



COUNCIL 30. 5. 2013

**CORPORATE AND FINANCIAL COMMITTEE  
10 MAY 2013**

**A meeting of the Corporate and Financial Committee  
was held Committee Room 1  
at 9am on Friday 10 May 2013.**

**PRESENT:** Councillor Tim Carter (Acting Chairperson)  
Councillors Ngaire Button, Jimmy Chen and Yani Johanson

**APOLOGIES:** Councillors Helen Broughton and Jamie Gough

The Committee reports that:

**PART A - MATTERS REQUIRING A COUNCIL DECISION**

**1. PERFORMANCE REPORT FOR THE NINE MONTHS TO 31 MARCH 2013**

<b>General Manager responsible:</b>	Paul Anderson, General Manager Corporate Services, DDI: 941-8528
<b>Officer responsible:</b>	Diane Brandish, Corporate Finance Manager Peter Ryan, Corporate Performance Manager
<b>Author:</b>	Paul Anderson – General Manager, Corporate Services

**PURPOSE OF REPORT**

1. This report updates the Council on service delivery, financial, and capital works programme performance results for the nine months to 31 March 2013. The budgets and targets in this paper are based on those approved by Council in the 2012-13 Annual Plan.
2. The report includes an updated overview on the financial impact of the earthquake on the Council for the nine months to 31 March 2013.

**EXECUTIVE SUMMARY**

3. Attached are appendices showing summaries of:
  - Levels of Service graph as at 31 March 2013 (**Appendix 1**)
  - Levels of Service forecast to fail to meet targets as at 31 March 2013 (**Appendix 1a**)
  - Levels of Service where intervention is required to meet targets (**Appendix 1b**)
  - Levels of Service which were not reported (**Appendix 1c**)
  - Financial performance as at 31 March 2013 (**Appendix 2**)
  - Significant capital projects (>\$250,000) as at 31 March 2013 (**Appendix 3**)
  - Housing Development fund and Christchurch Earthquake Mayoral Relief fund as at 31 March 2013 (**Appendix 4**).

**Levels of Service**

4. The Council is meeting the majority of its Level of Service targets (87.5 per cent). Of the remainder, some are the result of facility closures affecting patronage targets. Others (primarily in consenting) are against very stringent targets meaning that the failure of a single consent by a single day compromises the target for the year.

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5. Appendix 1a lists those Levels of Service where the target is forecast to not be achieved, along with staff commentary.
6. Appendix 1b lists those Levels of Service where intervention is required to meet targets along with staff commentary and remedial actions.

**Financial Performance**

7. The key financials for the 2012/13 year are summarised in the table below. An expanded view of the Council's financial results is provided in Appendix 2.

Year to Date Results				Forecast Year End Results			Forecast Carry Forward	
\$000's	Actual	Plan	Variance	Forecast	Plan	Variance	Carry Fwd	Result
<b>Council Activities</b>								
Operational Expenditure	293,103	315,273	22,170	408,225	427,350	19,125	5,577	13,548
Operational Funding	267,068	277,059	-9,991	375,775	391,461	-15,686	-2,700	-12,986
<b>Ratepayer cash operating deficit</b>	26,035	38,214	12,179	32,450	35,890	3,439	2,877	562
<b>Earthquake Response</b>								
Operational Expenditure	65,419	52,722	-12,697	89,227	61,741	-27,485		-27,485
Operational Funding/recoveries	40,512	27,131	13,381	58,795	35,640	23,156		23,156
<b>Earthquake response borrowing required</b>	24,907	25,591	684	30,432	26,102	-4,330		-4,330
<b>Capital Works Programme</b>								
Works Programme Funding	81,170	169,923	88,752	176,542	271,670	95,128	75,353	19,775
Works Programme Borrowing Requirement	56,021	48,740	7,281	78,217	117,388	-39,170	50,000	10,830
Works Programme Borrowing Requirement	25,149	121,183	96,034	98,325	154,282	55,958	25,353	30,605
<b>Earthquake Rebuild</b>	363,345	404,264	40,919	573,558	665,316	91,758	43,449	48,309

8. The ratepayer cash operating deficit is currently \$12.2 million better than budget, but is forecast to reduce to \$0.6 million at year end after carry forwards. Paragraphs 12-15 provide details.
9. Net earthquake emergency and response borrowing is currently \$0.7 million lower than budget but forecast to be \$4.3 million higher than budget. Forecast costs of \$89 million are \$27 million higher than budget. This variance largely consists of Building assessment and repairs \$11 million (mainly Heritage Properties \$6 million; Sporting Facilities \$3 million; and Libraries \$2 million), infrastructure related response costs \$14 million, and increased cost of working \$2 million. Partly offsetting this, recoveries are forecast to be \$23 million over budget. This includes the utilisation of \$3 million of previously received EQC funds on Housing related assessments and repairs.
10. The Capital Works Programme is forecast to be \$19.8 million below budget, after \$75 million of net carry forwards currently identified are taken into account. Paragraphs 16-20 provide details.
11. Earthquake Rebuild expenditure is forecast to be \$91.8 million below budget this year. This is due to a forecast under-spend in the Water Supply (\$43 million), Roding (\$20 million), Pump Stations (\$8 million), Stormwater (\$10 million) and Buildings and Facilities (\$73 million) areas, partially offset by forecast over-spends in Wastewater (\$77 million). These are all timing variances in the multi year programme. To date, \$43 million of infrastructure rebuild carry forwards have been identified, resulting in an overall forecast underspend of \$48 million. There has been a \$55 million increase in the forecast under-spend from the December report, mainly due to strategic land acquisitions (\$47 million) being re-budgeted in the Three Year Plan and a further delay in the Art Gallery project (\$5 million carry forward).

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**Operational Expenditure**

12. Operating expenditure for Council activities is currently \$22 million below budget. This is largely due to lower personnel costs as a result of existing vacancies across the organisation, particularly in the Building Consents/Inspections, Resources Consents, Building Policy, Libraries, Art Gallery and Recreation Facilities areas. There are also significant insurance and maintenance cost savings due to non-operational Social Housing. Grants costs are also below budget as the Residential/Commercial Incentive grants will no longer be paid out (\$1 million), and a number of grants are proposed to be carried forward to next year. Other favourable timing variances include maintenance costs (mainly Roothing Infrastructure, CBD/Pedestrian Mall areas) and consultants fees (however a significant catch-up is forecast in this area by year-end). Partially offsetting this are higher legal costs, mainly relating to the UDS and Royal Commission; and higher costs relating to software fees and licences.
13. Operating expenditure is forecast to be \$19 million below budget at year-end (before carry forwards). As with the year-to-date variance, the majority of the favourable forecast variance is due to forecast personnel cost savings as a result of existing vacancies not expected to be filled this financial year. While a catch-up in roading maintenance is forecast, an overall maintenance cost underspend is forecast, largely due to the Cathedral Square/CBD Pedestrian Mall areas remaining closed for longer than was originally anticipated. As mentioned in paragraph 12 Grant costs are forecast to be below budget at year-end. However, adjusting for grants to be carried forward of \$5.5 million (Heritage Incentive, Arts Centre and Central City Landmark Heritage grants) will reduce the under-spend to \$13 million.

**Operational Funding**

14. Operational funding for Council activities is currently \$9.9 million below budget. This is mainly due to significantly lower revenue in the Building Consents/Inspections and Resource Consents areas (\$7 million) as a result of a lower volume of consent applications than expected. Revenue targets were set very high this year with the expectation that the rebuild would have gained significant momentum by this stage of the year. Also contributing to the year-to-date shortfall are lower than budget rates, interest revenue, social housing rental income and Art Gallery shop sales. Partially offsetting this however, is higher than budget revenue from recreation programmes (pool programmes, fitness memberships) and higher disposal fees revenue relating to the Burwood Landfill.
15. Further deterioration of Building Consents/Inspections and Resource Consents revenue is forecast by year-end, and represents \$10 million of the total forecast shortfall of \$16 million. Further deterioration of interest and rates revenue is also forecast (expected to be \$4 million and \$3 million below budget respectively). Other significant unfavourable variances include revenue shortfalls from Social Housing rentals (\$1 million) and Art Gallery shop sales (\$1 million).

**Capital Works Programme**

16. The Capital Works Programme is currently \$88.7 million below budget. The largest variances are in the Wastewater Collection and Treatment (\$34 million below budget); Streets and Transport (\$13 million); Parks and Open Spaces (\$12 million); Community Support (\$7 million) and Water Supply (\$9 million) areas.
17. The Wastewater Collection and Treatment variance is mainly due to delays on various projects, including the Wigram Pressure Main and Pump Station 105 (\$8 million), Western Interceptor Future Stages (\$2 million), Major Trunk Expansion (\$4 million), Fendalton Duplication (\$3 million), Wairakei Diversion (\$3 million) and Extension to Charteris Bay (\$3 million). The Streets and Transport variance is also due to a number of delays across the whole programme, the largest being Carriageway Sealing and Surfacing (\$1 million), City Lanes/Blocks Land

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Purchases (\$1 million) and Main Road 3 Laning (\$1 million). Partially offsetting these under-spends is a year-to-date over-spend of \$3 million relating to the Ferrymead Bridge. The Parks and Open Spaces under-spend mainly relates to the Botanic Gardens Entry Pavilion (\$6 million behind budget), and Prestons/Clare Park (\$1 million), with the balance due to a large number of smaller under-spends across the whole programme. The Community Support variance is due largely to two projects; the Salvation Army Citadel project not going ahead (\$5 million year-to-date), and delays relating to the new Halswell Suburban Community Centre (\$1 million behind budget). The Water Supply variance is also due to a number of under-spends, the most notable being Little River Increased Supply (\$1 million) and Charteris Bay Extension (\$1 million). Partially offsetting these under-spends is an over-spend relating to Victoria Reservoirs 2 and 3 replacement (\$1 million higher than budget).

18. The Capital Works Programme is forecast to be \$95 million below budget (before carry forwards). The largest forecast underspends are in the Corporate (\$26 million below budget, largely for Strategic Land acquisitions no longer required); Streets and Transport (\$11 million); Parks and Open Spaces (\$16 million); Community Support (\$9 million); Wastewater Collection and Treatment (\$20 million) and Water Supply (\$7 million) areas.
19. As at 31 March 2013, \$75 million of likely carry forwards have been identified, resulting in an overall forecast under-spend of \$20 million for the 2012/13 year. Significant carry forwards identified include: Strategic Land Acquisitions \$15 million; Wigram Magdala Grade Separation (\$6 million); Botanic Gardens Entry Pavilion (\$4 million); Prestons/Clare Park (\$4 million); Wastewater Wairakei Diversion (\$5 million) and Extension to Charteris Bay (\$3 million); Halswell New Library (\$4 million); Main Road 3 Laning (\$2 million); Halswell New Suburban Community Centre (\$2 million); Little River Increased Supply (\$1 million); Wastewater Major Trunk Expansion (\$5 million); and Akaroa Water Upgrade (\$1 million).
20. Financial details of significant capital projects, including proposed carry-forwards and bring-backs, are shown in Appendix 3.

**Capital Funding**

21. Development Contributions revenue able to be allocated to fund completed work is forecast to be \$6 million higher than budget at year-end, as shown in **Appendix 2**. This has increased significantly in recent months.
22. Capital grants and subsidies are forecast to be \$5 million above budget, mainly due to Capital Works Programme (non-EQ) NZTA capital subsidies which are forecast to be \$8 million higher than budget, partially offset by the \$3 million capital contribution towards the Salvation Army Citadel which is no longer forecast.

**Operational Activities**

23. City and Community Long Term Policy and Planning favourable variances mainly relate to Central City commercial/residential incentive grants (\$1 million year to date and forecast) which will not be paid out this year and lower consultants fees in Suburban Centre Plans.
24. District Plan unfavourable forecast variance is due to lower cost recoveries on Private Plan Changes.
25. Heritage Protection favourable variances are due to an under-spend in Arts Centre, Central City Heritage and Heritage Landmark grants, which will be requested to be carried forward to 2013/14.
26. City Planning and Development Capital Revenues forecast variance relates to earthquake recoveries on the Victoria Clock Tower.

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27. Social Housing year to date favourable variance relates to insurance savings due to inability to purchase full cover; and reduced maintenance costs as earthquake work is prioritised, partially offset by lower rental income as a result of facilities closure and Detailed Engineering Evaluation (DEE) inspections. The forecast unfavourable variance relates to the above, offset by earthquake repairs which are funded from EQC funds received last financial year.
28. Art Gallery and Museums favourable variances mainly relate to lower operating and personnel costs, partially offset by reduced Product Sales revenue as a result of the closure of the Art Gallery and its shop.
29. Cultural and Learning Services Capital Revenues variances relate to lower than budgeted Insurance Cost Recoveries due to delayed Libraries and Art Gallery rebuild work.
30. Neighbourhood Parks variances relate mainly to delayed maintenance work to cover for the additional costs in earthquake building repairs. The forecast includes insurance recoveries on the buildings.
31. Sports Parks unfavourable variance year to date relates to maintenance works, but these are expected to be below budget at year end.
32. Garden and Heritage Parks year to date variance relates mainly to timing under-spend in building and labour maintenance costs in the Botanic Gardens.
33. Waterways and Land Drainage variances attribute mainly to reduced costs due to rebuild works being undertaken by SCIRT and recognising earthquake recoveries relating to prior year response costs.
34. Parks and Open Spaces Capital Revenues variances are mainly due to lower than planned earthquake recoveries in Stormwater (forecast \$6 million) and Greenspace (forecast \$1 million), and lower development contributions in Parks (forecast \$1 million), offset by higher than planned development contributions in waterways and land drainage (forecast \$1 million).
35. Recreation and Sports Services variances relate to higher insurance recoveries mainly in the Sporting facilities area, and higher entry/usage fees revenue due to higher participation rates in fitness and pool programmes. These are partially offset by higher building maintenance costs.
36. Venue Management (Vbase) unfavourable variances relate to service costs which are not being recovered from Vbase.
37. Recreation and Leisure Capital Revenues favourable forecast variance relates to earthquake insurance recoveries.
38. Residual Waste Collection and Disposal favourable variances are mainly due to higher cost recoveries and additional revenue from Landfill stations due to an increase in the volume of dumping.
39. Organic Material Collection and Composting favourable variances are mainly due to a lower than planned CPI increase on kerbside collection service contracts, combined with cost savings due to lower volumes in kerbside collection and organics processing.
40. Refuse Minimisation and Disposal Capital Revenues unfavourable forecast variance relates to the uninsured Burwood and Organics Plants hence no recovery being forecast on these.
41. Licensing and Enforcement year to date and favourable variances reflect higher court recoveries and infringement fines in parking enforcement and reduced cordon management costs.

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42. Building Consenting and Inspections unfavourable variances reflect significantly lower licence fees revenue from Building Consents and Inspections, and higher consultancy costs in respect of the Rockfall project. These are partially offset by lower staff costs due to a high number of vacancies.
43. Building Policy year to date and forecast unfavourable variances are due to legal fees in respect of the Earthquake Royal Commission.
44. Land and Property Information Services favourable variances are mainly due to higher LIM volumes increasing revenues and reduced staff costs due to vacancies.
45. Road Network activity is below budget largely due to lower roading maintenance costs and unplanned/higher New Zealand Transport Association (NZTA) Subsidies on Carriageways.
46. Active Travel variances reflect lower maintenance costs due to inner city closure around Cathedral Square and other CBD pedestrian mall areas. The budget was set based on the assumption that most of the CBD would be open by now.
47. Parking forecast variance relates to savings in external property rental due to the closure of the Hospital car park.
48. Streets and Transport Capital Revenues year to date and forecast variances are mainly due to NZTA Earthquake Roading Recoveries which are currently \$47 million below plan year to date, but forecast to be \$17 million higher at year end. Higher development contributions are favourably impacting on Capital Revenues (\$1 million year to date, \$2 million forecast).
49. Wastewater Collection variances mainly relate to the over-accrual in prior years of insurance recoveries on earthquake Wastewater costs, combined with higher maintenance and staff costs which are partially offset by Crown Earthquake Contribution.
50. Wastewater Treatment and Disposal favourable variances are mainly due to lower service contracts costs and less maintenance costs being required which have been overtaken by capital replacement works particularly by SCIRT. Unplanned Burwood site tankered waste revenue also improves the overall variance.
51. Wastewater Collection and Treatment Capital Revenues are currently \$14 million below budget due to earthquake capital recoveries. However, Capital Revenues are forecast to be \$53 million ahead of budget at year end due to higher Wastewater Reticulation (\$52 million) and CWTP (\$11 million) recoveries, partially offset by lower Pump Station (\$13 million) recoveries.
52. Water Supply year to date variance is due to the over-accrual in prior years of insurance recoveries on Earthquake Water Supply costs.
53. Water Supply Capital Revenues variances are due to earthquake capital recoveries being lower than budget, in line with the infrastructure rebuild spend.
54. Corporate Revenues and Expenses are currently above budget by \$86 million due to the receipt of \$98 million Crown Contributions for earthquake work which will be reallocated to the appropriate activity before year end. They are forecast to be \$3 million below budget due to reduced rates income (\$3 million) and higher consultants' fees on AON Risk Accounting insurance claim preparation fees (\$1 million), partially offset by higher interest revenue.
55. ISPs and Eliminated Internals forecast variance relates to the Salvation Army Citadel which is now not going ahead (\$3 million).

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**Earthquake Costs**

\$ million	2012/13 YTD			Forecast 2012/13				
	Actual Results	Cost	Recovery	Net Cost	Cost	Recovery	Net Cost	Plan
Emergency and Response costs	65.4	40.5	24.9	89.2	49.8	39.4	31.8	7.5
Rebuild Costs	365.3	247.0	118.3	573.8	385.2	188.6	272.3	(83.7)
<b>Total</b>	<b>430.7</b>	<b>287.5</b>	<b>143.2</b>	<b>663.0</b>	<b>435.0</b>	<b>228.0</b>	<b>304.1</b>	<b>(76.1)</b>

56. Emergency/response costs totalling \$65.4 million have been incurred year-to-date; \$45 million relates to infrastructure response costs, \$14 million relates to facilities (Libraries, Art Gallery, Sport Facilities, Housing, Heritage Properties), \$4 million to Geotech, and \$2 million increased costs of working. This results in a year-to-date net cost to the Council of \$24.9 million which is \$1 million lower than budget. This net cost is forecast to be \$39 million at year end, \$7 million higher than budget, of which \$3 million will be met from the Housing account (EQC recoveries).
56. Rebuild expenditure of \$574 million is currently forecast, which is \$48 million below this year's budget after \$43 million of carry forwards. This reflects strategic land acquisitions which have been re-budgeted in the Three Year Plan.
57. Of the total forecast expenditure, \$482 million relates to SCIRT costs (Wastewater Collection \$298 million; Roothing \$146 million; Water Supply \$26 million; and Stormwater \$12 million). The balance relates to non-SCIRT (Council-delivered) works (\$49 million) and Facilities (\$40 million), in addition to \$3 million for work carried out and paid for by the Christchurch Earthquake Appeal Trust.
58. Details of forecast costs and recoveries for 2012/13 are:

*See table over...*

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	2012/13 Forecast (\$m)					Balance Council
	Cost	Accrued Recoveries				
		LAPP (F)	DIA/CERA	NZTA	Other	
<b><u>Infrastructure Rebuild:</u></b>						
Roading	148.0	0.2	-	102.2	-	45.5
Sewer	275.3	-	168.3	-	-	107.0
Water	17.1	-	10.6	-	-	6.5
Stormwater	13.4	-	4.8	-	-	8.6
SCIRT setup and overhead costs unallocated	0.0	-	22.4	(22.5)	-	0.1
<b>Total</b>	<b>453.8</b>	<b>0.2</b>	<b>206.1</b>	<b>79.7</b>	<b>-</b>	<b>167.8</b>
<b><u>Other Assets and Insured Costs:</u></b>						
Buildings and Facilities	50.2	43.4	-	-	0.0	6.7
Housing	0.4	-	-	-	-	0.4
Sewer above-ground assets	45.4	41.3	-	-	-	4.1
Water above-ground assets	12.0	10.6	-	0.0	-	1.3
Stormwater above-ground assets	0.1	(0.0)	0.1	-	-	(0.0)
Uninsured Assets (Parks, Stormwater)	12.0	0.9	-	0.2	2.6	8.3
<b>Total</b>	<b>120.0</b>	<b>96.3</b>	<b>0.1</b>	<b>0.2</b>	<b>2.6</b>	<b>20.8</b>
<b>Total Infrastructure Rebuild:</b>	<b>573.8</b>	<b>96.5</b>	<b>206.1</b>	<b>80.0</b>	<b>2.6</b>	<b>188.6</b>
<b><u>Emergency &amp; Response Costs:</u></b>						
Roading emergency works	4.3	-	(2.0)	(0.9)	-	7.2
Welfare and other emergency works	0.1	-	(10.7)	-	-	10.8
Other Response costs	11.3	1.4	11.9	(0.7)	0.0	(1.4)
Roading temp maintenance works	2.5	-	0.6	2.7	(0.0)	(0.9)
3 Waters temp maintenance works	36.5	(1.8)	18.2	-	(0.1)	20.1
Buildings assessment and repair	17.6	14.8	0.6	0.0	0.1	2.2
Housing assessment and repair	3.4	-	0.0	-	0.0	3.4
Parks repairs	6.1	2.2	0.5	-	-	3.4
Demolition costs	0.0	-	4.4	-	-	(4.3)
Rockfall	5.5	-	2.9	2.8	0.0	(0.3)
Increased costs of working	2.0	1.2	0.2	0.0	1.4	(0.8)
Staff/Internal costs charged to Emergency/Response	-	-	-	-	-	-
Less costs budgeted in Council activities	-	-	-	-	-	-
<b>Total Emergency &amp; Response Costs:</b>	<b>89.2</b>	<b>17.8</b>	<b>26.6</b>	<b>4.0</b>	<b>1.4</b>	<b>39.4</b>
<b>Grand Total</b>	<b>663.0</b>	<b>114.3</b>	<b>232.8</b>	<b>83.9</b>	<b>4.0</b>	<b>228.0</b>

**Do the Recommendations of this Report Align with 2009-19 LTCCP budgets?**

59. Yes.

**LEGAL CONSIDERATIONS**

**Have you considered the legal implications of the issue under consideration?**

60. Yes – there are none.

**ALIGNMENT WITH LTCCP AND ACTIVITY MANAGEMENT PLANS**

61. Both service delivery and financial results are in direct alignment with the LTCCP and Activity Management Plans.



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**Do the recommendations of this report support a level of service or project in the 2009-19 LTCCP?**

62. As above.

**ALIGNMENT WITH STRATEGIES**

63. Not applicable.

**CONSULTATION FULFILMENT**

64. Not applicable.

**STAFF RECOMMENDATION**

That the Council receive the report.

**COMMITTEE CONSIDERATION**

The Committee expressed concern, and wished to draw to the attention of the Planning Committee, that the organisation:

- is not achieving targets in relation to the processing of building and resource consents, which is of particular concern considering that the numbers of received consents were lower than expected for the March 2013 period
- has not been meeting its levels of service targets for viewing property files.

The Committee requested that staff:

- provide updated information on whether land and property information services is currently meeting its levels of service targets in relation to viewing property files
- consider whether remedial actions can include increased support to voluntary libraries that have been displaced due to earthquake damage, for example assistance with rent for temporary premises or storage costs.
- provide information on:
  - i. the status of the underspend in the Arts Centre budget, why this has occurred and how it could be remediated
  - ii. which level of service relates to sports field marking and how budget performance on this is monitored (this information also to be provided to the Community, Recreation and Culture Committee)
  - iii. why the budget for strategic land purchases has been carried forward rather than spent
  - iv. the process for students to attend the environmental education programme
  - v. why the Halswell Community Centre is behind budget
  - vi. whether the levels of service for tree maintenance are being met and what process is in place to respond to issues raised by members of the public in relation to tree maintenance
- report on the volumes of the three different types of kerbside bins in the next quarterly performance report.
- advise whether there any levels of service in relation to the waste minimisation strategy.

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**COMMITTEE RECOMMENDATION**

That the staff recommendation be adopted.

**PART B - REPORTS FOR INFORMATION**

**2. DEPUTATIONS BY APPOINTMENT**

Nil.

**3. EARTHQUAKE FINANCIAL REPORT FOR FEBRUARY 2013**

The Committee received the Earthquake Financial Report for February 2013.

**COMMITTEE CONSIDERATION**

The Committee requested that staff:

- provide information on why there is no forecast spending on housing (Appendix 2)
- provide a breakdown of the \$12.4 million overspend on infrastructure (paragraph 8)
- include, in the next Earthquake Financial Report, information on:
  - whether there is an ongoing reason for the reduction in New Zealand Transport Authority recovery rates (paragraph 9)
  - which rating agencies have provided the ratings on insurers in the report (paragraph 14)
  - confirmed recoveries for each of the anchor projects in paragraph 17
- provide information on why the Linwood Community Arts Centre has not been fixed and whether there are any associated budget issues
- invite the Chairperson of Civic Insurance to the next Committee meeting on 7 June to discuss the Council's insurance claim and the timeliness of repayments.

**4. CORPORATE FINANCIAL REPORT FOR PERIOD ENDED 28 FEBRUARY 2013**

The Committee received the report, noting the correction at the end of paragraph 7 which should have read "two of which totalled \$14,700" rather than \$14,700,000.

**5. APPOINTMENT OF DIRECTORS TO NON-CCHL MANAGED COUNCIL-CONTROLLED ORGANISATIONS**

The Committee received the report.

**6. EARTHQUAKE FINANCIAL REPORT MARCH 2013**

The Committee received the report.

The Committee requested information on:

- (a) what the approval process is for the commitment of funding to the Anchor Projects
- (b) why the Council has not finalised and designated a site for the Sockburn Service Centre.

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**PART C – DELEGATED DECISIONS**

**7. APOLOGIES**

It was **resolved** that apologies from Councillors Helen Broughton and Jamie Gough be accepted.

**8. RESOLUTION TO EXCLUDE THE PUBLIC**

At 11.10am it was **resolved** to adopt the Resolution to Exclude the Public set out on page 60 of the agenda.

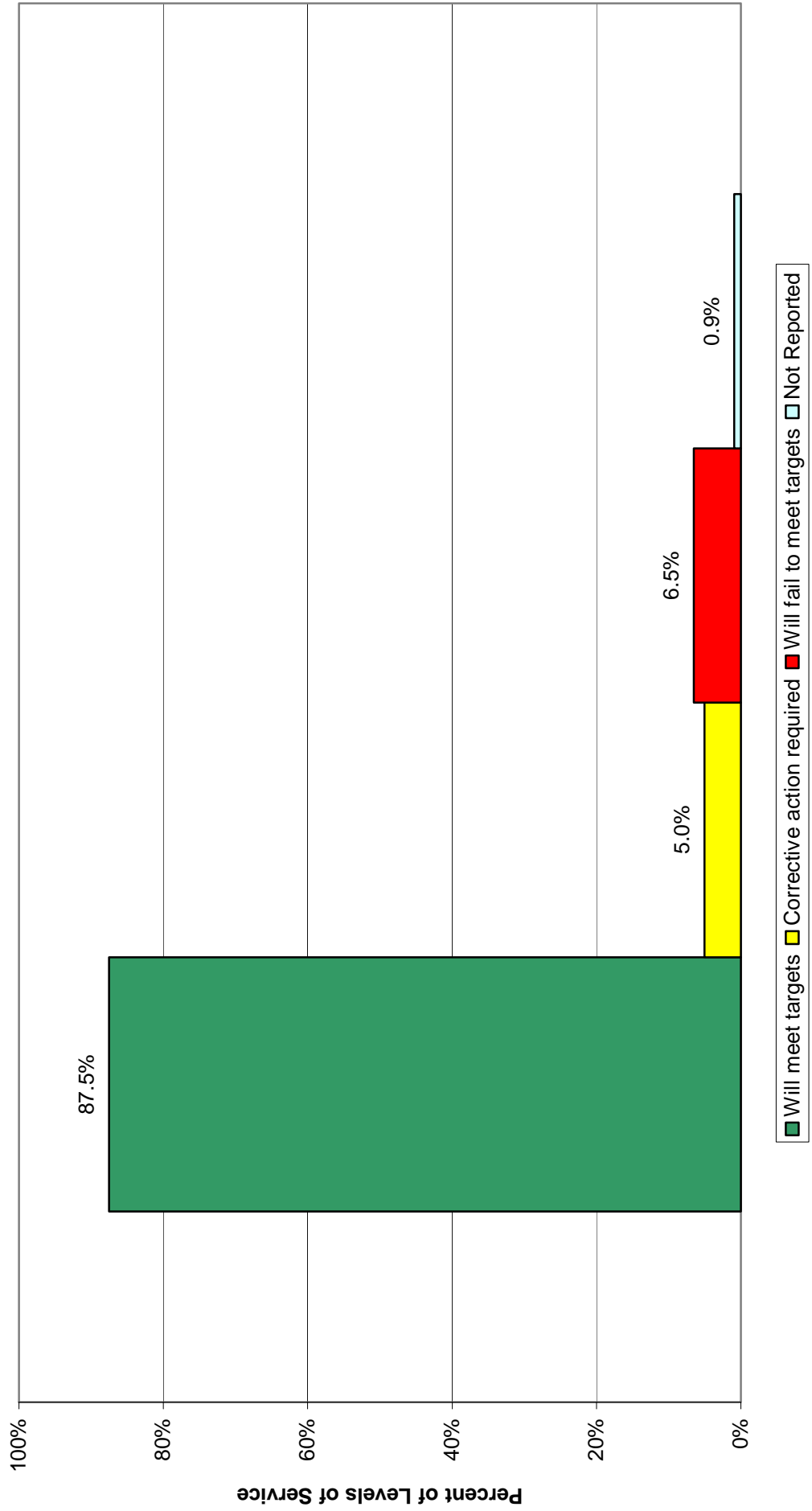
The meeting concluded at 11.47am.

**CONSIDERED THIS 30TH DAY OF MAY 2013**

**MAYOR**

Appendix 1 - Forecast Levels of Service Achievement (as at 31 March 2013)

**Forecast Level of Service Achievement**  
As at 31 March 2013



**Level of Service Exceptions  
As at 31 March 2013**

***Levels of service which are forecast to fail to meet target***

*(Bold indicates LOS contained in the current LTCCP)*

**Art Gallery and Museums**

- Measure:** 3.0.13 Cost of providing Akaroa Museum service
- Target:** Average operating cost per visitor of <\$15.00 ongoing
- Results:** Museum remains closed over the summer so target will not be met.
- Comments:** Despite some earlier indications that the Museum might be able to manage a partial reopening for the 2012/13 summer, this did not happen. Visitors attending various Museum-organised events at other venues are being counted but numbers are relatively low. Operating costs on the other hand, remain similar, as all staff continue to work from safe parts of the building, and a programme of off-site exhibitions and events is being delivered.
- Remedial Action:** Average operating cost per visitor will be calculated on a pro-rata basis once we are through the summer months. Offerings to visitors include street-side interpretation of heritage buildings, tabloid newspaper, a new off-site exhibition and a brochure answering FAQs, "All About Akaroa"
- 
- Measure:** **3.0.14 Akaroa Museum: number of visitors per annum**
- Target:** **Visitors per annum for Akaroa Museum to be a range of 14,250-15,750**
- Results:** **Programme delivered to 70 visitors in February and 107 in March at other venues. However, the Museum has been closed since June 2012 and a hoped-for partial opening for the summer has not eventuated, meaning that the target for visitor numbers will not be met.**
- Comments:** **While it remains closed the Museum is engaging with summer visitors to Akaroa via a range of means. A free tabloid newspaper has been distributed within Akaroa and throughout the wider area; viewers of off-site exhibitions and street-side interpretation are estimated at 90-100 per day during the summer months and a brochure answering visitors' FAQs has been developed and distributed. The Cottage was opened at end of summer for viewing from rear windows - number of visitors not counted, but could be up to 40-50 per day on cruise ship days.**
- Remedial Action:** **The Museum's efforts to engage with summer visitors will continue, and staff will estimate numbers based on head counts. Off-site programme delivered to 70 visitors during Feb and 107 in March.**
- 
- Measure:** **3.0.15 Akaroa Museum: hours of opening**
- Target:** **Minimum of 2,093 opening hours pa.**
- Results:** **0 hours open to the public since 01 July 2012**
- Comments:** **Museum has been closed since 21 June 2012 due to failure to meet NBS**
- Remedial Action:** **Facilities Rebuild staff recommendation is that Museum remains closed for another 12 months while strengthening of buildings is undertaken, and aim for reopening a refurbished Museum, with refreshed exhibitions, for the 2013/14 summer.**

**Libraries**

**Measure:** 3.1.2 Residents have access to a physical library relevant to local community need or profile

**Target:** Provide for 10 voluntary libraries - rent free facilities including building and maintenance

**Comments:** Support provided for five open voluntary libraries

**Remedial Action:** Explore alternative accommodation options through the Facilities Rebuild Process

**Target:** Provide for 10 voluntary libraries - support for collections

**Comments:** Provide collections support for the five open libraries

**Measure:** 3.1.6 Collections are available to and meet the needs of the community (non-LTCCP)

**Target:** Maintain cost per transaction of \$2.73 or less

**Results:** Forecast result \$2.80

**Comments:** Increased business due to the reopening of South Library in late 2012 has resulted in a better result than forecast, but ongoing library closures continue to impact performance.

**Remedial Action:** Staff initiatives are in train, including a new marketing strategy, that will take effect in new financial year.

**Manage Capital Programme**

**Measure:** 13.7.2 Manage Capital Programme financial carry-forwards

**Target:** No more than 20%

**Results:** For business as usual portfolios that CPG directly manages - 36.5%

**Comments:** 29% of projects are currently forecasting a carry forward

**Remedial Action:** Continue to review and manage project financials through weekly Review Board meeting, plus one to one meetings.

**Neighbourhood Parks**

Measure: 6.0.5 Cost of maintaining Neighbourhood Parks: at a cost per hectare not exceeding budgeted controllable costs / the number of hectares expected by year end:  
 Target: \$9,497 / hectare  
 Comments: Forecast cost/ha is over due to the inclusion of additional EQ costs which are now budgeted for, but were not when the targets were set.  
 Remedial Action: No remedial action is possible - the costs are budgeted for.

**Regional Parks**

Measure: **6.3.3 Number of students attending environmental education programmes each year**  
 Target: **8,000 - 9,500 each year (on Parks and other CCC sites like waste facilities)**  
 Results: **4,537 students have participated in the programme to date.**  
 Comments: **As previously advised the target of 8,000 to 9,500 students participating in the programmes will not be reached this financial year. This a reflection of the changes and uncertainty affecting a number of Christchurch schools over recent months.**  
 Remedial Action: **Promotion and redevelopment of the programme continues.**

Measure: 6.3.6 Efficient management of Regional Parks: cost of maintaining Regional Parks - at a cost per hectare not exceeding budgeted controllable costs / the number of hectares expected by year end:  
 Target: \$1,169 / hectare  
 Results: \$1,361 Year End Forecast  
 Comments: This is due to unbudgeted geotechnical work.  
 Remedial Action: Allocation for work has now been made.

**Residual Waste Collection and Disposal**

Measure: **8.1.2 Residual waste collected at the kerbside by Council services**  
 Target: **<= 90 kg residual waste collected at the kerbside by Council service / person / year**  
 Results: **106.39 kg/person/yr**  
 Comments: **Since the introduction of 3 bin system behaviour around disposal of waste has changed with more waste being disposed of via kerbside. Overall waste to landfill has decreased**  
 Remedial Action: **Amend KPI to reflect change of behaviour since introduction of kerbside collection service.**

**Building Consenting and Inspections**

Measure: **9.1.1 % of all building consent applications processed within statutory timeframes**  
 Target: **100% of all building consents granted within 20 working days**  
 Results: **94% YTD**

**Comments:** Sudden increase in consent volumes is latest in long string of ongoing challenges.

**Remedial Action:** Work on desktop practices, deploy new technology.

**Measure:** 9.1.2 % of all build consent applications processed within statutory timeframes

**Target:** 100% of all commercial 3 consents granted within 20 working days

**Results:** 92% YTD

**Comments:** Good results given the difficult environment

**Remedial Action:** Work on desktop practices and deploy new technology.

**Target:** 80% of all commercial 1 and 2 consents granted within 15 working days

**Results:** 52% YTD

**Comments:** The sudden 100% increase in residential consents has placed serious strain on consents with lower time frames - the 5, 10 and 15 day jobs.

**Remedial Action:** Work on desktop practices and deploy new technology.

**Target:** 85% of all residential building consents granted within 10 working days

**Results:** 55% YTD

**Comments:** 100% increase in residential consent applications has placed great strain on the system. Though still 91% overall in 20 days the tougher shorter time frames have suffered severely.

**Remedial Action:** Work on desktop practices and deploy new technology.

**Measure:** 9.1.5 % of all building consent applications processed within statutory timeframes

**Target:** For value of build works: \$150,000 to \$499,999 average processing time of 10 working days or less (exclude suspend time) and average total elapsed time of 20 calendar days

**Results:** YTD average 13 working days and 33 total elapsed

**Comments:** 100% increase in residential applications has placed severe strain on processing systems.

**Remedial Action:** Increasing capacity, streaming of works for administrative purposes.

**Target:** For value of build works: \$500,000 to \$999,999 average processing time of 15 working days or less (exclude suspend time) and average total elapsed time of 25 calendar days

**Results:** YTD 15 working days processing and 49 total elapsed

**Comments:** 100% increase in residential applications has placed severe strain on capacity

**Remedial Action:** Use new technology and streamline works in administrative services

**Target:** For value of build works: <\$150,000, average processing time of 5 working days or less (exclude suspend time) and average total elapsed time of 15 calendar days



**Results:** YTD 9 working days processing and 19 working days total elapsed  
**Comments:** A few outliers with long suspends, plus 100% increase in residential applications, has placed severe strain on processing capacity  
**Remedial Action:** Use new technology and streamlining of administrative resources

**Target:** For value of build works: >\$1,000,000: average processing time of 20 working days or less (exclude suspend time) and average total elapsed time of 35 calendar days  
**Results:** YTD 16 working days and 46 total elapsed  
**Comments:** Increase in applications has placed strain on systems  
**Remedial Action:** Use new technology and streamlining of administrative support services

**Measure:** 9.1.7 Code Compliance Certificate (CCC) applications processed in a timely manner  
**Target:** For value of build works: \$500,000 to \$999,999 average processing time of 15 working days or less (exclude suspend time) and average total elapsed time of 25 calendar days  
**Results:** Data not available at report deadline  
**Comments:** Reducing over-processing of these applications has been difficult, but we are making progress.  
**Remedial Action:** Improve speed of processing, reduce unnecessary decision making

**Target:** For value of build works: <\$150,000 average processing time of 5 working days or less (exclude suspend time) and average total elapsed time of 15 calendar days  
**Results:** Data not available at report deadline  
**Comments:** Reduce processing time is the ongoing work  
**Remedial Action:** Speed up decision making reduce complexity

**Target:** For value of build works; >\$1,000,000: Average processing time of 20 working days or less (exclude suspend time) and average total elapsed time of 35 calendar days  
**Results:** Data not available at report deadline  
**Comments:** Reduce decision making, simplification work is continuing  
**Remedial Action:** Focus on reducing eliminating unnecessary decisions

**Target:** For value of build works: \$150,000 to \$499,999 average processing time of 10 working days or less (exclude suspend time) and average total elapsed time of 20 calendar days  
**Results:** Data not available at report deadline  
**Comments:** Reduce and simplify decision making  
**Remedial Action:** Continue to streamline the process. Technology will help

**Target:** Processing of 100% Code Compliance Certificates completed within 20 working days

**Results:** Data not available at report deadline  
**Comments:** Streamline decisions  
**Remedial Action:** Deploy technology to assist in decision making

Measure: 9.1.11 Processing of Project Management Office (PMO) earthquake related building consents  
 Target: For PMO residential consents; 99 per cent processed within 5 working days  
 Results: Data not available at report deadline  
 Remedial Action: Focus on desktop practices and deploy new technology

Target: For all other residential consents: 100 per cent processed within 20 working days  
 Results: Data not available at report deadline  
 Remedial Action: Improve desktop practices and new technology to be deployed

Target: For commercial category 1 and 2 consents: 100 per cent processed within 20 working days  
 Results: 92% YTD  
 Remedial Action: Improve desktop practices and deploy new technology

Target: For commercial category 3 consents: 100 per cent processed within 20 working days  
 Results: 92% YTD  
 Remedial Action: Improve desktop practices and deploy new technology

Target: One Stop Shop consents: 100 per cent processed within 20 working days  
 Results: Data not available at report deadline  
 Remedial Action: Improve desktop practices and new technology

**Land and Property Information Services**

**Measure:** 9.4.2 Residential property files provided to customers in electronic format  
**Target:** 100% within 3 working days of request  
**Results:** YTD 77%  
**Comments:** This is due to changes in contractual supplier and relocation of the operational building. 100% target will not be achieved.  
**Remedial Action:** Monthly operational meetings are occurring between CCC and the supplier to ensure any matters impacting the Service Level Agreement are addressed at the time.

**Measure:** 9.4.3 Commercial property files are retrieved and provided in hard copy for customers  
**Target:** 100% of optional requests for scanning of records within 5 working days (charges apply)  
**Results:** YTD 96.42%

**Comments:** This is due to changes in contractual supplier and relocation of the operational building. 100% target will not be achieved.

**Remedial Action:** Monthly operational meetings are occurring between CCC and supplier to ensure any matters impacting the Service Level Agreement are addressed at the time.

**Target:** 100% within 3 working days of request

**Results:** YTD 94.8%

**Comments:** This is due to changes in contractual supplier and relocation of the operational building. 100% target will not be achieved.

**Remedial Action:** Monthly operational meetings are held between contractor and CCC to ensure Service Level Agreement issues are managed at the time.

**Measure:** 9.4.8 Pre-application meeting records provided to all parties in attendance

**Target:** 90% provided within 2 working days of meeting conclusion

**Results:** 53% YTD 62% March

**Comments:** Work with staff responsible for the two areas supporting this function is ongoing.

**Resource Consenting**

**Measure:** 9.2.2 % of complex resource consents processed within statutory timeframes

**Target:** 100% within the statutory timeframes

**Results:** 99%

**Measure:** 9.2.3 % of Central City land use consents processed within timeframes

**Target:** 100% in 14 days (10 working days)

**Results:** 69%

**Measure:** 9.2.4 % of Permitted Temporary Accommodation applications processed in timeframes

**Target:** 100% within 3 working days

**Results:** YTD 82%

**Measure:** 9.2.5 % of Site Specific Temporary Accommodation applications processed within timeframes

**Target:** 100% within 5 working days

**Results:** 37%

**Measure:** 9.2.8 % of simple subdivision consents processed within statutory timeframes

**Target:** 100% within 10 working days

**Results:** YTD 95%

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**Measure:** 9.2.9 % of complex subdivision consents within statutory timeframes  
**Target:** 100% within statutory timeframes  
**Results:** YTD 99%  
**Comments:** These were complex applications where the Council was concerned with the geotechnical assessment.

**Wastewater Treatment and Disposal**

**Measure:** 11.1.5 CWTP Electricity use  
**Target:** <=0.35 kwh of electricity / kg COD (chemical oxygen demand) removed at the Christchurch Wastewater Treatment Plant each year  
**Results:** 0.55 kgCOD/m3  
**Comments:** Higher flow volumes in proportion to load as a result of earthquake related network infiltration have resulted in greater power use per unit of COD treated. This is likely to continue for some time.

**Water Supply**

**Measure:** 12.0.1 Continuous potable water is supplied to all customers  
**Target:** <=1 unplanned interruption >=4hrs on average per week each year  
**Comments:** The water network is degraded compared to pre-EQ network  
**Remedial Action:** SCIRT carry on renewing water mains as the roads are renewed. Next financial year this KPI has been altered and should be achievable, barring more EQ activity

**Target:** <=9 unplanned interruptions / 1000 properties served per year  
**Comments:** This target is as per pre-EQ target and was unrealistic in the current situation

**Remedial Action:** SCIRT carry on renewing water mains as the roads are renewed. Next financial year this KPI has been altered and should be achievable, barring more EQ activity

**Measure:** 12.0.3 Monitoring the effectiveness of the pipe renewal programme  
**Target:** <=13 breaks / 100 km of water main per year  
**Remedial Action:** new KPI in Three Year Plan sets more achievable targets as rebuild progresses

**Target:** <=71 breaks / 100 km of submain per year  
**Remedial Action:** new KPI in Three Year Plan reflects realistic targets in terms of rebuild of the network.

***Levels of service for which intervention is required to meet target***

**Civil Defence Emergency Management**

- Measure:** 2.5.6 Relevant hazards and risks are identified and managed in the City's District and Civil Defence Emergency plans.
- Target:** Hazards and risks framework maintained at all times.
- Comments:** The development of a Hazards and Risk Framework will impact on the entire organisation. Legal Services have been requested to comment on the development of such a framework. It is likely that the Framework will not be developed by 30 June.
- Remedial Action:** Engage with appropriate staff regarding the development of the Framework.

**City Governance and Decision-making**

- Measure:** 4.0.4 Elected members satisfied with level and quality of logistic support from Democracy Services Unit
- Target:** 90%
- Comments:** Some Councillors have expressed concerns about the level of support provided
- Remedial Action:** Employ an additional resource to address concerns expressed by Councillors

**Public Participation in Democratic Processes**

- Measure:** 4.1.1 Percentage of residents that feel the public has some or a large influence on decisions the Council makes
- Target:** 61%
- Remedial Action:** Some of the council decisions on the Communications Audit will assist the public in feeling they have an influence on Council decisions
- Measure:** 4.1.7 Proportion of residents that are satisfied with the opportunities to access information about Council decisions
- Target:** 80%
- Remedial Action:** A new target has been set for the Three Year Plan. The current target may not be met despite actions arising from the Communications Audit

**Civic and International Relations**

- Measure:** 5.0.3 Sister City Relationships reviewed 3 yearly in accordance with International Relations Policy
- Target:** Establish a working party to review the IR Policy and Sister Cities Strategy / Policies and report back by 28 Feb 2013
- Results:** The Council resolved that a working party be established to review the IR policy and Sister Cities strategy and report back to the Council by 28 February 13. Due to resourcing the commencement of this project was delayed.
- Comments:** A consultant has been selected and a paper is to be presented to the CRAC Committee on 2 April for approval to initiate the review.

- Remedial Action: The CRAC Committee will consider a paper from Strategy and Planning on 2 April. Subject to the Committee's approval timeframes of the review will be revised.
- Measure: 5.0.4 Manage special events
- Target: Continue to manage special events within budget in support of the Office of the Mayor.
- Results: Overspend in special events is likely due to the requirements of the Diamond Jubilee Visit and the second anniversary of the 22 February 2011 earthquake memorial.
- Remedial Action: Identify savings in other areas of the CIR budget to offset the overspend in this area.

**Regional Economic Development, Business Support and Workforce Development**

- Measure:** 5.1.8 CCT promotes Christchurch and Canterbury as a desirable destination for business events and trade exhibitions
- Target:** Achieve a share of national delegate days for MICE (Meetings, Incentive, Conference and Exhibitions) market in the 3.5% to 5.0% range
- Results:** 4th Qtr 2011/12 results = 2% 1st Qtr 2012/13 results are not yet available
- Remedial Action:** CCT continues to work to attract meetings and conferences to the limited available facilities in Christchurch.
- Measure: 5.1.14 Visitors utilise www.christchurch.com service
- Target: Increase average time on site from 3:55minutes by 3% each year.(based on 2011/12 FY estimate)
- Comments: Currently, average time on site is 2:44 minutes. CCT has recently completed a period of campaign activity which while dramatically increasing site visits has had a negative impact on the average time spent on the site. This shows that customers were pushed to the site through the campaign activity, but were less engaged than the typical visitor.
- Remedial Action: CCT is currently 9 months into a year long project to upgrade christchurchnz.com. The addition of more editorial content during this upgrade should also positively increase average time on site. The new site will launch on April 8.
- Target: Increasing page views from 4.0 pages by 3% each year(based on 2011/12 FY estimate)
- Comments: Currently, pages viewed per visit are at 3.09. CCT has recently completed a period of campaign activity which while dramatically increasing site visits has had a negative impact on pages viewed per visit. This shows that customers were pushed to the site through the campaign activity, but were less engaged than our typical visitor.
- Remedial Action: CCT is currently 9 months into a year long project to upgrade christchurchnz.com. The addition of more editorial content during this upgrade should also positively increase pages viewed per visit.

- Measure:** 5.1.20 Visitors utilise the services of the Christchurch and Akaroa Visitor Information Centres
- Target:** Akaroa Visitor Centre maintains visitor number levels in the range of 165,000 to 185,000 visitors annually for the duration of relocated cruise ship visits
- Comments:** Visitor numbers FYTD 109,902. The primary reason for the downturn is the lack of domestic self drive holiday travellers visiting Akaroa.
- Remedial Action:** Little immediate remedial action is possible. Lower numbers are largely a product of the wider tourism situation in and around Christchurch following the earthquakes.
- Measure:** 5.1.22 CCT continue an active communication programme with media and trade
- Target:** Sustain presence at offshore trade training functions and sustained levels of media and trade familiarisations (based at 2011/12 levels):  
Familiarisations carried out with 150 media individuals, per annum
- Comments:** CCT has hosted 85 media familiarisations over the first three quarters. This total is slightly down on targets due to the freeze that Tourism New Zealand put on non-Hobbit media in the previous quarters. Since the freeze ended there has since been an increase of 130% on individual media numbers through Tourism New Zealand's International Media Programme over the past quarter. We project that in total 113 media familiarisations will be hosted over the whole financial year.
- Remedial Action:** CCT continue to take all opportunities to host media familiarisations to get as close to the target as possible.

*Waterways and Land Drainage*

- Measure:** 6.5.2 Customer satisfaction with the maintenance of waterways and their margins
- Target:** At least 66% customers satisfied with the maintenance of waterways and their margins
- Comments:** Dependent on results of customer survey May 2013
- Remedial Action:** Maintain level of service through ongoing contract management

*Building Consenting and Inspections*

- Measure:** 9.1.4 % satisfaction with building consents process
- Target:** 65% of customers satisfied
- Comments:** Recent overload with 100% increase in residential applications may hurt these results
- Remedial Action:** Improve desktop practices and continue with a strong focus on customer contact 'moments of truth'
- Measure:** 9.1.6 Efficiency: Cost per transaction
- Target:** Average cost (\$) of processing a building consent - \$1,610
- Results:** YTD: \$1,712
- Comments:** Sudden upsurge in lower cost residential repairs may help drive towards target

**Enforcement and Inspections**

**Measure:** 9.0.8 Percent of complaints about excessive noise responded to within one hour  
**Target:** 90%  
**Results:** 86% (1420 of 1652 complaints) were responded to within 1 hour.  
**Comments:** High levels of complaint continue to be received.  
**Remedial Action:** Work with after-hours contractor to strengthen enforcement actions. Continue PR campaigns to educate and inform complainants and those affected.

**Road Network**

**Measure:** 10.0.11.1 Maintain Street Trees  
**Target:** 6 year proactive maintenance cycle for street trees  
**Comments:** Need to manage and monitor 'trees to prune' monthly target. As discussed with Contractor CCL have promised to meet the year target of pruned trees.  
**Remedial Action:** Plan to be discussed and actioned with contract manager. Urgently roll out to contractor(s).

**Wastewater Treatment and Disposal**

**Measure:** 11.1.5 CWTP Electricity use  
**Target:** <=0.20 kwh of electricity / m<sup>3</sup> used to treat wastewater at the Christchurch Wastewater Treatment Plant each year  
**Results:** 0.22kwh/m<sup>3</sup>  
**Comments:** Low rainfall is resulting in lower flows and lower energy efficiencies.  
**Remedial Action:** Look at optimising operations, recent rainfall may assist.

**Water Supply**

**Measure:** 12.0.2 Risk to potable water supply is managed (grading)  
**Target:** Cc or better risk grading from the Ministry of Health for all rural area water supplies by Dec 2013  
**Comments:** Design review has highlighted some issues requiring redesign  
**Remedial Action:** Progress this redesign and split contract so that reticulation and new well construction can progress.



***Levels of service for which intervention is required to meet target***

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- Comments:** Dependent on results of customer survey May 2013
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- Comments:** Recent overload with 100% increase in residential applications may hurt these results
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- Measure:** 9.1.6 Efficiency: Cost per transaction
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**Target:** 6 year proactive maintenance cycle for street trees  
**Comments:** Need to manage and monitor 'trees to prune' monthly target. As discussed with Contractor CCL have promised to meet the year target of pruned trees.  
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**Comments:** Low rainfall is resulting in lower flows and lower energy efficiencies.  
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**Water Supply**

**Measure:** 12.0.2 Risk to potable water supply is managed (grading)  
**Target:** Cc or better risk grading from the Ministry of Health for all rural area water supplies by Dec 2013  
**Comments:** Design review has highlighted some issues requiring redesign  
**Remedial Action:** Progress this redesign and split contract so that reticulation and new well construction can progress.

***Levels of service which were not reported***

*(Targets may have been met, but an update for the report was not provided.*

*These issues have been highlighted with the relevant concerned.)*

**District Plan**

**Measure: 1.3.4 Processing of all privately requested plan changes complies with statutory processes and time frames, and according to CERA requirements**

**Target: 100%**

**Enforcement and Inspections**

**Measure: 9.0.1 Percent of priority 1 complaints (aggressive behaviour by dogs and wandering stock) responded to within 2 hours (rural).**

**Target: 95%**

**Measure: 9.0.1 Percent of priority 1 complaints (aggressive behaviour by dogs and wandering stock) responded to within 60 minutes (urban)**

**Target: 95%**

**Measure: 9.0.2 Priority 1 dog complaints involving serious injury are referred to the Police call centre within 10 minutes**

**Target: 100%**

**Water Conservation**

**Measure: 12.1.2 The water supply network is inspected for leaks**

**Target: >=12.5% of the water supply network is inspected for leaks each year**

**Water Supply**

**Measure: 12.0.2 Risk to potable water supply is managed (microbiology)**

**Target: Microbiological and health significant chemical water quality meets current NZ Drinking Water Standards within the City each year as assessed by Community and Public Health**

**Target: Microbiological, protozoal and health significant chemical water quality meets current NZ Drinking Water Standards for rural supplies each year as assessed by Community and Public Health**

## Appendix 2 – Financial Performance as at 31 March 2013

Operational and Capital Funding

\$000's	Year to Date Results			Forecast Year End Results			After Carry Forwards	
	Actual	Plan	Variance	Forecast	Plan	Variance	Carry Fwd	Result
Operating expenditure	331,747	341,447	9,700	460,589	452,708	(7,882)	5,577	(13,459)
Capital programme	444,381	573,910	129,529	750,299	887,434	137,135	68,802	68,333
Transfers to reserves	55,649	50,147	(5,502)	69,621	66,887	(2,734)		(2,734)
Interest expense	26,775	26,547	(228)	36,863	36,384	(479)		(479)
Debt repayment	3,230	3,230	-	4,306	4,306	-		-
<b>Total expenditure</b>	<b>861,782</b>	<b>995,281</b>	<b>133,499</b>	<b>1,321,679</b>	<b>1,447,719</b>	<b>126,040</b>	<b>74,379</b>	<b>51,662</b>
<b>funded by :</b>								
Fees, charges and operational subsidies	121,940	110,720	11,220	162,436	148,626	13,811	-	13,811
Dividends and interest received	40,306	36,565	3,742	69,365	65,599	3,765	-	3,765
Rates	231,780	234,403	(2,623)	310,107	313,180	(3,072)	-	(3,072)
Transfers from reserves	370,324	411,765	(41,441)	585,959	677,848	(91,889)	43,449	(48,440)
Asset sales	362	-	362	1,174	1,205	(31)	-	(31)
Development contributions allocated	9,602	6,491	3,111	14,655	8,655	6,000	-	6,000
Capital grants and subsidies	10,502	6,200	4,303	15,057	10,281	4,776	-	4,776
<b>Total funding available</b>	<b>784,817</b>	<b>806,143</b>	<b>(21,326)</b>	<b>1,158,753</b>	<b>1,225,393</b>	<b>(66,639)</b>	<b>43,449</b>	<b>(23,191)</b>
<b>Balance required</b>	<b>76,965</b>	<b>189,138</b>	<b>112,173</b>	<b>162,926</b>	<b>222,326</b>	<b>59,401</b>	<b>30,930</b>	<b>28,471</b>
Borrowing for Capital Programme & Grants	26,024	125,334	99,310	100,044	160,335	60,292	28,053	32,239
Borrowing for EQ Response	24,907	25,591	684	30,432	26,102	(4,330)	-	(4,330)
<b>Ratepayer cash opex surplus (deficit)</b>	<b>(26,035)</b>	<b>(38,214)</b>	<b>12,179</b>	<b>(32,450)</b>	<b>(35,890)</b>	<b>3,439</b>	<b>(2,877)</b>	<b>562</b>

Group of Activities Operating Result

\$000's	Year to Date Results			Year End Forecast		
	Actual	Plan	Variance	Forecast	Plan	Variance
City & Community Long-Term Policy & Planning	9,065	11,405	2,340	13,841	15,792	1,950
District Plan	2,603	2,256	(346)	3,691	3,004	(687)
Heritage Protection	3,382	8,325	4,943	5,642	11,164	5,522
Energy Conservation	129	65	(63)	152	87	(65)
Capital Revenues	(423)	-	423	(1,177)	-	1,177
<b>City Development</b>	<b>14,755</b>	<b>22,052</b>	<b>7,296</b>	<b>22,148</b>	<b>30,046</b>	<b>7,898</b>
Building Strong Communities	3,398	3,858	460	5,434	5,443	9
Community Facilities	1,647	1,648	2	2,132	2,191	58
Community Grants	9,206	9,311	105	14,176	14,026	(150)
Social Housing	3,291	4,412	1,121	7,272	5,299	(1,973)
Civil Defence Emergency Mgmt	(3,970)	(4,202)	(232)	(3,665)	(3,879)	(215)
Walk In Customer Services	1,389	1,557	168	1,904	2,073	169
Capital Revenues	(97)	(127)	(31)	(241)	(325)	(84)
<b>Community Support</b>	<b>14,864</b>	<b>16,456</b>	<b>1,592</b>	<b>27,012</b>	<b>24,827</b>	<b>(2,185)</b>
Art Gallery and Museums	11,917	12,632	715	14,135	14,756	622
Libraries	21,780	22,212	432	29,201	29,529	328
Capital Revenues	(1,084)	(21,811)	(20,727)	(9,186)	(29,081)	(19,895)
<b>Cultural and Learning Services</b>	<b>32,613</b>	<b>13,034</b>	<b>(19,580)</b>	<b>34,150</b>	<b>15,204</b>	<b>(18,946)</b>
City Governance and Decision Making	7,130	7,143	12	9,622	9,631	9
Public Participation in Democratic Processes	2,142	2,171	28	2,894	2,894	0
<b>Democracy &amp; Governance</b>	<b>9,273</b>	<b>9,313</b>	<b>41</b>	<b>12,516</b>	<b>12,525</b>	<b>9</b>
Civic and International Relations	963	874	(89)	1,178	1,138	(40)
Regional Economic Development	6,055	6,091	35	7,779	7,825	46
City Promotion	327	308	(19)	549	473	(76)
<b>Economic Development</b>	<b>7,345</b>	<b>7,273</b>	<b>(73)</b>	<b>9,506</b>	<b>9,436</b>	<b>(70)</b>
Neighbourhood Parks	9,913	11,171	1,259	14,997	16,582	1,585
Sports Parks	7,421	6,573	(847)	9,077	9,174	97
Garden & Heritage Parks	4,556	5,288	732	7,217	7,301	85
Regional Parks	7,450	7,858	408	10,587	10,543	(44)
Cemeteries	1,150	823	(328)	1,373	1,264	(110)
Waterways & Land Drainage	6,279	11,347	5,068	14,151	16,467	2,316
Harbours & Marine Structures	(249)	(46)	203	(90)	(18)	73
Rural Fire Fighting	461	559	97	544	670	127
Capital Revenues	(5,440)	(13,990)	(8,550)	(10,406)	(19,486)	(9,080)
<b>Parks &amp; Open Spaces</b>	<b>31,543</b>	<b>29,584</b>	<b>(1,959)</b>	<b>47,450</b>	<b>42,500</b>	<b>(4,950)</b>

**APPENDIX 2 TO CLAUSE 1 CORPORATE AND FINANCIAL COMMITTEE 10. 5. 2013**

\$000's	Year to Date Results			Year End Forecast		
	Actual	Plan	Variance	Forecast	Plan	Variance
Recreation and Sports Services	8,635	10,627	1,992	12,760	15,240	2,480
Events & Festivals	5,742	5,716	(26)	6,591	6,305	(287)
Venue Management (Vbase)	162	6	(156)	489	(10)	(499)
Capital Revenues	(1,028)	(1,336)	(308)	(2,171)	(1,781)	389
<b>Recreation and Leisure</b>	<b>13,510</b>	<b>15,013</b>	<b>1,502</b>	<b>17,670</b>	<b>19,754</b>	<b>2,084</b>
Recyclable Materials Collection & Processing	4,926	5,147	220	6,786	6,874	88
Residual Waste Collection & Disposal	9,094	10,175	1,080	12,415	13,444	1,029
Organic Material Collection & Composting	9,575	10,107	532	12,974	13,474	500
Commercial/Industrial Waste Minimisation	247	337	90	491	492	0
Capital Revenues	(55)	(55)	(0)	(36)	(978)	(942)
<b>Refuse Minimisation &amp; Disposal</b>	<b>23,788</b>	<b>25,710</b>	<b>1,923</b>	<b>32,631</b>	<b>33,306</b>	<b>675</b>
Licensing and Enforcement	(1,563)	(579)	984	425	1,208	783
Building Consenting & Inspections	604	(4,219)	(4,823)	1,451	(5,338)	(6,789)
Resource Consenting	2,141	2,215	75	2,690	2,753	64
Building Policy	1,929	1,323	(607)	2,353	1,637	(716)
Land & Property Information Services	(4)	217	222	148	321	173
<b>Regulatory Services</b>	<b>3,106</b>	<b>(1,044)</b>	<b>(4,149)</b>	<b>7,067</b>	<b>581</b>	<b>(6,486)</b>
Road Network	49,157	51,868	2,711	69,280	71,102	1,822
Active Travel	9,878	10,964	1,086	14,756	15,599	843
Parking	419	820	401	376	1,026	650
Public Transport Infrastructure	1,776	1,598	(178)	2,238	2,079	(159)
Capital Revenues	(40,530)	(85,409)	(44,879)	(130,921)	(112,867)	18,053
<b>Streets &amp; Transport</b>	<b>20,700</b>	<b>(20,159)</b>	<b>(40,859)</b>	<b>(44,271)</b>	<b>(23,061)</b>	<b>21,209</b>
Wastewater Collection	50,666	47,354	(3,313)	59,615	53,972	(5,643)
Wastewater Treatment & Disposal	9,383	12,061	2,678	12,976	15,956	2,980
Capital Revenues	(106,956)	(121,161)	(14,204)	(214,506)	(161,547)	52,959
<b>WW Collection &amp; Treatment</b>	<b>(46,907)</b>	<b>(61,746)</b>	<b>(14,839)</b>	<b>(141,915)</b>	<b>(91,620)</b>	<b>50,295</b>
Water Supply	23,523	22,813	(709)	29,349	29,034	(314)
Water Conservation	43	118	75	94	124	30
Capital Revenues	(9,488)	(42,258)	(32,770)	(23,394)	(56,344)	(32,951)
<b>Water Supply</b>	<b>14,077</b>	<b>(19,328)</b>	<b>(33,405)</b>	<b>6,049</b>	<b>(27,186)</b>	<b>(33,235)</b>
<b>Groups of Activities</b>	<b>138,667</b>	<b>36,157</b>	<b>(102,510)</b>	<b>30,013</b>	<b>46,311</b>	<b>16,299</b>
Corporate Revenues & Expenses	(358,257)	(272,224)	86,033	(376,567)	(380,100)	(3,533)
ISP's & Eliminated Internals	655	536	(119)	3,302	(914)	(4,216)
<b>Net Cost of Service (excl Vested)</b>	<b>(218,935)</b>	<b>(235,530)</b>	<b>(16,596)</b>	<b>(343,253)</b>	<b>(334,703)</b>	<b>8,550</b>
Misc P&L Unallocated	(3)	-	3	(4)	0	4
Vested Asset Income	(10,967)	(5,176)	5,791	(11,842)	(6,051)	5,791
<b>CCC Net Cost of Service</b>	<b>(229,905)</b>	<b>(240,706)</b>	<b>(10,801)</b>	<b>(355,098)</b>	<b>(340,753)</b>	<b>14,345</b>

**Group of Activities Capital Programme**

\$000's	Year to Date Results			Year End Forecast				
	Actual	Plan	Variance	Forecast	Plan	Variance	Net C/F	Overspend
City Development	105	600	495	1,841	2,492	651	400	251
Community Support	734	7,665	6,932	2,011	10,515	8,504	2,506	5,998
Cultural and Learning Services	6,593	10,426	3,833	10,417	15,470	5,052	4,674	378
Democracy & Governance	-	-	-	-	-	-	-	-
Economic Development	155	84	(71)	155	167	12	-	12
Parks & Open Spaces	10,970	23,182	12,212	28,549	44,617	16,069	13,020	3,048
Recreation and Leisure	1,668	2,134	466	3,210	3,803	593	321	273
Refuse Minimisation & Disposal	433	771	338	714	1,153	440	-	440
Regulatory Services	7	14	7	25	94	69	70	(1)
Streets & Transport	23,117	36,487	13,370	42,938	53,490	10,552	14,197	(3,646)
Wastewater Collection & Treatment	21,735	56,113	34,379	53,381	73,815	20,434	16,421	4,013
Water Supply	9,539	18,934	9,395	18,947	25,687	6,740	7,455	(715)
Corporate	6,115	13,513	7,398	14,355	40,367	26,012	16,289	9,724
<b>Capital Works Programme</b>	<b>81,170</b>	<b>169,923</b>	<b>88,752</b>	<b>176,542</b>	<b>271,670</b>	<b>95,128</b>	<b>75,353</b>	<b>19,775</b>
Earthquake Capital Expenditure	363,345	404,264	40,919	573,558	665,316	91,758	43,449	48,309
Equity Investments	(134)	-	134	(134)	-	134	-	134
Planned Carry forwards	-	(277)	(277)	334	(49,551)	(49,885)	(50,000)	115
<b>Capital Programme</b>	<b>444,381</b>	<b>573,910</b>	<b>129,529</b>	<b>750,299</b>	<b>887,434</b>	<b>137,135</b>	<b>68,802</b>	<b>68,333</b>
Capital Sales	(362)	-	362	(1,174)	(1,205)	(31)	-	(31)
Vested Assets (including Rebuild)	10,967	5,176	(5,791)	11,842	6,051	(5,791)	-	(5,791)
<b>Net Total Capital</b>	<b>454,986</b>	<b>579,086</b>	<b>124,100</b>	<b>760,968</b>	<b>892,280</b>	<b>131,312</b>	<b>68,802</b>	<b>62,511</b>

**Appendix 3 - Capital Projects as at 31 March 2013**

\$000's

Group Of Activities	Project Title	YTD Actual (\$000s)	YTD Budget (\$000s)	YTD Variance (\$000s)	% Spend of Total Forecast	Forecast Total Spend (\$000s)	Current Budget (\$000s)	Year End Variance (\$000s)	Proposed Carry Forwards (\$000s)	Net Variance After C/Fwd (\$000s)
<b>City Development</b>										
Projects > \$250k										
	Urban Renewal	45	200	(155)	22.4%	201	264	(63)	0	(63)
	Restricted Assets - Renew & Replacements	3	100	(97)	0.2%	1,458	1,528	(69)	0	(69)
	Robert McDougall Building	56	200	(144)	30.9%	181	600	(419)	400	(19)
	Balance of programme	1	100	(99)	100.0%	1	100	(99)	0	(99)
<b>City Development Total</b>		<b>105</b>	<b>600</b>	<b>(495)</b>	<b>5.73%</b>	<b>1,841</b>	<b>2,492</b>	<b>(651)</b>	<b>400</b>	<b>(251)</b>
<b>Community Support</b>										
Projects > \$250k										
	Housing Improvements / Remodelling	267	785	(518)	56.9%	469	987	(518)	0	(518)
	New Civil Defence Bldg (Emerg Ops Cntr)	0	0	0	0.0%	0	488	(488)	488	0
	Halswell - new Suburban Community Cen	134	1,093	(959)	14.1%	954	2,958	(2,003)	1,999	(5)
	Salvation Army Citadel property purchase	0	5,492	(5,492)	0.0%	0	5,492	(5,492)	0	(5,492)
	Balance of programme	332	296	36	56.6%	587	591	(4)	20	15
<b>Community Support Total</b>		<b>734</b>	<b>7,665</b>	<b>(6,932)</b>	<b>36.5%</b>	<b>2,011</b>	<b>10,515</b>	<b>(8,504)</b>	<b>2,506</b>	<b>(5,998)</b>
<b>Corporate Capital</b>										
Projects > \$250k										
	Strategic Land Acquisitions	2,875	8,216	(5,341)	25.3%	11,375	37,158	(25,783)	15,507	(10,276)
	IM&CT BusSolutions Delivery	0	752	(752)	0.0%	(0)	724	(724)	0	(724)
	Fleet and Plant Asset Purchases	1,304	1,549	(245)	89.5%	1,457	1,973	(517)	34	(483)
	Corporate Property R&R	200	373	(172)	61.4%	326	443	(117)	0	(117)
	IM&CT Renewals and Replacements	115	1,151	(1,036)	14.5%	791	1,329	(539)	0	(539)
	Capital Governance Group Pool	0	0	0	0.0%	0	288	(288)	0	(288)
	Asset Programme Rollout City Water&Waste	250	253	(2)	100.0%	250	253	(2)	0	(2)
	SLP Land Value Offset	(10,650)	(7,640)	(3,010)	70.9%	(15,019)	(12,707)	(2,313)	2,313	(0)
	Consents & Customer	6,780	4,072	2,708	75.8%	8,942	5,572	3,370	(1,600)	1,770
	Mid level enhancement requests	1,982	2,151	(170)	91.3%	2,172	2,191	(20)	0	(20)
	CWW In-situ servers	324	496	(173)	77.9%	416	496	(81)	0	(81)
	Windows 2000 Server Upgrade	258	280	(22)	92.0%	280	280	(0)	0	(0)
	IM&CT Equipment Renewals and Replacement	961	1,228	(267)	69.0%	1,392	1,678	(286)	0	(286)
	Trim Upgrade	16	250	(234)	100.0%	16	250	(234)	0	(234)
	Security	856	0	856	69.6%	1,230	0	1,230	0	1,230
	Balance of programme	843	381	462	115.9%	727	438	289	35	324
<b>Corporate Capital Total</b>		<b>6,115</b>	<b>13,513</b>	<b>(7,398)</b>	<b>42.6%</b>	<b>14,355</b>	<b>40,367</b>	<b>(26,012)</b>	<b>16,289</b>	<b>(9,724)</b>
<b>Cultural and Learning Services</b>										
Projects > \$250k										
	Content Capital Project	2,919	3,504	(585)	68.3%	4,272	4,408	(136)	0	(136)
	Library Built Asset Renewal & Replacemnt	153	436	(283)	37.3%	410	582	(171)	170	(1)
	FA NA Collections Acquisitions	400	381	19	78.8%	508	508	0	0	0
	Aranui - New Library	1,885	2,177	(292)	95.5%	1,974	2,177	(203)	0	(203)
	Halswell - New Library	281	2,058	(1,776)	15.6%	1,806	5,507	(3,701)	3,701	0
	Art in Public Places	272	964	(692)	54.9%	496	1,286	(789)	789	0
	Library RFID Project	534	589	(55)	89.9%	594	594	(0)	0	(0)
	Balance of programme	148	316	(168)	41.4%	357	408	(51)	14	(38)
<b>Cultural and Learning Services Total</b>		<b>6,593</b>	<b>10,426</b>	<b>(3,833)</b>	<b>63.3%</b>	<b>10,417</b>	<b>15,470</b>	<b>(5,052)</b>	<b>4,674</b>	<b>(378)</b>
<b>Economic Development</b>										
Balance of programme										
		155	84	71	100.0%	155	167	(12)	0	(12)
<b>Economic Development Total</b>		<b>155</b>	<b>84</b>	<b>71</b>	<b>100.0%</b>	<b>155</b>	<b>167</b>	<b>(12)</b>	<b>0</b>	<b>(12)</b>
<b>Parks &amp; Open Spaces</b>										
Projects > \$250k										
	Neighbourhood Reserve Purchases	692	751	(59)	97.9%	707	1,001	(294)	294	0
	District Sports Park Purchases	51	543	(492)	85.1%	60	724	(664)	662	(2)
	Waterways & Wetlands Purchases	23	788	(766)	100.0%	23	1,051	(1,029)	1,029	(0)
	Botanic Gardens Entry Pavilion	525	6,775	(6,250)	11.4%	4,606	9,067	(4,461)	4,461	0
	Inner City Park Dev.	0	383	(383)	0.0%	0	510	(510)	0	(510)
	Owaka & Awatea Green Corridor	9	112	(103)	70.0%	12	552	(540)	540	(0)
	Waterways Detention and Treatment Facilli	0	0	0	0.0%	0	2,112	(2,112)	0	(2,112)
	Lower Milns	714	926	(212)	59.1%	1,208	970	238	0	238
	Sports Parks Tree Repl Prog	323	318	6	74.7%	433	430	3	0	3
	Washington Reserve	85	516	(431)	70.8%	120	800	(680)	658	(22)
	Sport Parks - Buildings (R&R)	37	349	(312)	8.1%	462	501	(38)	0	(38)
	Open Water Systems - Box Drains (R&R)	4	195	(191)	1.4%	263	260	4	0	4
	Open Water Systems - Unlined drains (R&R)	112	249	(137)	61.5%	182	332	(150)	130	(20)
	Wharfs and Jetties (R&R)	261	400	(139)	100.0%	261	431	(169)	0	(169)
	Shirley/Philpotts Drain	0	332	(332)	0.0%	0	442	(442)	0	(442)
	Awatea South Basin	976	972	4	93.3%	1,046	1,322	(276)	40	(236)
	Kirkwood	328	35	293	98.2%	335	350	(16)	16	0
	Carrs Road S/W Facility	1,207	467	740	80.6%	1,497	1,770	(273)	273	(0)
	Neighbourhood Parks - Structures (R&R)	240	111	129	36.6%	655	111	544	(429)	115
	Quaifys/Murphys Wetland	59	0	59	6.1%	970	1,000	(30)	30	(0)
	Prestons/Clare Park	107	1,328	(1,221)	86.2%	124	4,500	(4,376)	4,371	(6)
	Owaka Basin	1,593	2,100	(507)	99.5%	1,600	2,100	(500)	500	0
	New Cemetery Purchase	499	0	499	100.0%	499	500	(1)	0	(1)
	Avon River	0	0	0	0.0%	6,400	6,400	0	0	0
	Balance of programme	3,125	5,534	(2,409)	44.1%	7,085	7,381	(296)	447	151
<b>Parks &amp; Open Spaces Total</b>		<b>10,970</b>	<b>23,182</b>	<b>(12,212)</b>	<b>38.4%</b>	<b>28,549</b>	<b>44,617</b>	<b>(16,069)</b>	<b>13,020</b>	<b>(3,048)</b>
<b>Recreation and Leisure</b>										
Projects > \$250k										
	Test Cricket	1,277	1,107	170	61.6%	2,071	2,307	(236)	236	0
	Balance of programme	392	1,027	(636)	34.4%	1,138	1,496	(358)	85	(273)
<b>Recreation and Leisure Total</b>		<b>1,668</b>	<b>2,134</b>	<b>(466)</b>	<b>52.0%</b>	<b>3,210</b>	<b>3,803</b>	<b>(593)</b>	<b>321</b>	<b>(273)</b>
<b>Refuse Minimisation &amp; Disposal</b>										
Projects > \$250k										
	Closed L'fill A'care Burwood Stg2C2D2E	77	300	(223)	56.0%	137	386	(249)	0	(249)
	Waste Transfer Stations and Bins (R&R)	165	150	15	46.1%	357	357	0	0	0
	Balance of programme	192	321	(129)	86.9%	220	411	(190)	0	(190)
<b>Refuse Minimisation &amp; Disposal Total</b>		<b>433</b>	<b>771</b>	<b>(338)</b>	<b>60.6%</b>	<b>714</b>	<b>1,153</b>	<b>(440)</b>	<b>0</b>	<b>(440)</b>
<b>Regulatory Services</b>										
Balance of programme										
		7	14	(7)	29.7%	25	94	(69)	70	1
<b>Regulatory Services Total</b>		<b>7</b>	<b>14</b>	<b>(7)</b>	<b>29.7%</b>	<b>25</b>	<b>94</b>	<b>(69)</b>	<b>70</b>	<b>1</b>
<b>Streets &amp; Transport</b>										
Projects > \$250k										



**APPENDIX 3 TO CLAUSE 1  
CORPORATE AND FINANCIAL COMMITTEE 10. 5. 2013**

Group Of Activities	Project Title	YTD Actual (\$000s)	YTD Budget (\$000s)	YTD Variance (\$000s)	% Spend of Total Forecast	Forecast Total Spend (\$000s)	Current Budget (\$000s)	Year End Variance (\$000s)	Proposed Carry Forwards (\$000s)	Net Variance After C/Fwd (\$000s)
	FA RR Off Street Parking	0	225	(225)	0.0%	0	300	(300)	300	0
	Carriageway Smoothing	0	713	(713)	0.0%	427	713	(286)	0	(286)
	Footpath Resurfacing	540	905	(365)	47.7%	1,131	1,126	5	0	5
	Subdivisions	343	792	(450)	26.0%	1,321	1,056	264	0	264
	Retaining Walls Renewals	121	282	(162)	44.5%	271	282	(11)	0	(11)
	Carriageway Sealing and Surfacing	3,149	4,394	(1,245)	65.4%	4,813	4,394	419	0	419
	Road Pavement Replacement	1,261	1,450	(189)	87.0%	1,450	1,450	(0)	0	(0)
	Ferrymead Bridge	5,467	2,750	2,717	73.2%	7,467	5,247	2,220	0	2,220
	Traffic Signals Renewals	641	396	245	59.0%	1,087	1,046	41	0	41
	New Grassed Berms	0	311	(311)	0.0%	0	311	(311)	311	0
	Causeway Culvert & Walls	336	913	(578)	70.6%	476	913	(438)	363	(74)
	Marshlands/Prestons	69	182	(113)	44.9%	154	260	(106)	105	(1)
	Main Rd 3 Laning	135	1,506	(1,371)	81.2%	166	2,106	(1,940)	1,940	(0)
	BPDC road metalling	379	363	16	70.0%	542	557	(15)	0	(15)
	Sthn Mway Cycleway & Auxiliaries	1,756	2,349	(593)	55.0%	3,193	3,344	(151)	0	(151)
	Street Tree Renewals	172	263	(91)	96.0%	179	350	(171)	0	(171)
	Hagley Crossings	6	270	(264)	66.6%	9	270	(261)	260	(1)
	Fitzgerald Ave Twin Bridges	3	477	(474)	86.1%	4	636	(632)	0	(632)
	Waimakariri Bridge	28	332	(303)	18.6%	153	443	(289)	280	(9)
	Tram Base	48	531	(483)	6.2%	770	707	63	0	63
	Wigram Magdala Grade Separation	4,471	4,756	(285)	98.2%	4,551	10,314	(5,764)	5,764	0
	K&C Renewal Contingency	0	0	0	0.0%	1,046	1,046	0	0	0
	Greens/Northcote/Sawyers Arms	13	869	(856)	29.9%	43	1,319	(1,276)	1,276	(0)
	Gardiners/Sawyers Arms Intersect	32	248	(216)	28.5%	113	311	(198)	198	0
	Glandovy/Idris Intersect	34	481	(447)	87.2%	39	482	(443)	443	0
	Canterbury Park Access	189	818	(629)	56.8%	333	1,870	(1,537)	1,530	(7)
	University Crossings	137	695	(558)	16.4%	837	1,087	(250)	230	(20)
	Fairview St footbridge	49	131	(82)	18.9%	260	131	129	0	129
	Aidenfield Drive Overbridge	2,401	2,401	(0)	55.5%	4,325	2,401	1,924	0	1,924
	Carrs Rd Overbridge	65	407	(342)	80.3%	81	800	(719)	718	(0)
	Barrington St - Cashmere HS Signals	24	182	(158)	8.3%	288	182	106	0	106
	Urgent Road Safety Contingency	15	295	(279)	4.0%	381	420	(39)	0	(39)
	City Lanes / Blocks Land Purchases	0	1,000	(1,000)	0.0%	1,500	1,500	0	0	0
	Road Lighting Renewals - Package 1	92	277	(185)	32.7%	281	277	4	0	4
	<b>Balance of programme</b>	<b>1,141</b>	<b>4,524</b>	<b>(3,383)</b>	<b>21.7%</b>	<b>5,246</b>	<b>5,837</b>	<b>(591)</b>	<b>478</b>	<b>(113)</b>
<b>Streets &amp; Transport Total</b>		<b>23,117</b>	<b>36,487</b>	<b>(13,370)</b>	<b>53.8%</b>	<b>42,938</b>	<b>53,490</b>	<b>(10,552)</b>	<b>14,197</b>	<b>3,646</b>
<b>Wastewater Collection and Treatment</b>										
Projects > \$250k										
	WW Infra R&R Wastewater Reticulation	9	98	(89)	2.1%	424	424	(0)	0	(0)
	WW Northern Relief & PS (PS 6,7,39,40,41	11	786	(774)	100.0%	11	1,047	(1,036)	1,036	0
	WW Wigram PM & PS 105	9,889	17,800	(7,911)	47.0%	21,026	22,306	(1,280)	0	(1,280)
	WW New Mains Programme	3	0	3	0.3%	903	974	(71)	0	(71)
	WW CWTP Allen Engines Replacement	629	777	(147)	81.0%	777	777	(0)	0	(0)
	WW CWTP Biosolids Drying Facility	234	1,150	(916)	22.0%	1,061	1,150	(89)	0	(89)
	WW WI Future Stages	4,555	6,141	(1,586)	74.9%	6,084	6,141	(57)	0	(57)
	WW Pumping Buildings & Civil R & R	(37)	65	(102)	100.0%	(37)	305	(342)	233	(109)
	WW CWTP Odour Containment	22	403	(381)	35.2%	62	403	(341)	332	(9)
	WW CWTP Improvements Unallocated	0	269	(269)	0.0%	359	359	0	0	0
	WW Wainui Sewer Retic & WWTP	1,217	863	354	65.7%	1,851	863	988	(1,000)	(12)
	WW Extension to Charteris Bay	109	2,660	(2,551)	7.3%	1,499	4,956	(3,457)	3,250	(207)
	WW Fendallton Duplication	2,717	5,981	(3,263)	45.5%	5,973	5,981	(7)	0	(7)
	WW Wairakei Diversion	77	3,242	(3,165)	4.3%	1,802	7,508	(5,706)	4,891	(815)
	Digester 2-4 Refurb	2	0	2	0.9%	197	294	(97)	0	(97)
	WW Pump Scada System	67	229	(162)	54.5%	123	250	(127)	100	(27)
	CWTP Ongoing Renewals Programme	179	875	(696)	41.7%	429	928	(499)	499	0
	Enlarge Grit Tank & Sedimentation Tank I	0	200	(200)	100.0%	0	879	(878)	0	(878)
	Primary Sedimentation Tank Upgrades	560	1,205	(645)	48.7%	1,150	1,328	(179)	179	(0)
	Carmen Rd sewer mains renewal	13	577	(564)	2.3%	575	577	(1)	0	(1)
	WW Pumping New Stns for Growth	176	306	(129)	24.0%	734	558	176	0	176
	WW South West Area Growth	0	1,654	(1,653)	0.0%	2,922	2,396	525	0	525
	Grit Tank Efficiency Improvements	0	0	0	100.0%	0	300	(300)	0	(300)
	Electrical Renewals (balance)	(2)	493	(495)	-0.6%	318	577	(259)	0	(259)
	Flare Upgrade	40	745	(705)	8.4%	476	745	(270)	120	(150)
	Backup Power Generator	98	861	(763)	14.9%	657	861	(204)	204	(0)
	WW Major Trunk Expansion (Inc SW)	0	3,992	(3,992)	0.0%	0	5,323	(5,323)	5,323	0
	WW PS42 Sparks Electrical Upgrade	20	313	(293)	6.5%	313	313	(0)	0	(0)
	WW PS123 Awatea Pumping Station	183	350	(167)	36.6%	500	500	0	0	0
	Awatea Road Sewer Extension	8	525	(517)	31.9%	24	525	(501)	500	(1)
	<b>Balance of programme</b>	<b>955</b>	<b>3,555</b>	<b>(2,600)</b>	<b>30.2%</b>	<b>3,168</b>	<b>4,268</b>	<b>(1,099)</b>	<b>755</b>	<b>(345)</b>
<b>Wastewater Collection and Treatment Total</b>		<b>21,735</b>	<b>56,113</b>	<b>(34,379)</b>	<b>40.7%</b>	<b>53,381</b>	<b>73,815</b>	<b>(20,434)</b>	<b>16,421</b>	<b>(4,013)</b>
<b>Water Supply</b>										
Projects > \$250k										
	WS New Connections	568	643	(75)	76.0%	747	882	(135)	0	(135)
	WS New Wells for Growth	0	393	(393)	0.0%	524	524	0	0	0
	WS Mains Renewals	5	2	4	1.5%	346	156	190	0	190
	WS Wilmers Pump Station	3,887	3,900	(13)	63.4%	6,134	5,217	917	0	917
	WS HWorks Land Purchase for Pump Station	4	359	(355)	4.4%	91	359	(268)	0	(268)
	WS - Palmers Rd P/Stn Renewal	(204)	208	(412)	100.0%	(204)	208	(412)	0	(412)
	WS Akaroa Water Upgrade	362	1,315	(953)	62.2%	582	2,087	(1,505)	1,419	(86)
	WS Ferrymead Booster Station	456	541	(85)	84.3%	541	541	0	0	0
	WS Charteris Bay Extention	136	1,150	(1,014)	18.9%	718	1,854	(1,136)	911	(226)
	WS R&R Submains Meter Renew	284	236	48	92.8%	306	275	31	0	31
	WS Little River Increased Supply	191	1,700	(1,509)	27.6%	692	2,692	(2,000)	2,000	0
	WS Crosbie Well Renewal	154	280	(126)	83.0%	185	280	(94)	0	(94)
	WS St Johns New Well	15	142	(127)	100.0%	15	282	(267)	267	(0)
	WS Cashmere Rd water mains renewal	302	408	(107)	100.0%	302	408	(107)	0	(107)
	WS New Reservoirs (Growth)	0	480	(480)	0.0%	0	640	(640)	0	(640)
	Victoria Reservoirs 2 & 3 Replacement	1,405	274	1,130	77.9%	1,803	274	1,529	0	1,529
	NW NZDWS Compliance	93	430	(337)	86.2%	108	1,177	(1,069)	1,000	(69)
	WS NewHeadworksSecondaryStation (Growth)	0	467	(467)	0.0%	622	622	0	0	0
	Water Res/Pump - New Plant	0	317	(317)	0.0%	423	423	0	0	0
	Haswell Junction frm Wilmers Road	300	1,277	(977)	34.4%	873	1,277	(404)	350	(54)
	WS Hills Road Pump Station	18	334	(317)	5.3%	334	334	(0)	0	(0)
	Farrington PS Well Replacements	352	560	(208)	64.9%	542	800	(258)	258	(0)
	Burnside PS Well Replacements	609	630	(21)	57.8%	1,054	880	174	0	174
	WS - Trafalgar Well Renewals	5	265	(260)	5.7%	89	420	(331)	331	(0)
	WS Auburn PS Well Upgrade	21	375	(354)	10.0%	213	375	(162)	162	0
	<b>Balance of programme</b>	<b>576</b>	<b>2,248</b>	<b>(1,671)</b>	<b>30.2%</b>	<b>1,905</b>	<b>2,699</b>	<b>(793)</b>	<b>757</b>	<b>(36)</b>
<b>Water Supply Total</b>		<b>9,539</b>	<b>18,934</b>	<b>(9,395)</b>	<b>50.3%</b>	<b>18,947</b>	<b>25,687</b>	<b>(6,740)</b>	<b>7,455</b>	<b>715</b>
<b>Grand Total</b>		<b>81,170</b>	<b>169,923</b>	<b>(88,752)</b>	<b>46.0%</b>	<b>176,542</b>	<b>271,670</b>	<b>(95,128)</b>	<b>75,353</b>	<b>(19,775)</b>

## Appendix 4 - Special Funds as at 31 March 2013

### Housing Separately Funded Activity results to 31 March 2013

\$000's	Annual Results			Forecast Results		
	Act/YTD	Plan/YTD	Variance	Forecast	Plan Year	Variance
1 July Opening Balance	29,311	29,311	-	29,311	29,311	-
Income	11,170	11,420	(250)	13,208	15,203	(1,995)
Expenditure	(10,064)	(11,313)	1,249	(14,629)	(14,483)	(146)
Net Income	1,106	107	999	(1,421)	720	(2,141)
Less Loan principal repayments	(7)	(7)	-	(7)	(7)	-
Less Capital expenditure (net)	(665)	(1,020)	355	(1,136)	(1,467)	331
Plus Interest on fund balance	906	258	649	1,226	344	883
Housing Account Cash Balance	30,652	28,649	2,002	27,974	28,901	(928)
Loan balances	14	14	-	14	14	-

Social Housing is a separately funded activity; the cash balance of the Housing Development Fund is retained for future operating, renewal and replacement, and capital expenditure.

### Christchurch Earthquake Mayoral Relief Fund as at 31 March 2013

\$000's	Annual Results			Forecast Results		
	Act/YTD	Plan/YTD	Variance	Forecast	Plan Year	Variance
1 July Opening Balance	2,850	2,850	-	2,850	2,850	-
Contributions	224	-	224	224	-	224
Interest	87	-	87	103	-	103
<i>Draw downs:</i>						
Whitewings Charitable Trust	(9)	(9)	-	(9)	(9)	-
Contemporary Circus Trust	-	(10)	10	(10)	(10)	-
Ferrymead Park Ltd	(14)	(14)	-	(14)	(14)	-
Habitat for Humanity	(30)	(45)	15	(60)	(60)	-
Sydenham Park Complex	(17)	(17)	-	(17)	(17)	-
Christchurch Worship Centre	(11)	(11)	-	(11)	(11)	-
Training Ship Cornwell	-	-	-	(20)	(20)	-
Mt Pleasant Oscar	(5)	(5)	-	(5)	(5)	-
ParaFed Canterbury	(10)	(10)	-	(10)	(10)	-
Barrington Tennis Club Inc	(15)	(15)	-	(15)	(15)	-
Sumner Surf Life Saving Club	-	(100)	100	(100)	(100)	-
Kahikatea Adventure Education Trust	(40)	(40)	-	(40)	(40)	-
Avonside House Trust	(18)	(18)	-	(18)	(18)	-
Shirley Community Trust	(6)	(6)	-	(6)	(6)	-
Isaac Theatre Royal	-	-	-	(300)	(300)	-
Detailed Engineering Evaluations	-	-	-	(200)	(200)	-
Training Assistance Fund	-	-	-	(20)	(20)	-
Earthquake Mayoral Relief Fund Balance	2,985	2,549	436	2,321	1,994	327