

Christchurch City Council MINUTES ATTACHMENTS

Thursday 28 July 2022

12pm

Date: Time:

A.

Ven	ue:	Council Chambers, Civic Offices, 53 Hereford Street, Christchurch	
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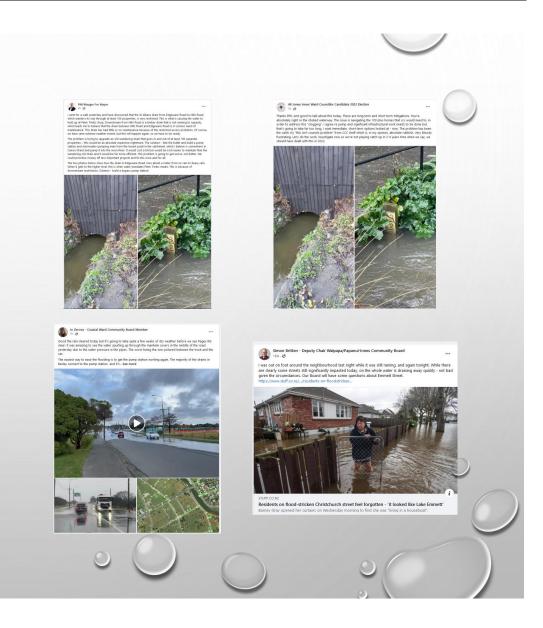






SOCIAL AND MEDIA HAVE MADE IT CLEAR THAT THE STORM WATER SYSTEM IS NOW IN CRISIS ACROSS THE CITY

- TIME IS CLEARLY UP
- THE CLIMATE EMERGENCY THAT CCC
 DECLARED IS CLEARLY NOW ON US
- EVENT AFTER EVENT AND THE COMMUNITY ARE CALLING FOR ACTION
- URGENT SOLUTIONS ARE REQUIRED
- TOUGH CALLS HAVE TO BE MADE
- IT'S TIME TO ROLL DIGGERS





MY CONCERNS

- I'VE PAID MY RATES TO HAVE A WHOLE BUNCH OF 'ENVIRONMENT, SHOP LOCAL, WORK LOCAL, TRANSPORT MODE CHANGE' PAPERS TO BE WRITTEN, ARGUED AND APPROVED
- CYCLEWAYS HAVE BEEN BUILT
- FOOT PATHS EXIST
- THE CHANGED WEATHER NOW MEANS THOSE ARE BEING RENDERED UNUSABLE
- I HAVE SO MANY CRISIS RIGHT NOW:
 - SEWERAGE
 - COST OF LIVING
 - INFLATION
 - HEALTHCARE
 - NOW STORMWATER!
- SHOPPING LOCAL SAVES ME MONEY
- LESS TRAVEL AND AVOIDING PACKAGING AND MASSIVE HEATED SUPER MARKETS IS EXACTLY THE CCC POLICY GOALS
- POLICY AND LGA BREACHES JUST TOO MANY TO LIST!!!







- THE PAPER IS CLEARLY READY TO GO GET ON WITH IT!
- ACCESSIBILITY IS GOING TO BE AN ISSUE FOR SOME STORES CCC NEEDS TO PAY FOR IMMEDIATE MODIFICATIONS TO STORES SO
 THAT THE COST IS BORN BY THE COMMUNITY AND WE DON'T HOLD UP THE PROCESS WITH ARGUING IN COURT WITH BUILDING
 OWNERS ABOUT WHO SHOULD PAY.... WE ALL HAVE TO PAY.
- THERE ARE NO PERFECT SOLUTIONS EVERYTHING IS A COMPROMISE
- THE FLOCKTON / DUDLEY PROJECT TOOK YEARS TIME IS UP
- WE HAVE TO MAKE IMMEDIATE PROGRESS
- THIS IS ABOUT THE WELFARE OF PEOPLE SHOPPING IN THE LOCAL AREA
- THIS IS ABOUT THE WELFARE OF THE PEOPLE WORKING AT THESE COMMERCIAL OUTLETS
- THIS IS ABOUT CCC MEETING IT'S STATED POLICY OBLIGATIONS MEETING THE LGA OBLIGATIONS
- THIS IS NOT JUST ABOUT BUDGETS
- THIS IS **NOT** ABOUT WHAT BUDGET SOMETHING WAS ALLOCATED IN THE AP OR LTP.... BUDGETS AREN'T THE ONLY KPI THAT CCC HAS TO MEASURE UP TO
- WELLINGTON IS WATCHING AND LAUGHING THIS IS WHY THEY WANT TO TAKE 3 WATERS AND WE'RE JUST HANDING THEM THE
 KEYS BY NOT GETTING ON AND PROVING WE CAN REACT TO THIS STUFF





MY REQUEST

- PUT THE EDGEWARE PAPER ON THE TABLE TODAY
- CALL THE STAFF TO THE TABLE GET THE BEST GUESSES AND MAKE A TOUGH CALL
- BE BRAVE!!!
- PROVE TO WELLINGTON THAT THIS IS THE BEST COUNCIL IN THE COUNTRY AND WE CAN ACTUALLY MANAGE OUR RESOURCES MORE IMPORTANTLY PROVE IT TO ME... YOUR COMMUNITY!
- PUSH JUNK OFF THE TABLE TO CLEAR ROOM IF REQUIRED
- PUSH MORE BACK TO COMMUNITY BOARDS (PERHAPS NOW A JOB FOR NEXT TERM, OR NOW!)



Christchurch City Council









Project timeline

- 2017 Wheels to Wings route selection investigation and Community Board briefings
- 2018 Harewood Road endorsed by Infrastructure, Transport and Environment Committee as the preferred route
- 2019 Harewood/Gardiners/Breens intersection improvements approved by Council following community consultation, approved March 2020 to be included in Wheels to Wings, funding brought forward
- 2020
 - Scheme design
 - · Joint Community Board briefings in November and UDAT briefing in December

• 2021

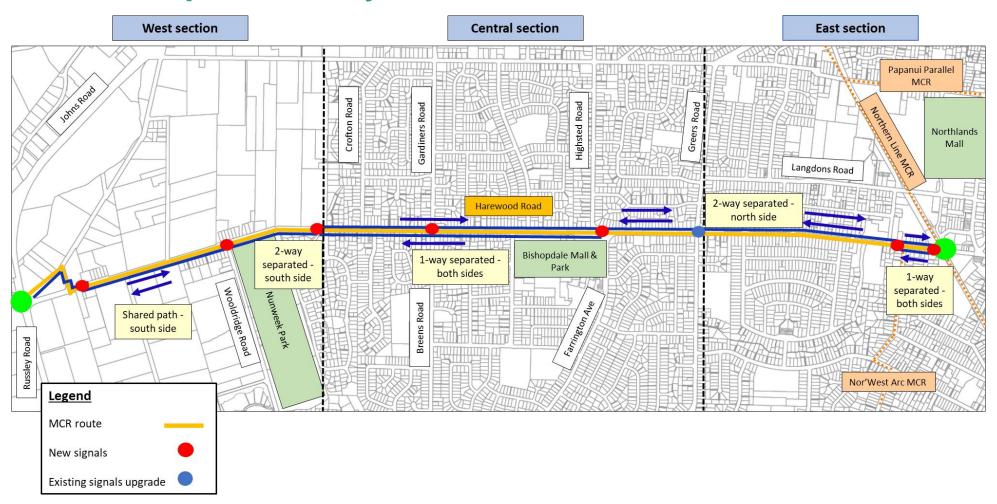
- Two rounds of community consultation (January March and October November) and public open days
- Notice of Motion 11 February, directing staff to extend consultation, provide all options and meet with key stakeholders
- Separate Community Board briefings, joint Community Board workshop and Hearings Panel briefing
- Nor'West Arc MCR route approved along Matsons Avenue

• 2022

- Public hearings February, March and April
- · Independent Abley review
- Ongoing discussions with stakeholders



Preferred option summary





Consultation and feedback

Where did the submissions come from? First consultation

- Two rounds of community consultation:
 - January March 2021, including 4 drop-in sessions
 1348 submissions
 - October November 2021, including public information days 86 submissions
- Ongoing engagement with key stakeholders and interested parties that resulted in over 70 changes to the consulted design

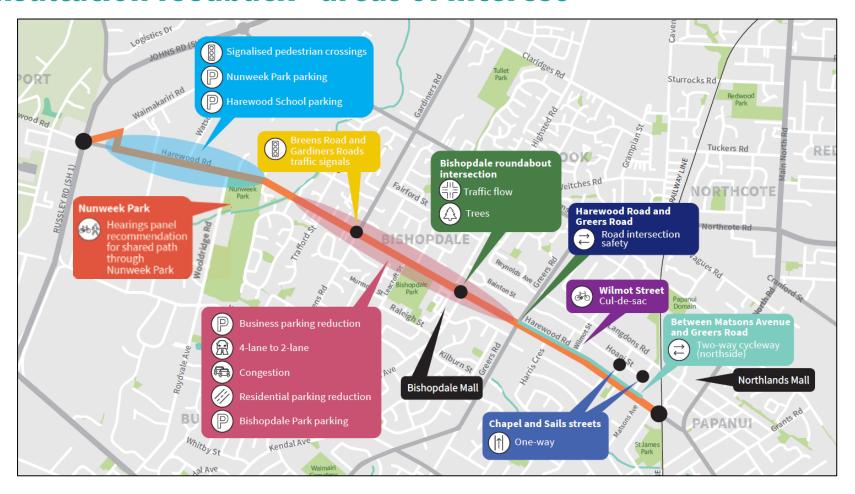
	Bishopdale	Harewood	Northcote	Papanui	Other	Total	%
Clearly							
support	55	31	6	14	305	411	30%
Clearly							
oppose	147	187	5	22	204	565	42%
No clear							
indication							
for or against	110	115	2	26	119	372	28%
Total	312	333	13	62	628	1348	100%

Second consultation

	Harewood	Bishopdale	Papanui	Other	Total	%
Clearly support	3	8	1	16	28	32%
Clearly oppose	6	10	5	13	34	40%
No clear indication for or against	6	5	5	8	24	28%
Total	15	23	11	37	86	100%

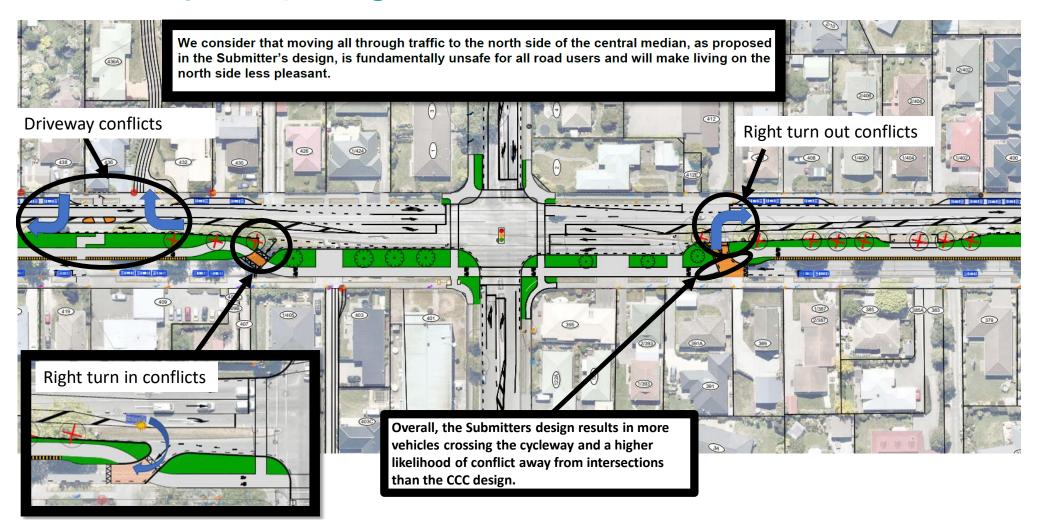


Consultation feedback - areas of interest





Community concept design – Abley review comments

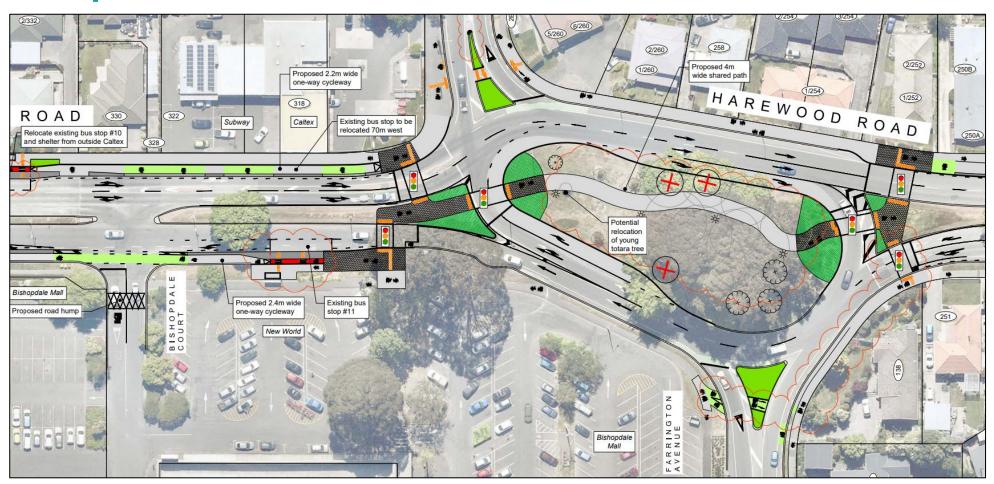








Bishopdale roundabout



Christchurch City Council

Mitre 10

Existing entrance





Proposed treatment options



Major Cycle Route usage

Counts on the MCR network have increased slightly since the first Covid lockdown, despite several lockdowns and the increase in numbers of people working from home





Comparison with Auckland cycleway separators







Upper Harbour Drive, Auckland

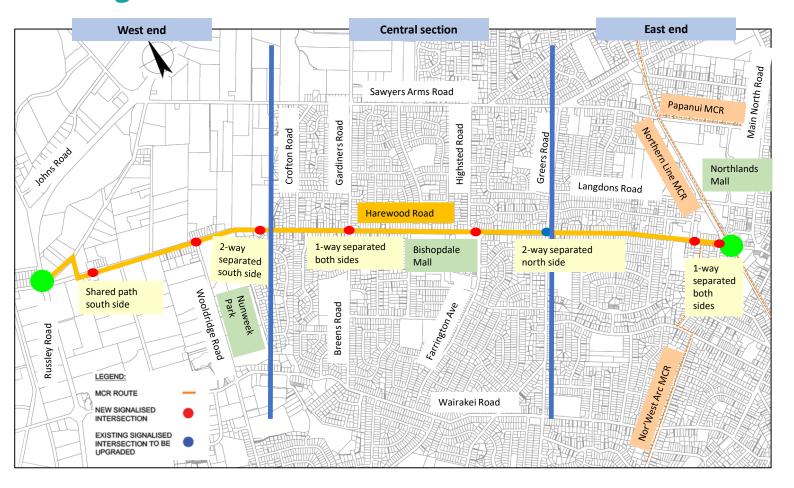
Christchurch separator detail





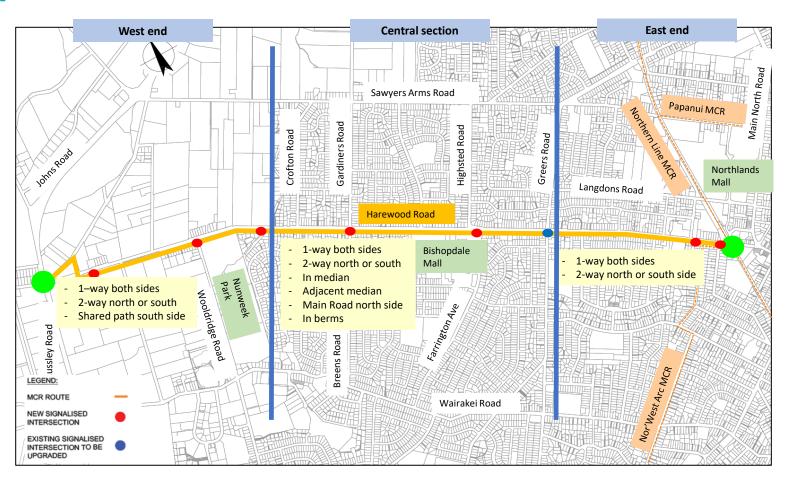


Consulted design





Concepts identified



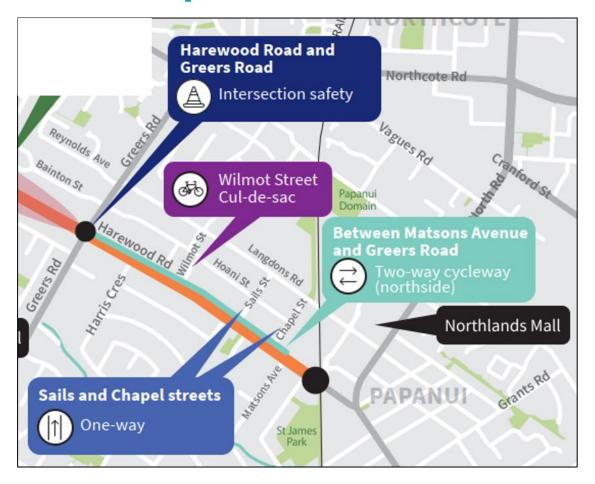


West end – submission responses





East end submission responses





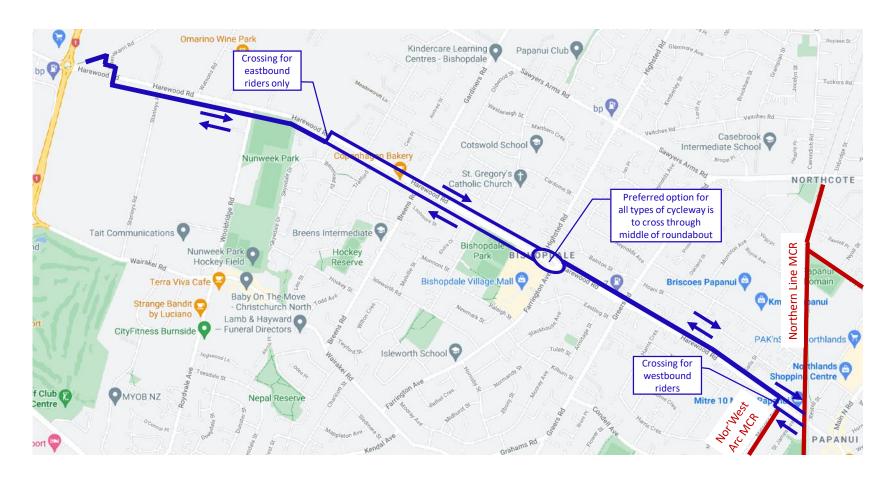
Central section submission responses



Item

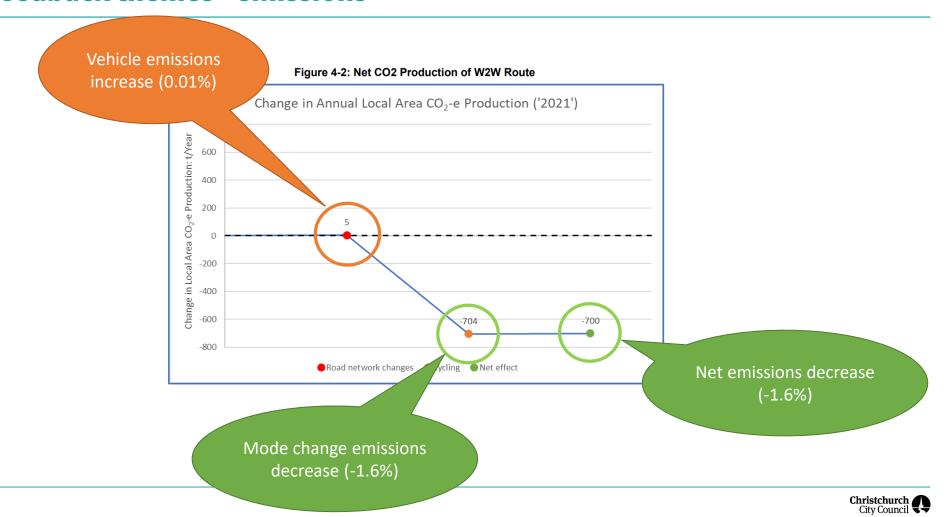


Cycleway side of road continuity along the route



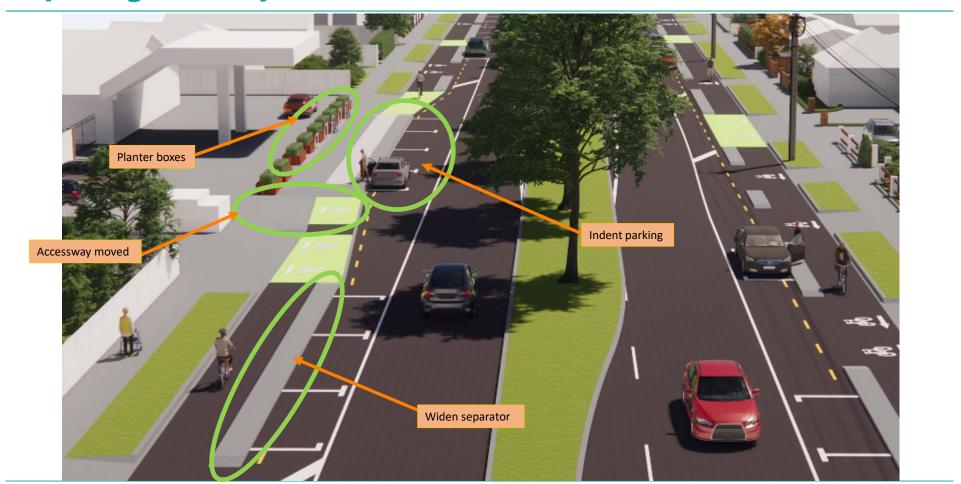


Feedback themes - emissions





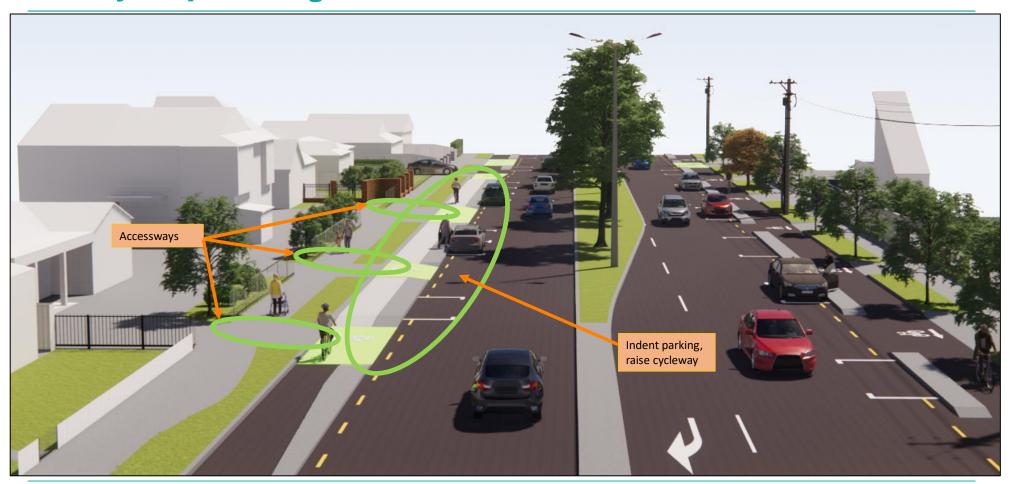
Copenhagen Bakery solution







Charity Hospital design



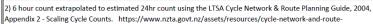




Feedback themes – cycle trips

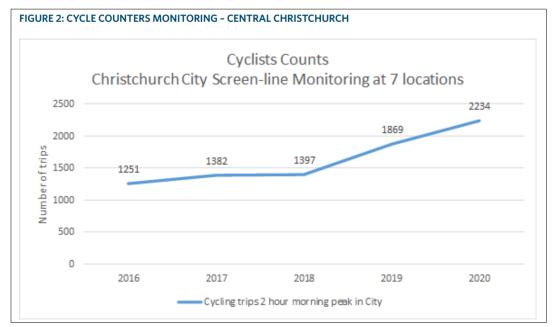
- 1. Existing cycle volumes "no one rides": Table presenting volumes and raw data provided on website
- 2. Projected future volumes "will never be achieved": Christchurch Strategic Cycle Model updated in 2013 estimated 1,000 trips per day east of Wooldridge Road, 800 trips per day west of Wooldridge (2021).

Harewood Road				
On-road cycle volumes				
12 hour intersection count data & 24 hour extrapolate	d			
			12hr cycle volume	24hr cycle volume
Location	year	month	(two-way count ¹)	(two-way estimate ¹
Whitchurch Place @ Johns Road underpass	2021	March	102	
Harewood Road @ Wooldridge Road intersection	2017	June		
West of Wooldridge Road				56 ²
East of Wooldridge Road				56 ²
Harewood Road @ Breens Road intersection	2021	Feb		
West of Breens Road			109	
East of Breens Road			95	
Harewood Road @ Highsted Road intersection	2021	Feb		
West of Highsted Road			137	
East of Highsted Road			165	
Harewood Road @ Farrington Ave intersection	2021	Feb		
West of Farrington Ave			196	
East of Farrington Ave			171	
Harewood Road @ Greers Road intersection	2020	March		
West of Greers Road				100³
East of Greers Road				130 ³
Harewood Road @ Chapel Street intersection	2021	Feb		
West of Chapel Street			177	
East of Chapel Street			212	



planning/docs/cycle-network-and-route-planning.pdf

^{3) 5} hour count extrapolated to estimated 24hr count using the LTSA Cycle Network & Route Planning Guide, 2004,
Appendix 2 - Scaling Cycle Counts. https://www.nzta.govt.nz/assets/resources/cycle-network-and-route-planning.pdf

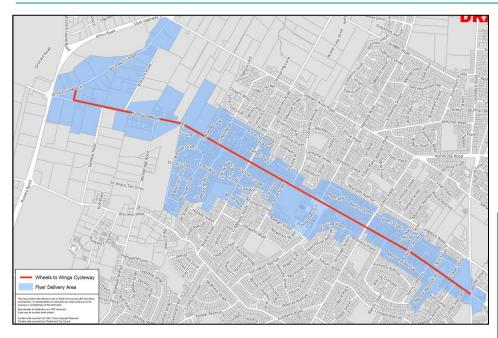


https://ccc.govt.nz/transport/transport-projects/wheels-to-wings-papanui-ki-waiwhetu-major-cycleway/https://smartview.ccc.govt.nz/map/layers/ecocounter

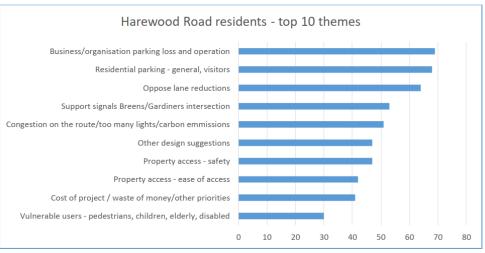




Consultation overview continued

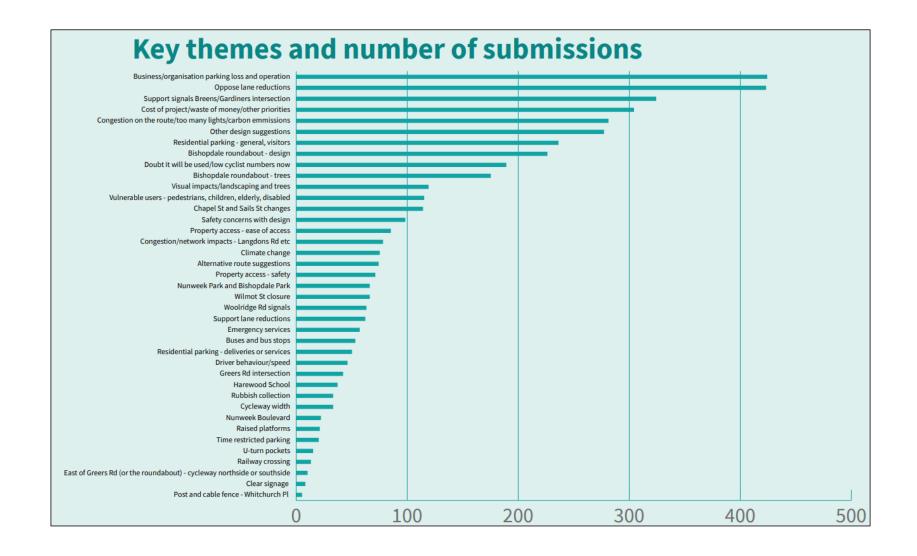


Residents on Harewood Road











Previous decisions on Harewood/Gardiners/Breens intersection upgrade

Council

12 September 2019



Report from Infrastructure, Transport and Environment Committee - 26 August 2019

33. Harewood Road/Gardiners Road/Breens Road Intersection Improvements Council Resolved CNCL/2019/00226

That the Council:

- Approve in principle Option 3 of the agenda report, Traffic Signals (Consultation Option 2).
- Request that staff investigate funding options and report back to Council in time for inclusion in the 20/21 Annual Plan.

Councillor Keown/Councillor Manji

Carried

Councillors Clearwater and Cotter requested their votes against the resolution be recorded.

Council Annual Plan 23 July 2020

Council Resolved CAPL/2020/00094

Wings to Wheels Major Cycleway Route and Breens/Gardiners/Harewood Intersection

2.4.7 That the Council:

Bring forward \$500,000 (capex) from FY26 to FY21 for design and consultation of the Wings to Wheels Major Cycleway Route with the intention of enabling the commencement of construction of the Breens/Gardiners/Harewood intersection in FY22 as part of the Cycleway Route.

Councillor Davidson/Councillor Keown

Carried



Recent media and statistics

Cycling growth on new cycleways stalls as pandemic changes commuting.

Charlie Gates . 05:00, Jul 09 2022









Cycle counts in Christchurch

A rolling 31 day average for cycle counts across 27 sensors in Christchurch from July 2019 to July

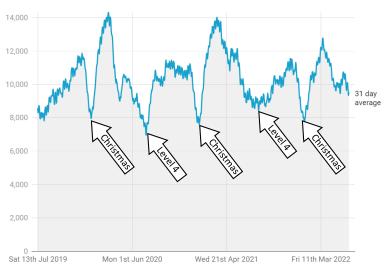
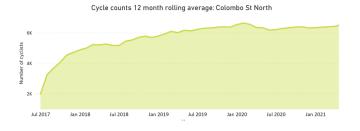


Chart: Charlie Gates • Source: Christchurch City Council • Get the data • Created with Datawrapper

John MacDonald: Some of my best friends use cycleways but are they worth the money?

Chances are the 196 people who do use the Papanui Parallel each day, for example, would be cycling anyway.

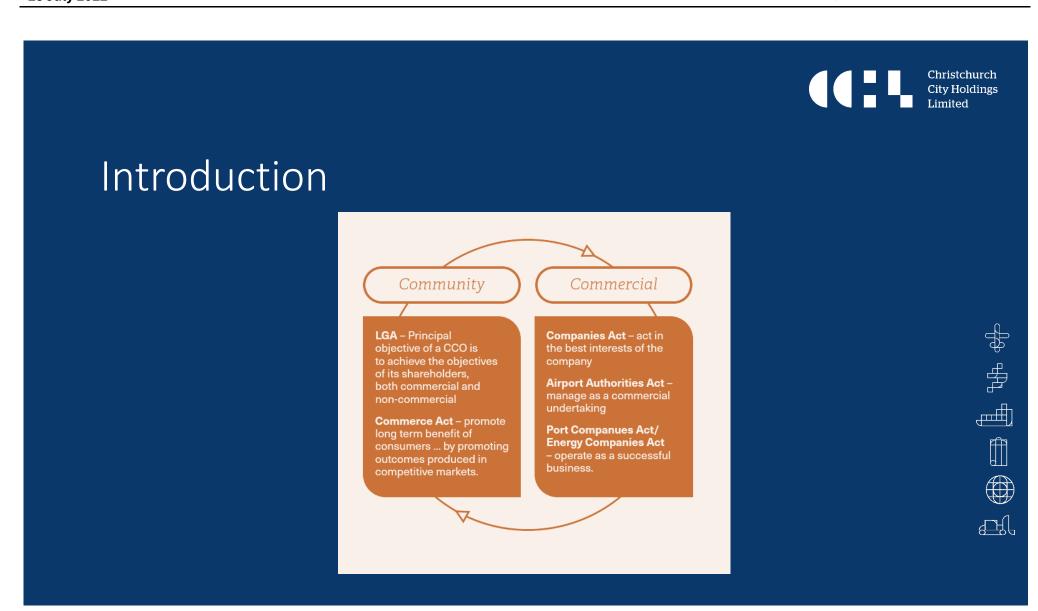












Attachment A





CCHL Group – key performance metrics

CCHL Group	FY-2021	FY-2022		FY-2023			FY- 2024		FY- 2	2025
CCHL GIOUP	Actual	Forecast	Draft Sol	Final Sol	Last year	Draft Sol	Final Sol	Last year	Draft Sol	Final Sol
NPAT	93	59	70	68	83	99	94	98	100	112
Interest cover	2.7	2.3	2.3	2.3	n/a	2.9	2.6	n/a	2.8	2.8
Net debt/net debt plus equity	50%	50%	50%	49%	52%	49%	50%	51%	48%	50%
Return on average equity	4.8%	2.8%	3.3%	3.0%	4.2%	4.5%	4.1%	4.8%	4.5%	4.5%
Shareholders' funds/total assets	43%	43%	43%	44%	41%	43%	43%	41%	44%	43%





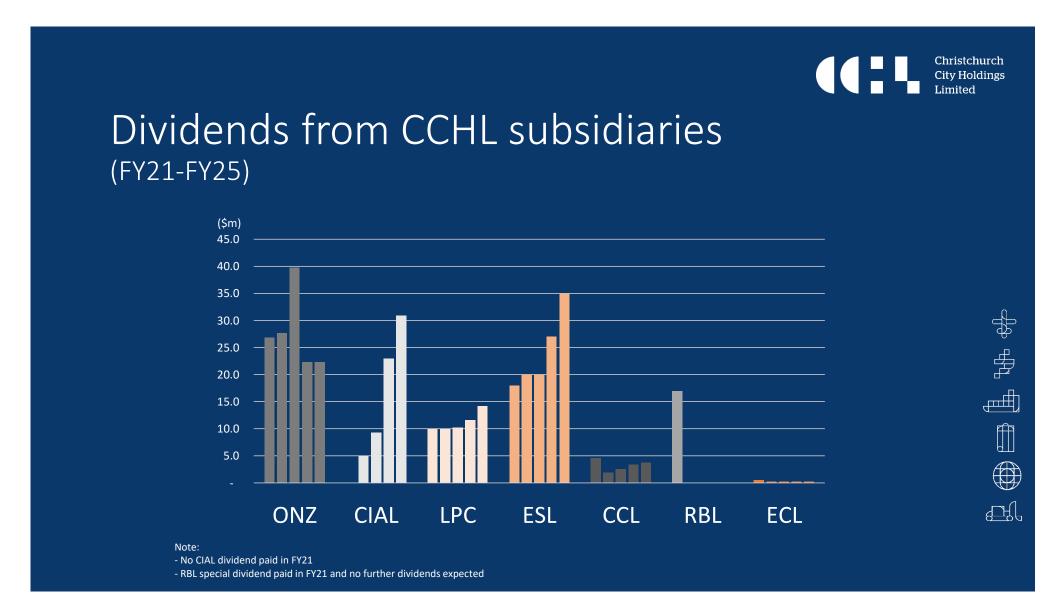


CCHL Parent – key performance metrics

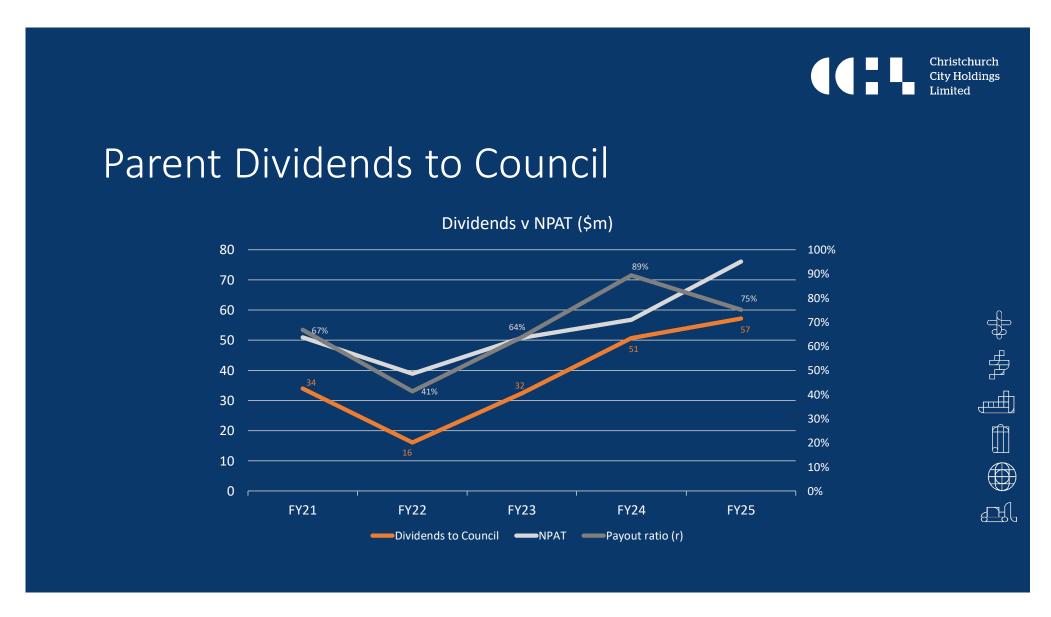
CCHL Parent	FY-2021	FY-2022	FY-2023			FY- 2024			FY- 2025	
	Actual	Forecast	Draft Sol	Final Sol	Last year	Draft Sol	Final Sol	Last year	Draft Sol	Final Sol
NPAT	51	52	38	51	n/a	71	57	n/a	75	76
Interest cover	2.8	2.5	2.1	2.2	n/a	3.1	2.3	n/a	3.2	2.9
Net debt/net debt plus equity	32%	31%	31%	31%	n/a	30%	30%	n/a	29%	30%
Return on average equity	3.3%	2.1%	1.5%	2.0%	n/a	2.8%	2.3%	n/a	2.9%	3.0%
Shareholders' funds/total assets	68%	69%	69%	69%	n/a	69%	69%	n/a	70%	69%
Dividends	34.0	16.1	32.4	32.4	32.4	50.7	50.7	50.7	57.2	57.2
Dividend yield	1.5%	0.6%	1.3%	1.3%	n/a	2.0%	2.0%	n/a	2.3%	2.3%

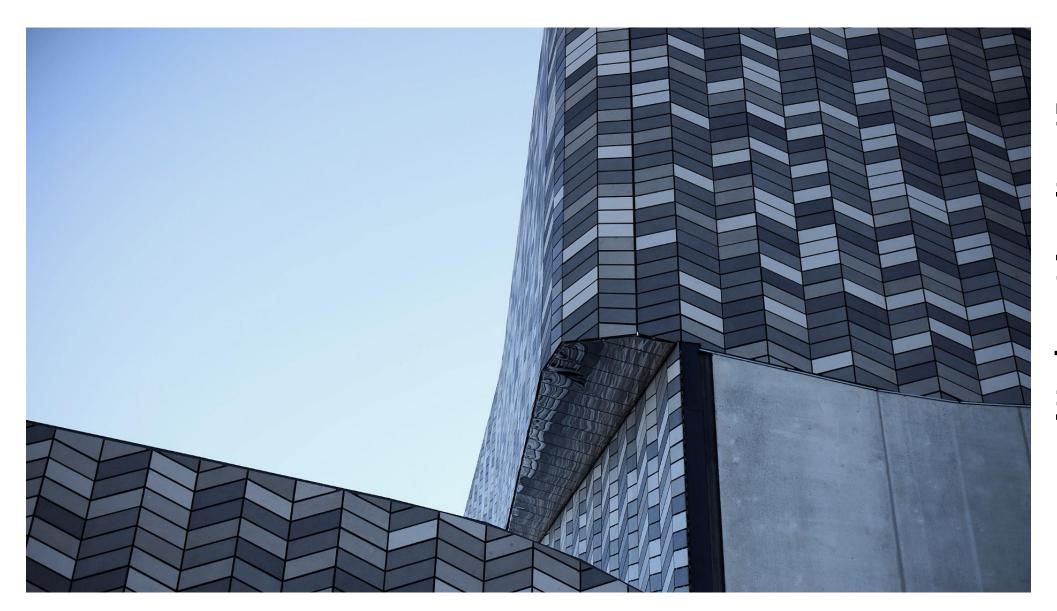




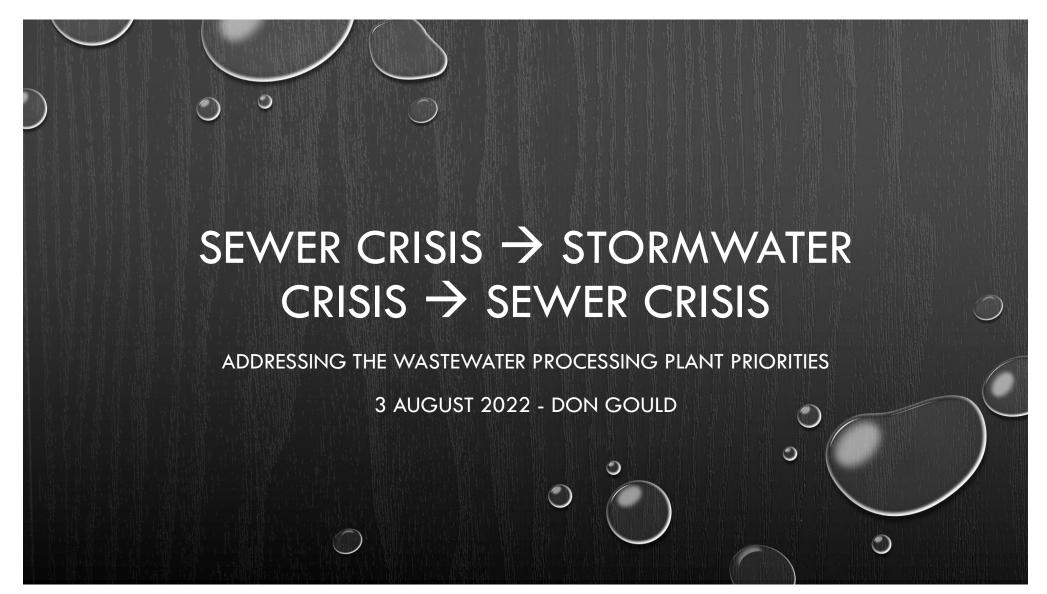






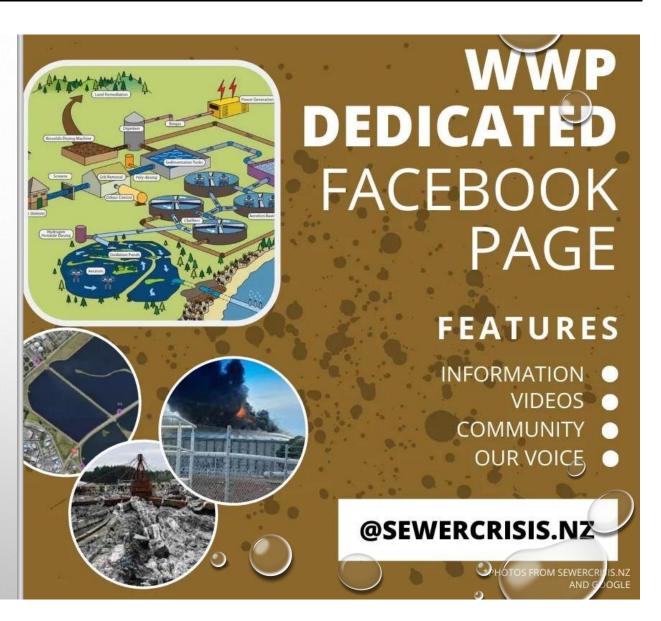






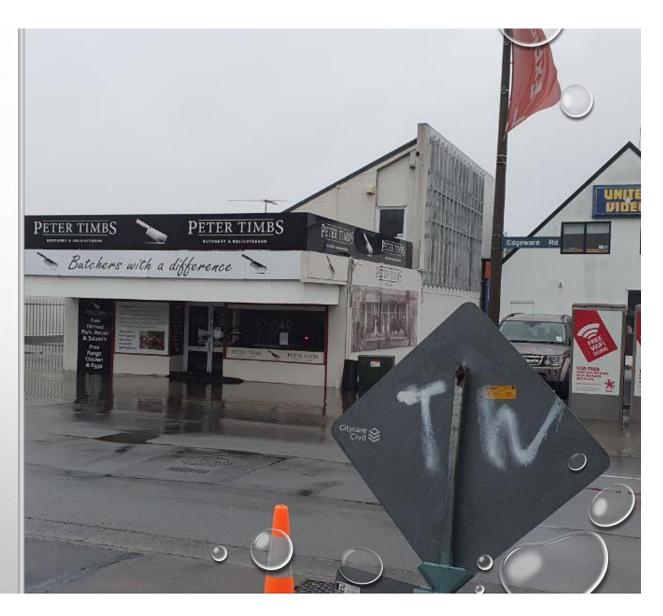


I WAS GOING TO TALK
 ABOUT MOVING PRIORITIES
 TO STORM WATER GIVEN
 HOW WELL THE SEWER CRISIS
 ISSUES ARE NOW
 TRACKING...



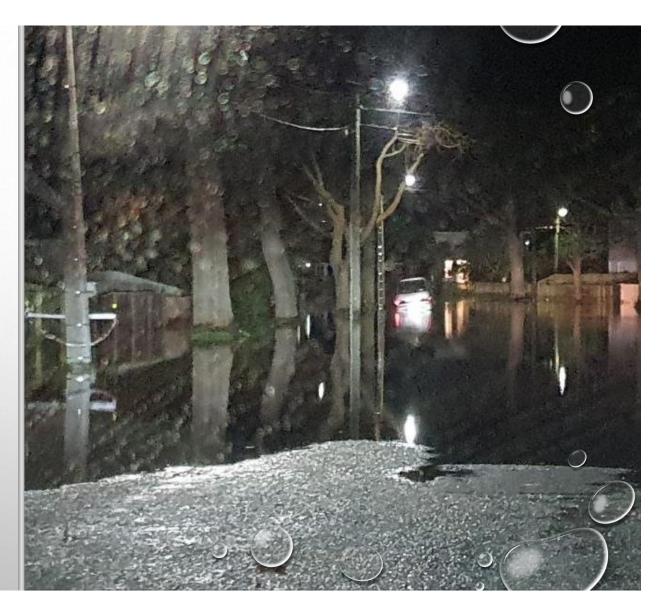


- I WAS GOING TO TALK ABOUT HOW EDGEWARE VILLAGE AND THE ST ALBANS CREAK NEED YOUR FOCUS...
- GIVEN THAT STAFF APPEAR TO BE BLAMED BY ELECTED MEMBERS IN SOCIAL MEDIA FOR DOING NOTHING...
- BUT FACTS APPEAR TO SHOW THEY'RE WORKING ON REPORTS WITH CONSULTANTS THAT THE COMMUNITY DOESN'T WANT...
- ...BUT DAVID LYNCH SUGGESTED ANOTHER ISSUE THAT IS MORE PRESSING...



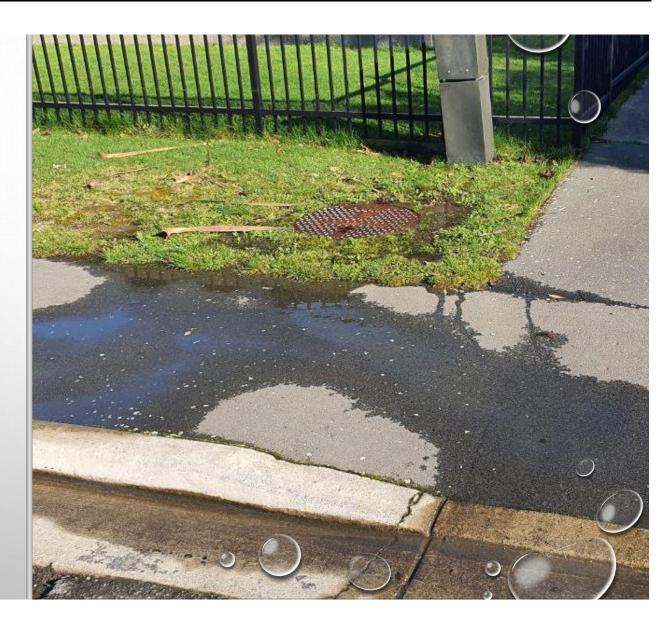


- I WAS GOING TO TALK ABOUT HOW THE PEOPLE OF EMMETT STREET NEED YOUR ATTENTION AND STORMWATER IS A PROBLEM BIGGER THAN WE THOUGHT...
- WITH COUNCIL REPORTS NEEDING UPDATING...
- WITH LOCAL COMMUNITY GROUPS NOW PLANNING COMMUNITY MEETINGS THAT WILL NEED SOME GOVERNANCE ATTENDANCE...
- WITH LOCALS UPSET THAT THEIR PETS ARE DROWNING...
- ...BUT.... MY WIFE SUGGESTED ANOTHER
 PRIORITY FOR OUR FAMILY TO SPEAK OF AT THE
 TABLE TODAY...
- (...AND NO AARON, NOT 10 SHIRLEY ROAD... THIS TIME...)





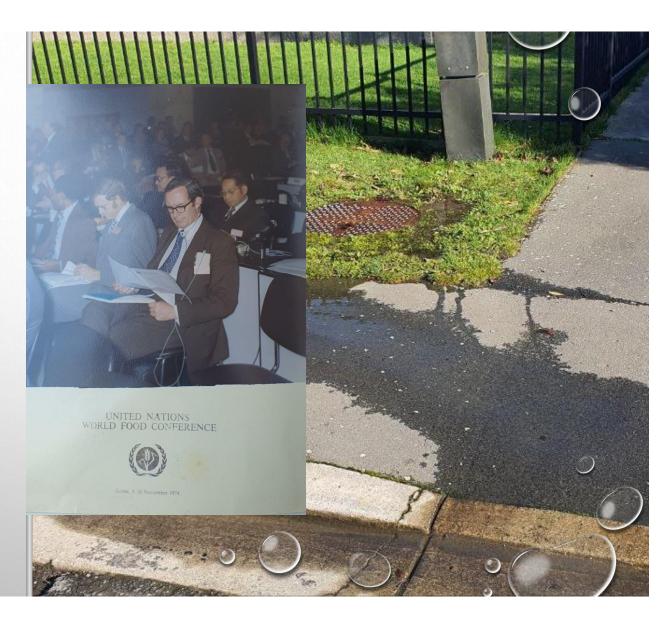
- WE ARE GOING BACK TO TALKING ABOUT MY SEWERAGE SYSTEM CRISIS
- THIS PHOTO IS MONDAY MORNING...
- RAW SEWERAGE IN MY STREET FLOWING INTO THE STREET, OUT TO THE STORM WATER SYSTEM
- OVER 900 HOMES ARE IMPACTED BY A FAILED SEWER SYSTEM THAT WAS INSTALLED TO CUT COSTS AND SIMPLY DOESN'T WORK
- TIME HAS RUN OUT AND I WANT IT GONE
- IT'S TO COMPLEX AND CAN'T BE MADE TO WORK! MORE THAN 7 YEARS AND COUNTING...





SEWER CRISIS IS NOT THE ONLY SEWER PROBLEM IN THE CITY RIGHT NOW...

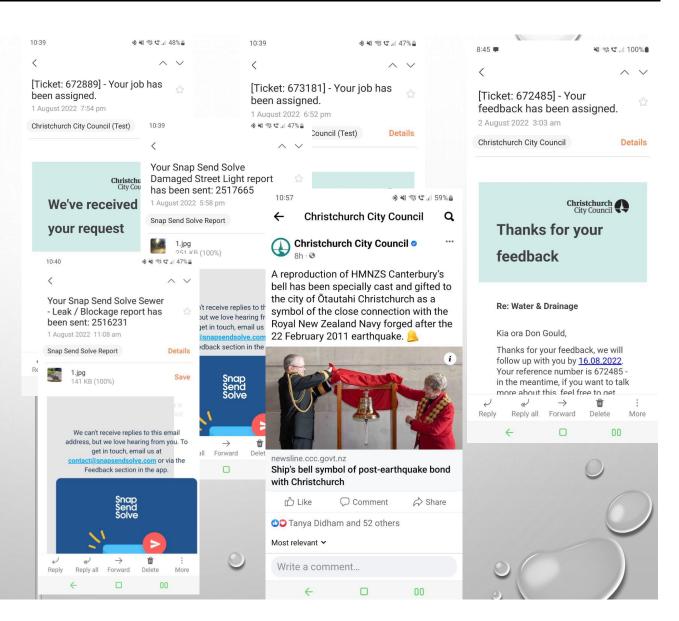
- MY DAD PASSED WAY IN JUNE
- AGRICULTURAL ATTACHÉ TO THE NEW ZEALAND HIGH COMMISSIONER IN 1973
- BY 37 HE WAS THE ASSISTANT DIRECTOR GENERAL FOR AGRICULTURE AND FISHERIES AND RESPONSIBLE FOR 5000 STAFF
- AS IMPORTANT, WITH AS MUCH INFLUENCE AS ANYONE IN THIS ROOM, HE HAD A HAND IN FEEDING HUNDREDS OF MILLIONS OF PEOPLE AROUND THE WORLD....
- ...BUT WHEN I WAS 17 AND OUR SEWER SYSTEM BLOCKED IN LOWER HUTT, HE ROLLED UP HIS SLEAVES, GOT A SPADE, DUG IS UP AND FIXED THE PROBLEM...
- I CAN'T DO THIS IN OUR CITY BECAUSE WE HAVE INSTALLED A SYSTEM SO COMPLEX THAT IT REQUIRES SPECIALIST PEOPLE WHO SIMPLY CAN'T MAKE IT STAY WORKING...





A COMPLEX SYSTEM OF TICKETS WITH NO ONE TO CLEAR THEM AND NO FEED BACK

- I REPORTED MY SEWERAGE ISSUE AT 11AM
- THE TICKET WASN'T PROCESSED UNTIL
 3AM THE NEXT MORNING...
- SOCIAL MEDIA TEAMS HAD TIME TO MAKE FLUFF POSTS ABOUT PRESENTATIONS THAT SHOULD HAVE BEEN THE BUSINESS OF THE PRESS TO REPORT...
- I EVENTUALLY CALLED THE CALL CENTRE WHO CHASED UP A CONTRACTOR AT 8:30...

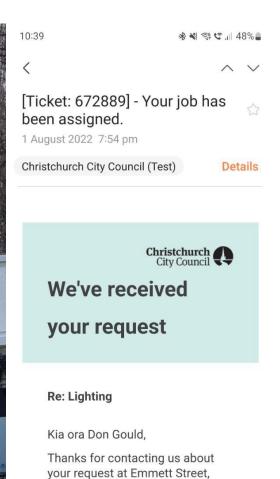




A BLINKING LIGHT GOT FASTER ATTENTION!

- THE BLINKING LIGHT THAT I ALSO LODGED A SNAP SEND SOLVE TICKET FOR GOT PROCESSED AND FIXED FASTER!
- MY 6PM TICKET GOT PROCESSED BY 8PM, ASSIGNED AND REPAIRED THE NEXT MORNING





Acheson to Orcades. Your job

Forward

Delete

00

number is 672889.

Reply all

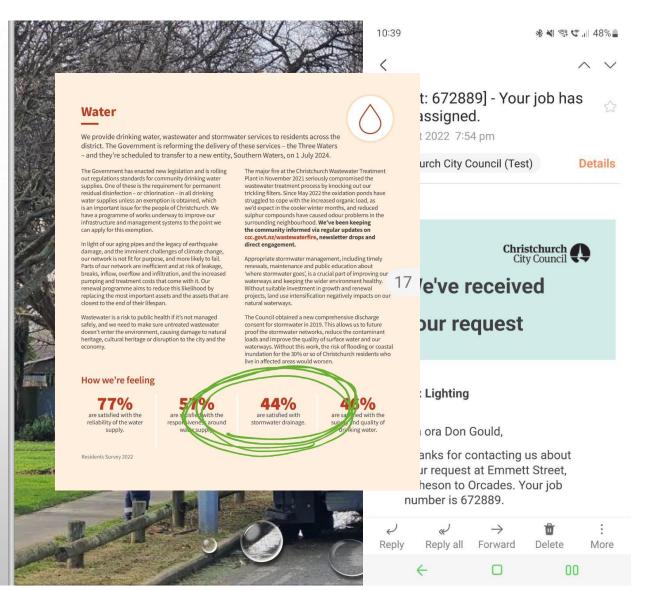
Reply

More



66% ARE UNHAPPY WITH STORM WATER

- ONLY 44% ARE HAPPY WITH STORM WATER...
- WE HAVE TO START GETTING THIS RIGHT...
- IT DOESN'T MATTER WHO OWNS OUR ASSETS...
- WE HAVE TO STOP FUSSING ABOUT WHO IS GOING TO OWN IT BECAUSE AT THE END OF THE DAY IT'S US WHO'S GOING TO FIX IT NO MATER WHO OWNS IT!





THE GOVERNANCE LENS HAS TO MOVE TODAY...

 THANK YOU FOR YOUR RESPONSE TO SEWERCRISIS.NZ BUT NOW I NEED YOUR ATTENTION ON A WIDER RANGE OF ISSUES AGAIN, ALL IN THE WATER DEPARTMENT...





THE GOVERNANCE LENS HAS TO MOVE TODAY...

- THIS COUNCIL IS NOT MEETING
 WITH ITS "COMMUNITY OUTCOMES"
- IT AFFECTS MY WELLBEING...
- IT AFFECTS MY FAMILIES WELLBEING...
- THANK YOU AND QUESTIONS...









Overview of today's presentation

Part 1

- Community support & social response
- Business support

Questions

Part 2

- Environmental monitoring
- Interim operations update
- Oxidation pond recovery
- Options assessment
- Health & Safety
- Trickling filter media removal
- Communications
- Reporting coming up

Questions





Key messages

- Social response targeted support for most affected
- Interim treatment solution operational
- Biology of activated sludge plant maturing nicely
- On track to meet September target for maximum odour reduction from ponds
- The second trickling filter will be completely emptied mid next week
- New infographic includes depiction of pond recovery
- Paint discolouration results published with remedial action advice



Part 1: Community wellbeing response

- Partnership continues with agencies and community service providers
- 20+ schools and early childhood learning centres received support
- Individual payments of \$550,000+ made to affected households
- Comprehensive information continues regularly via range of channels and a further letterbox drop planned
- Now focusing on targeting support for those still most affected
- Council considering today a recommendation for additional funding, to
 - help remove barriers to primary health services
 - support wider group of identified schools and ELCs, and science enquiry learning
 - support local wellbeing activities in affected communities.

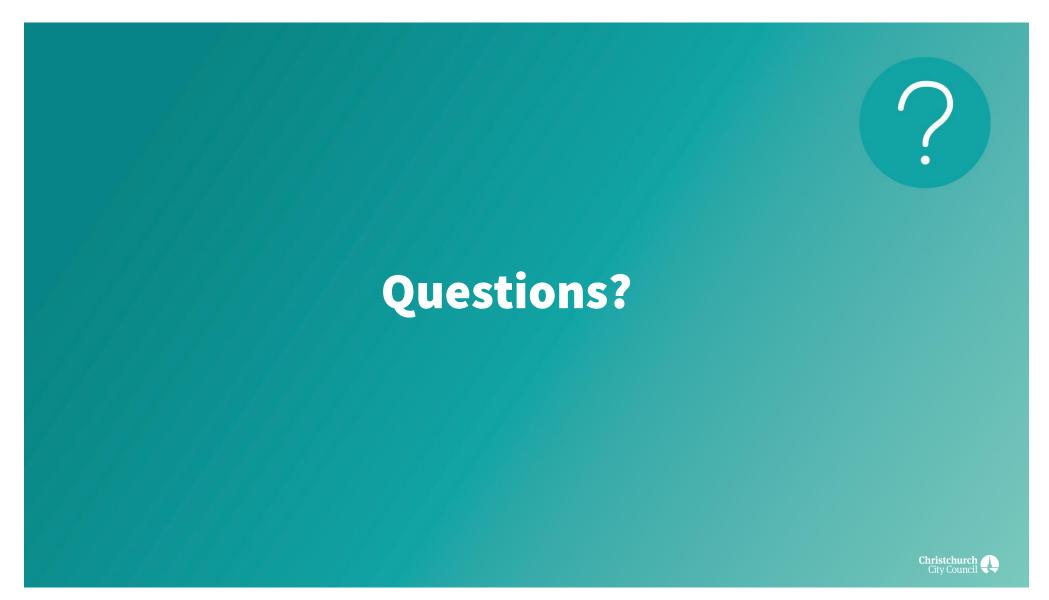


Business support

- Discussion with businesses held
- Targeted communications planned for this week









Part 2: Environmental monitoring

Air sampling and reporting of hydrogen sulphide

- 6 continuous monitors in residential settings
- Results are updated on website weekly
- Sentinel monitors on a combined graph
- Overall results below 0.03ppm
- Indoor Monitoring.

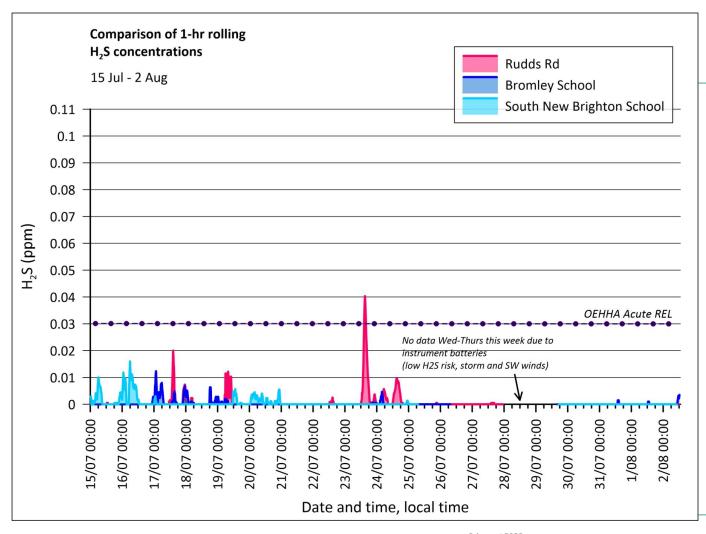














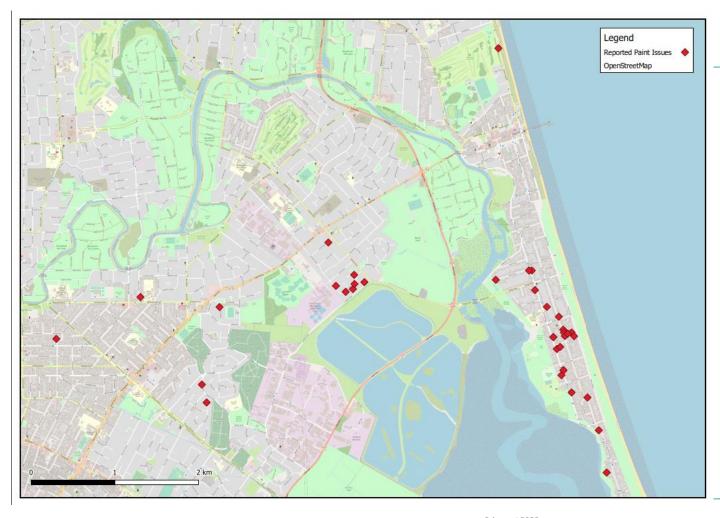


Paint Discolouration

- 39 property owners contacted Council
 - 4 Tested for presence of mould
 - 8 Tested for lead sulphides.
- All tested properties had evidence of lead in paint layers
- 5 of the 8 were positive for lead sulphides
- Reactions from H₂S are expected to fade over time and cleaning with proprietary chlorine based cleaners may speed this process.
- This cleaning will also assist in treating any discolouration caused by mould.

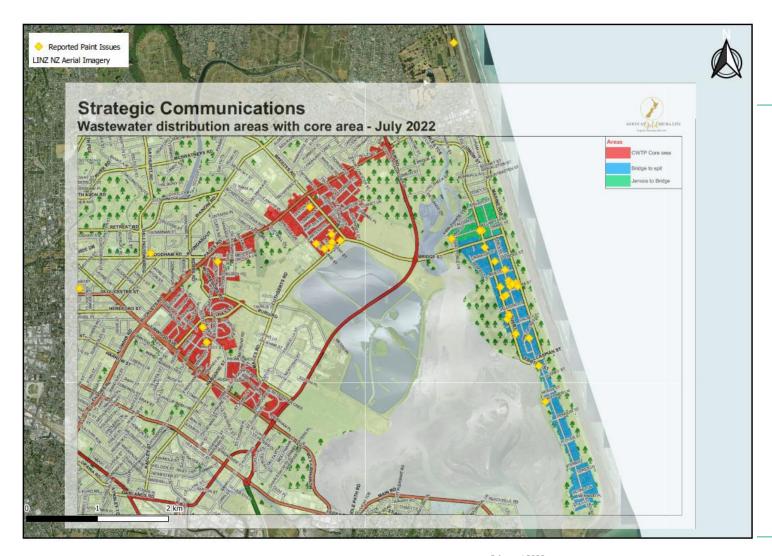












Mail-out distribution area overlay



Interim operations update

- Trickling filter process replaced by converting two clarifiers into aerations basins (activated sludge plant)
- Activated Sludge Plant mechanical fully commissioned week ending 29 July, with the biological process beginning its 2-3 week growth journey
- Interim operation expected to remain operational consistently for up to five years
- Critical spares available on site to reduce any downtime
- A pro-active maintenance schedule is in place and underway
- Close monitoring of wastewater quality parameters is underway.





Settleability (1 August)

Before



After (1 minute later)

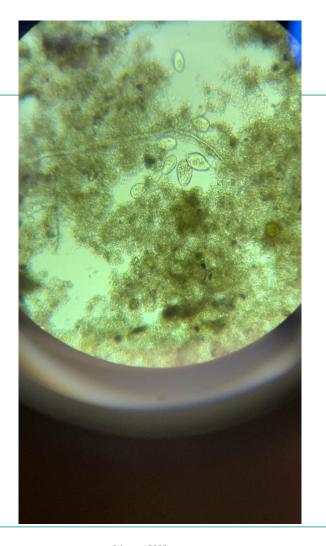






Microscopy (1 August)

• Stalked and free swimming ciliates.





3 August 2022





Oxidation pond recovery

- Prior to the fire the ponds had a minor treatment role, post fire they play a more important role
- Oxidation ponds treatment performance continues to be poor.
- The wet weather has had a flushing effect on the ponds, resulting in lower load concentrations and higher dissolved oxygen levels
- Spot sludge surveys of Oxidation Pond No.1 were completed last week, with Ponds 2A, 2B and 4 scheduled for this week (delayed by weather conditions).



Oxidation pond recovery

- Anticipate that Oxidation Pond No.1 will start to show signs of returning to predominantly normal operation by mid-August
- Ponds will improve in sequence over the next few weeks and all be at normal operation by mid-September (noting this is weather and temporary activated sludge plant performance dependant)
- We expect summer conditions to support the effective performance of the oxidation ponds (UV light and wind).



Oxidation pond recovery and discharge

- Two surface aerators continue to perform well.
- About to procure additional aerators for Pond 1
- Wastewater discharge to the outfalls continues to exceed standard values for Faecal Coliforms and Enterococci, we are notifying Environment Canterbury and the Medical Officer of Health.
- Beach sampling continuing to be twice per week.





Options assessment for tricking filter replacement

- Options assessment for trickling filter replacement underway and on course to be delivered by November / December 2022.
- The Council will receive a progress briefing from staff on 9 August.





Health & Safety

- Elevated health and safety risks at the plant with so much happening
- Site visits from the Health, Safety and Wellbeing team have increased
- Chief Executive & members of the Risk and Assurance Team have carried out a site visit with the Health and Safety team
- Health and Safety initiatives continue to be identified and actioned at the plant
- Audits on the Contractors working on the Trickling Filters & Interim Plant Operations occurring on a frequent basis.





Trickling filter media removal

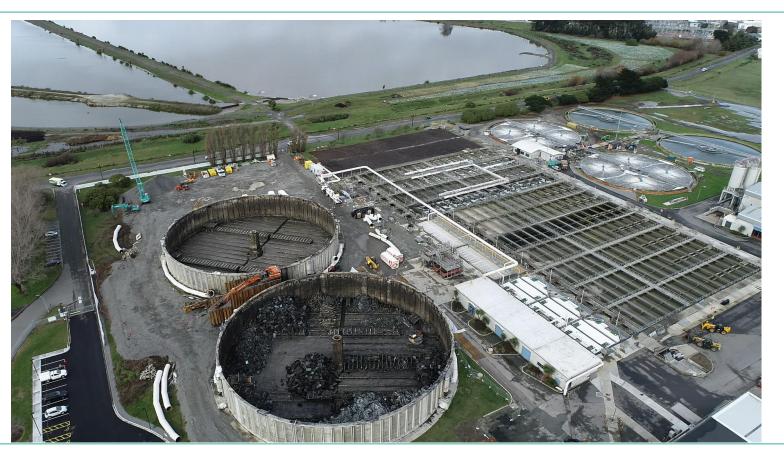
- The last of the two structures is 99.9% emptied, five and a half weeks ahead of schedule
- Removal of the finer media material will be completed mid next week
- Three weeks to clean walls and floor
- End of August completion.







Drone footage (captured 27 July)

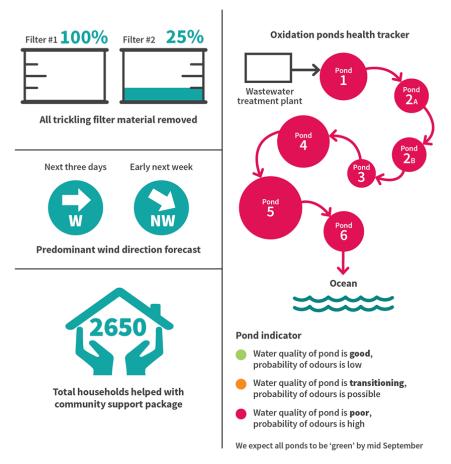






Communications

- Mail-out to 6,700 residents with updated information and house discolouration findings will be distributed in the coming days
- New continuous air monitoring information updated on website weekly
- E-newsletter infographic updated with pond tracker to reflect current stage of work.



All figures correct as of 5pm on 27 July 2022



Communications

- Continuing comms updates:
 - Newsline blog updated 2-3 times a day, with social media posts sharing information
 - Website updated at least twice a week with information
 - Weekly e-newsletter with range of information and updates.





Reporting coming up

- The Council/Environment Canterbury Governors Presentation on CWTP 4
 August
- Health & Safety Committee meeting 5 August
- Insurance Subcommittee meeting 10 August
- Briefing to Linwood Central Heathcote Community Board 10 August
- Briefing to Burwood Coastal Community Board 15 August
- WWTP Communications Advisory Group weekly meetings
- Council Meeting 25 August.





Key messages

- Social response now focusing on targeted support for most affected
- Interim treatment solution operational last Wednesday
- Biology of activated sludge plant maturing nicely
- On track to meet mid September target for maximum odour reduction from ponds
- The second trickling filter will be empty by the end of next week
- New infographic includes depiction of pond recovery
- Hydrogen sulphide emissions from ponds
- Paint staining results published with remedial action advice.





