Linwood. Several smaller retail shops are located immediately adjacent to this, in the Linwood north area. Woolston supports light industrial and residential activities and is close to major arterial routes, including State Highways 73 and 74. The Heathcote River flows through the suburb. Woolston Village is the main commercial centre of the suburb. It is mainly composed of small retail shops, ranging from food premises to a hair and body shop, and licensed bars. There is a New World supermarket in Woolston Village. Bromley is situated 5.1 kilometres from the Central Business District (CBD). It is a mix of residential and industrial areas segregated by a number of cemeteries (Bromley Cemetery, Ruru Lawn Cemetery, Memorial Park Cemetery, the Linwood Cemetery and the Canterbury Crematorium). A predominant feature of this area is the Christchurch City Council's water and wastewater treatment plant. Phillipstown is a small suburb closer to the city centre of Christchurch. It lies south-east of the city centre, and is bordered by Cashel Street to the north, Aldwins Road to the east, Fitzgerald Avenue to the west and Ferry Road to the south. Phillipstown is a mixed demographic area containing residential, industrial and commercial activity, and is traditionally recognised as a lower socio-economic area with a higher than average percentage of single parent families. Inner-city gentrification over the last decade has seen an increase in infill housing and the predominance of townhouse-style residential apartment blocks.

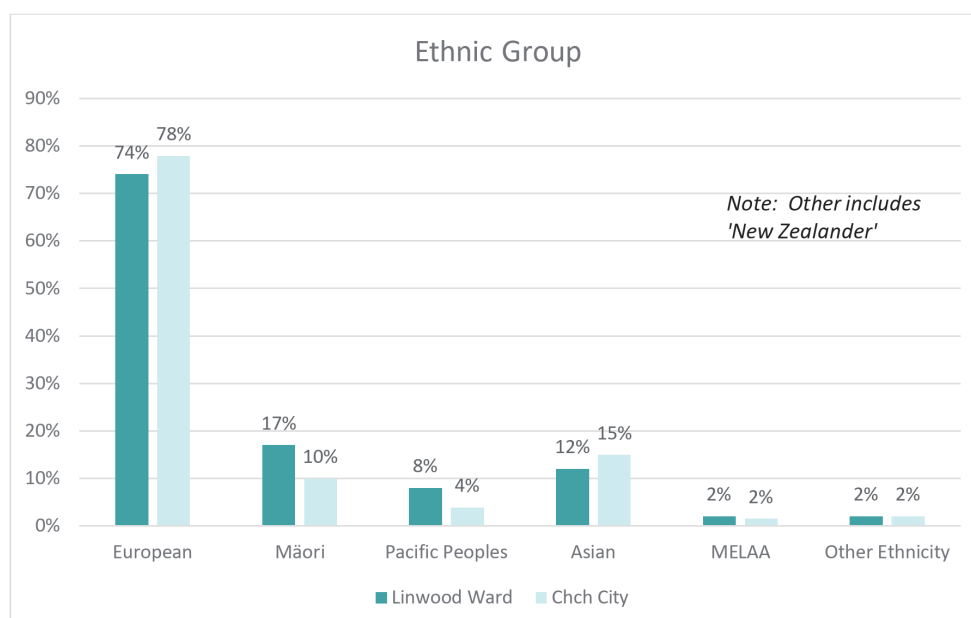
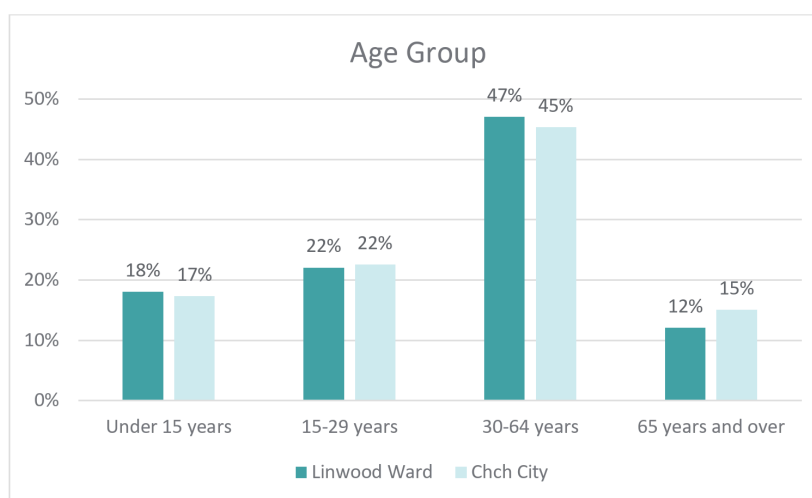
Profiles compiled by the Community Support, Governance and Partnerships Unit

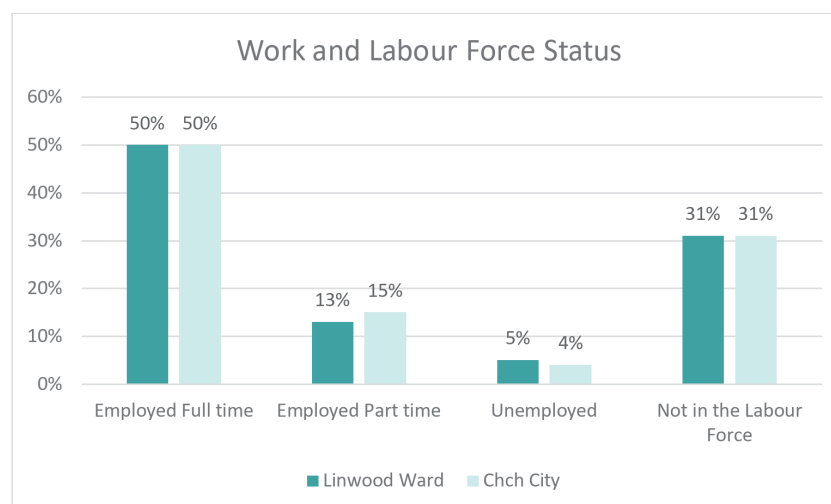
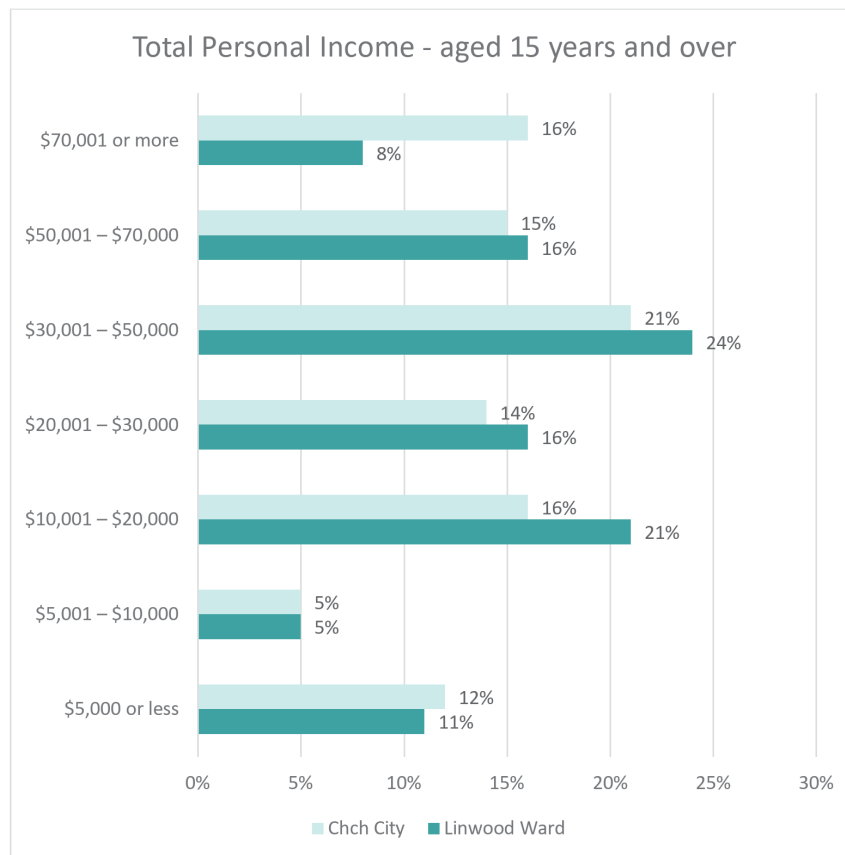
Facts and figures

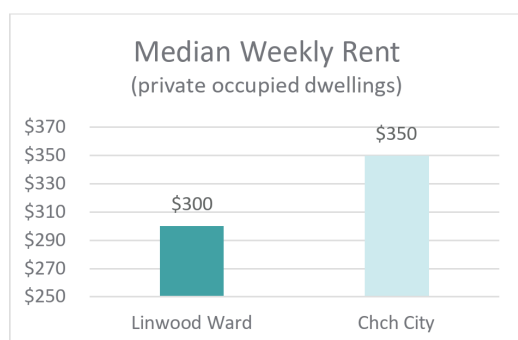
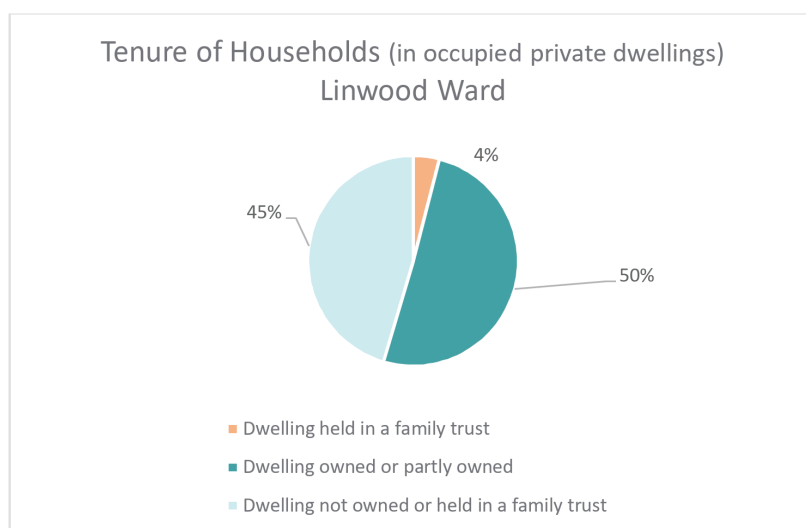
Demographic Summary (2018 Census Data)

Population

The population within the Linwood Ward boundary is: **24,501**







Number of Occupied Private Dwellings: 9,594

Facilities and Amenities

- 1 Council library: Linwood (at Eastgate)
- 2 Council service centers: Civic offices, Linwood
- 15 Council-owned social housing complexes with 360 units
- 5 shopping centers: Linwood/Eastgate, Linwood Village, Woolston, Ferry/Ensors Intersection and the Tannery.
- 9 schools: 7 primary, 1 secondary, 1 teen parent college
- Ara Institute Woolston Campus (formerly known as CPIT- Christchurch Polytechnic Institute of Technology).
- Approximately 2,000 businesses employing 11,500 people (2019)

NZ Deprivation Index

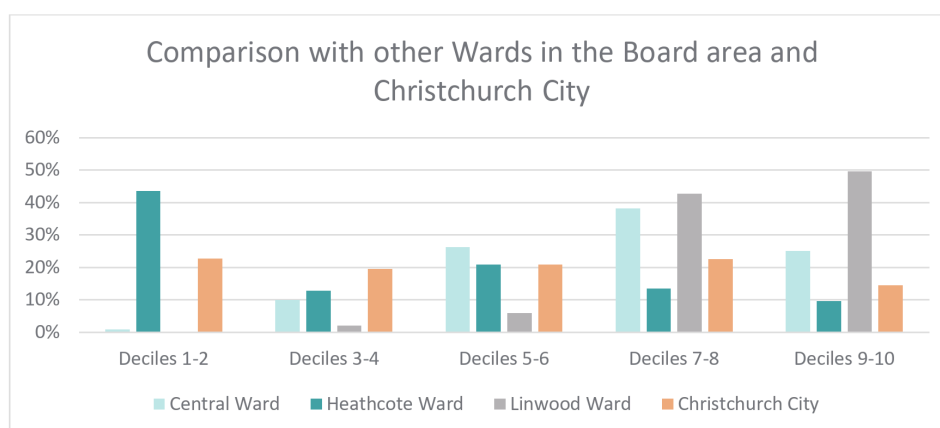
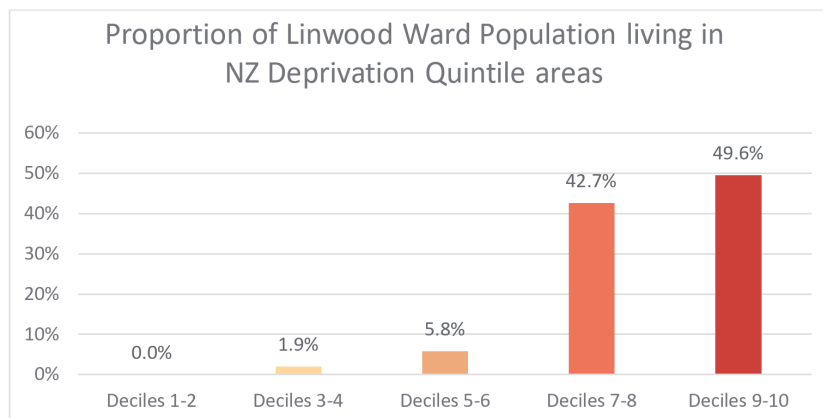
The aim of the NZ deprivation index research programme is to develop indexes of socioeconomic deprivation for New Zealand, to support and inform:

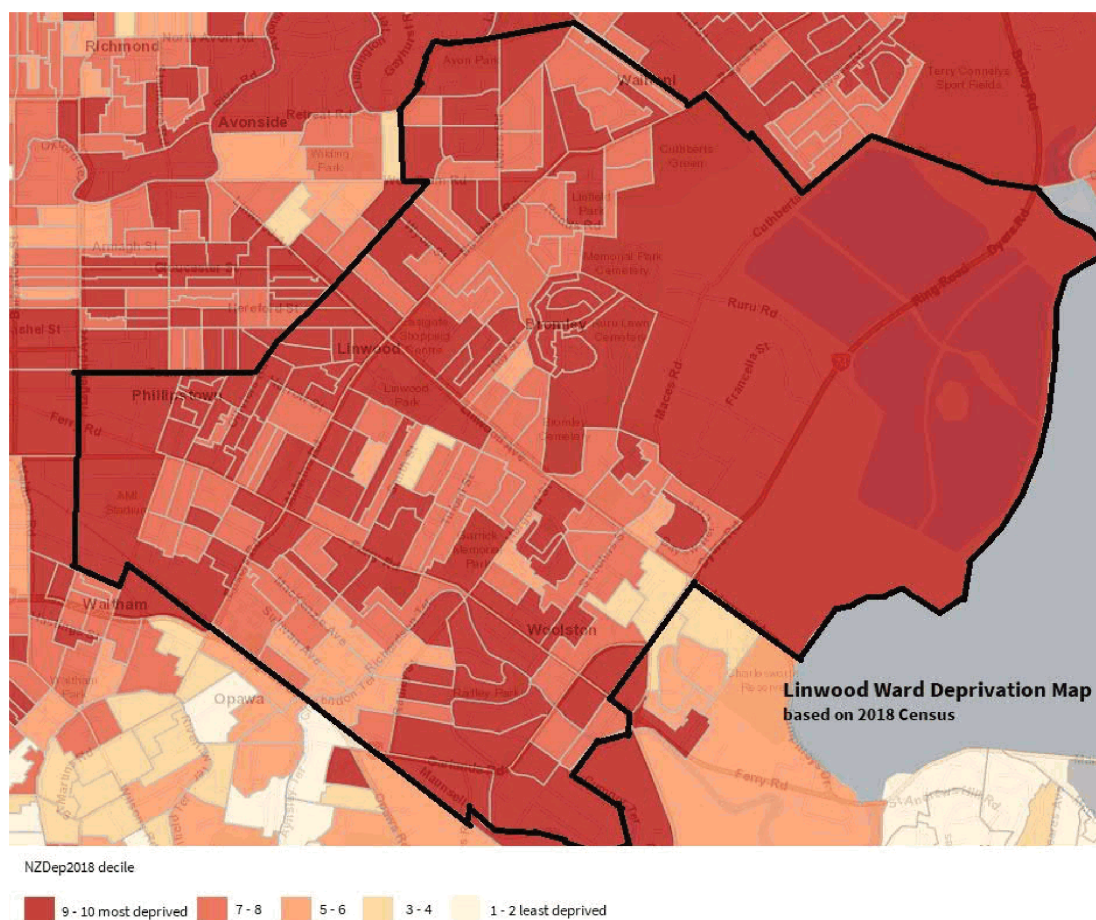
- Application in funding formulas
- Research in especially health and other social services. For example, in the health sector, many researchers use the indexes to describe the relationship between socioeconomic deprivation and health outcomes
- Community groups and community-based service providers to describe the populations they serve, and to advocate for extra resources for community-based services.

The nine variables included in the 2018 deprivation index are as follows:

- People aged 18-64 receiving a means tested benefit
- People living in households with equivalised income below an income threshold
- People with no access to the Internet at home
- People aged 18-64 without any qualifications
- People aged <65 living in a single parent family
- People not living in own home
- People living in household with equivalised bedroom occupancy threshold
- People aged 18-64 unemployed
- People living in dwellings that are always damp and/or always have mould greater than A4 size.

The scale of deprivation ranges from 1 to 10: 1 represents the areas with the **least** deprived scores. 10 represents the areas with the **most** deprived scores.





The Linwood Ward area features prominently in the most deprived on the Deprivation Map with all communities within the ward including Linwood, Woolston, Bromley and Phillipstown seeing spread of mostly at the 7-10 scale. 92.3 percent of the population sit at this level indicated in the Deprivation Map. As indicated in the 2018 Census statistics only 8 percent of the ward's wage earners over the age of 15 earned over \$70,000 compared to 16 percent of earners across the Christchurch region.

The more recently built residential south of Linwood Ave, east of St Johns St and east of Smith St are the only areas within the Linwood Ward who sit as the least deprived on the Deprivation Map.

The Linwood Ward area has a higher Maori and Pacific and lower European population than that of the Christchurch region.

Community Infrastructure



The Linwood Ward has three community development focused organisations working within the Linwood ward area. The 3 organisations Bromley Community Centre, Linwood Resource Centre and the Phillipstown Hub offer various programmes that have come out of need identified within the wider area. All 3 organisations are based in Council or Government owned facilities.

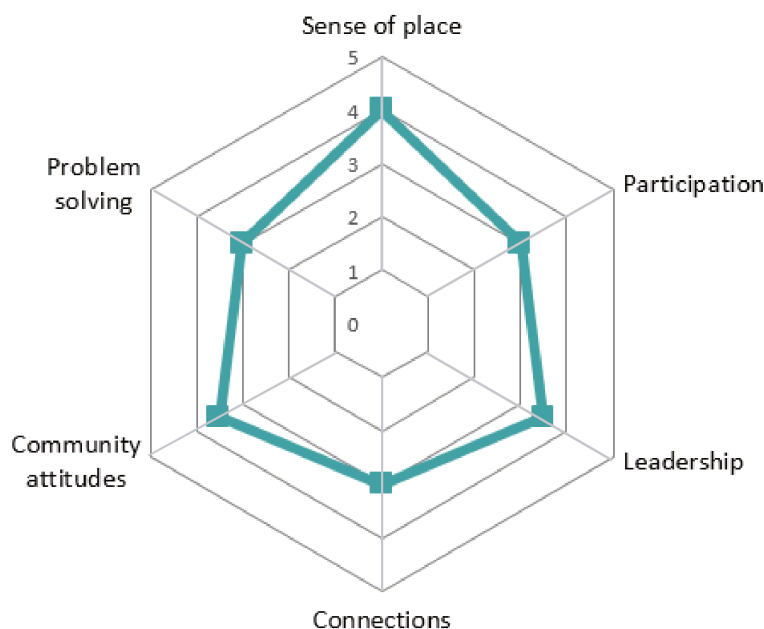
The Bromley Community Centre is a Council owned facility in Bromley and is governed by a committee and daily managed by a Community Development worker who also holds the managers role for the facility. Linwood Resource Centre have a Community Shed and a large Community Garden facilitated by 2 Community Development Workers and a Garden Coordinator. They facilitate a wider Linwood Ave Collective which includes organisations based along Linwood Ave. The focus of the collective is to work collectively to find solutions for areas of need within the Linwood suburb area.

Phillipstown Hub based at the former Phillipstown School site is currently undertaking a review of the community and establishing stronger ties into the local community. This organisation umbrellas a number of organisations and services and is a strong advocate for the Phillipstown area. Strengthening Linwood Trust (SLYT) is the only Linwood focused youth organisation. They are a 24/7 Youth Work organisation based within Linwood College who offer support outside of curriculum hours.

There are three faith based organisations who offer programmes and activities for mostly older people based in Linwood, Woolston and Linwood North. These organisations also provide food for the community through a food bank and providing food available for community via community pantries.

KidsHub is a relatively new group that arose from a community development project facilitated by the Ministry of Education and the Police. Kidshub carry out grassroots community activity in Linwood, including facilitated sports on Linwood Park and the coordination of Cutting Loose at Cutler the activation of Cutler Park.

Community Capacity Map



Scale: 1 = Low 5 = High

Measures and Indicators

Sense of place - Residents are familiar with their town's (local) history and have an affinity with the place. (4)

Participation - Residents support local groups with their money or time. (3)

Leadership - Leadership is strong and participatory; leaders are accessible. (3.5)

Connections - Residents are trusting and inclusive of others. (3)

Community attitudes - Residents have a positive attitude towards their community and its future. (3.5)

Problem assessment - Residents communicate to identify problems and take action. (3)

Note:

The above ratings have been allocated based on a number of factors including:

- Residents' responses to the above indicators in the Christchurch City Council's annual Life in Christchurch Survey.
- The Council's Community Development Adviser's and Community Recreation Adviser's knowledge and experience of working in the local area.

Community Outcomes

The Community Outcomes have been developed as part of the Council's Strategic Framework, which provides a big picture view of what the Council is trying to achieve for the community.

The Community Outcomes describe what we aim to achieve for Christchurch. They are:

- Resilient communities
- Liveable city
- Healthy environment
- Prosperous economy

You can view the Council's Strategic Framework and read more about the Community Outcomes here: <https://ccc.govt.nz/the-council/how-the-council-works/20182028-vision/strategic-framework>

The narrative below provides an overview of the area in relation to each of the outcomes.

Resilient Communities

The Linwood Ward area has seen a number of changes over the past 5 years. Currently Te Pou Toetoe (Linwood Pool) is under construction and completion is set for the latter part of 2021. This undertaking has taken a number of years to achieve. The impact on the community having a local and accessible pool will provide many benefits for the community. The pool will offer entertainment, health and fitness and employment opportunities for Linwood and neighbouring suburbs.

The Linwood Ward has key organisations in the area who support the community through programmes, services, events and providing safe spaces for people to connect, learn how to grow and cook food and engage with their local neighbourhood. Each organisation recognizes the need to communicate in various ways with their community, using newsletters, regular gatherings and online social media presence. These organisations have strong working relationships and meet monthly to update and share current local information and identify gaps within the community. The monthly network is facilitated by the local Christchurch City Council, Community Governance Team and hosted by the various groups who take part in the Greater Linwood Forum.

The area has a strong food resilience community who share knowledge, bring people together to learn and make organically grown produce available to the wider community. The key organisations who facilitate this are Linwood Resource Centre, Roimata Food Commons and Smith Street Gardens. There are multiple community gardens being grown throughout the ward by schools and community organisations. Each of these provide fruit and vegetables to their wider networks.

The Loft at Eastgate have multiple health and social service agencies that assist community members. Being located at the main shopping outlet the loft offers a safe and warm environment for those awaiting appointments and creates a "One Stop Shop" by also hosting the Linwood Library and Service Centre, Countdown and The Warehouse, all with access to free parking.

Eastgate Mall is often used by large groups of older people who congregate, engage and eat together. The mall offers a cool and air conditioned place in the summer and heated and warm facility over the colder winter months. Linwood Library and Service Centre provides their daily services to the public and free Wi-Fi that can be accessed throughout the mall.

Over the COVID-19 lock down a number of local groups changed focus to support the local community. The Strengthening Linwood Youth Trust, a Linwood focused youth organisation worked alongside other

organisations to deliver food packages to families in need and offered by phone counselling services for young people who were struggling under lockdown conditions. Staff from Linwood Resource Centre worked alongside the City Mission.

Liveable City

Linwood is located a 12 minute bicycle ride east of the central city and borders Richmond, Wainoni and Aranui to the north, Bromley and the Ihutai to the East, and Woolston and Opawa to the south.

In early 2013 Christchurch City Council staff developed the Ferry Road Master Plan. The Master Plan is part of the Council's Suburban Centres Programme, which provides coordinated support for the recovery and rebuild of commercial centres badly damaged in the Canterbury earthquakes. The Ferry Road Master Plan presented a future vision, goals and actions for the recovery of commercial centres along Ferry Road. The Plan is not only a response to the damage caused to the corridor in the 2010 and 2011 earthquakes, but also considers ways to build economic and social resilience in the future. In May of 2014 Council adopted the Ferry Road Master Plan.

Key successes to date include:

- Recovery-supportive District Plan amendments which have been made operative
- Reduced on-site car parking requirements for activities in neighbourhood centres and which meet certain qualifications (e.g. access to public transport and major cycle routes)
- Updated minimum floor levels in flood management areas
- Controls on impervious surfacing in the setbacks from rivers.
- Completion of WL7 Woolston Community Library and Council carpark improvements.
- The safety/crossing improvements at Ferry Road/Smith Street, to improve access to Te Waka Unua School and Woolston Park, were completed in mid-2019.
- The Woolston Village improvements, which are currently in construction
- A number of private sector developments have also been completed along the corridor, enabling community access to goods and services once again.

The Rapanui – Shag Rock Cycleway stretching from Fitzgerald Avenue and Worcester Street is currently open to the end of Linwood Ave. The final section will connect Linwood Avenue to the Ferrymead Bridge and the start of the Coastal Pathway.

As mentioned previously Te Pou Toetoe (Linwood Pool) is currently under construction. The pool will feature the following:

- A learn-to-swim pool
- A six-lane multi-use pool
- Toddler pool and wet deck with water toys
- Family spa
- Deep water manu/splash pool
- Large multi-purpose room with kitchen
- Small meeting room
- Outdoor courts

Healthy Environment

The Ōpāwaho Working Party is a Working Party of the Waikura/Linwood-Central-Heathcote Community Board. The Working Party membership features local experts and professionals alongside Christchurch City Council staff and elected members. The role of the Working Party is to create a plan for a comprehensive and joined up approach to the issues and opportunities for the Heathcote River catchment from the Ōpāwaho Road Bridge to the Ferrymead River Bridge with the aim of developing plan for the lower Ōpāwaho Heathcote River. This is expected to be a 2 year project, beginning October 2020.

It was identified in early 2020 the "Bromley odour" that had been causing many residents of Bromley and wider eastern suburbs communities to keep all windows closed and a preference to stay indoors, originated from the Bromley Plant which processes organic waste from the wider Christchurch region. Operational changes were made at the plant, however residents were still reporting issues with the odour. In December 2020, the elected Christchurch City Council approved a \$21.5 million upgrade of the plant, resulting in all active processing of organic waste to happen indoors.

Laura Kent Reserve Workgroup meet monthly to care for Laura Kent Reserve along the Heathcote River in Woolston and runs between the Radley Street Bridge and Radley Park. This is achieved through weed control, removing poplar suckers, laying mulch, planting trees, shrubs and ferns. The group work to restore the safe and tranquil atmosphere of the river's edge. The group have helped to maintain the area and beautify the river bank.

Roimata Food Commons based at Radley Park. Roimata Food Commons, established in mid-2017, is a community-led initiative aiming to develop parts of Radley Park as a food resilience system, provide space and opportunities for community strength and relationship building and educate people about how to grow food and support the surrounding environment. Over the past 3 years the trust has developed and its project manager works throughout the wider community assisting with establishment and maintenance of community gardens. The organisation has established the Toha Kai Project. The project is a collaboration with local organisations to host workshops focused on cooking skills, growing produce and nutrition education; and interacts with social services in the Woolston community to engage with whānau and individuals in need of support.

The Community Gardens Collective is a partnership of organisations within the Greater Linwood area. The collective came together in 2020, to share the expertise and strength of community members involved in community gardens and food forests in the area. The collective includes the Smith Street Gardens, Linwood Resource Centre, Roimata Food Commons, Phillipstown Community Hub/ Garden Collective. The collective is growing and will now connect with community gardens and growers involved in food resilience throughout the Waikura/Linwood-Central-Heathcote area. The importance of the collective's creation was to maximize the collective capacity and create strategic oversight of the individual community gardens and food forests.

Flooding continues to be a concern since the earthquakes due to subsidence of the river banks. Flood risk and floor level assessments are now part of the resource consenting process for new developments in defined flood management areas which cover parts of Woolston and Ferrymead.

The Christchurch Red Zone borders Linwood's northern border. Local organisations are currently involved in projects within the Red Zone.

Prosperous Economy

In the latter part of 2021 Te Pou Toetoe will be built. Council will be beginning a recruitment drive in 2021 to staff the newly built pool. Front desk staff, lifeguards, swimming tutors, team leaders will be sought.

Local Linwood community will have the opportunity to gain skills and apply for the available roles at Te Pou Toetoe.

As at February 2019 the Linwood Ward had approximately 2,000 businesses employing 11,500 people. The top six industry types in the ward are;

Top six business industries:

1. Construction
2. Rental, Hiring and Real Estate Services
3. Manufacturing
4. Retail Trade
5. Other services (Repair and maintenance, Other personal services)
6. Wholesale Trade

Just under 8 percent of people in the Linwood Ward are self-employed or work in a business that they own. This is lower than the city wide figure of 12 percent.

Eleven percent of people in the Linwood Ward receive income from interest, dividends, rent or other investments which again is lower than the city wide figure of 18 percent.

Only 8 percent of people in the Linwood Ward have an annual income over \$70,000 which is significantly lower than the city wide figure of 16 percent.

The median house prices in the Linwood Ward along are as follows (as at December 2020);

- Phillipstown: \$307,550
- Bromley: \$354,600
- Linwood: \$337,300
- Woolston: \$378,500

All of these are lower than the Canterbury median house price of \$526,000. Phillipstown is Canterbury's least expensive suburb.

Current Community Issues

Issue	Progress to date / outcomes
Bromley Odour It was identified in early 2020 the "Bromley odour" that had been causing many residents of Bromley and wider eastern suburbs communities to keep all windows closed and a preference to stay indoors, originated from the Bromley Plant which processes organic waste from the wider Christchurch region.	In December 2020, the elected Christchurch City Council approved a \$21.5 million upgrade of the plant, resulting in all active processing of organic waste to happen indoors.
Bromley Traffic The Linwood-Central-Heathcote Community Board held a community meeting in September 2019 following approaches from a number of community members about a range of issues including speed, heavy traffic, low priority for ongoing maintenance following the earthquakes and safety for children, as well as historical issues around road prioritisation in the district plan.	A collaborative approach between Council departments has been identified to maximise community outcome. Progress is underway.
Phillipstown Hub The land is the former Phillipstown School and currently owned by the Ministry of Education. Future on the site is uncertain.	Following the Hub Feasibility study completed in January 2021. It was identified the Hub is feasible for the local community and there is a strong need for its continuation. The Hub are working proactively with stakeholders to ensure longer term use and locality.
Proliferation of Fast Food Linwood Ave School has expressed concern due to the amount of fast food restaurants in proximity to the school. Not only having the logos of these outlets but also the smell drifting over to the school.	In 2016 after receiving a deputation by two students of Linwood College and 170 signed petition. The Council has agreed staff will report back on the different options available to both Council and the central government to limit the impact or even prevent fast food outlets near schools and other community areas.
Poverty	In December 2013, Christchurch was selected by the Rockefeller Foundation to take part in the global 100 Resilient Cities Network. Christchurch's application was supported by Environment Canterbury (ECan) on the basis that the neighbouring Councils would be involved in developing the Resilience Strategy, along with the range of communities that make up the Greater Christchurch area.

	<p>The Community Board currently fund multiple community organisations who provide free to low cost activity for community.</p> <p>In the Waikura/Linwood-Central-Heathcote Community Plan 2020. The first priority – Community Wellbeing is Supported and Improved the Board:</p> <ul style="list-style-type: none"> • Listen and respond to local concerns about community wellbeing. • Directly sponsor collaborative local projects that improve the wellbeing of specific locations or groups in the board area. • Support funding applications that maximise outcomes and reduce duplication. • Provide strengthening communities funding to local groups whose work achieves wellbeing outcomes. • Support capacity building within communities wishing to grow community wellbeing. • Continue to advocate for 'community wellbeing' appropriate to urban design and planning – including housing (Kāinga Ora and social housing). • Advocate for the continuation of a Phillipstown Community Hub.
COVID-19 effects	<p>COVID-19 has impacted communities in many ways. Economically, socially, culturally and environmentally.</p> <p>A shared coherent understanding of both the impacts of COVID-19 and our progress towards recovery at a local and regional level is important to:</p> <ol style="list-style-type: none"> 1. Enable a deliberately focused, coordinated and integrated effort across locally-based agencies and organisations 2. Enable consistency in public facing messages from agencies and organisations 3. Enable a consistent and coherent articulation of the impacts of COVID-19, as well as our recovery efforts and progress, to local communities, mana whenua, businesses, the tertiary sector, central government and the media.

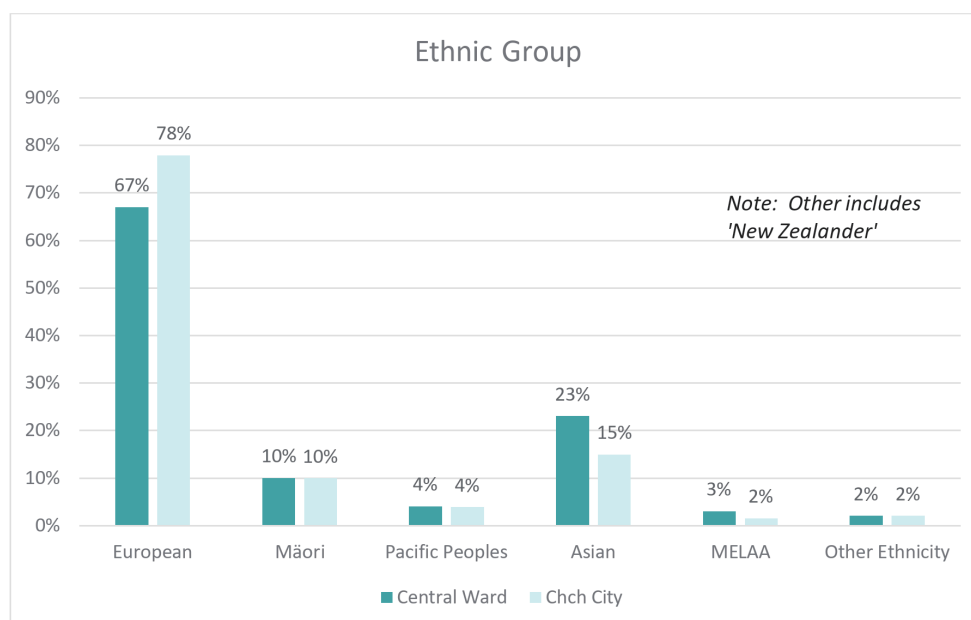
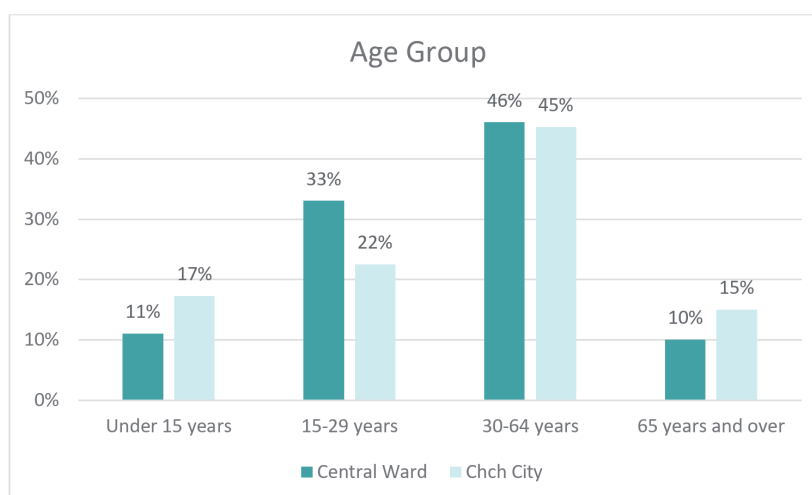
Coastal Hazards / Anticipated sea level rise	<p>In line with the Ministry of Environments Coastal and Climate Change Guidance for Local Government, CCC have developed a Coastal Hazards Adaptation Planning Programme.</p> <p>Christchurch and Banks Peninsula have been divided up into 7 <i>Adaptation Areas</i>, with 23 <i>Priority Communities</i> identified which are at higher risk to coastal hazards.</p> <p>Over the next year the team will work with communities to start planning for how CCC will manage coastal hazard risks over the next 100 years.</p> <p>Information sessions were held in November and December 2020 and well attended.</p> <p>The public can now access an online map which shows the area at risk and the grouping and prioritization.</p> <p>A mailing list of a monthly newsletters has been created to provide regular updates to affected communities on progress with the planning.</p>
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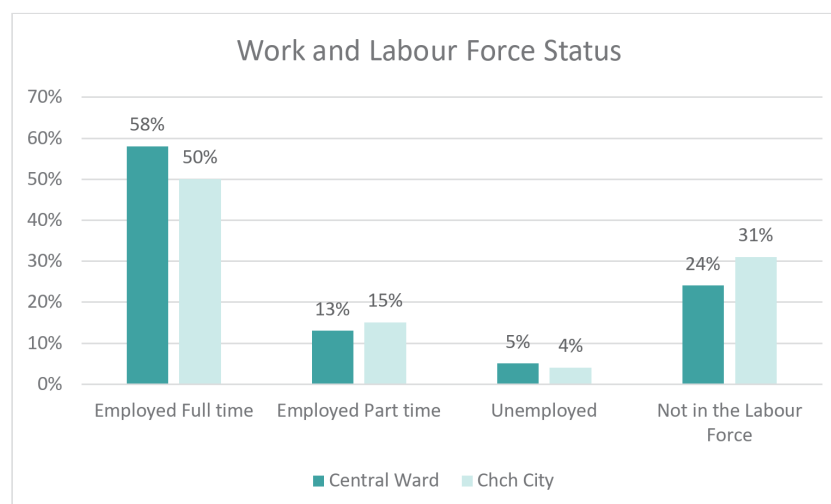
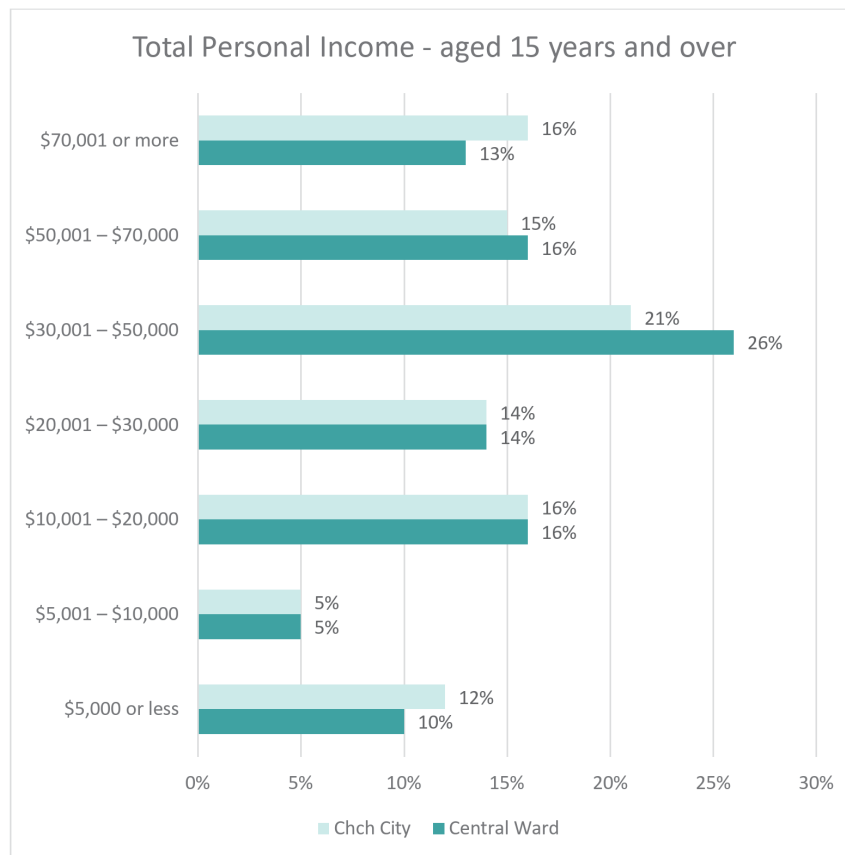
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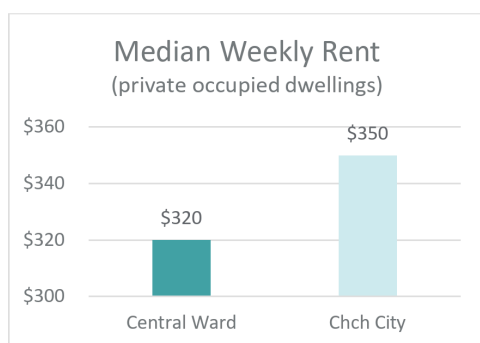
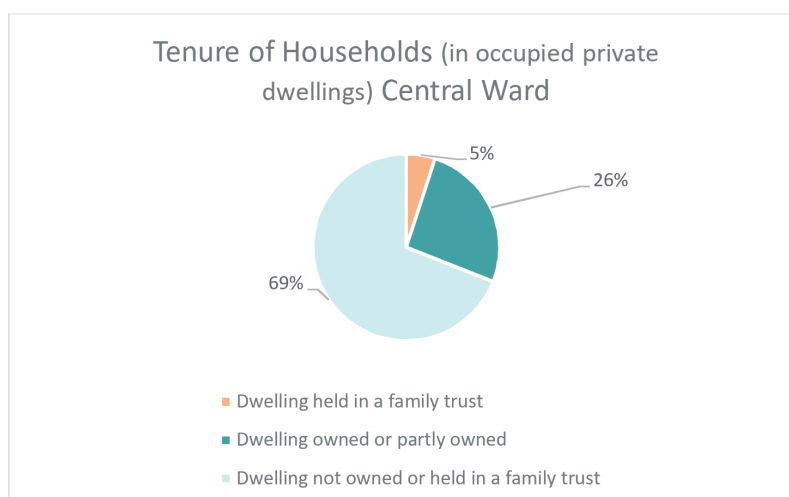
Demographic Summary (2018 Census Data)

Population

The population within the Central Ward boundary is: **23,679**







Number of Occupied Private Dwellings: 10,530

Facilities and Amenities

- 1 Council library: Tūranga (Central Library)
- 1 Council Service Centre: Civic offices
- 11 Council-owned social housing complexes with 284 units
- 8 shopping centres: Central City shopping precinct, South City Mall, Colombo-Beaumont, Linwood Village, Richmond, Sydenham South, Sydenham and The Colombo.
- 10 schools: 4 primary, 4 secondary, 1 Composite 1 special
- 2 public hospitals: Christchurch, Christchurch Women's
- 2 private hospitals: Southern Cross, Forté Health
- Ara Institute (formerly known as CPIT- Christchurch Polytechnic Institute of Technology).
- 1 Marae: Rehua
- Approximately 6,900 businesses employing 55,000 people (2018)
- Multiple major sport and recreation amenities: Hagley Park and Oval, Botanic Gardens, Victoria Square, Cathedral Square, Margaret Mahy Family Playground, Washington Way Skate Park, Metro Sports Facility (planned opening 2022).

NZ Deprivation Index

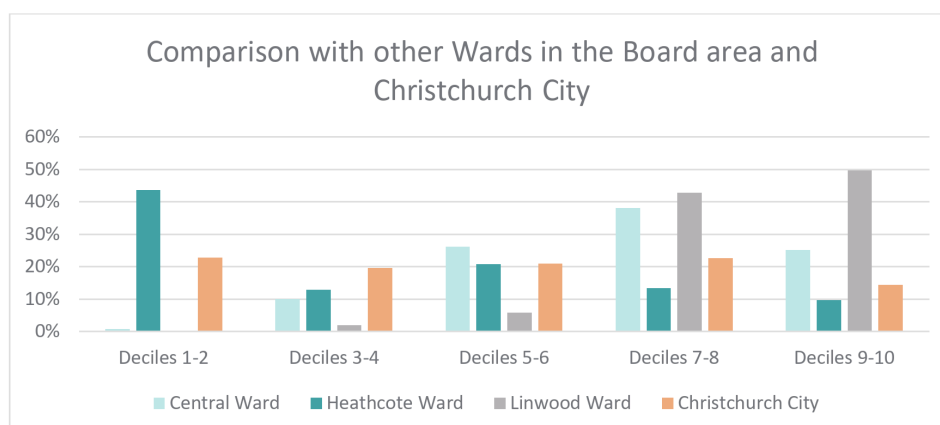
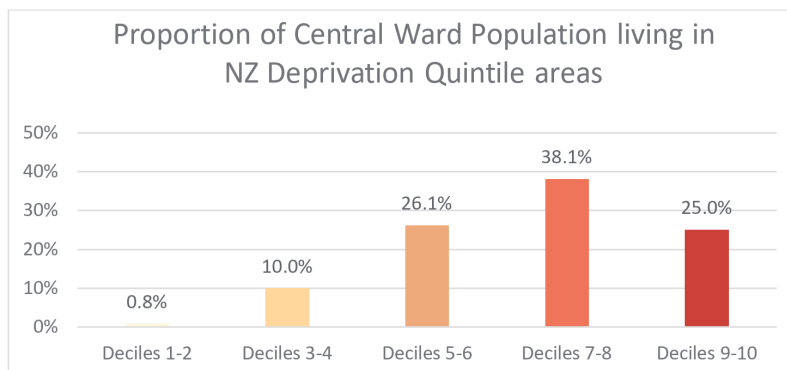
The aim of the NZ deprivation index research programme is to develop indexes of socioeconomic deprivation for New Zealand, to support and inform:

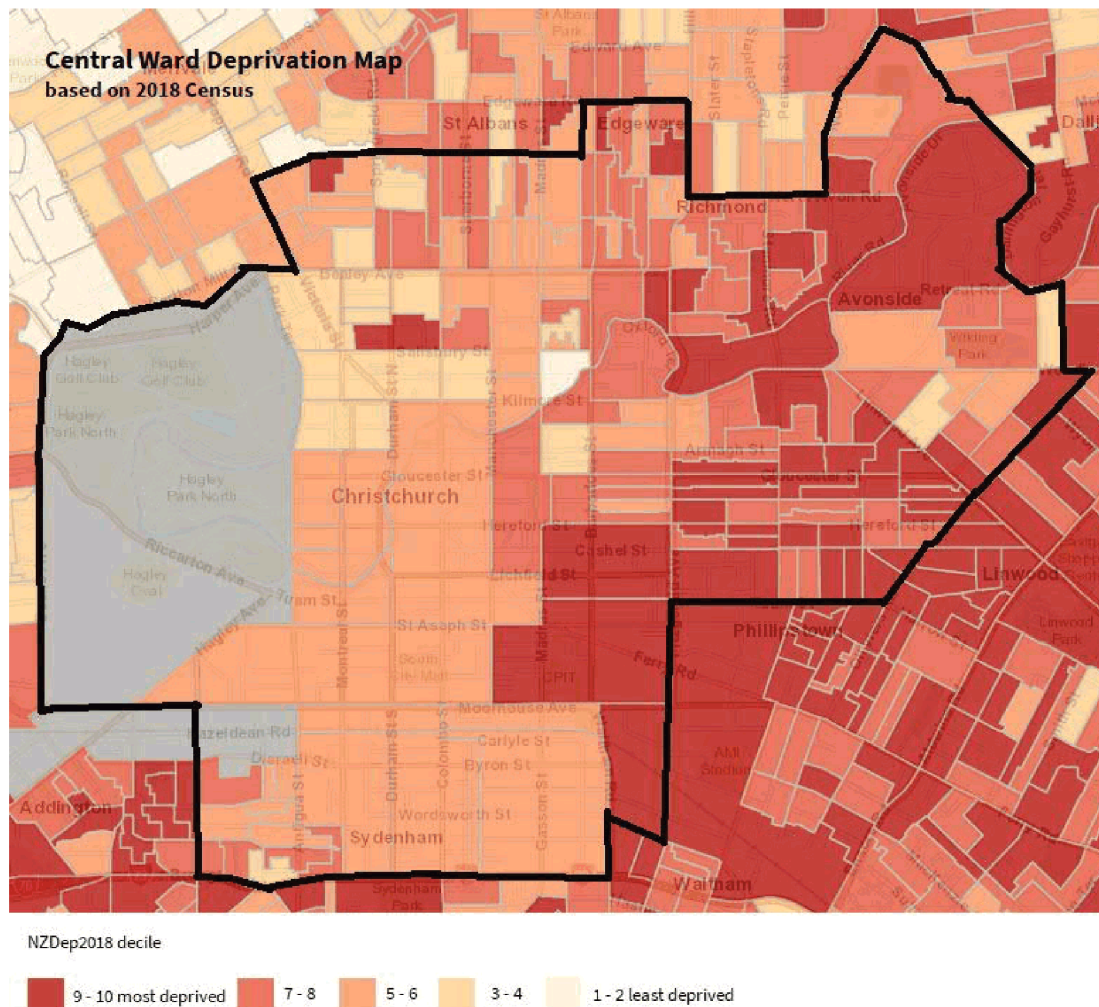
- Application in funding formulas
- Research in especially health and other social services. For example, in the health sector, many researchers use the indexes to describe the relationship between socioeconomic deprivation and health outcomes
- Community groups and community-based service providers to describe the populations they serve, and to advocate for extra resources for community-based services.

The nine variables included in the 2018 deprivation index are as follows:

- People aged 18-64 receiving a means tested benefit
- People living in households with equivalised income below an income threshold
- People with no access to the Internet at home
- People aged 18-64 without any qualifications
- People aged <65 living in a single parent family
- People not living in own home
- People living in household with equivalised bedroom occupancy threshold
- People aged 18-64 unemployed
- People living in dwellings that are always damp and/or always have mould greater than A4 size.

The scale of deprivation ranges from 1 to 10: 1 represents the areas with the **least** deprived scores. 10 represents the areas with the **most** deprived scores.





The current population of the Central Ward is 23,679 with 10,530 occupied private dwellings. Home ownership is low with 69 percent of residents not owning their own home, 5 percent with homes in a family trust, leaving 26 percent of homes owned or partly owned.

The medium weekly rent for a property in the Central Ward is \$320.

The Central Ward is a patchwork of both high and low deprivation areas, with neighborhoods to the east of the city generally showing greater deprivation. Parts of Richmond South and the Inner City East / Linwood West neighborhoods are considered the most deprived with a deprivation index level of 9-10. Both neighborhoods have a number of social housing complexes, Council owned and Kainga Ora (previously Housing NZ).

The highest proportion of the ward are at a 5-6 deprivation level with small pockets of 3-4 mostly in the northern inner city neighborhoods.

Community Infrastructure



The Central Ward is a hive of activity for community groups and social service providers. It is home to many groups and organisations that deliver services to the wider Christchurch region and a stock take needs to be done to produce an accurate picture of these. For the purposes of this profile, Community Development / Support Organisations are those delivering services within the Central Ward and within their local central city communities. The current active organisations sit within the eastern suburbs of the ward.

Resident Associations play a key role in supporting communities throughout the Central Ward and are active in most neighborhoods.

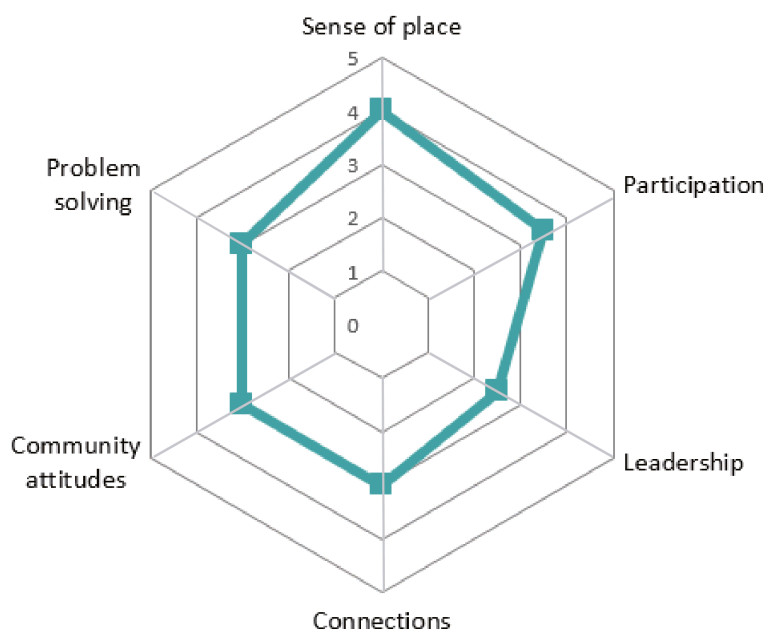
Hagley Park is home to a number of sports groups and organisations with many of the regional sports clubs calling it home. There are also a number of recreation and leisure activities on offer across the Central Ward that cater to locals, tourist and residents from across the wider city.

There are a number of faith-based organisations in the Central Ward all delivering different levels of service to the community. Some are connected to schools, while others run youth programmes, outreach services, day programmes and activities along with community lunches and food banks.

Tūranga - Christchurch City Library is located in the heart of the central city and is the main public library in Christchurch.

Council owned Community Facilities within the Central Ward range from large buildings like the Town Hall to smaller community venues such as the Sydenham Community Centre. There are also a number of community-owned community facilities that service local communities, sports and recreation groups, faith-based organisations and social service provision. Again without a thorough stock take it is hard to produce an accurate picture of these. For the purposes of this profile the number represents community facilities serving their local geographical community.

Community Capacity Map



Scale: 1 = Low 5 = High

Measures and Indicators

Sense of place - Residents are familiar with their town's (local) history and have an affinity with the place. (4)

Participation - Residents support local groups with their money or time. (3.5)

Leadership - Leadership is strong and participatory; leaders are accessible. (2.5)

Connections - Residents are trusting and inclusive of others. (3)

Community attitudes - Residents have a positive attitude towards their community and its future. (3)

Problem assessment - Residents communicate to identify problems and take action. (3)

Note:

The above ratings have been allocated based on a number of factors including:

- Residents' responses to the above indicators in the Christchurch City Council's annual Life in Christchurch Survey.
- The Council's Community Development Adviser's and Community Recreation Adviser's knowledge and experience of working in the local area.

Community Outcomes

The Community Outcomes have been developed as part of the Council's Strategic Framework, which provides a big picture view of what the Council is trying to achieve for the community.

The Community Outcomes describe what we aim to achieve for Christchurch. They are:

- Resilient communities
- Liveable city
- Healthy environment
- Prosperous economy

You can view the Council's Strategic Framework and read more about the Community Outcomes here: <https://ccc.govt.nz/the-council/how-the-council-works/20182028-vision/strategic-framework>

The narrative below provides an overview of the area in relation to each of the outcomes.

Resilient Communities

The central city has gone through a significant amount of change in the past ten years. The impacts of the Canterbury Earthquake Sequence are still visible and cannot be forgotten. Many key projects are now completed including the Bus interchange, Tūranga Library, Margret Mahy family Playground, the Christchurch Town Hall, Justice and Emergency Precinct and the Canterbury Earthquake National Memorial. There are a number still underway; Metro Sports Facility, Te Pae Christchurch Convention Centre and the Canterbury Multi Use Arena.

Resident and Neighbourhood associations have a strong presence in the Central Ward and enable people to be actively involved in their community life. Council staff work closely with communities to support them to undertake initiatives that make their local area a better place to live. There are strong community social networks across some of the more established neighborhoods while there are opportunities to strengthen others.

The availability of services varies across the Central Ward. While some neighbourhoods have close and accessible services others have further distances to travel.

Active participation in civic life is encouraged with resident and neighborhood associations playing a lead role in this. Opportunities are provided for residents to be involved in decisions that are important to them through regular council led Central Ward resident forums.

Community safety is a priority conversation for many Central Ward neighbourhoods. A cross agency safety meeting with community, government and local government representatives was activated in late 2020 to address safety concerns in the Linwood Village. The challenges faced in Linwood village are not dissimilar to that of Richmond Village and the Central City with anti-social behaviors intimidating others. The group while in its inception is working to develop a collaborative model that will enable better responses to issues as they arise.

Groups and organisations across the Central Ward continue to celebrate their identity through arts, culture, heritage, sport and recreation. The Central City hosts a number of larger events that attract people from across the city, however at a neighbourhood level, there is a keenness for more localised community events that connect neighbors. Avebury House and the Richmond Community Garden are a hive of activity for community events, education, activities and volunteerism. The Linwood Village Tiny Shops also provide a bumping space for the local community to connect and engage in social support.

Rerenga Awa Canterbury Youth Workers Collective have been supported to coordinate the bringing together of Central Ward youth workers. This network is encouraging a more collaborate approach to supporting young people across the Central Ward. Through conversation it was identified there are limited activities for young people in the Central Ward. In late 2020 the Waikura/Linwood-Central-Heathcote Community Board supported Youth and Cultural Development (YCD) to host the first of their FRESH youth events. This will continue to be an ongoing series of youth events that bring young people together in the Central Ward.

The Christchurch Youth Council also play a key role in encouraging youth voice and youth engagement however, it is acknowledged that more could be done to support active youth civic participation.

Liveable City

The Central City Action Plan (CCAP) was prepared in 2018 as a three-year plan to increase the momentum of Central City regeneration and reconnect city residents with what the Central City has to offer. With three key themes; *Amenity and Activation Light up the city*, *Growth Unlock prosperity* and *People Relentlessly pursue residents and visitors* it is a guiding document for the activity now happening centrally.

The CCAP focuses on the areas within the four Avenues. The Central City Residential Programme - Project 8011 sits under the people theme of the CCAP and has a ten year focus. The overall aspiration of this programme is to achieve a Central City population of 20,000 people by the end of 2028, with a focus on encouraging longer term residents, both renters and owner occupiers. Attracting longer term residents into the central city is essential to build strong communities and to provide consistent year-round support for Central City businesses and facilities.

Increasing the Central City Population is an important component of a vibrant Central City. More residents provide Central City businesses with a larger local customer base. In particular this is critical to supporting businesses in the winter and shoulder seasons when there are fewer visitors to the Central City

To reach the aspirations of 20,000 residents calling the central city home, 600 new homes are required to be built per year. The core infrastructure (waste water etc) has sufficient capacity to accommodate a population of 20,000. This is an efficient use of infrastructure and potentially reduces the need for new or upgraded infrastructure in other areas if a high proportion of growth is in the Central City.

Through the Project 8011: Our Central Neighbourhoods programme work is being done to create great neighbourhoods where people love being in whether it be living working or visiting. They feel attracted and connected to each other and the spaces around them and they feel proud to belong to and be part of.

Community engagement, events and conversations enable people to connect with each other in their neighbourhoods and a recent series of neighbourhood conversation walks encouraged this. Community based place-making projects are being activated, public spaces are being improved and local people are sharing stories about their neighbourhoods encouraging a stronger sense of place and identity.

While this projects has a key focus on the areas within the four Avenues similar activity is underway in both Richmond and the Inner City East / Linwood West neighbourhoods.

Good quality affordable housing continues to be an issue across the Central Ward with some neighborhoods more challenged than others. There continues to be steady residential development with 270 new houses completed in 2019 and 130 in 2020. While Central Ward residents are not opposed to development they are frustrated by high density housing and wish for a city with diversity in its housing stock which attracts a wide range of people and families.

Healthy Environment

There is enormous potential to transform the Ōtākaro Avon River Corridor into the jewel in Christchurch's crown, creating a place for residents and visitors to explore, play, connect and learn.

With the Ōtākaro Avon River Corridor running through the Central Ward. The Ōtākaro Avon River Corridor Regeneration Plan (2019) Developed by Regenerate Christchurch is of significance to the area. The plan is intended to support the regeneration of the Ōtākaro Avon River Corridor, providing a vision and objectives for short, medium and long-term future land uses and opportunities for the 602-hectare area in the heart of east Christchurch.

'We are Richmond', the Richmond Residents and Business association, the Richmond Community Garden and Avebury House are actively involved in the activity around the Ōtākaro Avon River Corridor and are showing strong local leadership in this space.

Food Resilience, community gardens, fruit orchards and self-sustaining neighborhoods are all popular conversations across the Central Ward. Various projects and collaborations are underway to support easier access to locally grown fruit and vegetables with a number of activities, events, workshops and volunteer opportunities available across the Central Ward.

The lack of green space and tree coverage in the Inner City East / Linwood West Neighbourhood has led to the development of the Greening the East Plan. A Joint Working Party of community members and the Waikura Linwood-Central-Heathcote Community Board, were tasked with improving the situation and changing this scenario for the community. Together they developed the Greening the East Plan. This Plan seeks to develop tangible solutions to the problems faced by the community and take opportunities to increase green space and tree coverage in the neighbourhood. The Plan contains: a vision, guiding outcomes and an action list. It proposes an integrated approach to Greening the East, and is the basis for submission to the Christchurch City Council Long Term Plan, to seek funding for implementation.

Prosperous Economy

The Central Ward had approximately 6,900 businesses employing 55,000 people.

Out of those 6,900 businesses, the top six industry types (in order) are as follows:

1. Rental, Hiring and Real Estate Services
2. Professional, Scientific and Technical Services
3. Financial and Insurance Services
4. Retail Trade
5. Construction
6. Accommodation and Food Services

Eleven percent of people in the Central Ward are self-employed or work in a business that they own. This is only slightly lower than the city wide figure of 12 percent. Seventeen percent of people in the Central Ward receive income from interest, dividends, rent or other investments which again is only slightly lower than the city wide figure of 18 percent. Only 13 percent of people in the Central Ward have an annual income over \$70,000 which is lower than the city wide figure of 16 percent.

There has been a lot of economic growth, development and change in the Central Ward in recent years. Retail spending has been increasing at an average of over 5 percent over the last 12 months with hospitality accounting for around 35 percent of the total spending.

There is a range of types and sizes of business groups and associations in the Central ward. The SALT district, Box Quarter, Riverside Market, the Terrace and the Central City Precinct are all exciting developments that are contributing towards a prosperous economy in the Central City.

The Sydenham QUARTER brings together Retail, Offices, Industry, Restaurants, Bars and Arts to support each other for the betterment of Sydenham.

The Richmond Residents and Business Association support both residents and businesses and are currently undertaking an asset mapping project to get a better understanding of businesses in the Richmond Village area.

The Linwood Village has gone through a significant amount of change since the Christchurch Earthquakes where it was severely damaged and businesses impacted. A number of the shops continue to stay vacant with work underway to look at the revitalisation of the village and a Council led street-scaping project. Early conversations are underway to strengthen connections between businesses in Linwood Village, with the hope that a longer term association is established.

Current Community Issues

Issue	Progress to date / outcomes
High Density Housing	<p>Central Ward residents are challenged by high density housing developments.</p> <p>Sections are cleared removing any greenery or trees and a number of newly developed properties become short term stay accommodation.</p> <p>Preserving the character and personality of neighbourhoods is important to those who live within them as is having a diversity of housing stock.</p> <p>The loss of neighbourliness and community connectedness through these developments creates frustration.</p> <p>Neighbourhood and residents groups are proactive in advocating for their communities over this issue however, progress is slow.</p>
Unhosted Air BnB's	<p>Un-hosted Air BnB's are a challenge for Central Ward residents.</p> <p>A home-share accommodation District Plan review is underway that proposes the Christchurch District Plan around managing short-term accommodation (including Airbnb; HomeAway/Bookabach).</p>

National Policy Statement on Urban Development	<p>The National Policy Statement on Urban Development (NPS-UD) 2020 came into effect on 20 August 2020. It replaced the National Policy Statement on Urban Development Capacity 2016.</p> <p>The NPS-UD 2020 recognises the national significance of:</p> <ul style="list-style-type: none"> • Having well-functioning urban environments that enable all people and communities to provide for their social, economic, and cultural wellbeing, and for their health and safety, now and into the future • Providing sufficient development capacity to meet the different needs of people and communities. <p>The NPS-UD is causing concern for many Central Ward residents with uncertainty around the high density housing allowances and the potential impact this will have on their neighbourhoods.</p> <p>Council continue to keep residents informed with progress update.</p>
Greening the East	<p>The Greening the East plan has been developed. It is a project to of the Waikura Linwood-Central-Heathcote Community Board and the plan requires budget allocation through the long term plan process.</p>
Abandoned Earthquake Damaged Houses	<p>There are still a number of derelict earthquake damaged properties in the Central Ward.</p> <p>Squatters, anti-social behaviours, rodents and waste builds up around these properties which creates health and safety concerns for local residents.</p> <p>Council staff are working with property owners to look at ways of moving forward. Some properties require demolition while others can be repaired. It is a complex situation that is making slow progress.</p>
Street Begging	<p>Street beggars are visible across the Central Ward locating themselves in the Central City, Linwood Village, and Richmond Village. They are becoming a significant nuisance for local businesses and members of the public.</p> <p>Collaborative conversations between Council, key agencies and community groups are underway</p>

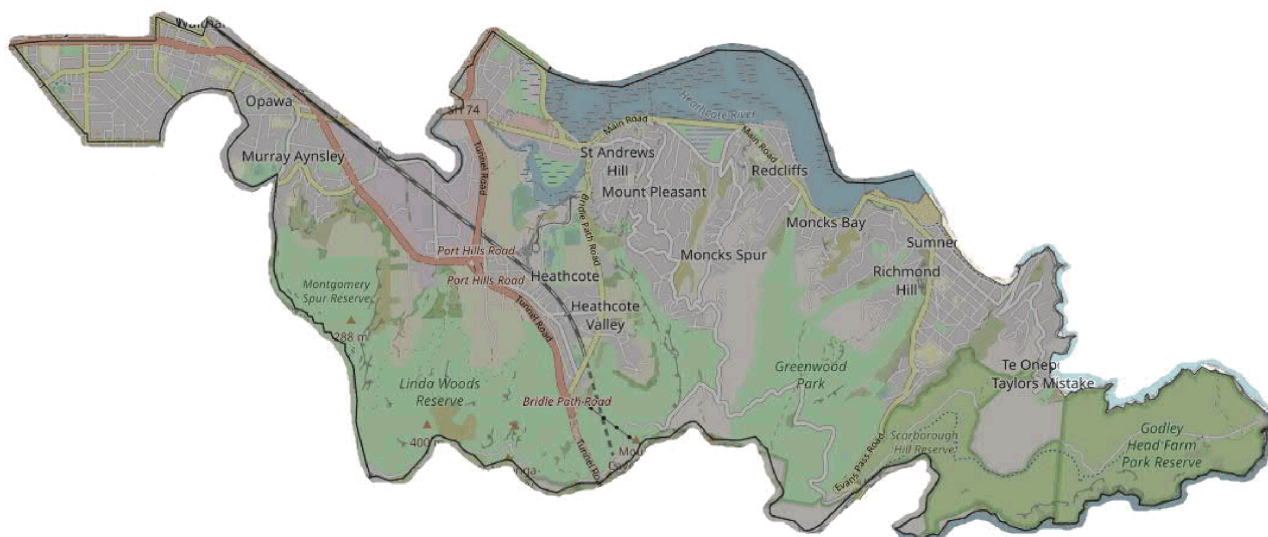
	however, a solution to the problem is yet to be found.
Community Safety	<p>This is an ongoing challenge with safety concerns arising regularly across the Central Ward. Anti-social behaviours, alcohol and drug abuse, rough sleeping, begging and mental health are all issues of concern.</p> <p>Again collaborative conversations between Council, key agencies and community groups are underway.</p>
Linwood Village Revitalisation	<p>The Revitalisation of Linwood Village is important to ensure the village, business community and neighbourhood begin to thrive.</p> <p>The village has numerous safety concerns, anti-social behaviours and empty shops.</p> <p>A multi-agency and community safety stakeholder conversation is underway to develop collaborative responses to safety issues as they arise.</p> <p>The Council are leading a street-scaping project to enhance the village feel.</p> <p>This is a multi-layer project that requires good community engagement, effective co-design processes along with a broader consideration for the Inner City East neighbourhood, its revitalisations and the wider needs of the area.</p>
COVID-19	<p>COVID-19 has impacted communities in many ways. Economically, socially, culturally and environmentally.</p> <p>A shared coherent understanding of both the impacts of COVID-19 and our progress towards recovery at a local and regional level is important to:</p> <ol style="list-style-type: none"> 1. Enable a deliberately focused, coordinated and integrated effort across locally-based agencies and organisations 2. Enable consistency in public facing messages from agencies and organisations 3. Enable a consistent and coherent articulation of the impacts of COVID-19, as well as our recovery efforts and progress, to local communities, mana whenua, businesses, the

	tertiary sector, central government and the media.
Commercial Intrusion	<p>Some parts of the Central Ward are concerned about large commercial developments in their residential communities.</p> <p>Residents and neighbourhood associations work actively to advocate for the voice of their communities.</p> <p>This is a challenging space for residents, is frustrating, time consuming and costly.</p>
Breaches to District Plan	<p>This continues to be an issue for Central Ward residents with developments breaching district plan rules.</p> <p>Resident and neighbourhood groups work actively in this space to advocate for their community.</p>

HEATHCOTE WARD PROFILE

February 2021

Item 9
Attachment A



The Heathcote Ward includes the suburbs of Opawa, Murray Aynsley, Heathcote Valley, Andrews Hill, Mt Pleasant, Moncks Spur, Redcliffs, St Andrews Hill, Sumner, Scarborough and Onepoto/Taylors Mistake.

Heathcote is a medley of residential, industrial and commerce areas framed by geological features creating a channel running from the city centre out to the southeast bays. The close proximity to these geographical features provides residents with beaches, wetlands and hills providing a plethora of outdoor recreation opportunity against a stunning backdrop.

The western part of the Heathcote Ward is more characteristically urban, hugged by the Cashmere, Spreydon, Central and Linwood Wards with the Ngā Kohatu Whakarekareka o Tamatea Pōkai Whenua/Port Hills to the South, creating a natural boundary separating the suburbs from Banks Peninsula.

The eastern parts of the ward area are framed by the same hills and scenic reserves to the south, with the Ōpāwaho River to the north meandering out to the internationally important habitat of Te Ihutai, the Ōtākaro/Avon Ōpāwaho/Heathcote estuary. Colloquially known as the Bays Area the suburbs lying along the coastline enjoy views of the Port Hills and Pacific Ocean.

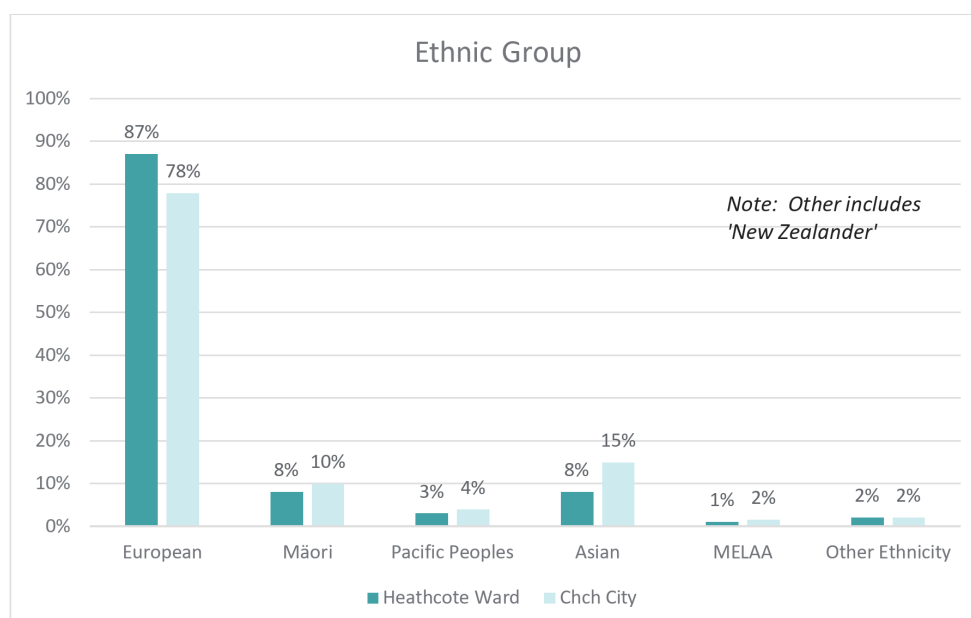
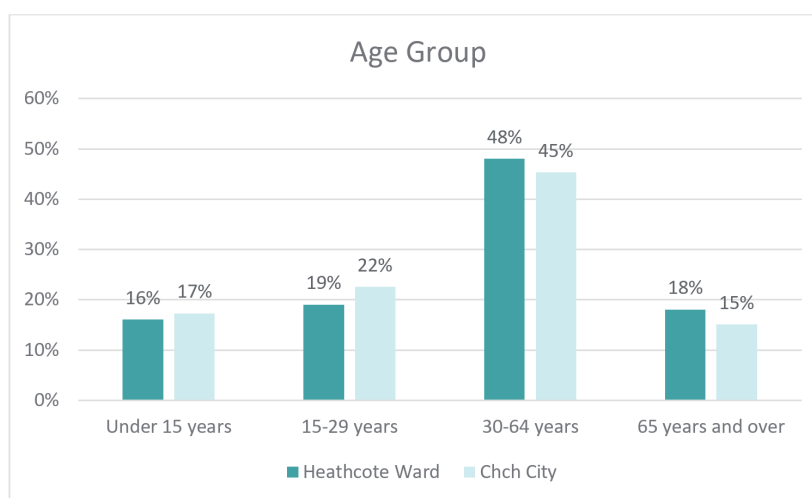
Profiles compiled by the Community Support, Governance and Partnerships Unit

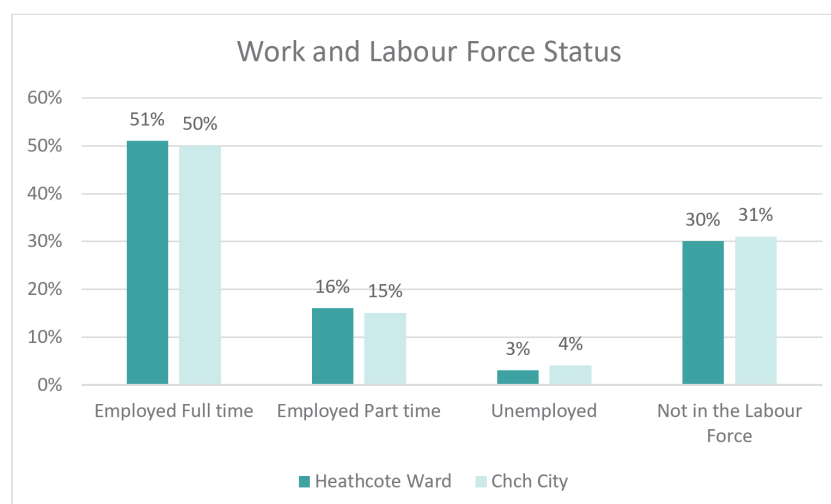
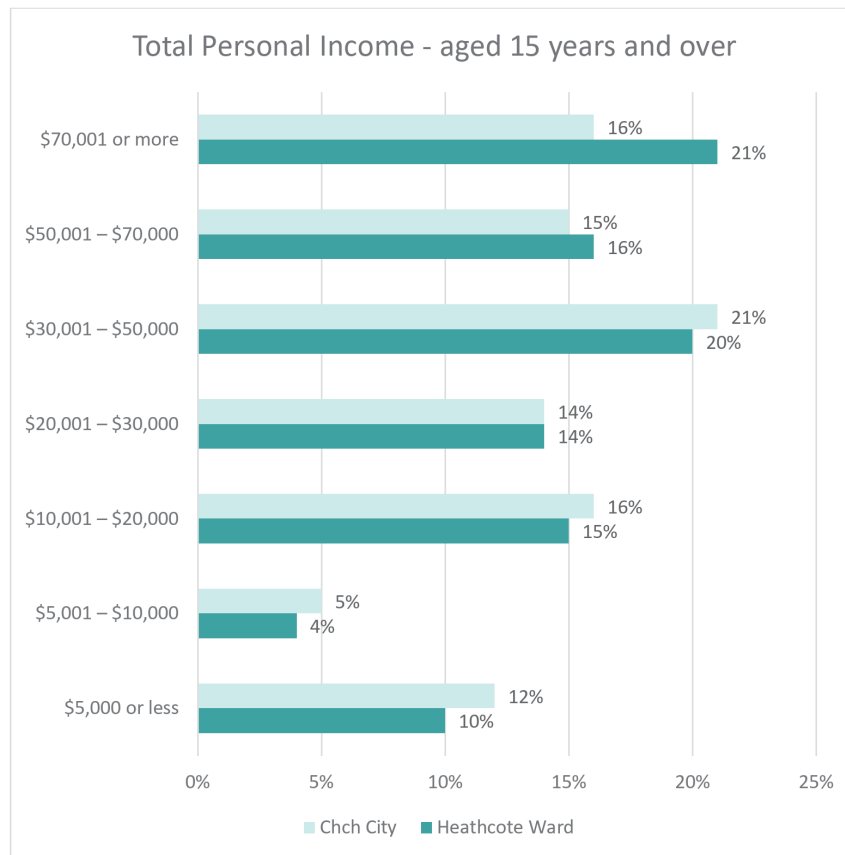
Facts and figures

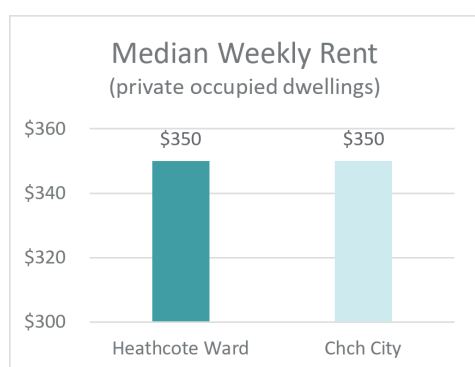
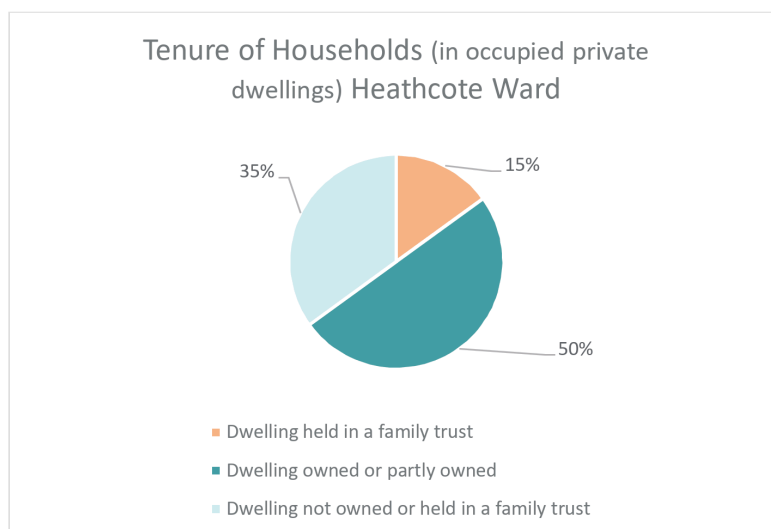
Demographic Summary (2018 Census Data)

Population

The population within the Heathcote Ward boundary is: **25,263**







Number of Occupied Private Dwellings: 10,206

Facilities and Amenities

- 3,200 businesses employing 10,000 people (as of February 2019)
- 1 Council library, Matuku Takotako (Sumner Centre) and 3 volunteer run libraries; Redcliffs, Heathcote and Opawa Library
- 15 Council-owned social housing complexes with 320 units
- 6 shopping centres: Ferrymead, Redcliffs, Sumner, Sydenham South, Sydenham, and The Tannery
- 27 schools: 15 pre-schools, 10 primary, 1, composite, 1 special
- 3 private medical centres, Ferrymead, Mt Pleasant, Redcliffs and 1 Health Centre in Sumner
- Approximately 13,250 businesses employing 84,300 people (2018)
- Multiple major sport and recreation amenities: Montgomery Spur, Linda Woods, Castle Rock, Scotts Valley, John Britten, Scarborough Hill and Godley Head Farm and Heathcote Quarry Reserves, Bridle Path, The Gondola, (external link), Waltham Summer Pool, Southern Beaches.

NZ Deprivation Index

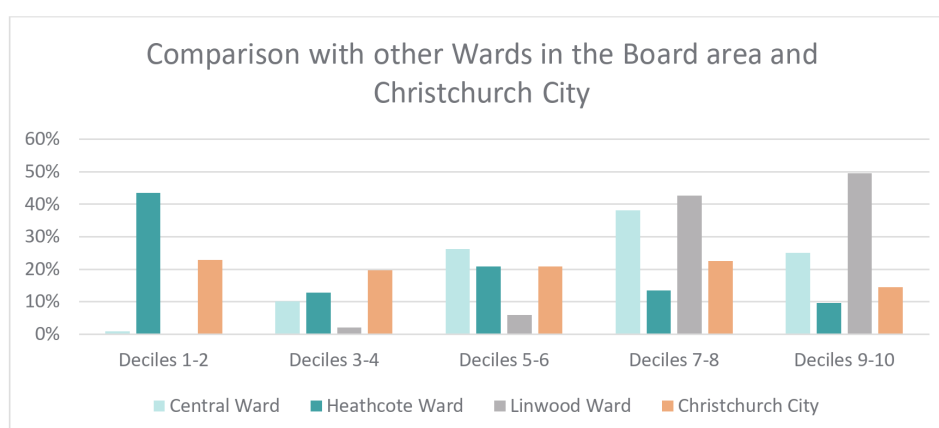
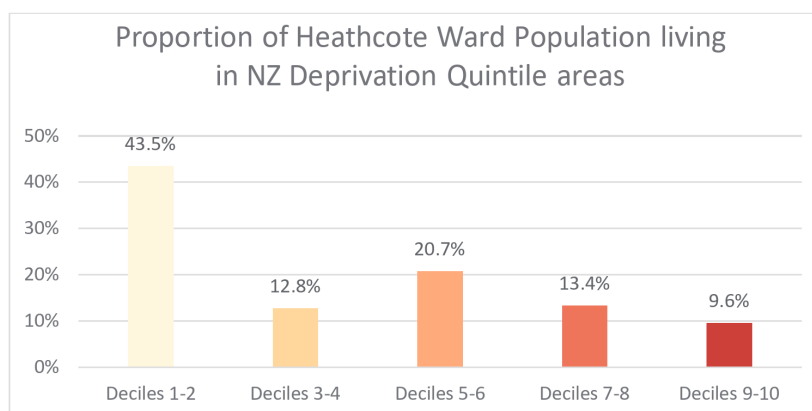
The aim of the NZ deprivation index research programme is to develop indexes of socioeconomic deprivation for New Zealand, to support and inform:

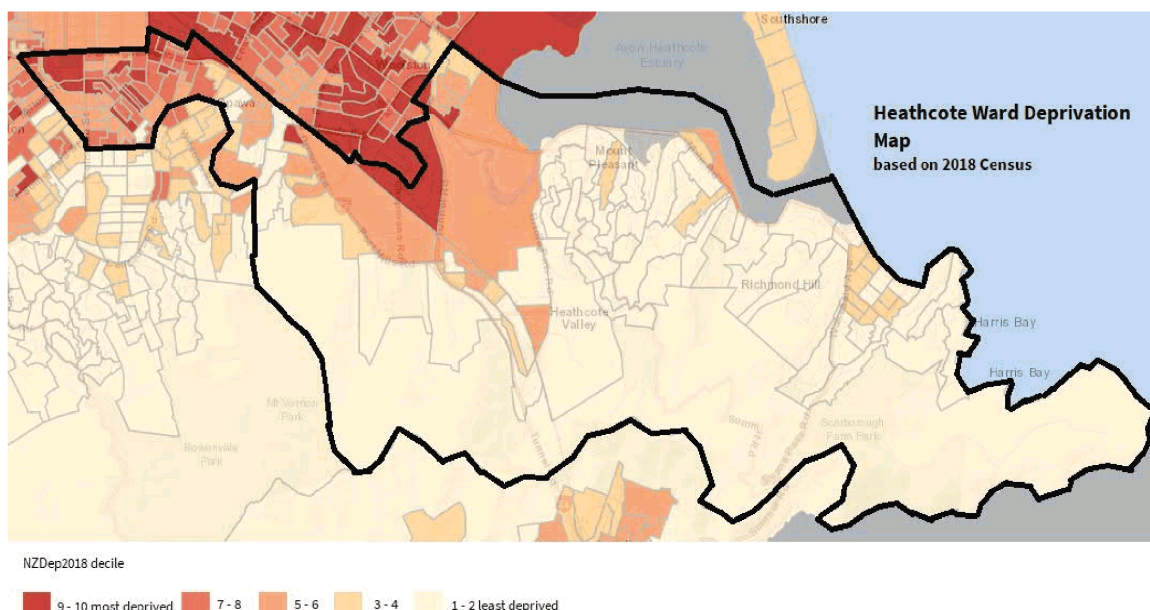
- Application in funding formulas
- Research in especially health and other social services. For example, in the health sector, many researchers use the indexes to describe the relationship between socioeconomic deprivation and health outcomes
- Community groups and community-based service providers to describe the populations they serve, and to advocate for extra resources for community-based services.

The nine variables included in the 2018 deprivation index are as follows:

- People aged 18-64 receiving a means tested benefit
- People living in households with equivalised income below an income threshold
- People with no access to the Internet at home
- People aged 18-64 without any qualifications
- People aged <65 living in a single parent family
- People not living in own home
- People living in household with equivalised bedroom occupancy threshold
- People aged 18-64 unemployed
- People living in dwellings that are always damp and/or always have mould greater than A4 size.

The scale of deprivation ranges from 1 to 10: 1 represents the areas with the **least** deprived scores. 10 represents the areas with the **most** deprived scores.





The Heathcote Ward is considered to be one of the more affluent areas in the city with 56.3 percent of residents residing in the decile 1-4 ranked deprivation areas, and most of its coastal suburbs sitting in the lowest percentile. Around 45 percent of people residing in the Heathcote Ward work in managerial and professional roles, slightly higher than the average for Ōtautahi and the unemployment rate also sits lower at an average of 3.1 percent.

Despite much of the ward area enjoying relative economic and social security, pockets of deciles 9-10 quintile areas accounting 9.6 percent of the population, lie on the fringes of the ward area marking the boundaries between the Central and Linwood Wards along the Highway 76/Brougham Street corridor and the more industrial area that lies between Highway 74/Tunnel Road and the Ōpāwaho River.

The Census figures for these more urban suburbs of Sydenham, Woolston and Waltham reflect generally lower levels of income of around \$30,000 in comparison to \$40,000 and above in the Bays Areas and higher unemployment statistics sitting in the 4-5 percent bracket compared to the average for the whole of the ward.

The average house price across all the suburbs is approximately \$656,000 with figures ranging from around \$350,000 in Waltham to over a million in Scarborough. The lower house prices under \$400,000 along the Brougham Street corridor reflect the higher levels of deprivation in those areas. Coupled with a larger percentage of young adults and young families living in these areas, around 60 percent renting verses home ownership compared to 36.5 percent for the whole of Ōtautahi, these factors may also account for the relative deprivation.

The recently completed Ōtautahi Community Housing Trust (OCHT) complex on Brougham Street in Sydenham has replaced the 89 social housing units demolished following the 2011 earthquakes. Offering a mix of one to three bedroom units, it is the largest ever development commissioned by the OCHT and has been specifically planned to minimize build density to accommodate enhanced community amenity.

Community Infrastructure

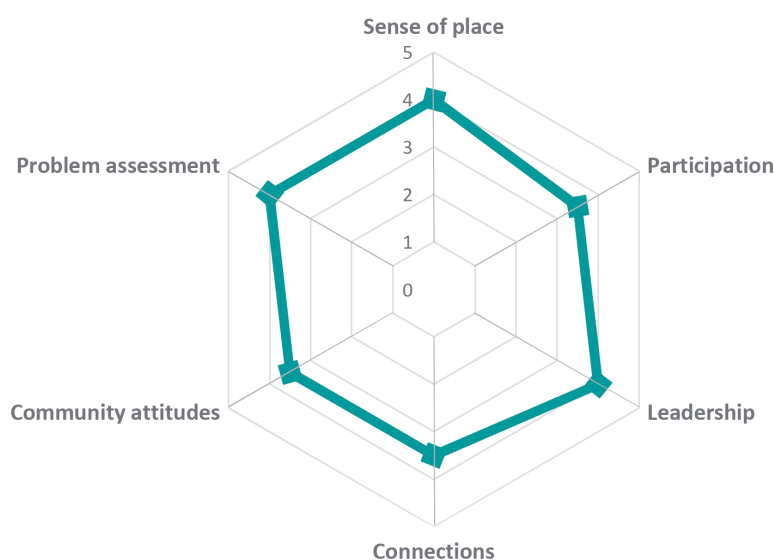


Within the Heathcote Ward there are numerous highly capable and organized groups and associations who deliver community development projects and initiatives. Offering a wide range of programs and activities, residents can engage with and participate in a variety of recreation and sports for leisure and local support groups which offer practical help to residents.

The area has seven Council owned facilities, most of which were rebuilt after the earthquakes and are now managed and activated by their respective community associations. Matuku Takotako in Sumner hosts the wards' only Council run library, a museum and community centre which is used extensively by local arts, music and exercise groups along with the local residents association and community trust. The area also has two public swimming pools; Waltham Pool which is Council owned and operated and Sumner Community Pool, run entirely by volunteers. Many of the local organizations and churches also make their facilities available for community use, to provide their activities.

A number of community support services are provided by the faith-based organizations in the area which deliver programs and initiatives aimed at rangatahi, vulnerable and isolated people, older adults and families with young children.

Community Capacity Map



Scale: 1 = Low 5 = High

Measures and Indicators

Sense of place - Residents are familiar with their town's (local) history and have an affinity with the place. (4)

Participation - Residents support local groups with their money or time. (3.5)

Leadership - Leadership is strong and participatory; leaders are accessible. (4)

Connections - Residents are trusting and inclusive of others. (3.5)

Community attitudes - Residents have a positive attitude towards their community and its future. (3.5)

Problem assessment - Residents communicate to identify problems and take action. (4)

Note:

The above ratings have been allocated based on a number of factors including:

- Residents' responses to the above indicators in the Christchurch City Council's annual Life in Christchurch Survey.
- The Council's Community Development Adviser's and Community Recreation Adviser's knowledge and experience of working in the local area.

Community Outcomes

The Community Outcomes have been developed as part of the Council's Strategic Framework, which provides a big picture view of what the Council is trying to achieve for the community.

The Community Outcomes describe what we aim to achieve for Christchurch. They are:

- Resilient communities
- Liveable city
- Healthy environment
- Prosperous economy

You can view the Council's Strategic Framework and read more about the Community Outcomes here: <https://ccc.govt.nz/the-council/how-the-council-works/20182028-vision/strategic-framework>

The narrative below provides an overview of the area in relation to each of the outcomes.

Resilient Communities

Sustaining significant damaged in the 2011 earthquakes, (Heathcote Primary School was the epicenter in February 2011) groups and neighborhoods in the Bays Area quickly mobilized to provide much needed support to vulnerable people. Now well established, these groups continue to operate mostly on a volunteer basis and have been instrumental in shaping community development in their areas and rising to the challenges Cantabrians have faced over the last ten years. In the most recent event, the lockdown through COVID-19, the organizations' response was exemplary in ensuring their communities stayed informed, connected and resilient.

The Waikura/Linwood-Central Heathcote Community Board provides funding to a range of projects across the Heathcote Ward area to support activities of these local organizations. The Board also has a Youth Development Fund which provides a small amount of funding to individual young people who are undertaking recreational or personal development activities. The Light Bulb Moments Fund is also available for groups to apply to for piloting an idea or to get a project off the ground, allowing groups to react and quickly respond to a need or momentum for an initiative from the community.

A number of local residents and interest groups in the ward take the opportunity to come and speak to the Community Board about issues that affect their lives. However, it is acknowledged that there are groups who do not engaged in decision making or consultation and whilst most groups have high capacity in accessing Council support and advice, there are some who are under-represented in funding and engagement figures.

On the fringes of the Port Hills and coastline, the Heathcote Ward enjoys an abundance of parks, reserves and greenspaces which provide ample opportunity for outdoor activities. The many sports groups and activity providers in the area activate the parks, beaches and hills offering a variety of options for recreation.

The Bays Area Seniors' Project, run by a collective of local community associations from the area, aims to consolidate the array of activities and programs available for older adults from Onepoto/Taylor's Mistake across to Woolston and Opawa. With several different groups offering almost 40 activities the older adult population is well catered for.

Three youth organisations cater specifically for rangatahi within the ward area, with a smattering of other organisations who also offer activities and programs for youth. Provision is fairly limited in the Bays Area

especially where there is a low percentage of young adults residing and subsequently limited activities for youth. In some neighbourhoods this has created disconnection between rangatahi and older residents where occurrences of anti-social behaviour and activities seen as a nuisance, such as basketball played late at night or use of street furniture for skating, have created tension within the community.

Crime rates for the area vary, but generally the whole ward has seen a decline. The groups work closely with the police, sharing the responsibility of educating residents and disseminating information. The City to Sumner Community Patrol, a voluntary organization which organizes regular patrols operate in the ward area and has around 50 volunteers who donate their time to keep the area safe, reduce crime and graffiti.

Although predominantly of pākehā decent, the Heathcote Ward also hosts a variety of other ethnicities who reside within its boundaries. Aside from European, as a whole, the ward has lower percentage of all other ethnicities than the average for Ōtautahi.

There are nine churches within the boundaries of the Heathcote Ward which are all Christian based. As of the 2018 Census there are a number of other faiths practiced and those residents travel to other areas of the city to access their place of worship.

Livable City

The Heathcote Ward is a blend of urban and rural suburbs offering a variety of settings from inner suburbs like Woolston, Waltham and Sydenham close to the city centre to more rural spots to the east like Heathcote Valley and the coastal suburbs of Redcliffs and Sumner. The majority of residents in the ward area can enjoy living within just 20 minutes' drive of the Central Business District and even less to hills or beach.

In terms of housing, the ward offers a range of different housing types to meet residents' needs. It hosts 10,206 private residences with occupants, and the average rent at \$350 is just slightly higher than the Christchurch average of \$330 per week.

For much of the Heathcote Ward the earliest housing was built between 1890 and 1899 with Opawa and Mount Pleasant residential areas developing a little later, between 1900 and 1909. Sydenham and Woolston have the oldest housing with the majority of housing stock built in the 1970s and 1979. Sumner and Opawa both experienced more growth in the 1990s and the further developments were built in Mt Pleasant, Redcliffs and Waltham between 2010 and 2019. Unsurprisingly the areas with the oldest housing developments report the highest occurrence of in dampness and mould.

Sporadic private housing development continues of up the sides of the hills in the coastal suburbs and a Lifestyle village, The Maltworks, in Heathcote offering single level and two story homes ranging from 102-200 meters squared floor plans.

The suburbs in the Heathcote Ward are serviced with a regular bus services. The Purple Line provides public transport from the Airport out to Sumner, whilst two other lines travel through the other suburbs provided a link to the local shopping malls and the city centre.

Two major cycle ways, the Heathcote Expressway and Te Ara Ihutai Coastal Pathway, compliment the bus services providing both commuter and recreational cycling from the City Centre out to Sumner. Although there are still a couple of sections still to construct to connect up the entire route, the current cycleways provide a safe and convenient option for those wanting an alternative to driving or public transport.

The Waikura/Linwood-Central-Heathcote Community Board holds the annual Community Service Awards at which around 35 awards are presented. The area has an active pool of volunteers who donate their time through sports clubs, community and residents association committees and various activity groups. Community gardens feature in almost every suburb of Heathcote, tended to by over a hundred volunteers, producing vegetables and fruit which are shared with the community through food collective

initiatives and the gardens are also open for local residents to come and help themselves. The annual Garden Pride Awards recognize this work with around 200 recipients of awards at this event.

Healthy Environment

The Ōpāwaho/Heathcote River originates from springs in the Wigram area, and meanders eastwards for 25.5km towards Te Pātaka a Rākaihautū and along the Port Hills before finally flowing into Te Ihutai at Ferrymead. Its catchment drains an area of approximately 100 kilometres squared land within the Christchurch city boundary. The central portion of the catchment area pre-European settlement contained an extensive wetland system dominated with harakeke, Toetoe, raupo, ferns, kahikatea and tī kouka which was an important mahinga kai. The Ōpāwaho has several tributaries, which include both natural streams and human-made drains the latter of which are particularly vulnerable to industrial pollution.

Monitoring by the Christchurch City Council indicates that the Ōpāwaho has characteristics typical of 'urban river syndrome' with issues arising from clearing of vegetation, greater variation in river flows in response to weather events, straightening of stream channels and excess nutrients and invasive fresh water weeds. Based on samples taken for testing in 2019, the Ōpāwaho is recorded as having the City's unhealthiest water for a fifth year. Capital works are programmed for the Opawa Road Pump Station to reduce waste water overflows into the Ōpāwaho River during wet weather.

Te Ihutai and its catchment is of significant cultural and spiritual importance having been a place of settlement and mahinga kai for Waitaha, Ngāti Māmoe and Ngāi Tahu since about 1290AD. Today the estuary and its catchment continue to be held in high regard for their ecological, landscape, and recreational values. Awarded Wetland of International Significance in 2018 by the East-Asian Australasian Flyway Network the estuary is home to 586 species including 149 birds, 26 fish, 235 invertebrates, 95 microalgae, and 92 saltmarsh and other plants and provides a diverse habitats for resident and migratory fish and bird species.

Development on the estuary edge and public access for recreational activity, rising sea levels and acidification, drought, sedimentation and prevalence of pests has led to habitat loss and a decline in biodiversity.

Pre European arrival Ngā Kohatu Whakarekareka o Tamatea Pōkai Whenua/Port Hills were covered in dense forest with tussock grassland and tea-tree scrub only on the most exposed tops and hardest sites. Forest clearing, fires and grazing animals have seen much of this vegetation cleared and invasive species of flora and fauna threaten biodiversity in this habitat.

Communities living along the urban fringe of Port Hills serve as a key interface with the habitat and a growing number of groups, households and schools actively support efforts to mitigate these threats through the Predator Free Port Hills initiative launched in 2016 by the Summit Road Society. The project aims to create a buffer zone through trapping and monitoring of pests from Onepoto/Taylors Mistake through to Halswell.

Climate Change and its related impacts pose a significant threat to the health of the environment and communities in the Heathcote Ward. With expected sea level rise the coastal and estuary habitats will continue to show losses in biodiversity as nesting and breeding grounds become uninhabitable and prevalence of disease and insect infestations related with the warmer climate increase. The intensity and frequency of adverse weather events as atmospheric and ocean currents change are expected to exacerbate severity of storms, flooding, drought and wildfire which pose a significant threat to infrastructure, property and livestock as well as the vulnerable plant and animal species that inhabit the coastal areas and hillsides.

Prosperous Economy

The ward area includes a diverse range of economic activity businesses and investment. As of February 2019, the Heathcote Ward had approximately 3,200 businesses employing 10,000 people.

Out of those 3,200 businesses, the top six industry types (in order) are as follows:

1. Rental, Hiring and Real Estate Services
2. Professional, Scientific and Technical Services
3. Construction
4. Financial and Insurance Services
5. Retail Trade
6. Health Care and Social Assistance

Nineteen percent of people in the Heathcote Ward are self-employed or work in a business that they own. This is higher than the city wide figure of 12 percent.

Thirty one percent of people in the Heathcote Ward receive income from interest, dividends, rent or other investments which is significantly higher than the city wide figure of 18 percent.

Twenty one percent of people in the Heathcote Ward have an annual income over \$70,000 which again is higher than the city wide figure of 16 percent.

Much of the business in the ward is located in the area bounded by the Woolston loop of Ōpāwaho River, Highway 76/Port Hills Road and Highway 74/ Pukeatua/Dyers Pass Road, in a large industrial area hosting a raft of businesses associated with construction and manufacturing, biosciences and technology developers, transport and distribution centres including one of Bidfood's two national depots which deals with imports, large scale food providers across the country and cruise ships.

The five main arterial roads supporting the transport of these goods and services include State Highways 76 which travels from the north of the boundary through south Sydenham as Brougham Street, going through the suburbs of Opawa and Hillsborough as the Port Hills Road then merging with Tunnel Road to pass through the tunnel at Heathcote. Highway 74/ Pukeatua/Dyers Pass Road passes from north to south through the ward area, splitting off into State Highway 74A or Garlands Road, and Humphries Drive to complete the network of main roads that provide an important transport route for freight to and from Lyttelton Port.

A section of the Main South Railway Line enters the Heathcote Ward at Waltham and following the same trajectory as Tunnel Road, travels southeast down through Woolston, Heathcote linking the city to the port. It is the country's oldest section of operational rail tunnel and the first tunnel in the world to be taken through the side of an extinct volcano. At 2.7 kilometres it is the longest in the country and its opening made the Ferrymead Railway, now a heritage attraction, New Zealand's first public railway line. Now almost exclusively used for freight, the railway is an important transport route which supports local industry and commerce.

As well as industrial sites, the area also offers a variety of shopping precincts including Ferrymead, Redcliffs, Sumner, Sydenham South, Sydenham and The Tannery.

Ferrymead commercial centre operates as a district Centre to the eastern coastal corridor catchment. With less than 100 houses within a convenient walkable 400 metres this centre is primarily a car based destination, capturing a lot of trade from those travelling east out of the city along the main road to Sumner. The centre hosts a range of shops trading in outdoors adventure and water sports equipment taking advantage of the trade the nearby windsurf and surfing spots create, as well as a range of bars and restaurants supermarket and home improvement store.

The Tannery, a standalone specialist commercial centre, features boutique retailing, workshops and studio units housed within characterful reconstructed industrial buildings. It offers a useful environment

for small business incubation and serves as node, stimulating wider regeneration in the Heathcote corridor and lower Woolston.

Tourism also generates a portion of economic activity within the Heathcote Ward, offering some of the City's top attractions. The Christchurch Gondola nestled in the Heathcote Valley offers 360 degree views from the top of the Port Hills and a range of walking tracks at the summit as well as gift shop and café. In the same suburb the Ferrymead Heritage Park offers train rides on the restored railway line, tram rides and a plethora of heritage buildings, exhibitions and displays.

The suburbs of Sumner and Scarborough are popular fishing, swimming, and surfing destinations featuring sandy beaches, toilets and showers, children's' playground, cafes and ice cream parlours. Te Onepoto / Taylors Mistake, an ideal surfing spot, is also popular with runners, hikers and bikers with tracks around Godley Head Recreational Reserve offering stunning views with wildlife spotting guaranteed.

Despite the impacts of COVID-19 on international travel, tourist attractions and associated businesses have adapted well and remained profitable. Leaning on the 'shop local' movement economic activity has mostly been able to adapt and steer their marketing to cater for Christchurch families and in-country tourists. It is acknowledge however, that despite strong support from community associations to promote local businesses, some of the smaller commercial hubs are struggling after lockdown compared to the larger commercial district in Ferrymead.

Current Community Issues

Issue	Progress to date / outcomes
COVID-19	<p>COVID-19 has impacted communities in many ways. Economically, socially, culturally and environmentally.</p> <p>A shared coherent understanding of both the impacts of COVID-19 and our progress towards recovery at a local and regional level is important to:</p> <ol style="list-style-type: none"> 1. Enable a deliberately focused, coordinated and integrated effort across locally-based agencies and organisations 2. Enable consistency in public facing messages from agencies and organisations 3. Enable a consistent and coherent articulation of the impacts of COVID-19, as well as our recovery efforts and progress, to local communities, mana whenua, businesses, the tertiary sector, central government and the media.
Fire risk and preparedness on the Port Hills	<p>CCC have produced a series of information material on weed, erosion and sediment control, and what to plant to mitigate fire risk to property.</p> <p>Fire Safety fact sheets and checklists have also been produced and printed. Community and residents associations in the <i>at risk</i> areas have ensured printed copies are available at their facilities for the public to access.</p>
Coastal Hazards / anticipated sea level rise	<p>In line with the Ministry of Environments Coastal and Climate Change Guidance for Local Government, CCC have developed a Coastal Hazards Adaptation Planning Programme.</p> <p>Christchurch and Banks Peninsula have been divided up into 7 <i>Adaptation Areas</i>, with 23 <i>Priority Communities</i> identified which are at higher risk to coastal hazards.</p> <p>Over the next year the team will work with communities to start planning for how CCC will manage coastal hazard risks over the next 100 years.</p>

	<p>Information sessions were held in November and December 2020 and well attended.</p> <p>The public can now access an online map which shows the area at risk and the grouping and prioritization.</p> <p>A mailing list of a monthly newsletters has been created to provide regular updates to affected communities on progress with the planning.</p>
Social isolation, particularly for older adults in the Bays Area.	<p>The Bays Area Seniors' Project, run by a collective of local community associations from the area, aims to consolidate the array of activities and programs available for older adults from Onepoto/Taylor's Mistake across to Woolston and Opawa. The project group continue to meet bi-monthly to find solutions to issues such as transport, digital access and social connection for older adults.</p>
Anti-social activity – lack of youth provision	<p>The location for the Sumner skate and scooter park was approved in 2018 by the Waikura/Linwood-Central-Heathcote Community Board. Consultation on the design was undertaken between 12 October and 9 November.</p> <p>Sumner Redcliffs Anglican Church have an established youth hangout with an indoor skate ramp. The SCUMNA Youth group offer weekly youth sessions and an <i>Onboard Ladies Shred</i> skateboard session.</p> <p>Shoreline Trust developed FUSE Youth Centre in 2001 and continue to provide a youth hang out space, afterschool and weekend activities and holiday programs for rangatahi.</p>

	Allocation 2020/21	Board Approval
Linwood-Central-Heathcote Discretionary Response Fund		
2019/20 Discretionary Response Fund Carry Forward	\$111,880.00	
2020/21 Discretionary Response Fund Allocation	\$114,859.00	
2020/21 Annual Plan \$50k Top-up	\$50,000.00	
Total 2020/21 Discretionary Response Fund	\$276,739.00	
Linwood-Central-Heathcote Board - <i>Community Awards</i>	\$ 6,000.00	17/08/20
Linwood-Central-Heathcote Board - <i>Summer with your neighbours</i>	\$ 6,000.00	17/08/20
Linwood-Central-Heathcote Board - <i>2020/21 Light Bulb Moments Fund</i>	\$ 14,000.00	17/08/20
Linwood-Central-Heathcote Board - <i>2020/21 Youth Development Fund</i>	\$ 5,000.00	17/08/20
Linwood-Central-Heathcote Board - <i>Community Recreation Events</i>	\$ 22,000.00	17/08/20
Linwood-Central-Heathcote Board - <i>Communicating with the Community</i>	\$ 3,000.00	17/08/20
Te Waka Huruherumanu ki Otautahi - <i>Meal Cook</i>	\$ 3,000.00	17/08/20
Canterbury Westland Kindergarten Association - <i>Physical wellbeing, cultural and community experie</i>	\$2,000.00	17/08/20
The Salvation Army - <i>Christchurch East Financial Mentoring</i>	\$5,000.00	31/08/20
Christchurch Collective for the Homeless - <i>Development and implementation of policies/ procedures</i>	\$5,000.00	28/09/20
Unspent Grants returned	-\$413.00	07/10/20
Sydenham Junior Cricket Club - <i>Administration and Coaching</i>	\$2,000.00	02/11/20
Sumner Bays Union Trust - <i>Food Forest Coordiantor Role</i>	\$3,000.00	02/11/20
Mt Pleasant Memorial Community Centre and Residents Association - <i>Earthquake Memorial Exhibit</i>	\$2,000.00	02/11/20
Ōpāwa Baptist Church - <i>'No Show' Show Community Event</i>	\$1,710.00	02/11/20
Youth and Cultural Development Society Incorporated towards <i>FRESH 2020</i>	\$13,000.00	18/11/20
Roimata Food Commons Trust - <i>Toha Kai</i>	\$12,000.00	30/11/30
Roimata Food Commons Trust - <i>Communal Tunnel Houses</i>	\$10,000.00	30/11/20
Greening the East - <i>Board Project</i>	\$17,633.00	30/11/20
Te Whare Roimata Trust - <i>Smith Street Gardens</i>	\$20,000.00	30/11/20
Sumner Community Residents Association - <i>Sumner Skate Ramp project</i>	\$15,000.00	01/02/21
Mt Pleasant Memorial Community Centre and Residents Association - <i>Community Markt Storage Sp</i>	\$4,000.00	01/02/21
Ōpāwaho (Lower Heathcote) River Working Party - <i>Project Costs</i>	\$40,000.00	01/02/21
Mount Pleasant Pottery Group - <i>Building Upgrades</i>	\$5,000.00	17/02/21
Sumner Community Pool Incorporated - <i>Equipment and Repairs</i>	\$4,650.00	17/02/21
Kimihia Early Learning Trust - <i>Resources and Equipment for Hauroa</i>	\$2,500.00	03/03/21
Gaelic Football and Hurling Association - <i>NZ Gaelic Football Championships</i>	\$2,000.00	03/03/21
Christchurch Transitional Architechture Trust - <i>Christchurch East Walks</i>	\$7,344.00	03/03/21
Discretionary Response Fund Balance	\$44,315.00	
Youth Development Fund - (Allocated from 2020/21 Discretionary Response Fund)	\$5,000.00	
Sui Ellen - <i>Kendo Competition</i>	\$200.00	14/10/20
Jai Bartlett - <i>Spirit of Adventure Trophy Voyage</i>	\$200.00	02/11/20
Isolde Johnson - <i>Spirit of Adventure Trophy Voyage</i>	\$200.00	02/11/20
Kester Moore - <i>Spirit of Adventure Trophy Voyage</i>	\$200.00	02/11/20
Willow Cook - <i>Torpedo 7 Get2Go National Final</i>	\$300.00	02/11/20
Amy Brown - <i>NZ Cirus Festival</i>	\$200.00	01/02/21
Youth Development Fund Balance - Available for allocation	\$3,700.00	
Light Bulb Moments Fund - (Allocated from 2020/21 Discretionary Response Fund)	\$14,000.00	
Avonside Community Hub - <i>Community Garden</i>	\$500.00	24/09/20
Avonside Early Childhood Centre - <i>Trip to Botanical Gardens</i>	\$500.00	26/11/20
Bengali Community - <i>Community and Gala Day</i>	\$500.00	25/11/20
Charleston Neighbourhood Association - <i>40 Year Celebration of the Association</i>	\$500.00	10/10/20
Christchurch Methodist Mission - <i>Bus trip to Spencer Park & activity packs</i>	\$500.00	09/24/20
Families of Synthetic Drug Addicts - <i>Community BBQ</i>	\$400.00	10/11/20
Kairos Trust - <i>Kairos Free Store Birthday Celebration</i>	\$500.00	18/09/20
New Beginnings Preschool - <i>Childrens/Whānau Community Christmas Party</i>	\$500.00	16/12/20
Phillipstown Community Centre Charitable Trust - <i>Listening Phillipstown</i>	\$500.00	01/09/20
Richmond Residents and Business Association - <i>Richmond Village clean-up</i>	\$450.00	16/12/20
Roimata Commons Trust - <i>Community BBQ for Christmas</i>	\$500.00	04/11/20
Roimata Commons Trust - <i>Toha Kai</i>	\$500.00	04/11/20
St John the Evangelist, Woolston - <i>Cafe Soleil Club</i>	\$500.00	10/09/20
Sydenham Junior Cricket Club - <i>Girls Cricket and Afternoon Tea</i>	\$250.00	17/12/20
Te Whare Taonga O Nga Iwi Katoa Linwood Resource Centre - <i>Boxing Day BBQ</i>	\$500.00	04/11/20
Te Whare Taonga O Nga Iwi Katoa Linwood Resource Centre - <i>Rocket Pizza Oven</i>	\$500.00	18/09/20
Te Whare Taonga O Nga Iwi Katoa Linwood Resource Centre- <i>Boxing Day BBQ</i>	\$500.00	16/12/20
Woolston Development Project Inc - <i>Women's Social Support Group 20th Anniversary</i>	\$500.00	03/02/21
Kimihia Adventure Programme Trust - <i>Mahi Whakairo</i>	\$500.00	01/02/21
James Abbott - <i>Kimihia Teen Parent Unit Edible Garden</i>	\$500.00	01/02/21
Kimihai Early Learning Trust - <i>Garden Project Kimihia</i>	\$500.00	01/02/21
Roimata Commons Trust- <i>Roimata x Rekindle</i>	\$500.00	11/02/21
Light Bulb Moments Fund Balance - Available for allocation	\$3,400.00	
Shape Your Place Toolkit Fund - 2020/21 Carry Forward	\$1,000.00	
Smith Street Gardens - <i>consultant assisting with developing a strategic plan for the site</i>	\$1,000.00	
Shape Your Place Toolkit Fund Balance - Available for allocation	\$0.00	

WAIKURA/LINWOOD-CENTRAL-HEATHCOTE 2019-20 STRENGTHENING COMMUNITIES FUND - END OF PROJECT ACCOUNTABILITY REPORT

Over \$5,000

Group: Addington.net	Project: TechMate	Amount Granted: \$7,000	Volunteer Hours: 1,420	Finances Sighted by Staff: ✓
<p>How Much Did You Do And How Well Did You Do It?</p> <p>We deliver onsite services on weekdays, running 10x 3 hour shifts per week of availability and service from our home on Penbury and subsequently Braddon Streets, while also delivering outreach services out into a selection of community centres and care facilities in broader Christchurch. In addition specific training courses were run to deliver digital skills in Adult Literacy and Digital Learning. Our Services are centred on meeting the needs of a range digital learners from Children (pre-teens) to Seniors, expanding on how and where digital and internet can be leveraged.</p> <p>We saw 1400 unique client visits during the year, for people attending between 1 and up to 2 hours each.</p> <p>We provided 1 and a bit School terms worth of IT for Kids program to groups of 6-9 primarily intermediate aged children introducing diverse areas where IT is part of our lives from 3D printing to Photo rendering. 2020 activities were forced to be curtailed, including our regular KidsFest activities.</p> <p>During Lockdown we configured and delivered over 85 Jump modems into the community to assist with households with school learners and others.</p> <p>Our out-service community reach extended into a broad cross section of Christchurch, connecting primarily with disadvantaged communities.</p> <p>The needs of our clients are diverse. Our key measure of success is their satisfaction. For those receiving direct learning training, we monitor how often these individuals return for further growth in their knowledge. In all situations, these users want and do work with the same trainer, confirming that our delivery is meeting their needs. As we are working progressively with them, we can ensure that the knowledge they are gaining continues to grow - signifying that the quality is correct for them.</p>				
<p>Who Is Better Off Because of Your Work?</p> <p>Our impact is on target. For our struggling learners, especially those working through adult literacy, our pre-course and post course evaluations confirm their learning journey. The Stepping Up program with Digital Licenses enables people to be both connected and capable users of IT systems. For the areas of community where they have lack of access to internet or machinery, our modem supply services and in-house machinery become a pivotal point in their digital connection.</p> <p>Being able to supply this 'service' is dependent upon the support of SCF to cover base costs in lease and people.</p>				
<p>Organisation Comments</p> <p>We continue to identify areas of need in various social and economic areas. It's important that the shortfall in our funding is offset through paid courses held in more affluent communities, coupled against the importance of providing training into disadvantaged communities to provide the opportunities to uplift digital services. Reaching into those 'newer' communities will provide better outreach, expanding the opportunities for our volunteers to 'give back' in a rewarding way.</p> <p>We are also looking to build stronger relationships with Corporate businesses in Christchurch, with the desire to increase the level of knowledge and skill of our Volunteer team. Traction is being gained here, with the first Corporate recently coming on board.</p>				
Group: Anglican Care Community Development	Project: Community Development Workers Linwood, Family and Community Development Worker Sydenham (Year 2 of 2)	Amount Granted: \$82,500	Volunteer Hours: 18,904	Finances Sighted by Staff: ✓
<p>How Much Did You Do And How Well Did You Do It?</p> <p>Our two community workers based at the Linwood Resource Centre, ensured that the needs of the community were able to be met with the Centre open 5 days a week when we were able to open under the Lock Down requirements. With an average regular attendance of 20 plus. There has been a noticeable increase once we have moved to Level 2 with travellers stranded in New Zealand due to restrictions on travel and newly unemployed looking for community involvement. A diverse number of groups and activities have occurred during the year, catering to a wide age group – such as weekly visits from kindergarten groups through to an Aged Concern group coming for afternoon tea monthly. The relationship and collaboration with Dementia Canterbury continues to grow. The Fruit and Vegetable Coop and Share and Sew continue on a weekly basis. The LRC Community Development worker continues to develop the relationship of LRC with Linwood Avenue Community Trust and together their cooking group utilise the produce from the garden and produce flavoursome morsels in the kitchen of LACCT with staffing from both projects. The Men's Shed was open 3 sessions per week of approx. 3-4 hrs. Community Shed: 2 sessions per week when Covid levels allowed. Our worker with men has continued to be involved with other community projects out in the community. Brakenridge, Bunnings woodwork 7-12 people 2x per month 2-3 hrs. East Gate Library Kids programme once per term 2 hours, the Godwits Festival.</p> <p>In response to a need identified in the community a Food Pantry has been established where food from the garden and kitchen find a good home. The LRC Comm. Development Worker has identified the need for more help with grief in the community, and along with the Seasons for Change team they are preparing for ongoing workshops to be delivered at the centre.</p> <p>Another area of need which emerged post lock down was people needing to have the ability to connect with family, friends and services during a period of restricted movement. Our Mens worker led the team at LRC to develop and delivered a workshop on the use, device and accessing of data for those new to the internet.</p>				

The Sydenham Family Community Development Worker held two groups weekly in term time, and spent the rest of the time with one-on-one work with families and their individual needs. Contact of groups by phone during lock down. The SPACE parenting group has between 8-15 mothers and babies attending at a time. The On the Up graduates group have developed into a new group called EmpowHer meet weekly with 6 women and several toddlers at any meeting. In addition, our worker also meets parents of the Sydenham preschool on a weekly basis. This has been well received from the pre-school and has led to ongoing support in the community work. Plunket visits and referrals from the Centaurus Plunket are continuing with numbers varying from 1- 5 new referrals per fortnight.

All three workers have met their targets and the numbers keep on growing. The SPACE parenting groups are in high demand. Feedback from the community is always positive with Linwood Resource Centre visitors returning and bringing others with them. The projects and activities have come from the people, through direct suggestions or feedback through staff. The Men’s Shed receive their feedback and future direction from the participants by forming a “men’s shed” committee which ensures the decision making is in community hands. Our Family Work in the Sydenham area has built a strong relationship with not only Plunket but also now with the community Sydenham pre-school; feedback from both is positive.

Volunteers are valued and celebrated. An example of this is the annual Linwood BBQ where volunteers are recognised for their contribution throughout the year and gifts prepared from the Community Workshop were received.

Who Is Better Off Because of Your Work?

One woman from the Sydenham women’s group EmpowHer who is a graduate of the On the Up group is now being mentored to lead the EmpowHer group. Feedback from staff and other professionals who have observed her journey mentions the growth in her Mana. She has plans to develop the group and walks taller. Another graduate of the group is working as a Partnership Community Worker and three others have graduated into ongoing study.

Organisation Comments

The support given to the three groups this last year has of course had to include the challenges from Covid 19. Reviews of health and safety policies, ensuring staff have had the appropriate tools to work safely while still supporting their communities, emotional support, technical support for dealing with Zoom meetings, and social distancing.

Group: Avebury House Community Trust	Project: Avebury Community House	Amount Granted: \$35,000	Volunteer Hours: 2,000	Finances Sighted by Staff: ✓
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How Much Did You Do And How Well Did You Do It?

Avebury House is staffed 5 days a week, Mon-Fri, and is available to hire 7 days a week. We have over a dozen regular classes/workshops that we subsidise/support including yoga, kids' art, quilting, Loopy Tunes, Pilates, Gentle Exercise, floristry, writing, how-to workshops and the Men's Shed. We also provide low- or no-cost meeting space for many community groups and organisations such as the Richmond Community Garden, the local residents' association, Depression Support Network, Hope Group/NarAnon, Dementia Canterbury, AvON Otakaro Network and associated OARC groups. We also hire regular meeting & training space to organisations such as Otautahi Community Housing Trust, Primary ITO, Little Kiwis Nature Play, Canterbury Permaculture, and various ad hoc hirers etc. And we of course are available for private hire for birthdays, weddings, memorials etc. On top of all that we also run a schedule of free public events to bring the fun! [Festival of Adult Learning, Heritage Fest, Teddy Bears' Picnic, Xmas Night Market, Avebury Gala and Matariki in the Zone. (We are working on Halloween!)]. We also run various school holiday activities and host the Natural Magic Pirates during Kidsfest. Avebury House is also facilitating the Heritage and Arts trails in the regenerating river corridor. We also produce an 8-page newsletter every month with local stories and info.

Despite interruption from Covid 19, in the aftermath of Level 4 Lockdown we found ourselves busier than ever. We exceeded our expectations of recovery from lockdown and we are still seeing an increase in use of the house.

Who Is Better Off Because of Your Work?

Everything we do is to benefit our local community and the wider area, while also promoting and enhancing the heritage amenity of our premises. In an average week we see approximately 250-300 people coming through the house, (excluding large events). We solicit and receive feedback from our hirers and those who attend groups and have found it to be overwhelmingly positive. Negative feedback, though rare, helps us grow and be better. We are also delighted that one of the tenants from HNZ/Kainga Ora's Eveleyn Couzins development is keen to take on the Men's Shed which has been without a facilitator since the March lockdown. We look forward to building a stronger relationship with the tenants and Community Dev Worker there. As well as the 4 regular staff (manager, assistant, warden, cleaner), we have also hired 2 new part-time staff, one to help with events and one to manage the accounts.

Organisation Comments

We appreciate immensely the support we get from Council and other funders. While we do create income - around half of our expenditure - it would not be possible to do what we do without the help of community funds. Thank you!

Group: Bromley Community Association Incorporated	Project: Bromley Community Centre (Year 2 of 2)	Amount Granted: \$47,500	Volunteer Hours: 800	Finances Sighted by Staff: ✓
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How Much Did You Do And How Well Did You Do It?

There have been a total of approx. 800 hours across the last 12 months, with the majority of them before the end of March. Since Lockdown where there were 2 months with very little volunteer activity, it has proven difficult to get the community involved - not through lack of trying, but there was a time where people seemed loathe to mix with others they didn't know. Although in the last month or so, there seems to have been more interest and attendance to nearly all regular sessions and smaller venue events has risen quickly even in Level 2. There have been more volunteers for the smaller one-off events recently.

Over the period before lockdown, there were 16 regular groups every week. Each group had an attendance between 6 and 17 people. The regular groups included a low impact exercise group (3 sessions pw), yoga, toddlers playgroup, line dancing, computer tuition, after school kids group, Women's group, Art group, Zumba (2 sessions pw), African dancing, Scrapbooking group and Fruit & Vege co-op, and since the lockdown we have added Tai Chi classes (2 sessions pw) and a weekly Anti-P walk-in session. Our Centre funded programmes run throughout the school terms and some of them break over the school holidays so that we can run school holiday programmes. Over a month, we have an average of 500 attend our weekly run programmes. We have had the Bromley Hoops, Repair Cafe, Matariki, Bromley Fair, Clothing Swaps, Housie Days, School Holiday Programmes, Days out for the Toddlers group and the Women's Group, Drumming

Workshops, Spiritual Markets, Kapahaka days, all of which have been very well attended and all are volunteer assisted. The Bromley Fair brings in at least 2000 people over the day, the Market day and Repair cafes are also very popular, as are the smaller events which attract up to 100+ people.

Who Is Better Off Because of Your Work?

There is a constant stream of comments from regular session goers and newcomers to the hall. Especially those who hire the hall for their family get-togethers and special family events. The hall is very well utilised, due to its location, affordability and well-resourced facilities. It was hoped that this year we could increase the numbers to the weekly groups, but the pandemic has certainly put a stop to some events. However, we have had great feedback for the smaller events, the Clothing Swap, the Housie afternoons, and the changes in the Women's and Art groups. The addition of Tai Chi has brought a lot of new people to the Centre as has the recent Bulletin we put out. With plans to extend programme options (when numbers allow and there is less fear in the community), the future looks bright. Feedback on recent surveys have shown us which events and programmes would be more useful and as soon as we are able, they will be put into place.

With the re-organising of some groups and integrating of other groups, we have found the level of skill set among the members of these groups has now extended to each other - they now all have a level of understanding and knowledge how to create more, create different, and create again. Learning new ways of doing has been wonderful to see as they show off their abilities. The Women's Group has such a diversity of knowledge that is being shared, they are now thinking outside the square as to what else they could learn. There is more of a sense of belonging at the Centre that I never felt when I first started, more people from some groups are starting to join in with other groups, and are offering ideas and suggestions. At the moment the After School Kids Programme has been put on hold as there doesn't seem to be the interest, we will look at this again as the weather gets warmer, and there have been very few requests for this either, so am thinking this is more of a fear based decision on the parent's part. However, we are seeing a lot more of the parents themselves, as they become involved with their toddlers, or come along to Housie or the Clothing Swap.

Organisation Comments

During office open hours, the Centre acts as an information hub and community advocacy hub. Often Bromley residents will use the Centre as their port of call for information about community issues and meaningful conversations take place which include the likes of neighbourhood safety, traffic control, midge/mosquito issues, water chlorination, Bromley Smell and so on. There have been many a conversation about what more we could do at the Centre, how we could utilise the Reserve more, what else would benefit the community. The community feel comfortable sharing concerns and suggestions with the staff at the Centre, and trust that if information cannot be given to them straight away, that staff will work to find out further information and take action along with community members to ensure that answers and or solutions can be provided for the wider community. By having these types of conversations, participants are better off as they know their voice is being heard, they feel engaged and empowered to help work towards a solution if one is needed and how we can work together to make our community aware of what is happening.

Group: Christchurch South Community Gardens Trust	Project: Christchurch South Community Gardens Trust	Amount Granted: \$10,000	Volunteer Hours: 3,500	Finances Sighted by Staff: ✓
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How Much Did You Do And How Well Did You Do It?

- 6000+ direct participations 20 organisations
- 60 volunteers 60 hrs student placements 11.14 tonnes crops produced
- 4 Community Market Days + one offsite at St Mary's Church

Where people satisfied with your activities or services?

- Very well – as ever
- References from Police Youth Aid and Canterbury University
- High demand for services – waste min, school visits, student placements
- High demand for plants and produce
- Lockdown affected targets for fundraising and participation
- Consistent volunteer attendance and board recruitment

Who Is Better Off Because of Your Work?

- Degree students benefit from being able to apply theory and participate in community research
- We all learn something new when we work together cooperatively – gardeners like to share their skills and discuss best ways to produce crops
- We were able to supply a set of garden tools, compost and plants to a Bolton Ave family in need just prior to the lock down in March

Organisation Comments

Land-based projects such as community gardens face a harder task to achieve outcomes for SCF than non-land – based projects as they need to produce outputs first. The process of the production of outputs such as beautification and landscaping, compost, fertiliser plants, produce, preserves etc...contributes to the outputs while requiring significant physical stamina and exertion from those engaged in the production. Outcomes such as cooperation, independence, physical and social well-being, good nutrition, education, improved disposable income and skills development accrue from the physical work. They do not occur in isolation from the work.

Group: Drug-ARM Christchurch	Project: Art-East	Amount Granted: \$8,000	Volunteer Hours: 40	Finances Sighted by Staff: ✓
<p>How Much Did You Do And How Well Did You Do It?</p> <p>2019 the expanded programs took off. Art-East (Creative based support) moved into stage two of our planned expansion of these services. We have rolled out ‘Creative License’ – a 12 week personal growth and development program. In addition to this, we have also commenced a partnership with He Waka Tapu, running creative based programs within their Mauri Ora residential program, as well as providing opportunities for ongoing community support through Art-East services. We have engaged with approximately 60 people over the last year.</p> <p>“Art group is the highlight of my week.”</p> <p>“I like hearing the other members' stories and experiences, it helps me to look at my situation differently.”</p> <p>“Drug-ARM saved my life.”</p> <p>“If I haven’t turned up for art group on a Friday then there’s something really wrong!”</p> <p>“I like coming and learning how to do new things...it's cool.”</p> <p>“I really missed meeting up with everyone face to face during lockdown, but it was so good to know that at the usual time every Friday we could Facetime instead for group. I was so excited the first group back!”</p> <p>“I did not ever think that there would be something available like this program! Having creative things to do during the week that are just for me has been really special and helped my mental health during lockdown.”</p>				
<p>Who Is Better Off Because of Your Work?</p> <p>ART GROUP SUCCESS STORY- James and Sue</p> <p>James and Sue came to the art group as a couple in 2015. They had recently stopped abusing prescription medications and were wanting support to help them stop synthetic cannabis. They had become very isolated from the community but were actively seeking groups to become involved in. They liked the idea of doing art and had not previously had the opportunity to do so. They settled into the group quickly, establishing solid, healthy friendships with other members. They stopped taking synthetics and Sue applied for a job in hospitality, passed her first drug test, got the job and quickly gained further responsibilities within her role! They became actively involved in a local 12 step fellowship and through these connections James was also able to gain employment and is flourishing within the role. They are now married, have secure employment, are studying, have brought their own home and have been drug free for several years.</p>				
<p>Organisation Comments</p> <p>2020 brought with it challenges but also new opportunities to not only engage on a different level with our Art-East people but see the results of the connection that has developed over time through relationship. During level 4 lockdown we utilized Zoom meetings and Facetime for those who were able to join in and made weekly check in phone calls with those who weren’t. This not only made the staff think creatively in how to best engage with our people, but it gave us the opportunity to talk on a deeper level than we previously had with some in a group setting. This has resulted in more effectively being able to give individualized support & a greater connection with our people since moving down the levels.</p> <p>The vision for Creative License was especially beneficial as it gave people projects and structure to their days when previously they may have felt they didn’t have the time to complete them or they now needed something to focus on when things became overwhelming. Art-East members also kept in touch with each other, strengthening existing relationships and supporting each other to work on their projects. When we dropped to level 3, we were able to drop off donated household products and some creative resources to not only ease financial pressure but equip them to start projects they had been considering but did not previously have access to resources.</p> <p>For Art-East staff the impact of Covid 19 directly demonstrated the importance of community for those who are more vulnerable to isolation and how what had already been established through relationships was emotional security during difficult and unsettling times.</p>				
Group: Graeme Dingle Foundation Canterbury	Project: Kiwi Can Delivery	Amount Granted: \$13,000	Volunteer Hours: 1,800	Finances Sighted by Staff: ✓
<p>How Much Did You Do And How Well Did You Do It?</p> <p>Kiwi Can continues to be delivered to children and young people at Linwood North (Whitau) School, Te Waka Unua School, St Anne’s School, Linwood College and Bamford Primary School. Through Kiwi Can each school term saw a new value focus; resilience, respect, integrity, and positive relationships, which helps give the area’s young people the soft skills to overcome any obstacles life throws at them. Kiwi Can was delivered to over 1000 primary and intermediate students by trained Kiwi Can Leaders, with every child attending a Kiwi Can lesson once a week, every week of the school year.</p> <p>We received a letter from the Principal of Bamford Primary School telling us about the difference the Kiwi Can programme is making within her school: "Kiwi Can has a positive impact on the students, through the programme senior students have become more confident and have developed the ability to take risks in front of their peers without being embarrassed. Furthermore, they have learnt valuable lessons about resilience, honesty, integrity and leadership through fun and engaging activities. The Kiwi Can leaders work fantastically together....and deliver the lessons to the students with humour and in a manner that the students can relate to, which they appreciate.”</p>				
<p>Who Is Better Off Because of Your Work?</p> <p>Teachers have told us “Kiwi Can has helped with the whole class but I have noticed some changes and improvements in individual students. For example, Kiwi Can has helped Kyle (not his real name) with reluctance and anger management and has given him tools on how to cope when things go wrong without losing his temper. Kiwi Can has helped to build his resilience and I have seen him building up trust and confidence in his peers and other people. There</p>				

<p>has been an overall change in Kyle, he has started speaking up in class where he wouldn't usually raise his hand and part of this is because he has learnt through Kiwi Can that it is OK to be wrong, to have the wrong answer and that it is not the end of the world. Kiwi Can also help in our playground environments as you hear students reiterate messages they have learnt in Kiwi Can. The students really enjoy their sessions, they are learning for a purpose in a fun environment”</p> <p>One the key foundations of the Kiwi Can programme is Whanaungatanga, a feeling of belonging and kinship through working together, which is an integral part of the annual Community Project. All the schools participated in various community projects for example Kiwi Can students from Te Waka Unua School in Woolston Christchurch decided for their Community Project to provide for those who are struggling with the basic necessity of enough food to eat. With their Kiwi Can leaders these rangatahi went to their local supermarket and purchased non-perishable foodstuffs. They met with the team of Salvation Army staff before delivering the gifts. Community Projects not only help the young people develop valuable skills, such as teamwork, goal setting and active initiative, but it also nurtures growth of empathy and altruism.</p> <p>We introduced Kiwi Can to seven new schools earlier this year which has seen the number of students benefitting from our programmes rise significantly.</p>				
<p>Organisation Comments</p> <p>In 2019 your support enabled us to contribute to the lives over 3000 young people across Canterbury. Across Aotearoa we also reached a massive milestone – since 1995 275,000 New Zealanders have been part of a Graeme Dingle Foundation programme!</p> <p>In our 2019 Ministry of Education End of Year Report for low decile (1-3) Kiwi Can schools feedback provided showed that the Kiwi Can programme is highly valued and contributed to positive school culture. 52% of the principals mentioned Kiwi Can had helped their students by improving behaviour. This was seen in classroom or playground interactions where the tamariki were displaying the values and skills taught, resulting in more cohesive teamwork and better independent conflict resolution. In addition, Kiwi Can had positively influenced learning in their school. They reported benefits such as increased attendance, better academic outcomes, improved positive attitude towards learning, and increased resilience to keep trying when the curriculum taught became more difficult.</p>				
Group: Linwood Avenue Community Corner Trust	Project: Community Activities	Amount Granted: \$10,000	Volunteer Hours: 6,300	Finances Sighted by Staff: ✓
<p>How Much Did You Do And How Well Did You Do It?</p> <p>Due to Covid lockdown level 4 we were closed for 2 months and had reduced activities for several weeks afterwards. Total volunteer hours were approx. 6,300.</p> <p>All our activities are run weekly except for Tai Chi which is twice each week and Friendship Club which is monthly. Community Lunch has around 50 people each week with 7-8 volunteers there for 5 hours each. Gentle Exercise 15-17 per session / Tai Chi 20-25 per session / Craft Group around 16 per session / Walking Group usually 6-8 and Music and Movement around 12 children plus parents. Friendship Club around 30 mainly from local rest homes.</p> <p>Our Community Family worker ran 3 holiday programmes, a special BIG Day Out in January and a children’s market over the past 12 months. This is the “Kids Hub” programme run in conjunction with Methodist Mission staff. Unfortunately the August Quiz Night was cancelled due to Covid levels and the new sports nights are on hold for the same reason. “Cooking Corner” classes have continued in conjunction with Linwood Resource Centre.</p> <p>Numbers for food parcels up to March remained around the same as previous years but over the lockdown period requests were approx. 3 times the normal – these were delivered by volunteers.</p> <p>Normally we have a few people who come in to the Drop-In for a chat or a cuppa most days and we expect them to return when we go to level one. Trustees and staff meet once a month for two hours.</p> <p>Numbers remain constant in most activities and the groups for our exercise programmes are at a maximum for our facilities. Feedback from people coming to Community Lunch is good and everyone appreciates a good 3 course meal and a chance to meet up with friends. During lockdown level 2 we have continued the Community Lunch as a Take Away option and well over half of the normal diners have been taking advantage of this option. We have a podiatrist coming twice a month and she is always booked out as her charges are very reasonable. We now have the services of a JP each week and he is quite busy. A Zumba Gold class was planned to start but has been postponed until we reach Level One again. We are of course always reviewing what we offer and monitoring attendances as well as being open to suggestions of other activities.</p>				
<p>Who Is Better Off Because of Your Work?</p> <ul style="list-style-type: none"> Members of the Craft Group re learning new skills each term. Children attending Music & Movement are constantly being stimulated by the programme and their parents are learning too. Fitness is improved for those coming to the various exercise groups. People coming to the food bank are given enough food to last 2-3 days and we make sure it is as nutritious as possible. Families attending the holiday programmes for “Kids Hub” really appreciated what was offered and some parents have joined the planning team for future events. Members of the Cooking Corner group now have confidence to prepare their own new meals. Our volunteers enjoy their time together and feel they are doing something really worthwhile for the local community. 				
<p>Organisation Comments</p> <p>We are continuing to work with other organisations in the area, especially the Methodist Mission and Linwood Resource Centre. We also meet on occasions with other food banks to share resources and information. Covid 19 has been a challenge but we have tried to continue our work as much as possible under the restrictions imposed. We look forward to “Getting back to normal.”</p>				

Group: Linwood Rugby League Football Club Inc	Project: Linwood Rugby League Football Club	Amount Granted: \$6,500	Volunteer Hours: 7,428	Finances Sighted by Staff: ✓
<p>How Much Did You Do And How Well Did You Do It?</p> <p>We receive the SCF funding at the end of our playing season, which means we don't generally utilise the funding till the year following. The 2020 season was looking to get off to a great start, with 5 senior teams, and 15 junior/youth teams ready to get out on the field. Unfortunately, as will be the case for many other receivers of the SCF grant, the COVID-19 pandemic and lockdown levels meant our season was put on hold, and at one stage, we thought we would not have a season at all. We stayed in engaged with our coaching staff volunteers throughout the lockdown period via Zoo, and with our wider club members through our social media platforms, texts and calls. We got word from Canterbury Rugby League on the 11th of June 2020, that our senior teams would be taking the field on the 20th of June for the first round, with the juniors starting the week following on the 27th of June, with all games finishing by the 13th of September. We rallied our teams together, and because of the hard work and connection made by all of our volunteers during the lockdown, we were able to field four senior teams, and 13 junior teams (including three youth teams). This resulted in our Club retaining our membership from the year previous with 300 players registered across all of our grades entered. COVID-19 restrictions meant we were unable to host a number of our planned events due to management of numbers in one area and social distancing. In a "normal" season, all junior games for age grades from Nursery to 12s would be played at Canterbury Park on a weekly basis. Because of COVID-19 restrictions, these games got pushed out to club home grounds, and because our COVID management was recognised as exemplary by CRL, we hosted junior games on a weekly basis, bringing a large number of people to the park, all days of the week (training days as well). We were still able to host split junior prize giving events, and senior prize giving events, as long as we continued to limit numbers in attendance. Overall, we felt we had an exceptional season in terms of our outputs while managing very difficult circumstances.</p> <p>Our members and the whanau were overall satisfied with the season, and experience, we were able to offer. All of our players got out on the field to play the game we all love, despite the pandemic that was happening around us. At times there was frustration, particularly when our members were coming to terms with the shortened season, and what came across as late communication due to alert level changes. The positives and satisfaction overall most definitely outweighed the negatives we faced throughout the season. We did not meet the initial targets for outcomes that we set, however, we feel we have done incredibly well overall considering the circumstances</p>				
<p>Who Is Better Off Because of Your Work?</p> <p>The impact of the activity we deliver benefits over 300 players and their whanau and friends. After spending time in lockdown, and many left socially isolated and their overall hauora feeling low, we received many comments from various players and whanau, that by continuing to offer rugby league to our community, they were able to feel some sort of normality within their lives, which they were incredibly grateful for knowing the work that had to go in behind the scenes by our volunteers to make it possible. Our junior players in particular, are learning new skills, and/or increasing their skill base of the sport on a weekly basis. Not only are they improving physical, but also socially and mentally.</p>				
<p>Organisation Comments</p> <p>The Linwood Keas club could not deliver what we do, without the support of approximately 70 volunteers who offer varying roles and time to the club. We do not have any paid positions, other than a small coaching payment to our Premier Men's Head Coach. Being able to apply to the SCF for volunteer recognition, makes it possible for the club to give a small gift of gratitude and thanks to our volunteers. Without the support of the Waikura Community Board backing our community and volunteer sector, we would not be able to achieve what we do, and with that, we thank you immensely for your support.</p>				
Group: Mt Pleasant Memorial Community Centre and Residents' Association Incorporated	Project: Community Centre Administrator Wages & Estuary Festival	Amount Granted: \$8,500	Volunteer Hours: 2,000	Finances Sighted by Staff: ✓
<p>How Much Did You Do And How Well Did You Do It?</p> <p>We have 2,000 hours of volunteer work per year. This is an average of about 200 per month.</p> <p>We have a range of volunteer activities that include the following:</p> <ul style="list-style-type: none">Weekly: Farmers Market set up and clean up, Front Room Cafe support, running of the “General Store” & Flower Stall at the Farmers Market, setting up for community groups including craft, playgroup, Soup & Show, community gardens, etc.Fortnightly: Distribution of hard copy newsletter (for those who do not use computers), set up for fortnightly community events (e.g. Cup of Tea)Monthly: Setting up/cleaning up of monthly events such as Mt. Pleasant Singers, Committee meetings, sub-committee meetings etc.As required - We have a wide range of community activities and events that volunteers assist us with in a range ways including the annual Estuary Fest (volunteers to set up, run MPCC stall, First Aid, volunteer MC, organising committee), Concerts (Ukulele Fund-raising Concert, Matariki celebration, Pink Ribbon Breakfast, working bees, some equipment maintenance and some setting up for some venue hires (e.g. funerals) <p>We also run an average of 60+ classes at the centre.</p> <p>This year we have added volunteer support in a wide range of ways to assist with dealing with the issues that have arisen due to Covid-19. This has included shopping and running errands for vulnerable and/or elderly people during lockdown, teaching how to use social media, assisting connecting with families during lockdown, doing regular communications both email and hard copy to keep people informed and updated.</p> <p>We received considerable anecdotal positive feedback, especially around our support to people during lockdown. Even though there were changes in activities due to Covid restrictions, there has been a strong sense of community and connection. This was demonstrated by over 500 people signing in to our Farmers Market when we were allowed to return as well as continued patronage of our cafe, classes and community activities. During lockdown, we monitored and supported our membership and community and provided support as required (e.g. shopping etc).</p> <p>Our regular community activities continue to develop and increase and this is shown in our increase in volunteer hours, range of activities and classes. Our Matariki celebration attracted double the number from the year before!</p>				

Attachment C Item 9

Who Is Better Off Because of Your Work?

A number of individuals were assisted to develop and learn new skills to cope with the limitations imposed by the coronavirus. This included upskilling in computer skills, social media and some organisational tasks.

Our Estuary Festival had its biggest turnout of participants to date and its positive impact was corroborated with the survey done on the day. As well, we worked with local schools and 60 schoolchildren wrote and performed a song about the Estuary for the Festival. This cooperative project was enjoyed and appreciated by all participants.

Organisation Comments

We are proud to be one of only 2 resident-owned community centres in Christchurch and we aim to continue to communicate with our community and develop our connections. We see our centre as a place where people can meet, connect, learn, socialise and be part of a wide range of wonderful activities and projects. People report to us that they feel they “belong”.

Group: Opawaho Trust	Project: Youth Work in South East Christchurch	Amount Granted: \$10,000	Volunteer Hours: 1,650	Finances Sighted by Staff: ✓
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How Much Did You Do And How Well Did You Do It?

- We work in schools two to three days a week
- The Homework Club runs one afternoon a week
- Koru (intermediate) Youth runs once a fortnight
- The Touch Games at Waltham run once a week over term one (this only ran for six weeks this year as lockdown shortened the term)
- Attendees are measured per week attendance at our programmes averaged to the number of total weeks of each programme across the year as follows:
 - School Youth Work: 271
 - The Homework Club: 8
 - Touch Games at Waltham: 12
 - Koru Youth: 13

The number of kids worked with is higher than the average as the kids each week aren't always the same:

- School Youth Work: 271
- The Homework Club: 23
- Touch Games at Waltham: 13
- Koru Youth: 39

Over September-December 2019 youth workers worked 512 hours (approximately 2/3 school, 1/5 extracurricular, and 1/6 admin)

From January to August 2020 youth workers worked 625 hours (approximately 1/2 admin (including online stuff), 1/3 extracurricular, and 1/6 school)

Our goal as youth workers is to create as many opportunities as possible for young people to engage with positive role models. With the COVID-induced reduction of face to face quality time with young people over 2020, our youth workers have kept in contact with young people's families, run google meets and sent a lot of messages and snaps through social media. The number of young people attending our Friday night youth group has increased from pre-level 4 to post-level 4 indicating an increased need for young people to be involved in social community interaction. Homework was typically not given out by teachers in 2020 so the Homework Club functioned much more like a hangout for school-aged kids where youth workers created opportunities for young people to get creative, read books, learn games and discover new things online.

Who Is Better Off Because of Your Work?

Many of the interactions we have with young people are to build trusting relationships with them that can function as decent safety nets as they grow into adults. Often results with young people are not overtly seen. A few months ago was a rare occasion where we did see long-term investment benefit a young girl. Susie (name changed for confidentiality) is 14 now. She has attended our intermediate aged programme and continues to attend the high school youth group. One of the volunteer leaders received some questionable material from the girl's social media chat and contacted me straight away. The girl was having a particularly bad day and had refused to attend school - letting negative thoughts spiral downward - to a point where self-harm was imminent. We quickly arranged for a couple of youth leaders to go and hang out and give her the opportunity to do some baking with them while I informed the parents of the situation. The parents later contacted me saying how much her attitude had improved and how thankful they were that there were good role-models in their girl's life for her to hang out with.

Organisation Comments

One of the really cool things about attending a full primary school is any game a youth worker plays at lunchtime is suddenly the coolest game to join in on. Just thinking about the last lunchtime I was in school - in the 30 minutes of ball-tag on the playground: I must have convinced around 20 kids to join in the game who were previously not included in any social activity; two kids I helped to walk bravely to the sickbay from playground injuries, and one kid got to be the star of the game after being told by his former friends they didn't want him following them around anymore. It may not seem like playtime is for lessons, but slowly and surely, these kids are learning that how they respond to circumstance is a greater determinant of their enjoyment than the circumstance itself.

Group: Parish of Linwood St Chads	Project: Community Outreach Facilitator	Amount Granted: \$10,000	Volunteer Hours: 3,082	Finances Sighted by Staff: ✓
<p>How Much Did You Do And How Well Did You Do It?</p> <p>We have worked with about 450 people over the programmes and outreach we offer; this can only be an estimate as we don’t count how many people call into the Op Shop or who come to the sales we hold. Our activities range from twice-weekly (Op Shop) to weekly (Community Lunch, Friendship Afternoon, School Breakfast Club, Fruit & Vege Co-op) to every 6 weeks (Foot Clinic) to occasional (Garage Sales, Book Café, Plant Sales).</p> <p>People were satisfied with what we did; this is shown by the way that our activities continued to be in demand. For example, numbers at the Community Lunch increased over the year and the Foot Clinic has a waiting list. Our activities met people’s needs for cheap and nourishing food (Breakfast Club, Fruit & Vege Co-op), and for affordable clothing and bedding (Op Shop), and also feel part of the community in which they live through giving and receiving friendship.</p> <p>Our goal of being able to continue to employ our Community Outreach Facilitator, who is so key to our activities, was met. She has many connections to other agencies in the east side of Christchurch and with the knowledge of what they offer, she can better help those who come to us – just as those other agencies know what we can offer as well.</p>				
<p>Who Is Better Off Because of Your Work?</p> <p>Some of the people we see are ignored or shunned by others and they appreciate being able to come to our programmes and be treated as a person with dignity. We endeavour to assist all people who come to our activities and also point them to other agencies who can also help them.</p> <p>Two people who have used our programmes became volunteers in the Op Shop and have shown an increase in confidence and in the skills to interact with others and have shown initiative in suggesting improvements in the service.</p>				
<p>Organisation Comments</p> <p>One of the activities that our Community Outreach Facilitator oversees and helps with is the six-weekly Foot Clinic. There she sees how much the people who come appreciate the service and how they develop from the first time that they attend. Many of the them are socially isolated and they look forward to their appointment, not just for getting their toe nails cut but also for the conversations they have over a cup of tea, the physical contact in the foot massage they get, and the compassion that they find for their situations. They missed this over lockdown; and the phone call they got to see how they were coping with lockdown was appreciated.</p>				
Group: Phillipstown Community Centre Charitable Trust	Project: Safe and Connected Phillipstown	Amount Granted: \$35,000	Volunteer Hours: 4,998	Finances Sighted by Staff: ✓
<p>How Much Did You Do And How Well Did You Do It?</p> <p>The Phillipstown Community Centre Charitable Trust (PCCCT) operates the Phillipstown Community Hub out of the former Phillipstown Primary School premises. Through the Hub, we provide:</p> <ul style="list-style-type: none"> A home base for 11 other community organisations, all of whom offer activities and opportunities in the local area Our own initiatives such as an OSCAR programme (breakfast Club, After School and Holiday programmes), an Older Adults Leisure Club, an affordable fruit and vegetable group, cooking classes, craft groups and a community garden. The trust also provides at least eight free community events during the year such as Matariki celebrations and an annual fair. A community venue, currently used regularly by 55 community groups and others on an as needed basis. <p>In most weeks this results in between 825-1000 people using the Hub.</p> <p>The Strengthening Community Fund 2019-2020 covered part of the wages for the Manager, the Community Development Coordinator and the Financial Assistant.</p> <p>The staff and the structure allows the PCCCT to fulfil its mandate and vision which is: Phillipstown is an inclusive community of diverse peoples, where we all belong and are empowered to build a future we are proud of.</p> <p>Our Mission is to promote opportunities where people are able to connect, learn, share and work together for the Phillipstown friends and whānau.</p> <p><u>Activities and Programmes:</u></p> <ul style="list-style-type: none"> Phillipstown Community Hub – open all the year with the office open 48 weeks per year, Mon-Fri from 9am to 5.30pm. OSCAR – Breakfast Club, After School and School Holidays Programmes - whole year. About 20 families use our programmes during the year. In January 2019, 21 children who were enrolled in the OSCAR school holiday programme took part in a design-build project for their play area. The project followed a design thinking process, exploring meaningful ways for children to participate in designing their outdoor environment. The process has been documented by local filmmaker, John Sellwood: Imaginarium Older Adult Leisure Club – every Tuesday from 12.30 to 3pm (School Terms). It is regularly attended by 16-21 people (average age 75 years) Affordable Fruit and Vegie Group – The trust supported the AFVG steering committee and organisation. There are about 25 people volunteering in the AFVG. Craft groups – Monday morning (art and creativity) and Thursday morning (knitting, sewing and croquet). They are small groups of 6/7 people. open to the community without charge and running weekly during the school Terms (sometimes also during the school holidays, when requested). The two sessions are facilitated by local residents. Community Garden – lead by local residents, the community garden has about 15 volunteers. Community Pantry – a community pantry was built in March 2019. Local residents has taken the responsibility to ‘feed’ it, connecting with organisations providing food, and check the items in it. Our community garden provides veggies to the pantry as well. 				

- Flexi Wage Agreement with WINZ – as result of the Flexi-Wage agreement signed in July 2018 with Work and Income New Zealand, the Trust employs - with a part time, temporary contract - a Cleaner Assistant, a Groundskeeper and a Social Media Coordinator. Thanks to the strong and long-lasting relationship with the branch of WINZ in Linwood, in the last year, the PCCCT was able to support 8 local residents, all from Phillipstown-Linwood-Woolston area, to gain the required skills, experience, confidence and reference to get back in the job market. Having a job and being employed is not just a matter of receiving a salary: working means connecting with colleagues and clients, being part of a team; it means having a purpose in life and be proud of themselves.
- April 2020 - Survey “What do you think of Phillipstown” (Beating harts and wishing stars for Phillipstown. Please tell us what you think, wish and dream for Phillipstown. Let us know your ideas for making this neighbourhood an amazing place!) – 67 replies.

Events:

- 7 September 2019 – Festival of Adult Learning in partnership with the Hub groups and English Language partners.17 workshops provided, many of each by students of English Language Partners. A rich, engaging event able to connect people from different backgrounds and stories (ethnicities and culture as well).
- 21 September 2019 - FEEL SAFE EXPO (AT EASTGATE MALL) in partnership with the NZ Police and the Phillipstown Neighbourhood Policing Team.
- 28 September 2019 – Grill your candidates – Informative day for the community to meet the candidates running for Mayor, Council, Local Boards and ECan. Although the good advertisement (social media, newsletter, flyers, posters), the event wasn’t well attended and the low attendance highlighted the priority for us to help raise the level of engagement of our local community with the local representatives and the decision making system
- 31 October 2019 – Halloween at the Hub – Recurrent event focused on the children in the area: the party offers a space for families and children to “celebrate” Halloween in a safe environment. Disco party, games, lolly scrambles and fun. About 160 children.
- 12 November 2019 – Meeting with the Police: BBQ outside the Hub Gate for the Police to connect with the local community
- 20 November 2019 – WORLD CHILDREN DAY – in partnership with UNICEF NZ: the kids from our OSCAR Programme were part of the #StopOff dance. We also organised a follow up from the Engagement Process about the future of Doris Lusk Reserve. Our kids were part of it in July-August 2019 and the follow up consisted in a meeting with the some councillor and local elected members during which the children described their desires and ideas for the reserve. It was our way to celebrate the Article 12 of the Convention on the Rights of the Child (1. States Parties shall assure to the child who is capable of forming his or her own views the right to express those views freely in all matters affecting the child, the views of the child being given due weight in accordance with the age and maturity of the child).
- 25 January 2020 - Place Cadets building day – the building of the Imaginarium with kids and parents.
- 11 February 2020 - BBQ with the Phillipstown Neighbourhood Policing Team at corner Olliviers Road/Tuam steet
- 14 February 2020 – St Valentine Gala Day – family day to celebrate our neighbourhood, about 500 people attended.
- 18 July 2020 – Matariki at the Hub in collaboration with Purapura Whetu. We catered for 500 people (hangi cooked in the ground).

Partnership:

- Groups based at the Hub and Leadership Group - To implement collaboration, the Manager runs monthly meetings with the ‘hub residents groups’ to discuss ways of working together for a wider and collective impact in our community; monthly meetings with the Leadership Group, a decision making body where the Hub stakeholders (Trust, Groups and community) plan the yearly activities and programmes.
- Safety Panel – Monthly meetings
- Greater Linwood Forum
- Linwood College Community Partnership Group
- Affordable Fruit and Vege Groups Steering committee
- Quakers
- Kidsfirst Kindergarden in Tuam Street

COVID-19:

Covid-19 impacted our work. The Hub was closed to the public from the 23th March to the 18th May 2020. During lockdown, staff kept in touch regularly with our communities/clients through phones, zoom, emails... A great part of our commitment focused on making sure that the Hub and our activities were safe for our people to attend. Great attention was put in the development of updated Safety Plans for every Alert levels and make sure that groups, organisations and staff were complying with them. Our first focus was the safety of our community.

Unfortunately, some of the groups usually delivering their services and activities from the Hub, due to the requirements in Level 2 and 3, were not able to come back. Few of the organisations working with vulnerable people have witnessed a decrease in numbers due to the anxiety that their whanau have been experienced after lockdown.

For those reasons, the Hub in the last months has been utilised well but not at its full potential. This also impacted the hub revenues considerably.

Other Projects:

The PCCCT in the last year worked (and has still been working) on the Trust and Staff capacity building (internal skills and policies and procedures). We have reviewed part of our programmes and activities and we have worked on our financial sustainability.

Thanks to the Lottery Community Facility Grant, the Trust is undertaking a Feasibility Study into the future of the Community Hub Facility in the area. The study will quantify the need for a facility, investigate the preferred location and the type of facility that will best serve the needs of the PCCCT, Hub Users and key stakeholders. We have engaged RSL Consultancy (RSL) to undertake the study for us. The Feasibility Study will be finalised by the end of 2020.

Thanks to the 2020 Working Together More Fund the PCCCT and the Groups have been working on developing our own model of collaboration.

The Hub is a well-utilised and well-attended place: 12 are the groups based at the Hub and, in the last 3 years, more than 70 community organisations have been using the former Phillipstown Primary School premises to deliver their programmes and activities. At the time of writing, more than 55 community groups are meeting at the Hub.

Each week, about 850-1,000 people walk through our gates. This does not include the recent monthly vegan market (started in September 2019) which brings in hundreds of people from other parts of the city.

Our Gala Days are well attended with hundreds of residents joining in, our weekly programmes vibrant and busy, the residents groups well connected and with a good level of connection. Our community value the Hub:

Feedback:

- "I think that coming to the Hub has given me a sense of community and belonging that I haven't otherwise experienced since primary school - to be part of something bigger than my family unit." While Jess has lived in the east for a long time, she didn't start being involved in community activities until Mali came along. First, she joined the Affordable Fruit and Veges Group and then, after the arrival of her little babe, she started attending the Te Oriori parenting group and Plunket's Toes & Giggles. *"I love having the opportunity to meet so many people. We share knowledge and experience, whether it's about parenting or life."* Having a support network has been crucial for her mental wellbeing as a new parent - as well as the resources and structure offered by the Hub. Without the Phillipstown Hub, Jess says she would have had to enrol Mali into a playcentre, that they would have been more isolated, spending more time at home. Being in such a supportive and comfortable environment has allowed Jess to gain confidence. She also gave a talk in front of a group, which she says is something she could never have dreamed of doing before. *"It's a huge step, but I'm surprisingly okay with it!"* #PeopleoftheHub
- Matthew, his wife (Laura) and his daughter Vittoria have been living in Linwood since they came back to New Zealand in 2016. Moving into a new area can make it hard to make community connections, especially as a young family. Matthew and Vittoria come to the Hub regularly to attend East Christchurch Plunket's shimmy shakers class, as well as community events and activities. Coming to Hub for Matariki is their new family tradition and his parents come in to town especially for the event! As a stay-at-home dad, Matthew appreciates the opportunity that the Hub provides to get out of the house and have Vittoria engaged with other toddlers. Being engaged in the Hub has really helped them feel connected to the local community, and to find resources and connections which is much harder to do alone. He loves that the Hub is well organised and community focused: a meeting point for those to be involved in their neighbourhood, where these days, it's easy to not be involved and become isolated. His family values the chance to connect with people of all ages, in a community that encapsulates a diverse population. #PeopleoftheHub
- Graham is an artist, a loving father and a very engaged member of our community. On moving to Phillipstown from the West Coast in 2015, he met the Phillipstown Neighbourhood Community Policing Team who told him about Phillipstown Community Hub and the art classes run by Ōtautahi Creative Spaces. Being part of the team of artists attending OCS allowed Graham and his young daughter to engage with the Hub and the community events as well as with Te Oriori (Purapura Whetu). *"I was going through dialysis and mental health issues and I would have been lost without the Hub, OCS, Te Oriori, the atmosphere and the support. Being part of the Hub has really helped me feel connected to my community and my art. Thanks to Ōtautahi Creative Spaces I had the opportunity to have my art exhibited in the Eastside Gallery, Exchange Café, Linwood Library and Turanga Central Library."*

Graham's daughter is now going to school, this leaves him with some more spare time for himself, his art and for "giving back": he has started volunteering with Te Oriori. *"I enjoy helping with the children, and combining art with children's activities"*. He runs also an art group which has given him a newfound self-confidence and a sense of belonging. One of his favourite memories about the Hub is when - after a long-awaited kidney transplant with a 7 month recovery period – he attended Matariki at the Hub in 2019: he says had one of the best hāngī ever. *"Phillipstown Community Hub is such a big part of my life and it feels like a second home!"* #PeopleoftheHub

- Jacinta is part of The Muse Community Music Trust. Before the earthquake, they were based out of the old convent by the cathedral and moved to the Phillipstown Community Hub in 2016. Being part of the Hub allowed them to become more community oriented: the high rent in the previous premises 'forced us to become income-oriented' while at the Hub, they have the chance to choose where they put their energy, follow their passions, and compromise less. While they aim to offer a quality musical experience, The Muse also use music for well-being, to create therapeutic and social experiences that build community and connections while people have fun!

Jacinta is one of the groups' representatives in the Leadership Group. She got involved in Hub's governance because she loves the staff and the collaborative vision: Jacinta enjoys the process of learning to collaborate and believes that community collaboration makes a huge difference and better serves the community. *"The Hub serves a good purpose as a third place. For some it's a service that meets a need, but for others it's the basis of their community, their social interaction for the week."* Her favourite times at the Hub are the events: gala days, festivals and markets. On those days, she says, you can really see the impact that has been growing bit by bit, and you can see that what they do is not just for fun, but the benefit of the community. All and all, Jacinta feels that coming to the Hub has been an enormous learning experience. She has been blown away by the talent and commitment of the people here. She feels as if they have finally reached the place they would have been had the earthquake not happened – equilibrium. #PeopleoftheHub

- "The Hub is an amazing venue for whanau with pepi, tamariki and rangatahi to attend as we had an option for them to play outside and with resources in the space/room we booked. The facilities made our workshops really easy for parking, kai, air conditioning, planning and hui."* Kym Hamilton, Director, Karearea: Institute for Change
- "Born out of the Phillipstown primary school after the earthquakes, the community centre is a great place to meet up with a huge variety of groups. Get involved!"* Shen Mansell
- "What an awesome asset for the community! Check out the community vegetable garden, and the awesome "BBQ" area complete with brilliantly designed outdoor furniture made of upcycled pallets."* Dave Holland
- "Such an amazing resource for the community. They are really turning it into a thriving Hub. Love the fact that fitness, craft and family classes are happening. The new meeting space in the middle is really fantastic as well. The community garden always looks inviting and it's nice to know that the police are near so it feels safe. So grateful to have this resource."* Brie Liberty
- "Awesome place awesome people. This place totally rocks."* Darlene MacDonald

Flexi Wage Agreement with WINZ - From a recent survey about the Work Experience at the Hub through the Flexi-Wage agreement:

- "The Hub is a supportive and nurturing environment to work in"*
- "Staff are treated warmly with great kindness and camaraderie"*
- 100% of the people participating to the survey declared that their expectations (learning new skills, improving self-confidence, proving skills and checking limits and getting reference and work experience) have been met.

Who Is Better Off Because of Your Work?

Phillipstown is an ethnically diverse, low income suburb with many families with children and a high rate of solo parents. There is a high number of young families who do not have spare money to take their children to most of the fabulous places and attractions around our city. Moreover, the closure of the Phillipstown Primary School seriously affected the local community by taking away the only "bumping place" in the area. For this reason, the Phillipstown Community

<p>Hub, together with the groups based in it, focuses primarily on the most vulnerable people and on the Inner-City East communities. We connect people, offer a space for them to gather, socialize, support each other and have valuable time with family and whanau. We improve social cohesion with our groups offering a space for like-minded people or people sharing the same hobby or interest (art, music, pottery, sport, knitting...) regardless their socio-economic, cultural, ethnic background and, actually, breaking geographic, socio-economic, cultural, language barriers.</p> <p>People participating in what the PCCCT offers improve the quality of their life and of their personal relationships, gain confidence and self-esteem, link with other likeminded people regardless their individual personal history, learn skills, help others learn skills, feel supported and connected, have fun and quality time with their families and whanau.</p>				
<p>Organisation Comments</p> <p>We provide opportunities for learning new skills (while building the playground, repairing bikes, meeting other peers at the craft group, gardening, making murals, baking pizza or focaccia, singing and playing instruments...), for socialise and avoid isolation (especially for migrants, young mums and elderlies).</p> <p>We encourage the development of a sense of ownership (of the Hub), of belonging and pride for the neighbourhood they live in. The connection enhance security and safety in the area, with householders meeting, chatting, connecting and sharing especially around the Kotahitanga and the playground.</p>				
Group: Richmond Community Garden Trust	Project: Richmond Community Garden Community Development	Amount Granted: \$8,000	Volunteer Hours: 7,800	Finances Sighted by Staff: ✓
<p>How Much Did You Do And How Well Did You Do It?</p> <p>We have achieved our goal of over 150 hours of volunteer time per week (7800hrs approx 1 year,) this is in 3 volunteer days per week and other groups who attend weekly or monthly, they include the Delta Friendship Group, Dementia Canterbury, Linwood College Gateway Group, core community volunteers and RCG Trustees and more.</p> <p>3 volunteer days 'come join us!' per week and other groups who attend weekly or monthly.</p> <p>In 2019 we delivered 4 key events, many workshops, hosted other volunteer organisations, outreached to our suburb and ran school holiday programmes.</p> <p>The amount of people enjoying the space for their private events and meetings is increasing. We kicked the year off with our annual Gala collaborating with Avebury House to fill the whole site with stalls, kids activities and entertainment. We had over 80 stalls and over 1000 people came to the event. At the gala we displayed all the entries to our sculpture competition and our judges declared the winner and the public deciding our people’s choice winner, with whom we supported to do a deputation to the CCC to see if we could get it installed in our playground.</p> <p>Matariki in June was a collaboration with Avebury House and Avon Otakaro Network. Each year this event gets bigger and better and this year we installed lighting across Avebury Park and into the garden, our Hangi fed around 700 people and there were kids activities across the whole site, including fairy doors, marshmallow toasting, weaving and wood carving. In September we worked with the CCC, Wishbone and the Breeze to deliver Dogs Day Out in the Zone. This was a fantastic day all round, the weather was perfect.</p> <p>The walk around the Red Zone was an adventure and the stall holders engaged with dog owners from all around the city.</p> <p>In collaboration with ACE Training and Avebury House, we delivered a week of workshops for the Festival of Adult Learning. Workshops included composting, seed bombs, earth building, soil food web, creating a worm bath and a weaving workshop.</p> <p>We finished the year with another collaboration with Avebury House to be a stallholder at their annual Christmas market. This event was so successful all of our food vendors sold out. We have worked with a large number of organisations at our site throughout the year for workshops and working bees. These include the Youthtown holiday programme, St Margarets College, Riverbend Refuge volunteer day, Earth Building workshop, Conservation Volunteers and Riverlution.</p> <p>We had school holiday visits from the Hagley College ESOL school, we hosted the edible schools hui, planted the river bed with Christs College year 10 students, hosted Conservation volunteers to do our Eveleyn Couzins berms, Earth building workshops and invited the Banks Avenue School children to give us feedback on our proposed interactive trail.</p> <p>We haven’t just been working at our space we have actively got out and about with our outreach programme to share our knowledge and expertise, including planting planters in Stanmore Road, weaving demonstration at Kaiapoi garden, Earth building, Nature play workshops, we teamed up with Annabel Langbein at Bunnings, members of our team went into bat with deputations on both the regeneration plan and Global settle deputations, we celebrated National garden week down at Di’s Heritage Garden, worked with other community gardens to reinstate the garden at the Deans Ave Mosque and organised working bees with local Youths at Riverbend refuge.</p> <p>2019 was a magical year for the crew at the Richmond Community Garden Trust. We really made the garden space a place our community can be proud of. The level of engagement with our volunteers, groups, locals, and visitors was simply amazing and our profile has been raised so much that we have featured in the Press lifestyle magazine, Cuisine magazine and we even got a visit by the world’s most famous environmentalist, Jane Goodall.</p>				
<p>Who Is Better Off Because of Your Work?</p> <p>A letter from Sandy (one of our volunteers)....</p> <p><i>I moved to Christchurch at the end of 2017 from the North Island and came across the Richmond Community Garden soon afterwards during the summer holidays. At the time I resided not far away and would regularly cycle or walk to the grounds to read under a tree in the sun. The year previously I had taken up basic gardening with a friend, helping him out with his rounds and found it a happy pastime where I learnt not only the physical benefits of tending a garden, but the mental benefits too so, when I read one day on the RCG board 'volunteers welcome' I tepidly cycled up on a Saturday morning and haven't looked back. The RCG is a special place, no matter the time of year or the weather there is always something to do, not only weeding and planting but making jams and preserves in the Avebury House kitchen to sell in the Little Shop which we run onsite. Most of the fruits used for this are foraged from the red zone. The range of ideas and projects are remarkable. All the volunteers are friends and we have some fine times discussing current world events over coffee and yummy food during our gardening breaks. The RCG has become a big part of my life and I wish it to stay that way going ahead. It is an essential resource and place to go for the surrounding community.</i></p>				

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How Much Did You Do And How Well Did You Do It?				
Volunteer hours - 1,778 hours including board meetings, open sessions and holiday programmes.				
We had to diversify what we did, particularly in 2020 with Covid-19. We often ran more sessions with restricted numbers.				
We ran open sessions on Wednesdays for year 6-9 with up to 60 young people.				
We ran open sessions on Fridays for year 8, 9 and up on Friday afternoon (40 people approx.) and Friday evening for high school students. (20 people approx.)				
We ran 8 weeks of holiday programmes per year with 18 young people every week.				
Events were harder in 2020 for obvious reasons, however we ran smaller events more often.				
We worked in 3 local schools with up to 100 young people per week.				
We worked in Van Asch Deaf School (now Ko Taku Reo) every fortnight with up to 15 students				
At lockdown level 2 we ran additional programmes including movie nights on alternating Fridays for girls, boys, mixed groups and particular age groups and open sessions on Thursdays including a non-digital session.				
We were very proud with our handling of a tricky year. We increased our volunteer hours and members and have a stronger team now. Our new female youth worker has done an incredible job of increasing our female client base and has formed stronger relationships in the community. It was hard considering the challenges of Covid-19 but we have identified needs and met them on a case to case basis and as an organisation.				
Who Is Better Off Because of Your Work?				
We helped several of our young people into jobs in 2019 and 2020. This was a particularly challenging case as it involved suicide attempts and severe depression, I was at a loss on how to help as many avenues didn't seem to provide any answers with this young man. However, driving him around looking for work and providing references gave him a chance to find routine and confidence and he is now flatting and in a much better way in terms of his mental health. This is the second young man who I've helped out this way in the last couple of years. We are still here for them and the parents and have maintained regular contact even though they are now both older than our age range services.				
Our leadership development has been difficult with Lockdown and changes in circumstances however we have increased our volunteer base and this has seen many young people over the last year learn new skills working in our shop. This has helped many students increase their sense of ownership they have at the centre. Especially helpful in uncertain times.				
Organisation Comments				
The biggest point is that with Covid-19 lockdowns I was very concerned that we would lose vital momentum by not being able to go into schools and have as much connection with young people. I'm quite surprised that the opposite has turned out to be true. Connections with the community and young people seem to be stronger than ever and it has helped us not only diversify but also identify our stronger and weaker areas and provided us an oppoutunity to fine-tune.				
Thanks to the CCC for supporting Fuse Youth Centre and Shoreline Youth Trust. It helps keep our doors open and I can see with my own eyes that benefit of that every single week.				
Group: Strengthening Linwood Youth Trust		Project: Salaries and staff support		Amount Granted: \$43,000
		Volunteer Hours:		Finances Sighted by Staff: ✓
How Much Did You Do And How Well Did You Do It?				
The last 12 months from October 2019 - Sept 2020 have been very busy here at SLYT. We have worked hard to increase our capacity especially from a governance level. Spending time with outside providers to develop a strategic plan, hiring a new manager to transition fully into the role by the start of 2021. Due to Covid, some of our outputs were decreased as we worked remotely building connections with young people.				
During the Covid lockdown we worked closely with Kairos free store, compassion trust & Linwood college to pack and deliver food parcels to out vulnerable young people and their Whanau. We worked closely with the young mums at Kimihia to provide nappies, formula, food and top up vouchers to keep them connected over the lockdown period. With a total of 100 food parcels delivered.				
Since the end of Covid lockdown we have created a space at school where we can build connections with young people and run our groups/activities from. This space has been invaluable for our youth development workers and taiohi.				
One on one mentoring young people both in school and in the local Community. Assisting them with Communication, goal setting, relationship building and basic life skills. 20 students weekly x 30 mins sessions. Each student received an average of 29 mentoring sessions over the course of the year.				
<ul style="list-style-type: none">Group Work (group Sessions)				
Mana Enhancing, leadership, Life skills, girl's group and boys 120 individuals.				
30- 30 min group sessions were had over the course of the year, with 5-8 students per session.				
More engaged with female students rather than the male students. A goal for 2020 is working with the school Guidance department on how we can work to engage more male students.				
<ul style="list-style-type: none">Breakfast Club				
179 Sessions				
9002 Participations				

88.5 Hours spent in Breakfast club.

We saw an increased number of young people coming this year.

- Linwood Park Activities

120 Sessions

Including lunch time Activities. 3832 Participations

Three x weekly sessions, 2 hours, 2 hours, 1 hour

- Kimiha Teen Parent Unit

Cultural group 1.5 hrs 1x weekly 32 Sessions

256 Participations

Mentoring one on one Girls, Helping them with everyday

Needs. Purchasing Groceries, nappies, Cots, clothing, car seats when required.

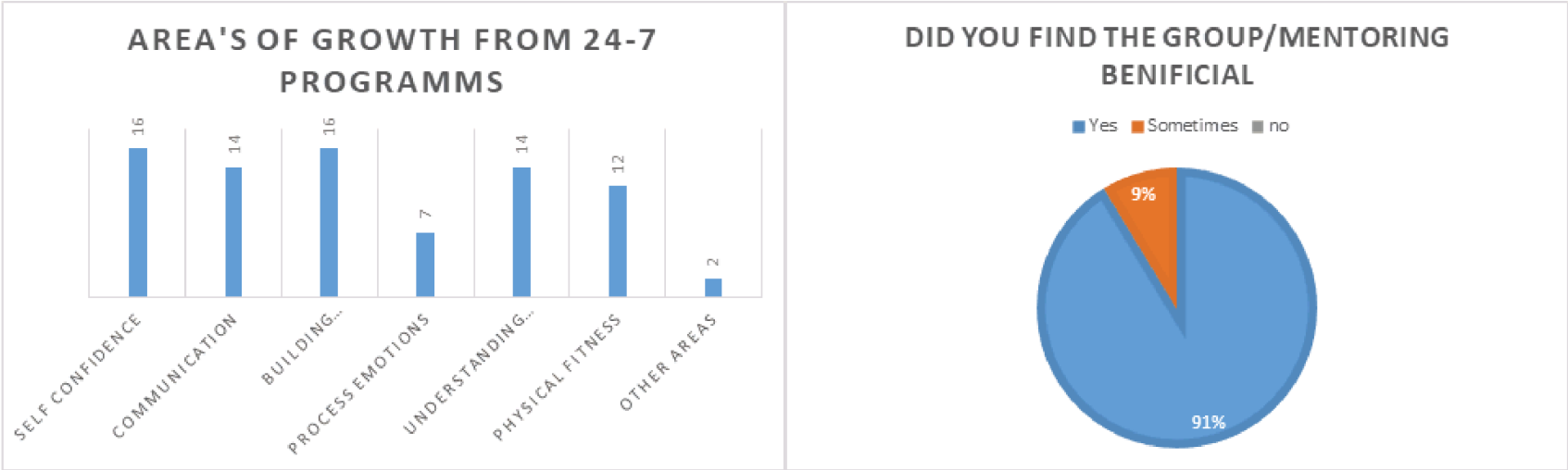
- Lunchtime Activities

20 lunchtime sessions of physical sports

1000 participants

We got feedback from 25 Rangatahi aged 13-18 who had been involved with our programmes during term 4 2020.

All rangatahi felt that they grew in at least 1 of these areas. Most felt like they had grown in multiple areas.



Comments:

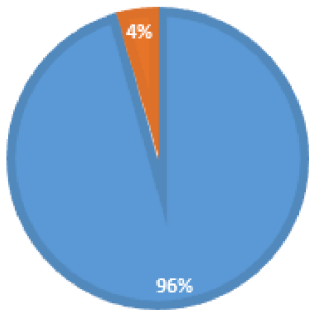
‘My confidence and self-love have grown.’ – 13 year old female

‘It was nice to feel part of a group’ – 11 year old male

‘It was calming’ – 12 year old male

DID YOU CONNECT WITH THE YOUTH
WORKER?

■ Yes ■ Sometime ■ no



Comments:

‘We speak nicely, I felt respected’ – 11 year old boy
‘Fun to be around & easy to understand’ – 14 year old girl
‘Took a while to connect’ – 14 year old girl

Linwood college staff are really happy with the work we did over this time and are wanting us to take on some of the Leadership Development programmes and build more capacity for 2021.

Who Is Better Off Because of Your Work?

The nature of Youth Development and the reality of the young people we have the privilege of working alongside is that it's sometimes hard to measure the impact that our work has in helping them to develop. The feedback we received from the young people shows that it is helping.
We work closely with the senior leadership and guidance department of the school and they report that they are seeing noticeable differences in the young people we work alongside.
We have also had letters from Whanau expressing their gratitude as they have noticed a remarkable change in their young person since having a 24/7 mentor.

Organisation Comments

We have been spending a lot of time looking at our policies and procedures around staff development and staff support to ensure that our Youth Development Workers are getting the support and training they need to be able to perform well and support our young people to the best of their ability.

Group: Sumner Bays Union Trust	Project: Sumner Bays Union Trust	Amount Granted: \$9,000	Volunteer Hours: 2,778	Finances Sighted by Staff: ✓
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How Much Did You Do And How Well Did You Do It?

- 130 Trust board monthly meetings
- 52 Between the meetings work by trustees (including regular weekly payments and the like)
- 960 Community gardeners & Food Forest weekly working bees
- 300 Food Forest volunteers at weekend working bees
- 950 Sumner Silver Band members at performances (not practices)
- 80 Volunteers at Preschool music & movement group sessions in Redcliffs
- 48 Volunteers at Older Persons' Project activities
- 192 Coffee groups volunteers
- 60 Bays Area Seniors' Project team members who are volunteers
- 6 Carols volunteers (excluding Sumner Silver Band)
- 2,778 Total estimated volunteer hours per year

With the exception of during alert levels 3 & 4 and until we resumed at term 3, we held weekly preschool music & movement sessions in Sumner and Redcliffs. Approximately 40 children attended across the two sessions, and we saw a big increase when alert level 1 came along. We saw a significant decrease in the subsequent lifting of alert levels to 2, though it is starting to increase again.

We held a very successful Community Carols event in Sumner in December 2019. Over 200 people attended. The local business community supported us logistically by allowing us to use part of the Sumner Village Mall carpark for this event and access electricity and seating.

Except for during alert levels 3 & 4, and less frequently during alert level 2, our Older Persons’ Worker ran regular activities for seniors each month. Around 40 seniors attended monthly movie screenings at Hollywood Cinemas, and regular outings took place to a range of places of interest. Around ten seniors attended outings as that was the maximum who could fit in the community van. Pot luck lunches attracted about 7-10 people each time. These were held twice during the year.

Monthly Happy Hour sessions were held in the Redcliffs Uniting Church hall in partnership with the Port Hills Uniting Parish. We held these in November and December 2019, February 2020, and then had a long wait until August 2020. Each session attracted over 20 people. The August session attracted 30 people.

Coffee groups were smaller, with 2 - 8 people at each session. We shifted the Thursday morning group to Friday after looking at what was available for seniors across the entire week and identifying a gap in activities that morning.

10 – 15 people attended regular weekly working bees in the Sumner Community Gardens & Food Forest, though these were not able to go ahead during lockdown except for essential maintenance with strictly observed non-public-facing social distancing.

7 local organisations are involved in the Bays Area Seniors’ Project team, which also includes four volunteers as well as paid community development staff members.

We have had a high level of positive feedback from participants. Our preschool music & movement group families are always very impressed with the quality of Loopy Tunes sessions. Our tutors did not leave them un-catered-for during lockdown – they ran weekly sessions via video live stream.

Our seniors have given us very positive feedback about the outings and most of the movie afternoons. Only one movie wasn’t as well received as the others. The group of seniors attending pot luck lunches thoroughly enjoyed themselves.

Our Community Carols were very well attended and thoroughly enjoyed by everyone who attended. Local business owners told us that they saw a direct increase in custom following the end of our event, and they were very pleased about this.

The other organisations that we partner with on the wider Bays Area Seniors’ Project team have been very pleased to be part of the team, and we work very well together.

Who Is Better Off Because of Your Work?

Local seniors have been able to access high quality social support from us, including a range of social activities. Our new project, Happy Hour, which is run in partnership with the Uniting Parish, has been very successful and participants have enjoyed the opportunity to connect with their peers.

Every year we hear stories from seniors whom we are supporting about how their lives have changed. One example was the couple whose severely mentally ill daughter was causing great strife. We were able to support them as they had a trespass order served on her. It was a very painful time for them and the support we were able to give them was vital.

Jack (not his real name) had been struggling to engage with the community due to his severe mental health issues. We were able to support him to join the Sumner Art Society and enjoy painting. He had struggled to connect with groups, but this one was the one that stuck. He died suddenly in early September 2020 of a heart attack, but we know we helped him live a life that had meaning and a sense of enjoyment and satisfaction.

The Sumner Community Gardens & Food Forest have provided opportunities for people of all ages to work together on a common goal. This intergenerational social connection is very important to the members of this group.

Local pre-schoolers have been able to access high quality low cost preschool music and movement sessions. Families appreciate the opportunity to engage with other families, making friends, and enjoying the session. There are always children who run for the bananas at the end of the session shouting “Nanas, nanas, nanas!”

Organisation Comments

The 2019-2020 year has been extraordinary. After some funding challenges in the previous few years, we found ourselves in the position to let the Bridge2Rocks TimeBank go as the TimeBanks of Canterbury team were beginning to work on a city-wide TimeBank. That has helped us immensely – we can continue to engage in TimeBanking without carrying the financial can for it. We appreciate the hard work all the coordinators have done over the past six years, and have developed some strong and enduring relationships with them and steering group members.

When lockdown was announced in late March, our seniors immediately began making contact, panicking about what to do. We ensured that every single senior on our list had someone collecting groceries and medicines for them, and had someone ringing them regularly to ensure that they had sufficient social connection while physically distancing. Several volunteers and our two employees regularly contacted seniors who ran the gamut from extremely nervous to very relaxed and enjoying the peace and quiet.

We began developing the framework for The Learning Exchange as it has been renamed recently with funding from the Council’s innovation and sustainability fund. This has the potential to develop a robust system for learning events across the Bays and wider area. Our coordinator has recruited a list of over 30 tutors and is working on launching this project shortly.

During lockdown a significant part of our engagement with the community, aside from the aforementioned contact with seniors, was through our Facebook page and in various Facebook groups. We discovered through a local Facebook group where a concerned younger person from another part of town had posted that, much to our concern, an elderly gentleman was driving into the central city to purchase groceries. We were able to identify the man in question and put

some extra support around him and his wife. He and his wife continue to attend our coffee groups and Happy Hour on a regular basis. We ensured that public health messages were getting out to our community during this time. We even arranged for a practice nurse to visit seniors who wanted their flu vaccinations during lockdown, though this proved unnecessary as the risk of contracting disease was extremely low.

Group: Sumner Community Residents Association	Project: Sumner Hub Grant	Amount Granted: \$10,000	Volunteer Hours: 4000	Finances Sighted by Staff: ✓
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How Much Did You Do And How Well Did You Do It?

The Sumner Hub is SCRA's project aimed at strengthening the community. A number of people donate their time to keeping this project alive.

- Our coordinator is paid for 20 hours a week but typically volunteers more than 10 hours per week
- The Hub has volunteers who help out about 10 hours per week
- the Sumer Bikery and Art@SumnerHub volunteers who donate 15 hours of time per week
- SCRA's governance committee volunteers an average 20 hours a week

We interface with upwards of 2,000 residents and stakeholders throughout the year.

Activities are run 7 days per week.

Additional support is given where necessary; namely to support CCC engagement, i.e. Sumner Master Plan updates and enquiries, important emergency planning, support & communication, road works, improvements to public infrastructure/utilities, Sumner Green and Skate, Red Zone, general communications.

We continue to successfully organise and implement Future Sumner community meetings which include issues around:

- Red Zone
- Village Green and Skate (including public engagement and workshop and comms support to the Christchurch City Council engagement team);
- Master Plan updates
- Emergency and Covid preparedness and communications.

Community Policing

- working with Civil Defence Emergency Management in facilitating writing the Emergency Evacuation Plan for Taylors Mistake & working to develop a plan for Sumner
- Continuing to support the development of the Sumner Bikery and Art@SumnerHub. These resources have proved invaluable, especially during the Covid lock down period, as, through remotely organised events, they provided a sense of connectedness and mental health support.
- working with Sumner Bays Union Trust senior programme
- hosting a public Annual General Meeting.

Residents were incredibly grateful to have the opportunity to meet with stakeholders face to face.

This reduces stress and confusion. These targeted activities were well received and we believe are the most effective way to provide engagement and information to our residents.

The goal was to get key Sumner related issues brought to our residents. Each one of these exceeded our expectations. These meetings strengthen our community.

We continue to provide the hub which facilitates our web page, Facebook communication (over 1,000 users) and weekly newsletter (650 subscribers).

- As a part of our more sustainable living philosophy, We continue to host a series of workshops to teach interested community members how to make their own natural chemical free cleaning products

Who Is Better Off Because of Your Work?

Our community continues to be better informed and kept abreast of ongoing changes and issues relating to this area. Our community is more connected - we are stronger and the community feels more empowered because they have seen the results of the engagement we have provided.

The Bikery and Art@SumnerHub continues to be practical opportunities for residents to learn something new. As mentioned before, these resources have proved invaluable, especially during the Covid lock down period, as, through remotely organised events, they provided a sense of connectedness and mental health support.

Our sustainable village, sustainable living initiatives are educational and environmentally progressive.

<p>Organisation Comments</p> <p>The Sumner Community residents association Sumner Hub has operated since the devastating 2011 earthquake that highly impacted our beautiful village. The Hub and its projects have evolved through numerous volunteer caretakers and still play a vital role in our community. We aim to continue to grow and support our community, and we are also acutely aware of the continuing need to keep emergency response and preparedness plans current and available, especially in light of our global pandemic, and to focus on the wellbeing our community, in particular, our seniors and youth residents. This will continue to be an ongoing goal for Sumner for the foreseeable future and generations to come.</p>				
<p>Group: Te Mapua Child and Youth Trust</p>	<p>Project: Support for the Vulnerable Children, Youth and Families of Linwood</p>	<p>Amount Granted: \$8,000</p>	<p>Volunteer Hours: 12,450</p>	<p>Finances Sighted by Staff: ✓</p>
<p>How Much Did You Do And How Well Did You Do It?</p> <p>2020 has been challenging for our local families due to Covid on top of all the usual stressors they are dealing with. Prior to the going into lockdown In March we provided a range of programme and services as requested by the community including renown respite camps, parenting courses, mentoring for children, pastoral care, after school programmes, school support in the form of transportation, breakfast clubs (3 schools) and individual directed support. We aimed to work with as many children and families as possible and by employed 4 staff to do just that. The Warriors programme and we have a dedicated full time staff member to work with boys in our Mana Mentoring programme.</p> <p>Due to Covid-19 and the lockdown delivery of our programmes had to be adjusted. Staffing levels were the same with field workers, Mana Mentoring and contact with our Warriors families continuing although with some changes to the delivery formats, moving away from large groups, an increase to one-on-one supports and an increase in non face-to-face contacts. During Lockdown we identified our most vulnerable 100 families and established phone and video call contact with them weekly. We also arranged food parcels and activity packs and clothing for these whānau. Warriors started back (all 3 programmes) in level 2 and every family received a home visit. We and continued our school support to Whaitau and Te Waka Unua (pastoral care of children in playground and classrooms) in level 2 and resumed breakfast in schools at level. Mana Mentoring goes from Oct - Oct and continued throughout the year. During lockdown Seb spoke or video called each boy (10 on his caseload) each day. In level 2 he resumed face to face mentoring for each young man. Boys are discharged/ transitioned to other programmes. 7 of the boys this Oct. 3 we will continue on with and reassess after term 1 of 2021, due to their very high needs.</p> <p>We know that are programmes are having results because we witness the changes in the children and adults we work with and we often have parents telling us about the changes they see in their children and grateful for the assistance we offer. There is always a stream of referrals coming from schools and government agencies.</p> <p>When the children we work with smile, feel confident to communicate, jump into activities without reluctance and have full stomachs so they can concentrate and achieve good school results, we know our services and programmes are working. When families learn new parenting skills, family relationships are improving and have enough food in the house to feed everyone, we know our services and programmes are making a difference.</p> <p>Field workers are fundamental to the successful outcomes we achieve ensuring that children have received a high quality, loving, caring holistic service. The relationship they have with the children, schools, community groups, families and government agencies means that our programmes run smoothly and meet the most pressing identified needs. Also, our field workers support, train and mentor our volunteers. Without volunteers we would not be able to do as much for our community so we are grateful for their efforts and willingness to support, develop and nurture the vulnerable children and families in our community.</p> <p>We adapted quickly to respond to Covid related restrictions and continued to work with a large number of children and families. Now in level 1 we are back to working together with schools and other agencies to help hundreds of children and their families to address life issues and improving outcomes for them and our community. eg ensuring that they were fed so they could learn and have transport to and from school, they learned social skills to have positive engagement with their peers and family, they participated in fun, learning experiences and gained crucial life and parenting skills. Linwood has endured much stress, sadness and turmoil and high levels of support are needed. We have sought to help our local children through these processes via our programmes which provide holistic support to the child and wider whanau encouraging strength in all areas; physical, spiritual, emotional, educational and community health. This way our community feels safer, loved and empowered.</p>				
<p>Who Is Better Off Because of Your Work?</p> <p>Our programmes are all about providing children, youth and families with high levels of support in their daily lives. So, every service and programme we offer has some form of opportunity for participants and recipients to be nurtured, develop skills and to be connected, contributing and participating positively in their local community.</p> <p>Every child receives the benefit of our time, love, support, education, food and attention. Now with the impact of Covid the families in our area are struggling more eg lack of employment means lack of opportunities for children, parents working long hours to make ends meet reduces one on one time, poor parenting skills and/or education. Our assistance of the children in our care, and support of their wider whanau eases the load on our most vulnerable families struggling with multiple issues. Supporting both child and family means better outcomes for all involved.</p> <p>The boys in our Mana Mentoring programme are now receiving the benefit of a male role model. Our newest staff member is a male Field Worker providing mentoring services to the boys who are referred to us.</p> <p>We can see that our programmes allow people to lead happier, healthier, more sustainable lives and positive outcomes for children, families, whanau and the local community are achievable with the necessary support provided.</p>				
<p>Organisation Comments</p> <p>There is an ongoing need in our local communities for organisations who have the experience and resources to work with children of all ages that come from disadvantaged families. Government, social agencies and schools continue to seek out our services for high needs children and their families. We are a small organisation providing valuable services in a sector that is under resourced, both with personnel and funding.</p> <p>The children we work with have the highest needs socially, emotionally, physically and educationally. They come from families who are suffering hardship and struggling to cope. The children, youth and families we encounter present with an array of issues including the need for mentoring, basic life skills, respite care, positive role models, the existence of healthy relationships, food, transport, after school care and love.</p>				

<p>We are helping to reach children and families at a young age before behaviours and attitudes can be engrained. Our boys need positive male role models which are so often missing in their lives. Our children are not the only ones suffering. Increasingly, adults are presenting with mental health issues and this impacts the entire family. Our staff have to work with parents to achieve positive outcomes for them and their children. It is a complex sector to work in and requires the level of expertise our staff are bringing to those in our care.</p> <p>The fact that Te Mapua Child & Youth Trust exists today after so many years and the recent increase in staff reflects the ongoing need for our services and programmes. Funding is vitally important for us to be able to work with the hundreds we do each year. Your generous grant towards the wages of our key personnel has allowed us to continue to provide our services to some of the highest needs children in our city, and their families, suffering with hardship and struggling to cope. We are extremely grateful for the council and all our funders who support us in our goal to provide vulnerable children, youth and families with the support they need.</p>				
Group: Te Whare Roimata Trust	Project: Inner City East/Linwood Neighbourhood Development Projects (Year 3 of 3)	Amount Granted: \$111,500	Volunteer Hours:	Finances Sighted by Staff: ✓
<p>How Much Did You Do And How Well Did You Do It?</p> <p>See separately attached report at Trim: 2021/0359040.</p>				
<p>Who Is Better Off Because of Your Work?</p>				
<p>Organisation Comments</p>				
Group: Te Whare Taonga O Nga Iwi Katoa Linwood Resource Centre	Project: Community and Resource Centre, Community Gardens, Menz Shed, Community Shed	Amount Granted: \$9,000	Volunteer Hours:	Finances Sighted by Staff: ✓
<p>How Much Did You Do And How Well Did You Do It?</p> <p>Volunteer hours include:</p> <ul style="list-style-type: none"> Trust Board Meetings 1 per month AGM Gardens approx. 6 volunteers Mon – Thurs doing an average of 4 hours per day Shed – approx. 12 volunteers Mon –weds each session approx. 3 hours House approx. 2 volunteers per week 8 hours per week <p><u>Activities:</u></p> <ul style="list-style-type: none"> Shed – Monday – Wednesday and 3rd and 4th Thursdays of the month 9am – 3.30pm, 1 and 2nd Thursdays 10 – 12.30 Dementia Canterbury workshop in collaboration with Shirley Bunnings and other community programs .e.g Mother’s day, evening classes Riccarton Bunnings (Shed) – school dodge ball pits Garden – Monday – Thursdays 9 – 3.30, Fridays by invitation House – Monday – Fridays 9-3.30 inc Games afternoons (Monday) Talking Textiles (Tuesdays) Cooking Corner, Events - Pancake Day, Annual Plant Sale, Repair Café, Bus Trips Foot Clinic with St Chads – every 6 weeks 9.30 – 2pm Room Hire – NA, OA, CoDA, Mankind, Kindercare – Gardens – fortnightly Local Nursing Homes – every Wednesday (shed) and Thursday (garden) Brackenridge (Shed) every Monday Anglican Care Lightbulb Campaign LACCT – collaboration for Cooking Corner East gate (shed) once a term Central library (Shed) as required Eastgate Mall (shed) as required Estuary Trust – Godwits festival, memorial bench, 				

<ul style="list-style-type: none"> Regenerating Canterbury Tree planting – wool for tree protection Men on a Mission in collaboration with Methodist Mission, Salvation Army – 4 times a year AFVG – every week Barnados (shed)– every week Age Concern Afternoon tea – monthly Oranga Tamariki – FGCs as they are needed but usually at least 4 a month Avonside Community Hub – advice and assistance whilst setting up Northcote Community Trust – zoom workshop preparation Repair Café with Fix It Factory 1 café but also during our Plant Sale Annual Plant Sale Eastside Toy Library – IT support, repairs, toys and books, Karl the Carver General public for repairs, letterboxes etc Te Whare Roimata Gardens Shirley Community Trust Firewood Project – food, labour and chainsaw Community Garden Association – built a display for a festival Youth Town Linwood College Hohepa Bernedette’s ESOL students <p>Our client base and collaborations are continuing to grow which indicates that people are very satisfied with our work and enjoy not only coming to the LRC but enjoy working with us. Our clients and volunteers are regularly saying how appreciative they are of us and our community, particularly during times of struggle and hardship. We have helped our clients through grief, with food bank applications, visa requirements, voting enrolment etc as well through empowering them in the Shed and Gardens.</p>				
<p>Who Is Better Off Because of Your Work?</p> <p>One Friday afternoon N came in to see me about getting help for his step son as his COVID work subsidy was coming to an end and he needed assistance with getting food until he could meet with WINZ to create a new plan. Through my connections with the City Mission, we got the step son a food parcel and introduced him to the other services the Mission have to offer. For N, he was relieved that we could help his stepson and we could offer other support for the family. This is an example of a leger impact but we have also taken up trousers for N which is a small impact.</p> <p>Another volunteer with us P has been having issues with his living arrangements throughout the year. P comes to us to discuss his issues and or advice on how to move forward. For P, we are a safe space where he can talk about what is bothering him and receive emotional support as he needs it. He is also making items to sell at market.</p> <p>Various members of our community have either lost loved ones this year through illness or they have received diagnoses. Our members have all commented on how much support they get from coming here in all manner of ways through shoulders to cry on, friendship and a place to escape and focus on other things.</p> <p>We also continued to support our community members via phone calls through lockdown and assisted in practical issues such as shopping for groceries for those who do not have the internet. Some members of our community only spoke to us throughout lockdown as we are their source of social connection.</p> <p>We also have community members who are learning to speak English and they come to us for language practise. Not only do they get to practise their conversational skills here with us but they connect with thers and make friends.</p> <p>These are only a few of the examples we can give on how we impact the lives within our community. If you would like to see it in action, then come on over!</p>				
<p>Organisation Comments</p> <p>The LRC, Shed and Gardens are an intrinsic part of this area and we enjoy expanding our clientele, connections and networks immensely. We are always looking for ways to develop our programs and to empower our community members and progress their skills and connections. The Strengthening Communities Funding is an important part of our work.</p>				
Group: Wainoni Avonside Community Services Trust (WACST)	Project: Wainoni Avonside Community Services Trust (WACST)	Amount Granted: \$6,000	Volunteer Hours: 2,160	Finances Sighted by Staff: ✓
<p>How Much Did You Do And How Well Did You Do It?</p> <p>The Trust has 185 people currently registered to attend various activities. Programmes run 5 days a week and vary from one programme per day to 4 programmes per day. We also work with numerous agencies who come in to deliver activities / information. When these agencies are added to the numbers of people we work with the numbers swell substantially. Other agencies include emergency services (Police, Fire Ambulance service) Aged Concern. Local Authorities, Health & Well-being organisations to name but a few.</p>				

<p>Total interaction would be at least 500.</p> <p>Our people are very satisfied with the activities provided. For example, WACST provides a weekly lecture delivered by various external agencies. At the beginning of the year participants participate in a workshop to give feedback on the subjects and agencies they would like to hear from hence we endeavour to meet the needs of our people by interacting with them to provide programmes that suit their interest or needs. Our programmes and lectures are designed to meet the goals and expectations that are set out in our constitution.</p>				
<p>Who Is Better Off Because of Your Work?</p> <p>Many of our participants live alone and we get feedback that the WACST programmes provide them with an ability to get out and mix with their peers and enjoy time with others. Some will learn new skills but for the majority it is more a case of participation and social connection. Programmes such as Use or Lose it (old terminology Sit And Be Fit) regularly gets positive feedback of increases in physical and mental well-being.</p>				
<p>Organisation Comments</p> <p>WACST has moved to Basset Street after many year at the Methodist Church in Avonside. Regrettably the building was earthquake damaged and has been demolished. We have now been located for 15months at the Legacy Christian Centre. The move has been one that has involved substantial change both in operations and management. The Trust itself has undergone significant change, morphing from a Church based Trust to a Community based Trust. Trustee composition has likewise seen a significant transformation.</p> <p>The new facility offers the ability to expand programmes and further build on our ability to provide social and well-being initiatives for older members of our community, something the Trust is working on in the years ahead.</p>				
Group: Woolston Community Association Inc.	Project: Woolston Community Centre	Amount Granted: \$10,000	Volunteer Hours: 130	Finances Sighted by Staff: ✓
<p>How Much Did You Do And How Well Did You Do It?</p> <p>130 hours Volunteer hours for the year are a lot less that usual as we were unable to hold our annual Gala and some of our numbers in groups had to be reduced because of Social distancing levels.</p> <p>We have run various activities over 4 days and 2 evenings a week. We usually hold groups up to around 16 people, due to social distancing times and building size we limit groups to 10 people.</p> <p>Due to level 4 lockdown we were unable to hold our annual Gala.</p> <p>Our other groups and programmes we run were successful, and we have waiting lists for some of our classes we hold have waiting lists.</p> <p>The people attending our groups have told us that the service meet their needs and are happy with what we are doing. Our targets were met as much as possible around the different alert levels with social distancing.</p>				
<p>Who Is Better Off Because of Your Work?</p> <p>The people attending our groups are better off, having built new friendships and learning new crafts and abilities, Both the TeReo group and Sign language classes, participants have told us that they have been able to take their new skills out into the community and their work places.</p>				
<p>Organisation Comments</p> <p>During our lock down period we were able to keep in touch with our people via phone, and our TeReo class and sign language classes both have their own Facebook group so we were able to keep in touch and give people exercise to do to keep their skills they have learnt up.</p>				
Group: Woolston Development Project Inc	Project: Family Support Service, Programmes and Volunteer Expenses	Amount Granted: \$22,000	Volunteer Hours: 790	Finances Sighted by Staff: ✓
<p>How Much Did You Do And How Well Did You Do It?</p> <p>Volunteer hours - 790 hours. These hours include our youth volunteer time on the After School Programme and School holiday programmes, volunteer Board members time at governance meetings, employer's meetings and strategic planning meetings, volunteers involved in fundraising and community events and volunteer assistance with maintenance tasks and the Soup Lunch.</p> <p>Approximately 700 local people have been involved in WDP programmes, activities, services and events. We have continued to provide an After School Programme Monday to Friday each week of the school term except for the 4 weeks in Covid 19 Alert Levels 3 & 4., this includes the Depo programme specifically for 10-13 year olds, A Holiday Programme from 8.30am to 5.30pm for 6 weeks (the April School Holidays were within the Lockdown period), a weekly Women's</p>				

<p>Social Support Group for 35 weeks, as well as a weekly Soup and Scone Lunch during the winter terms, a weekly walking group during the summer terms. The Family Support Service continued to provide free practical support and advocacy for parents/families. Two community events were provided: a Twilight Craft Market in November and a Lego Display in March with 150-200 people attending each.</p> <p>Evaluations completed by parents accessing OSCAR Services, women attending the Women’s Group and clients/agencies accessing the Family Support Service were all positive with these people actively encouraging their friends, family and neighbours to access our services/programmes.</p> <p>Numbers of children attending the OSCAR programmes has been down over the past 2 years but this appears to be consistent with similar programmes across the city. COVID 19 has not helped improve this with parents having work hours reduced or being made redundant.</p> <p>The Family Support Service continued to provide support and advocacy throughout the Lockdown period providing Supermarket vouchers and blankets to those in need.</p> <p>The Women’s group and Soup Lunch since Lockdown has provided ongoing regular socialisation for older members of our community.</p> <p>The Women’s Group celebrated their 20th Anniversary in September 2020 honouring 2 founding members who are still involved on a weekly basis. The welcome given to past members attending the celebration was a true reflection of the positive relationships established by this group over the years and the sense of belonging achieved for all those involved.</p>
<p>Who Is Better Off Because of Your Work?</p> <p>The young people involved in our youth volunteer programme continued to increase their practical work skills and develop a positive work ethic. The children attending the OSCAR programmes benefited from having such positive role models to connect with. One child severely affected by Autism was able to participate fully in the July Holiday Programme with the 1:1 voluntary support from one of our young people. Three of our youth volunteers have been affected by mental or physical health conditions such as ADHD, Cystic Fibrosis, Depression and Obsessive Compulsive Disorder. Their involvement in WDP programmes has provided them with a positive environment and regular feedback regarding their achievements.</p> <p>Local community agencies have benefited from being able to refer their clients to WDP services for specific ongoing support.</p> <p>Families have benefited from the support provided by our Family Support Service in regards to housing, financial entitlements, parenting skills etc.</p> <p>One of the Family Support clients has made herself indispensable in regards to the soup making for the lunch on Thursdays. Her increased confidence and self – esteem has enabled her to be much more resilient in regards to her personal struggles.</p> <p>There has been an increase in older people living locally seeking social and recreational support since lockdown and these people have benefited from Women’s group activities and the Soup Lunch environment.</p>
<p>Organisation Comments</p> <p>Woolston Development Project continues to interact with local people to gauge their changing needs and if there is a gap in service that needs filling. We have increased our interaction with other local community agencies in an effort to share ideas and resources with an aim of working in partnership more often to benefit our community.</p>

\$5,000 and Under

Group: Avon Loop Planning Association	Project: Administration of Community Cottage and Events	Amount Granted: \$2,000	Volunteer Hours: 770	Finances Sighted by Staff: ✓
Project Summary				

<p>We held monthly Book Discussion Group Meetings (ave. 7), card evenings (ave. 6), craft group meetings (ave.6) open cottage sessions, and executive committee meetings. In February we hosted a River of Flowers Earthquake Commemoration (42 people), followed by a barbecue with musical entertainment (30 people). Last October we ran a Heritage Walk as part of the Christchurch Heritage Festival (21 people). Our AGM in July (postponed because of Covid) attracted 19 people to hear guest speaker Jane Bowron. The Settlers Community Trust holds a weekly social event for isolated people and a weekly musical jam session. Other groups who use the cottage regularly are Cauty Socialist Society, Chch Classical Guitar Society, three male support groups, writers' group, NA, & WA. Volunteers maintain and develop vegetable plots at the rear of the cottage. We have circulated a monthly newsletter by email, with hard copies delivered to all households in the area. We promptly inform the City Council of any neighbourhood concerns, such as rubbish dumping and illegal parking.</p> <p>We continue to get positive feedback about the cottage, with many users grateful to have such an attractive friendly venue available at low cost. One comment we received recently was:</p> <p><i>"Blessings and love to you all who do a wonderful job of keeping this lovely cottage intact and running. Such a gem of a place!"</i></p> <p>Residents from other inner city groups often attend our events. Locals appreciate the information they obtain from our newsletter and our Facebook page.</p> <p>Those attending meetings at the cottage tell us they appreciate the opportunities available to get together, meet new people, share social occasions, and discuss any concerns. Residents in new units with limited space are glad to be able to use the cottage and garden as a venue for social occasions and celebrations. Our newsletter keeps people informed so they can participate in local events, and we receive positive feedback about this.</p> <p>We are pleased that two more local residents have recently joined the Executive Committee, and that we now have 35 financial members. The completion of the Avon Loop River Path means more people are using the local area for recreation (although goose guano is an ongoing problem). We were obliged to shut the cottage for two months because of Covid 19, and the recent move to Level Two has meant some groups have curtailed their activity, but we continue to receive requests from new people interested in using the cottage.</p>				
Group: Canterbury Westland Kindergarten Association (Kidsfirst) - Linwood (31)	Project: Trips and Cultural Experiences	Amount Granted: \$1,500	Volunteer Hours: 12	Finances Sighted by Staff: ✓
Project Summary <p>Time was spent by the team organising booking experiences, writing risk management plans etc, and researching places and spaces that children would not have previously experienced.</p> <p>All experiences were met with great enthusiasm by tamariki, families and whānau alike.</p> <ul style="list-style-type: none"> AMP Show: This experience was not one many families had been able to afford to attend. Children talked for days about the animals they had seen and the bus trip across town is always a chance to see different things from the local area. Beach and estuary trip: This is an annual event that continues to embed connections to significant local fetures fostering ūkaipōtanga - connection to this place. For some it was a revisiting, others a new experience. Many adults commented that they were not aware that there were these places to visit so close to their doorstep. School of Gymnastics: This trip is becoming an annual favourite, encouraging children to challenge themselves physically (taha tinana) and try something new. This takes courage and bravery (maia). Farm Visit: Develops caring for others and meeting animals that they may not have met before. Riding a miniature horse was a challenge and a delight for many. <p>Children have been asking if we can do ALL of the experiences again!</p> <p>Across the year, we have had between 32-34 enrolled children at our service.</p> <p>Children and families have gained access to some experiences that they may not have been able to afford. For a couple of children, it has ignited an interest in gymnastics which has seen families enrol them in a regular class. The estuary and beach trip has provided an opportunity for parents new to the area to see what it has to offer for free and some have told us how they have revisited places that we went to.</p> <p>We are excited to see a growing level of engagement from our families through ongoing experiences. The teaching team have been able to use this time to develop more personal connections through conversations when out and about. We have encouraged families to give us written and verbal feedback and they are now coming up with a range of ideas as to where we should explore next. It is exciting to watch this developing and deepening connection the learning this is happening here in this place.</p> <p>For tamariki, as we have refined systems and processes to document and record their thoughts and ideas beyond centre, they are becoming more articulate in what they have gained out of the experiences. Upon reviewing child responses, we have notices that they have become more in depth and articulate. Through experiencing a widening range of opportunities, they are also acquiring new words and language.</p>				
Group: Community Focus Trust	Project: Community Development Project	Amount Granted: \$2,000	Volunteer Hours: 4,240	Finances Sighted by Staff: ✓
Project Summary <p>During the past 12 months, we have had many opportunities to connect with our community in many ways and we have grown as a vital community group in our area, reaching out to other organisations and making an impact in the following way:</p>				

- Community Lunches - Our community lunches were held every month with an attendance of 200 people in total over this period - an average of 20 - 25 per lunch. These lunches connect people who are living by themselves, single parents, senior citizens and those who wish to be connected by providing a sense of community care & support. We provide this service to highlight other projects and programmes we provide up-coming events, invited speakers on topical issues. After the meal, each person is offered a food pack, from the “food pantry” and also fresh fruit parcel from “vegetable co-op”, which is all donated. We found that people are feeling that needing connection within their communities and this is one area we are focusing on, with these lunches.
 - Food Pantry - We have found that this service has increased and with COVID-19 we saw this expand massively as we helped not only our own community but working with other groups. Usually, we would help around 50 - 70 families being given food assistance and 40 individual packs over the past 12 months. But with COVID-19 we have helped over 1200 families and individuals during the past 12 weeks. We also see what other needs people have as they come in, so not just to help their immediate need, but to see what is happening in their world, so we can at least give them advice or work towards a solution.
 - Fruit & Vege Co-op - This is our social enterprise where over the past 12 months we have supplied just under 5000 produce packs at affordable cost, giving families and individuals value for money, with healthy eating options. This is our 4th year operating this social enterprise and we supply other organisations with these packs, along with as our local community. Our average customer base was 120 per week and we operate 46 weeks of the year, with a break over Christmas. We promote our projects and programmes through these bags and the social media platform. We were closed over the COVID-19 Levels and this has just returned to operation.
 - BuyCycles - This exciting project is in collaboration with Canterbury Community Health has continued to grow numbers and offer bikes to this e in need, within the Mental Health sector and the wider community.
- Over the past 12 months we have increased those who have helped and to date have given bikes to 120 people in need. As we continue to work with Canterbury Community Health our BuyCycles project will increase as we work with other organisations to develop co-projects that would benefit both the community and a working partnership with other community groups, i.e Life Skills, Budgeting.
- We have seen lives changed with this project and have made a real difference in the situation that people face when it comes to transport. Seeing someone giving up smoking to budget to pay off a bike, this is when we have seen the benefits to this project, along with giving independence with just a bike.
- Helping Hands - Over the year we have helped families in need with major and minor house repairs and painting. We worked with New Horizons Rotary and Empower Church with these projects, which includes painting, gardening and helping families move house.
- CAP Money - We ran 2 CAP money courses which were a free, fun, interactive course that helped people to take control of their finances. This 3-session course encouraged people to budget, save and spend wisely by using a simple, cash-based system.
- Kidsfest Event - We hosted 3 Kidsfest Events with Elgreogoe Magic Show & 2 Messy Play kids' activities. We have 350 children and their parents/caregivers attend these events and this is an annual part of our event schedule for the community.
- Loopy Tunes Music & Movement - In February we started a Loopy Tunes Music & Movement for preschoolers, which is held on Thursdays. This was allowing families in our surrounding community, come together to meet and connect during this time. This is run during term time and has stopped due to COVID-19, with it returning back in late July.
- We are a trust that has been in operation for only 6 years but have seen the need and know the importance of collaboration with others, so we can be in our community for the long run and make a real difference in those we help. This has been highlighted during COVI-19, as we worked with a number of organisations, with a common purpose to help and support our community during this time.
- Giving the circumstances of COVID-19, as a trust, we believe that we have delivered our services and programmes, to reach the need at that time. We made sure that we collaborated where needed, this increased our support and impact into the community. Everything that we did, focused on some aspect of social interaction. This is an important part of everything we did and made people come back as they wanted this connection.
- The volunteer aspects of our organisation included this social interaction and the outcome of this was our volunteer base grew and people stayed more and also helped out at other events/programmes.
- We are dedicated to focusing on the needs, especially during these times, delivering these services to a high standard of care, while supporting, equipping and helping to transform lives.
- Overall the people that came to our programmes, helped and were impacted by our projects came from a wide sector of our community. The total number that we believe have been impacted by connecting with us is 1500 people. This number is not only those based in St Albans but across the wider community, as 70% of our connections are only based in St Albans.
- We have seen the need in a greater way this year and I know that this figure is conservative and will increase, with our services and programmes reaching out to other groups, as we collaborate in these areas.
- These numbers do not include those groups and volunteers that have helped us achieve all that we have, so with a base of 70 volunteers across all these groups, they in their own way have benefited by giving their time to help others. These groups are - St Albans Fruit & Vege Co-Op, Volunteers from Empower Church, Rotary New Horizons.
- Connections: This was an area of growth where connections were made with other groups/organisations, who wanted to see what we did and if there was a way of connecting what we did, so better outcomes could be achieved.
- Our own organisation as part of NorthWest Collective, a group of 8 other Community Trust based in the Noth West area of Christchurch, which has given us as a group and me as the Manager support and advice in all aspects of community work.
- Collaborations: As an outcome of these connections we are now collaborating with Canterbury Community Health with the successful BuyCylces project. NorthWest Collective, Rotary New Horizons & Neighborhood Trust with our on-going collaboration work in regards to Kai distribution and working with families.
- Insights to the needs: Over the year it has been the outcomes from our programmes/projects that have given us a better understanding of what the real needs are in our local community. This has made us look at what we do and how we do this so that we can have greater outcomes focusing on the needs of our community.
- One area as an example of this outcome has been that people are feeling lonelier in our community and are needing connection points with others. So providing an outcome-based programme will see this need addressed. This has been a real shift in the way we look at how we deliver services and also look at future connection point activities/programmes so that those who need connection, feel part of a community who delivers this.
- Better Management Outcomes: During our operations, we grew in better management policy and delivery outcome procedures. Our trust board developed and adopted a 5-year strategic plan, with a focus on outcomes that would benefit the community. We also achieved better reporting systems, which the Manager now delivers a 2 monthly report that is Outcome & Benefits based.

<p>Our Name In The Community: We also achieved who we are getting out into the community more and this was an outcome that started with the connections and collaboration with other groups. So as we gain this respect and reputation as a community development group, within St Albans and wider, the outcomes that were achieved in the past 12 months, are reflective of this.</p> <p>During the past year, as a trust, we have faced many challenges, especially with COVID-19, which made us aware of the greater need within our community. We have seen through the COVID-19 period that people want connection and have a place to hang out and perhaps use their time and skills in the other areas. The key outcome is having a sense of community living and knowing that there is the support they can access in times of need.</p> <p>We know that in the year ahead to come, we will face some new challenges with our operations, which will be both exciting and I believe impacting as we help transform lives. As we set our focus on these needs, CFT will continue to work with both funding agencies and local organisations to be more sustainable as a community organisation, reaching out as we focus on the needs.</p>				
Group: Community Watch City to Sumner Incorporated	Project: Base Radio	Amount Granted: \$750	Volunteer Hours: 3,000	Finances Sighted by Staff: ✓
<p>Project Summary</p> <p>There is a noticeable drop off on Fly Dumping & Graffiti. The police have asked us to task certain areas. When we have met with the police they seemed grateful.</p> <p>As above the Fly Dumping and Graffiti is down and areas where we have been asked to task there appears to be less criminal activity, very hard to quantify.</p>				
Group: Friends of Edmonds Factory Garden Incorporated	Project: Garden Party at Edmonds	Amount Granted: \$800	Volunteer Hours: 1,550	Finances Sighted by Staff: ✓
<p>Project Summary</p> <p>The number who attended the event was approx. 600. There were about 24 volunteers plus band members, members of the WEA artists group and other performers. The Gardening group spent many hours tidying the grounds before and after the event and spend approximately 3 hours each Saturday working in the Garden. We also clean graffiti and when necessary paint over it. We also paint seats, fences and gates when this needs done. We collect any rubbish and record and report this once a month, John and Roy spend two hours on Saturdays controlling the car park when it is soccer season. We hold committee meetings once a month. We only run Musical events once a year now although up until the earthquakes we ran 3 per year. The gardening sessions happen each Saturday morning when the weather is agreeable. We also wash the seats every Saturday and if there is a wedding we do this prior to the event, clean the toilets if necessary and put out chairs when required. John and Jenny are often asked to speak to groups about the Garden, which probably take about 2 hours each time.</p> <p>People are always commending the volunteers for their work, and those who attend events are often asking when the next one will be held. We have never had any complaints.</p> <p>Our goals are to help preserve the historic garden for the people of Christchurch, to provide improvements which we do and to run events which cost very little to the participants so everyone is able to come. I feel we certainly meet our goals and targets.</p> <p>There are new gardeners from time to time and they learn new gardening skills, it is a very friendly group and we sit down to share morning tea when everyone joins in talking about recent events and asks questions about all sorts of things so are able to be helped in various ways. We share our excess fruit and vegetables, magazines and papers.</p> <p>It is 30 years since the group was formed this November and we have held events most years apart from when there were earthquakes and inclement weather events.</p>				
Group: Heathcote Cricket Club Inc.	Project: Heathcote Cricket for Juniors	Amount Granted: \$2,000	Volunteer Hours: 1,400	Finances Sighted by Staff: ✓
<p>Project Summary</p> <p>Our club is lucky to have many volunteers across various areas; grounds maintenance, clubrooms maintenance, coaching (we do pay an adult and a junior coach, but their assistants are volunteers), committee, and administration carried out by the office holders on the committee. It is difficult to be precise but I estimate that the total number of voluntary hours put in by our members would be around 1400 per year.</p> <p>I am the President of the club, and as such I am responsible for the “off the field” running of the club (our Club Captain is responsible for the “on the field”). I chair our committee meetings, liaise with CMCA & CCC, and write and receive countless emails.</p> <p>We have twelve people on our committee, who all have various roles. In addition we have volunteer grounds staff and volunteer coaches. We operate the club from mid-September through to the end of March. Games are played on Saturdays, but we have various teams training every evening of the week (Monday to Friday)</p> <p>The club has around 250 members, approximately half of them juniors</p> <p>We are often commended for the work that we do to promote the sport of cricket. We have a Premier grade adult team, ten other adult teams (including one women's team), eight junior teams, and a Friday evening session for juniors in years one to three. Our membership is the highest it has ever been, which suggests that we are doing something right.</p> <p>We hope that all our members benefit from being part of our club, whether it be by improving their cricket skills, being part of a team (no “I” in team!), enjoying the camaraderie of team sport, practicing respect for opposing teams, umpires etc., or just enjoying the social aspect of cricket.</p>				

On Monday evenings we run a Junior Academy for ex members of our junior club who have moved on to High School; and on Friday evenings we hold “have a go” sessions for years one to three, and hold practices for most of our eight junior teams. This all takes a lot of organisation and we do pay our Junior Coaching Co-ordinator for all his hard work. The money we received from the Strengthening Communities Fund went towards what we pay him, and partly on junior cricket equipment.

Group: Heathcote Valley Community Association Inc	Project: Engage and Connect Heathcote Community	Amount Granted: \$1,000	Volunteer Hours: 2,000	Finances Sighted by Staff: ✓
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See attached separate report at Trim: 2021/0359070

Group: Kimihia Early Learning Trust	Project: Cultural Events	Amount Granted: \$1,500	Volunteer Hours: 0	Finances Sighted by Staff: ✓
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Project Summary

We delivered a total of six significant cultural celebrations across the year. These were

- Matariki
- Dawali
- Chinese New Year
- Holi
- Waitangi Day

We have regular focus in the centre on supporting children to develop positive cultural identity and esteem, and to enable positive views of diversity and difference. This fund has enabled us to extend many aspects of this.

All of our teachers and support staff worked with whanau in partnership over this period. We had six large events across the year and numerous smaller curriculum foci mainly supporting language weeks. Our large cultural events supported the identities and cultural acknowledgement of tamariki and whānau in our care. We made sure that these events aligned with the dates and celebrations happening in their home countries and worked with parents, grandparents, aunties and uncles to recreate and share in the special foundations, experiences and celebrations of their first culture.

This supported increased participation by engaging regularly with families of different cultures. By inviting whānau for discussions/hui to seek guidance and get to know each other better, we have been able to extend on this to create shared opportunities and to acknowledge and celebrate diversity as a strength and benefit. We also took this opportunity to extend whānau insight into their children’s/tamariki learning and development, and the ways we best support their early learning.

Our tamariki, whanau and community as a whole has benefitted from these events. As a result there is visible parent engagement and involvement in our curriculum and their guidance has influenced our daily cultural practices. They are our partners in teaching and learning and this enables pour teachers to better nurture each child’s language and culture and know that it is valued and recognised. Further to this our teachers have a better understanding and knowledge about the different cultural practices of the tamariki in their care and the children are increasingly developing understanding about difference, culture and the amazing diversity the world offers, thus respecting and valuing it. We can see that the children feel proud of their identities and cultures.

As always we have continued providing regular opportunities for children/tamariki to share their own culture with others, by providing resources, experiences, activities and kai to recognise language weeks, cultural days and events of significance.

Group: Mount Pleasant Tennis Club Incorporated	Project: Junior coaching engagement for 2019/20 season	Amount Granted: \$1,000	Volunteer Hours: 3,600	Finances Sighted by Staff: ✓
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Project Summary

There are over 60 kids actively involved plus their extended family members at least once a week every week of the summer and then many also take part in the practices once a week. The great thing is that participation is encouraged so we had many many families come casually throughout the week as well. Every 2nd week of the Friday and Saturday interclub there were also visitors.

Great feedback. Our coach was awarded NZ Coach of the Year. The kids had fun felt included and confident. We achieved our goals of giving more kids access to a fun activity that teaches life skills and promotes a healthy active outlook.

Thanks to the grant we were able to support some extra activities, lower the cost to serve for 45 kids and supply some extra equipment to people who otherwise would not have had the means to take part. The whole community benefits when we actively engage the kids.

Hope to be able to do this again this coming year.

Group: Mt Pleasant Pottery Group Incorporated	Project: School Holiday Pottery Programme	Amount Granted: \$1,500	Volunteer Hours: 20	Finances Sighted by Staff: ✓
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Project Summary

All the children and their parents were excited with the results they achieved. The individual talents of the students were varied and were reflected in their work, however all students showed satisfaction at the design and construction of their pieces. The Kiln is the final arbiter and everyone must accept what it produces.

All the students showed excitement and satisfaction at the work they had completed. All parents commented on how well their child had responded to the challenges of taking clay, thinking about the design of an item, forming the piece and colouring with glaze.

These holiday programs have been provided by the Mt Pleasant Pottery Group for many years and have provided many, many children the opportunity to experience the satisfaction and excitement of taking raw clay and producing a piece of pottery. These classes are structured in how the clay may be manipulated but the creativity is all the children's. One or two of the pieces were sent overseas to favoured grandparents. A local TV Children's show came and filmed one of the sessions, much to the excitement of the students.



Group: Opawa Baptist Church	Project: Community Programmes	Amount Granted: \$5,000	Volunteer Hours: 1,710	Finances Sighted by Staff: ✓
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Project Summary

- Community Spring Day – Once per year, 250 people came September 2019
- Catchup Group – Once per month; 6 to 10 retired ladies
- Little Readers – Weekly pre-schoolers group; 1 – 10 children and their parent or caregiver.
- Youth Group – Weekly; 10 to 15 youth
- Girls Brigade – Weekly; 15 girls

With particular reference to the Community Spring Fair, the community who attended really enjoyed the activities, the free food, the magician, free cycle chauffeur rides.

Again, referring to the Community Spring Day, one particular family, whom we had not met before, visited and loved the surroundings. Their daughter is not attending the Girls Brigade program that we offer, Homework Club that we is run by Opawaho Trust, as well as the family attending church services.

We really appreciate this funding and it has given us the opportunity to branch out and meet more people from the neighbourhood. It is so important for people to feel connected to others around them.

Group: Otautahi Sports Association	Project: Club Development Project	Amount Granted: \$2,000	Volunteer Hours: 10,523	Finances Sighted by Staff: ✓
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Project Summary

We are fortunate to have a large group of Volunteers supporting the OSA, our Kindred Clubs and Community. The amount of hours our amazing volunteers have contributed have been over 10,523! An amazing amount of time from an amazing group of people.

As we are a sporting community we are working with our members, whānau and community many times are week throughout the whole year. We have Netball and Rugby that run throughout winter, Softball and Touch that run throughout summer and Basketball that crosses across the seasons.

We then hold OSA whānau/community events that also reaches out further than our sporting codes.

Trainings run once or twice a week across many teams and we have a community event around every quarter of the year.

Our Community events are attended by well over 100 people every time. Depending on the sports being played depends on how many people attend however this year we already have 140 people registered for Softball so with two summer sports and various other events we can be working with up to 300 people a week.

I believe you can see how satisfied people are with our activities and services by the expedient growth we are seeing within the club. Our Kindred Clubs are seeing a large surge in team numbers and we are seeing increasing OSA membership.

<p>Our free community events had great turn out with great feedback from whānau.</p> <p>Our aim as a club is to make sports accessible for everyone and to remove barriers in participation. We were able to subsidise our Junior players subs (of which can be very expensive for whānau) and this helps us make sports accessible.</p> <p>It is also important for us to be able to support our Volunteers (for without them all of this mahi would be impossible) with recognition of their hard work and also upskilling them in their sporting areas.</p> <p>We were able to support our Kindred Clubs with Volunteer Recognition at their Prize Giving time. We were able to upskill our Volunteers by providing First Aid and Training Courses for our coaches and managers.</p> <p>By being able to support our Kindred Clubs and its Volunteers and players we are seeing an exponential growth in player numbers and seeing our volunteers return for another season or year. This in turn means we are reaching more and more people in the community and able to help them engage in Hauora/Health and Well Being and we all know how important being active is for our health and wellbeing.</p> <p>Our Coaches and Managers were given the opportunity to upskill their knowledge with training and First Aid which is integral to our Sports Club.</p> <p>Ōtautahi Sports Association would like to thank Christchurch City Council for providing us with this Grant which in turn helps our Kindred Clubs, Whānau and Community.</p> <p>This Grant has helped us develop our Club, our Volunteers, our players and our whānau. It has provided thanks to the many hours our Volunteers contribute and made sports accessible for everyone within our community.</p> <p>We are looking forward to the year ahead and being able to provide more support in all of the above areas. Especially with the ramifications of Covid-19 we know how important it is to be able to provide accessible sports and community events to our whānau.</p>				
Group: Packe Street Park and Community Garden	Project: Maintenance and Improvement of Packe Street Park	Amount Granted: \$2,500	Volunteer Hours: 1,078	Finances Sighted by Staff: ✓
<p>Project Summary</p> <p>Volunteer hours:</p> <ul style="list-style-type: none"> Regular twice-weekly working bees avg 22hrs x 25 weeks = 550 (pre Covid) avg 15 hrs x 8 weeks = 112 (post Covid) Extra project working bees, groups etc = 250 One event = 40 Committee meetings avg 7 members x 2 hours x 9 meetings = 126 <p>We continued to contract two part-time co-ordinators to plan and oversee activities in the park, and gardening projects.</p> <p>There are always people in the park, many of them regulars from the neighbouring community, who come to borrow from or add to our book fridge, community pantry, or plant exchange; who walk their dogs or their children; who do a bit of weeding, or planting, or harvesting; or who come for a chat with whoever else is there.</p> <p>Our working bees attract regular volunteers and casual helpers, although since the lockdown, numbers have dropped off considerably.</p> <p>We have had 8 groups who have come for half or full day volunteering.</p> <p>We ran our Christmas Carols event for about 80 people, but had to postpone the planned Matariki event because of the lockdown, and then cancel it because of bad weather.</p> <p>Visitors to the park constantly tell us how much they love the park. First-time visitors are surprised to find us in the middle of a residential street, but are usually keen to come back. There is a really diverse community within the park – people who are lonely or alone and come for some social contact, people who are stressed or troubled and who find the park a peaceful place to relax and unwind, young people who come to swing, play basketball, or sit and chat and play music, elderly people who bring elderly pets and like to sit quietly for a while, migrant families who love the green space and the play area. There are groups and individuals who are keen to learn about the garden and the produce, and who often have something to teach as well. There are picnics and birthday parties. Everyone seems to find something in the park that they like.</p> <p>We did not meet all of our goals for the park. We developed a medicinal garden, but did not have enough funding for other projects as well. Covid-19 restrictions also restricted our activities, especially our working bees which are popular with retired and older people. However, we will carry out other projects as resources allow, and are happy with the way the park is looking.</p> <p>Most of our volunteers learn new gardening skills through working with the more experienced gardeners at the park, and for some, this is what motivates them to come and volunteer. We have noticed an increase in interest in growing vegetables in particular, and in people wanting to set up a garden at home.</p> <p>There are some surprising benefits we hear about. One volunteer regularly takes books from the book fridge to a rest home, bringing them back a week or so later and swapping them for a new lot. Two women who had lost their jobs and were not in a good space mentally, both said they had found the park a ‘healing’ place, and found a renewed interest in volunteering with a local group. A migrant who came looking for social contact is now on our committee. These are just some of the stories - there are many others, and there must be many more we just don’t hear about.</p> <p>In line with our drive for sustainability, we are taking part in a quick composting pilot project which we hope will not only provide us with an ongoing source of compost for the park, but will become another service for the community, or perhaps a social enterprise to provide us with some self-funding.</p> <p>It looks likely that we will lose the remaining big pine tree in the park, and we will be looking to the community when we plan a project for that piece of ground.</p>				
Group: Redcliffs Public Library Inc.	Project: Children's Event Programme, Volunteer Recognition and Cataloguing Equipment	Amount Granted: \$1,500	Volunteer Hours: 4,000	Finances Sighted by Staff: ✓

Project Summary <p>Due to lockdown we did not achieve as many activities as we would’ve liked. However our children’s librarian & team organised a Halloween Party (2019) and Christmas Craft Session 2019). The Easter and holiday sessions had to be cancelled due to Coronavirus. We did manage to have two librarian recognition functions, one on January and one in August.</p> <p>All events were well patronised by about 20 – 30 people.</p> <p>Both children and adults were extremely satisfied with our activities. The children especially like our Halloween night (including a sausage sizzle) and their parents are most appreciative of having a secure function for their children to attend.</p> <p>Our librarians always enjoy our recognition functions as it gives them a chance to meet up with the other volunteers. It also gives the committee a chance to remind them how much they are valued.</p> <p>The children’s activities benefit our local children as they are held during school holidays (with the exception of the Halloween function) and the craft sessions provide them with more skills.</p> <p>One of our librarian’s functions also incorporated a question and answer session which was a learning experience for all.</p> <p>Like all of New Zealand we have been deeply impacted by Covid 19 especially the lockdown period. Many of our readers are elderly so even when we were able to open again (under Covid constraints) we noticed our book lending (and therefore income) was reduced considerably ... or was non-existent.</p>				
Group: Redcliffs Residents Association	Project: Redcliffs Residents Association	Amount Granted: \$1,500	Volunteer Hours: 755	Finances Sighted by Staff: ✓
Project Summary <p><u>Volunteer hours:</u> Similar to previous report submissions, the following is an indication of the extent of volunteering that the group does on behalf of the Redcliffs and wider Christchurch community. These hours are estimates as we do not record actual hours and lots of volunteering work often goes 'un-noted'.</p> <ul style="list-style-type: none"> Monthly RRA Meetings - 11 meetings per year, approx. 8 attendees per meeting, 1.5 hrs per meeting = 132 hrs Preparation for RRA monthly meetings, ie. minutes, agenda, accounts - 3 hrs (min) per meeting = 33 hrs Maintaining RRA web-site, social-media, newsletters etc - approx. 5 hrs per month = 60 hrs Resilience Team meetings - 2 meetings (min) per year, approx. 5 attendees per meeting, 2 hours per meeting = 20 hrs (minimum) Drayton Reserve 'Working Bee' coordination = 10 events (min) per year, approx. 8 attendees, 3 hours = 240 hrs (minimum) Eco-Village ‘sub-committee’ – 2 virtual ‘silent-meetings’ per month, approx. 10 attendees, 1 hour = 240 hrs Redcliffs/Beachville Rd Coastal Path Planting – around 50 volunteers spent around an hour, planting natives along the Coastal Path on Beachville Road = 50 hrs <p>The sum of the above is 775 hrs. However, as with last year’s submission the actual number is likely to be higher as we have also been involved in activities such as Neighbourhood Week activities, attending Coastal Pathway meetings, meetings and communications with, for example, Council Staff to discuss projects/improvements such as Beachville Esplanade enhancement, Clifton Beach clean-up, Barnett Park Enhancement, Estuary Trust Meetings, etc. Covid-19 had a definite impact upon face-to-face activities this year but we were able to continue with ‘on-line’ events, ie Eco-village ‘silent-meetings’.</p> <p>Clearly, during the Covid-19 lockdown, we held no face-to-face meetings and we had to delay our AGM. However, now that we are back at Level 1 our monthly meetings remain open to anyone to attend, and our annual AGM was attended by around 30 residents. Dave Bryce provided a further presentation on Climate Change and the Redcliffs Eco-village.</p> <p>We continue to issue an electronic Newsletter – usually on a frequency of 6 to 8 weeks – and also provide a paper copy to residents via a number of local ‘outlets’.</p> <p>The Association continues to attract support and engagement from a diverse group of local residents for monthly meetings, the AGM, the Eco-Village ‘virtual meetings’, etc. We feel that the work we do, ie enabling communication of community issues, advocacy for locals is reasonably effective – the feedback we receive from residents is always positive.</p> <p>The Drayton Reserve continues to develop as a ‘native oasis’ providing a great space for locals and others to enjoy. The Eco-Village sub-group also continues to provide information to residents on how to improve their own carbon footprint. Regular features in the Bay Harbour News have widened the communication of ideas. Newsletter articles on local shops and businesses also encourage residents to ‘shop local’ – which benefits the local businesses.</p> <p>Coastal Pathway enhancements are enjoyed not only be the locals but also those from outside the immediate area who come to walk and enjoy the ambiance of the area.</p> <p>Similar to last year, the funding has enabled the Redcliffs Residents Association to continue to operate effectively, predominantly providing money to cover regular operational costs, such as stationery, printing costs, web-hosting and e-mail communication to residents. This enables the RRA to maintain the flow of useful information out to the community as well as being a conduit for resident's concerns to be channelled into the committee for support as appropriate, ie Beachville Plantings, Barnett Park enhancements, Estuary Trust, etc.</p>				
Group: Redcliffs Tennis Club	Project: Encouraging junior participation in tennis	Amount Granted: \$1,500	Volunteer Hours: 300	Finances Sighted by Staff: ✓
Project Summary <p>I am the President. I oversee the club activities (membership, junior interclub, senior interclub, tennis equipment, coach services) and organise club maintenance (fence replacements, leaking clubhouse, weeding, tennis net replacements and repairs).</p>				

<p>We have a very active Past President – Dianne France, who looks after Membership, and club access keys, plus a very committed Junior Administrator – Jo Watts – who manages all the juniors activities.</p> <p>Our goal is to encourage tennis and we have an active junior club (coaching and interclub). Plus an active mid-week group.</p> <p>Jo Watts does a great job encouraging juniors, fitting in their tennis lessons into weekly schedules.</p> <p>Our coach Alan Adair is encouraging and professional. He does a great job with juniors.</p> <p>We are also encouraging juniors to take on the coaching role... to keep them enthused and committed to tennis.</p> <p>As a result of the grant we are able to provide cheaper tennis lessons and also free family access to courts. This is hugely beneficial to the junior members.</p> <p>Our club is not on council land, so we need to also cover costs associated with maintenance of grounds and property, plus pay rates. This is different to other sports (rugby and football for example) whose grounds are owned by the Christchurch City Council.</p>				
Group: Richmond Keas Softball Inc	Project: Equipment to facilitate softball participation	Amount Granted: \$2,000	Volunteer Hours: 3,000	Finances Sighted by Staff: ✓
<p>Project Summary</p> <p>We are committed to ensuring local youth have every opportunity to participate in softball and have a strong focus on supporting the junior section of the club. Our efforts are concentrated on looking after their needs and increasing junior player numbers where possible. We have promoted the game and advertised at the start of the season with pamphlets through a number of schools in our catchment area. Linwood North, Linwood Avenue, Bromley, Te Waka Una and Linwood College are all in the vicinity of our club and from where we draw our young club members.</p> <p>Our club has continued to provide opportunities for people, particularly children and youth, to participate in social or competitive softball. During the 2019/2020 season we provided opportunities for approximately 60 senior players and 120 junior players to be involved in sport and physical activity. For the first time in a long time RKS is entering a team in the Premier Reserve Men’s competition. The team’s ages start at 18 and these young men have trained hard for their debut.</p> <p>Covid 19 shortened the 2019/2020 season for our club but our players were well supported to participate fully on a weekly basis via the provision of volunteer coaches, uniforms and equipment.</p> <p>Our efforts are concentrated on looking after the needs of our junior players and increasing junior player numbers where possible. Our club has teams covering all age groups and abilities from junior T ball through to senior teams. Keeping sport affordable and accessible for people in our local area is a key aim of ours and one we have been able to achieve once again this year. Once children become involved they often stay through to youth grades as we are able to keep the cost of participation as low as possible.</p> <p>We are delighted that we have been supported by funders such as CCC who have helped us ensure that we had enough equipment on hand to kit out our players so they could participate fully. This has contributed to the enjoyment of players and is a key aspect that attracts people, particularly children, to softball as a sport.</p> <p>We operate in a family environment and we have values that we expect our players to uphold. These modelled values have the potential to influence others and create harmonious relationships within families and whanau. The development of positive attributes in children and youth leads to improved interpersonal relationships, increased community awareness and the development of a physically and mentally healthier, safer community.</p> <p>The skills our junior players acquire through participation in sport such as softball are life skills that help them to develop into well rounded, responsible contributing community members. From day one our youngest players are learning new skills such as co-operation, turn taking and following instructions. As players grow older being engaged in a team sport provides an opportunity for living a healthy lifestyle and learning new skills such as teamwork, goal setting, communication, responsibility and leadership.</p> <p>Softball transcends all ages and ethnicities but we are situated in the Linwood area with several decile 1-3 schools reflecting the economic environment we operate in. Low cost opportunities in sport are crucial to families in our area. So, funding that allows children to participate without families having to fork out money for equipment has been extremely beneficial to our community.</p> <p>We operate within a socio-economic area that has many challenges and do not ask our families to supply uniforms, bats, mitts and balls as the cost is too great for our families. With limited opportunities to fundraise, additional funding support allows us to meet our operating costs and equip our players with the resources necessary to be able to play – uniforms, bats, balls, mitts, bases etc. Therefore, our club is extremely grateful for the continuing support shown by the council.</p>				
Group: Shirley Playcentre	Project: Wages for coordinators	Amount Granted: \$1,500	Volunteer Hours: 6,500	Finances Sighted by Staff: ✓
<p>Project Summary</p> <p>We are open 4 hours a day, Monday, Tuesday, Wednesday and Friday. We have 27 currently enrolled families who attend 1-2 days a week.</p> <p>Our co-ordinators continue to support our families in providing quality learning each day.</p> <p>As many families at our centre do not have family support networks locally, our centre becomes their 'village'. Our coordinators experience and support plays a huge part in this.</p>				

With Ministry of Education requirements, the ability to have a paid co-ordinator with higher education allows us to keep our sessions open to comply with the education levels needed on session.				
Group: Sydenham Community Preschool Inc	Project: Outdoor Woodwork/Creative area	Amount Granted: \$1,500	Volunteer Hours: 60	Finances Sighted by Staff: ✓
Project Summary We held 4 events over a period of 6 months, there would have been committee selling off old chairs, this was on face-book, we had a disco where all the community was invited and a donation of a gold coin. We took our time and researched what would work for our centre, we managed to source a builder to make the reading tree at 1/3 of the cost a similar one was advertised in an ECE resource book. This is an original piece that was made specifically for the preschool. The reading tree is a massive benefit to the education, participation and encouragement of whanau to take time and sit in a comfortable space where they share oral language, enrich the children with pictures and print. The books are displayed for tamariki to access with ease and visually has a world of excitement to it We are extremely grateful for the donation and would be happy to send photos or gather further information for the board. Being a not for profit preschool in a low socio-economic community makes fundraising quite a struggle, and we really appreciate the financial support opportunities.				
Group: Sydenham Rugby Football League Inc	Project: Club Development Officer	Amount Granted: \$1,000	Volunteer Hours: 8842	Finances Sighted by Staff: ✓
Project Summary Outcomes to report on: Repurpose funding to grow family focused junior club and provide equipment necessary for new teams/junior players. The Development Officer will work eight hours per week for 42 weeks of the year to develop the junior game of rugby. The Club will run family focused BBQ's to increase their volunteer base. The Development Officer will start to work with local schools. Volunteer hours: 8 Committee Members, 4 Junior Coaches, 4 Junior Managers, 4 Junior Trainers (Executive Committee approx. 10hours per week) 54 hours - meetings per committee member (432 hours for 8 committee members per year) (Executive Committee approx. 10hours per week additional - 520 total per year) 156 hours approx. each - volunteering for each Junior coach/manager per year games and trainings (2496 hours per year total for 6 Coaches, 6 Managers, 4 Junior Trainers) BBQ Meet and Greets/registration days/ Club events 16 hours registration days/meet and Greets, Club Events 50 hours - (approx. 5394 hours per year total for 6 coaches, 6 managers 4 trainers, 8 committee members) With family focus we encourage all teams to be involved in any SRFL Inc. events. Events: End of Year Function invitation to prospective new junior coaches and players (Family focused meet and greet and introduction to SRFL Inc. family culture) Catered - 6 hours Registration day family focused meet and greet BBQ February 2020 - 4 hours 10 volunteers - approx. 30 prospective parents/players Registration day family focused meet and greet BBQ March 2021 - 4 hours 10 volunteers (TBC) Our goals and targets ongoing is to grow our junior club adding a new junior team each year. We have grown by 2 new junior teams in 2021 Our activities have met our needs as we were able to attract more social and participating junior members and coaching staff/volunteers The feedback we have received is positive and this is also shown by the attendance of these events and entering 2 new junior teams for the 2021 season. We were able to purchase further team equipment necessary for new growth of club with the repurpose of this funding. All new coaches and managers were impressed with the family focussed culture in our club and how SRFL Inc valued all members from our juniors through to our seniors as well as families and supporters. Coaches/Managers were encouraged to join the committee and be proactive in the growth of juniors and welcomed any improvements/suggestions. All coaches/management/trainers have been offered to undertake courses to upskill themselves. Coaches and manages were asked for input of required team equipment and involved in the selection of the required equipment for their teams/club juniors as well as any input for growing our club at grassroots. Over the last 5 years we have been rebuilding the club from 1 senior team and 1 junior team to now having 6 teams in total - 2 senior and 4 junior teams and hope to continue the momentum with a family focus. We have also increased our volunteer base for the club with the inclusion of 2 new junior teams in 2021 and new women's open side in 2020.				

Group: Te Wero Gymnastics Inc	Project: Women's Artistic Gymnastics Head Coach Salary	Amount Granted: \$3,000	Volunteer Hours: 720	Finances Sighted by Staff: ✓
Project Summary The coaches work 30 hours per week over 6 days coaching. Increased participation in Artistic gymnastics. Helped awareness to healthy lifestyles.				
Group: The Linfield Cultural Recreational Sports Club Inc	Project: KiwiSport Wages	Amount Granted: \$4,000	Volunteer Hours: 90	Finances Sighted by Staff: ✓
Project Summary We had a total of 90 hours of volunteer time - being 30 students from NZ Institute of Sport each doing 3 hours. We also have a volunteer board of 7 members who help run and manage Linfield, and although not directly involved with the KiwiSport programme they do help with the management and administration of the programme. We worked with just under 400 children in this area providing them with a sporting session every fortnight. Over the past year the total number of sport participations was over 7,600. The teachers in the school appreciate and value the services that we provide to the children. The children also love the sessions. We provide the children with fundamental sports skills as well as targeted sport sessions. Our goals were achieved during the year despite the covid-19 issues. During lockdown our staff provided online video sessions for the children so they could continue to be active at home. Some of these activities included family members as well, which the children really enjoyed. The children get the opportunity to participate in sporting activities that they may not necessarily get the chance to do as teachers are not trained in these activities and do not always have the time to do it. Some children do not have the opportunity to participate in sport outside of school, so for some this is their only chance. The children learn many skills, including the basic sport skills, but also team work and leadership, which helps build their confidence and sense of belonging. The children were very excited to have the KiwiSport programme back after lockdown as they love our coaches and love playing sport.				
Group: Waltham Out Of School Hours Inc.	Project: Sponsorship of children	Amount Granted: \$4,000	Volunteer Hours: 275	Finances Sighted by Staff: ✓
Project Summary Over the 2019/20 year: <ul style="list-style-type: none"> WOOSH was open 5 days a week during the school term time, and ran holiday programmes for 9 weeks of the year. There were 8280 visits from children attending the programmes Staff attended 9 training opportunities WOOSH continued to ascertain through on-going verbal interactions with parents, caregivers and whanau that the service we provided aligned with their expectations. Staff worked alongside whanau to ensure children felt safe, secure and supported. WOOSH staff felt they did and continue to meet their goals One of the joys of working with children is that you see them grow. WOOSH has ensured that the staff employed are the best fit for attending children’s needs. WOOSH receives ongoing feedback from whanau regarding children’s well-being. Each child is assessed when they enrol and this is revisited weekly to assure that staff is meeting the child’s needs. WOOSH has a very successful programme in ensuring children are cared for to the best of our ability. We have noticed an increase in the number of children needing the additional support WOOSH provides, and while this increase has been gradual over the past few years it is not showing any decline.				
Group: Woolston Boxing Club Incorporated	Project: Annual contribution towards Gloves and Accounting	Amount Granted: \$1,500	Volunteer Hours: 3,000	Finances Sighted by Staff: ✓
Project Summary We open our doors 4 days a week for 6 classes up to 48 weeks per year. During lock down we ran classes digitally, had team meetings and coaches meetings. Words just cannot express how excited I am to talk about Woolston Boxing Club in 2019, honestly the most amazing team with a family feel incredible.				

The number of boxers continues to grow with the club now having 23 Registered competitors on its books making it the largest club in The South Island, on top of this we now have 2 new qualified coaches with Lance Sutherland joining the team obtaining his level 2 and Beulah Paris completing her Level 1 coaches license which is extremely exciting!

We have had so many representatives this year! Starting the year off with Chrissy Reid and Trevor Swainson representing Woolston at the Arafura Games, Chrissy winning Gold and Trevor Bronze, with Holly Sullivan attending as the Assistant New Zealand Coach. Then selected from their wins at New Zealand Golden Gloves both Hamuera Tainui and Ryley Sutherland representing in Canberra at the Australia institute of sport in September the first time in the last 10 years that I know of that we have had 5 represent New Zealand!

On top of this Canterbury representatives at the Golden Gloves included, Trevor Swainson, Blake Henderson, Tegan Clark, Azury Ormsby, Ryley Sutherland, Hamuera Tainui and Te Atetangi Paris a 7 strong team from Woolston.

Then now selected to represent at The New Zealand Championships in Napier in October we have Trevor Swainson, Blake Henderson, Tegan Clark, Hamuera Tainui and Ryley Sutherland.

Trevor and Tegan have been placed on the Olympic prospecting list for 2020, as well as Holly for one of the olympic coaches!

The travel Woolston has done in 2019 unreal! Aussie x 3, Rotorua x 3 and Naenae!

- April – Darwin Australia (Chrissy, Trev, Holly NZ Assistant Coach) – Arafura Games
- May – Outback Brisbane (Hamuera) – Canterbury Representative trip Battle of the BAH
- June – Rotorua New Zealand Golden Gloves (Trev, Blake, Azury, Te Atetangi, Hamuera, Ryley, Tegan) (Holly Canterbury Assistant Coach)
- July – Naenae (Ryley and Te Atetangi) – match bout competition
- July – Rotorua CNI Champs (Manager: Darryll Head, Coaches: Holly, Lance, Trev, Beulah boxers: Blake, Azury, Bobby, Ryley, Hamuera, Oliver, Neve, Philippa, Byron, Brent)
- August – Rotorua CNI Novice (Lachie, Bobby, Byron, Jack, James, Aaron, Oliver, Neve, Patrick) Coaches Tony and Lance, Manager: Darryll Head)
- August – Brisbane Australian Golden Gloves (Trevor, Chrissy, Neve, Azury, Ryley, Hamz, Holly, Bobby, Beulah, Manager: Darryll, Coach: Lance)
- September – Canberra NZ V Aussie #1’s (Ryley and Hamuera)

We are so grateful for the funding help and support we had received to make these trips possible we truly feel very honored for the help we receive to give these athletes opportunities!

Also been to Timaru and plan to head to Gore in November.

Something I find pretty special is the fact Ryley and Hamz had not been out of the country and received their first passports this year, pretty amazing what the sport has done for them their life skills and world experiences now Ryleys been to Aussie twice and Hamuera 3 x!!

Our goals for 2019 were pretty much smashed and hit out of the park, and the results and opportunities for Woolston just keep continuing to grow I can’t believe how awesome this team is!! The environment the encouragement not matter the result, support and team environment in such and individual sport is unreal and just continues to grow with more and more of the team getting involved. Many individuals are learning new skills, disciplines and achieving their goals.

Woolston Boxing Club is an amateur boxing club (the largest club in the South Island with the most registered and active competitors).

At Woolston we teach the skills, techniques and discipline an individual requires in order to be an amateur boxer. You can box from the age of 10 up to 40 in the points-based sport. Our boxers are well protected (our boxers always wear head gear, mouth guards and protection whilst training and in the ring) we also have excellent referees and judges, who ensure the protection of our boxers. We have a passionate team; we train hard together and always work as a team in order to achieve the best possible results.

We went from running 3 open door classes a week in 2015, to now 6 per week in 2019 in order to keep up with the ever-growing numbers of individuals wanting to come.

Our Youth class 8 years to 16 is open door, Mondays and Wednesdays 4.30-5.30 we went from averaging 5-10 per class to now we can have classes of up to 25!! Our main competition class open Mondays, Wednesdays, Fridays and Sundays now has 2 intakes a year June and Feb, this is so we can ensure the safety of new individual’s joining so our coaching team can dedicate time to them and ensure we give them the time they need to learn and develop.

We are a competitive amateur boxing club who teach the skills and disciplines required to compete in amateur boxing. Our volunteer coaching team continues to expand and we are very fortunate for that without this team we would not be able to host and run the classes we do.

Our boxers are also given opportunities throughout the year to come along and listen to sports psychologist’s, extra training camps with both the Canterbury Association and Woolston ourselves, as well as provided with guides and helpful tips and information with food meal plans living healthy and fitness programs to help them prepare.

All our athletes are also provided with goal books or the chance and opportunity to talk to the coaching team about their goals.

In 2019 we introduced a weekly coach meeting and incorporated it into our training plan which has made a huge difference aligning our values and ensuring we are communicating to help achieve the best possible results for our athletes. We also introduced a weekly athlete de brief 5-10 mins for a chance for the team to speak up and talk about their experiences.

The team at Woolston Boxing is like a family, which I am incredibly proud of!

Group: Woolston Community Library	Project: Woolston Community Library	Amount Granted: \$3,000	Volunteer Hours: 2,192	Finances Sighted by Staff: ✓
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Project Summary

The total volunteer hours per year is estimated at 2,192. (Refer previous 2020 Report for more detail).

Over the past year, the Library has undertaken several projects:

- Project aa) Most recent project (implemented in February and March 2021): Purchase of new shelving and internal signage to better utilize the library area and provide more book selections in all reading categories. Also additional Street Signage.
- Project a) The overall improvement of the children’s area & activities:
The library team purchased a set of suitably sized 2nd-hand children’s furniture which was tidied up and repainted by our volunteers. Appropriate toys for a variety of ages were sourced and bright posters were used to enhance the space. We are continuing to source Te Reo books and are currently adding more graded readers and new books of fiction for teenagers. This year also saw the start of a dedicated children’s hour aimed to appeal to young mothers with pre-schoolers. These sessions as well as competitions are advertised on our Facebook page and in local schools
- Project b) Providing WiFi capability and sourcing laptops for public use:
These were donated by CCC and have proved a drawcard for locals of all ages. We have improved the capability of the laptops and now have students from local schools, ARA and members of the general public who regularly use them.
- Project c) Promoting the Woolston Library to the neighbourhood:
For the first time since the library re-opened the team organised an OPEN DAY advertised on radio and supported by a mail drop in the local area and posters displayed in local businesses. Our team organised a large book sale, white elephant stalls, a food stall and several bric-a-brac stalls. In addition, the team organised and volunteers gave their time to hold 2 sausage sizzles outside a local store and promoted the library with signage and leaflets advertising our services.
- Project d) Helping the Woolston business community to promote its services:
The library team, on behalf of the local business community, advocated for the replacement of the Community Notice Board and now manages this service for local interest groups as well as businesses.

The quality of the projects:

- Project aa) At the time of writing (Mar.2021), the changes have only been in place for a week or so, but it is clear from our membership and volunteers that the books are now more visible to street traffic and increased shelf capacity can only be good long-term.
- Project a) Feedback on the children’s area has been positive especially from the mothers who have a space to sit quietly while their children explore and select from what is now on offer. As the library abuts a preschool and is one block from a primary/intermediate school – we are seeing increasing interest in this service but feel that we will have to promote this even more strongly over the next 12 months.
- Project b) Library access to laptops and Wi-Fi – It is very clear that the availability of the laptops and wi-fi in general is attracting a significant number of new visitors to the library who, although not yet book-based members of the library, are regularly spending time to avail themselves of the convenience and proximity of our services. We also offer a photo copying service and on-line printing to the public but this needs to be improved as the current printer is not Wi-Fi capable and the process requires a cable connection, a necessity that can frustrate because it is very slow.
- Project c) All the promotional activities undertaken have improved our profile with the local community. We have an increasing number of locals volunteering in the library and requests for additional services such as JP clinics which we will set up. At present our opening hours cater for most of our members but although we do open on Saturday mornings, we have had requests for the library to have some weekday opening hours outside 9am – 5pm. Overall, we feel we will need to continue to promote the library in any way possible and this will be a strong focus for us going forward.
- Project d) Woolston business community has shown great support for our activities and now makes regular use of the Notice Board. Over the last 12 months, the Library has been overwhelmed by the generous prizes donated by local businesses towards our in-house raffles, Open Day displays and sausage sizzles and the help given to the library to promote its activities.

We continue to hear from our members that they appreciate the library’s services. A much wider sector of the general public is now using the library as both an info-Hub and for on-line activity. Seniors (who currently make up the bulk of our membership) often come in for a chat and see the library as an easily accessible place to get help, to go online or clarify a problem. Our LARGE PRINT selection is also in demand amongst the sight-impaired, although we need to purchase more books for this group.

Mothers with pre-schoolers and the local Pre School staff are also find it a welcoming environment in which to usefully occupy the younger children.

Our volunteers. As more locals join the team, we are pleased to see how their confidence with the public is growing as well as their willingness to take on increasing responsibilities. We have also instigated a buddy programme where different team members can spend time on different organisational aspects of the library. The Committee promotes the concept of upskilling and, as a consequence, our volunteer input into the running and direction of the library’s activities is shaping how we evolve and is testimony to their enjoyment in our library’s function and direction.

Two unforeseen events have negatively impacted the team’s ability to fully extend our library’s accessibility to book lending and services. The national COVID19 lockdown impacted all aspects of our operations between the end of March and the beginning of June 2020. Even after lockdown levels were lifted, we continued to see reduced visitors – a situation which has recently been compounded by significant roadworks being undertaken along the full extent of Ferry Road and Woolston Centre – greatly reducing foot traffic and even the ability to park nearby. This situation is not likely to change much before April, 2021.

Library access to laptops and Wi-Fi – It is very clear that the availability of the laptops and wi-fi in general is attracting a significant number of new visitors to the library who, although not yet book-based members of the library, are regularly spending time to avail themselves of the convenience and proximity of our services. We also offer a photo copying service and on-line printing to the public but this needs to be improved as the current printer is not Wi-Fi capable and the process requires a cable connection, a necessity that can frustrate because it is very slow.

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Strengthening Communities Fund 2019-20- CCC End of Project Report – 00059442

1. Total Volunteer Hours for Your Organisation per Year?

Tell us the total number of volunteer hours contributed by all your volunteers across all of your projects.

Remember to count hours of volunteer board or committee members or other people that help out from time to time.

2000+

We have had many community-led projects and initiatives that occur. (both one offs and on-going) Community members volunteer their time, skills and expertise to support and champion community projects.

It is important to acknowledge that some of these community-led projects have spanned over decades. Some of these examples include:

- The Avoca Valley Stream Restoration Project. – A group of locals inspired to restore the stream to a flourishing space and linking surrounding reserve land in a continuous “green belt” along the Port Hills. <http://lucas-associates.co.nz/christchurch-banks-peninsula/restoring-avoca-valley-stream-3/>
- The weavers and spinners group – a group of ladies who have been getting together weekly from the early 1980s to meet and connect over a love of craft.
- The voluntary community library
- The Heathcote Cricket Club – Officially founded in 1928 but active involvement in competitive cricket dates back to 1860!

Some of the highlights and things of note from 2019/20

Covid – Although not a highlight, Covid and the lockdown have had significant impact on both our community and further afield. There will be many people who continue to be affected by this for some time.

During the lockdown many community members found new opportunities to connect and support one another from both needs that arose and more time to cultivate and act on ideas.

Examples included:

- Phone trees
- Connecting with neighbours
- Checking in from a distance
- Card systems in windows – red card = help needed, green = all good
- Sharing an abundance of food
- Te reo lessons from the window
- New tracks formed around Morgan’s Valley
- Puzzle swaps
- Driveway happy hour/morning teas (with social distancing)
- Teddy bear antics

The reliable communication systems we have established over the years ensured timely and relevant, curated and cultivated information was sent out to best meet the needs of our community.

It became evident there was a need for a variety of communication methods – both new technologies such as navigating zoom meetings, Covid tracing apps etc and tried and true methods – phone trees and getting to know our neighbours.

Examples of what went out

- Health and safety and mental health and well-being information

- During this time project support work involved a lot of phone calls to residents – identifying those who lived on their own, or may not have close family, support or mobility. Checking in and contacting those who lived nearby to ‘check in’. This could not have been done without the years of connections, relationships and support with one another to identify those in need and link those in close proximity to one another.



For all information about COVID-19 visit covid19.govt.nz

Facebook: Heathcote Village Project

Advice on how to effectively self-isolate

- Limit your contact with people other than the family members/companions you travel with.
- Avoid having visitors to your home, but it is okay for friends, family or delivery drivers to drop off food and supplies.
- Minimise face to face contact closer than 2 metres for more than 15 minutes if you are in a home where the others who live with you haven't travelled or been in close contact with a confirmed case of COVID-19.
- Don't share dishes, drinking glasses, cups, eating utensils, towels, pillows or other items. After using wash them thoroughly with soap and water, place them in the dishwasher for cleaning or wash them in your washing machine.

- Maintain social contact: reach out to friends and family over the phone, video chat or internet.

- Physical exercise is good for your wellbeing: Look for online classes to exercise in your home.
- You can go outside, but you need to limit your contact with others. It's ok to go for a walk, run, surf or ride your bike.
- Boost your mood: start reading those books you have meaning to read, meditation/relaxation apps, morning/evening yoga, work through those 'life admin' jobs, structure your day to keep you motivated.
- Don't use public transport, taxis or similar transport methods during your 14-day period. You can use your own transport means (car, bike etc) whenever you wish.



HELLO! if you are self-isolating, I can help.

My name is

I live locally at

My phone number is

If you are self-isolating due to COVID-19 I can help with:

<input type="checkbox"/> Picking up shopping	<input type="checkbox"/> Posting mail
<input type="checkbox"/> A friendly phone call	<input type="checkbox"/> Urgent supplies

Just call or text me and I'll do my best to help you (for free)

Consentation is contagious. Please take every precaution to ensure you are spreading only kindness. Avoid physical contact (2m distanced). Wash your hands regularly. Items should be left on your doorstep.

Community Morning Tea sessions:

Since its initial 'trial' inception in March of 2018 alongside the Bridge to Rocks Timebank we have been running a community morning tea session held at the community centre.

The aim is to facilitate connections and encourage people to meet up and spend time together and reduce isolation. (3rd place concept) https://en.wikipedia.org/wiki/Third_place

We provide home baking, a hot cuppa, a warm and friendly environment and a place to chat.

We have been really pleased with the ever growing numbers attending and the feedback received from our regulars who attend and look forward to it every week.

Morning tea sessions	2019	2020
Numbers in regular attendance	5 -20	20-40

Last Christmas (2019) we were able to coordinate a care parcel of non-perishable items to donate for the Salvation Army for those in need.



Avoca Valley Stream Restoration

As mentioned earlier, this project has been in existence for a long time. Over the past few years this has been accelerated by the purchase of the Linda Woods Reserve and support by the Summit Road Society. Two community consultation sessions have been run this year regarding the site. Aspirations of the community have centred around recreational opportunities offered and the protection and extension of biodiversity on the site.

There are various groups in the Heathcote community, including the local school, who are active in revegetation projects. With some hopes of further funding this would be a perfect opportunity for them to become involved and extend their activities.

It has obvious benefits to the environment, (extending wildlife habitat, soil stability, improvement of water quality) and to the local community (employment, social interaction, education, recreation).

It is also very important as a contribution to mitigation of climate change effects.

Heathcote For Good

During lockdown a group of locals got together to chat around what we wanted to bring forward out of lockdown and what we wanted to see emerging in our community.

Two topics emerged. One that we need to consider our planet and the implications of climate change, and two that we need to support our people.

From this a vision was born called ***'Heathcote For Good' – a community that acts in the best interest of its people and our planet.***

This gives those who have ideas, dreams or aspirations for our community a chance to share with others, gain feedback and support, connect with others who may be able to help and a starting platform to take action.

A really fabulous aspect of this project so far, is that the local students have been taking part in these meetings. This wasn't planned but has emerged organically and we (the adults) have all been really inspired and encouraged by our young fellow Heathcote folk. It's also a great motivation having these students part of Heathcote for Good, as they are inheriting this earth and its people.

Some of the ideas that have already been discussed and some are getting underway:

- film nights
- supporting local businesses
- produce sharing
- repair café
- plantings
- walk/scooter/bike to school challenge
- carbon credits scheme
- litter free Heathcote
- choir – songs based on climate change
- water testing
- recording and sharing our progress (e.g. how many people have planted a tree, have solar panels, have a compost bin, worm farm, bike to work etc)
- reducing road speed around Heathcote

This builds on our wealth of knowledge, skills, experience and a 'can do' attitude with the people who live, work and spend time in Heathcote and are excited to see what will emerge from people following their passions.

Heathcote for Good

Vision: A community that acts together in the best interest of our planet and its people

Support in developing your project:

Help with any liaison with relevant groups/clubs/associations who may want to be used to have about what you are up to.

We can help connect you with the right people at a point of work and when and how to present your ideas to the community.

Help with finding and securing funding. We also have a 'Heathcote Community Fund' - a small fund to help with a bit of the start-up costs or to help with a bit of the start-up costs.

You are welcome to use the HfG endorsement if you need it to help promote your idea to the HfG. It is a good idea to have a small fund to help with a bit of the start-up costs.

We can support you with getting feedback from community members about your project if needed.

We have a 'Heathcote Change Project' - a small fund to help with a bit of the start-up costs.

We are happy to be part of your project and to help you with any of the above.

Project Management approach to your initiative

One way of making your idea and putting it into action is to look at what, why, who, and how.

What?

What are you trying to achieve?

What is your hoped outcome?

Why?

Why is this important?

Who?

Who is involved?

How?

How will you do it?

Heathcote for Good

Have an idea you want to develop? An initiative you want to start? An issue you want to talk with others about? Here's some information to help you think about what to do next.

Vision: A community that acts together in the best interest of our planet and its people

Values:

- Relationships are at the core
- Everyone is valued
- We own our solutions
- Hopeful action
- Shared power

Champion concept: The 'champion' is usually the person who has initiated an idea for a project, and provides energy, and leadership. They are much like a motor in a car. The champion concept helps to empower local residents to 'run' with their vision.

Based on a community-led development approach - Community members taking the lead.

Creating what you want to see for your community.

Support in developing your project:

Regular "Heathcote for Good" meetings. These are great for:

- providing ideas, inspiration, history, solutions, connections and support for the projects and their people
- building relationships
- helping develop ideas
- connecting and linking people
- providing a space to brainstorm, share or find support
- sharing successes and struggles

Monthly HfG meeting, last Wednesday of the month at 7:30pm

- This is a good place to get HfG endorsement or support

Meet in person. Jackie can meet with you in person (at 7:30pm) via email: heathcoteforgood@gmail.com

- Help catch you up on any history of your idea in the valley or help develop ideas in any way

Help with promoting your idea and gaining support from others in Heathcote interested in similar things:

- We recommend you get the team of other people interested in your project together so you can share the load and keep up enthusiasm for the project
- Use the established Google group, listing to send anything out to the other people on this list (just email: heathcoteforgood@gmail.com) with what you want sent out
- Noticeboards - We have six noticeboards that you can access for promotions and sharing information (all except for the Station Rd one can be accessed without a key)
- Promote your idea through our community quarterly newsletters

Mountain Bike Skills Park

Many fine warm afternoons over lock down saw family groups, locals and riders out enjoying Heathcote's latest attraction.

A team of local mountain bike enthusiasts began building our very own mountain bike skill park.

Riders of all abilities and ages including pre-schoolers on runner bikes are able to enjoy the ever-expanding features on offer.

There are currently 50+ features, including berms, jumps and short technical tracks.

Positive discussions have been had with CCC rangers, Gravity Canterbury, and local developers on sourcing approved "clean" clay and creating a fun safe environment where riders, young and old, can progress their mountain biking skills.

Local support and volunteer numbers are growing week by week.

Some key milestones to date include:

Progression

- Over 300m³ (nearly 500 tonnes) of clay imported to create over 50 features from beginner to advanced skill levels.
- Feature No. 50 is a 1.5m high Step Down named Bob.
- Many more features and lines are planned.

Conservation

- Over 1500m² of mulch spread to help restore native planting.
- Eco sourced native planting underway.
- Plant donations welcome.

Community

- Facebook page for updates and items of interest
- BBQ tables being utilised
- Riders of all ages and abilities welcome
- Local interest in creating a "trials" or balance area within the park.
- Rubbish being taken away.
- Support from Ground Effect, Gravity Canterbury, Port Hills Earthmoving, KB Contracting and Trees for Canterbury



Nostalgia Fundraiser

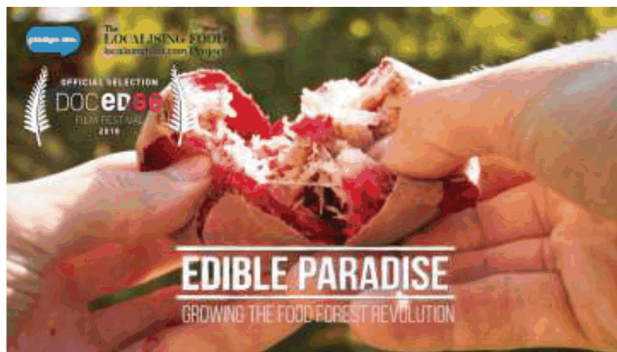
In late 2014 the Heathcote Valley Community Association partnered with the Nostalgia music festival held in the Ferrymead heritage park to run a community fundraiser. Nostalgia have given us tickets or part ticket sales to support the work being undertaken in our community. This year we raised \$484 -

Food Forest

In 2017 and 2018 it became evident that the community Village Garden was becoming unsustainable to tend to in the previous ways. This was stemmed from champions of the project unable to commit the same amount of time to the garden. The new champions were also struggling with the time commitment and something needed to change.

After some conversations and visits to other community gardens we facilitated a conversation with the existing village garden champion and the champion of the reliance food network.

This led to a community filming of an inspirational film about Food Forests in NZ and the potential for this to be a new way forward for Heathcote if people were interested.



ONE NIGHT ONLY

This film tells the inspirational story of communities in action - planting fruit and nut trees in a wide variety of public spaces and degraded landscapes in New Zealand. Journey with us across New Zealand, learn more about what is happening in Christchurch and an opportunity for the Heathcote Valley Community Garden

This will be followed by a group discussion on the opportunities available to us all now.

When: **Wednesday 19th June 5pm**

Where: **St Mary's Village Hall**

Why: Find out answers to questions:

Is there a need/desire for the garden to continue?

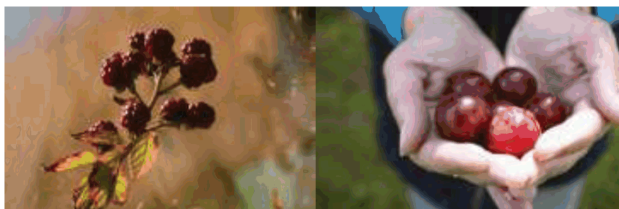
Who can be champions of the garden and how do we support this?

Who is passionate about the Village Garden?

The garden is not sustainable in its present form, we need new champions to renew the energy if it is to thrive.

Seats are limited so please arrive early to ensure a seat.

This event is brought to you by Heathcote Village Project and Food Resilience Network Inc



Following from this a keen interest of the food forest concept grew along with plans for a more sustainable/edible garden space to be created. There is now a small yet enthusiastic bunch of community members who have been meeting regularly to mulch the fruit trees and create a beautiful yet less time intensive food forest in a much more sustainable way



This has also made space for a new champion to step in to the Village Garden to trial new ways of running this.

Birdsey Reserve planting

The reserve has had on-going community-led planting over numerous years with support from the CCC park rangers working together with Heathcote community champions to develop the area with native planting to support bird life and ecology.

Through connections with Heathcote Valley School students from the schools 'Enviro group' have been able to assist with planting sessions.



Senior Bays Steering Group – In 2019 an 'Older persons steering committee' was established in the Bays area Heathcote joined community development workers, social workers and volunteers from Sumner, Redcliffs, Mt Pleasant, Lyttelton and Woolston to share information and facilitate opportunities to help reduce isolation.

Group tackling social isolation

THE BAYS SENIORS steering committee, a group of older people who meet regularly to discuss issues affecting the community, has been instrumental in bringing the Bays to the attention of the City of Christchurch. The group, which was set up in 2019, has been successful in securing funding for a community centre and in getting the Bays to the attention of the City of Christchurch.



SUPPORT: Local partner agency Redcliff and community development worker Geoff Slone.

The Bays Seniors steering committee, a group of older people who meet regularly to discuss issues affecting the community, has been instrumental in bringing the Bays to the attention of the City of Christchurch. The group, which was set up in 2019, has been successful in securing funding for a community centre and in getting the Bays to the attention of the City of Christchurch.

personnel asked to put on their hats and the Bays Seniors steering committee, a group of older people who meet regularly to discuss issues affecting the community, has been instrumental in bringing the Bays to the attention of the City of Christchurch. The group, which was set up in 2019, has been successful in securing funding for a community centre and in getting the Bays to the attention of the City of Christchurch.

Freecycle Day - This event has now been held a total of six times and is proving increasingly popular. This year our Bays community neighbours were invited to promote/hold this event on the same day. The Sumner community took up this opportunity. We ran the event following lockdown which gave both communities time for a clear out and also time to promote the event so that the respective communities could get behind this.

The community are encouraged to leave their unwanted, good quality items at their gate and are then invited to take a walk around the streets, pick up items and meet their neighbours. Sharing resource, recycling and community building.



Directory

An online directory that works to connect community members to one another based on services and needs is in the draft stages. This has been worked on for a number of years and had input from various community members and neighbouring bays community development workers.

The directory concept is to build on our existing relationships and means of communication and aims to enhance what communities have to date. It is hoped that this may be rolled out to other communities to support them.

This concept has been shared with CCC representatives and the Rata Foundation and will be shared at a upcoming community board meeting early next month.



Community Harvesting

One of the latest projects that has been percolating for quite a few years is slowly testing the waters of Heathcote.

With an abundance of fruit trees in Heathcote, community members are being encouraged to share their excess produce with other communities.

The champions are collecting names of those who would like to help pick, make jams and pickles, help with transport or share their produce. A small fund will be required for printing costs to publicise the concept and gain further uptake.

Watch this space ...

We have many amazing community groups and organisations run by dedicated volunteers.

2. How Much Did You Do?

Tell us about the quantity of work you have done.

For example: How many people have you worked with? How many times a day/week/month have you run your activities? How many people attended your events?

- Community members receive regular and timely updates and correspondence through our Google Group channel as well as our popular Facebook page and website. Weekly or more as needed. Numbers have increased as below.

Numbers connected	2019	2020
Google Group	461	483
Facebook Followers	726	887
Newsletters	1025	1050*

* Due predominately to building development in the Maltworks Residence Village

- We promote community events and initiatives and help connect people to each other, resources and support where and when it is required through well-established networks and relationships.
- Fortnightly noticeboard updates at four locations. (after a car accident through a fence where another noticeboard was located the owner did not want the noticeboard put back on the new fence.
- Quarterly printed (and electronic) newsletters sent to all homes, businesses and clubs in the community (1050) - updating on interest groups, organisations, ways to connect and how to get involved and items of interest.
- Daily communications with community members, groups, and organisations.
- Liaising and supporting individuals and community groups around projects and desired needs.
- Sharing of resources and collaboration with other community organisations as well as the Christchurch City Council, to ensure all opportunities for improved cohesion, information sharing and connection are realised.
- Providing administrative support for the Heathcote Community.
- Provide opportunities and regular space for community members to come together, meet, chat, share, engage and connect.
- Facilitate input into important Council policy by drawing attention to key issues the community may want to follow up with. (e.g. the Representation Review and CCC Long Term Plan)
- Inspire others by celebrating activities and initiatives that have been championed.
- Monthly HVCA meetings
- Weekly morning tea sessions for opportunities to reduce loneliness, connect, inspire, discuss, enable and get support with initiatives.
- Monthly meetings with Bays steering committee to support those who are isolated.
- Weekly/biweekly updates to the community to inform them of what is happening locally and in collaboration or supporting of our neighbouring bays area (and further afield when applicable)

- Community Board/council members are welcome to attend all meetings and have been given/continue to be given opportunities to connect with our community through morning tea sessions, and HVCA monthly meetings. We have had our Community Board members, councillors and local MP attend our morning tea sessions.
- Weekly/up to 6 meetings/support with local projects/champions of projects
- Monthly meetings with other community leaders in bays area to collaborate, support, share and help facilitate information.

3. How Well Did You Do It?

Tell us about the quality of work you have done.

For example: Where people satisfied with your activities or services? Did your activities meet their needs? Did you meet your goals or targets for this project?

Heathcote Village Project Support gives ongoing support to community members and organisations. We are able to be responsive to needs as and when they arise, supporting our community to be connected to one another, creating awareness of what is happening and how community members can be involved and engaged.

- Correspondence continues to be frequent and timely
- Residents continue to seek out joining our various communication channels (e.g. requests to join the Google Group or Facebook page)
- All existing groups are well supported/attended
- There is not another organisation in Heathcote that offers this service. We are continually encouraging and giving opportunity to those that want to, to become more connected
- The community continue to have opportunities to be engaged and connected
- We can be responsive to the needs of others by listening to what people want and noticing the responses to different activities and initiatives.
- Facilitate and coordinate regular community meetings.

4. Who is Better Off as a Result of Your Work?

Tell us about the **impact** of the work you have done.

For example: Did anyone report a change in their circumstances, behaviour, attitudes or lifestyle? Did anyone increase their skills or learn something new?

The Heathcote Community and neighbouring communities

- Since the inception of this role, community members have become more aware of what is happening both in their neighbourhood and further afield around issues that relate to them.
- Consistent and regular updates
- Support with projects
- Provision of up-to-date information and connections
- Removal of barriers through administrative support
- Extending the capacity of groups and individuals currently active in Heathcote
- Fostering greater cohesion and collaboration throughout the community

Examples include:

Newsletters - Many accounts of people who really appreciate having a hard copy newsletter. This tends to be "out on the table" and will be read. Community members like to hear what is happening and feel proud of their community.

- With more new residents moving into the 'Maltworks Village' in 2019/2020 our numbers have increased again from 1025 – 1050 copies distributed quarterly to all households, clubs and businesses. This is another increase from 980 copies in the year 2017/2018.

Connections, relationships and activities- Many people comment on the “community feel” of Heathcote – through the connections, opportunities to get-involved and meet others and the organic nature of what evolves.

Communication - Road works

There have been numerous road works disruptions over the past two years. This has included the waste water pipe and repairs to the water pipes, increased capacity in the Mobil pipeline, Orion works and further water pipe restoration on other Heathcote sites. As a consequence it's fair to say that many residents and those who travel through Heathcote are rather 'fatigued' to say the least.

Through our trusted and well followed means of communication we have been able to keep the community updated, worked with Fulton Hogan and CCC representatives Mobil and Connell McDowell contractors.

Collaboration – The great relationships we have been able to develop with individuals, community groups and neighbouring communities over time has meant best practice for sharing of resources and ideas.

- **Student liaison** - Heathcote Valley School appoints a senior student each year to attend HVCA monthly meetings and report back on what is happening in the school. The nominated student writes an article for the quarterly newsletter and gains valuable leaderships skills in the process. This idea was instigated in 2017 and has been a great success. It also bridges a gap between ages and stages within our community.
- **Facilities** – we are fortunate to have many facilities within Heathcote. We have been able to work collaboratively with the community leaders of these spaces to support one another and work for the benefit of all local spaces (pricing structure, sharing of resources, promotion etc)
- **Individuals are empowered** to 'own their solutions' by highlighting processes to address individual concerns e.g. Snap, send, solve, support from the HVCA, CCC – Long term plans, opportunities to connect with CCC elected Community Board members in a local space.

5. The Story Behind Your Performance

Is there anything else you would like to tell us about?

One of the key roles of the Heathcote Valley Community Association and the Heathcote Village Project has been to decrease the barriers to innovation and initiation from residents. This project builds on what has been developed to date and serves to remove further barriers by providing administrative support, up-to-date information and connections to residents.

Residents and community groups are able to focus their energy and time on their passions and hopes for our community, knowing they can receive support relating to their project. Community groups and residents feel an increased sense of communication with, and connection to one another. They feel valued and supported in their projects and initiatives.

We are working to support, empower, enable and connect people to one another in the community through a community-led development approach.

There are many invisible links have been woven over time. We have been Investing in relationships – often with unknown outcomes. It is much easier to have success when we are connected, feel empowered to make positive change for our community.

Supporting and enabling others through a sustainable model of practice.

Giving things a go, while being comfortable with the unknown.

Thanks for supporting our community!

6. Expenditure Report

We applied to the SCF for more funding toward our 'engage and connect Heathcote project support worker project. Through a system error our funding application was not completely received and we were awarded \$1000. After some further work with funding applications we received a further \$14000 to cover some of the work undertaken by the project support worker from the Discretionary Response Fund. Consequently this accountability report covers the total cost of the Project support worker role to Engage and Connect Heathcote Community and both the DRF and SCF

Total Council Grant: \$1000.00

(Discretionary response fund: \$14,000)

Total Amount Spent: \$ 18, 295.10

(If this is not the total of your grant to date, please explain)

Please enter the amount that you have spent on each of the costs below.

Delete any items that are not relevant.

- Salaries/Wages:\$ 17654.50

- Supplies (morning tea, domain name – \$232.57 + Increase due to increased numbers attending weekly morning tea sessions

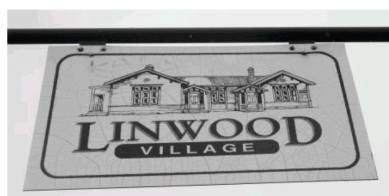
- Equipment:\$ 408.03 (software)

Declaration:

By submitting this report you are declaring that all of the details contained are true and correct to the best of your knowledge and that the granted money has been spent appropriately as per the resolution.

STRENGTHENING COMMUNITIES FUNDING REPORT

JULY 2019 – JUNE 2020



I. Introduction

This last year has been characterised by a time of transition, change and adaption, not just for the four Council-funded projects, the subject of this report, but also for Te Whare Roimata in general.

Just prior to the start of the new financial year in July 2019, Te Whare Roimata farewelled four key staff, two of whom had been long-standing co-ordinators, one of the Smith Street Gardens Project and the other the Linwood Community Arts Project, both funded by Strengthening Communities Fund.

New staff brought fresh eyes and an opportunity to explore new ideas. A number of significant changes were made to the delivery of programmes at the Linwood Community Arts Centre, some forced by ongoing safety concerns, others from issues with the Gallery floor and some, in part, the restrictions imposed by COVID.19.

The growing spread of COVID.19 in autumn 2020 leading to the lockdown in late March and the continued restrictions in to early winter highlighted the strength of community which exists in the ICE/Linwood West neighbourhoods and the place of Te Whare Roimata's Support and Outreach Programmes – especially the role the Older Persons Project plays in building community connections and promoting community wellbeing. A late request on the eve of lockdown to join the COVID.19 neighbourhood response results in 20 people volunteering to provide practical support to people over lockdown.

The economic effect of COVID.19 on community funding has created uncertainty and the need for organisations to adapt to the changes coronavirus has brought. Te Whare Roimata has not been immune to this. The combined effect of funding cutbacks and the loss of earnings from projects with an income generating capacity such as the Linwood Arts Project and the Labour Group has hit hard, forcing new ways of working. The Tiny Shops Village project remains vulnerable while the Smith Street Gardens Project has begun to embrace new directions, lessening the vulnerability.

Contextually the Inner City East / Linwood West neighbourhood continues to struggle with a number of issues arising from the marginalised socio-economic position occupied and the array of issues faced, some as a consequence of the Canterbury earthquakes. Many of these issues are complex deep-seated and long-standing, requiring systemic change, political buy-in, policy change and greater resourcing.

Concerns at the Linwood Village continue to dominate undermining revitalisation efforts and have caused increasing numbers of residents to shop elsewhere. Such issues also create a challenging context in which several of Te Whare Roimata's projects operate in, raising the need for staff to be skilled in de-escalation techniques.

Likewise, the emphasis on housing intensification and limited planning regulations has permitted the growth of Airbnb and an emphasis on replacement housing being pitched at higher income earners at the expense of traditional, low income dwellers. Displacement and rough sleeping continues and as the western end of the Inner City East undergoes rapid housing change, this has led to tensions between the more affluent and the poor around lifestyle choices – undermining the longstanding sense of community and acceptance of diversity this end of the neighbourhood has long been known for.

II. The Inner City East / Linwood West Neighbourhood Development Project Reports

The ICE/Linwood West Neighbourhood Development project is made up of several community projects evolving out of partnerships with local residents in response to community concerns, needs or issues. All are aimed at developing grassroot neighbourhood solutions focusing on strengthening and enhancing a strong sense of belonging and connection while working to overcome barriers so that people can feel free to participate in neighbourhood life. In the process community wellbeing is enhanced.

Four of these projects have been supported by the Strengthening Communities Fund. Two projects have evolved out of partnerships with the Council and another is located on Council land.

1) Smith Street Gardens Project

First established in the early 1990's, Te Whare Roimata's Gardens Project moved to its Smith Street site in 2000 on Council-owned land. The Gardens has since this time provided a supportive, nurturing environment for residents of both the ICE/Linwood West neighbourhoods and the Greater Linwood /Community to participate in a range of meaningful learning and/or work opportunities relating to gardening. This has been especially so for vulnerable people who confront barriers to employment and to participating in community life.

A central feature of the Project is the Allotment programme which provides local community groups and/or individuals and households drawn from the Greater Linwood area with a supportive environment in which to grow their own vegetables and crops for their benefit.

In the last year the Smith Street Gardens has:

- Provided meaningful work skills development opportunities for 17 workers, 7 of whom have been long-term unemployed while the rest have been community service workers referred by the Justice System. Most struggle with mental health or addiction issues. Of note is the number of men (85%) and people from different ethnic groups that the Gardens attracts. A total of 4314 volunteer hours has been worked by these volunteer workers.

- Enabled one leadership trainee to step into a paid Acting Co-ordinator role following the unexpected resignation of the Project's Co-ordinator in late January. Another trainee assumed greater supervisory responsibilities for the project's volunteer workers.
- Enabled 10 households or community groups to participate in the Allotment programme directly benefitting 69 people. Of the 10 allotment holders 3 are local groups working with vulnerable people with special needs – either mental health challenges, or issues relating to homelessness, addiction or criminality to participate in gardening on a regular basis, a local bilingual school and a Maori mental health service who were each able to establish and develop their Maara Kai using indigenous methods of gardening and strengthen cultural knowledge and the promotion of cultural wellbeing; 3 Greater Linwood residents to use their plots to grow vegetables for their households and enabled 2 women to produce herbs and flowers to benefit others. One woman grows flowers to gift to people at times of celebration, illness or distress such as weddings or funerals while the other produces medicinal herbs to benefit low income families.
- On average allotment holders work a combined total of 235 hours a week. Hours traditionally peak in the spring and autumn period and then taper off over the winter.
- Continued to produce a steady supply of vegetables for the cooked lunches of the volunteer workers. Where possible silverbeet, pumpkin, potatoes and salad greens have been supplied to Gold Coin Cafe and mint and parsley has been grown in smaller quantities for a local Cafe until in a cost-saving measure the Cafe decided to grow their own.
- The Gardens has benefitted from the work undertaken in previous years to develop and extend the infrastructure by extending the composting system and the building of raised beds in areas badly infested with twitch. The tunnel houses have enabled the raising of seedlings and frost-tender vegetables. As in previous years the Conservation Corp contributed their labour as did the students from Christ College on a week's work experience in late November.

In the last year the Gardens Project has faced a number of challenges. A long, dry summer reduced yield while the restrictions imposed by COVID.19 meant that the gardens was largely inaccessible from late March until early June by the allotment holders or the volunteer workforce. A very cold June saw little activity in spite of the collective joy of participants at being able to be back at Smith Street. Access issues over this period meant that the summer crops were not easily able to be harvested. A very limited winter crop was only able to be planted and the usual efforts to boost soil fertility by growing green crops was not possible.

Added to the difficulties was the unexpected change in project leadership at the end of January stalling momentum and knocking stability. The renewal of the lease, coming at a time when the project was trying to regain momentum also created uncertainty as did the impending cutbacks in the economic wake of COVID.19.

Over time however, the project's resilience has again emerged. New opportunities have been discussed, new resource people from the Greater Linwood Community have come forward and the support of the workers and allotment holders has brought back renewed energy and a vision of what might be possible.

During these challenging months the project's strengths shone. People spoke of the important role the gardens provides in offering meaning and purpose for vulnerable, marginalised people and the opportunities this land provides for social connection; the nurturing, supportive environment created and the healing power of working the land; the opportunities for skill development and learning about gardening through practical, "hands-on" work; the mentoring into leadership; the richness of diversity evident amongst participants of the project. Others spoke of watching people with mental health or addiction issues begin the journey of regaining their health and wellbeing. This was evidenced by only 2 of the 10 community services workers struggling to finish their community hours.

One longstanding volunteer of the Gardens summed up the project by saying "the Gardens helps you find a meaningful place to belong, lets you contribute in your own way and you get to have a job like everyone else. Here you have an opportunity to be listened to, be supported, get heard and make friends. This beats being alone". Others spoke of the important bridging role the Gardens plays in helping reintegrate people into the community – especially for people recently out of institutional care or recovering from a mental health episode or from addiction. For Maori the Gardens is an important turangawaewae and a vital connecting point back to their cultural roots.

2) The Linwood Community Arts Project

The Linwood Community Arts project faced several external challenges in the last year. In spite of these challenges the project has remained upbeat and committed to contributing to developing to the Community Arts sector of Christchurch. It has also ensured people on limited incomes living within Christchurch's Eastern Inner City neighbourhoods have been able to access and participate in affordable arts-related activities.

The Gallery floor has had a disrupting impact on the Arts programme offered, restricting the types of activities available – especially dance and physical theatre activities, and forced the need to reconfigure the exhibition programme in the second half of the reporting period largely as a result of the comprehensive remedial floor work planned for June 2020. COVID.19 provided further interruptions. Lockdown and the need to abide by social distancing rules and the need to restrict group size meant the Centre was effectively closed to the public from late March until July 2020.

In spite of the challenges faced the Arts Project has demonstrated an ability to adapt, diversify and respond in creative ways. New ideas have been experimented with and over lockdown through to early winter the programme shifted to providing a number of

craft-related classes via zoom led by the “Textile Wednesday” tutor. This provided a vital way of maintaining contact with participants and volunteer workers.

3) The Arts Programme

A key strength of the Linwood Community Arts Project is its ability to provide an affordable, varied arts programme aimed at encouraging people on limited incomes to access and participate in the arts. By working in collaboration with local tutors and community groups, a more rounded and diverse programme has been able to be offered.

In the last year arts-related activities offered by the Project include:

▪ *Eastside Gallery Exhibitions*

15 exhibitions have been held during the reporting period. A total of 233 artists exhibited involving a mix of new, returning, emerging and established artists. 3939 visitors visited the exhibitions drawn from surrounding neighbourhoods as well as from across town.

Group shows continue to remain popular given the Gallery’s size which lends itself well to this type of exhibition. Exhibitions held include: three large group shows by TAFAN Textile group, the Mosaic Group and Diverse women; one small group show by the Critique Group – none of whom had exhibited at Eastside Gallery before; three duo shows by emerging artists, half of whom had not exhibited at the Gallery before; two solo exhibitions by Clive Nash whose provocative political art always draws comment and Tiffany Thornley, a local, known artist, and two big exhibitions by art therapy groups, Drug Arm and Step Ahead.

Drug Arm’s exhibition became an energetic fundraiser for one of its members who unexpectedly died with no money for his funeral. The exhibition exceeded fundraising expectations enabling the member to be buried with dignity. Step Head’s exhibition featured around 100 art pieces which was a significant achievement for the group’s participants.

Likewise, Diverse Women provided a supportive group for a large number of women artists to exhibit. This was a welcome exhibition to start the new year.

A central part of the exhibition programme has been the attention given to facilitating the development of new and emerging artists, enabling a pathway for artists to progress in their art practice. Nurture, advice, support and assistance are all readily provided and opportunities exist for artists to have their work critiqued or to be mentored by an established artist. The four Centre-sponsored exhibitions play a key role in enabling this as does the Friday Art Class run by the project.

As stated COVID.19 and the pending major floor renovations played havoc with the exhibition programme in the second half of this last year, especially the Centre-run exhibitions. The First Steps exhibition for first time exhibitors was bumped to the

next financial year and a truncated version of Te Whare Maire O Ng Punawerewere was held in the Mini Gallery. A hastily put together Centre-run Next Steps exhibition entitled "Makeshift", featuring 11 established artists was held when an unexpected gap emerged between lockdown and the floor renovations. This proved inspirational for the Centre's emerging artists offering considerable learning opportunities for beginning artists which otherwise would not easily have been accessed.

In addition to the disruption to the Centre-run exhibitions a further two exhibitions were shortened, two others were cancelled and two more were shifted to the end of 2020 and were reduced from three to two weeks.

A new development in the Centre's exhibition programme in the last year has been the opening of the Mini Gallery during September 2020. The once messy and cluttered common room was transformed into a productive exhibition space. Shelves were cleared for sculptures, cupboards moved out and a hanging system installed to create a functioning exhibition space – a valuable addition to the Centre's arts programme.

The Mini Gallery has been purposely designed to be free for artists to exhibit in, greatly reducing barriers to exhibiting and making it particularly accessible for new artists. An artist does not need to have a large body of work prepared to begin exhibiting. Likewise it has also proved useful for emerging artists to see how newly created works perform in a gallery setting.

This space has also meant the Centre does not have to say "no" to anyone wanting to exhibit as artists can always be offered a booking in this Gallery. Furthermore the Mini Gallery contributes to ensuring art work is ever changing at the Centre. Since September 2019 – June 2020 11 Mini Gallery exhibitions have been held featuring the work of 23 artists.

- *Art classes and activities*

In keeping with the kaupapa of the Arts programme the provision of affordable art classes is an important way of encouraging local people to participate in low-cost art activities/classes. Many participants make meaningful connections. By also collaborating with private tutors and/or community groups the Centre is able to offer a varied, interesting arts programme that is responsive to local needs.

In the last year on average 120 people a week have attended the 13 schedule art classes, some put on by the Centre, others in partnership with tutors or community groups hiring the Centre.

The mosaic class and the Friday Art Class have proven popular. The current art tutor has breathed new life into the Art Class and there is now a diverse group of people attending this class. Several with mental health issues regularly attend. The weekly

community choir class attracts over 20 people a week and the fortnightly Christchurch Community Arts Council's "Have a Go" free art workshops are well supported. The topics covered, and the quality of tutoring has generated much interest and favourable comment.

A "Teen Art Class" was tried in response to a request but insufficient numbers halted this. Likewise, floor issues prevented both the very popular African Dance class and the two Physical Theatre classes continuing once the floor began to break up in early 2020. More passive classes such as the Sunday Writers' class and the Tuesday night Life Drawing continued until lockdown.

The important role these classes provide in facilitating regular social contact for vulnerable people in the community cannot be underestimated. This is especially so for people living alone, older people, people with physical or mental health issues and those struggling with addictions. The therapeutic role of art is also frequently demonstrated – none more so than by the older man, once homeless who visits the Centre everyday it is open to sit and draw for a few hours. The Centre is a vital and positive part of his daily routine. Likewise, the connections and friendships made at "Textile Wednesdays" endure beyond the class aiding and supporting people's wellbeing as well as helping to build a supportive community in which they can belong. The Centre's emphasis on providing a warm, welcoming and accepting environment is crucial.

In addition to the art classes the Art room has begun to be hired out on occasions for studio sessions. Feedback indicates there is potential to extend this. However, until the storage problems in the art room are able to be sorted with purpose-built floor to ceiling shelving the room remains cluttered and difficult to easily move about in, compromising other possible uses.

During the year a 10-class pass for \$35 was introduced to attract more people to either attend the same class or be able to jump from one class to another. While COVID.10 has disrupted the range of classes being offered feedback indicates that the new pass has been favourably received. This will be able to be better evaluated in the next reporting year.

▪ *Festivals and Events*

A highlight of the arts project is the annual Multi-Cultural Festival held in February, and its accompanying art exhibition which provides valuable exposure for indigenous and/or ethnic artists. As with Te Whare Maire o Na Punawerewere, the Multi-Cultural Festival is a celebration of Aotearoa's ethnic diversity. Both festivals are colourful, exuberant occasions reflected too, in the art on show.

While an estimated 300 plus people participated on the Festival Day the wet, windy weather impacted on numbers. The Festival continues to have a strong

neighbourhood following. While many come to be entertained by the numerous cultural performances they also enjoy the opportunity to connect up with their friends and neighbours from the Inner City East / Linwood West neighbourhoods. It is this neighbourliness which is a hallmark of this event.

Other standout events in the last year include Solitude – an award winning solo show performed in the Gallery for one Sunday night in August 2019. This show travelled the South Island as part of the Arts on Tour and was attended by 38 people, most of whom were new to the Arts Centre. Small scale theatrical performances such as Solitude are well-suited to this space. A one-off laughter yoga session held in January was also well attended by 25 people who again were new to the Centre.

It is apparent that some one-off events attract a more city-wide following which helps promote the work of the Centre. Sadly, the “Big Sit In” concert planned for 29 March featuring Adam McGrath, local musician was cancelled as a consequence of the COVID.19 lockdown. This concert was to showcase the work Adam did with local street people during 2019 where songs, poems and stories were created around themes of importance to the participants.

Providing much needed support to the Arts programme has been a reliable, committed group of 14 volunteers. Three volunteers who live within a few blocks of the Arts Centre have for a number of years covered the bulk of the volunteering hours. Volunteering has provided them with stability, the opportunity to develop work skills and to make a positive impact on their local community. This is especially important as all three have mental health conditions.

During the year three local artists have been recruited as volunteer workers and they have all made positive contributions. One is a textile expert and runs “Textile Wednesdays”, a knit and natter sewing-type circle which is providing valuable skills and social contact to a committed group of participants.

The remaining volunteers have helped out in more of a relieving capacity or on one-off projects. A number of handyperson projects have also been undertaken on a voluntary basis.

Towards the end of the reporting period a new group of volunteers has been recruited, most of whom are younger and in their early twenties. This group was recruited via a Volunteers’ Expo at ARA Polytech.

A total of 2155 volunteer hours has been contributed in the last year by the Centre’s volunteer workforce. As indicated not only do the volunteer workers contribute enormously to the running of the centre but as several have complex mental health needs they find the routine of work and their ability to contribute to the life of the Centre very fulfilling.

▪ *Other Developments*

In addition to the affordable, varied arts programme provided, work has gone into overhauling the Centre's systems, such as redesigning the exhibition proposal procedures and reworking volunteer protocols and training processes, as well as progressively automating systems with the view to speeding up and streamlining functions.

Significant improvements have also been made to the building including an overhaul of the lighting. The office has been decluttered and the old paint tub for washing art brushes has been shifted into the toilet black. The Craftroom and back foyer have been made more secure with changes to locks and door handles. The main entranceway has been shifted from off the carpark to the grand front door which has become the only entry and exit point. The volunteer desk has been moved to the Stanmore Road end of the Gallery which has enabled volunteer staff to see the entire Gallery space and created greater distance from visitors entering the building. The combined effect of these changes has resulted in the Centre feeling a more safe place to be in.

The layout changes were prompted by the ongoing difficulties both the Centre and the Linwood Village faces with affronting behaviour from street collectors. It is often common for there to be a group of people congregating on the park benches outside the back door smoking synthetics or drinking. Other congregating points include the public toilets at the far end of the Centre's carpark or in the adjoining Doris Lusk Reserve. Many visitors get asked for money and some get verbally or physically abused. This has led to visitors stating that they feel like they have "run a gauntlet" to get into the building. It has also led to a growing perception that the Arts Centre is "not a safe place" to visit.

Given that safety has been a long-standing problem compounded by limited police resources, efforts have focused on making passive changes to the way people interact with the Centre. Added to the layout changes has been the installation of two security cameras prompted by opportunistic thefts, increasingly more aggressive street behaviour and an assault on a staff member. The support and assistance received by the Community Facilities Team in supporting these changes has been greatly appreciated.

The Year Ahead

Although COVID.19 and the flooring issues have impacted on the Centre's programme and its finances, the upside has been the reworking and overhauling of the Centre's systems as well as having time to enable relationships to form within the arts community. This has given rise to new opportunities.

One of these possibilities is the new flagship course called “Artist Development” which has been designed to extend the mentoring and support given to new and emerging artists. Special emphasis will be given to linking this course with the four Centre-run exhibitions with classes directly relevant to the preparation and presentation of works for new and emerging artists taking part in these exhibitions.

This practical course will also assist artists to prepare a portfolio, get their works ready for exhibition, write a Gallery proposal and develop their art practice. Other class opportunities have been identified and will be an emphasis of the year ahead.

It is clear from the people involved in the arts project over the last year that it has played a special role in enabling people who confront a range of barriers to contribute their skills and time, finding fulfilment from the work they do. Likewise, many participants have made meaningful connections and developed friendships which endure beyond the art activities they are involved in. Not only does the Arts programme contribute to building the arts community of Christchurch but it plays a key role in strengthening the ICE/Linwood West neighbourhoods and to creating a more inclusive, supportive neighbourhood.



4) Gold Coin Cafe

For many years the Gold Coin Cafe has been providing a two course, nutritiously cooked dinner for residents of the Inner City East / Linwood West neighbourhoods. Set in a cafe-like setting, most weeks on average 18-20 people attend. A further 4-6 takeaway meals are provided to customers who either specifically come to purchase a takeaway meal or choose to buy an extra meal to take home to eat later.

A steady core of 15 diners attends weekly with a further pool of 45 people who visit on a more casual basis. For many it is the only meal that they share in the company of others. New diners are warmly welcomed. Almost all diners are single, aged 45 plus, and live alone on limited incomes. A number have physical or mental health issues. Birthdays, anniversaries and special occasions are celebrated and follow-up calls are made to people who have not been seen for a few weeks.

Five volunteer workers make up the volunteer team of cooks, kitchenhands and waiters. New menus are trialled and old favourites endure. The Cafe Co-ordinator is very skilled at keeping to the weekly budget and expertly cooks delicious food using herbs and flavourings as part of making the budget go further. Produce from the Smith Street Gardens supports the Cafe.

The real value of Gold Coin Cafe is not just in the numbers of people who attend or the affordability of the meals available, but in the friendships made, the connections developed, the support received and the gateway the Cafe provides in enabling members to join in neighbourhood life and/or participate in community activities on offer. A role similarly played by the Tiny Shops Village, the Post Shop and the Tin Roof Op shop – all services of Te Whare Roimata.

Feedback indicates that diners welcome knowing what is happening in their neighbourhood. Neighbourhood information and local events are brought to people's attention and discussions around local issues or concerns are encouraged. This all helps foster participation and involvement in the life of the neighbourhood.

Facilitating connections and creating a sense of belonging is especially important for our more senior members and those who struggle with mental or physical health issues. The COVID.19 response developed by the broader support and outreach work of Te Whare Roimata ensured our diners were supported during lockdown. Having the weekly involvement of a support and outreach worker who is quickly able to arrange follow-up if help is needed is also valued. The pick-up takeaway service initiated at Level 3 was also welcomed post-lockdown helping facilitate purposeful contact with members of the Cafe undertaken in a safe way.

The emphasis on whanau and caring for each other is also welcomed. Diners appreciate the opportunity the Cafe provides to sit at a table and eat while conversing with others. This is evidenced by the numbers of people who stay on to talk long after the luncheon

has finished. It is also demonstrated in the numbers who go on to participate in Te Whare Roimata's events or who attend the annual Christmas Day Dinner.

The Cafe's great strength is the facilitating role it plays in contributing to building an inclusive, connected community in a neighbourhood where marginalisation, financial constraints and poor health create barriers to participation.

5) The Older Persons Project

The Older Persons Project is a grassroots, neighbourhood response initiated in collaboration with the Centre-Linwood-Heathcote Community Board to enable vulnerable older people aged 45 years plus living in the ICE/Linwood West neighbourhoods to be supported to age well in their own homes and to be able to continue to participate in neighbourhood life. Research commissioned some years ago highlighted the particular struggles and hardships many older people in the ICE/Linwood West experience – especially people living alone on limited incomes with few supports. The wellbeing of this group has been the focus of the Project.

Working at a variety of levels the project looks to help link people to existing services; provide support, outreach information advice and advocacy; create neighbourhood-led responses which encourage at both a policy and systemic level to bring about change.

A major strength of the project includes its low-key, grassroots nature and its ability to reach people who often do not come to the notice of more formal services. Key components of the Project are the Information and Advice Service located at Stanmore Book and Post and the unassuming, listening role the Support and Outreach Worker plays in joining in neighbourhood activities such as the Gold Coin Cafe, the Tiny Shops Village and the Linwood Village Market. In such non-threatening environments trusting relationships are quickly established which leads to vital support work being undertaken.

In the last year the Older Persons Project has:

- Celebrated International Older Persons Day by holding the Annual ICE Older Persons Spring Clean Day. A multiplicity of household tasks was undertaken in the homes of the 10 participants, all single, older women living alone. Walls were washed, cupboards tidied, windows cleaned, furniture moved, hard to reach places scrubbed, firewood stacked and small garden-related tasks undertaken. 19 volunteer workers were recruited, the majority being returnees from previous years eager to be of help to support this initiative developed in response to the cutbacks in home-help services and/or limitations imposed on what tasks are able to be officially undertaken.
- Provided a Christmas Day luncheon for 34 diners in which all but 3 were aged 45 years plus. Almost all participants were involved in some part of Te Whare Roimata, mainly the Gold Coin Cafe. Feedback was overwhelmingly positive with people expressing their appreciation at being able to come together and celebrate Christmas in the company of others, especially people they knew.

- Worked in partnership with the Linwood Village Market group to organise a New Year music concert held at the January market. This is an important way of enabling older residents to remain connected over the tough weeks of Christmas / New Year when many activities close down and traditional supports are away. Likewise the project worked in partnership with the ICE/Linwood West Revitalisation Project to organise the annual Christmas Carols Concert held for the first time at the Tiny Shops Village.
- Helped organise the annual Maori Health Day where a range of health-related information and advice was available from a raft of Maori Health providers along with a number of free health related checks. The wet, cool weather didn't deter people. Just on 160 people qualified for a free hangi after having completed their three health checks. At least half of the adults participating were over 45 years with at least 65 percent of people in attendance being Maori.
- Supported the weekly Gold Coin Cafe offering an affordable course luncheon to on average 18-20 people a week with close of 85 percent being single older adults, living alone, drawn from the ICE/Linwood West neighbourhoods.
- Hurriedly mounted a COVID-19 response on the eve of lockdown out of concern for the neighbourhood's vulnerable elderly and people with mental health issues. 20 local volunteers were recruited, vetted, approved and matched up with people needing practical help such as shopping, banking or collecting prescriptions. Regular telephone contact was maintained with a number of isolated older residents and several were linked to services or were assisted with accessing services digitally. In total 20 older residents were supported with practical help, some on a weekly or twice weekly basis while a further 12 older residents benefitted from the weekly drop-off of food from the Tiny Shops Community pantry. When the Gold Coin Cafe moved to a pick-up takeaway service at Level 3, almost all of the 12-14 customers were single older people eager to reconnect.
- Continued to advocate at both a local and national level around issues relating to older people. The project, in particular has maintained its focus of advocacy around public transport, housing design and city planning issues and safety. Safety continues to be a key issue for older women especially at the Linwood Village, and
- A variety of volunteer positions continue to be offered to enable older people to contribute their skills and talents to a number of Te Whare Roimata-related activities. Currently 16 people aged 45 years plus, are active in helping staff the Post Shop, the Tin Roof, Gold Coin Cafe and assist with the monthly newsletter.

Over and above this work, ongoing case work support has been provided to 23 older people covering a wide range of underlying issues. Such issues include declining health and the need for access to good medical care, re-establishing contact with estranged family members, helping to move out of abusive relationships, support to deal with addiction issues, supporting people to move into dependent care and linking back with services.

Two people required intensive support over a period of some months as first one was supported to transition from independent living to residential care (no mean feat to downsize after years of hoarding), and then for the project to take responsibility for her tangi and the tidying of her affairs in the absence of any family after unexpectedly being diagnosed with an aggressive terminal cancer, the other involved supporting an elderly woman who broke her shoulder after a nasty fall, further constraining her mobility and compromising her ability to manage at home. This was further complicated by the older woman having no family in the South Island.

These two cases highlight the essential role the Older Person's project plays in contributing to building a supportive, caring neighbourhood where older, vulnerable people are able to be supported as long as possible within their homes and when death calls they can die in dignity in the company of people known and trusted.

Likewise, the understated, but vitally important role the Post Shop plays in being an important hub for older people cannot be underestimated. Increasingly more and more adults come to talk, seek advice or obtain information from the Older Persons Information and Advice Service located there. On average upwards of 35 older people a week avail themselves of this service – notable are the numbers of men and people from diverse ethnic backgrounds especially Maori, Pasifika and Asian who seek support.

A wide range of help is provided ranging from support with completing on-line applications; finding accommodation; resolving disputes, obtaining help from Work and Income or other government departments; accessing services to the sharing of personal struggles. A cornerstone of this work is the time taken with each person to build trusting relationships from which growth and change becomes possible and individual wellbeing is enhanced.

In the midst of the hardships and the stresses many vulnerable, older ICE residents face, it is clear that the Older Persons Project works to help facilitate strong connections to be made, new friendships to form, vulnerable older individuals and groups to be supported, the gifts and talents of older people to find a place to flourish, isolation and loneliness to be broken down, people encouraged to join in and participate, cultural and neighbourhood identity strengthened, community wellbeing enhanced and a stronger sense of neighbourhood belonging strengthened.

Conclusion

Te Whare Roimata has been forced to operate in a challenging context this last year where both uncertainty and the need to adapt to change has been essential. Both COVID.19 and the ongoing difficult neighbourhood context in which our projects operate in, in part brought about by the slow pace of revitalisation post-quake and years of austerity and market-led policies resulting in growing hardship, inequity and poverty has demanded time to reflect, analyse, listen and plan especially given the funding implications. It has also provided an opportunity to trial new ways of doing things.

Throughout this time, Te Whare Roimata has maintained its commitment to strengthening community, building a stronger sense of belonging and neighbourhood identity, grow capacity and develop leadership as well as encourage participation and strengthen neighbourhood connectedness.



CHRISTCHURCH CITY COUNCIL – Strengthening Communities Fund

The funding received from this fund for the 4 projects was jointly spent as follows:

Salaries	\$100,000
Equipment	856
Promotion	850
Internet/telephone	1,584
Resources	2,710
Other:	
Performer Fees	3,000
Project Worker Fees	2,500
	<hr/>
	\$111,500

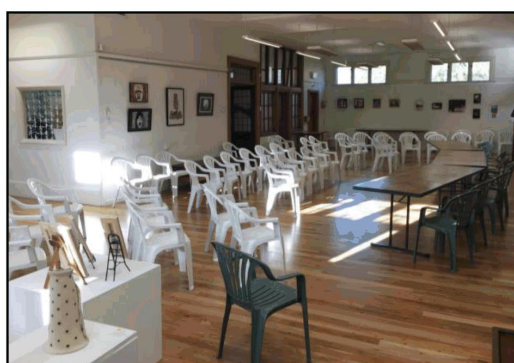
Linwood Community Arts Centre



Woodcut Block Printing Class



Stone Carving Class



Meet the Candidates Evening



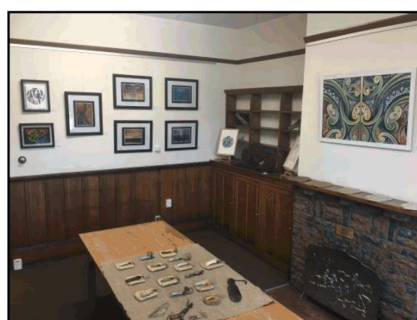
Textile Wednesdays



Free Saturday Workshop



Multi-Cultural Festival



Te Whare Maire o Na Punawerewere

Coastal Hazards Adaptation Planning (CHAP) programme

Memo

Date: 3 February 2021

From: Ruby Clark, *Programme Coordinator*, Coastal Hazards Adaptation Planning (CHAP) programme
Jane Morgan, *Principal Programme Advisor*, Coastal Hazards Adaptation Planning (CHAP) programme

To: Mike Davidson, Sara Templeton, Melanie Coker, Pauline Cotter, James Daniels, Yani Johanson, Phil Mauger, Deputy Mayor Andrew Turner, Shayne Te Aika, Jenny Hughey, Vicki Southworth, Kakati Royal, Niki Mealings, Sophie McInnes, Bebe Frayle, Jo Zervous, Kelly Barber, Linda Stewart, Alexandra Davids, Darrell Latham, Jackie Simons, Jake McLellan, Michelle Lomax, Sunita Guatam, Tim Lindley

Cc: Brendan Anstiss, Timothy Harris, Simon Markham, Katherine Trought, Tania Wati

CoastSnap Christchurch is live!

As you will know from our previous briefings, CoastSnap is a global community science initiative that enables communities to work together to monitor and document changes in our dynamic coastlines. The project aims to build awareness and understanding of coastal processes and hazards within our communities.



Photo point at New Brighton pier (South)



View from photo point at New Brighton pier (south)

In collaboration with ECan and the University of Canterbury, the Coastal Hazards Adaptation Planning (CHAP) programme has established the first three CoastSnap photo points here in Christchurch. The photo points were installed last week (26th-27th January) at two locations - the New Brighton pier and Taylors Mistake. The photos points are supported by information panels and further information is provided on the new [CoastSnap web page](#) on the Council website. The project was launched with a [Newsline article](#) and will continue to be promoted through various channels over the coming months.

We have started investigating future additional CoastSnap locations across the City and Banks Peninsula, with a particular focus on how we can engage low-lying inland communities.

Feel free to share the following [Facebook story](#) in an effort to promote the project and encourage community

Footer information

engagement in this important topic.

Footer information

Memos



Memorandum

Date: 18/02/21
From: Dave King – Project Manager, Transport Unit
To: Linwood Central Heathcote Community Board
Cc:
Subject: Te Ahu Ihutai Coastal Pathway - Safety Audit and Speed Zones
Reference: 21/153171

1. Purpose of this Memo

- 1.1 At the Board's 4 November 2020 briefing the Board requested:

Staff advice on the pre-construction and post-construction safety audit of the Monks Bay section of Te Ara Ihutai Coastal Pathway; and

A map of the current speed zones from the causeway through to Rapanui Cave Rock.

2. Update

- 2.1 A safety audit has been carried out based on the scheme design – no serious or significant issues have been identified with the proposed works.
- 2.2 A road safety audit will be carried out at the end of detailed design, and a post construction safety audit will be carried out on completion of the physical works.
- 2.3 A map is attached, showing the speed limit zones in the area.

3. Conclusion

- 3.1 No further action required.

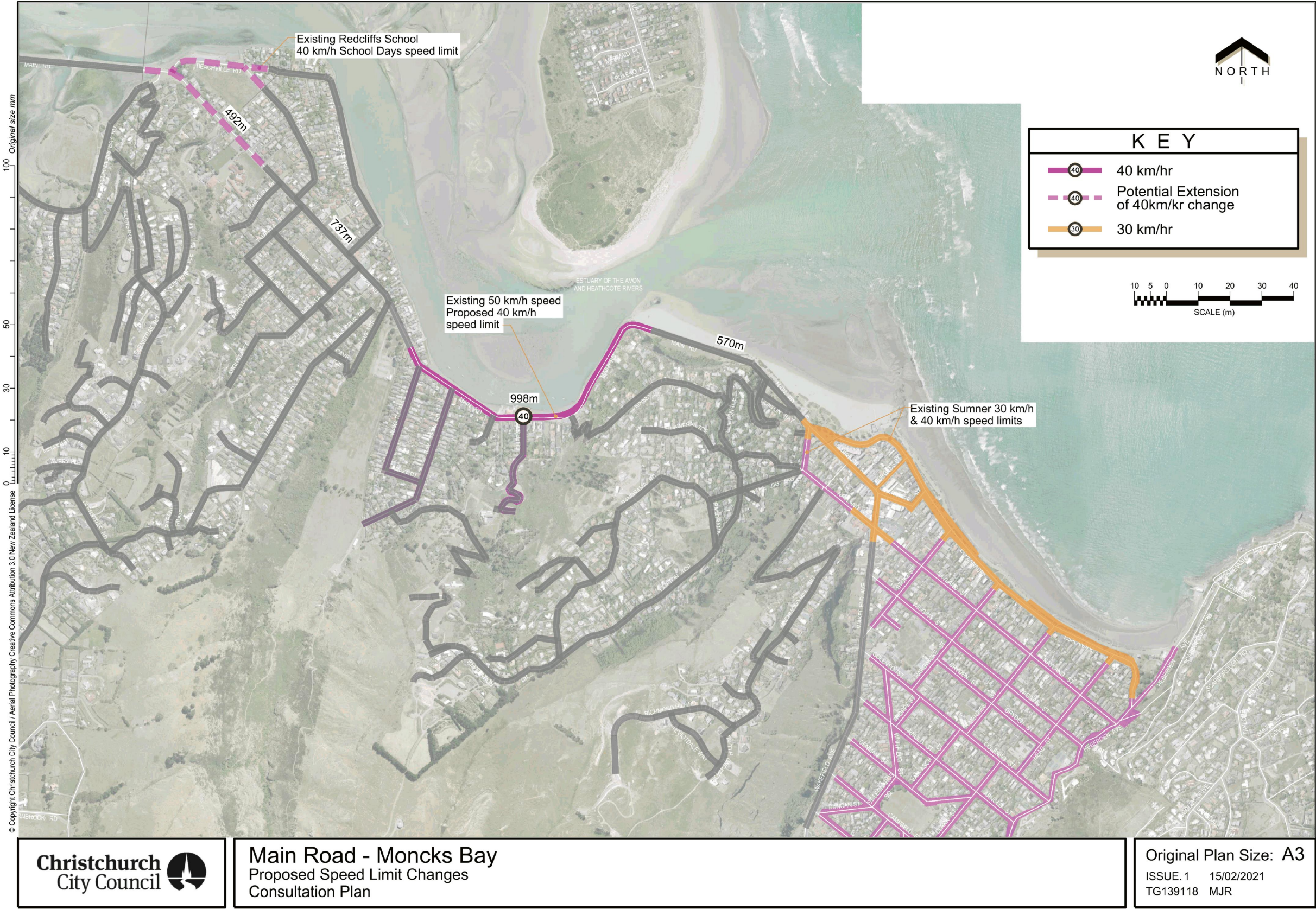
Attachments / Ngā Tāpirihanga

No.	Title	Page
A	Te Ara Ihutai Coastal pathway Monks Bay section - Map of Local Speed Limits - February 2021	

Signatories / Ngā Kaiwaitohu

Author	Dave King - Project Manager
Approved By	Oscar Larson - Team Leader Project Manager Lynette Ellis - Manager Planning and Delivery Transport

Memos



Memos



Memorandum

Date: 23 February 2021
From: Clare Piper, Senior Planner, Innovating Streets - Transport
To: Mayor & Councillors
Cc: Waikura/Linwood-Central-Heathcote Community Board Members,
Dawn Baxendale, Carolyn Gallagher, Richard Osborne & Steffan Thomas
Subject: **Colourful Cashel - Pride Week 2021 Project**
Reference: 21/172038

1. Purpose of this Memo

- 1.1 The purpose of this memo is to inform the Mayor and Councillors to the installation of pavement art and roadway art, along Cashel Mall – Oxford Terrace to High Street. This is to support the upcoming [Christchurch Pride events](#) to be held from 5 March to the 14 March.

2. Update

- 2.1 The Christchurch Foundation approached Christchurch City Council seeking support to install a colourful piece of roadway art during the time of Christchurch Pride Week 2021, to be held over 5 March to 14 March.
- 2.2 Transport staff have worked with the Christchurch Foundation and the Christchurch Pride Committee to design a piece of temporary pavement and roadway art that reflects the inclusive and diverse Rainbow communities in Christchurch, and that meets the standards of Waka Kotahi NZ Transport Agency.
- 2.3 Staff have also had this design reviewed by Waka Kotahi NZ Transport Agency, and they are supportive of the use of materials, the temporal nature of the installation, and have provided advice on ways that Council can comply with the standards in relation to roadway art in an active road carriageway.
- 2.4 Attached is the site plan.
- 2.5 The design involves:
- 2.5.1 Reflecting the Christchurch Pride banner – colourful geometric shapes
- 2.5.2 The use of decals/stickers on pavers on the northern side of Cashel Mall from Oxford Terrace to High Street.
- This design expands and contracts at key points along the footpath, and will align with businesses who have the Rainbow Tick, and will have translucent window stickers, digital displays or window displays that reflect elements of the rainbow.
 - The decals/stickers have a P5 anti-slip rating (slight grit within it).
 - The High Street end will have a larger rainbow design which features aspects of the Progressive Pride Flag, along with the Christchurch Pride logo.
- 2.5.3 The use of decals/stickers on the northern pedestrian crossing at the Cashel Malls/Colombo St intersection.

Memos



- The decal/sticker design for the roadway art component (along with the contraction aspect of the pavement decals/stickers) is the Christchurch Pride 2021 graphic banner, which has a silhouette/cut out pattern that reflects the Port Hills.
 - The design and location of the design has been specifically selected to allow pedestrians to choose to either walk on the design, or within the 'blank' space. Or alternatively to use the southern pedestrian crossing on the other side.
- 2.5.4 The installation of two temporary traffic humps to meet the Waka Kotahi NZ Transport Agency rules relating to supporting awareness and lower speeds in relation to the roadway art.
- 2.6 At the conclusion of Christchurch Pride 2021 (i.e. on Monday 15 March 2021) the roadway art and humps will be removed. There is an opportunity for the footpath designs to remain for longer, and a decision on the removal will be made in conjunction with the Central City Business Association, Christchurch Pride and Christchurch Foundation.
- 2.7 The installation and decommissioning will be filmed, as this project will be used to help inform other projects – such as those in the Innovating Streets for People programme – with regards to the material used, and its visual impact with the roadway.
- 2.8 All costs associated with the installation and decommissioning are covered by the Christchurch Foundation. Council has supported this project through providing staff to assist with design, advice and project management.
- 2.9 There is to be an opening event for the roadway art, on Friday 5 March at 2pm at the Colombo Street pedestrian crossing.
- 2.10 This project does not require Council approvals, as the Manager of Transport Operations has delegated authority to approve the decal/sticker installation (non-regulatory road markings), and the roadway art is to be installed under a Temporary Traffic Management Plan.

3. Conclusion

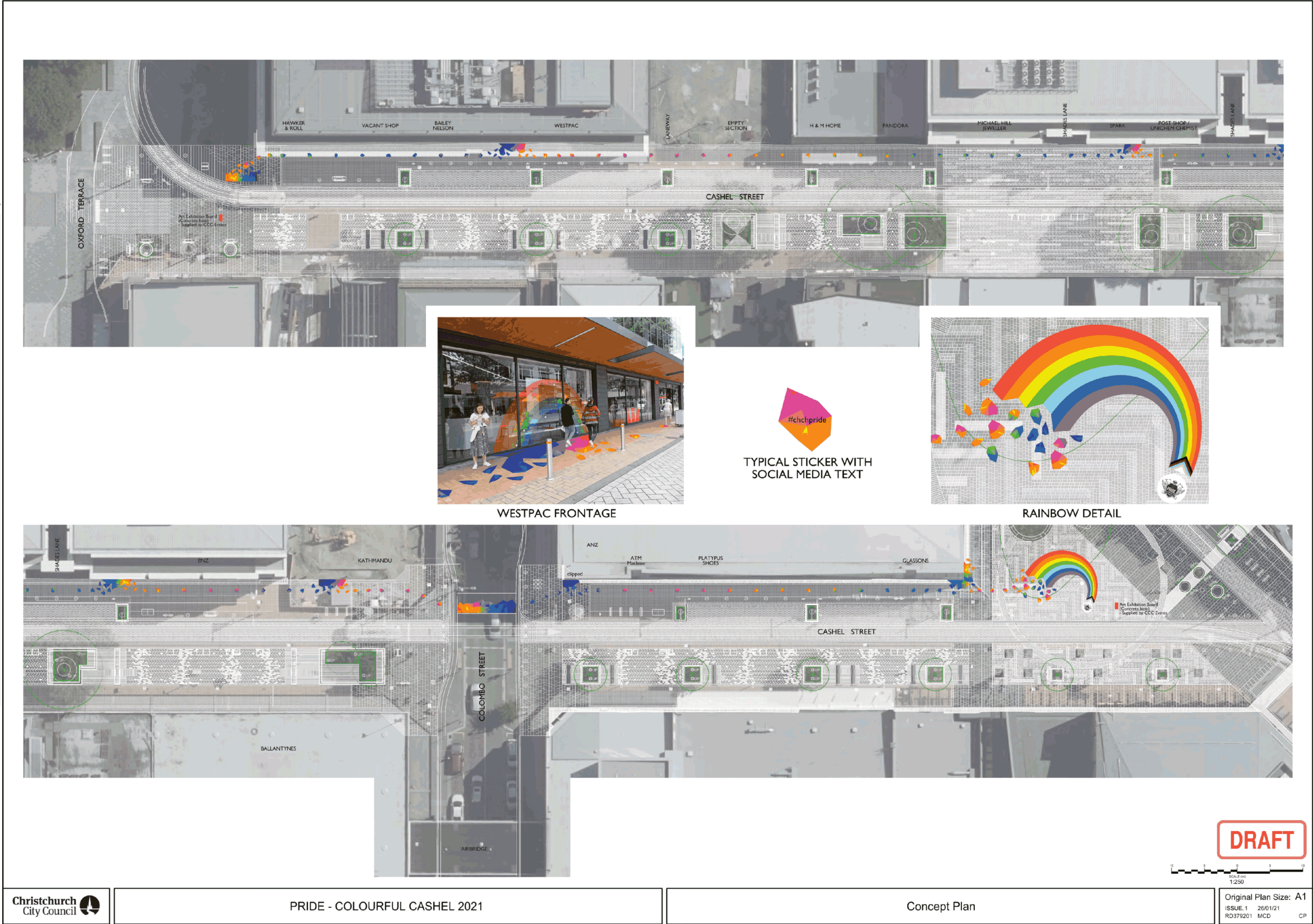
- 3.1 There is to be a colourful decal/sticker installation to occur in Cashel Mall to support the Christchurch Pride Week 2021. Staff have ensured all installations are lawful, and have supported the Christchurch Foundation and the Pride Committee to enable this to occur for Christchurch.
- 3.2 The opening of the #colourfulcashel crossing at Colombo Street will occur on Friday 5 March at 2pm.

Attachments / Ngā Tāpirihanga

No.	Title	Page
A	Central City - Colourful Cashel - Site Plan - 2021	
B	Central City - Colourful Cashel - Glassons Mockup - 2021	

Signatories / Ngā Kaiwaitohu

Author	Clare Piper - Senior Planner - Innovating Streets
Approved By	Steffan Thomas - Manager Operations (Transport) Richard Osborne - Head of Transport



Memos



Memos



Memorandum

Date: 11 February 2021
From: Miranda Charles, Senior Urban Regeneration Planner
To: Waikura/Linwood-Central-Heathcote Community Board
Cc: Councillors
Subject: Central City Residential Programme - Progress update on neighbourhood planning and engagement activity
Reference: 21/61044

1. Purpose of this Memo

- 1.1 The purpose of this memo is to provide a progress update to the Waikura/Linwood-Central-Heathcote Community Board on the Council's Central City Residential Programme (also known as 'Project 8011'), specifically on the 'Neighbourhood Planning and Engagement' project.
- 1.2 Updates on the following topics are provided here:
 - Neighbourhood Conversation Walks; and
 - Central City Open Space Review findings, and how this links to the Canterbury Multi Use Area (CMUA).
- 1.3 The memo precedes a staff briefing with the Community Board scheduled this March.

2. Background

- 2.1 The Central City Residential Programme supports the Council's aspiration to have 20,000 people living in the Central City by 2028. The Programme is a series of inter-related and complementary projects that seek to:
 - Accelerate housing delivery;
 - Increase housing choice;
 - Encourage a diverse range of potential residents to consider Central City living; and
 - Create attractive and liveable neighbourhoods.
- 2.2 The latter is being actioned through the 'Neighbourhood Planning and Engagement' project, which is looking at ways of supporting both established and emerging neighbourhoods.¹ Work on this project is well underway and, in October 2020, staff presented a progress update at a Christchurch Momentum Committee briefing, focusing on:
 - Early community engagement via a Neighbourhood Conversation Walks event series; and
 - Findings of a review of Central City open space.
- 2.3 Staff are monitoring and responding to opportunities, and seeking to influence the ongoing development and change in neighbourhoods especially in those neighbourhoods that have

¹ 'Emerging neighbourhoods' being those that have growth potential for more mixed-use residential development, south and south-east of the Central City Core.

Memos



strong residential growth potential, for example, to the south and south-east of the Central City Core, i.e. the areas between the CMUA and the Metro Sports facility (see [Attachment 1](#)).

3. Update

Neighbourhood Conversation Walks

- 3.1 During 2020, a series of Neighbourhood Conversation Walks were organised across the Central City to catalogue different issues, opportunities, strengths and characteristics and to see the neighbourhood through the eyes of existing and interested/future residents. Participants who attended the free 90-minute resident-led walks were encouraged to:
- Share their thoughts and experiences about Central City living;
 - Discover or rediscover important spaces and landmarks; and
 - Make connections between people.
- 3.2 The walks attracted over 130 participants and were very well-received by existing residents and 'potential movers' alike. A summary of each walk is available here: <https://ccc.govt.nz/culture-and-community/central-city-christchurch/live-here/our-central-neighbourhoods/>.
- 3.3 Key next steps include:
- (i) Evaluating potential placemaking ideas for further discussion and prioritisation;
 - (ii) Identifying initiatives to promote Central City living; and
 - (iii) Working with staff in the Community Support, Governance and Partnerships Unit to investigating a partnership approach on a community asset mapping project², in residential neighbourhoods next to the CMUA.

Central City Open Space Review findings, and how this links to the CMUA

- 3.4 As well as the Neighbourhood Conversation Walks, staff recently completed an open space review of Central City neighbourhoods. The aim of this work is to identify and address gaps and opportunities in the open space network, and to progress Project 8011 goals for neighbourhood amenity and liveability. The work also responds to ongoing feedback from the community for a green, accessible, and well-connected city; a theme that pre-dates the earthquakes and has recently been reinforced by the public consultation results for 'Greater Christchurch 2050'³.
- 3.5 Findings from the Central City Open Space Review (see [Attachment 2](#)) shows where there are quality streetscapes (e.g. a good level of street tree planting and ground cover) and parks within a 300m walking distance. It also shows areas where there are gaps in the network (e.g. deficiency in park accessibility) and opportunities to achieve improvements in both established and 'emerging' neighbourhoods.
- 3.6 Staff are working closely with transport and other functions of the Council to consider the impacts and opportunities presented by the CMUA development. There are synergies between the potential work to accommodate the CMUA, and the desirable neighbourhood amenity improvements that would encourage population growth. To this end, staff have included a

² This project aims to complement community-led asset mapping work being explored east of Fitzgerald Ave, in Linwood/Inner City East-Phillipstown-Charleston area.

³ In the 2020 residents' survey for the Greater Christchurch 2050 public consultation, 46% of respondents said that they want a lot of greenspace and trees, and 53% of respondents said that they wanted public transport, walking and cycling to be easy and affordable. 'A thriving central city' was also ranked highly by participants, and 57% of respondents said that "we are not doing enough to offset the impacts of climate change".

Memos



proposed capital works package for consideration in the Draft 2021-31 LTP (see [Attachment 3](#)). The proposed works package:

- (i) Builds on the findings of the Integrated Transport Assessment prepared for the CMUA;
- (ii) Complements projects scheduled for delivery under the Council's 'An Accessible City' programme; and
- (iii) Addresses key gaps in the street tree and open space network. Public realm improvements have been identified as a key Council lever to attract more residential investment and development in Central City neighbourhoods south and south-east of the Central City Core.

4. Conclusion

- 4.1 Staff look forward to discussing the Project 8011 and 'Neighbourhood Planning and Engagement' activity at a Community Board briefing in March.

Attachments / Ngā Tāpirihanga

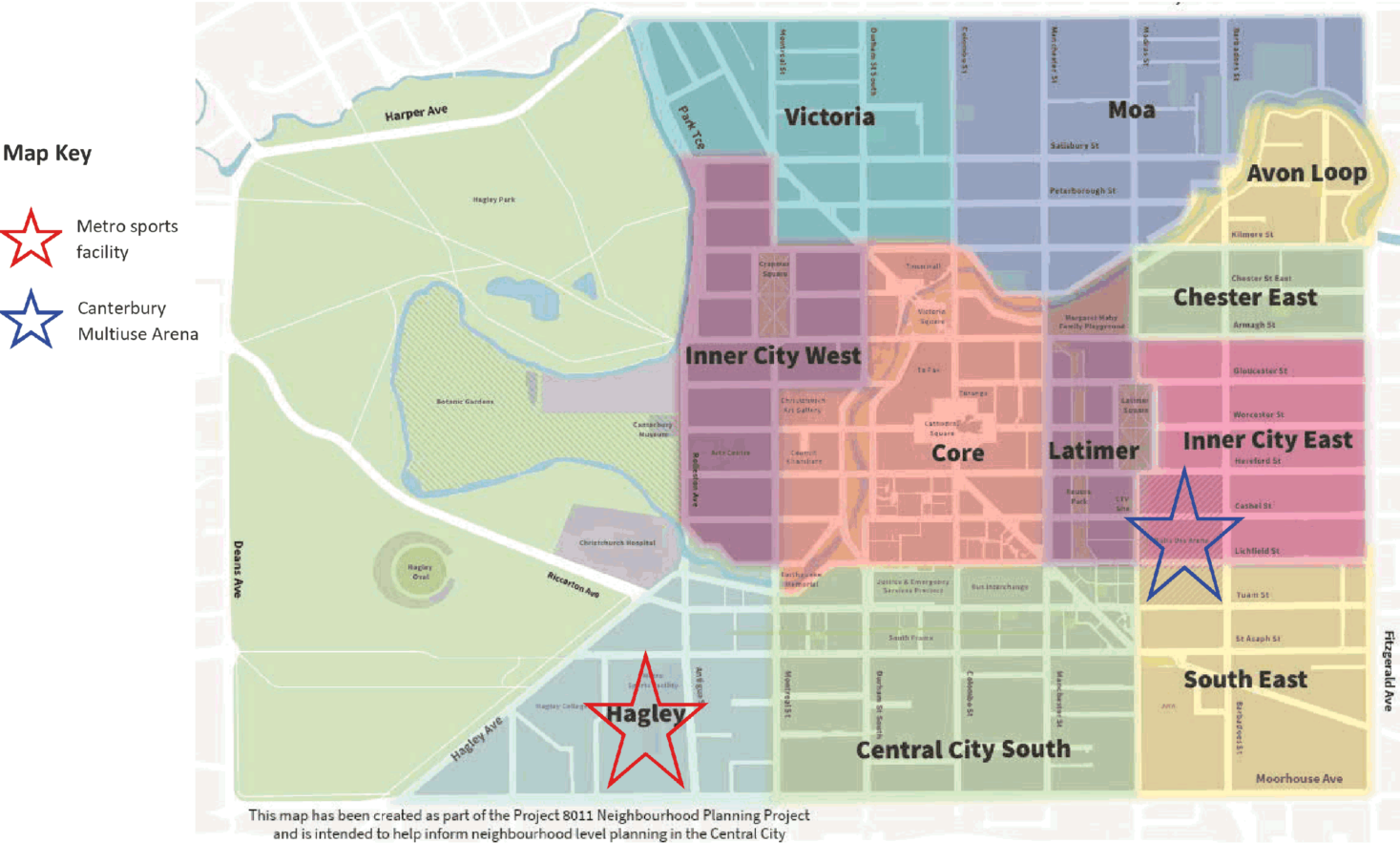
No.	Title	Page
A	P8011 - E1 Planning - Potential residential growth neighbourhoods - south and east - Attachment 1	
B	P8011 - E1 Planning - Central City Open Space Review - Attachment 2	
C	P8011 - E1 Planning - CMUA proposed capital works package - consider in draft LTP 2021-2031 - Attachment 3	

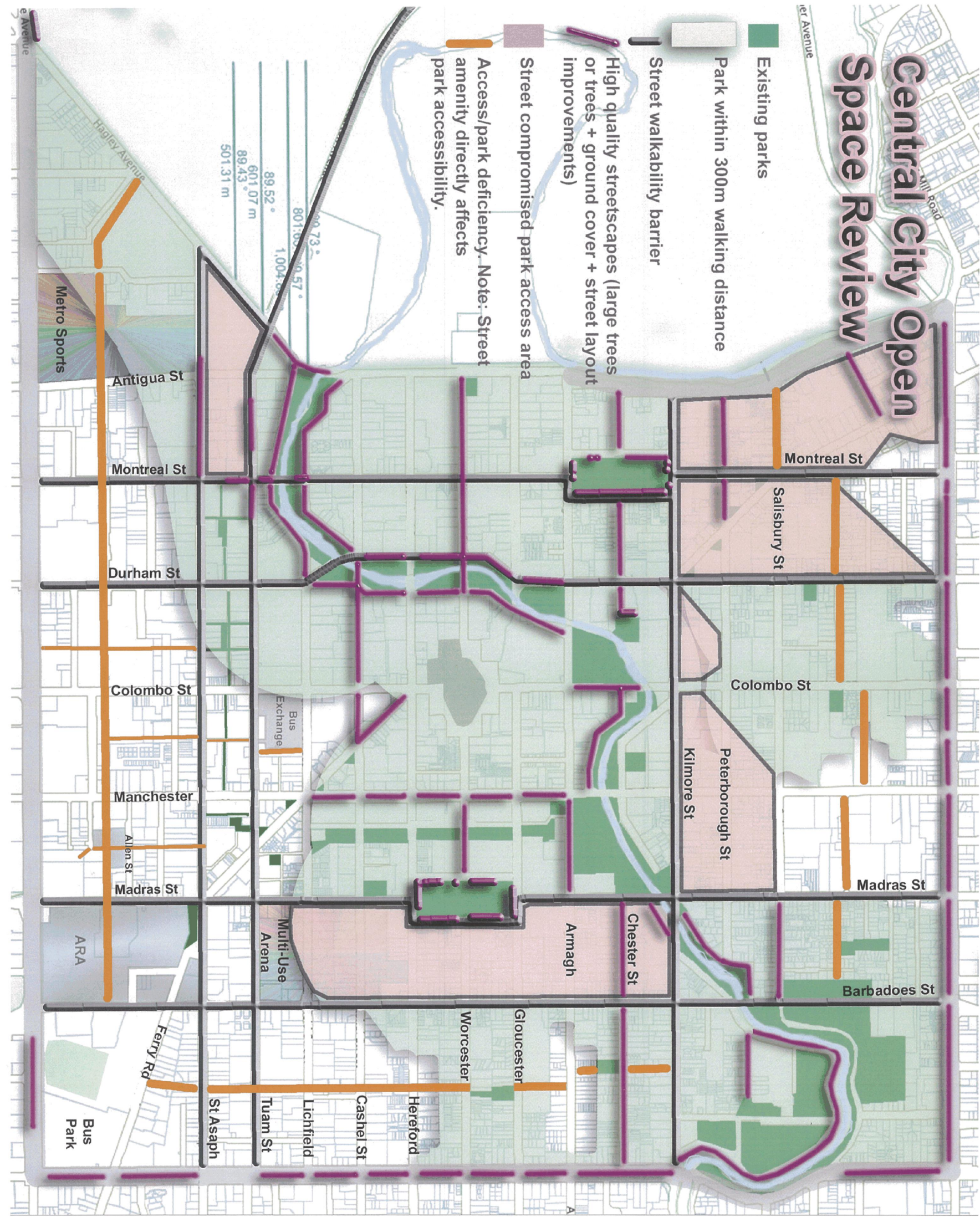
Signatories / Ngā Kaiwaitohu

Author	Miranda Charles - Senior Planner Urban Regeneration
Approved By	Carolyn Ingles - Head of Urban Regeneration, Design and Heritage Brendan Anstiss - General Manager Strategy and Transformation

Memos

Attachment 1: Neighbourhoods with residential growth potential, i.e. south and south-east of the Central City Core between the CMUA and the Metro Sports facility

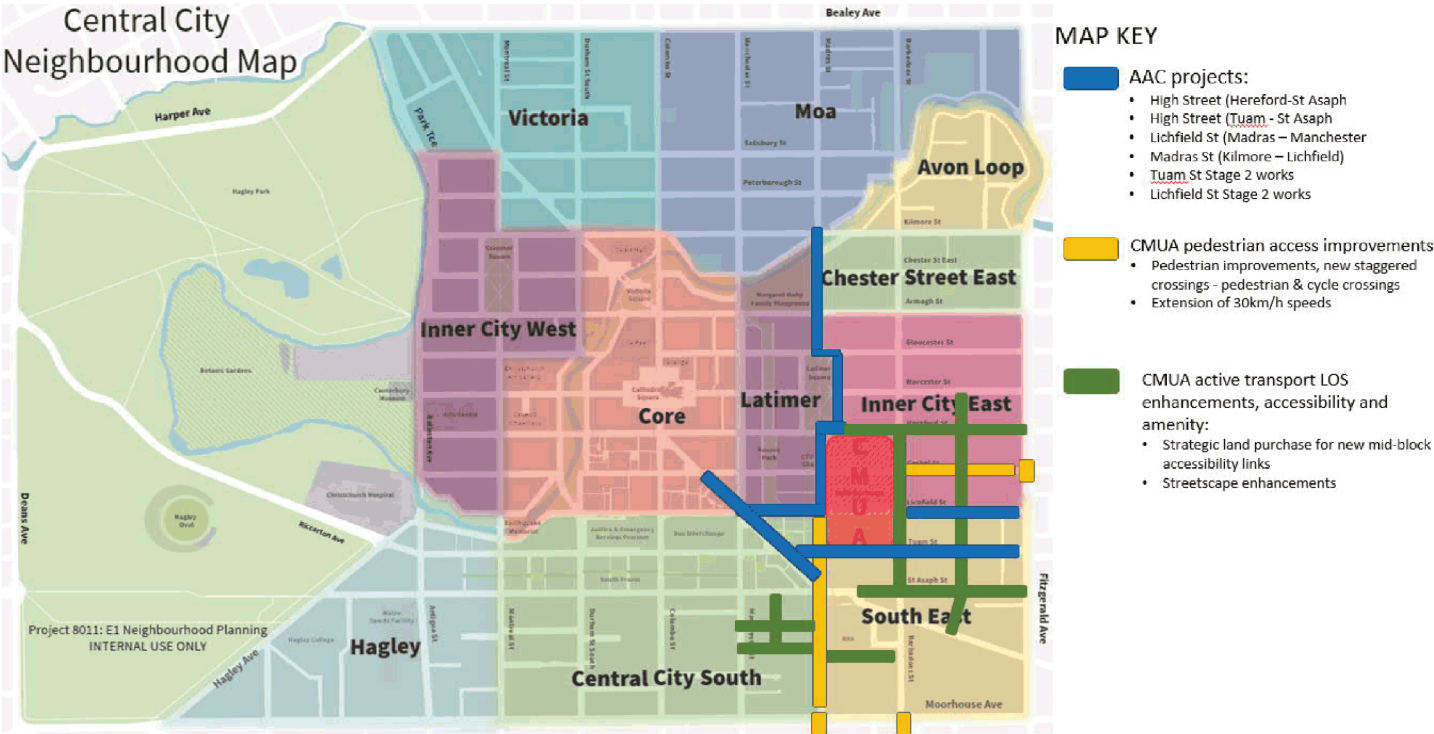




Memos



Attachment 3: Proposed capital works package related to the Canterbury Multiuse Arena, for consideration in the Draft 2021-31 LTP



Memos



Memorandum

Date: 12 January 2021
From: Megan Carpenter, Parks Recreation Planner
To: Waikura/Linwood-Central-Heathcote Community Board
Cc: Liz Beaven, Community Board Advisor – Waikura/Linwood-Central-Heathcote
Subject: **Aldred Reserve - Play facilities development update**
Reference: 20/1586953

1. Purpose of this Memo

- 1.1 The purpose of this memo is to provide the Waikura/Linwood-Central-Heathcote Community Board with an update around the Aldred Reserve play facilities development following a Community Board briefing on 4 December 2019.

2. Update

- 2.1 Aldred Reserve is a local park located at 364 Durham Street, Central City.
- 2.2 The local community represented by Victoria Neighbourhood Association Incorporated (VNA) approached the Council and the Community Board in 2018 to install play facilities into Aldred Reserve.
- 2.3 The Council's level of service is for more than 80% of urban residents having access to a play space within 500m of their home. There is an acknowledged gap in the play network in this community, however there is access to three play spaces nearby with Margaret Mahy Family Playground (950m away), Moa Reserve (1.1 kilometres away) and Botanic Gardens Playground (1.5 kilometres away) and demographics suggest that the community does not have a large number of children.
- 2.4 Council staff worked with the VNA to develop a landscape plan that would comply with the Christchurch District Plan and the space available for play in Aldred Reserve as per their request to the Community Board.
- 2.5 Staff briefed the Community Board about a proposed landscape plan to install play facilities into Aldred Reserve on 4 December 2019. The Community Board were in support of the landscape plan, but raised concerns about contaminants that may leach from treated timber and requested staff to not use H4 treated timber for the stepping posts.
- 2.6 Following the briefing, staff started preparing a public information leaflet for community consultation. This was placed on hold due to COVID-19.
- 2.7 The 2020/21 budget for the play facilities was subsequently reduced through the annual plan process. The draft 2021-31 Long Term Plan does not have this project specified in the capital programme.
- 2.8 The VNA have recently reconsidered their views on having play in the reserve and have decided this is no longer of high priority.

Memos



3. Conclusion

- 3.1 The Aldred Reserve Playground Development project is being put on hold due to no available funding and the Victoria Neighbourhood Association reconsidering their views on having play in the reserve.

Attachments / Ngā Tāpirihanga

There are no attachments to this report.

Signatories / Ngā Kaiwaitohu

Author	Megan Carpenter - Planner Recreation
Approved By	Kelly Hansen - Manager Parks Planning & Asset Management Al Hardy - Manager Community Parks Andrew Rutledge - Head of Parks

Memos



Memorandum

Date: 4 March 2021
From: Arohanui Grace
To: Linwood-Central-Heathcote Community Board
Cc:
Subject: Kiwirail Bridge 7 Replacement (Ōpāwa) - Landscape Plan
Reference: 21/260473

1. Purpose of this Memo

- 1.1 The purpose of this memo is to provide advice requested at the Board Meeting of 14 October 2020, that:

The Board agreed to request staff advice on the landscaping that is planned for the Kiwirail Bridge 7 Replacement Project.

2. Background

- 2.1 Staff have searched through Community Board records and worked in conjunction with Kiwirail to clarify the situation with regard to landscaping for the project; in the understanding that a specific landscape plan had been prepared.
- 2.2 The table below provides a chronological overview of the process as staff understand it:

Date	Action
15 February 2016	Hagley/Ferrymead Community Board Seminar from Kiwirail. The Board emphasised the importance of continued access for pedestrians and cycles (Attachment A)
15 February 2017	<p>A report to the Board for approval to remove trees to carry out the repair/replacement of the railway bridge. (Attachment B)</p> <p><i>The Linwood-Central-Heathcote Community Board decided to:</i></p> <ol style="list-style-type: none">1. <i>Let the report lie on the table until;</i><ol style="list-style-type: none">a. <i>Kiwirail reports back to the Board with the following:</i><ul style="list-style-type: none">• <i>A landscape plan in the area of the bridge replacement.</i>• <i>An assurance that two trees are replanted somewhere on Council land to replace any tree removed.</i>b. <i>The Board receives clarification as soon as possible on the road closure and pedestrian and cycle access during the bridge replacement project.</i>

Memos

Date	Action
27 July 2020	<p>A memorandum was sent to the Board: Staff Update on Proposed Kiwirail Bridge 7 Replacement – covering matters:</p> <ul style="list-style-type: none"> No trees were to be removed, so Community Board approval is not required. Assurance of maintained pedestrian and cycle access during the project. <p>Memorandum attached to the September 2020 Area Report. (Attachment C)</p> <p>This memo closed the matter of the report lying on the table since February 2017.</p>
5 August 2020	<p>The Kiwirail Project Team made a briefing to the Board. At this briefing Cr Johanson made mention of a landscape plan.</p>
14 October 2020	<p>Board Meeting Actions relating to KiwiRail Bridge:</p> <ol style="list-style-type: none"> <i>The Board agreed to request staff advice on the landscaping that is planned for the Kiwirail Bridge 7 Replacement Project.</i> <p>This action was assigned to the Community Board Advisor who searched through Council files and made requests to KiwiRail to find the landscape plan.</p> <p>Kiwirail emailed reply advice giving the Kiwirail draft presentation for the Board's 15 February 2016 (this did not have a concept plan in it).</p>
20 November 2020	<p>Request from OCE: Ticket 337454 – Request from Yani Johanson regarding a Landscape Plan for the KiwiRail project.</p> <p>A response was provided including resource consent documentation and the memorandum of 27 July 2020. No other documentation could be provided.</p>
February 2021	<p>Kiwirail were contacted again and responded that they have looked through their files from 2016.</p> <p>The email had the attachments for the Board presentation on 5 August 2020 and the Community Drop in Presentation 8 October 2020.</p> <p>The email also noted: <i>"the only landscaping that will take place under the current scope of works, besides the requirements in the consents are:</i></p> <ul style="list-style-type: none"> <i>All disturbed areas to be reinstated in grass in accordance with CCC construction standard part 7.</i> <i>Area of stone boulders-rap is 30m2, stone size and shape should be suitable to deter pedestrians under the bridge."</i>

Memos



3. Conclusion

- 3.1 The Board requested a landscape plan from KiwiRail in 2017 in the course of informing its decision whether or not to approve the removal of trees on Council land. The project design subsequently did not require the removal of trees on Council land so KiwiRail did not seek approval to remove any trees nor did it provide the landscape plan associated with this approval.
- 3.2 Kiwi Rail has advised that the landscaping that will take place under the current scope of works is that consistent with the requirement of the consents and additionally:
 - All disturbed areas to be reinstated in grass in accordance with CCC construction standard part 7.
 - Area of stone boulders-rap is 30m², stone size and shape should be suitable to deter pedestrians under the bridge.
- 3.3 The landscaping that will take place, required by the consent, was discussed by KiwiRail with the Board on 5 August 2020.

Attachments / Ngā Tāpirihanga

No.	Title	Page
A	Hagley/Ferrymead Community Board Seminar Agenda - 15 February 2016	
B	Linwood-Central-Heathcote Community Board Minutes - 15 February 2017	
C	Memorandum: Kiwirail Bridge 7 Replacement Update - 16 July 2020	

Signatories / Ngā Kaiwaitohu

Author	Arohanui Grace - Manager Community Governance, Linwood-Central-Heathcote
Approved By	Matthew McLintock - Manager Community Governance Team John Filsell - Head of Community Support, Governance and Partnerships

Memos

Christchurch
City Council 



**HAGLEY/FERRYMEAD COMMUNITY BOARD
SEMINAR AGENDA**

MONDAY 15 FEBRUARY 2016

AT 4PM

**IN THE BOARD ROOM,
180 SMITH STREET, LINWOOD, CHRISTCHURCH**

*(Note: This forum has no decision making powers,
and is purely for the purpose of information sharing.)*

Community Board: Hagley/Ferrymead
Sara Templeton (Chairperson), Alexandra Davids, Joe Davies, Yani Johanson,
Paul Lonsdale, Brenda Lowe-Johnson and Islay McLeod.

Community Board Adviser
Liz Beaven
DDI: 941 5602
Email: liz.beaven@ccc.govt.nz

Copy to: Shupayi Mpunga, Diana Saxton, Vimbayi Chitaka, Brenda Preston, Mabel Ch'ng, Jo Daly,
Peter Croucher, Richie Moyle, Adam Taylor and Richard Holland.

INDEX

1. APOLOGIES

2. COBB COTTAGE

4pm

Presenter: Richie Moyle, Programme Manager - Heritage Rebuild

The purpose of the session is for the Board to receive a presentation from staff explaining the investigation and design work that has been undertaken to date at Cobb Cottage. Staff will table options with suggestions/comments prior to submitting a report to the Communities, Housing and Economic Development Committee and the Council.

Initial feedback will be sought from the Board and discussion regarding the option of public consultation.

CONTINUED OVER PAGE

HPRM: 16/134864

Memos

15. 02. 2016

- 2 -

3. **PROPOSAL FOR RICHARDSON TERRACE AND/OR CLAREDON TERRACE** 4.30pm approx

Presenter: Transport Planners from Asset and Network Planning. KiwiRail staff to be in attendance.

The purpose of the briefing is to discuss issues around a request from KiwiRail that Christchurch City Council consider closing Richardson Terrace and/or Clarendon Terrace to through traffic (to cars only - pedestrian and cyclists will still be permitted), in the proximity of the rail bridges. This is in order to reduce the number of rail bridge strikes which occur (the bridges are some of the worst on the KiwiRail network).

As yet, staff haven't formed a firm position on the matter, but have reviewed how it will impact on the performance of the network - with limited impacts on our network, and in terms of road safety, which will benefit from the proposals. It is acknowledged a downside to the proposals is that some residents will have to re-route slightly.

Staff are seeking the Community Board's opinion of any proposals that staff may develop.

4. **COMMUNITY BOARD INPUT/SUBMISSIONS DISCUSSION** 5.10pm approx

Presenters: Shupayi Mpunga, Community Governance Manager and Liz Beaven, Community Board Adviser

There are several consultations currently underway that the Board may like to consider submitting on:

Proposed new Dog Control Bylaw and Dog Control Policy 2016

Memo regarding this **attached**. Consultation closes on 4 March 2016

Consultation information available at:

<http://www.ccc.govt.nz/the-council/have-your-say/whats-happening-now/consultations/>

Proposed Christchurch Replacement District Plan:

- Proposal for Residential Medium Density Zoning
- Proposal For Corridor Protection Setbacks - 11kV Lyttelton Electricity Distribution Line

Memo regarding these proposals **attached**. Consultation closes on 22 March 2016

Link to Additional Proposals webpage:

<http://proposeddistrictplan.ccc.govt.nz/propertysearch/ContentContainer.html?page=additionalproposals>

This time has been scheduled for the Board to consider it's feedback on these and any other current consultations.

5. **COMMUNITY BOARD PLAN** 5.40pm approx

Presenter: Shupayi Mpunga, Community Governance Manager

The purpose of this session is for discussion on maintaining and evaluation tools and indicators for the Community Board Plan. Staff will present a draft for discussion.

Seminar to conclude by 6.30pm

Memos

Christchurch
City Council 



Linwood-Central-Heathcote Community Board OPEN MINUTES

Date: Wednesday 15 February 2017
Time: 10am
Venue: The Board Room, 180 Smith Street,
Linwood

Present

Chairperson	Sally Buck
Deputy Chairperson	Jake McLellan
Members	Alexandra Davids
	Yani Johanson
	Darrell Latham
	Tim Lindley
	Brenda Lowe-Johnson
	Deon Swiggs
	Sara Templeton

15 February 2017

Shupayi Mpunga
Manager Community Governance, Linwood-Central-Heathcote
941 6605
Shupayi.Mpunga@ccc.govt.nz
www.ccc.govt.nz

To view copies of Agendas and Minutes, visit:
www.ccc.govt.nz/Council/meetingminutes/agendas/index

Memos

Linwood-Central-Heathcote Community Board
15 February 2017

- Part A Matters Requiring a Council Decision
Part B Reports for Information
Part C Decisions Under Delegation

At the commencement of the meeting, the Board observed a moments silence as a mark of respect for Steven Askin who died when his helicopter crashed while firefighting on the Port Hills.

The agenda was dealt with in the following order.

1. Apologies

Part C

There were no apologies.

2. Declarations of Interest

Part B

There were no declarations of interest recorded.

3. Confirmation of Previous Minutes

Part C

Community Board Resolved LCHB/2017/00060

Community Board Decision

That the minutes of the Linwood-Central-Heathcote Community Board meeting held on Monday, 30 January 2017 be confirmed subject to the amendments to clauses 17.1 and 17.2 to add the words shown in italics as set out below:

17. Elected Member Information Exchange

Part B

The Board received and noted the following information from members:

1. Damaged signage on *Main Road, Sumner and incomplete work on Whitewash Head Road* was noted and customer service requests will be raised. *An update was requested regarding the progress and the timeline for the completion of the cliff-side barriers/fencing at the top of Whitewash Head Road.*
2. Concern was raised about buses speeding down Hay Street. *The Board requested that a letter be sent to Environment Canterbury and Go Bus company highlighting the residents' concerns.*

Alexandra Davids/Tim Lindley

Carried

Memos

Linwood-Central-Heathcote Community Board
15 February 2017

4. Deputations by Appointment

Part B

4.1 Community Energy Action

Caroline Shone, Chief Executive Officer, spoke on behalf of Community Energy Action and gave an update to the Board on the services that Community Energy Action provides to residents. Ms Shone elaborated on the Insulation Subsidy Programme and Canterbury Healthy Homes Programme and gave details about how Community Energy Action has partnered with the Council and the Otautahi Community Housing Trust to insulate the Council's social housing in Christchurch.

The Board thanked Ms Shone for her deputation.

4.2 St Andrews Hill Road/Bridle Path Road/Main Road Intersection consultation

Lewis Low and Judy Stack spoke on behalf of the Heathcote community regarding their views on the options for the St Andrews Hill Road/Bridle Path Road/Main Road Intersection consultation. They advised that the community was not in favour of option three as it would affect all Heathcote Valley and Lyttelton residents seeking to travel towards Sumner. They noted further that option three would particularly impact on cyclists who could be reluctant to use the motorway alternative to travel towards Sumner.

The Board thanked Mr Low and Ms Stack for their deputation.

4.3 Armagh Street - Proposed Parking Restrictions

Richard Monk from Table at Monks café requested that the proposed parking restrictions apply 6am to 6pm, the reasoning being that the overnight parking would be moved on in time for the café morning customers to park. The café opens at 7.30am.

Mr Monk outlined some other parking issues in the area.

The Board thanked Mr Monk for his deputation.

7. Armagh Street - Proposed Parking Restrictions

Board Comment

The Board noted possible actions to address the parking issues of local residents and businesses including cycle parking in the pavement space while not infringing on necessary pedestrian space. The Board was advised that there is currently no available funding for cycle parking.

Staff Recommendations

That the Linwood-Central-Heathcote Community Board:

1. Revoke any existing parking restrictions on the north side of Armagh Street, commencing at a point five metres east of its intersection with Madras Street, and extending in an easterly direction for a distance of 27 metres.
2. Approve that the parking of vehicles be restricted to a maximum period of sixty minutes on the north side of Armagh Street, commencing at a point five metres east of its intersection with Madras Street, and extending in an easterly direction for a distance of 27 metres.

Memos

Linwood-Central-Heathcote Community Board
15 February 2017

Community Board Resolved LCHB/2017/00061

Part C

That the Linwood-Central-Heathcote Community Board:

1. Revoke any existing parking restrictions on the north side of Armagh Street, commencing at a point five metres east of its intersection with Madras Street, and extending in an easterly direction for a distance of 27 metres.
2. Approve that the parking of vehicles be restricted to a maximum period of sixty minutes on the north side of Armagh Street, commencing at a point five metres east of its intersection with Madras Street, and extending in an easterly direction for a distance of 27 metres.
3. Request that parking restriction times be reviewed at six months from 15 February 2017, including consultation with submitters on the proposal.
4. Approve the installation of parking ticks in accordance with the AS/NZS parking standard on the north side of Armagh Street commencing at a point five metres east of its intersection with Madras Street, and extending in an easterly direction for a distance of 27 metres.
5. Review the existing parking restrictions on the eastern side of Madras Street, commencing at a point six metres north of its intersection with Armagh Street, and extending in a northerly direction for approximately 100 metres.
6. Review the existing parking restrictions on the north side of Armagh Street, commencing at a point six metres east of its intersection with Madras Street, and extending in an easterly direction for approximately 100 metres.
7. Request staff advice on the installation of cycle stands at the intersection of Madras and Armagh Street.

Jake McLellan/Brenda Lowe-Johnson

Carried

5. Presentation of Petitions

Part B

There was no presentation of petitions.

6. Clarendon Terrace - Tree Removal Request

Staff Recommendations

That the Linwood-Central-Heathcote Community Board:

1. Approve the request to remove the trees to allow KiwiRail to carry out important repair/replacement works on the railway bridge to allow a continued rail link from Lyttelton Port for future years.
2. Approval for removal is based on an agreement with KiwiRail with Section 6 of this report.

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Memos

Linwood-Central-Heathcote Community Board
15 February 2017

Community Board Resolved LCHB/2017/00062

Part C

That the Linwood-Central-Heathcote Community Board decided to:

1. let the report lie on the table until;
 - a. Kiwirail reports back to the Board with the following:
 - A landscape plan in the area of the bridge replacement.
 - An assurance that two trees are replanted somewhere on Council land to replace any tree removed.
 - b. The Board receives clarification as soon as possible on the road closure and pedestrian and cycle access during the bridge replacement project.

Yani Johanson/Darrell Latham

Carried

8. Linwood-Central-Heathcote Community Board Area Report

An updated Community Board Area Report was tabled.

Staff Recommendations

That the Linwood-Central-Heathcote Community Board:

1. Receives the revised Community Board Area Report.
2. Provides direction to staff on how local Draft Annual Plan engagement should be done.
3. Provides direction on how the Board will formulate its submission on the Draft Annual Plan.
4. Identifies issues that it would like to have included on Newsline.
5. Agrees on issues to be reported by the Chairperson in her report to the Council.

Community Board Resolved LCHB/2017/00063

Part B

That the Linwood-Central-Heathcote Community Board decided:

1. To request that staff work with the Sumner Village Green and Skatepark Group and local elected representatives to find a longer term site for the temporary ramp in Sumner.

Sara Templeton/Sally Buck

Carried

Meeting adjourned at 12.31pm and reconvened at 12.46pm.

Brenda Lowe-Johnson left the meeting at 12:39pm.

Jake McLellan left the meeting at 12:48pm.

Deon Swiggs left the meeting at 1:11pm.

Memos

Linwood-Central-Heathcote Community Board
15 February 2017

Community Board Resolved LCHB/2017/00064

Part B

That the Linwood-Central-Heathcote Community Board:

1. Receives the updated Community Board Area Report.
2. Will hold two Linwood-Central-Heathcote Community Board-led Annual Plan engagement and consultation workshops and attend public events in the wards to encourage submissions during the Annual Plan consultation period.
3. Identifies that it would like the following items to be included on Newsline:
 - Linwood Youth Festival Experience (LYFE);
 - Profile about what Community Board Members do;
 - Update on the Masterplans;
 - Bromley air quality;
 - Volunteer library profiles; and
 - Community grants.
4. That the following items to be reported by the Chairperson in her report to the Council:
 - Upcoming events within the Community Board Area;
 - Sumner Skate Park;
 - St Andrews Hill intersection;
 - Stronger Christchurch Infrastructure Rebuild Team repair quality;
 - Consultation on Woolston Library and Community Facility;
 - Expressing thanks to Councillors who joined in the Linwood-Central-Heathcote Community Board's ward orientation bus tour in January 2017, and
 - Annual Plan Community Consultation.

Alexandra Davids/Darryl Latham

Carried

9. Elected Member Information Exchange

Part B

The Board received and noted the following information from members:

1. Woolston Gala needs engaging activities and it was recommended that the Community Board be paired with a Graffiti team stand.
2. Information was sought on the progress of the Ferry Road Masterplan.
3. There is no contact details on the Council website for the Linwood-Central-Heathcote Community Board Community Governance team to arrange matters such as deputations to meetings.
4. Clarification was sought about whether the second Charleston Reserve horse is going to be replaced.

10. Questions Under Standing Orders

Part B

There were no questions under Standing Orders at this meeting.

Meeting concluded at 1.25pm.

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Christchurch
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Linwood-Central-Heathcote Community Board
15 February 2017

Christchurch
City Council 

CONFIRMED THIS 27TH DAY OF FEBRUARY 2017

SALLY BUCK
CHAIRPERSON

Item 9

Attachment I

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Memos



Memos



Memorandum

Date: 16th July 2020
From: Lynette Ellis, Manager Planning and Delivery - Transport
To: Linwood-Heathcote-Central Community Board
Cc: Liz Beaven, Community Board Advisor
Subject: Staff update on proposed KiwiRail Bridge 7 Replacement
Reference: 20/877465

1. Purpose of this Memo

- 1.1 To update Members on matters of process, relating to the proposed replacement of KiwiRail Bridge 7.

2. Update

- 2.1 In 2016, KiwiRail applied for a resource consent for the replacement of Bridge 7. Resource Consents were required for impacts on the transport network and upon the street trees.
- 2.2 The issues were dealt with in two separate resource consents (RMA/2016/3516 and RMA/2016/3517).
- 2.3 A report was presented to the Linwood-Central-Heathcote Community Board on 15 February 2017 to address issues raised relating to trees.
https://christchurch.infocouncil.biz/Open/2017/02/LCHB_20170215_AGN_1382_AT_WEB.htm
- 2.4 The staff recommendations in the report were as follows:
- That the Linwood-Central-Heathcote Community Board:
1. Approve the request to remove the trees to allow KiwiRail to carry out important repair/replacement works on the railway bridge to allow a continued rail link from Lyttelton Port for future years.
 2. Approval for removal is based on an agreement with KiwiRail with Section 6 of this report.
- 2.5 The minutes of the meeting can be found at
https://christchurch.infocouncil.biz/Open/2017/02/LCHB_20170215_MIN_1382_WEB.htm
The Community Board resolution LCHB/2017/00062 was:

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Community Board Resolved LCHB/2017/00062

Part C

That the Linwood-Central-Heathcote Community Board decided to:

1. let the report lie on the table until;
 - a. Kiwirail reports back to the Board with the following:
 - A landscape plan in the area of the bridge replacement.
 - An assurance that two trees are replanted somewhere on Council land to replace any tree removed.
 - b. The Board receives clarification as soon as possible on the road closure and pedestrian and cycle access during the bridge replacement project.

Yani Johanson/Darrell Latham

Carried

- 2.6 Resource Consents were granted, with express notes that:
 - 2.6.1 That Community Board approval shall be required for the removal of street trees (RMA/2016/3516).
 - 2.6.2 That maintenance of pedestrian and cycle access is to be expected and enacted through the Temporary Traffic Management Process (**TTMP**) (RMA/2016/3517)
- 2.7 With regard to the Community Board resolutions:
 - (1a) KiwiRail's construction methodology has changed and staff advise that no street trees are to be removed. No further action is required.
 - (1b) Christchurch Transport Operations Centre (CTOC) is processing an application for a TTMP including the retention of pedestrian and cycle access, in line with the concerns raised by the Community Board.
- 2.8 The project is a KiwiRail project and KwiRail and their contractor are booked to update the Community Board on 5 August 2020.

3. Conclusion

- 3.1 As all actions have been completed, the report of 15 February 2017 is closed.

Attachments

There are no appendices to this report.

Signatories / Ngā Kaiwaitohu

Author	Mark Gregory - Transport Network Planner
Approved By	Richard Holland - Team Leader Asset Planning Lynette Ellis - Manager Planning and Delivery Transport

Memos



Memorandum

Date: 3 March 2021
From: Jesse Dykstra - Principal Geotechnical Advisor
To: Waikura/Linwood-Central-Heathcote Community Board
Cc: Liz Beaven, Community Board Adviser
Subject: **Stability of Landscaping Boulders, 36 Soleares Avenue, McCormacks Bay**
Reference: 21/254548

1. Purpose of this Memo

- 1.1 At the Community Board meeting held on 1 February 2021 the Board:

Agreed to request staff advice on the use of large landscaping boulders and structures being placed on steep streets on property boundaries.

2. Update

- 2.1 Staff have assessed the landscaping boulders adjacent to 36 Soleares Avenue. There are eight boulders ranging in size from approximately 0.5m to 1m in diameter. Attachment A includes a map of the area and some photos of the boulders. Based on the 2018 aerial image it appears that the boulders are slightly within the road reserve.
- 2.2 The gradient on Soleares Ave at the location of the boulders is about 17% (9.5°) which is steep enough that if a boulder were dislodged it would roll down the road. However, the boulders appear to be well seated (socketed into the ground) between the gabion fence and the back of the asphalt footpath.
- 2.3 In order for a relatively uniformly-shaped boulder to become dislodged from a substantial (e.g. >100mm depth) socket, peak ground acceleration in the order of 1g or greater would be required. To provide some context, the 22 February 2011 earthquake resulted in local ground shaking intensities in the order of 0.7-0.8g, and the 1 in 475 year shaking intensity for this area is estimated to be in the order of 0.35g (note these figures do not include any topographic amplification effects as these are typically confined to major ridgelines).
- 2.4 The 22 February 2011 earthquake caused substantial damage to the rock face on the opposite side of Soleares Avenue, which has since been remediated with rock anchors and mesh.
- 2.5 In the event of a future earthquake large enough to dislodge the landscaping boulders, in staff's opinion, the rock face on the opposite side of Soleares Avenue would most likely be substantially damaged (regardless of the anchors/mesh). In such a large event the life safety risk due to rockfall/cliff collapse associated with the rock face would probably be far larger than any risk associated with the landscaping boulders alone.
- 2.6 If the boulders are moved for some reason, or additional works are undertaken that cause them to be loaded from a direction other than vertically (e.g. if soil or other material were piled up against them) the hazard should be re-assessed.
- 2.7 Commenting on whether the general use of large "landscaping" boulders is appropriate within a Council road reserve is probably outside of staff's purview. However, staff have checked with the Team Leader Road Maintenance South, Transport Unit about how they manage similar situations. The Team Leader advised that while there is no specific policy that covers this, they

Memos



would assess each situation on a site-specific basis, and that they would only be concerned if the boulders were potentially unstable, or reduced safety to road users (e.g. if they impeded the roadway or footpath, reduced site distance or restricted turning movements).

3. Conclusion

- 3.1 In staff opinion the boulders adjacent to 36 Soleares Avenue do not currently present a significant risk to road users as it would likely take a very long-return period seismic event (in the order of thousands of years) to dislodge them.

Attachments / Ngā Tāpirihanga

No.	Title	Page
A	Soleares Ave Landscaping Boulders - 28 February 2021	

Signatories / Ngā Kaiwaitohu

Author	Jesse Dykstra - Principal Geotechnical Advisor
Approved By	Ekin Sakin - Team Leader TSD - Architectural and Structure Carolyn Gallagher - Acting General Manager City Services

Memos

Christchurch
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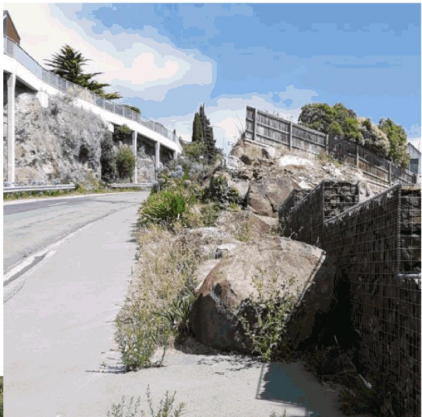
Soleares Ave Landscaping Boulders

26-02-2021

By Jesse Dykstra, Principal Geotechnical Advisor



- Existing gradient (down Soleares Ave) ~9.5° (17%)
- Boulders are well founded (partially buried) between gabion “fence” and back of asphalt footpath
- Seismic shaking intensity (pga) of >1.0g would likely be required to dislodge them and initiate rolling – this would be a very long return-period event (1000s of years) and if this level of ground shaking occurred a much greater hazard would be the adjacent bolted/meshed rock face
 - Pga during 22nd Feb 2011 EQ was ~0.7-0.8g
 - >1.0g would probably collapse the face
 - 1 in 475 year return period is ~0.35g.



Memos



Memorandum

Date: 16 March 2021
From: Joanne Walton, Policy Advisor, Parks Unit
To: Waikura/Linwood-Central-Heathcote Community Board
Cc: Arohanui Grace, Manager Community Governance
Subject: **Charlesworth Reserve - upcoming consultation on proposed variation to The Green Effect Trust/Trees for Canterbury lease**
Reference: 21/314600

1. Purpose of this Memo

- 1.1 The purpose of this memo is to advise the Waikura/Linwood-Central-Heathcote Community Board of upcoming public consultation on a proposed variation to the lease held by The Green Effect Trust for the Trees for Canterbury native plant nursery on Charlesworth Reserve.

2. Update

- 2.1 The Green Effect Trust hold a lease over part (1.4959 ha) of Charlesworth Reserve for the Trees for Canterbury native plant nursery.
- 2.2 Trees for Canterbury is a not-for-profit organisation whose mission is as follows:
- 2.2.1 Employ; establishing a sense of involvement in the community for disadvantaged people (physically, intellectually, socially and at risk youth) and providing an environment of acceptance as well as support and training for self-development – instilling self-esteem and work habit.
- 2.2.2 Educate; working with educational institutions, providing assistance in the teaching of environmental awareness.
- 2.2.3 Regenerate; cultivating native plants for community planting's and our own revegetation projects using plant material eco-sourced from local areas.
- 2.3 The Trust wish to expand the production nursery with an additional land area of approximately 1500 m² for a hard-standing area, and to construct new shade house and crop cover buildings within their existing lease area. A variation to the Trust's lease, and approval for the new structures, is required to undertake this expansion.
- 2.4 Council staff will be undertaking the public consultation on this proposed lease variation, required under section 138 of the Local Government Act 2002, commencing in late March/April 2021.
- 2.5 In keeping with the scale and significance of the proposal, the consultation process will comprise a public advertisement in The Press, along with notification of immediately adjoining residential neighbours and reserve users by utilising engagement leaflets and signage.
- 2.6 When the public consultation process has been completed, staff will submit a report for the approval of the proposed lease variation and new structures to the Community Board. It is anticipated that this will be in late April/May 2021.

Memos



3. Conclusion

- 3.1 Staff will commence public consultation on the proposed lease variation for The Green Effect Trust/Trees for Canterbury on Charlesworth Reserve in March/April 2021 and report back to the Community Board once this has been completed.

Attachments / Ngā Tāpirihanga

There are no attachments to this report.

Signatories / Ngā Kaiwaitohu

Author	Joanne Walton - Policy Advisor
Approved By	Kelly Hansen - Manager Parks Planning & Asset Management Kay Holder - Manager Regional Parks Andrew Rutledge - Head of Parks

Memos



Memorandum

Date: 4 March 2021
From: Kirsty Mahoney, Senior Project Manager Transport
Arohanui-Grace, Community Governance Manager, Linwood-Central-Heathcote
To: Linwood-Central-Heathcote Community Board
Cc: Liz Beaven, Community Board Advisor, Linwood-Central-Heathcote
Subject: **Community Board Plan Priority: Improving Bromley's Roads, Parks and Infrastructure**
Reference: 21/259142

1. Purpose of this Memo

- 1.1 The purpose of this memo is to outline the process to date with regards to the Bromley Traffic project, set out the key matters to be addressed as staff understand them, and propose a way forward for future action.

2. Update

- 2.1 Elected members have raised a range of issues relating to traffic in Bromley over past years. Each complaint has been addressed separately as it has arisen; however, it is clear that these matters are connected in some form, and the Community Board believes it is important to treat them as such.
- 2.2 The timeline of the Bromley project's initiation and progress to date is outlined below:

Date	Action
November 2019	<ul style="list-style-type: none">- Community meeting 12 November- Email list created- Some quick maintenance issues identified and addressed
January 2020	<ul style="list-style-type: none">- Board plan prepared
February 2020	<ul style="list-style-type: none">- Community Board plan engagement- Bromley email list offered opportunity to submit
June 2020	<ul style="list-style-type: none">- Board plan adopted
July 2020	<ul style="list-style-type: none">- At 7 July meeting the Board were advised that staff would meet and return to the Board with a process
August 2020	<ul style="list-style-type: none">- Submitters advised of the Board plan adoption- Letter to Bromley email group advising of the adoption and further activity once the Board had been briefed
September 2020	<ul style="list-style-type: none">- Staff meeting delayed at the request of the transport unit until their Board briefing process was complete- At the 4 September Community Board plan and staff work programme briefing- Transport Unit briefing, 14 September 2020
October 2020	<ul style="list-style-type: none">- Staff meeting 21 October- Special briefing set up for 14 December 2020 which was then postponed

Memos



January 2021	- Staff meeting and modified project process agreed for Board feedback
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- 2.3 In the 2020-2022 Community Board Plan, the Community Board prioritised Bromley Traffic as a Community Board project, for the following reasons:
- Light industry has increased in the Bromley area, leading to an increase in heavy transport vehicles and buses using the residential streets as through ways causing "rat running", which is further impacting on the amenity of the area and wellbeing of local residents.
 - Traffic speeds create irritation and hazards for local residents.
 - Bromley was badly affected by the Canterbury Earthquake Sequence 2010-2011, resulting in fragile lane, which has created greater impacts from heavy and speeding traffic on surrounding residences.
 - Parks and roads maintenance levels of service were lowered during the recovery phase, and this has exacerbated the impact of damage in Bromley.
 - In November 2019, Bromley residents met with the Community Board and shared their concerns about a range of issues.
- 2.4 In the Community Board Plan, the Community Board committed to:
- Advocate for the development of an implementation plan for the Bromley area, including speed reduction, enhanced monitoring and quality control, street planting, and visual appeal.
 - Advocate for an increase in maintenance to pre-earthquake levels.
 - Encourage citizen participation in decision making and practical projects.
 - Advocate for changes to the District Plan in alignment with the project.
- 2.5 Success will be measured by the following outcomes:
- The Local Area Traffic Management Plan 2002 is reviewed and outstanding items are incorporated into an implementation plan that deals with current issues.
 - Traffic speeds in Bromley reduce.
 - Traffic vehicle movement analysis indicates that heavy traffic vehicles have been diverted to non-residential roads.
 - Resident surveys indicate that local wellbeing and happiness have improved.
 - Visual appeal is increased and improved in the Bromley area.
 - Increased collaboration with external agencies, including Waka Kotahi NZ Transport Agency, Environment Canterbury, and other agencies.
- 2.6 A staff review undertaken in early 2020 of the Local Area Traffic Management Plan 2002 indicated that items in the plan have largely been addressed; however, any relevant outstanding items will be incorporated into an implementation plan that deals with current issues.

Key Matters for the Bromley Traffic project to address

- 2.7 For the purposes of this project, the Bromley area is defined as the area shown in the plan at Attachment A, which is bounded by the following roads:

Memos



- Linwood Avenue
- Dyers Road
- Ruru Road
- McGregors Road
- Aldwins Road

2.8 The key matters for the project to address include the following:

- The need for transport / traffic issues in the Bromley area to be addressed as a **coherent whole**. This means that the matter is complex and includes staff from a range of Council teams and programmes including:
 - Transport operations and maintenance
 - CRAF programme
 - Capital roading programme for this area
 - Three waters programme as it interconnects with transport activities
 - Parks team operations and maintenance as it interconnects with transport activities
 - Potential District Plan changes
 - Road safety activities, including speed limit reductions
 - Community engagement through the Community Governance team
 - Communications
- The importance of working with the community and keeping the community informed, and where possible, involving the community in the decision making process.
- In essence, this is a community engagement project to deliver an already committed capital, maintenance and district plan change programme, and it will require staff to prioritise the collaborative activity in their work programmes. This request has been made to Council as a commitment from the 2021-2031 LTP.

2.9 The proposed activities to move this project forward are:

- Hold an interactive community workshop in May 2021, which seeks to:
 - Share an overview of the work being done or planned in the Bromley area over the next 3-5 years.
 - Provide an opportunity for community members to understand the interconnections between programmes of work, both from a strategic and street level perspective.
 - Enable community members to understand where and how that can effect change or influence priorities.
 - Gauge community appetite for involvement going forward.
 - Identify areas for Community Board advocacy.
 - Understand how the Community Board can best communicate with interested residents and businesses on an ongoing basis.
- The workshop will involve staff from across Council.
- Develop a programme of community engagement, communications and collaborative activity around the key aspects of interest to the community.

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3. Conclusion

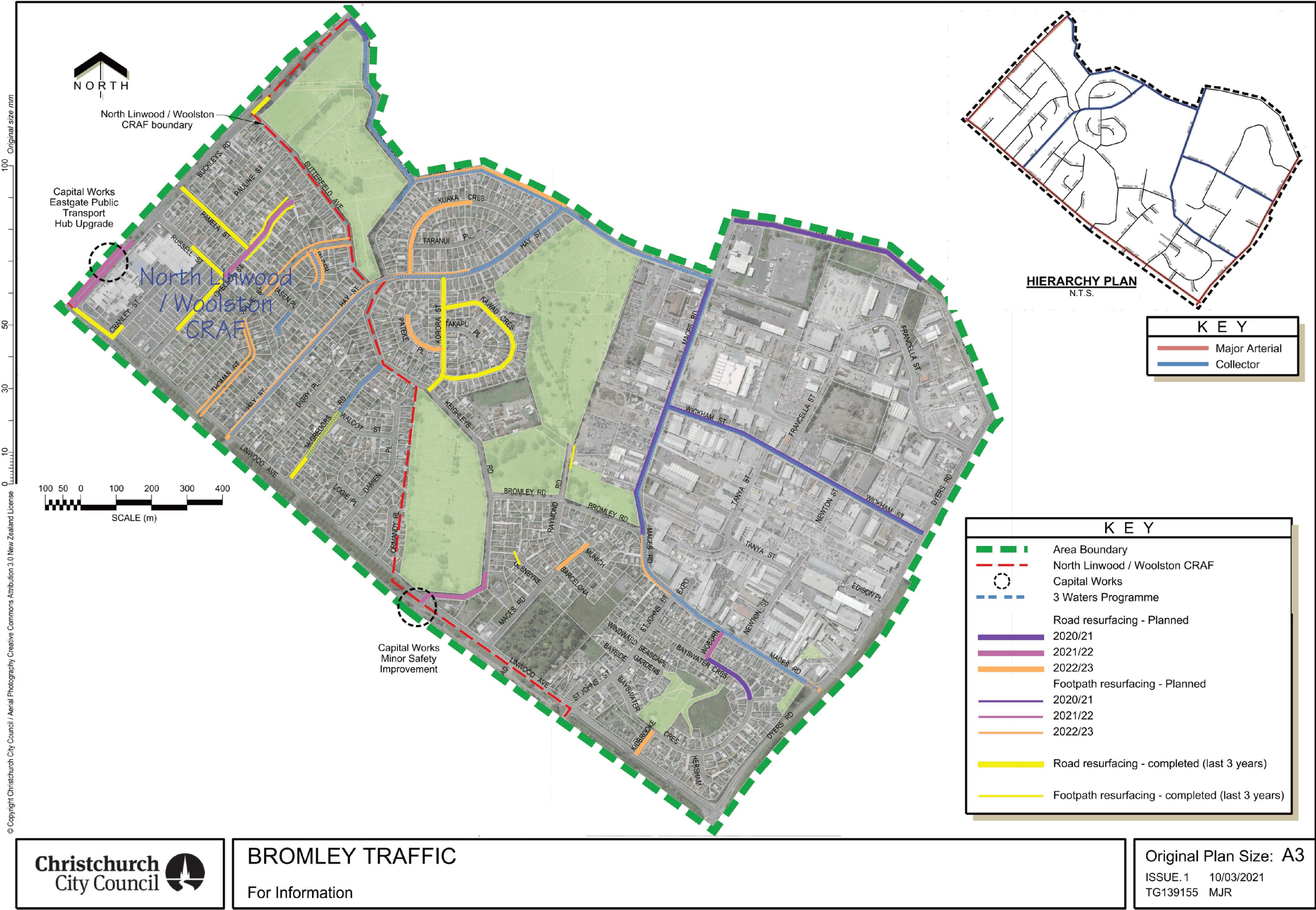
- 3.1 The Community Board considers the information and recommended actions for discussion at its 24 March 2021 briefing.

Attachments / Ngā Tāpirihanga

No.	Title	Page
A	Bromley Traffic - Plan for Information	

Signatories / Ngā Kaiwaitohu

Authors	Kirsty Mahoney - Project Manager Arohanui Grace - Manager Community Governance, Linwood-Central-Heathcote
Approved By	Lynette Ellis - Manager Planning and Delivery Transport John Filsell - Head of Community Support, Governance and Partnerships Carolyn Gallagher - Acting General Manager Infrastructure Planning & Regulatory Services



Memos



Memorandum

Date: 25 March 2021
From: Dieter Steinegg Arborist
To: Bridie Gibbings-Team Leader Parks Sector North
Cc: Andrew Rutledge-Head of Parks
Subject: **Mecca Place-Tree Shading**
Reference: 20/1523826

1. Purpose of this Memo

- 1.1 The purpose of this memo is to inform the Linwood-Central-Heathcote Community Board of the proposed tree work intended to reduce the effects of shading on Mr Josh Hoskins and other residential properties in Mecca Place, Linwood.
- 1.2 This memo is to provide a response to Mr Hoskins deputation to the Board on 2 November 2020, in regards to a stand of pine trees on the boundary of Cuthberts Green Reserve, which are shading houses at Mecca Place during winter months.

2. Update

- 2.1 The trees in question were assessed from ground level, in November 2020, by Treetech Specialist Treecare Limited. The assessment concluded that the trees were generally in good condition (combining a health and form rating) at the time of the assessment.
- 2.2 The group of trees were planted in approximately 1970 to provide screening as part of the condition of resource consent, relating to the construction of the adjacent sewage processing plant.
- 2.3 Council's arboricultural staff carried out a site meeting with Mr Hoskins on 2 July 2020 to discuss pruning options to reduce the effects of shading on his property.
- 2.4 The option of reducing or thinning the canopies to a degree that allows maximum sun light to enter the area was discussed. However, this was seen as detrimental to the health and structural integrity of the trees. It was suggest that by reducing the length of some overtly extending limbs, and removing a large number of dead branches will allow more side-light onto Mr Hoskins property.
- 2.5 In addition, a 'Tree Shade Analysis' was conducted to assess the effects of shading on various properties at different times of the day between June-October. (Appendix A)

3. Conclusion

- 3.1 The risk these trees pose at the time of inspection is classed as broadly acceptable (risks<1/1,000,000). The extent of pruning necessary to achieve much greater levels of sun light entering onto the properties will adversely affect the health and or structural integrity of the trees; their visual appearance; surrounding landscape character; and amenity value that make this stand of trees significant. It would also not be in a manner consistent with internationally accepted arboricultural standards, and therefore not recommended.
- 3.2 As an appeasement, reduction to the length of some overtly extending branches growing towards private property, along with the remove a large number of dead branches will be undertaken to allow side-light to enter affected properties.

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- 3.3 Should Mr Hoskins and other residents of Mecca Place not be satisfied with the work intended, and wish to have the trees removed, there are two approval types that may apply e.g. resource consent and landowner consent. The delegation for the removal of healthy and structurally sound trees lies with the Community Board.

Attachments / Ngā Tāpirihanga

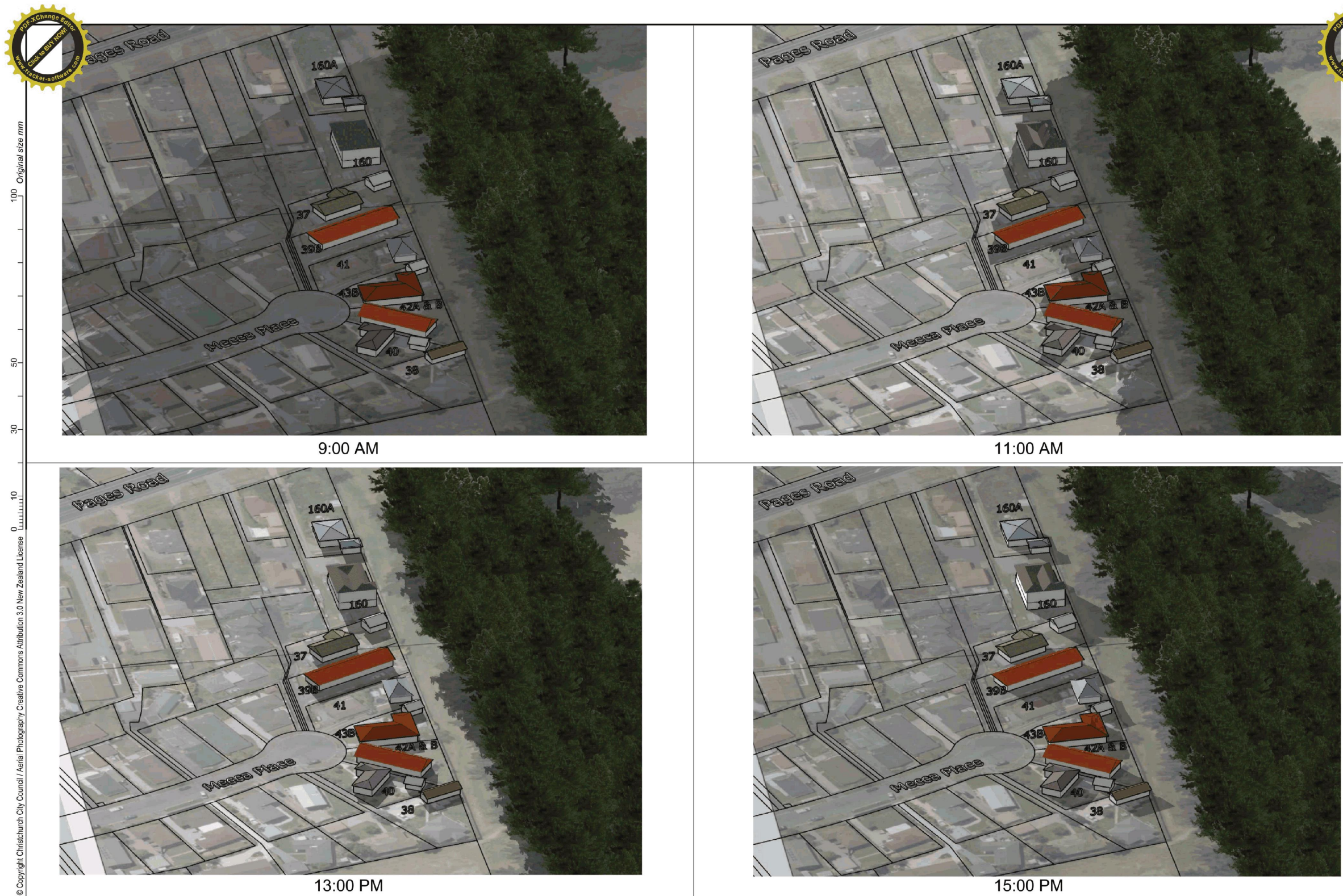
No.	Title	Page
A	Mecca Place Shade Analysis	
B	Tree Population& Risk Assessment	

Signatories / Ngā Kaiwaitohu

Author	Dieter Steinegg - Arborist
Approved By	Bridie Gibbings - Team Leader Parks Sector North Al Hardy - Manager Community Parks

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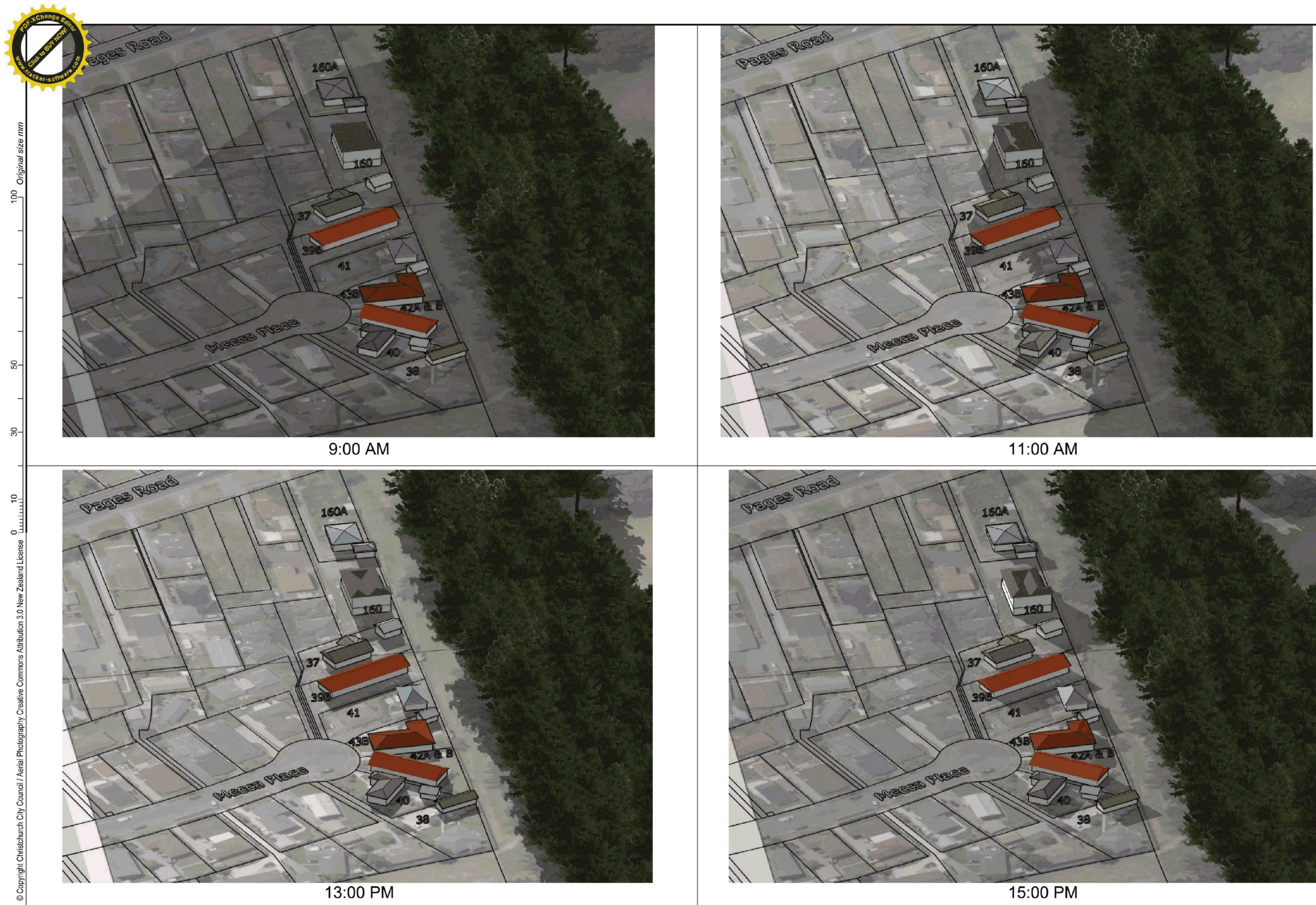
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38 - 41 MECCA PLACE & 160 - 160A PAGES RD
JUNE TREE SHADOW ANALYSIS

Original Plan Size: A3
ISSUE.1 24/11/2020
LP387101 CJ SHEET 1 OF 5

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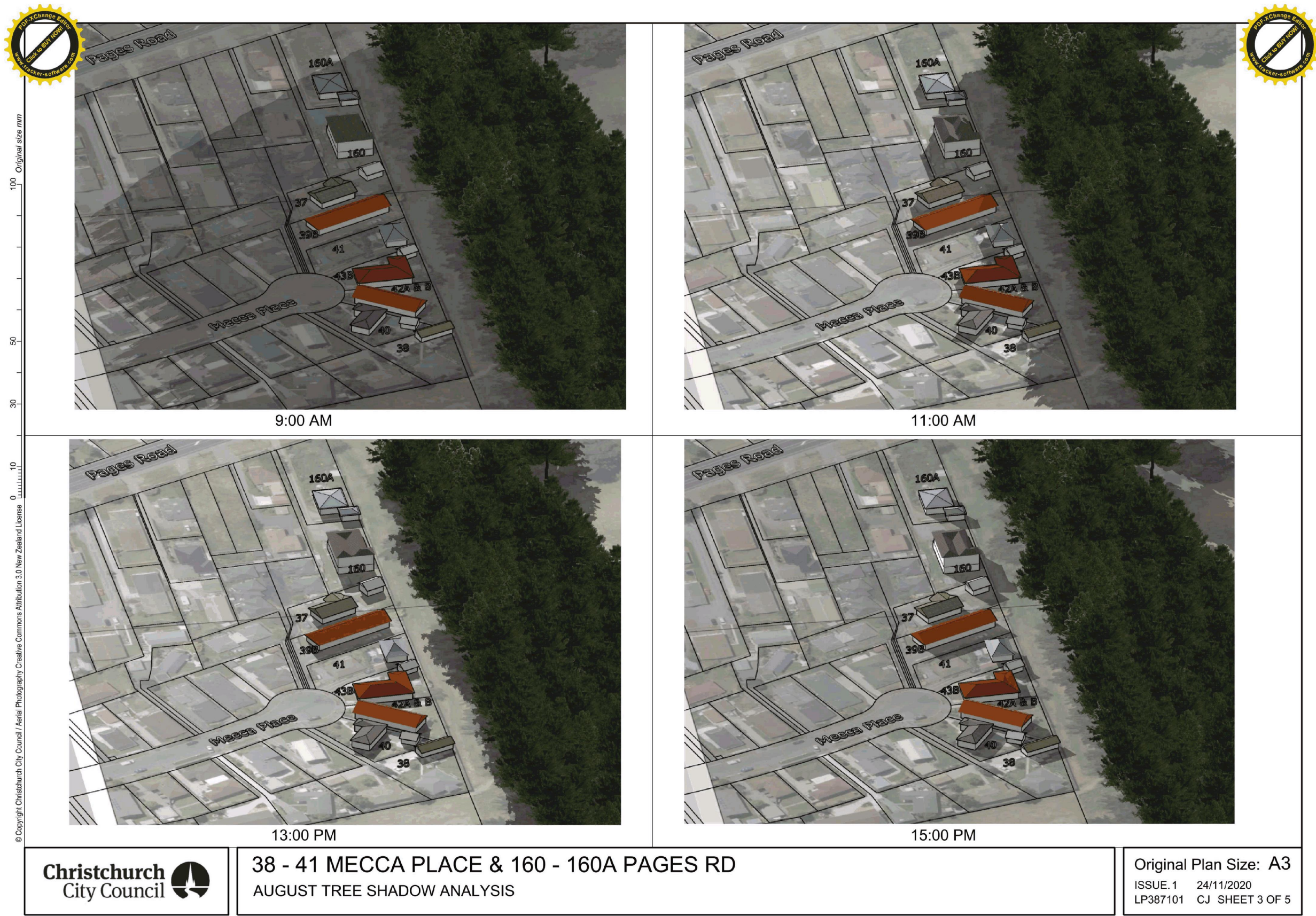
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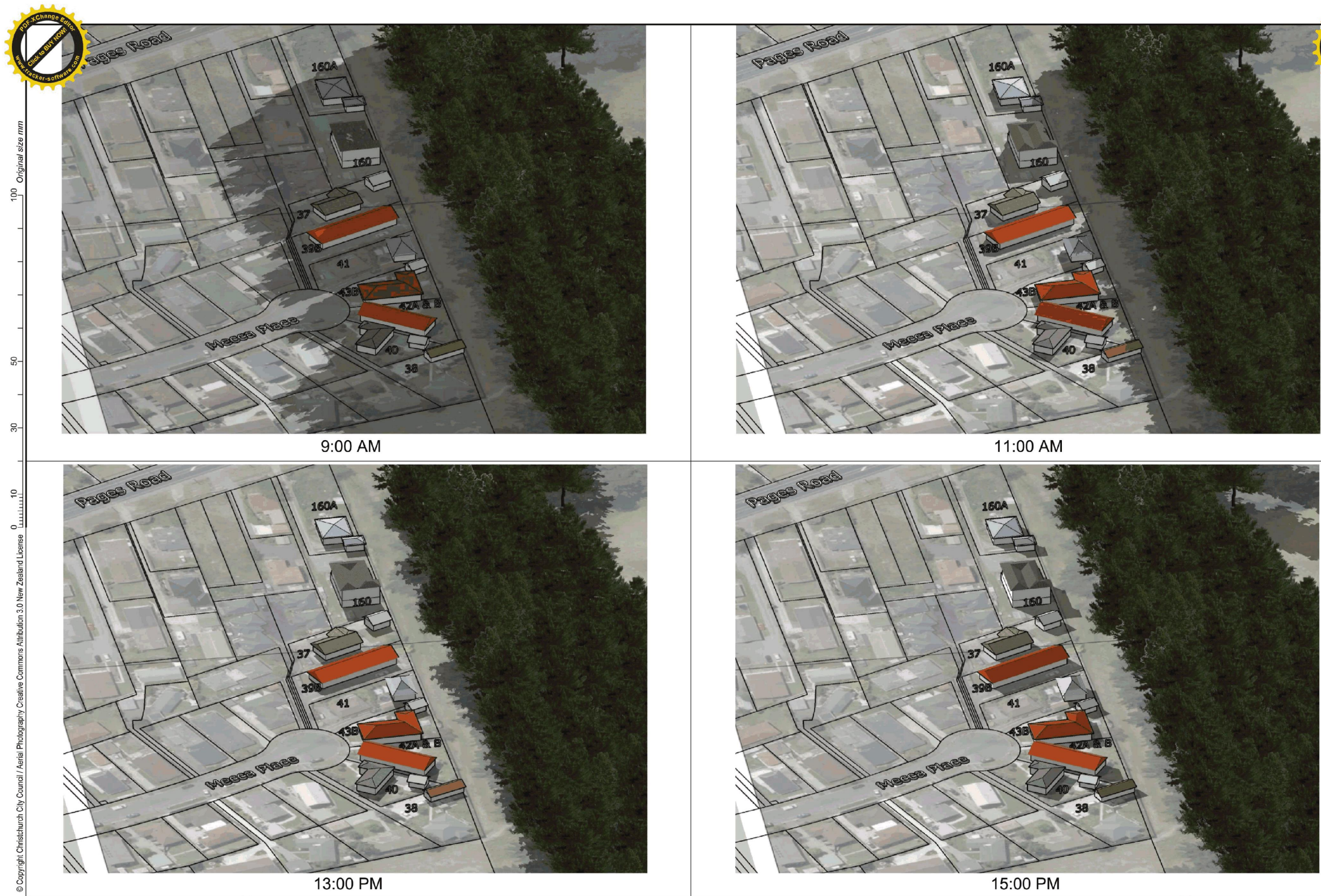


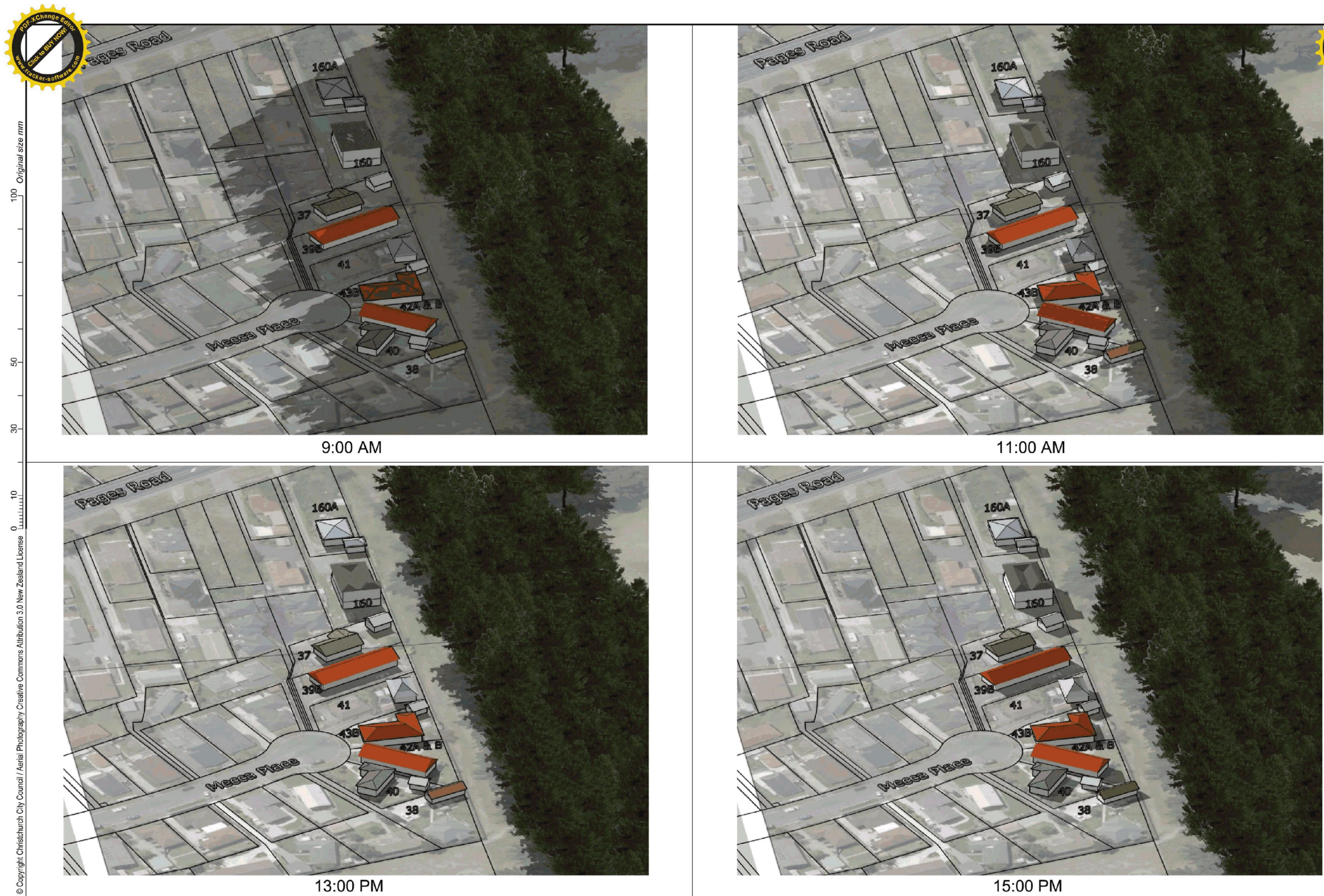
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38 - 41 MECCA PLACE & 160 - 160A PAGES RD
JULY TREE SHADOW ANALYSIS

Original Plan Size: A3
ISSUE.1 24/11/2020
LP387101 CJ SHEET 2 OF 5







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Tree Population & Risk Assessment

Client:	Christchurch City Council
Contact:	Dieter Steinegg
Email:	Dieter.steinegg@ccc.govt.nz
Author	Matt Stobbart, MSc Urban Forestry and Arboriculture
Contributions from:	Sam Jarrah-Moon (Specialist Silviculture)
Location	Cuthberts Green
Community Board	Linwood Ward
Date	2 nd December 2020
Version	Approved for distribution

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Executive Summary

Treetech Specialist Treecare Ltd completed a tree and risk assessment of a tree grouping in Cuthberts Green. The trees' morpho-physiological condition was assessed using the principles of Visual Tree Assessment (VTA).

The risk of tree and branch fall to people and property was assessed using the Quantified Tree Risk Assessment Model. Even though trees are natural shedding organisms, the risk to human safety was found to be extremely low and is far outweighed by the essential range of esoteric and exoteric benefits the trees are providing.

Based on the results of the assessment no arboricultural interventions have been recommended for risk management purposes. An intervention to manage an area of canopy that is coming in close proximity to an adjacent property fence has been recommended. Details of a specialist silviculture technique to create 'light corridors' within the tree grouping have been included, should this be an issue that CCC wishes to explore, either now or in the future.

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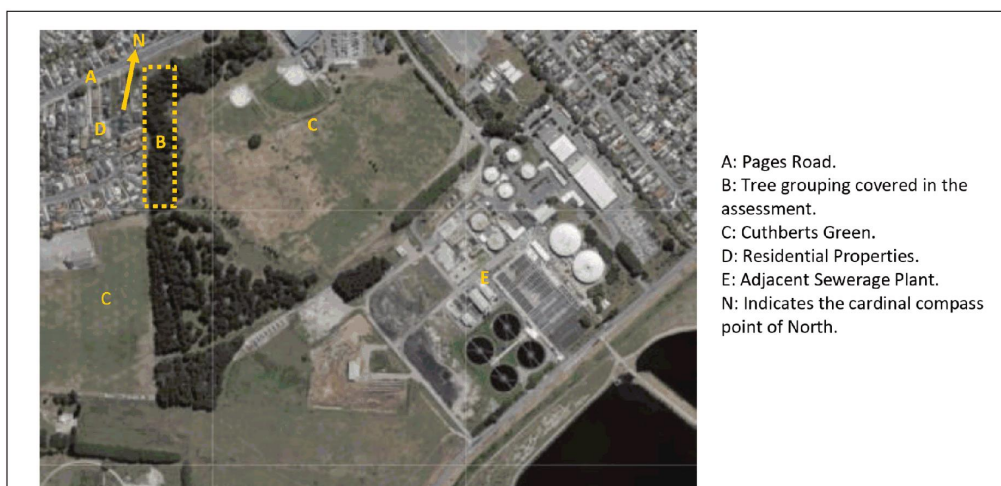
Section One: Context

Introduction and scope

Christchurch City Council (CCC) engaged Treotech Specialist Treecare Ltd to:

- Evaluate the condition (health and form) of a tree grouping positioned within the environs of Cuthberts Green, Linwood.
- Assess the risks the trees pose to people and property.
- Make recommendations to inform the future management of the tree grouping.

Image One: Indicative position of the tree grouping covered in the assessment.



Methodology

The trees were assessed from ground level in November 2020 by a Consultant Arborist, in predominantly fine weather conditions.

Observations relating to tree health and form are based on the Visual Tree Assessment Model (VTA). VTA uses the principles of bio-mechanics, tree biology, and soil science to identify and evaluate a range of physiological, environmental, and morphological factors/conditions.

A sounding hammer was used at the discretion of the assessor (based on the principles of VTA) to identify the presence and nature of any acoustic anomalies (which are indicative of modifications to the property of wood as a result of either degradation and/or natural growth responses to localised mechanical stress).

The risk of tree and branch fall to people and property was assessed using the Quantified Tree Risk Assessment Model (QTRA).

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Limitations

No soil, foliage or wood samples were sent for laboratory analysis.

The findings and observations included in the report are based on the morpho-physiological features and conditions at the time of the assessment and prevailing weather/site conditions. Treetech Specialist Treecare Ltd cannot accept any liability for any effects arising from extreme climate and weather incidences, any subsequent physical or chemical damage or changes within the trees' rooting environment.

SECTION TWO: TREE ASSESSMENT

Assessment Zones

For the purposes of the assessment, the tree grouping has been divided into three zones. Image Two shows the indicative and relative position of each of the zones.

Image Two: Indicative & relative position of the assessment zones



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Table One: Group Overview

Context
The tree grouping was planted in circa 1970 to provide screening as part of the conditions of resource consent relating to the construction of the adjacent Sewage Processing Plant.
Composition
The predominant over story species in the group is Monterey Pine (<i>Pinus radiata</i>). Other over story species include a limited number of Gums (<i>Eucalyptus</i> sp), Monterey Cypress (<i>Cupressus macrocarpa</i>) and Cedars (<i>Cedrus</i> sp).
The group's under story is, for the most part, devoid of vegetation (which is not uncommon in this type of planting/species composition) with no discernible natural succession/renewal present.
Other observations
<ul style="list-style-type: none"> The group forms a combined and virtually continuous canopy. The group is considered to be synergistic (meaning the value of the group as whole is greater than the value of the individual trees comprising the group). The group is considered to be providing esoteric benefits derived from the specialist role conifers, with pointed forms of foliage, such as pine needles, play in improving air quality by removing PM10 particulates from the urban environment (Hiemstra <i>et al</i> 2008), which given the proximity of an arterial road makes higher concentrations of PM10 particulates in this location likely. It is considered highly likely that the group will have formed an extensive and shared root system creating the potential for inter-group connectivity/sharing of resources. There is a high level of environmental inter-dependency/symbiosis within the group with varying degrees of 'wind hardening' with the relative position of each tree within the group affecting its exposure to wind loading from the cardinal and inter-cardinal compass points. There is evidence that the normal growth form for the over-story species has been modified by phototropism (natural growth responses to optimise the available light).

Table Two: Additional Information relating to the predominant over story species

Species: <i>Pinus radiata</i>	Common Name: Monterey Pine
Height (m): 29	DBH (m): 0.7
Protection Status: Public Realm (Park Tree >10mm)	
CCC Age Class: Mature	Recorded Planted Date (if known): Circa 1970
Morpho-Physiological Age Class: Full to Late Mature (characterised by growth to peak crown size and current annual increments trending to constant volume and reducing ring width).	
Normal Growth Habit (without modifying influences): Broadly Columnar	
Live Crown Ratio: 50% - 60% (the extent of the stem bearing branches in relation to the tree's height).	
Diameter to Height ratio: 1:30	
CCC Health Rating: 2	CCC Form Rating: 2
Supplementary Notes: <ul style="list-style-type: none"> The group's morpho-physiological condition is covered in Tables Three & Four. The assigned CCC Health Rating is the mean value for the entire group (as per CCC's methodology for assessing tree groups) The assigned CCC Form Rating is the mean value for the entire group and excludes the extent canopies have been modified (as per CCC's methodology for assessing tree groups). The height is a mean value measured in Zone 'A' using a Nikon Range Finder (Laser) The DBH is a mean estimated value. The live crown ratio is an estimated mode value for the group. The height to diameter ratio is an estimated mode value for the group. 	

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Table Three: Physiological Assessment

Zones 'A' & 'B'

Trees in Zone 'A' & 'B' are, typically, receiving direct light from above and one side. This is reflected in the extent and the position of both productive and dysfunctional foliage. The size, colouration and density of the productive foliage is considered to be within the normal range for the species and the stage of the trees' in their lifecycle. The mean CCC health rating for Zones 'A' & 'B' is 2. Unproductive foliage has typically become necrotic as a natural growth response to reduced levels of light and not as a result of a damaging biotic agent (such as a disease).

Zone 'C'

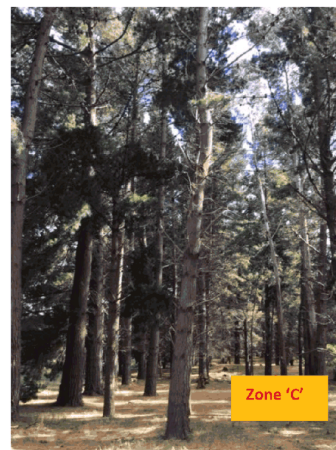
Dominant trees in Zone 'C' are typically only receiving direct light from above. This is reflected in the extent and the position of productive foliage. Subordinate trees in this zone are typically receiving insufficient levels of light to remain viable and are either displaying extensive physiological dysfunction or have become necrotic.



Panoramic view of Zone 'B'



Zone 'A'



Zone 'C'

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Table Four: Morphological Assessment

Canopy development

Canopy development/growth orientation within the zones corresponds with the sources of direct light. In Zone 'A' this has resulted in asymmetry, with canopy development occurring vertically and laterally (towards the adjacent residential properties). With the exception of one area within Zone 'A' (indicated by the red arrow in the image below) this has not resulted in branches extending over or being in close proximity to the property boundaries. In Zone 'B' this has resulted in asymmetry, with canopy development occurring vertically and laterally (towards the adjacent sports fields). In Zone 'C', canopy development (when not suppressed) is occurring predominantly vertically with very limited lateral development, resulting in reduced live crown ratios and increased height to diameter ratios.

Basal Regions/Root Collars

No anomalous morphological features or conditions were identified within the basal regions/root collars.

Canopy architecture

For the most part, normally formed branch junctions are present. The most significant bark included junction identified is at the point the main stem bifurcates for a tree in Zone 'A' (the morphological feature is indicated by the blue arrow in the image below). The junction has an estimated branch aspect ratio of 1.0. No sustainable natural bracing is present and there is no discernible reaction growth present. The centre of gravity (which is the estimated position of the canopy's weight, relative to the position of the branch junction supporting this part of the canopy) is directly above the junction. The relative position of the canopy's weight to the branch junction is important from a bio-mechanical perspective as the mechanical loading increases with greater offsets. There is evidence of the historical truncation of a limited number of stems (examples are indicated by the yellow arrows). There is an accumulation of natural detritus within canopies and on the ground resulting from the natural shedding of third order branches.



A & B: Example of asymmetrical canopy development adjacent to the residential properties.
C: Bark included junction in Zone 'A'.
D: Examples of 'truncated' stems.
E: Example of historical natural branch shedding & total absence of under-story species.

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Section Three: Risk Assessment

Duty of care

CCC as the duty holder (the party that has control over a tree's management whether as an owner, lessee, licensee or occupier of the land on which the tree stands) has a legal responsibility to consider the risks their trees pose to people and property.

Duty holders are not expected to guarantee that their trees are 'safe' (NTSG 2011) but are expected to take reasonable care to safeguard people and property from serious injury, death and damage resulting from tree and/or branch fall.

Reasonable care is a relative term and is not precisely defined in law but is generally regarded to be a standard of care that could be expected of a reasonable and prudent landowner (with reasonableness and proportionality considered in the context of the site and the nature of the duty holder).

The Quantified Risk Assessment Model

The risk the trees pose to people and property was assessed using the Quantified Tree Risk Assessment Model (QTRA). QTRA is based on internationally established risk management principles (ISO 31000:2009) and provides a framework to help people who are responsible for managing trees make reasonable and proportionate risk management decisions.

The QTRA method moves away from using qualitative and emotive terminology to label trees as either being 'safe' or 'dangerous' and instead quantifies tree risk as an annual probability, making it possible for duty holders to balance safety with tree value/benefits and manage risk to pre-determined risk thresholds.

QTRA includes advisory risk management thresholds (Table Five). These thresholds are derived from the Tolerability of Risk Framework (ToR). ToR is a widely accepted approach for determining if a risk is broadly acceptable, unacceptable or tolerable, and is particularly useful when managing risks imposed on individuals or society in order to derive benefits (this in contrast to risks relating to activities that individuals will either choose to accept, tolerate or avoid based on their own personal tolerances and preferences).

The results of the risk assessment are included in Table Six (Page 10).

Table Five: Abridged version of QTRA's advisory risk management thresholds.

Risk 'acceptability'	Risk Thresholds (Annual Probability)	Recommended action
Unacceptable (where imposed on others). Risks will not ordinarily be tolerated.	Risks >1/10,000	<ul style="list-style-type: none"> Control the risk
Tolerable (where imposed on others). Risks are tolerable if they are as low as reasonably practical (ALARP).	Risks between 1/10,000 and 1/1,000,000	<ul style="list-style-type: none"> Assess the cost and benefits of risk control. Control the risk only where a significant benefit might be achieved at a reasonable cost. Periodically review the risk.
Broadly Acceptable Risk is already ALARP	Risks <1/1,000,000	<ul style="list-style-type: none"> No action currently needed required. Periodically review the risk.

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Table Six: QTRA Results

Risks Assessed <ul style="list-style-type: none">• Tree fall onto occupied space.• Tree fall onto property.• Branch fall onto occupied space	
Most Significant Risk: Tree fall onto property	
Risk acceptability of the most significant risk	Broadly Acceptable
Supporting Notes <ul style="list-style-type: none">• The assessment was completed on the in November 2020 by an accredited QTRA User (Matt Stobbart, QTRA Accredited License Number 2988).• The risk assessment is based on the land use adjacent to the tree, the tree's morpho-physiological condition at the time of the inspection and the tree's exposure to the prevailing conditions at the site (which is the loading the tree is most likely to experience, not necessarily annually, but on a regular basis and differs from the most extreme loading that the tree could potentially experience in an extreme event such as a hurricane).• Risk acceptability is based on QTRA Advisory Thresholds.• QTRA inputs and outputs relating to the most significant risk have been included in Appendix A for completeness and should only be used by an accredited QTRA User.	

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Section Four: Conclusions & Recommendations

Conclusions

Context

Given the direct correlation between canopy size and the benefits of trees, the group is considered to be significant and valuable asset, providing esoteric and exoteric benefits (to the site and to the city).

Morpho-physiological Factors

No anomalous conditions or features were identified. The trees' morpho-physiological condition is directly linked to and influenced by the level and the orientation of available light and is consistent with the characteristics of the species, the stage of the trees in their lifecycle and the proximity of other trees.

Risk assessment

Based on QTRA's Advisory 'Risk Acceptability' Thresholds the most significant risk the trees pose to human safety and property is sufficiently low enough to be 'Broadly Acceptable' and is already as low as is reasonably practical (ALARP). To be considered ALARP a risk must be low enough that any intervention, with the sole intent of reducing the risk any further, would be both disproportionate to the level of risk and ineffectual in terms of actually achieving any discernible safety benefit/improvement.

It is important to recognise that even though a risk is ALARP, interventions can still be made if it is practical to do so and can be achieved at a reasonable cost (typically this would only be achievable if the intervention can be completed when other work in the same tree is completed).

Even though trees are natural shedding organisms (which means on occasion, typically in high winds, it is normal and natural for minor branches to be shed), the overall risk trees pose to human safety is extremely low and is far outweighed by the range of essential exoteric and esoteric benefits trees provide (NSTG 2011). By using a specialist and internationally used and recognised model to consider the risks to human safety and property the tree poses, CCC can be considered to have acted in a way that is consistent with a 'reasonable and prudent' landowner. By basing managing risk to the pre-determined levels set out in QTRA's Advisory Thresholds, in the event of a 'broadly acceptable' or 'tolerable risk' been realised, CCC are in a robust and defensible position to demonstrate that they have acted reasonably and proportionately.

Arboricultural Interventions

Contemporary Arboriculture is based on a non to minimalist interventionist approach and the benefits and dis-benefits of interventions should be carefully considered to ensure that interventions deliver predictable, cost effective, rational and beneficial outcomes (Moore 2012). Given the high level of inter-dependency within the group, the potential for interventions to have adverse, unintended consequences needs to be addressed when/if any interventions are being considered.

Based on QTRA's advisory risk thresholds, interventions done solely to reduce the risk the trees pose to people and property are not necessary at this time. This is because the risk is already ALARP. Based on the groups overall morpho-physiological condition, with the exception of a minor intervention to manage the area of the canopy that is coming into close proximity with the adjacent property, no other beneficial and cost-effective arboricultural interventions have been identified.

If required, there is scope to create 'light corridors' by removing a limited number of selected trees from each of the zones without significantly increasing the risk of tree fall resulting from modified wind loading within the group.

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Recommendations

Interventions

In the absence of any limiting factors that preclude the retention of the group from a risk and morpho-physiological perspective, it is recommended that future interventions reflect and are consistent with CCC's plans, policies, priorities and management preferences.

It is recommended that the group's morpho-physiological condition and management options are kept under review and re-assessed on a five-year cycle (unless an earlier intervention becomes necessary).

An intervention to shorten selected branches that are in close proximity to the adjacent residential property identified in the report is recommended.

If creating 'light corridors' within the group is CCC's preferred approach either now or in the future it is recommended that selective removals are used (see Appendix B). As well as increasing the levels of light of light penetrating through the group, this approach has the added benefit of creating a naturalistic feel by disrupting and 'softening' the distinct linear edges and the feel of a 'vegetation wall' that can typically develop with block style plantings, comprising predominantly single species with limited variation in the trees' stage in their lifecycle.

Risk Management

It is recommended that CCC uses QTRA's advisory thresholds as the basis for their managing the risk to people and property from tree and branch fall.

The recommended risk review period for this tree is five years unless an earlier assessment becomes necessary because:

- There is a significant decline in the tree's vitality or an unexpected and anomalous change in the tree's appearance/condition.
- The land use around the tree(s) changes significantly.
- CCC becomes aware of an obvious problem or concern.
- Excavations/ construction take place within the tree's rooting environment that are not approved and monitored by a suitable qualified and experienced Arborist.
- There is an extreme weather event or natural disaster, such as a cyclone or a major earthquake.

Section Five: Literature Cited & Annotated Bibliography

Literature Cited

Dr.Ir.J.A. Heiemstra., Ir.E. Schoenmaker., and Drs A.E.G Tonneijck. 2008, Trees: Relief for the City. Plant Publicity Holland (PPH).

International Organisation for Standardisation (ISO). 31000:2009 (revised in February 2018). Risk management principles and guidance. ISO Publications.

Moore, G.M. 2012. The Principles of Modern Arboriculture: Sound Philosophy, Better Practice. Arborist News. August 2012.

Describes 8 principles of modern arboriculture, driven by a key principle, which is the equivalent of the medical profession's 'Hippocratic oath', that no intervention should contribute to making the tree's condition worse in the medium to long term.

The National Tree Safety Group. 2011. Common sense risk management of trees: Guidance on trees and public safety in the UK, for owners, managers and advisors. Forestry Commission, Edinburgh.

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Annotated Bibliography

Dujesiefken, D., Fay, N., de Groot, J.W., de Berker, N. (eds) Witkos-Gnach, K., and Tyszk-Chmielowiec, P. 2016 *Trees: A Lifespan Approach: Contributions to arboriculture from European practitioners*. Roads for Nature, Poland.

Covers a wide range of subjects covering tree care/management throughout the lifespan of the tree (based on the morpho-physiological stages of development) with emphasis given to the dynamics of ageing, senescence, re-juvenescence and canopy re-iteration.

Dr.Ir.J.A. Heiemstra., Ir.E. Schoenmaker., and Drs A.E.G Tonneijck. 2008, *Trees: Relief for the City*. Plant Publicity Holland (PPH). Summarises different types of pollution and the need for a diverse range of vegetation to effectively manage/improve air quality in the urban environment.

Green, T., and Watson, G. 2011. *Fungi on Trees: An Arborists Field Guide*. The Arboricultural Association, Gloucestershire, UK.

Provides a point of reference covering the identification of a number of decay organisms and their significance in terms of their 'seat' and mode of decay.

Harris, R.W., Clark, J.R., Matheny, N.P. 2004. *Arboriculture: Integrated Management of Landscape Trees, Shrubs and Vines*, 4th ed. Prentice Hall, New Jersey.

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Helliwell, R. 2012. Management of tree populations. *Arboricultural Journal: The International Journal of Urban Forestry*, Vol.34, No.3, pp 160-168, September 2012.

Discusses the dynamic nature of tree populations and the importance of proactive removal, urban silviculture and succession planning/management.

International Organisation for Standardisation (ISO). 31000:2009 (revised in February 2018). *Risk management principles and guidance*. ISO Publications.

Mattheck, C., and Breloer, H. (Ed) Lonsdale, D., (from a translation by Strouts, R.). 1994. *The body language of trees: A handbook for failure analysis*. The Stationery Office, London.

Widely regarded in the Arboriculture Industry as one of the leading authoritative publications for understanding and using the principles of bio-mechanics, soil science and Visual Tree Assessment to inform tree management decisions.

Moore, G.M. 2012. *The Principles of Modern Arboriculture: Sound Philosophy, Better Practice*. Arborist News. August 2012.

Describes 8 principles of modern arboriculture, driven by a key principle, which is the equivalent of the medical profession's 'Hippocratic oath', that no intervention should contribute to making the tree's condition worse in the medium to long term.

Strouts, R.G., and Winter, T.G. 1994. *Diagnosis of ill-health in trees*. 2nd ED. Forestry Commission. Edinburgh.

The National Tree Safety Group. 2011. *Common sense risk management of trees: Guidance on trees and public safety in the UK, for owners, managers and advisors*. Forestry Commission, Edinburgh.

Quantified Tree Assessment Ltd (QTRA). QTRA simply balancing risks with benefits. QTRA User Manual: Version 5 (V5.2.1, October 2016). QTRA Limited, UK.

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Appendix A - Quantified Tree Risk Assessment (QTRA): Summary of inputs and outputs for the most significant risk in the tree grouping covered in the assessment

The information has been included for completeness and should **only** be used by an accredited QTRA User. The target and size range are not included if the POF for the most significant risk is range 7.

Most significant risk	Tree fall onto property
PoF Range	7
Annual risk	<1/1,000,000
ALARP Cost Benefit	<\$4(NZD)

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Appendix B: Example of the 'hour glass' concept to create light corridors and graduation in the edges of plantation block (indicative only).



End of document

Memos



Memorandum

Date: 19 February 2021
From: David Kuru, Parks Recreation & Planning
To: Waikura/Linwood-Central-Heathcote Community Board
Cc:
Subject: Lancaster Park Update - February 2021
Reference: 21/196348

1. Purpose of this Memo

- 1.1 This memo is to provide the Waikura/Linwood-Central-Heathcote Community Board with an update regarding the redevelopment of Lancaster Park.

2. Update

- 2.1 In September 2019, the Council resolved (CMCL/2019/00222);
1. *Approve the Lancaster Park Draft Spatial Plan (see Attachment A).*
 2. *Noting any future landscape plan for Lancaster Park will be considered by the Waikura/ Linwood-Central-Heathcote Community Board.*
- 2.2 Lancaster Park demolition was completed and closed-out early 2020. The site was handed over to the Parks Unit with foundations intact and requiring land remediation.
- 2.3 The available budget for the deconstruction was \$12,000,000. The total spend of the demolition was \$9,032,471 leaving \$2,967,529 to complete foundation removals and land remediation works.
- 2.4 The next phase of the programme is to complete the enabling works and construction of a sports field profile suitable for community club level sport. These works will include making the park secure and enabling public access for both formal and informal recreation. See Attachment B for the proposed site plan.
- 2.5 Design modelling and associated documentation of the land profile was completed in late 2020 and the Parks Unit approached the open market for tender proposals in November 2020.
- 2.6 From the procurement process, Taggart Earthmoving Ltd is now the main contractor for the first stage of redevelopment of Lancaster Park.

3. Current Status

- 3.1 The redevelopment of the park can be broken down into three stages:
- 3.2 **Stage 1 - The earthworks package**
- 3.2.1 The Council, sports field contractors and Taggarts are currently working together to finalise the detailed design for stage 1. The selected methodology requires the breakout and partial removal of the foundations which requires less importation of fill to level the site. Concurrently, Taggarts are preparing and applying for resource consents.
 - 3.2.2 A volume of material has already been stockpiled at Lancaster Park in anticipation of it being used in the redevelopment. This material was sourced from the Linwood Pool

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construction site. Appropriate consents are currently being processed for the stockpiling of this material.

- 3.2.3 The Council and Taggarts anticipate that detailed design and resource consents will be in place by mid to late April and that Taggarts will have mobilised to the site in April and started pre-construction work. As with all construction projects, the programme will be subject to final design completion, resource consents and weather.

3.3 **Stage 2 - Turf establishment and opening of the site**

- 3.3.1 Stage 2 will be to establish turf on site. This will allow the Parks Unit to open the site for recreation and sport. Once turf is established, the perimeter fencing can be removed and final turf 'tie-in' work between the park and perimeter will be completed. This work will be completed concurrently with the installation of perimeter bollards.
- 3.3.2 Restoration of the Heritage Gates is a distinct capital project separate from the park redevelopment. The gate project is of high priority and in addition to restoring the gates, Parks see an opportunity to further build on and enhance Lancaster Park's heritage narrative within the park itself.
- 3.3.3 The timing of the gate restoration and the sports field renewal programme will align so that the park and gates can open at the same time as the park.
- 3.3.4 It is anticipated that the park will be open for public use in early 2022.

3.4 **Stage 3 - Spatial Plan implementation**

- 3.4.1 Once capital funding is approved for further development of the park, staff will prepare a landscape plan in consultation with the community. In anticipation, staff have already initiated discussions with community and sporting groups.
- 3.4.2 The landscape plan will be based on the spatial plan with more detail on the proposed developments and layout of the park and a prioritised programme of implementation within the funding available.
- 3.4.3 Prioritisation of the park development will be decided by the Community Board with input from the Community.

3.5 **Communications**

- 3.5.1 Regular communication to stakeholders will continue and further updates will be circulated prior to any major package of work being undertaken. A co-ordinated communications plan incorporating the gates and the larger redevelopment is being prepared and Taggarts have expressed their willingness to be involved in all aspects of communications and engagement.

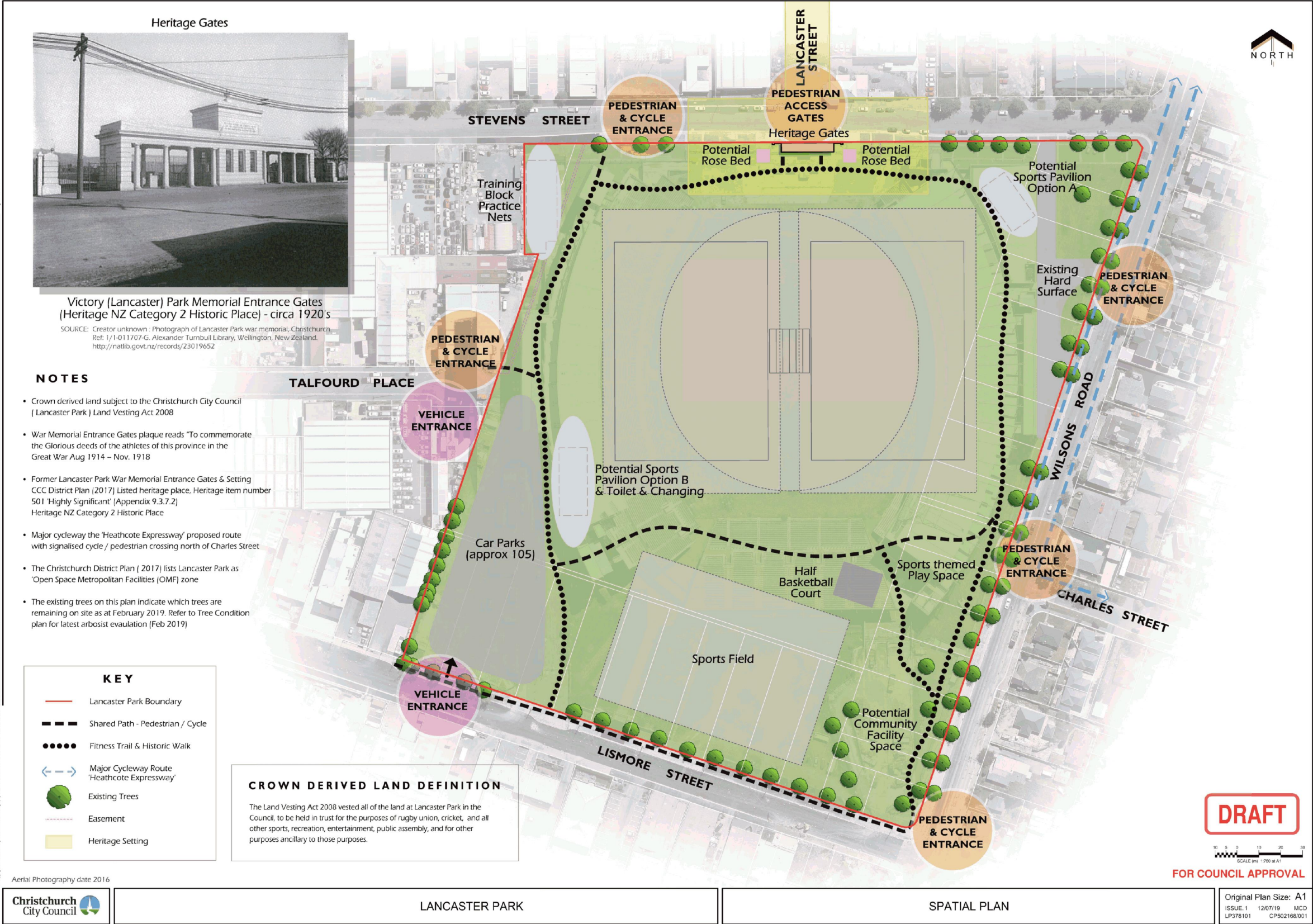
Attachments / Ngā Tāpirihanga

No.	Title	Page
A	Lancaster Park Approved Spatial Plan 2019	
B	Proposed Site Plan - Lancaster Park	

Memos

Signatories / Ngā Kaiwaitohu

Author	David Kuru - Team Leader Parks Recreation & Planning
Approved By	Kelly Hansen - Manager Parks Planning & Asset Management Al Hardy - Manager Community Parks Andrew Rutledge - Head of Parks



Memos



Waikura/Linwood-Central-Heathcote Community Board Community Board

Capital Delivery Community Unit Project in the Board Area

Report date: 20 February 2021

4 Advice provided to the Community Board

Council current construction projects map

<https://ccc.govt.nz/the-council/future-projects/current-capital-works-programme-map>

Project: **Avebury Park Play Space Renewal**
Project Phase: Plan / Investigation and Scheme Design

Project to renew the play space in Avebury Park. Awaiting further clarity on where the budget will sit in the LTP.

Project: **Bays Skate and Scooter Park**
Project Phase: Execute / Consultation

Development of a skate park for the Bays Area. Site location is 26 Nayland Street. The project team presented our concept plans to the Community Board on 17 August 2020. Engagement with the community was between 12 October and 9 November 2020. Construction planned for Spring 2021. We will continue to update the Community Board as we progress the project.

Project: **Botanic Gardens Access & Carpark Development**
Project Phase: Plan / Construction

This project encompasses the existing Armagh St car park, existing toilets and investigation into a bridge connecting the ILEX Visitors Centre to the existing car park. The project is in the Investigation Stage with construction planned for completion mid 2024.

The project includes construction work on the existing Armagh St and Kate Shepherd paths, with this work is planned for completion in April 2021..

Project: **Botanic Gardens Planned Buildings Renewals**
Project Phase: Execute / Detailed Design

This package of work is allocated for the renewal of buildings in the Botanic Gardens, and there are currently two projects in the Procurement Stage that have been identified and planned for delivered in FY21. These projects are the existing public toilets located close to the Robert McDougal Art Gallery in the Botanic Gardens which was completed in December 2020, and the refurbishment of the existing Magnetic Laboratory which is planned for completion in June 2021. Further planning of the Building Renewals Program will continue through to completion of the Building Renewals project in FY24.

Project: **Botanic Gardens Planned Hard Surface Renewals**
Project Phase: Execute / Construction

This project is to upgrade a number of the existing paths in the Botanic Gardens. The reconstruction of the existing - Rolleston Avenue to the Botanic Gardens Visitor Centre path is planned for completion July 2021, with the Woodland / Hospital path is planned for completion mid April 2021,

Project: **Botanic Gardens Services Development**
Project Phase: Execute / Construction

The provision of services for the Botanic gardens including Irrigation, Power ,Sewer and other services for the development of the Botanic Gardens.

Project: **Buchan Playground Remodel**
Project Phase: Plan / (Concept) Programme Planning

The scope of the renewal is currently being finalised following confirmation of the funding through the LTP process.

Project: **Citizens' War Memorial Earthquake Repair**
Project Phase: Plan / Detailed Design

The Citizens War Memorial was damaged in the 2011 earthquake. Investigations are complete and further strengthening is required. Council recently accepted a gifting and relocation proposal from the Church Property Trustees subject to adequate funding. Staff are working proactively with Church Property Trustees to facilitate the relocation and restoration.

Project: **Cob Cottage**
Project Phase: Execute / Construction

Preparation of enclosure works underway with specialist sub-contractors, Tpp and enabling works ongoing. Ground piling tests completed. Alternate strategy for foundation to mitigate ground conditions underway. Extensive archaeological recording ongoing due to nature and area of works

Project: **Edmonds Band Rotunda**
Project Phase: Execute / Construction

Construction progressing well, Original Dome lifted back into correct location 17th November. Works progressing as per program.

Project: **Enliven Places Collaborative Projects**
Project Phase: Execute / Construction

Enliven Places Work Programme approved by the Regeneration Steering Group on 1 July 2019 is made up of multiple projects however a number were delayed due to Covid19 these will be completed in FY21 with the budget that has been carried forward from FY20.

Project: **FY18 Delivery Package - Artworks and Heritage Renewal**
Project Phase: Execute / Procurement

Delivery package to undertake restoration of the paintwork on Jubilee Clock, Victoria Street has commenced. It is anticipated that the work will start early in the new year when temperatures are favourable for gilding and take approximately 3-4 months.

Project: **Hagley Park Planned Renewals**
Project Phase: Plan / Procurement

This project includes the renewal of existing hard surfaces / paths in the Hagley Park. The project is currently in the Investigation Stage with the project expected to be completed mid May 2021.

Project: **Heathcote Street Pocket Park & Pedestrian Development**
Project Phase: Execute / Detailed Design

A landscape concept plan for minor landscaping will be presented to the Community Board on March 10th for feedback.

Project: **King Park Play Space Renewal**
Project Phase: Execute / Procurement

Project to renew the play space in King Park. The Community Board approved the landscape plan on 9 December 2019. This project will be delivered with 3 other small playground projects to keep the costs down. Construction expected early 2021.

Project: **Lancaster Park War Memorial Entrance Gates (Capex)**
Project Phase: Execute / Detailed Design

The War Memorial Entrance Gates at AMI Stadium were damaged in the earthquake. A project is underway to repair and strengthen the memorial.

Project: **Linwood Park - Linwood Park Village Remediation**
Project Phase: Plan / Detailed Design

This project is to undertake the removal of the existing site services, remediate the existing site back to the Council Standard for a public park. - The project is currently in the Investigation & Design Phase, with completion planned for December 2022..

Project: **Memorial Cemetery Development**
Project Phase: Execute / Construction

Memorial Cemetery to be further developed to meet the burial needs of the city.

Project: **Pages Road Depot Buildings Repair**

Project Phase: Execute / Construction

This project has two areas of project scope: fire system upgrade and building strengthening works. The fire system upgrade is expected to be completed in June 2021. Design for strengthening work is underway.

Project: **Radley Playground Playspace Planned Renewal**

Project Phase: Execute / Procurement

Staff are currently investigating options to renew the Play Space at Radley Playground. This was discussed with the Community Board at a Seminar in August 2019. Consultation in October-early November 2019. The Community Board approved the Landscape Plan on 9 Dec 2019. Construction planned for early 2021. We are delivering this project with 3 other small community play spaces to get better value for money.

Project: **Risingholme Park Playground Renewal**

Project Phase: Execute / Consultation

Project to renew the playground at Risingholme. We briefed the Community Board on 17 August 2020 and consultation with the community between 2-30 September. The final plans were approved by the Community Board at the 30 November 2020 meeting. Construction planned for Sept-Dec 2021 pending approval of the funding in the LTP.

Project: **Ruru Cemetery Planned Beam Renewals**

Project Phase: Execute / Construction

Beam renewal programme to be continued. First section of the Central area for FY20/21 works.

Project: **Scott Park Enhancements (Main Road) (NE2)**

Project Phase: Execute / Detailed Design

A preferred concept has been approved for Scott Park, and detailed design underway with construction anticipated to be largely completed by the end of June 2021..

Project: **Sports Fields Development**

Project Phase: Execute / Procurement

The Design , and development of sports field developments across the City. The first site for current years works was Woolston Park which is now completed and handed over. Linwood Park is currently in tender evaluation/award phase.

Project: **Te Papa Kura Redcliffs Park Development**
Project Phase: Execute / Construction

Project to redevelop the former Redcliffs School Site into a park to replace the community asset at Redcliffs Park (the site of the new school).

The landscape plan was approved by the Community Board on 20 March 2019. EOI and RFP process for the lease of the building has been undertaken and will be reported back to the Board in due course.

Additional material was carted to the site in May/June 2020. The site has significant archaeological/cultural features and the project team are working with the relevant parties to ensure minimal disturbance.

Sport Field Construction (and associated landscape works started in August 2020. The toilet block is expected to be built in 2021.

GRAFFITI SNAPSHOT February 2021

Ward & Suburb Insights

Reporting



This is an indication (compared to the previous month) of how active our citizens are. Several people may report the same "tag" so this is not the best way to determine the amount of graffiti

Ward	Previous Month	Latest Month
Banks Peninsula	23	29
Burwood	78	45
Cashmere	17	9
Central	534	618
Coastal	305	151
Fendalton	74	23
Halswell	33	21
Harewood	16	37
Heathcote	88	62
Hornby	26	53
Innes	51	51
Linwood	73	159
Papanui	47	46
Riccarton	31	32
Spreydon	49	26
Waimairi	4	18
Total	1455	1,380

Reporting Hot Spots

Locations with the most reported graffiti

Street	# of Tickets
Armagh	42
Gloucester	38
Stanmore	36
Travis	31
Fitzgerald	26
Aldwins	18
Madras	16
Travis Road	16
Barbour	14
Montreal	14
Colombo	12

Removal

This is an indication (compared to the previous month) of how much graffiti has been removed. This gives a better indication of the amount of graffiti present.

4979 m²
(Council & Public Property)

Ward	Previous Month	Latest Month
Banks Peninsula	140	68
Burwood	203	93
Cashmere	47	42
Central	1,825	1,962
Coastal	931	286
Fendalton	176	75
Halswell	189	488
Harewood	58	111
Heathcote	248	213
Hornby	70	179
Innes	198	133
Linwood	317	545
Papanui	130	47
Riccarton	71	139
Spreydon	189	581
Waimairi	35	19
Total	4,826	4,979

Removal Hot Spots

Streets/Locations with the most graffiti removed (m2)

Street	Tickets	Square Metres
Lismore Street	5	434
Lincoln	6	324
Lismore Street \ Falsgrave :	3	215
Springs	5	173
Wigram	1	144
Stanmore	36	119
Grove Road \ Moorhouse /	1	100
Bishopdale Park	4	86
Lismore Street \ Wilsons R	1	80
Curletts	3	74
Colombo Street \ Elgin Stre	1	70

GRAFFITI SNAPSHOT JANUARY 2021

Further Insights

Volunteer Activity

Reports made by GP Volunteers

38%

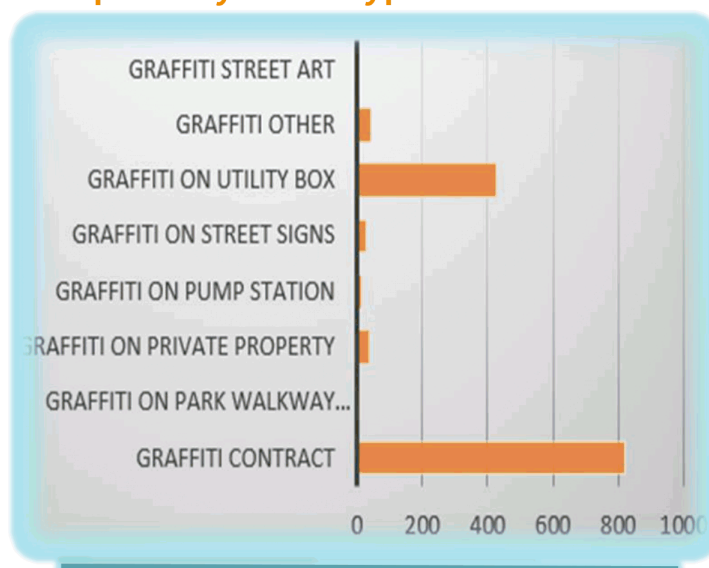
531 Reports

16 Active Volunteers

Top Reporter

283 Peter

Reports by Asset Type



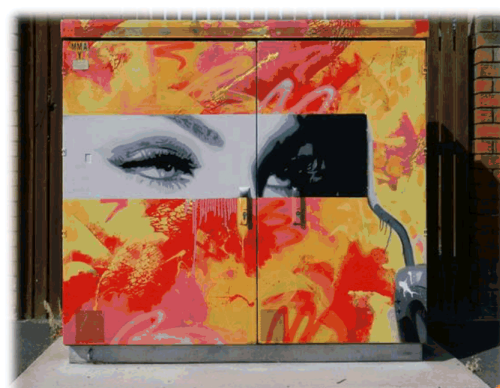
New Murals

Keep an eye out for the latest Chorus Cabinets.



Jake Clarke - Greers Rd

SPACE MINER MONG



Jacob Root - Aspley Drive



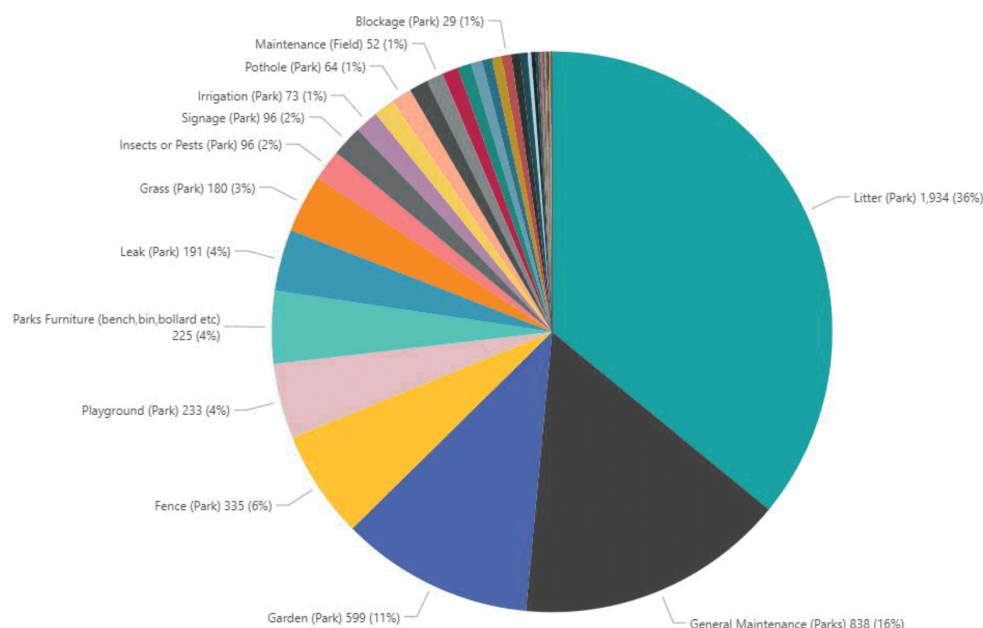
Nick Lowry - Tuapata St

Linwood-Central-Heathcote Community Board

Community Parks Bi-Monthly Area Report – March 2021

1.1 Local Parks Update

1.1.1 Local Park Rangers (South) are mainly dealing with rubbish issues in Community Parks. This includes dumped housewares, household rubbish and overfilled bins.



1.2 Sports Parks Update

1.2.1 Additional sports field mowing has been added into the programmed maintenance scheduled to keep with increased grass growth

1.2.2 The activities carried out in the sports field renovation programme is listed below:

- Under-sowing (applying grass seed)
- De-compaction (breaking up top layer of soil)
- Weed control
- Topdressing (adding topsoil to level out dips and hollows)
- Fertilising

1.3 Capital Works Projects

- 1.3.1 No capital works have been undertaken by CCC since March 17 due to Covid-19. Managers will be looking at all capital projects in the future to confirm viability. Capital projects are being looked at now for when budgets re-set in new financial year.

1.4 Community Park Maintenance Schedule April

Activity	Frequency per month
Ornamental mowing	2
Amenity mowing	2
Ornamental garden maintenance	2
Winter sport field mowing	5
Winter sport cricket block maintenance	2
Winter sport line marking	3
Chemical weed control	1
Bin Emptying	5
Play and Fitness Equipment Check	1
Drinking Fountain Clean	4

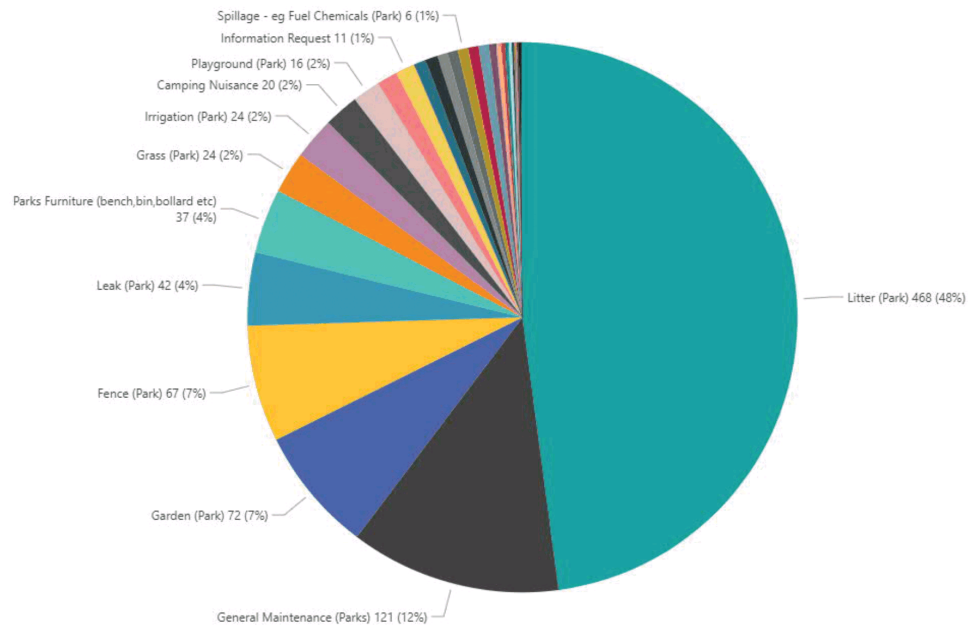
1.5 Contractor Performance

- 1.5.1 Recreational Services Southern Sector KPI quality score for March was 91%

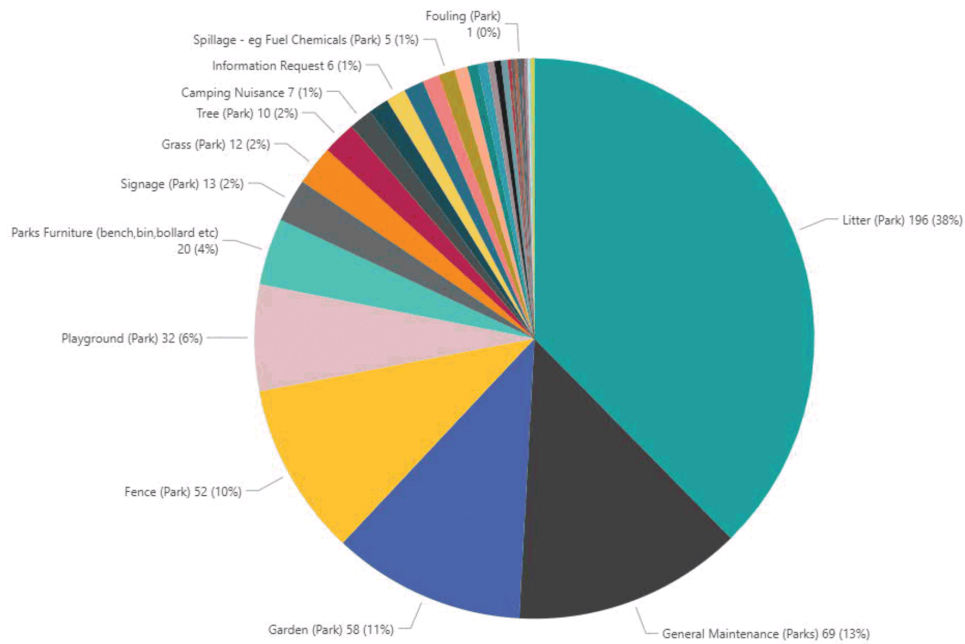
- 1.5.2 Breakdown of Southern Sector KPI scores



Linwood Requests For Service tickets FY 20/21:



Central Requests For Service tickets FY 20/21:



Heathcote Requests For Service tickets FY 20/21:

