

**Christchurch City Council**  
**EXTRAORDINARY MINUTES ATTACHMENTS**

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**Date:** Thursday 2 April 2020  
**Time:** 10.08am (Held by audio link)  
**Venue:** Members and Officers attended the meeting by audio link

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# Coronavirus update

## CCC COVID 19 UPDATE

2 APRIL 2020

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## PURPOSE

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- Update on:
  - International context
  - National Status
  - Council Status
  - EOC

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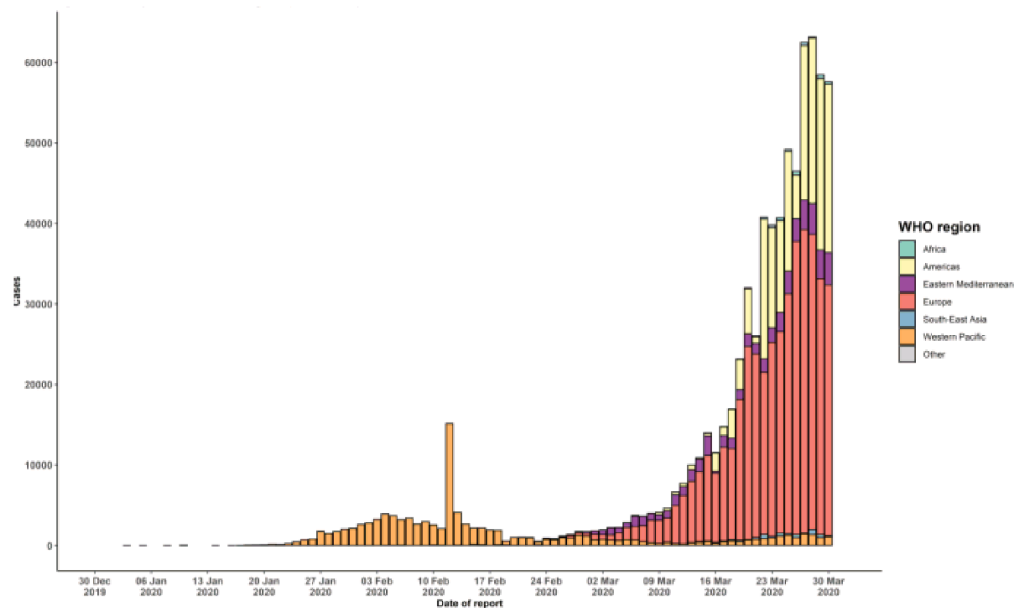
## COVID 19

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- As reported by the World Health Organisation on 29 March 2020, Globally there have been
  - 750 890 confirmed
  - 36 405 deaths

## Epi curve by date of report & WHO Region to 31 March 2020

An epidemic curve (epi curve) shows progression of illnesses in an outbreak over time. Epi curves depict when people became ill



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Source: <https://www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports>

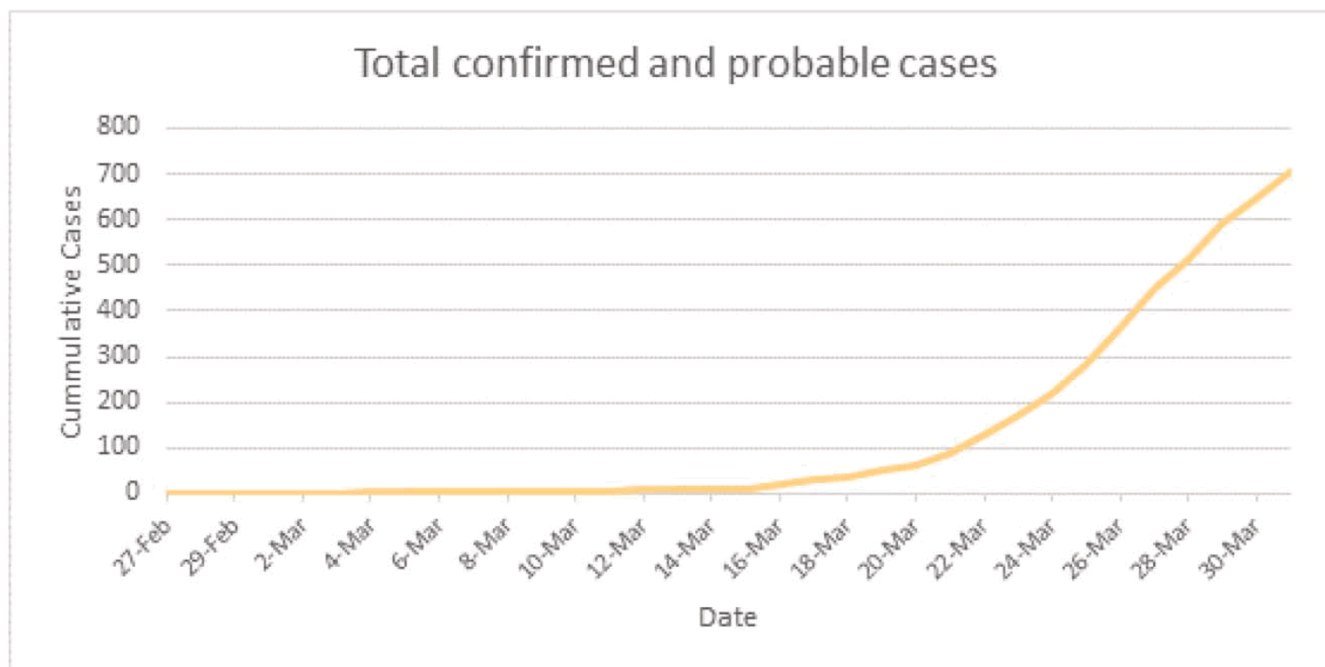
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## NEW ZEALAND

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- At 0900 hours on 1 April 2020 - 708 combined confirmed and probable cases.
  - 61 combined new confirmed and probable cases reported in the preceding 24 hours.
- As at 0900 hours on 1 April 2020 - 82 recovered cases (up 8 from 31 March 2020).
- First death linked to COVID-19 in New Zealand on 29 March 2020.

## COVID-19 EPIDEMIC CURVE



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Summary Dashboard: <https://www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus/covid-19-current-cases>



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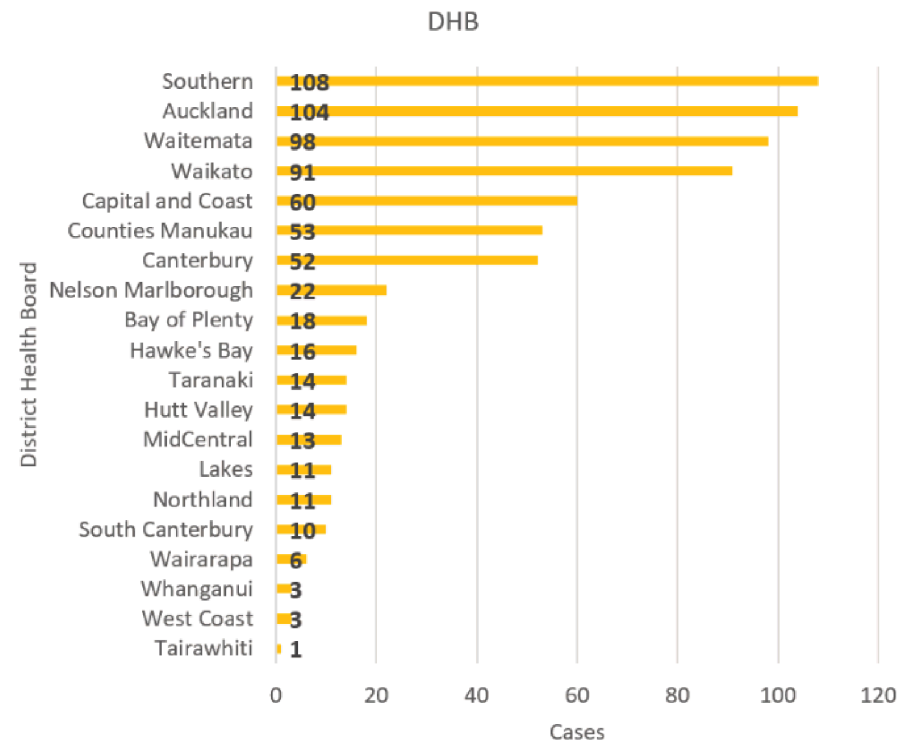
## TERMS

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- **Confirmed case** A person with laboratory confirmation of COVID-19 infection, irrespective of clinical signs and symptoms.
- **Probable case.** A suspect case for whom testing for the COVID-19 virus is inconclusive (according to the result of the test reported by the laboratory) or a suspect case for whom testing could not be performed for any reason.
  - A close contact of a confirmed case (epi-link) OR a case that meets the clinical criteria where other known causes that fully explain the clinical presentation have been excluded and either has laboratory suggestive evidence or for whom testing for SARS-CoV-2 is inconclusive
- **Community transmission** is evidenced by the inability to relate confirmed cases through chains of transmission for a large number of cases, or by increasing positive tests through sentinel samples (routine systematic testing of respiratory samples from established laboratories).
- **Local transmission** indicates locations where the source of infection is within the reporting location.
- **Imported cases** only indicates locations where all cases have been acquired outside the location of reporting.

### Total cases by DHB

As at 9.00 am, 1 April 2020

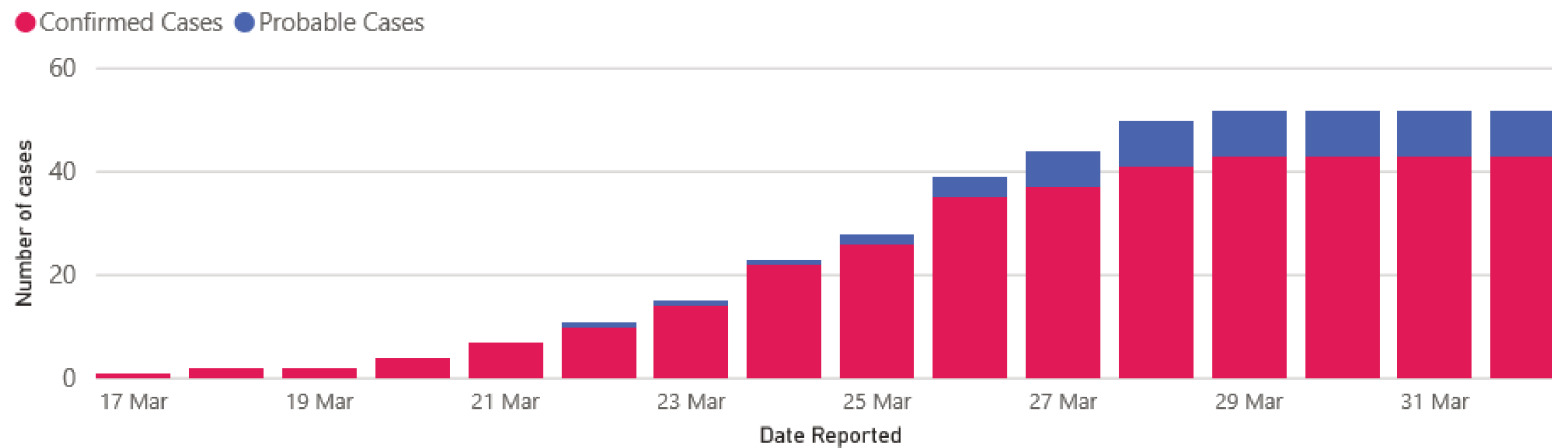


Summary Dashboard: <https://www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus/covid-19-current-cases>

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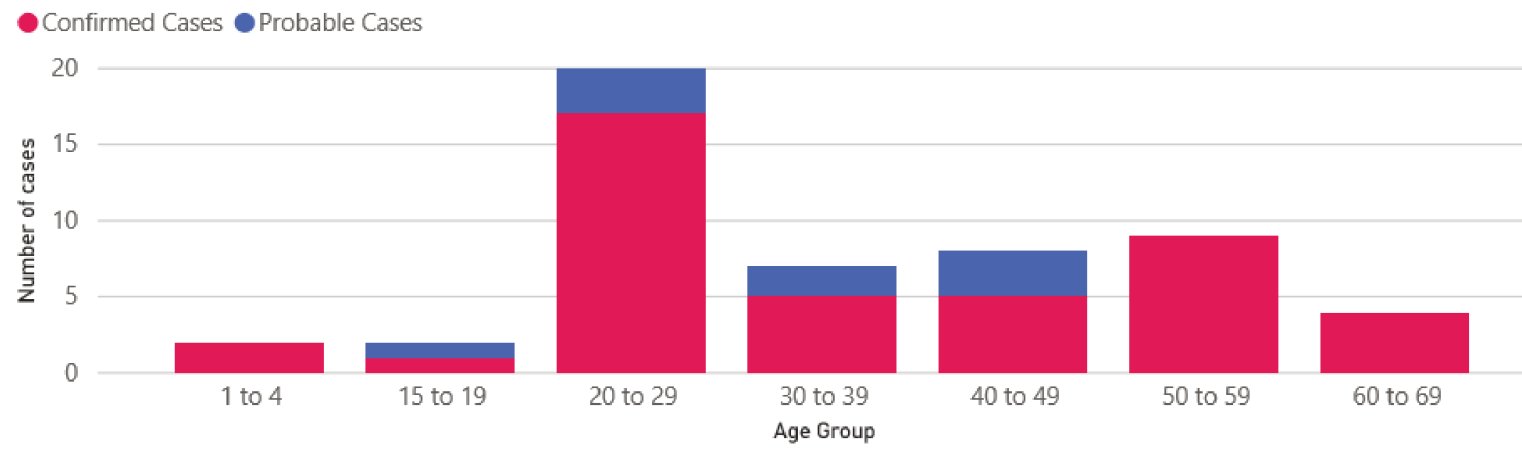


Canterbury DHB cumulative number of cases



Prepared by CCC, Monitoring and Research Team

### Canterbury DHB cases by age group



Prepared by CCC, Monitoring and Research Team

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## CLUSTER IN CHRISTCHURCH

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- MoH confirmed the presence of a cluster of cases around the Christchurch organic processing facility operated by Living Earth.
  - 8 confirmed and 1 probable cases related to this location
  - origin being recent overseas travel by a family relation of a staff member.
  - Waste Management and Living Earth are supporting their staff
- Company acted in line with its business continuity planning for COVID-19,
  - identifying close contacts as soon as person was identified as a suspected case
  - immediately isolating the office area where the team member was based
  - engaging cleaners to conduct a full sanitisation of the office
  - self-isolating team members who were identified as close contacts.

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## NATIONAL RESPONSE



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## NATIONAL RESPONSE

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- 11.59pm on Wednesday 25<sup>th</sup> March Alert Level 4 of the COVID-19 Alert System took affect
  - New Zealand is in lockdown for at least 4 weeks.
- 12:21pm 25<sup>th</sup> March a State of National Emergency was declared by the Minister of Civil Defence under the Civil Defence Emergency Act 2002
- It's too soon to say if lockdown measures are slowing the transmission of COVID-19
- Significant risk remains regarding travellers intending to return to New Zealand.
  - Government agencies are still working to identify ways to assist New Zealand nationals who may not be able to return to New Zealand due to border closures and flight cancellations.
- Risk of unknown community transission

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## NATIONAL RESPONSE

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- Domestic travel extension concluded at 2359 hours 27 March 2020 – now only essential travel
- The reduction in passenger flights and subsequent increased capacity for cargo specific air freight will possibly aid to alleviate.
  - Continued messaging is required regarding supply reassurance and discouragement of stock piling.
- Continued disruption and stress is likely on supply chains, compounded by reduced air freight and sea cargo, panic buying and stock piling of food and medication.
  - This will impact the operability of essential services and ability of NGO's to service vulnerable communities.
  - Reduction in passenger flights and subsequent increased capacity for cargo specific air freight possibly alleviate this.
- Continued messaging is required regarding supply reassurance and discouragement of stock piling.
- There are stressors on sector workforces, impacting the sustainability throughout Alert Level 4

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## NATIONAL RESPONSE – TESTING

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- 1st April PM announced broader criteria for testing
- As at 1800hrs 30 March 2020, COVID-19 test capacity is 3,200 tests per day
- By the end of next week two more laboratories will join the 8 processing the tests,
  - hoped to raise testing capacity by almost 50% - carry out 5000 tests a day.
- The number of contacts traced (resolved) since 24 March 2020 is 2,964.
- As at 0900hrs 29 March 2020,
  - 43 active Community Based Assessment Centres
  - 51 designated practices/testing stations.

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## NATIONAL RESPONSE - HEALTH SECTOR

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- \$500 million increase to public health funding for the immediate response.
- 5,663 former and current health practitioners and care workers have logged on the national recruitment platform.
- Currently no indication DHBs are unable to meet demand from within hospitals.
- DHBs have excess bed capacity due to cancelling elective surgery and some outpatient services
  - Additional masks are being released to DHBs for distribution to frontline workers in their communities. This includes home and community workers and some NGOs, as well as pharmacy workers.
- Continue to identify international resources and other local manufacturing opportunities for PPE, ventilators, and other medical equipment.

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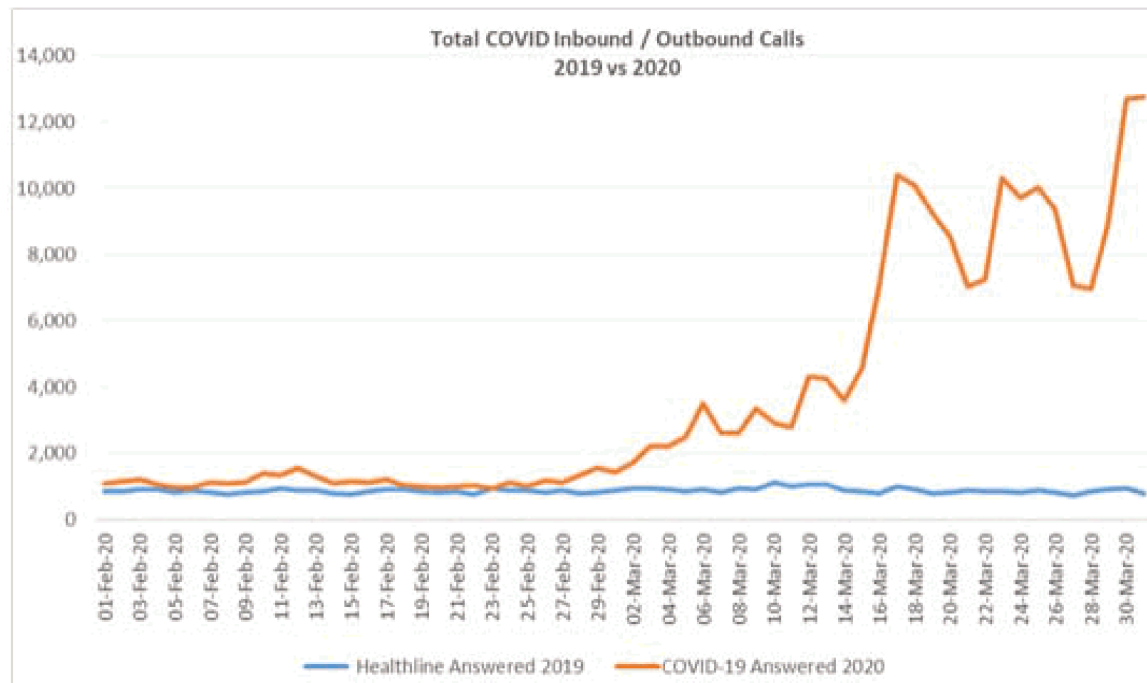
## NATIONAL RESPONSE - HEALTHLINE

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- On 31 March 2020, 12,763 calls were answered/outbound calls made
  - compared to 773 on the same day last year
  - 177 callers concerned about COVID-19 who expressed severe distress.
- In the past 24 hours clinical call lengths have stabilised.
- Wait times continue to trend down.
- Significant spikes in demand in short periods and the call arrival patterns did not follow our expected resourcing profile.

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## HEALTHLINE



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## NATIONAL RESPONSE – FINANCIAL SUPPORT

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- A number of financial packages have been announced to support social sector services, community groups, and New Zealand businesses.
- Packages will assist with alleviating financial pressures & as ensuring basic needs met e.g.
  - Wage Subsidy value \$8billion - \$12 billion
  - \$6.25 billion Business Finance Guarantee, and business tax measures
  - Doubling of the Winter Energy Payment so older New Zealanders can stay warm during winter.
  - Main benefit increases
- A six-month deferred mortgage scheme for home-owners affected by the virus, so people don't lose their homes due to COVID-19.
- Rent freezes and a ban on terminations of tenancies/evictions other than in exceptional circumstances.

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## NATIONAL RESPONSE – WELFARE

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- Heightened anxiety and deterioration of mental health are expected during Alert Level 4.
- It is critical the availability of welfare and support services are widely and repeatedly communicated to the New Zealand public.
- Supermarket home delivery services are being stretched. There has been increased community
- messaging discouraging the use of online delivery for those that are not reliant on it.
- MSD are conducting welfare checks on people over the age of 70 via phone.
- All Civil Defence Emergency Management (CDEM) Groups have activated Emergency Coordination Centres (ECC) in their regions. These groups are responsible for coordinating the multi-agency response at a regional level and are undertaking a range of support activities.

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## NATIONAL RESPONSE –LAW & ORDER

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- Family Harm calls for service have gradually increased during the lockdown, reaching a peak on 29 March, which saw the most calls for service ever recorded in a single day.
- Likely this increase does not reflect the true number of family harm incidents occurring
  - Family harm is traditionally significantly under-reported in New Zealand and it is likely the current situation will contribute to an increase in family harm incidents.
  - Underreporting possibly further be exacerbated by the current Alert Level Four restrictions which may make it more difficult for victims to report family harm and seek support.
- NZ Police's online platform for public reporting of breaches of Alert Level 4 restrictions is helping alleviate pressure on call centres. The online form can be found at <https://www.police.govt.nz/105support>
  - As at 0800hrs 01 April 2020, there have been 13,332 online submissions.
- The reduction in traffic volumes has almost certainly contributed to drivers taking more risks on the road.
  - include increased instances of drivers driving down the wrong side of the road.

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## NZ ECONOMY

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- The International Monetary Fund stated recently that:

*"the outlook for global growth: for 2020 it is negative—a recession at least as bad as during the global financial crisis or worse. But we expect recovery in 2021." Further, "the economic impact is and will be severe but the faster the virus stops, the quicker and stronger the recovery will be."*

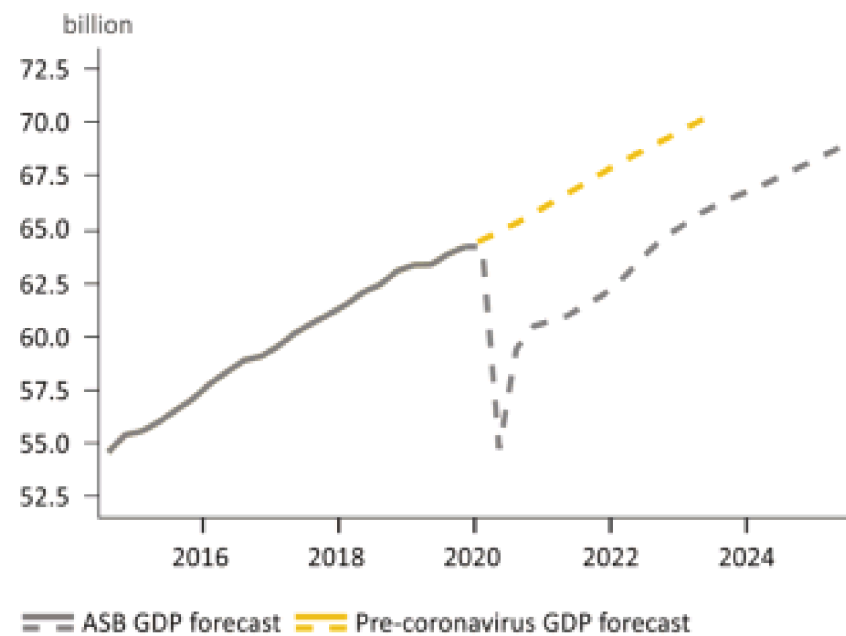
- New Zealand is likely to face considerable economic challenges throughout 2020.
- A sizeable contraction of GDP is projected to be larger than the early 1990s and Global Financial Crisis recessions.
- Economy to shrink by around 6% of GDP over 2020
  - ASB are projecting GDP will fall sharply in Q2 (15%), followed by a sizeable lift in Q3 (10%).
  - Long term, COVID-19 likely have a sizeable cumulative hit to GDP on basis not all activity is deferred during the lockdown will get brought back on stream.
- However, aggressive response potentially means fallout in labour & housing markets & economy will be limited

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### NZ GDP



Source: Macrobond, ASB



# COUNCIL RESPONSE TO COVID -19



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## COUNCIL RESPONSE

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- Council stood up Incident Management Team in late January
- Council essential services are established and will continue to provide service during the lockdown period., including
  - three waters,
  - transport and traffic management ,
  - rubbish and recycling collection,
  - animal management, and
  - cemeteries
- Untreated water collection sites at New Brighton and Burnside are also closed.

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## COUNCIL RESPONSE (2)

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- Consenting and Compliance Teams are continuing to process resource consents, and building inspections for essential services
  - CHDB
  - Community based assessment centre CBAC
- Noise control complaints are being carefully monitored as some indications complaints are trending upwards.
- Governance arrangements being implemented incl
  - public consultation and engagement; meetings

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## COUNCIL RESPONSE (3)

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- Non-essential capital and operational works have been suspended.
  - Work sites are all being closed and made safe.
- Incident response, reactive and make safe infrastructure works will continue
  - Given the ongoing rain we have been checking critical drains and grates to ensure that they are clear.
  - We will also be monitoring the water restrictions although this will require a sustained period of rain before being downgraded.
- Contractual arrangements for capital programme – there are ongoing issues that are being worked through with Legal, Procurement and relevant business units.
- Capital Delivery Team focus on getting projects ready for execution/construction
  - Eg design, development, procurement, document preparation

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## COUNCIL RESPONSE (4)

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- Compliance around access to parks and playgrounds
  - Parks team monitoring and replacing the cordon taping on all closed playgrounds.
- Small number of public toilets will remain open (for e.g. for bus drivers, essential workers and homeless people) and relevant agencies have been advised of this.
  - additional cleaning provided.
- Liaison with all lease holder and operators (commercial and community)
- Prioritisation of essential and critical responses is being made.
  - some service requests stay open longer than would be normal (e.g. for all non-essential services).
  - continue to see changing patterns in reporting in both volume and issues.

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## RETHINKING HOW WE DO THINGS

### Physically Closed but Digitally Open

#### What's On



Going Live!

Hop over to our Facebook page for live talks, music videos and updates.



Let's stay social!

Join us on Instagram for a light-hearted look at our collection.



Hand-washing

Poetry can help.



*“Awesome I’m coming back later and do this and get the kids doing it too.”*

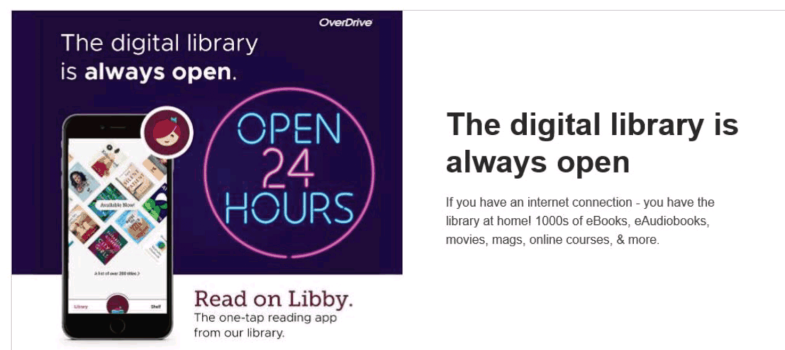
*“Thanks so much for doing these and also for leaving the videos up. It suits me better to do them in my own time and can pick the best workout for me. Awesome that the instructors are doing this for us. Hopefully I won’t be too unfit after lockdown!”*

*“What a legend! Thank you for lifting the spirit!”*



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- Tamariki can check out fun games, animated stories and other eResources - loads of fun learning tools.
- Rangatahi can explore choice new eReads, eComics and study help
- Family history - Get started on your family tree with our online eResources
- Improve your English - Study at your own pace to prepare for the globally recognised IELTS general or academic
- Canterbury Stories collection of images, archives and published material, or add your contributions to the Discovery Wall.

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## COUNCIL COMMUNICATION

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- Multiple channels for public communication
- Stepping up radio advertising with key messages.
- Working with locations, such as supermarkets, to ensure key information is available
- Community Board newsletters.
- SmartView updated to include relevant Covid-19 information.
- Real time monitoring of service requests, call centre inquiries and social media reporting to determine if there are any emerging service issues.

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## COUNCIL STAFFING

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- Approx. 760 Council staff are involved in provision of, or support for, essential services.
  - Almost all of these staff are working from home.
  - Only key staff are physically in workplaces.
- All non-essential staff are now effectively in self-isolation (approximately 2,500) under the level 4 COVID 19 national response.
- Regular internal communications and team leaders and managers supported to stay in contact with all team members.
- As at 1 April, no confirmed or suspected cases of Coronavirus amongst Council staff,
  - small number of staff have close contacts that are confirmed cases and we are therefore closely monitoring these and reporting systems are in place.

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# COUNCIL CDEM RESPONSE

CIVIL DEFENCE & EMERGENCY MANAGEMENT



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## EOC UPDATE

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- Christchurch City EOC has been established and co-location with the Canterbury CDEM ECC at the Justice Precinct
- First use CDEM Act powers to assist CDHB and MOH to setup CBAC
- Focused on Welfare needs
  - Establishing 0800 Helpline
  - Single point of entry – call line (with Council)
  - Developed pathways for triage – tasking - provision of support
  - Working with partner agencies and NGOs
- Support for Standard Visitors e.g Freedom campers
- Support for repatriation arrivals

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## CONCLUSION

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- Remarkable people doing remarkable things
  - All across our organisation
  - All across our city
- We have learnt from our experience and our mistakes
  - We are working with others to get things done
  - We are focus on our people and our city
- We will get through this
- New Zealand has a robust and resilient economy that can respond to and recover from the economic impacts of COVID-19.
  - Canterbury food centric economy assist quick recovery
- And don't flush your wet wipes!

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## KEY CONTACTS & SOURCES OF INFORMATION

### COUNCIL

- **0800 24 24 11** (open 24/7) Christchurch helpline – Council’s one-stop shop for the vulnerable people in our communities who may be having trouble accessing essentials such as food and medication
- Council Contact Centre (open 24/7) [03 941 8999](tel:039418999)
- <https://newsline.ccc.govt.nz/covid-19/>

### NATIONAL

- Unite against COVID-19 [covid19.govt.nz](https://covid19.govt.nz)
- Healthline **0800 358 5453**
- Mental Health Foundation [mentalhealth.org.nz](https://mentalhealth.org.nz)
- Government helpline **0800 779 997**
- Need to talk? Call or text **1737**
- Essential business enquiries [essential@mbie.govt.nz](mailto:essential@mbie.govt.nz) or **0800 22 66 57**
- Reporting breaches of self-isolation [NHCCselfisolation@health.govt.nz](mailto:NHCCselfisolation@health.govt.nz)
- Reporting breaches of any Level 4 Alert restrictions [105.police.govt.nz](https://105.police.govt.nz)

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## QUESTIONS

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